01.07.11

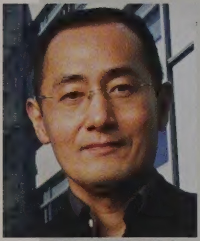
MGH HOTLINE

MGH Massachusetts General Hospital 1811 - 2011 200

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

MGH Warren Triennial Prize to honor pioneers of cellular reprogramming

THE SCIENTIFIC CENTERPIECE of activities celebrating the MGH bicentennial will be the presentation of the Warren Triennial Prize to Shinya Yamanaka, MD, PhD, of Kyoto University in Japan and the Gladstone Institutes in San Francisco, and Rudolf Jaenisch, MD, of the Whitehead Institute for Biomedical Research and MIT. At a daylong symposium in October, Yamanaka will be honored for his discovery of a method to convert adult cells into cells with characteristics of embryonic stem cells and Jaenisch for his extension of Yamanaka's work, including the generation of animal models of important human diseases.



YAMANAKA

JAENISCH

"The Warren Triennial is the top scientific award presented by the MGH, and we are delighted to be able to honor the groundbreaking work of Drs. Yamanaka and Jaenisch," says Daniel Haber, MD, PhD, chair of the MGH Executive Committee on Research and director of the MGH Cancer Center. "Their research has opened up a new direction for the future of medicine, and the MGH is particularly proud to recognize these discoveries in our bicentennial year, during which we will celebrate both the rich history and future promise of

(Continued on page 2)

PHOTOS COURTESY OF CHRIS GOODFELLOW AND THE GLADSTONE INSTITUTES

Oh, baby!

MGH celebrates first babies of bicentennial year

SHE'S LESS THAN A WEEK OLD, but Mary Meredith Jones is already making history. In addition to being one of Boston's first babies of the new year, she also is the first baby born during MGH's third century.

While Mary is her official first name, parents Jennifer and Christopher Jones of Woburn, Mass., plan to call her by her middle name, Meredith. They are delighted at the birth of their second child, and their first child, 2-year-old Margaret, is just as excited to be a big sister.

Meredith was delivered Jan. 1 at 5:03 am by Sean Pocock, MD, MPH, a MGH Vincent Obstetrics and Gynecology physician, and weighed 7 pounds and 11.5 ounces. In celebration of Meredith's important part of hospital history, Peter L. Slavin, MD, MGH president, presented the Jones family with a $200 savings bond and a gift basket of bicentennial-themed baby goods.

"We are so pleased that Meredith and her family were able to provide us with such a happy start to our 200th year," says Slavin.

The first baby boy born at the MGH in 2011 is Justin Leeds, who was born at 6:45 am weighing 7 pounds and 5.6 ounces. He is the third child of Scott and Taryn Leeds of Tewksbury, Mass. Stacey Kabat, RN, a Vincent Obstetrics nurse, presented the family with a gift basket in honor of his being the first bicentennial boy born at the MGH. The Leeds family has had a close relationship with the hospital over the years, as their daughter Olivia was once a patient at MassGeneral Hospital *for* Children's Pediatric Hematology-Oncology Unit. Her cancer is now in remission.

The acknowledgement of the MGH's bicentennial babies is the first of many bicentennial activities and events planned for 2011. For more information about the MGH's 200th anniversary, visit *www.massgeneral.org/bicentennial.* ■

HAPPY BIRTHDAY: Top photo, the Jones family with Slavin. Inset photo, baby Justin

– Prize

(Continued from page 1)

biomedical research."

Awarded every third year, the Warren Prize honors scientists who have made outstanding contributions in fields related to medicine and includes a cash award of $50,000. Created in 1871, the prize is named for Dr. John Collins Warren, a co-founder of the MGH who performed the first public surgical operation utilizing ether anesthesia on Oct. 16, 1846. Twenty-two Warren recipients also have received the Nobel Prize.

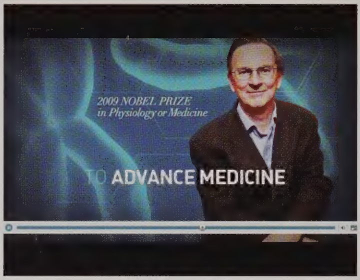
At a time when researchers investigating the potential of embryonic stem cells focused on directing the process of cellular differentiation, Yamanaka took a different approach – returning differentiated adult cells to the embryonic state. In 2006 his team reported discovering that activation of four transcription factors in adult skin cells converted them into cells displaying many properties of embryonic stem (ES) cells. He named these reprogrammed cells induced pluripotent stem cells (iPSCs). In subsequent work, Yamanaka's team confirmed that iPSCs can give rise to any type of mammalian tissue and refined the technology in order to reduce potential hazards associated with the cells.

Long a leader in studies of the regulation of gene expression, Jaenisch was one of the first to replicate and expand on Yamanaka's work. In 2007 both he and Yamanaka reported generating live mice from iPSCs, and Jaenisch went on to show that iPSCs could be used to correct the genetic defect in an animal model of sickle cell disease. He also has used the cells to treat an animal model of Parkinson's disease and last year reprogrammed human blood cells into iPSCs. Jaenisch's group now is investigating ways to overcome the technical limitations of human ES cells, which are much harder to work with than mouse ES cells.

MGH past and future now highlighted online

IN HONOR OF the MGH bicentennial, the hospital has launched a number of exciting new interactive features that allow the local and worldwide community to join in the celebration of the MGH's 200th anniversary. MGH Public Affairs, Marketing and the Bicentennial Steering Committee created the concepts and executed the development of the following new online entities:

- an updated MGH homepage at *www.massgeneral.org* that features both a commemorative 60-second video, which highlights MGH caregivers and researchers and is set to an inspiring instrumental track and a new section highlighting MGH research accomplishments;
- a Facebook application at *www.facebook.com/massgeneral* where individuals can share their stories about an experience at the MGH as a patient, employee, visitor or friend;
- a new webpage at *www.massgeneral.org/bicentennial* that links to bicentennial-themed items, such as video greetings by Peter L. Slavin, MD, MGH president, and David F. Torchiana, MD, chairman and CEO of the MGPO; a scrollable storyboard of 2011 news and highlights; and links to the enhanced MGH History and Campaign for the Third Century of Medicine websites; and
- a Bicentennial Toolkit available at *http://intranet.massgeneral.org/bicentennial* to bicentennialize departmental events, presentations and other activities.



VIDEO: Jack Szostak, PhD, above, and James O'Connell, MD, with a homeless patient

Of the new online features, MGH Chief Marketing Officer Richard Averbuch says that the bicentennial video has captured the spirit and energy of the MGH. "In a one-minute clip, we tried to show – in a visually engaging manner – the most important elements of our longstanding hospital mission and culture. We've heard many wonderful comments and positive feedback about the piece. We hope the Mass General community of patients, employees and friends will take a moment to view this video and the larger website as we embark on our bicentennial year, since they are an evocative representation of the hospital."

Says Slavin in his online video message, "We plan on using this bicentennial as an opportunity to look back over the 200 years, but more importantly, to look forward and see how an institution like Mass General can have as positive an impact on society as possible. We hope you find the bicentennial website interesting and find some information about our past and our future that will be of interest to you, our hospital and health care in general." ■

A new year, a new health and fitness commitment

GUESTS AT THE CLUBS AT CHARLES RIVER PARK aiming to meet their New Year's resolutions to tone up or lose weight now have 12 additional reasons to do so. The wellness center at the MGH has added a dozen new elliptical machines for exercisers to burn calories and strengthen muscles. In addition to these new machines, 15 new spin bicycles have been added, and the club's website at *www.clubsatcrp.com* has been upgraded to include an informational exercise-focused blog, improved web scheduling for groups and a free one-week trial membership offer.

"We are ringing in the new year with a number of great enhancements at the Clubs at Charles River Park," says Cliff Seeto, general manager. "With some great new equipment, our improvements to the website and one-week trial offer, we are pleased to provide the MGH and local community the opportunity to try the clubs and get fit and healthy for the new year."

Throughout January, the club will host an open house each Friday from 5:30 am to 10 pm, during which interested individuals can speak with club representatives and tour the facilities. Several introductory group fitness classes will be offered for new and returning exercisers. On these Fridays, MGH employees who have not taken advantage of the free week trial can present their hospital ID for a complimentary workout.

For more information about the Clubs at Charles River Park, access *www.clubsatcrp.com* or call 617-726-2900.

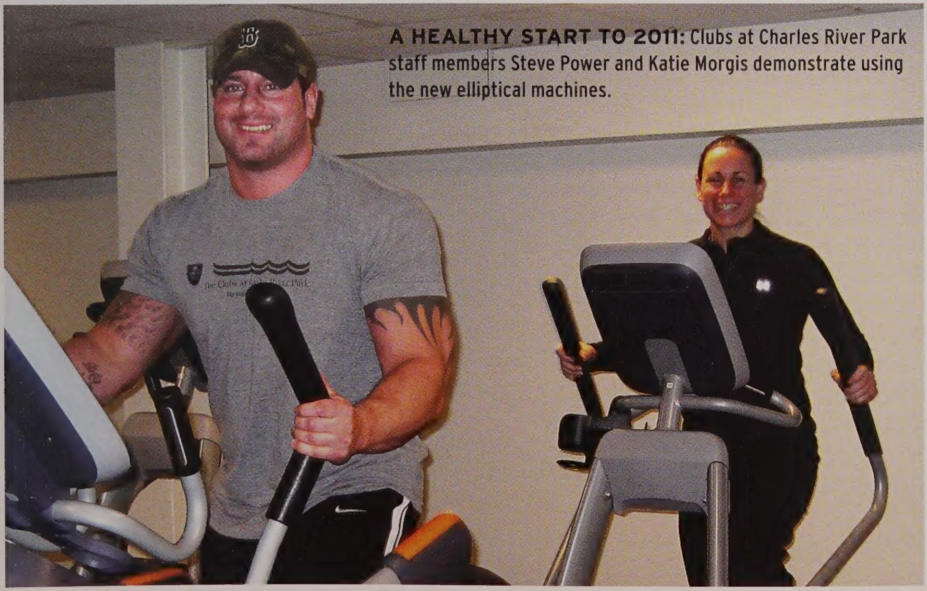
A HEARTFELT VISIT: MGH*f*C patient Josue Canales Garcia, age 11, with his mother Cecilia, was thrilled to meet Ortiz.

Big heart, big smile, Big Papi

WITH HIS TRADEMARK BIG SMILE and holiday teddy bears in tow, "Big Papi" David Ortiz visited the MassGeneral Hospital *for* Children (MGH*f*C) pediatric floor on Ellison 18 on Dec. 22 accompanied by Santa Claus. The Red Sox slugger's visit was made under the auspices of the "Teddy Bear Tea," an annual holiday event organized by the Four Seasons Hotel Boston.

"David's big heart and warmth energized our young patients during the holiday season," says Katelyn Quynn, MGH deputy chief development officer. "His presence meant the world to them, and we are grateful for the time and effort he devotes to our hospital and our patients."

Last month, Ortiz had hosted his 3rd Annual David Ortiz Celebrity Golf Tournament at Cap Cana, Dominican Republic, from Dec. 2 through 5. The event benefited the David Ortiz Children's Fund, which provides critical pediatric services to children in New England and the Dominican Republic. MGH*f*C is a partner with the fund, and the hospital was represented at the tournament by Peter L. Slavin, MD, MGH president; Denis Bustin, MGH Development senior managing director; and Quynn. Slavin was paired in a foursome with Red Sox knuckleballer Tim Wakefield, and the group took second place in the tournament. ■



A HEALTHY START TO 2011: Clubs at Charles River Park staff members Steve Power and Katie Morgis demonstrate using the new elliptical machines.

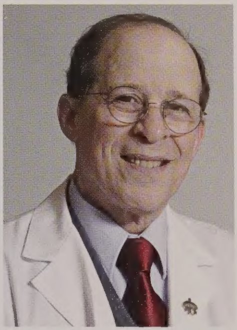
IN MEMORIAM

Michael Linshaw, MD

MICHAEL LINSHAW, MD, a pediatric nephrologist for MassGeneral Hospital *for* Children (MGH*f*C), died Dec. 31 at his home in Newton. Linshaw, who worked at MGH*f*C for more than a decade, was 70 years old.

"Dr. Linshaw was an extraordinary teacher, an exceptional care provider and a wonderful, compassionate person," says Ronald Kleinman, MD, MGH*f*C physician-in-chief. "We are all the better for being afforded the opportunity and good fortune to have worked with him."

"He was a thorough and talented caregiver with tremendous clinical experience," adds Harald Jueppner, MD, chief of Pediatric Nephrology. "He was known to always go the extra mile for his patients."



Linshaw was born Dec. 4, 1940, and grew up in Elkins Park, Pa. He received his undergraduate degree from Franklin and Marshall College and his medical degree from Hahnemann Medical College. After completing his residency in pediatrics at Mount Sinai Hospital and his nephrology fellowship at Saint Christopher's Hospital, Linshaw served for two years as a major in the U.S. Army, practicing pediatrics at Fitzsimmons Army Hospital. He then took an additional research fellowship at Cornell University.

In 1975, he began his academic career at the University of Kansas, where he conducted research and eventually became chief of the department. He later served as chief of Pediatric Nephrology at the University of Connecticut Health Center and at Tufts-New England Medical Center before joining MGH*f*C in 2000.

"Our father felt very fortunate to have had such a successful career and to have been able to dedicate his life to helping children," says Charles Linshaw, one of his three sons. "He truly loved the people he worked with at Mass General, and some of the happiest years of his career were spent there."

Linshaw is survived by his wife, Diane, and sons Charles, Andrew and David. A memorial service was held in his honor Jan. 5 in the MGH Chapel.

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WHAT'S HAPPENING

January promotions at the MGH Blood Donor Center

Individuals who donate blood at the Blood Donor Center during January will be entered to win one of three pairs of ski lift tickets to Okemo, Pico Mountain or Pats Peak. All individuals who donate also will receive a pack of specialty playing cards. For more information, e-mail *mmacphee@partners.org*.

MLK celebration

The Association of Multicultural Members of Partners will host its annual Rev. Dr. Martin Luther King Jr. Celebration Jan. 14 from 9 to 10 am in the East Garden Room. Local author Kim McLarin is the event's keynote speaker. This event is free and open to all. For more information, contact Linda Akuamoah-Boateng at 617-643-2886.

Book talk on brain health and beauty

The Maxwell and Eleanor Blum Patient and Family Learning Center is hosting a book talk with Marie Pasinski, MD, of the Department of Neurology, about her book "Beautiful Brain, Beautiful You," Jan. 13 from noon to 1 pm in the Blum Center, located in the White Building, Room 110. Pasinski will discuss the connection between brain health and beauty for women and present her plan to "look radiant from the inside out by empowering your mind." This program is free and open to all. For more information, contact Jen Searl at 617-724-3823.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering "Get Warm, Stay Fit," a free low-impact exercise class for seniors ages 60 and older, Jan. 13 from 11 am to 1 pm at the Clubs at Charles River Park. Lunch will follow the class. Registration is required. For more information or to register, call 617-724-6756.

Epigenetics course

The MGH Clinical Research Program and the Harvard Catalyst are sponsoring "Epigenetics: An Introduction and Applications" Jan. 19 from 2 to 5 pm in the Simches Research Center, Room 3.110. This course is intended for clinical research investigators at the fellow and faculty level. MGH faculty will provide introductory lectures defining epigenetics and its effect on gene regulation and inherited disease. To register, access *http://hub.partners.org*. For more information, contact Suzanne Powell at 617-724-2900.

Research nurse roundtable

The MGH Clinical Research Program is sponsoring a research nurse roundtable Jan. 25 from noon to 1 pm in the Simches Research Center Garrod/Mendel Conference Room. The mission of the roundtable is to provide a forum for nurses who work in clinical research to discuss issues common to their practice. This month's topic of discussion will be "The Role of the Research Nurse in Informed Consent: What Are the Challenges?" Attendees are invited to bring their lunch. To register, visit *http://hub.partners.org/catalog*. For more information, contact Hillary Dearborn at 617-726-3310.

IN GENERAL

Jeff Bostic, MD, EdD, director of the School Psychiatry Program in the Department of Psychiatry, is the recipient of the 2010 Sidney Berman Award for the School-Based Study and Intervention for Learning Disorders and Mental Illness from the American Academy of Child and Adolescent Psychiatry. The award recognizes Bostic and a team of child and adolescent psychiatrists, educators and parents – including MGHers **Lisa Price, MD, Jefferson Prince, MD, and Karen Blumenfeld, MSW, MBA,** and former MGHer **Mona Patel Potter, MD** – for their work in creating *www.schoolpsychiatry.org*, a resource for parents, educators and clinicians on how to support children and teens with mental health conditions.

Leadership meeting announces budget review process

MANAGERS AND SUPERVISORS from across the hospital, as well as those tuning in from off-site locations via satellite, convened in the O'Keeffe Auditorium Jan. 5 for the first leadership meeting of 2011. The meeting revisited issues first touched upon during the Oct. 20 "Case for Change" presentation by Gary L. Gottlieb, MD, MBA, president and CEO of Partners HealthCare, and offered details of a hospitalwide budget review initiative to position the MGH to thrive in the years ahead despite a challenging economy. A link to the Oct. 20 presentation is available at *http://intranet.massgeneral.orgintranet/102010leadershipvideo.asp.*

Peter L. Slavin, MD, MGH president, discussed why an in-depth, hospitalwide budget review is necessary at this time and emphasized that an increased focus on efficiency does not compete with quality, but actually enhances it. Following Slavin's remarks, Sally Mason Boemer, senior vice president of MGH Finance, shared details of the off-cycle budget review initiative. Working closely with Finance, department managers will submit worksheets developed to identify potential opportunities for reducing costs in their base budgets. Managers are asked to submit the worksheets by Feb. 4, after which they will meet with a committee to discuss their findings. In closing, Mason Boemer expressed the importance of the MGH community collaborating to reduce costs and increase efficiency, and explained that communications about the budget review process would be ongoing.

For managers and supervisors who missed the Jan. 5 meeting, the information will be presented again by Slavin and Mason Boemer Jan. 12 from 12:30 to 1:30 pm in the O'Keeffe Auditorium.

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MGH 1811
MASSACHUSETTS GENERAL HOSPITAL
1811 - 2011

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MGH Hotline is published weekly by the MGH Public Affairs Office.

Submit news tips and story ideas to *MGH Hotline*.

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01.14.11

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MGH's first new employees of 2011

THE FIRST NEW EMPLOYEE ORIENTATION CLASS of the MGH bicentennial year featured special guest MGH President Peter L. Slavin, MD, who each January welcomes the year's first class.

Slavin told the employees that, from its founding, the hospital mission has been to care for the underserved of Boston. Today, although people from all economic backgrounds seek care at the hospital, serving the city's disadvantaged is still a major part of that mission, he said.

"We are one of the largest providers of care to the uninsured and those covered by Medicaid in Massachusetts," Slavin said. He continued by outlining how improving community health fits into the MGH's four-part mission, which also includes patient care, teaching and research.

> **"I VIEW HOW SUCCESSFUL I AM IN MY JOB – AND I HOPE YOU WILL AS WELL – BY LOOKING AT HOW WELL THE MGH IS ADVANCING ITS MISSION."**
>
> **PETER L. SLAVIN, MD**

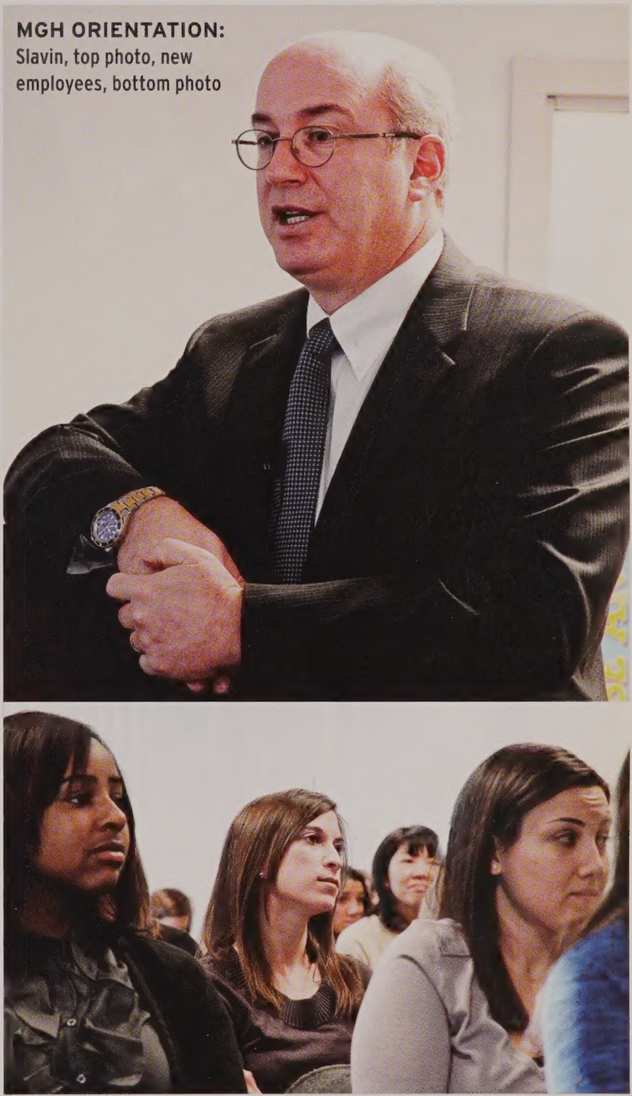
"I view how successful I am in my job – and I hope you will as well – by looking at how well the MGH is advancing its mission," he said.

Slavin described several MGH medical "firsts" – including the use of ether as a surgical anesthetic, the development of some of the first x-ray images in the United States and the first successful reattachment of a severed limb. He then provided information about the hospital's finances and the MGH's longtime financial strategy of saving just a few cents of every dollar it collects to position itself for future operations and growth.

"It puts us in a position to advance medicine next week, next year and next century," he said.

At the end of the talk, one new employee asked Slavin about his background in internal medicine and what first attracted him to the field. "I loved it because it was about treating the whole body – the whole patient," he said, adding that as an internist, he was able to develop long-term professional relationships and get to know those he treated.

A couple of years ago, Slavin said, he stopped seeing patients to concentrate on his administrative duties. "I miss not having my own patients, but I realized there is only so much you can do during your waking hours." ■



MGH ORIENTATION: Slavin, top photo, new employees, bottom photo

Bicentennial CORNER

WHILE THE FIRST medical patient at the MGH was a saddler, the first surgical patient was an Irish sailor. He was admitted to the hospital on Sept. 20, 1821, because he had a severe case of hemorrhoids that had been plaguing him for more than 11 years. After a physical examination, it was discovered that the man would need an operation to remove the swollen veins. Caregivers then began the MGH's first surgical operation during which surgeons passed a curved needle through each structure and gently removed the painful vessels from the man's body. With little bleeding and a steady recovery, the surgery was a success. The patient was discharged a month later. And so began the history of the MGH as a leader in the art of surgical operations.

FIRST PATIENTS: An artist's rendering of early Boston, including the Bulfinch Building, far left, circa 1850s

MGH concert benefits free clinic in Vietnam

STRAINS OF SAINT-SAËNS, Bruch and Beethoven filled the Goethe Institut Boston on Dec. 4, as the MGH Department of Dermatology hosted a benefit gala and concert to raise funds for the Vascular Anomalies Center in Vietnam. Created through a collaboration between the MGH and Baylor College of Medicine in Houston, the center is located in Ho Chi Minh City and provides free treatment for Vietnamese children with disfiguring birthmarks. R. Rox Anderson, MD, director of the MGH Wellman Center for Photomedicine, and Thanh-Nga Tran, MD, PhD, an MGH dermatologist, have worked closely with the center since its establishment in 2009 and served as co-hosts of the evening.

MEANINGFUL MUSIC: From left, Frautschi, Alvin Cheung, graduate student at MIT, Cheung and Fisher

Approximately 80 guests attended the event, which raised nearly $13,000 and included Vietnamese cuisine, a silent auction and the musical performance. Guests were treated to music by cellist David E. Fisher, MD, PhD, chief of the MGH Department of Dermatology; pianist Vincent C.K. Cheung, PhD, a postdoctoral fellow at MIT; violinist Jennifer Frautschi; and vocalist Jamie Lynn Hart.

"The gala was a remarkable tribute to the people who dedicate themselves to this wonderful cause, as well as to the Vietnam clinic itself, which carries out such amazing work," says Fisher.

Proceeds from the event will be used to support and expand the reach of the Vietnam Vascular Anomalies Center and to help fund an educational exchange program between physicians in Vietnam and the United States.

For more information about the center, visit *www.vietnamvac.org.* ■

MGH Nurse-Midwifery Service presents on cultural differences in care

DIFFERENT CULTURES approach health care in different ways, and understanding these differences is the key to providing culturally competent care for all patients. On Dec. 5, Marie Henderson, CNM, MSN, director of the MGH Vincent Obstetrics & Gynecology Nurse-Midwifery Service, presented information about MGH nurse-midwives to a group of 50 Japanese individuals living in the Boston area. The goal of the presentation was to help patients make informed decisions about their obstetrical care and increase understanding of differences between the roles of midwives in Japan and the United States. The event was co-hosted by the Japanese Women's Group of Boston and the Japanese Maternity Group of Boston.

Sanae Kishimoto, MHS, MPH, quality assurance manager for MGH Vincent Obstetrics & Gynecology, planned the event and accompanied Henderson to translate and provide additional information about obstetrics-related quality and safety efforts at the MGH. Prospective parents from Japan as well as a Japanese midwife and physician were among those who attended.

"The MGH is committed to providing the best and most appropriate care for our multicultural community," says Henderson. "The focus of my presentation was the role of the nurse midwife in the United States, with examples of the MGH model of collaborative practice. Together, we had a very informative discussion of the differences between Japanese and American health care systems."

CROSS-CULTURAL CARE: Henderson, left, and Kishimoto

DISCUSSING DISPARITIES: Hicks, left, and Green

Examining racial and ethnic stereotypes in health care

OFTEN WITHOUT BEING AWARE OF IT, individuals can rely on preconceived ideas about others based on how that other person appears. Sometimes these stereotypes and resulting discrimination can extend into other areas of life, such as receiving or delivering health care.

To examine these "implicit biases," the MGH Disparities Solutions Center (DSC) and Multicultural Affairs Office (MAO) co-hosted "Crash: Stereotypes in Society … and Health Care?" on Dec. 15 in the O'Keeffe Auditorium. More than 50 guests attended the event, which began with screenings of segments from the movie "Crash" and an episode of ABC 20/20's "Race and Sex –What We Think, But Can't Say." The screenings were followed by a panel discussion with Alexander Green, MD, MPH, associate director of the DSC and lead author of "Implicit Bias among Physicians and its Prediction of Thrombolysis Decisions for Black and White Patients," and LeRoi Hicks, MD, MPH, an assistant professor in Medicine in the Division of General Medicine and Primary Care at BWH and a lecturer in Health Care Policy at HMS.

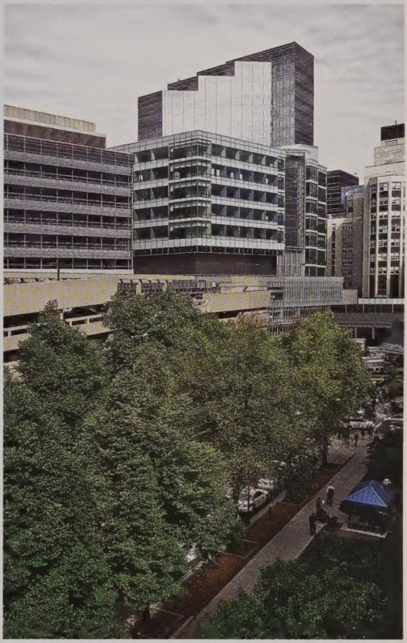
"Studies have shown that, while we may not think we have these internal biases, in reality, we may," says Green. "The goal of the event was to raise awareness about these implicit biases in ourselves as individuals and especially as health care providers. It was a very interesting discussion that raised many questions and helped to put our ideas into perspective."

For more information about the DSC, access *www.massgeneral.org/disparitiessolutions.* For information about MAO, visit *www.massgeneral.org/mao.* To learn more about unconscious biases, take an Implicit Association Test at *https://implicit.harvard.edu/implicit/demo.* ■

Materials Management at the Lunder Building

OCCUPANCY OF THE Lunder Building is scheduled to begin this summer. The MGH's newest building will house the latest in technology for inpatient care, emergency medicine, surgery, radiation oncology, imaging and neurosciences. In addition to its environmentally friendly construction and interior design, the building will house a new centralized loading dock to serve as a hub of activity for MGH Materials Management.

Located at the first below-ground level of the Lunder Building, which will be known as Floor LL0, the loading dock will be the receiving site for all incoming packages to the MGH campus. Currently the MGH receives deliveries at the Blossom Street loading dock, which is located at the perimeter of the campus and only has one lane for trucks entering and exiting. The Lunder Building loading dock will have two lanes to allow incoming and outgoing delivery trucks to safely navigate the dock, and electronic signage will indicate to delivery drivers which of the five expansive loading bays are open for receiving.



HUB OF ACTIVITY: The Lunder Building will house a new central loading dock

"Materials Management receives approximately 36,000 packages a month," says Ed Raeke, director of MGH Materials Management. "To help coordinate the number of delivery trucks at the Lunder Building loading dock, a traffic coordinator will staff a kiosk, similar to those in a parking garage. This coordinator will manage the two-way traffic and ensure the safety and efficiency of all deliveries."

Adds Gary Mulrey, manager of Receiving, "Both the external traffic flow and internal material movements will be greatly improved with the new arrangement. We are looking forward to moving into the Lunder Building this summer and benefitting from its improved logistics."

Other Materials Management enhancements include a cold storage area at the loading dock; a power washing station for the cleaning of wheelchairs and stretchers; a new patient-floor supply and stock room system; a Materials Management employee training room, break area and locker room; and a linen chute system on patient and operating room floors. In addition, Materials Management Patient Transport staff will be able to use the Bander Bridge from the Yawkey Center for Outpatient Care to the Lunder Building to transport patients.

For more information about the Lunder Building, access *www.massgeneral.org/lunderbuilding.*

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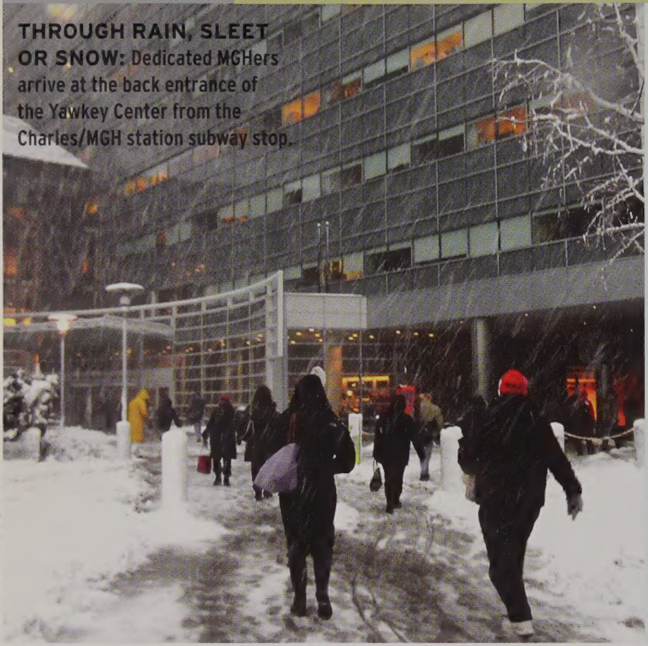

THROUGH RAIN, SLEET OR SNOW: Dedicated MGHers arrive at the back entrance of the Yawkey Center from the Charles/MGH station subway stop.

PHOTO COURTESY OF JENNIFER LOWE, RADIOGRAPHER FOR OUTPATIENT IMAGING

MGH again manages severe snowstorm

LAST WEEK the commonwealth was hit by yet another major snowstorm – the second in only a few weeks. Despite the intensity of the storm, which dropped up to 2 feet of snow in some areas and brought high gusts of wind, MGH employees worked together to ensure that the hospital was safe and functional for its patients, their families, visitors and staff.

"I want to thank all MGH staff members who helped to keep activities running at the hospital throughout this last snowstorm," says MGH President Peter L. Slavin, MD. "There are no 'snow days' at the MGH; our patients and their loved ones depend on us for care and services despite what Mother Nature may bring. With advanced preparations, ongoing communications and the collective coordination of logistics among caregivers, administrative and support staff who assisted in the coverage for employees who were not able to make it in, we were able to continue to provide the utmost excellence in patient care and quality. We sincerely thank all employees for responding to the needs of our patients, the hospital and colleagues so readily and quickly."

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1811 - 2011

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MGH Hotline is published weekly by the MGH Public Affairs Office.

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WHAT'S HAPPENING

RPDR lecture

The MGH Clinical Research Program and Partners Research Computing are sponsoring "An Introduction to the Enhanced RPDR Query Tool" Jan. 31 from 4 to 5 pm in the Simches Research Center, Room 3.110. This lecture will provide an overview of new features recently released in the RPDR Enhanced Query Tool. To register, access *http://hub.partners.org/catalog*. For more information, call Hillary Dearborn at 617-726-3310.

QUOSA lecture

The MGH Clinical Research Program and the MGH Treadwell Library are sponsoring "QUOSA: An Information Manager" Jan. 26 from 1 to 2:30 pm in the Simches Research Center, Room 3.120. This course will provide participants with instruction on how to use QUOSA, a desktop software application for searching, retrieving and monitoring the biomedical literature. Participants also can learn how QUOSA can help create and organize personal or shared libraries of PDF documents and other files. To register, access *http://hub.partners.org/catalog*. For more information, call Suzanne Powell at 617-724-2900.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering the following free events for seniors ages 60 and older: a lecture, "Opportunities for Lifelong Learning" – with speakers from the Osher Lifelong Learning Institute Board of the University of Massachusetts-Boston, the West End Library and the Ford Hall Forum at Suffolk University – Jan. 20 from 11 am to noon in the Haber Conference Room; a book club discussion of "Boston Miscellany: An Essential History of the Hub," by William P. Marchione, Jan. 20 from 3 to 4 pm at the West End Library; and a hypertension screening Jan. 24 from 1:30 to 2:30 pm at the West End Library. For more information, call 617-724-6756.

Lecture on thyroid awareness

As part of its National Health Observances series and January being Thyroid Awareness month, the Maxwell and Eleanor Blum Patient and Family Learning Center is hosting "Common Thyroid Disorders," Jan. 20 from noon to 1 pm in the Blum Center, located in the White Building, Room 110. Giuseppe Barbesino, MD, of MGH Thyroid Associates, will discuss what the thyroid does, why it is important and common disorders. This program is free and open to all. For more information, contact Jen Searl at 617-724-3823.

IN GENERAL

J.A. Jeevendra (Jeeva) Martyn, MD, director of the Clinical and Biochemical Pharmacology Laboratory of the MGH Department of Anesthesia, Critical Care and Pain Medicine, and anesthetist-in-chief at the Shriners Hospital for Children in Boston, is the recipient of the 2010 Excellence in Research Award from the American Society of Anesthesiologists. The award recognizes Martyn for his research in a number of areas, including the care of burn patients and critical illness-induced insulin resistance. The award is the highest recognition bestowed by the society.

Jeannie T. Lee, MD, PhD, of the Department of Molecular Biology and also of MGH Pathology, has been elected a fellow of the American Association for the Advancement of Science (AAAS). She is one of 503 AAAS members being honored as 2010 fellows for their scientifically or socially distinguished efforts to advance science or its applications. Using X-inactivation as a model, Lee has significantly advanced understanding of how noncoding RNAs, interchromosomal interactions and nuclear compartments control epigenetics on a global scale. Lee also has been elected to the Genetics Society of America (GSA) board of directors for 2011 through 2013. The GSA is a professional membership organization representing more than 4,000 geneticists and science educators.

01.21.11

MGH HOTLINE

MASSACHUSETTS GENERAL HOSPITAL 1811 - 2011 200

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

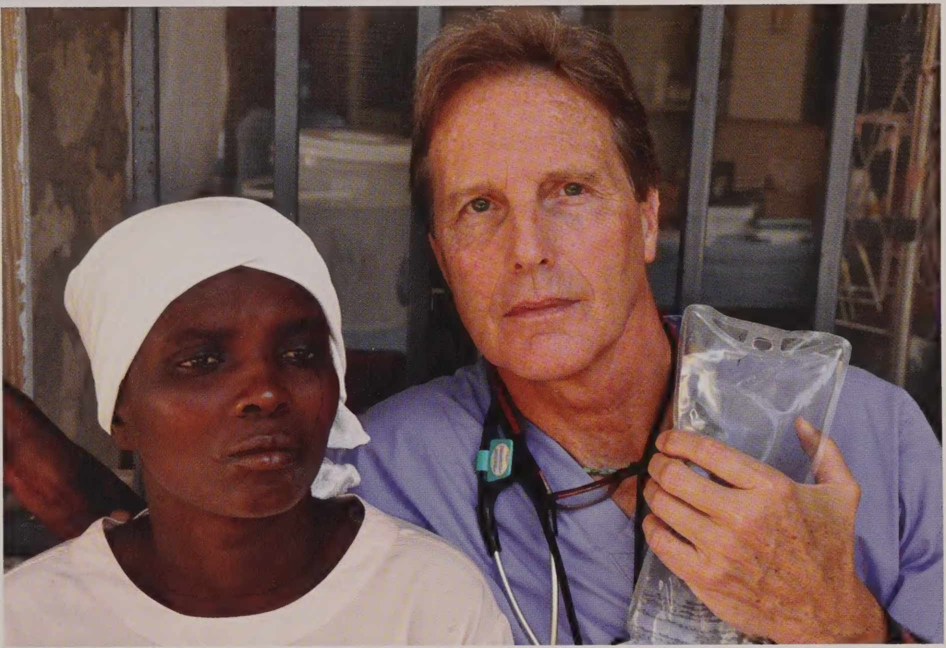
Gardner serves in Haiti as Durant fellow

MGH IN HAITI **"YOU ARE** not able to change the whole world, but you are able to give hope to one human being," are words attributed to Albert Schweitzer, MD, PhD, a 1952 Nobel Peace Prize recipient and the inspiration for the creation of Hôpital Albert Schweitzer in Deschapelles, Haiti.

The meaningful words also were an inspiration for Steven Gardner, MD, MPH, a physician at the MGH Beacon Hill Health Associates and one of the clinicians serving on a 2010 MGH Thomas S. Durant Fellowship in Refugee Medicine. A seasoned internal medicine physician, Gardner traveled to Port-au-Prince, Haiti, on Oct. 6 to provide medical care and public health guidance to the Haitian citizens still reeling from the devastation of last year's earthquake.

In Port-au-Prince, Gardner served with the American Refugee Committee, an international organization that provides assistance to refugees and displaced individuals. During his first month

(Continued on page 2)



CHOLERA CARE: Gardner, right, with one of his cholera patients at Hôpital Albert Schweitzer

MLK tribute event features local writer

MORE THAN 40 YEARS after his death, Rev. Dr. Martin Luther King Jr. and his legacy of justice, equality and freedom continue to inspire millions across the globe. At the MGH, employees gathered Jan. 14 in the East Garden Room for an annual tribute to the life of King. The event was hosted by the Association of Multicultural Members of Partners (AMMP). Kirk E. Jones, chair of AMMP and MGH Information Security officer, welcomed guests to the morning event, and Rev. Martin Okwir, of the MGH Chaplaincy, led guests in an opening prayer. Jo Biviano, MGH Cancer Center patient services coordinator, then sang "A Change is Gonna Come."

HONORING MLK: From left, Biviano, Jones, McLarin, Slavin, Dee Dee Chen, AMMP vice-chair and compensation and benefits consultant for Human Resources, and Davis

Next, Peter L. Slavin, MD, MGH president, offered remarks and introduced the keynote speaker, Kim McLarin. A resident of Milton, McLarin is the author of three acclaimed novels and a former journalist. She also is an assistant professor at Emerson College and a regular commentator on "Basic Black," Boston's longest-running weekly news program for the African-American community.

McLarin's discussion focused on economic inequality, a problem she described as a "twin issue" of racism. She shared a range of statistics about the unequal distribution of wealth in America, particularly as it relates to the African-American community. She encouraged the audience to honor King through a sense of "divine dissatisfaction" with current economic and social injustices and to work in his tradition to achieve tangible reform.

Following the talk, Biviano led the audience in singing "Lift Every Voice and Sing" and then performed a solo rendition of "I Wish I Knew How It Would Feel to Be Free." Jeff Davis, senior vice president for Human Resources, closed the event by thanking all who had helped make it a success, including the members of AMMP, and extended a special thank you to McLarin for her inspiring remarks.

– Gardner

(Continued from page 1)

abroad, Gardner delivered care at two tent cities – Terrain Acra, where there were 25,000 residents, and Old Military Camp, where 51,000 Haitians have been living in squalor since last year. During his deployment, the country encountered yet another disaster, a cholera epidemic.

"The cholera outbreak began in the Artibonite Valley of central Haiti," says Gardner, who returned to the United States in late December. "When the epidemic worsened, I was given the opportunity to work with Project HOPE directing a treatment program in Deschapelles at the Hôpital Albert Schweitzer. We cared for about 90 cholera patients at a time. Our team included physicians from Switzerland and Poland."

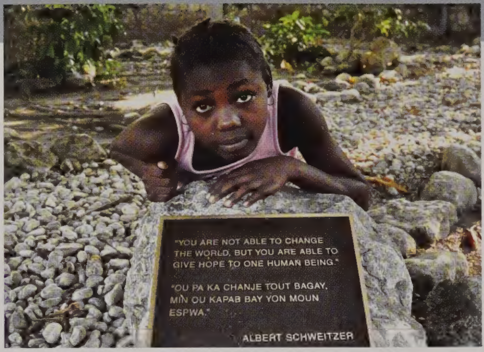

"YOU ARE NOT ABLE TO CHANGE THE WORLD, BUT YOU ARE ABLE TO GIVE HOPE TO ONE HUMAN BEING."
"OU PA KA CHANJE TOUT BAGAY, MIN OU KAPAB BAY YON MOUN ESPWA."
ALBERT SCHWEITZER

PHOTO BY STEVEN GARDNER, MD, MPH

HOPE FOR HAITI: A young Haitian girl in Deschapelles with the Schweitzer quotation plaque

Gardner also worked with his Haitian counterparts at the hospital, where he provided medical care and guidance, helping to determine whether the patients were suffering from cholera or another illness, such as typhoid or malaria.

"The quote from Albert Schweitzer really sums it up," he says. "At present, there are many powerful forces working against improved public health in Haiti, such as the destruction of the medical infrastructure and devastating poverty. None of us can significantly impact those at the moment, but we can try to offer hope to one person at a time." ■

Lunder Building brings medical imaging technologies to the patient

With occupancy of the Lunder Building scheduled to take place this summer, many MGHers are curious about what services and departments will move into the new building. The areas that will be located in the Lunder Building include expanded emergency services, radiation oncology, imaging, neurosciences, and surgical and procedural facilities. To help the MGH community learn more about each area and their new capabilities and enhancements, MGH Hotline regularly will publish articles highlighting each service.

MEDICAL IMAGING TECHNOLOGIES, which are involved in nearly every discipline at the hospital, will be a feature of the Lunder Building's procedural and operating room suites on the fourth floor and inpatient imaging suite located on the sixth floor. With enhanced access to the latest imaging technologies, physicians will be able to gain better diagnostic insight and understanding of their patients' cases, even during surgical procedures, and critically ill patients will be in close proximity to inpatient imaging facilities.

On the Lunder Building's fourth floor, procedural and operating room suites will integrate advanced imaging into traditional operating rooms. "These hybrid operating rooms allow MGH physicians increased flexibility and enhanced treatment options," says Rob Sheridan, RT(R), director of Interventional Imaging. State-of-the-art imaging will include intraoperative magnetic resonance imaging (MRI) and intraoperative computed tomography (CT).

LUNDER IMAGING: An architect's rendering of a multi-axis imaging system much like what will be in the Lunder Building

"The operating rooms in the Lunder Building were designed to incorporate advanced medical imaging technology," says Mary-Theresa Shore, MS, CIIP, RT(R)(CT)(MR), director of MGH Imaging Clinical Operations. "In these specialized rooms, the surgical team can manipulate exactly where the equipment or patient needs to be to set up for perfect placement for imaging. The CT scanner glides on floor rails and is equipped with robotic arms so that image 'slices' can be taken anywhere on the body without moving the patient off the table."

"The fourth floor also will house a two-room suite for an intraoperative MRI," Shore continues. "Historically, patients were brought to the MRI suite in the Imaging department after surgical procedures, but with this new technology, surgeons will conduct image-guided procedures using readily accessible, real-time images, eliminating the need to transport patients to another area. This not only increases efficiency, but more importantly, enhances patient safety and quality of care."

The Lunder Building's sixth floor, which is a neurology inpatient floor, will feature an inpatient imaging suite adjacent to patient rooms. This co-location of an MRI and a positron emission tomography-computed tomography scanner minimizes the stress and risk associated with moving critically ill patients to another area for imaging.

"Our patients are always at the center of all that we do," says James H. Thrall, MD, radiologist-in-chief. "More than five years ago, when the Lunder Building operating rooms were being designed, we kept the patient at the forefront of all of our decisions and input. Now, as the building is poised to open later this year, we are so pleased to see our vision nearing fruition."

For more information about the Lunder Building, access *www.massgeneral.org/lunderbuilding*.

GLOBAL HELP: Sudanese volunteers Maduk Aleer, left, and John Akech Dau help prepare medical supplies that will be sent to Southern Sudan.

Help for their homeland

AS THE AFRICAN NATION OF SUDAN prepared for a vote on a critical referendum to determine the country's future, members of the Sudanese population in Boston gathered at the MGH in a Bulfinch Building conference room to organize medical aid supply shipments aimed at improving infant and maternal health in Southern Sudan. The shipments, organized by the Department of Emergency Medicine's Division of Global Health and Human Rights, will be used by locally trained Sudanese health workers to improve outcomes for mothers and newborns before, during and after delivery.

"We were grateful for their assistance," says Thomas Burke, MD, chief of the division. "With their help, we were able to quickly organize and ship life-saving medical equipment to health care workers in the field."

The supplies, which filled some 150 backpacks, will be delivered to front-line workers who received medical training as part of the division's Maternal, Newborn and Child Survival Initiative, which aims to lower maternal and infant mortality rates in Southern Sudan. According to the World Health Organization and United Nations Population Fund, one in six women in Southern Sudan will die as a result of childbirth, and one in four children will not live to see age 5.

"This initiative is designed to provide local caregivers with the training and tools needed to save maternal and infant lives," says Burke. "Something as simple as a spool of string and reusable metal scissors can affect survival by reducing umbilical cord infections."

Along with educational materials designed for illiterate caregivers, the backpacks also include sterile gloves, blood pressure cuffs, thermometers, care checklists, breathing devices and suction bulbs. Simple modifications were made to the equipment for easy use by the local population. For example, thermometers and blood pressure cuffs were marked with red ink to indicate measurements outside normal parameters and identify a need for further action.

"After decades of horrific civil war, Southern Sudan is taking real steps toward self-determination," says Burke. "A major factor in its stability will be the health of the people. By partnering with the Southern Sudan Ministry of Health, the Division of Global Health and Human Rights is helping to empower local health workers to protect their country's most valuable asset: their children and the mothers who care for them."

For more information on the Division of Global Health and Human Rights, visit *www.massgeneral.org/emergencymedicineglobalhealth.* ■

Upholding a promise

JEREMY RODRIQUEZ, 19, is just one of the Boston residents helped by the funds donated to this year's MGH United Way campaign. On Jan. 14, he spoke at the campaign's wrap-up breakfast at the Holiday Inn and shared how College Bound Dorchester, which receives funding from the United Way, helped him leave behind a life of violence and prepared him for college.

A two-time high school dropout and the child of a single mother, Rodriquez soon will enroll in courses at Bunker Hill Community College and hopes to eventually continue his education at UMass Boston.

Mark Culliton, chief executive officer of College Bound Dorchester, discussed how his organization is trying to change the culture of Boston's Dorchester neighborhood – a culture that for many is more about violence than education.

"For a child born in Dorchester, the probability of graduating from college is 8 percent," Culliton said. "It isn't because a child from Dorchester lacks intelligence or is less hard-working, it's about a community that has lower expectations about what these children can accomplish."

He continued, "We want to change the culture of Dorchester so that all children will graduate from college. When we change that culture, middle and high school students will make better choices for their future."

The moving event was hosted by Peter L. Slavin, MD, MGH president and former board member of the United Way of Massachusetts Bay and Merrimack Valley. He congratulated the MGH community not only for raising more than any other hospital in the region but also for having the highest participation rate among area hospitals.

Slavin said the campaign goes hand-in-hand with a quote from the 1810 circular letter, "When in distress every man becomes our neighbor." This letter was sent to the Boston community by MGH founders Drs. James Jackson and John Collins Warren to drum up support for construction of a hospital. Two hundred years later, the MGH is still helping Bostonians in need.

"I could go on and on about the ways this hospital contributes to the community, and our generosity to the United Way is certainly one of them," Slavin said.

Elizabeth Mort, MD, vice president for Quality and Safety, who served as a co-chair of this year's United Way campaign, thanked everyone who gave to the initiative. She announced that the effort raised $504,000, beating the campaign's monetary goal by 1 percent.

"You could have made another choice with your money, but you didn't," she said. "I'm amazed at how many of you said, 'Oh course I will give to the United Way, why wouldn't I?'"

01.21.11

MGH HOTLINE

The giving spirit

EACH YEAR SINCE 2006, in addition to hosting an annual Halloween party for pediatric patients at MassGeneral Hospital *for* Children (MGH*f*C), Spirit Halloween Superstores have made a generous year-end donation to the MGH*f*C Child Life Services Department. This year, on Dec. 21, Spirit Halloween Superstores representatives Dan Mathis, Northeast zone manager; Randy Freidus, district manager; and Tom Howell, director of operations, presented MGH*f*C staff with a check for $23,800.

A GENEROUS GIFT: Spirit Halloween Superstores representatives and MGH*f*C staff in the Ellison 17 Playroom

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MGH Hotline
is published weekly
by the
MGH Public Affairs Office.

Submit news tips
and story ideas
to *MGH Hotline.*

MGH Hotline is printed
on recycled paper.
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WHAT'S HAPPENING

Green card presentation

The Partners International Office is hosting an informational presentation about green cards for employees Jan. 26 from 1 to 3 pm in the O'Keeffe Auditorium. For more information, visit *www.partners.org/pio.*

Judges needed for Timilty science fair

The MGH/Timilty Partnership is recruiting volunteers to judge student projects for the annual science fair at the James P. Timilty Middle School in Roxbury. Volunteers will be needed Jan. 31 through Feb. 3 from 8:30 to 11 am and may sign up for one or more days. The Partners shuttle will provide round-trip transportation, and a light breakfast will be served. No prior experience is necessary. For more information or to sign up, call 617-643-6291 or e-mail Rantimi Oluwasegun at *roluwasegun@partners.org.*

Heart failure class

The MGH Heart Center is holding a patient and family education class, "Understanding Heart Failure," Feb. 2 from 10:30 to 11:30 am in the Bigelow Building, Murphy Conference Room/Room 800. The session will be led by Kim Parks, DO, of the Heart Failure and Transplant Service, and Mary Orencole, NP, of the Cardiac Resynchronization Therapy Program. To register, call 617-643-1452.

Job shadow hosts needed

The MGH Center for Community Health Improvement is seeking volunteers to host high school students during the MGH's 16th annual Groundhog Job Shadow Day on Feb. 2 from 9 am to 1 pm. The event is an opportunity for staff to increase a high school student's awareness about careers in health care. For more information or to volunteer, contact Galia Wise at 617-724-8326 or *gwise@partners.org.*

AHA/DSC webinar

The Health Research and Education Trust of the American Hospital Association (AHA) and the MGH Disparities Solutions Center (DSC) are co-sponsoring a series of webinars, the first of which will be "Tools for Measuring and Monitoring Equity in Quality: The Hospital Perspective," Jan. 27 from 3 to 4:30 pm. In this webinar, a panel of experts from four hospitals – including Joseph Betancourt, MD, MPH, director of the DSC – will answer questions about moving forward with data collection and reporting quality measures by race, ethnicity and language. Registration is required. To register, access *http://tinyurl.com/ahadsc-webex.*

"Go Red for Women" events

THE MGH HEART CENTER'S Corrigan Women's Heart Health Program is hosting several events in honor of the American Heart Association's "Go Red for Women" week Feb. 1 through 4:

- an information table, "Ask the Experts About Heart Disease," Feb. 1 from 10 am to 2 pm in the White Lobby;
- a "Heart-Healthy Cooking Demonstration" Feb. 2 from noon to 1 pm in the East Garden Room with Danita Sanborn, MD, MMSc, an MGH cardiologist, Deborah Krivitsky, MS, RD, LDN, an MGH dietician, and Al McPhee, an MGH chef;
- a presentation, "Women and Heart Disease," with Maria Vivaldi, MD, of the Corrigan Women's Heart Health Program, Feb. 4 from 11:30 am to 12:30 pm in the Thier Conference Room;
- a "National Wear Red Day" photo opportunity Feb. 4 from 10 am to 2 pm in the Thier Lobby. Wear the color red and bring a group to have a photo taken in front of fun, heart-themed backdrop. Departments that participate will be entered into a raffle for the chance to win a free lunch.

For more information on the "Go Red for Women" events, visit *www.massgeneral.org/red.*

01.28.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Keith D. Lillemoe, MD, to lead Department of Surgery

KEITH D. LILLEMOE, MD, a world-renowned general surgeon who specializes in pancreatic and biliary surgery, has been selected as the MGH's next surgeon-in-chief and chief of the Department of Surgery. Lillemoe currently is surgeon-in-chief at Indiana University Hospital and the Jay L. Grosfeld Professor of Surgery and chairman of the Department of Surgery at Indiana University School of Medicine. Prior to Indiana University, he spent nearly three decades at Johns Hopkins University.

LILLEMOE

PHOTO COURTESY OF INDIANA UNIVERSITY SCHOOL OF MEDICINE

Lillemoe's appointment was formally announced to the MGH community Jan. 24. He will begin his new position at the hospital this May, succeeding Andrew L. Warshaw, MD, who has led the department for 14 years. More than a year ago, Warshaw shared his plans to step down from his position once a new chief was selected.

"Dr. Lillemoe is an extraordinary surgeon, both clinically and academically," says MGH President Peter L. Slavin, MD. "I am confident that in his very capable and skilled hands the MGH Department of Surgery will continue to flourish. Dr. Lillemoe is joining a proud tradition of exceptional surgical leaders, who have built, shaped and strengthened this department into one of the most widely respected surgical programs in the nation."

Lillemoe graduated from the Johns Hopkins University School of Medicine in 1978 and completed his surgical training at the Johns Hopkins Hospital in 1985. Later that year, Lillemoe joined the staff

(Continued on page 2)

PHOTO COURTESY OF JENNY KIM PHOTOGRAPHY

INSPIRED TO ACT: Letourneau, center, a Department of Medicine resident who volunteered at a rural health clinic in India, with local Kolkata residents

Helping hands in India

WHEN STEPHANIE MOORE, MD, a cardiologist with the MGH Heart Center, made her first trip to the city of Kolkata, India, in May 2009, she witnessed the extreme poverty experienced by many of the city's sick and poor. Moore was visiting friends living in India and working at the Mission of Mercy Hospital and Research Centre – a 177-bed hospital that provides free care and the hospital where Mother Teresa and her Missionaries of Charity served the poor. From that trip, a partnership was born between the MGH and Mercy Hospital.

"What I saw and learned was how so many people – the sick, poor and disabled – get by with practically nothing," says Moore. "The MGH is a special place where health care workers can partner globally and create change. This was an opportunity."

Vanessa Bradford Kerry, MD, MSc, associate director of Education for the MGH Center for Global Health, and seven Department of Medicine residents have been evaluating the health needs of patients at 14 rural health clinics affiliated with Mercy Hospital. The assessment will determine what diseases are present and what resources are required for treatment. The needs of the clinics are diverse, from basic essentials such as thermometers and prenatal counseling to reducing cardiovascular disease risk factors and offering the HPV vaccine.

"The structure is there," says Moore. "What we hope to do is determine how Mercy Hospital and its doctors can take advantage of the health clinics to better serve the people of rural India."

Alyssa Letourneau, MD, was the first resident to visit Kolkata in April 2010. One of the patients she saw was a 3-week-old infant with a fever. In the United States, this baby would have been admitted to the hospital for testing, but the rural clinic lacked even basic antibiotics to treat her. As a result of such cases, one of the group's goals is to provide each clinic with a set of core medications and antibiotics in formulations for both adults and children.

"Looking at the mom and baby, I was struck that this child could die of an infection that is treatable in most parts of the world," says Letourneau, who also has worked at an MGH-affiliated hospital in South Africa. "It's humbling to see how people live and how care is provided in other parts of the world. We are in sort of a bubble here in the United States."

The other MGH residents involved in the Kolkata project are Gina Rae Kruse, MD; Oluseyi Ojeifo, MD; Sonali Paul, MD; Aparna Raj, MD, MS; Sara Schwanke-Khilji, MD, MPH; and Curtis Chong, MD. Bradford Kerry serves as a faculty mentor. ■

– *Lillemoe*

(Continued from page 1)

of the Johns Hopkins Department of Surgery. By 1996, he rose to the rank of full professor, and between 1997 and 2003, Lillemoe served as vice chairman and deputy director of the department. In 2003, he was recruited to Indiana University. A native of Aberdeen, S.D., Lillemoe earned his undergraduate degree from the University of South Dakota.

Clinically, Lillemoe has concentrated on the treatment of benign and malignant pancreatic disease, while his research has focused on the pathogenesis of pancreatic cancer and pancreatitis as well as benign biliary disorders. He has published extensively and serves on the editorial boards of many major surgical journals. In July 2011, he will assume the position of editor-in-chief of *Annals of Surgery*. He also serves as editor of *Greenfield's Surgery: Scientific Principles and Practice*, a leading surgical textbook.

Lillemoe has served as president of the Society of Surgery of the Alimentary Tract, the Society of Clinical Surgery and the Society of University Surgeons and is a member of nearly all of the leading organizations in his field. His distinguished career has been acknowledged through many awards and honors, including the 2010 Outstanding Faculty Member from Indiana University's Department of Surgery Residency and the Faculty Teaching Award from the Johns Hopkins Department of Surgery, which he received on five occasions. In 2003, the Johns Hopkins Department of Surgery established the Keith D. Lillemoe Faculty Teaching Award in his name.

Lillemoe calls it a great honor to join the MGH as surgeon-in-chief. "This department, this hospital and Harvard Medical School are all at the pinnacle of excellence in the field of medicine," he says. "Dr. Warshaw and Dr. [W. Gerald] Austen before him have built a tremendous Department of Surgery here. I look forward to working with them, as well as with the excellent surgical division leadership, the outstanding faculty and staff, and finally the great surgical residents at the MGH."

"Dark Tide" author visits MGH book club

ON HOT SUMMER DAYS North End residents say they can still smell the molasses that flooded the neighborhood Jan. 15, 1919, tragically killing 21 people and wounding 150. On Jan. 24, award-winning author and local historian Stephen Puleo visited the MGH to discuss the disaster and his book, "Dark Tide: The Great Boston Molasses Flood of 1919," with members of the MGH Admitting Department book club.

Created in 2005 by Nancy Connery, director of Admitting, the book club meets every couple of months. Approximately 12 to 15 staff members gather for each meeting, and on occasion, local authors join in the discussion.

"I began the book club out of my love for reading and have found it to be a wonderful way for department members to connect and bring their varied backgrounds and perspectives together," says Connery.

During the lively talk, Puleo answered questions and described the process of writing about the Boston Molasses Disaster, as well as the process of writing historical nonfiction in general. "What I try to do is let the story pull the history through," he explained.

"Having the opportunity to meet Stephen Puleo was a fantastic way to wrap up our discussions about 'Dark Tide,'" says Melissa Kuras, a training specialist in Admitting. "I've enjoyed being a member of the club for the last two years. Many participants represent different areas within Admitting, and the club has given everyone a pleasant reason to come together and share a common enthusiasm for reading." ■

DARK TIDE: Puleo, left, talks with book club members including Jane Connelly, near right, supervisor for Bed Management

Nominations for Patient Safety Stars

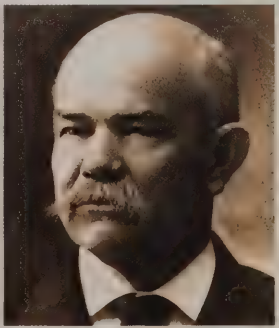
IN HONOR OF National Patient Safety Awareness Week March 6 through 12, the MGH will hold its Second Annual Patient Safety Star Appreciation Breakfast on March 8. "Safety Stars" exemplify the principle that all staff have the responsibility and opportunity to contribute to patient safety. Nominees can be from any job position or department.

To nominate an employee, access *http://sharepoint.partners.org/mgh/cqs/Lists/Safety%20Star%20Nomination%20Form/overview.aspx*. Nominations also can be faxed to 617-726-4304 to the attention of Susan Lacroix, executive assistant for the Center for Quality and Safety. Nominations should include the nominee's name, department and mailstop information; his or her immediate supervisor's name; and one example of his or her contribution to patient safety at the MGH.

Nominations must be submitted by Feb. 14 at 5 pm. The selection process will be completed by Feb. 18, and winners will be notified and invited to attend the appreciation breakfast. For more information, contact Millie LeBlanc, patient safety specialist, at *mleblanc1@partners.org* or 617-726-8031. ■

Bicentennial CORNER

MGH PATHOLOGIST REGINALD FITZ, MD, studied the appendix and coined the word "appendicitis" in 1886. He also paved the way for lifesaving procedures, describing for the first time "a clear picture of the clinical course and diagnostic signs" of appendicitis, clarifying the advisability of surgical treatment for this condition.



REMEMBERING YOUNG LOVED ONES: From left, Jonathan Swartz, MD, Jessica Rosenthal, MD, Jennifer Rodriguez, MD, Avram Traum, MD, and Leslie Kerzner, MD, holding baby Anna Tosches, a sibling of a patient

MGHfC hosts "Remembering Together" for bereaved families

THE LOSS OF A CHILD is one of the most devastating experiences a person can endure. The staff of the MassGeneral Hospital *for* Children (MGH*f*C) Pediatric Palliative Care Service understands the special needs of the pediatric patients and family members facing a serious, chronic or potentially terminal disease. They also understand the grief experienced by parents and siblings who have lost a young loved one. On Jan. 20, the families of four pediatric patients who passed away last year gathered in the Trustees Room for "Remembering Together," an event to honor the recently departed children and their families.

With support from a grant from the Schwartz Center for Compassionate Healthcare, the MGH*f*C pediatric palliative care team provided the forum as an opportunity for reconnection and healing. Approximately 35 MGH*f*C caregivers took part in the event.

"Our intent was to provide an opportunity for reconnection that would be healing for both the families and for the providers, particularly those caregivers who might not have had the chance to say 'goodbye' to the child or family they cared for," says Sandra Clancy, PhD, MGH*f*C Palliative Care Service manager and patient advocate. "We were all moved by the warmth, openness and gratitude that was shared – by the parents to the providers for treating and caring for their child and by the caregivers who expressed gratitude for having had the opportunity to know and care for the child. The event held such a positive and compassionate atmosphere with much joy and even laughter interspersed throughout our moments of remembering and honoring the children."

As a highlight of the event, each guest took a moment to write a message with a memory or words of hope and inspiration on a piece of brightly colored paper attached to a ribbon. Each individual hung their message on a "Remembering Tree."

Some of the reflections included, "Thank you for allowing us to take care of your beautiful daughter," from a pediatric resident and a father's message to his young daughter saying, "I truly miss our 'Satur-daddy days.'"

To close the event, Rev. Ann Haywood-Baxter, MDiv, pediatric chaplain at the MGH*f*C, read the poem, "Late Fragment," by Raymond Carver.

For more information about the Pediatric Palliative Care Service, access *www.mgh.harvard.edu/children/specialtiesandservices/palliative_care_service/default.aspx.* ■

Videophone for the Deaf

IN THE UNITED STATES, approximately 9 to 22 out of 1,000 individuals are Deaf* or have a hearing impairment. As part of the MGH's commitment to providing equitable care for patients, visitors and employees who are Deaf, a new state-of-the-art videophone has been installed in the White Lobby.

A relatively small device – about the size of an office telephone equipped with a lens – the videophone can reach any telephone inside or outside the hospital. The videophone allows the caller to see either an interpreter or another individual on the screen who communicates using American Sign Language (ASL). Through a video relay service, an ASL interpreter translates the information to the hearing recipient at the other end of the call. The videophone also can be used without an interpreter between two individuals using ASL. In this case, the caller and recipient would see each other on their respective screens.

"The MGH is committed to providing the Deaf community with the same communication features and telephone conveniences as our hearing community," says Susan Muller-Hershon, ASL medical interpreter. "While the hospital already had a videophone at the Blum Center, we found that there was a need for an additional videophone that was available 24 hours a day, seven days a week."

Across the United States, video relay services and videophones have largely replaced the text telephone version of communication. "In the upcoming year, we hope to expand our efforts by installing another videophone in the Lunder Building and improving communication access in the inpatient areas," says Zary Amirhosseini, MGH Disability Program manager.

The initiative to install the videophone in the White Lobby was made possible by a collaboration among Interpreter Services, the Office of Patient Advocacy and the Disability Council. For more information about the system, contact Muller-Hershon at 617-726-0357.

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* In this article, the word 'Deaf' using a capital 'D' denotes a cultural group of persons connected by American Sign Language and a shared value and belief system, according to the National Association of the Deaf.

VIDEOPHONE CONVERSATION: MGH patient Jay Perley uses the videophone in the White Lobby

WHAT'S HAPPENING

February promotions at the MGH Blood Donor Center

All individuals who donate blood at the Blood Donor Center during February will receive a free long-sleeve T-shirt with the center's logo. Individuals who donate Feb. 9, 17 and 22 will be treated to free cupcakes from local bakeries – including Cakeology, Flour, J.P. Licks and the South End Buttery. For more information about these events and the latest employee-related news from the Blood Donor Center, visit the center's new intranet site at *http://intranet.massgeneral.org/blooddonor* or e-mail *mmacphee@partners.org*.

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MGH Hotline is published weekly by the MGH Public Affairs Office.

Submit news tips and story ideas to *MGH Hotline*.

MGH Hotline is printed on recycled paper. Please recycle *Hotline* in any white paper box.

Alvin F. Pouissant, MD, Visiting Lecture

The HMS Office for Diversity and Community Partnership is hosting the 2011 Alvin F. Pouissant, MD, Visiting Lecture Feb. 8 from 3 to 4 pm in the Joseph B. Martin Conference Room Rotunda at HMS. The lecture, "Achieving Health in the U.S.: Lessons from the Civil Rights Movement," will feature Paula A. Johnson, MD, MPH, an associate professor at HMS and chief of the Division of Women's Health and executive director of the Connors Center for Women's Health and Gender Biology at BWH. A reception will follow. To register, call 617-432-4698 or e-mail *veronica_meade-kelly@hms.harvard.edu*.

REDCap overview

The Clinical Research Program is sponsoring "An Overview of REDCap: A Free, Web-Based Data Management and Survey Tool" Feb. 9 from noon to 1 pm in the Simches Research Center, Room 3.110. Lynn Simpson, of Partners Research Computing, will present a summary on how to utilize REDCap and REDCap Survey to build and manage online databases and surveys. This course is geared toward research nurses and coordinators, but all are welcome to attend. To register, go to *http://hub.partners.org/catalog*. For more information, contact Lauren Michaels at *lmichaels@partners.org*.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering the following free events for seniors ages 60 and older: a lecture, "How to Stay 'Hand Healthy'" Feb. 3 from 11 am to noon in the Haber Conference Room with Suzanne Curley, MS, OTR/L, and Amy Orroth, OTR/L, CHT, of the MGH Department of Occupational Therapy Services; a lecture, "Tips for Successful Aging," Feb. 7 from 11 am to noon in the Haber Conference Room with Ann Webster, PhD, director of the Mind Body Program for Successful Aging at the Benson-Henry Institute for Mind Body Medicine at the MGH; and a hypertension screening Feb. 7 from 1:30 to 2:30 pm at the Hill House, 127 Mt. Vernon St. For more information, call 617-724-6756.

Clinical research literature course

The MGH Clinical Research Program, Yvonne L. Munn Center for Nursing Research and the Treadwell Library are sponsoring "Understanding and Writing Clinical Research Literature" Feb. 2, 9 and 16 from 10 to 11:30 am in the Simches Research Center, Room 3.120. This seminar series is designed to introduce clinical research coordinators and research nurses to the basics of understanding and writing clinical research literature. To register, access *http://hub.partners.org/catalog*. For more information, call Hillary Dearborn at 617-726-3310.

Wellman Center Lecture Series

The Wellman Center Lecture Series, presented by the MGH Wellman Center for Photomedicine, will host a lecture, "Synergies Between Photodynamic Vascular Damage and Anti-angiogenesis Approaches," by Patrycja Nowak-Sliwinska, PhD, of the Medical Photonics Group at the Swiss Federal Institute of Technology's Institute of Bioengineering Feb. 8 from noon to 1 pm in the Thier Conference Room. A reception will be held following the lecture. For more information, contact Nicole DeVoe at *ndevoe@partners.org*.

Bicentennial Toolkit

The MGH is celebrating 200 years in 2011. For more information about the MGH's bicentennial and access to a toolkit featuring historical images, "fun facts" about the MGH, downloadable MGH 2011 logos and accompanying style guide, visit *http://intranet.massgeneral.org/bicentennial*.

Circle of Red Women's Night Out

In collaboration with the American Heart Association's "Go Red for Women" campaign, the MGH health centers and MGH Community Health Associates will host several programs during the month of February. The "Circle of Red Women's Night Out" series will feature health screenings, games and prizes, healthy snacks, cooking demonstrations, a children's activity table and health information tables from 5:30 to 7:30 pm on Feb. 3 at the MGH Charlestown Health Center, on Feb. 7 at the Chelsea Health Center and on Feb. 15 at the Revere Health Center. There also will be "Go Red for Women" information tables at MGH Everett from 10 am to 2 pm on Feb. 17, and at the MGH North End Health Center from 11 am to 3 pm on Feb. 24. For more information, call 781-485-6400.

2011 Run to Home Base

Registration is now open for the 2011 Run to Home Base, scheduled to take place May 22. Participants will complete a 9-kilometer course that ends at Fenway Park's home plate. Each runner is required to raise $1,000, and it is also possible to help support veterans as a "virtual runner" or by donating directly. All proceeds from the race will benefit the Red Sox Foundation and Massachusetts General Hospital Home Base Program. For more information or to register, visit *www.runtohomebase.org*.

IN GENERAL

Michael R. Jaff, DO, medical director of the MGH Vascular Center, has been named chairman of the U.S. Food and Drug Administration (FDA) Medical Devices Dispute Resolution Panel. The role of this committee is to act as an unbiased group in resolving complex or contested issues surrounding the application of commercial sponsors for FDA approval of a device.

Tracy Batchelor, MD, MPH, executive director of the Stephen E. and Catherine Pappas Center for Neuro-Oncology, received the Adult Clinical Research Award at the Society for Neuro-Oncology's 15th annual scientific meeting in Montreal. The award, co-sponsored by the Society for Neuro-Oncology and the National Brain Tumor Society, recognizes the best clinical research abstract submitted to the meeting. Batchelor presented the results from an international, randomized trial of a novel anti-angiogenic agent at the meeting.

02.04.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

MGH and CBS care

TESTICULAR CANCER is the most common solid cancer in men between the ages of 15 and 35. To promote awareness about the disease and the importance of self-exams, the MGH and CBS Cares are collaborating on a fun, informative public service announcement (PSA). The MGH has worked with CBS Cares on similar health campaigns since 2005, when Matthew Margo, CBS Cares executive producer, and Isaac Schiff, MD, chief of MGH Vincent Obstetrics and Gynecology, first partnered on a PSA about menopause.

In this latest PSA, Chris Beetem, a former cast member of the soap opera "One Life to Live," encourages male viewers to show their loved ones they care this Valentine's Day by performing a testicular self-exam to check for any abnormalities. The announcement prompts the audience to visit the CBS Cares website, which features an essay about testicular cancer and self-examination techniques by Adam S. Feldman, MD, MPH, of the MGH Department of Urology.

The PSA first aired Jan. 16 during "60 Minutes." Since then, Margo estimates that between 60 and 70 million viewers have seen it.

"Credibility is critical to the success of our campaign, and with the MGH's support, we were able to make sure the PSA is accurate and effective," says Margo. "All of our efforts are geared toward getting viewers to visit the website and read Dr. Feldman's essay and the important information it offers."

"Early diagnosis and prompt treatment remain critical," advises Feldman in the essay. "For this reason I urge all men to perform regular monthly self-testicular exams and if you feel anything abnormal, see your physician right away. There is no reason to be embarrassed or ashamed about something you feel. Your role in identifying these tumors early is invaluable!"

Feldman also has provided an essay about prostate cancer for CBS Cares' website. To view the testicular cancer PSA and read Feldman's essay, visit *www.cbs.com/cbs_cares/testicular_cancer.*

SPREADING SMILES: Amanda Castroll, center seated, with her mother, Jill, to her left, celebrates her 21st birthday with a group of MGH and MGH*f*C caregivers.

One smile at a time

Former patient's mother brings birthday joy to MGH patient

MOST YOUNG PEOPLE long for the day they turn 21 – the year they are considered an adult. But for MGH patient Amanda Castroll, her 21st birthday was more than that; it was one of the happiest days she's had since she was hospitalized in November. While receiving care at the MGH, Castroll has spent her free time working with an arts therapy specialist and writing in her journal. She and her mother, Jill, also have appreciated working with MassGeneral Hospital *for* Children (MGH*f*C) Pediatric Palliative Care Service staff members Patricia O'Malley, MD; Caitlin Merrill, NP; and Sandy Clancy, PhD, who have provided both with support and comfort. Most recently and with help from a former MGH*f*C patient's mother, Ally Dryden, the team organized a birthday party for Castroll at the hospital. Approximately 25 MGH and MGH*f*C caregivers spanning nine disciplines attended.

"Amanda has been hospitalized since the day before Thanksgiving," says O'Malley. "Because she has spent all of the winter holidays at the hospital, she told us that she really wanted to make her 21st birthday special. Her life experiences have in many ways made her an adult before her time, and we wanted to celebrate this milestone with her."

Upon learning of Castroll's wish, O'Malley shared it with Dryden, who recently had established Calling All Angels – a foundation created in memory of her 14-year-old son Jimmy, a former MGH*f*C patient who died last fall from a congenital disorder. Dryden responded by donating funds to help purchase gifts, a cake and refreshments for Castroll's party.

"When Jimmy passed away last September, it was one week before my family was to host a fundraiser to help me get back on my feet due to Jimmy being hospitalized for the entire summer," says Dryden. "The event ended up as a beautiful memorial, and we decided to continue the foundation in Jimmy's memory to help other families and their critically ill children or anyone who needs a smile. There is no age limit or exception. Our mission is to bring joy and laughter one smile at a time, just like Jimmy always did. We are thrilled to have been able to be a part of Amanda's birthday. She deserves everything wonderful that comes her way. We look forward to doing more for others."

"I had such a great birthday," says Castroll. "It's been so special seeing my caregivers and having a special day just for me. I'm so grateful to everyone." ■

02.04.11

Acute Stroke Quality Task Force recognizes fastest treatment time

MGH STROKE EXCELLENCE: Several members of the winning stroke care team and local EMT representatives

TIME IS BRAIN when it comes to treating stroke. National Institutes of Health standards suggest hospitals treat appropriate patients with intravenous tissue plasminogen activator (IV tPA) – a thrombolytic agent also known as a clot-busting drug – within 60 minutes of arrival in the Emergency Department (ED). Meeting this benchmark has been a priority for the MGH Acute Stroke Quality Task Force. This year, the task force is sponsoring the Door to Needle within 60 Minutes Campaign to recognize and help sustain recent improvements in the delivery of critical treatment to acute stroke patients arriving in the ED.

On Jan. 27, the task force held a recognition ceremony and breakfast for the care team with the fastest door-to-needle time – an astonishing 20 minutes – for the third quarter of 2010.

"There was fast, clear communication between the ED and neurology teams and the technicians in the scanner," says Allison Gray, MD, a neurology resident who was part of the winning team. "On that day, everyone was in synch." Members of the winning team are Gray; Theodore Benzer, MD, PhD; Amanda Czuczman, MD; Onyinye Iweala, MD, PhD; Katharina Busl, MD; Katharine Stockton; Priscilla Stratiotis; Scott Silverman, MD; Frank Curtis, RN; Rachel Manning, RN; and Gaetano Pastena, MD. The breakfast also recognized the emergency medical technicians (EMT) from Armstrong Ambulance who transported the patient.

In 2009, more than 70 percent of eligible stroke patients were treated with IV tPA within 60 minutes of arrival at the MGH ED. In the first six months of 2010, that performance improved to more than 80 percent of eligible stroke patients. The average rate of tPA treatment within 60 minutes for academic hospitals in the United States was less than 30 percent in 2009.

"This is a remarkable achievement and reflects a considerable improvement from prior years," says Lee Schwamm, MD, director of the Acute Stroke Service and vice chairman of the Department of Neurology.

Schwamm credits a streamlined process that breaks down barriers between staff in the ED, neurology and computed tomography imaging, making them a uniform stroke team. Many of the changes the MGH has made are incorporated into the American Heart Association's Target Stroke Campaign, which establishes best practices for hospitals working to reduce door-to-needle times.

"When the team is integrated, all parts can move in parallel," says Schwamm. "We had to re-engineer our process of care and figure out how to make it truly patient-centered. We all had to give a little to be successful as a team. I am very proud to be able to work with such a talented and dedicated team of health care providers. These efforts have made us successful and led to the creation of evidence-based best practices."

For more information about the MGH Stroke Service, access *www.massgeneral.org/neurology/services/treatmentprograms.aspx?id=1205.* ■

Chief of Cardiac Surgery named

THORALF M. SUNDT III, MD, has been named chief of the Division of Cardiac Surgery. Beginning Feb. 7, he succeeds Douglas Mathisen, MD, who will continue as chief of the Division of Thoracic Surgery. Sundt currently is vice chair of the Department of Surgery, director of the Cardiovascular Surgical Research Laboratory, co-director of the Marfan and Thoracic Aortic Clinic, and a professor of surgery at the Mayo Clinic, where he has been on staff for 10 years. His appointment marks a return to the MGH, where he completed a residency in general surgery in 1991.

PHOTO COURTESY OF MAYO CLINIC

SUNDT

"Thor is widely acknowledged as one of the most prominent and respected cardiac surgeons in the country," says Andrew L. Warshaw, MD, surgeon-in-chief and chair of the Department of Surgery. "We are proud to welcome him back to lead the clinical and research efforts in cardiac surgery at the MGH."

Sundt earned his undergraduate degree from Princeton University and his medical degree from the Johns Hopkins University School of Medicine. In addition to his MGH residency, Sundt also trained in thoracic surgery at the Washington University School of Medicine and completed fellowships at the National Cancer Institute and at Harefield Hospital in London, England. Beginning in 1994, Sundt held appointments with the Barnes-Jewish Hospital and Washington University School of Medicine until joining the Mayo Clinic in 2001.

Sundt is associated with nearly all of the major organizations in his field and currently is secretary of the American Association for Thoracic Surgery. He has served on the editorial boards of multiple surgical publications and at present is an editorial board member of *Current Problems in Surgery* and the *Journal of Cardiac Surgery.* Sundt has published more than 200 peer-reviewed articles and more than 30 book chapters.

His clinical focus is on acquired heart disease in the adult with particular interest in diseases of the aorta, including aortic arch replacement and repair of thoracoabdominal aortic aneurysms. His research interests include bicuspid aortic valve disease, human factors and medical error.

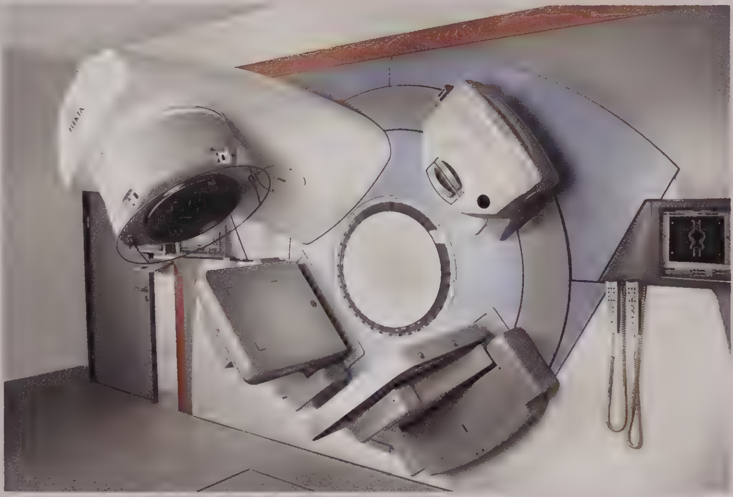
"The MGH played a critical role in establishing the foundation of my career," says Sundt. "I'm delighted to return to this wonderful institution and once again work with its talented surgical staff – a number of whom are longtime friends." ■

New radiation oncology technologies in the Lunder Building

With occupancy of the Lunder Building scheduled to take place this summer, many MGHers are curious about what services and departments will move into the new building. The areas that will be located in the Lunder Building include expanded emergency services, radiation oncology, imaging, neurosciences, and surgical and procedural facilities. To help the MGH community learn more about each area and their new capabilities and enhancements, MGH Hotline regularly will publish articles highlighting each service.

While the foundation of MGH Radiation Oncology is built upon the expertise, skill and dedication of the department's staff members, the incorporation of the most advanced technologies helps to support the overall objectives of caregivers who aim to provide the best quality and safest patient care possible. With the opening of the Lunder Building this summer, the department will continue to provide the utmost attention to care, compassion and healing to its patients and add several upgrades to its fleet of equipment.

Housed in the lowest two floors of the Lunder Building, known as LL2 and LL3, will be the James M. and Ruth P. Clark Center for Radiation Oncology, an expanded radiation oncology center that will be relocated from the Cox Building. The new space was designed not only to be able to house state-of-the-art equipment, but more importantly to foster collaboration. An expanded patient area and open floor plan will improve access for patients and facilitate coordination of care among caregivers across disciplines.



ADVANCED RADIATION ONCOLOGY: The Lunder Building will house four new advanced linear accelerators offering precision radiation oncology therapies.

"At the Lunder Building, multidisciplinary collaboration was a key element in the design of the radiation oncology space," says Andrea Paciello, executive director of Radiation Oncology. "Not only will the open floor plan and proximity of the department to the MGH Cancer Center and Francis H. Burr Proton Therapy Center at the Yawkey Center enhance communication among physicians, physics staff, nurses, therapists, and patients and their families, but our patients undergoing chemotherapy infusion treatments or having medical or surgical oncology appointments at the Yawkey Center on the same day will have the convenience of appointments only steps away. The new location at the Lunder Building also will improve the coordination of activity for our radiation oncology staff members who will be supporting the care in both the Lunder Building and the Proton Center."

Patients undergoing radiation oncology treatment at the Lunder Building will have access to areas for patient education and supportive care services – such as yoga classes, massage therapy, social work services and nutrition counseling. In addition, there will be an inpatient stretcher area, comfortable gowning and waiting spaces, and more exam rooms for the expansion of the department's consults, weekly visits and follow-up care. These interior enhancements will dovetail with the new technological advances in equipment.

Four new linear accelerators that will be installed in the Lunder Building will feature numerous advanced technologies – including various types of radiation therapy, stereotactic cranial and body irradiation, and sophisticated on-board computed tomography (CT) imaging systems. Each will also feature treatment tables that can be adjusted in "six degrees of freedom," meaning that the system can detect and correct misalignments in patient positioning to ensure the very high accuracy required during radiation treatments. Of the current five linear accelerators now in the Cox Building, two will be moved to the Lunder Building.

"Patients typically have a treatment plan that involves a series of radiation treatments over time, up to 30 or 40 different days," says Kathy Bruce, director of business development for Radiation Oncology. "The new linear accelerators at the Lunder Building will help ensure the highest possible accuracy from one treatment day to the next by comparing a daily CT image to a reference image produced in the planning stages. Furthermore, radiation oncologists will be able to evaluate changes in tumor size with serial CT scans, allowing for plan modification as the tumor shrinks over time."

Continues Bruce, "When we move into the Lunder Building, we also will be introducing new treatment planning tools – systems that will advance our current treatment planning capabilities. These software tools comprise information systems, interactive graphics and the measured data of our treatment beams to help us generate a treatment plan that will provide a three-dimensional graphical analysis of the patient's radiation dosage, including the dosage to non-targeted structures. We will be able to more efficiently optimize treatment plans with this software, which will be fully implemented by the time we move into the building."

This summer, the radiation oncology treatment services currently located in the Cox Building will move to the Lunder Building. Prior to that, all staff members will have undergone extensive training and orientation to the space itself and the new equipment and systems tools. The department will continue to provide some services in the Cox Building, and patients will still visit the Cox Building for their initial CT-simulation planning visit.

"The radiation oncology staff will be providing the same exceptional, patient-focused care that we have for years, using treatment plans that are designed by our radiation oncology experts to reach the optimal outcome for each specific patient," says Paciello. "But we will be delighted to provide that care in new, enhanced space. We look forward to an improved radiation oncology experience for our patients, staff and colleagues."

For more information about the Lunder Building, access *www.massgeneral.org/lunderbuilding*. For more information about MGH Radiation Oncology, access *www.massgeneral.org/radiationoncology*.

WHAT'S HAPPENING

MLK celebration

Partners HealthCare, the MGH and the Disparities Solutions Center will host "A Celebration of the Legacy of Rev. Dr. Martin Luther King Jr." Feb. 11 from 9 to 10 am in the Simches Research Center, Room 3.110. Geoffrey Canada, author, children's advocate and president and CEO of the Harlem Children's Zone, will present. A reception will follow. Attendees must wear their Partners/MGH ID badge. Admission is free. Seating will be available on a first-come, first-served basis. For more information, call 617-724-3965.

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MGH Hotline
is published weekly
by the
MGH Public Affairs Office.

Submit news tips
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on recycled paper.
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MGH Senior HealthWISE

MGH Senior HealthWISE will offer a one-hour, low-impact exercise class, "Get Warm, Stay Fit," for seniors ages 60 years and older Feb. 10 from 11 am to 1 pm at The Clubs at Charles River Park, 10 Whittier Place. The class will focus on fall prevention and balance. Lunch will follow. Registration is required. For more information or to register, call 617-724-6756.

Women and heart disease

February is American Heart Month. As part of its National Health Observances series, the Maxwell and Eleanor Blum Patient and Family Learning Center is hosting "Women and Heart Disease: Dispelling the Myths," Feb. 9 from noon to 1 pm in the Blum Center, Room 110 of the White Building. Nandita Scott, MD, director of education for the MGH Corrigan Women's Heart Health Program, will speak about the common myths associated with women and heart disease. This program is free and open to MGH staff and patients. Registration is not required. For more information, contact Jen Searl at 617-724-3823.

Bicentennial CORNER

SURPRISINGLY, THIS PHOTO was not taken this past week. It is actually the Bulfinch Building after the Blizzard of '78. This weekend marks the 33rd anniversary of the two-day storm that brought 27 inches of snow on the region, along with 70-mph winds and power outages to the city – including the MGH. But just as they have been throughout this stormy winter, MGHers of 1978 prevailed. Employees walked and skied through miles of waist-deep snow to ensure the highest quality of patient care, many staying at the hospital to work through multiple shifts. John E. Lawrence, Esq., then chairman of the Board of Trustees, issued a statement that rings as true today as it did then: "Never has our tradition of providing excellent care been tested by the vagaries of nature any more than during the past week. Typically, our employees rose to the occasion." ■

MGH award honors "In Treatment"

"IN TREATMENT," a provocative drama series on HBO, offers viewers a glimpse behind the normally closed doors of talk therapy, illuminating the lives and stories of both the main character, a psychoanalyst named Paul Weston – who is in therapy himself – and his many patients.

On Jan. 29, the Endowment Award for Leadership in the Advancement of Mental Health was presented to one of the series' executive producers, Anya Epstein, who traveled from Los Angeles to Boston to accept the award on behalf of her colleagues. The award is supported by the Endowment for the Advancement of Psychotherapy, a program of the MGH Development Office that aims to support training, research and public education on psychotherapy.

Epstein grew up in Brookline and is the older sister of Theo Epstein, the general manager of the Boston Red Sox. Approximately 400 people attended the morning event at the MGH, including her parents, who also are from the area. Presenting the award to Epstein was Kathy Ulman, PhD, a board member of the Endowment for the Advancement of Psychotherapy and a staff member of MGH Women's Health Associates.

"'In Treatment' has advanced the mental health of the larger community by bringing into our living rooms a captivating, realistic and respectful portrayal of psychotherapy," says Ulman. "This series has made a significant contribution to the education of the public by creating both patients and therapists with whom everyday people can identify and highlighting their very human vulnerabilities and strengths."

ADVANCING MENTAL HEALTH CARE: Epstein, left, and Ulman at the awards ceremony

02.11.11

MGH HOTLINE

[illegible] AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Sharing Science

MGHers volunteer at Timilty science fair

SCIENCE STARS: Anna Larson, a clinical research assistant in the MGH Department of Neurology, left, listens as Timilty student Raneisha Gay explains her science project.

IN ADDITION to their daily work at the hospital, approximately 50 MGH employees took on a new responsibility as judges of the annual science fair held at the James P. Timilty Middle School in Roxbury.

The MGHers volunteered their time from Jan. 31 to Feb. 3 through the MGH/Timilty Partnership, a program of the MGH Center for Community Health Improvement (CCHI). The MGHers – some of whom attended the event on multiple days – spent time talking with the students about their projects and later voting on them. Students with the highest-scoring projects moved on to the school finals, where some may be selected to present their projects at Boston's citywide science fair.

Many of the judges also helped mentor the students in creating the projects. Of the 500 presented, 52 projects were from students mentored by MGH employees, who had met weekly with the students since early October to help them refine and research their projects.

"I will most certainly volunteer as a judge or mentor again next year and in the years to come," says Ayguen Sahin, PhD, a researcher in the Department of Neurosurgery, who volunteered through the MGH/Timilty Partnership for the first time this year. "It is an excellent way to get out of our busy schedules, connect with our community and share our scientific experiences with younger generations."

For more about CCHI, visit *www.massgeneral.org/cchi.* ■

The sweetness of giving

FOR THOSE WHO DONATE BLOOD at the MGH Blood Donor Center, the true reward is helping to save a life. But on Feb. 9, individuals who donated at the center received an extra benefit – cupcakes from local bakeries Curly Cakes, South End Buttery and Flour.

Additional donor cupcake tastings will be held Feb. 17 and 22, and those who donate this month also will receive a long-sleeve T-shirt. The added incentives come at a particularly important time. As a result of this winter's severe weather, hospitals across the nation have been experiencing the worst shortage of blood in nearly a decade.

To learn more about the Blood Donor Center, visit *www.massgeneral.org/blooddonor* or its new intranet site at *http://intranet.massgeneral.org/blooddonor.* Both feature information about donating and the center's latest news and event listings, such as the Feb. 25 blood drives that will be hosted on campus, at the State House and at McLean Hospital in recognition of the 200th anniversary of the Feb. 25, 1811 signing of the MGH charter. The charter had also led to the establishment of McLean Hospital.

DELICIOUS DONATIONS: Joanne Bordner, compliance officer, left, and Raafat Houranieh, lab supervisor, both of the Blood Transfusion Service, in the recovery room after donating blood Feb. 9

02.11.11

MGH Lunder Building will house new Central Sterile Processing and Supplies department

With occupancy of the Lunder Building scheduled to take place this summer, many MGHers are curious about what services and departments will move into the new building. The areas that will be located in the Lunder Building include expanded emergency services, radiation oncology, imaging, neurosciences, and surgical and procedural facilities. To help the MGH community learn more about each area and their new capabilities and enhancements, MGH Hotline regularly will publish articles highlighting each service.

EACH DAY MGHERS use hundreds of types of surgical and procedural instruments and supplies to treat patients. These sterile items are prepared daily by a team of specially trained employees of MGH Central Sterile Processing and Supplies (CSPS), formerly known as the Sterile Processing Department.

"Many people don't realize how busy the sterile processing department is," says Adel Afridi, director of Sterile Processing. "More than 100 staff members, each having a special skill set, prepare the instruments and supplies for up to 70 procedural and operating rooms representing approximately 13 specialties – such as orthopædics, transplant surgery, neurology, obstetrics and gynecology."

This summer CSPS will relocate from the White and Gray buildings to a new 25,000-square-foot space on the lower level of the Lunder Building. The department will be designated into four distinct areas for its operations. These include zones for items to be received, sorted and washed; prepared, inspected and assembled into instrument kits for case carts, which are pushcarts that include all of the sterile supplies for a specified procedure; sterilized based on type; and finally stored prior to distribution.

"There are different cleaning methods for different types of instrument kits," says Joanne Ferguson, RN, staff specialist. "For example, we have machines that will wash, disinfect and sterilize instruments. After instruments are washed and decontaminated, they are sent to an assembly area, where they are put back together by hand and packaged. The packages are then sent through sterilizers. At the new building, we also will have case cart washer systems, which are like giant, 80-square-foot dishwashers."

When the sterilized case carts and instrument kits are ready, Lunder Building CSPS staff will transport the items by way of a dedicated pathway to the operating rooms. Three elevators and elevator bays will be used to maintain this dedicated pathway specifically for sterile supply distribution.

"To help manage the sterile processing system, the department is implementing a new instrument tracking system, as well as a new case cart system to facilitate efficient delivery of supplies and instrumentation for procedures," says Afridi.

A WORK IN PROGRESS: An area of the CSPS department in the Lunder Building currently under construction

Adds Ferguson, "During the design phase of the sterile processing area, the safety of our patients and workforce was our focus. We made investments in ergonomics to promote staff comfort to not only help prevent repetitive-use injuries but also to enhance the workflow."

Other amenities at the Lunder Building are a CSPS staff training room, break room and dedicated staff workspaces.

For more information about the Lunder Building, access *www.massgeneral.org/lunderbuilding.* ■

A sea of knowledge

AS PART OF THE Center for Community Health Improvement (CCHI) Youth Programs' efforts to promote learning about science, technology, engineering and math subjects to local students, the center is partnering with Coastal Studies for Girls, the country's only residential science and leadership semester school for 10th grade girls. Located on Maine's rocky coast, the program offers female students the chance to hone their science expertise working with marine scientists on field studies. They also practice leadership skills through outdoor adventures, such as kayaking, hiking and camping.

BANKS-TILLMAN

SHARARI

So far, CCHI has supported the participation of two students: Tamieka Banks-Tillman, a sophomore from the Engineering School at the Hyde Park Education Complex, who participated last spring, and Abeer Sharari, a sophomore from East Boston High School, who attended last fall.

"The Coastal Studies program is unique in offering hands-on science and research opportunities in a single-gender community," says Christy Egun, director of MGH Boston School Partnerships. "It offers these young women a nurturing but exciting environment in which they can learn and grow."

"Coastal Studies for Girls was a life-changing experience," says Sharari. "The education was very hands-on, and I found it very easy to learn there. I learned much more than marine science and leadership – I learned things like how to live on my own and how to manage my time."

Paul S. Russell, MD, Museum highlights evolution of MGH medical innovation

AS A HIGHLIGHT to the MGH bicentennial year, the hospital will open the Paul S. Russell, MD, Museum of Medical History and Innovation, named in honor of longtime MGH physician Paul S. Russell, MD, a pioneer in the field of transplant surgery and chair of the MGH History Committee. Currently under construction on the corner of North Grove and Cambridge streets, the museum will be a two-story building, including a rooftop garden, that will serve as a "gateway" to the hospital campus for patients, visitors and the community.

UNDER CONSTRUCTION: An architect's vision of the lobby of the new museum

"I know going way back that people have been interested in having a museum, and now is the perfect time to open one since the MGH is celebrating its 200th anniversary," says Russell. "There is so much to tell and a great sweep of interest, not only on the clinical side but also on the research and community side – specifically around how the hospital has continued its tradition of caring for its neighbors, which today can mean in our community or around the world."

To help share the rich past and exciting future of the MGH, the museum will feature rotating exhibits based on thematic topics. Peter Johnson, director of the Russell Museum, offers insight into several of these themes.

"Each exhibit will have a general theme, such as the founding of the MGH on the idea that 'when in distress every man becomes our neighbour,'" says Johnson. "Another theme would be the idea that the campus itself reflects the innovation and evolution of patient care and medical practice. When one looks at the buildings from both an architectural and anthropological standpoint, it is apparent that they were designed to reflect the current understanding at that time – whether it be convalescing in a patient room or performing surgeries in a medical theater."

Johnson explains that another exhibit theme will address how medical innovation can result from times of crisis, such as the inventive medical techniques born out of the need to save lives in suboptimal conditions in times of war.

"As a result of the Cocoanut Grove fire in 1942, the MGH received many burn patients, and during this time advances in burn care were made. Likewise, battlefield medicine draws upon man's ingenuity and creativity to spur on new medical techniques, ideas and advances. The museum will showcase some of these areas of progress as well as the general evolution of medicine at the MGH then, now and in the future."

For more information about the museum, which is slated to open in late 2011, contact Johnson at *pkjohnson@partners.org.* ■

COASTAL STUDIES: Sharari examines a specimen during a lab activity.

Photo courtesy of Coastal Studies for Girls

Bicentennial CORNER

AS PART OF the MGH bicentennial celebration, on Feb. 25, the Paul S. Russell, MD, Museum of Medical History and Innovation will host a presentation by Webster Bull, co-author of "Something in the Ether: A History of Massachusetts General Hospital 1811 to 2011." Bull will read a selection from the book, which is co-authored by his daughter Martha Bull. He then will be interviewed by Peter Johnson, director of the museum, and will answer questions from the audience.

BULL

All MGH employees are welcome, but space is limited. The lecture will be held in the Ether Dome from 12:30 to 1:30 pm.

This is the first in a series of presentations hosted by the Paul S. Russell, MD, Museum of Medical History and Innovation. Information about other Feb. 25 events and activities are available at *www.massgeneral.org/bicentennial.*

WHAT'S HAPPENING

Applied biostatistics seminar series

The MGH Clinical Research Program and Biostatistics Center are sponsoring "Applied Biostatistics for Clinical Trials" on Mondays, March 7 through 28 from 3 to 4:30 pm in the Simches Research Center, Room 3.110. The seminar series focuses on statistical approaches to problems commonly encountered in research and is intended for investigators interested in clinical research. To register, access *http://hub.partners.org*. For more information, contact Suzanne Powell at 617-724-2900.

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MGH Hotline
is published weekly
by the
MGH Public Affairs Office.

Submit news tips
and story ideas
to *MGH Hotline*.

MGH Hotline is printed
on recycled paper.
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New MGH area code and exchange

DUE TO THE INCREASE of telephone lines at the MGH, the hospital has begun using a new area code and exchange number, 857-238-XXXX, in addition to existing exchanges, including 617-724-XXXX, 617-726-XXXX and 617-643-XXXX. MGH Telecommunications began installing phone lines with this new area code and exchange number in January.

The new area code and exchange number will be used throughout the main campus and at some affiliates connected to the main campus. Although the area code has changed from 617, staff still will be able to dial a five-digit extension, e.g. 8-XXXX, when calling internally to one of the new numbers. For more information about the new phone numbers, contact the Information Systems Help Desk at 617-726-4357.

MGH Senior HealthWISE

MGH Senior HealthWISE will offer the following free events for seniors ages 60 years and older: a lecture, "Creating Space: Ideas about One's Home and Letting Go," Feb. 17 from 11 am to noon in the Haber Conference Room with Cristina Sorrentino Schmalisch, PhD, LICSW, of the Lydian Center for Innovative Medicine and HOPE Psychological Services, and a book club discussion of "Fire in the Grove: The Cocoanut Grove Tragedy and Its Aftermath," by John L. Esposito, Feb. 17 from 3 to 4 pm at the West End Library, 151 Cambridge St. For more information or to register, call 617-724-6756.

Smoking cessation program

The MGH Tobacco Treatment Service is offering "Kick Butts 101," a smoking cessation program beginning March 1 from 5 to 6 pm. This seven-session, weekly group program offers help developing a plan to quit, stress management, preventing weight gain and staying smoke-free. For more information, contact Hilary Aguirre at 617-726-7443.

Parkinson's Disease and the family

The Maxwell and Eleanor Blum Patient and Family Learning Center is hosting a book talk with Nutan Sharma, MD, PhD, director of the MGH Dystonia Clinic, on her book, "Parkinson's Disease and the Family," Feb. 16 from noon to 1 pm in the Blum Center, Room 110 of the White Building. Sharma will discuss the ways families are affected by Parkinson's Disease and strategies to cope when a loved one has the condition. This program is free and open to all. Registration is not required. For more information, contact Jen Searl at 617-724-3823.

HMS Foundation Funds

Updated information about funding opportunities offered through the HMS Foundation Funds will be available online beginning Feb. 14 at *www.hms.harvard.edu/foundationfunds*. The application deadline is April 5 at 5 pm. An informational meeting about the application process and the awards available will be held March 1 from 12:30 to 1:30 pm in the Simches Research Center, Third Floor Auditorium and March 3 from noon to 1 pm in the Carl Walter Amphitheatre at HMS. For more information, contact Erin Cromack at 617-432-7463 and *erin_cromack@hms.harvard.edu*.

IN GENERAL

Rakesh Jain, PhD, director of the MGH Edwin L. Steele Laboratory of Tumor Biology and Andrew Werk Cook Professor of Radiation Oncology at HMS, is one of two recipients of the 2011 Rous-Whipple Award from the American Society for Investigative Pathology. The award is presented to a senior scientist with a distinguished and prolific career in research. Jain, whose research has focused on understanding the role of the tumor microenvironment, will receive the award on April 11.

Young-Min Kwon, MD, PhD, director of the MGH Adult Reconstructive Surgery Fellowship Program and a surgeon in the Department of Orthopædic Surgery, is the recipient of the Kappa Delta Award from the American Academy of Orthopædic Surgeons (AAOS). The Kappa Delta Awards recognize research in orthopædic surgery that is of significant impact and focuses on basic and/or clinical research related to the musculoskeletal system. It is the highest research award in the orthopædic community. Kwon is being recognized for his work on elucidating failure mechanisms in metal-on-metal hip replacements. He will receive the award on Feb. 16.

MASSACHUSETTS GENERAL HOSPITAL
MASSACHUSETTS GENERAL PHYSICIANS ORGANIZATION
PATIENT AFFORDABILITY 2011 CARE REDESIGN

One-stop intranet site for Strategic Priorities

A NEW MGH/MGPO intranet site, *http://priorities.massgeneral.org*, has been launched for those interested in learning more about the ongoing care redesign and patient affordability initiatives at Partners and the MGH. A timeline and additional materials for the MGH budget review process also are available. This new site is the clearinghouse for all aspects of the strategic redesign work and will be updated regularly. It is within the Partners firewall and best accessed from a Partners work station or by VPN.

02.18.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Charter milestone

Feb. 25 events and activities commemorate bicentennial of charter signing

TWO HUNDRED YEARS AGO, on Feb. 25, 1811, the Massachusetts State Legislature convened to decide upon "An act to incorporate certain persons by the name of Massachusetts General Hospital." The act, approved in a vote of 132 to 26, marked the official formation of the MGH and McLean Hospital.

Next week, on Feb. 25, 2011, leadership from the MGH and McLean will join with state and city officials for a ceremonial renewal of the 200-year-old charter. The event will take place at the Massachusetts State House and is one of many bicentennial-themed events, programs and activities set for Feb. 25 both on and off campus. *For a description of Feb. 25 highlights, see page 2.*

200 YEARS: A photo collage combining a view of the front entrance of the hospital with the Bulfinch Building.

Lunder Building to "Go Live" this summer

IN PREPARATION for the summertime transition of several hospital programs and services to the Lunder Building, the MGH Go Live Group for the new facility was established under the auspices of Jean Elrick, MD, senior vice president for Administration. Led by Andrea Paciello, executive director of Radiation Oncology, and Ed Raeke, director of Materials Management, the committee includes representatives from services that will occupy the Lunder Building – the Emergency Department, Neurosciences, Perioperative Services, Radiation Oncology, Central Sterile Processing and Supplies, Materials Management and Patient Care Services. As a team, representatives are coordinating and implementing pre- and post-move operational logistics related to their services. Some of the issues the Go Live group is addressing are safety, orientation, code call response planning, way-finding, patient flow and communication.

"The Go Live Group is critical in our planning and coordinating a smooth and efficient move of patients and services to the Lunder Building," says Raeke. "The group is intentionally small to allow for focused and meaningful discussion and clear accountability. Leaders from support services will be invited to participate as guided by the agenda."

Adds Paciello, "The Lunder Building will provide a wonderful facility for staff, patients and families, but ultimately, it's the people that will make the care and operations in the new space successful. The Go Live Group is focused on transitioning the Lunder Building from a construction site into a vibrant core of the MGH campus teaming with people, spirit and life. We look forward to productive and informative dialogues as delegates from each area share concerns, plans and solutions related to this comprehensive project."

GOING LIVE: Representatives of the Lunder Building Go Live Group

In keeping with the "green" nature of the building, each Go Live member was presented with an MGH bicentennial flower pot filled with bulbs and seeds that will blossom and come to life over the next several months. The gift was a gesture of appreciation for their participation, symbolizing the work and the care required to make the Lunder Building "come to life" this summer.

To report concerns or issues related to the Lunder Building, contact Raeke at *eraeke@partners.org* or Paciello at *apaciello@partners.org*. For more information about the Lunder Building, access *www.massgeneral.org/lunderbuilding*. ■

Multicultural Affairs Office hosts first alumni reunion

IN CELEBRATION of the MGH bicentennial year, the MGH Multicultural Affairs Office (MAO) hosted it first Alumni Reunion Feb. 11 and 12 with more than 160 underrepresented in medicine (URM) current and past faculty and trainees, MAO representatives, friends and colleagues. The reunion kicked off with an evening gala at the Hotel Marlowe with remarks by Peter L. Slavin, MD, MGH president; Winfred W. Williams, MD, founding director of MAO and co-chair of the MAO Advisory Board; and Joan Reede, MD, MPH, HMS dean for Diversity and Community Partnership. At the gala, MAO debuted a two-year history project, "The Untold Story: URM Pioneers at MGH," which shares the stories of URM physicians who were "firsts" in their departments or the MGH.

The next day guests attended several activities at the Richard B. Simches Research Center, including a networking roundtable and two informative panel discussions featuring distinguished MGH alumni.

Giving personal reflections on their career paths were Edward M. Barksdale Jr., MD, chief of the Division of Pediatric Surgery of the Rainbow Babies and Children's Hospital in Cleveland; Paula O'Connor, MD, senior medical director of Onyx Pharmaceuticals; Vivian W. Pinn, MD, director of the Office of Research on Women's Health at the National Institutes of Health; and Jonathan Woodson, MD, assistant secretary of Defense for Health Affairs. Williams moderated the lively discussion that shed light on the varied career paths of the former MGHers, whose expertise range from academic leadership to industry to national health care policy and government.

The second discussion focused on health care reform in the MGH bicentennial era. Notable MGH alumni who participated were J. Emilio Carrillo, MD, MPH, president and chief medical officer of New York-Presbyterian Community Health Plan; Alice A. Tolbert Coombs, MD, FACP, president of the Massachusetts Medical Society; and The Honorable Louis W. Sullivan, MD, former U.S. Secretary of Health and Human Services and president emeritus of Morehouse School of Medicine. The panel reviewed how health care reform may affect the health care workforce and delivery and focused on the impact on equity and disparities. Joseph Betancourt, MD, MPH, program director for Multicultural Education at MAO and director of the MGH Disparities Solutions Center, moderated the discussion.

MULTICULTURAL AFFAIRS:
The MAO Alumni Reunion speakers

"Our goal for this event was to bring back our community of URM alumni to network with current URM staff and trainees and to learn from each other," says Elena Olson, executive director of MAO. "We were thrilled with the high caliber of alumni who returned to speak and participate in the reunion weekend. It was a wonderful way to celebrate the MGH's bicentennial year."

For more information about MAO, access *www.massgeneral.org/mao.* ■

— *Charter bicentennial* *(Continued from page 1)*

Feb. 25 events and activities

Blood drives

Blood drives will be held on campus at the MGH Blood Donor Center and at MGH bloodmobiles at the State House from 8 am to 2 pm and at McLean Hospital from 8:30 am to 2 pm.

History book preview

The Paul S. Russell, MD, Museum of Medical History and Innovation will host a presentation by Webster Bull, co-author of "Something in the Ether: A History of Massachusetts General Hospital 1811 to 2011," from 12:30 to 1:30 pm in the Ether Dome. Bull will read a selection from the book – which will be available this spring – and be interviewed by Peter Johnson, director of the museum. Space is limited. The museum also will present a preview of its special collections in a display in the White Lobby.

Commemorative employee pins

Commemorative bicentennial pins will be available for employees the morning of Feb. 25. Details about the pins will be announced via the Daily Announcements e-mail during the week of Feb. 21.

Food giveaways

Bicentennial-themed food will be for sale in all MGH retail food areas. In addition, wassail – a hot, spiced cider beverage – will be given away at Eat Street Café, Riverside Café, Simches Cafeteria, 149 Eat Street and Tea Leaves.

History channel launch

A closed-circuit MGH history channel will launch on channel 25 on MGH televisions. The channel will feature highlights of 200 years of medicine at the MGH, including other celebrations of departmental milestone years.

"Share a Story" application

MGH Marketing will host a table in the White Lobby from 10 am to 4 pm to provide information about the new Facebook application "Share a Story," which offers staff, patients, visitors and other members of the community the opportunity to share stories about how the MGH has touched their lives. To find the application on Facebook, search for "Massachusetts General Hospital."

MGH logo merchandise discounts

The MGH General Store will offer a 20.11 percent discount on all MGH logo and MGH bicentennial logo merchandise, such as water bottles, canvas totes and fleece jackets.

Commemorative poster

MGH Hotline, published the afternoon of Feb. 25, will feature a commemorative mosaic poster of the Bulfinch Building made up of hundreds of small portraits of MGH staff, visitors and patients, as well as photos of MGH events and buildings.

The Feb. 25 events, programs and activities are only a few of those taking place throughout the bicentennial year. For the most up-to-date information about the events and the MGH's bicentennial, access *www.massgeneral.org/bicentennial.* A Bicentennial Toolkit for MGH employees also is accessible at *http://intranet.massgeneral.org/bicentennial.*

MLK event speaker offers insight on education reform

IN ADDITION to honoring a legendary civil rights leader, Partners HealthCare's annual event, "A Celebration of the Legacy of Rev. Dr. Martin Luther King Jr.," aims to inspire the Partners and MGH communities to uphold King's values of equality and justice for all people. This year's event, held Feb. 11 in the Richard B. Simches Research Center, featured award acknowledgements, musical selections and remarks by keynote speaker Geoffrey Canada. President and CEO of the Harlem Children's Zone, a New York City-based nonprofit organization that offers educational, social and medical services for underserved children and families, Canada was prominently featured in "Waiting for Superman," a widely acclaimed 2010 documentary film about the U.S. education system.

Jeff Davis, senior vice president of Human Resources, welcomed guests to the morning event and served as master of ceremonies. As a highlight to the annual celebration, Carlyene Prince-Erickson, director of MGH Employee Education and Leadership Development, acknowledged three of this year's six Partners YMCA Achievers: William Anim, a histology supervisor in MGH Pathology; Joan C. Brown, a project specialist in the MGH Department of Anesthesia, Critical Care and Pain Medicine; and Lonzenar Toppin, a unit coordinator at Spaulding Rehabilitation Hospital. The Achiever Awards honor exemplary employees from diverse backgrounds for both their professional achievements and dedication to community service.

Following the recognition of the three award recipients, attendees were treated to musical performances by the James P. Timilty Middle School Chorus and Kelby Khan, the chorus leader. Gary L. Gottlieb, MD, MBA, president and CEO of Partners HeathCare, then introduced Canada.

HONORING MLK: From left, Gottlieb, Derri Shtasel, MD, director of Ambulatory and Public/Community Psychiatry at MGH, Canada and Davis

In his talk, Canada – whose first teaching job was in downtown Boston – discussed the struggles faced by poor children and the need for education reform. "There is a group of kids who get behind from birth," he said. "And the evidence is clear – if you start behind, you stay behind."

As one example of the obstacles faced by underprivileged children, Canada shared research findings that children from poor backgrounds were exposed to 13 million words by the time they entered school, while children from middle- and upper-class backgrounds were exposed to 45 million.

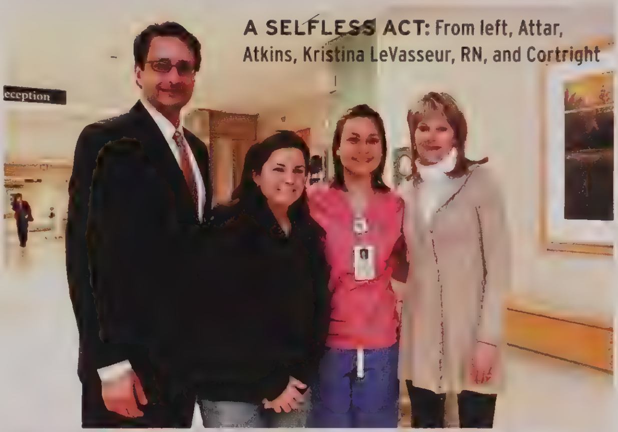
Despite obstacles like these, Canada affirmed that every child is capable of learning and being successful in school. He stressed that learning and being successful in school do not depend on socioeconomic background or inherent ability but on the resources and opportunities made available to students through the education system and the time and understanding invested in them by educators, administrators and parents.

He ended the presentation by reading his poem, "Don't Blame Me," which poignantly emphasized the need for everyone to take responsibility for ensuring the success of America's youth. To close the event, Davis thanked Canada on behalf of the hospital and presented him with a desk box featuring an image of the Bulfinch Building. ■

A lifesaving gift

THE MEETING of 50-year-old Erin Cortright with 28-year-old Carrie Atkins, surrounded by a team of MGH caregivers from the Bone Marrow Transplant Unit, brought tears to many eyes. The story began more than two years ago, when Cortright – so sick with leukemia that she did not qualify for a stem cell transplant – was living in a New York hospice facility with little hope of recovery.

To the surprise of her medical team, Cortright recovered enough to seek the help of the MGH and met with Eyal Attar, MD, of the MGH Bone Marrow Transplant Unit. Attar suggested that his team treat Cortright using an experimental stem cell transplant usually used for patients who have achieved remission.



A SELFLESS ACT: From left, Attar, Atkins, Kristina LeVasseur, RN, and Cortright

"She was only 50 years young, so vibrant and wanted so much to live," says Attar. "We had nothing to lose and for her, everything to gain."

Atkins had registered in 2001 as a stem cell donor while stationed at a Florida military base with the U.S. Air Force. As luck would have it, her sample was a perfect match for Cortright, and she soon found herself traveling to Washington, D.C., where her stem cells were procured.

"I was more than happy to help," says Atkins. "Many people are under the misconception that this is a difficult surgical procedure, but it was easy. I had to be on medication for five days to increase my white blood cell count and then spent only one day as an outpatient, during which they took my blood and processed it through a machine to obtain only the right stem cells that might help Erin."

The stem cell transplant took place at the MGH, and Cortright has been cancer-free for more than two years now. Only recently did the two women connect by telephone, and on Feb. 11, Cortright and Atkins shared a face-to-face meeting at the MGH with the medical team that helped bring Cortright back to good health.

"What she did was extraordinary, and I will be forever thankful," says Cortright. "She is living proof that there are angels who walk among us here on earth. Thanks to the MGH team, Carrie and her gift of life, I am still here today."

For information about the MGH Bone Marrow Transplant Unit, access *www.massgeneral.org/cancer/team/bmt.aspx.*

02.18.11

MGH HOTLINE

MGH goes red for women's heart health

HEART HEALTHY COOKING:
From left, Krivitsky, Sanborn and McPhee

JUST IN TIME FOR VALENTINE'S DAY, the MGH Heart Center and Corrigan Women's Heart Health Program brought attention to hearts everywhere by celebrating "Go Red for Women" month with a series of events and activities to raise awareness of heart disease in women.

"Although more than 80 percent of women between the ages 40 to 60 have one or more risk factors for heart disease, only 13 percent of women consider heart disease to be their greatest health risk," explained Malissa Wood, MD, co-director at MGH Corrigan Women's Heart Health Program.

On Feb. 4, Maria Vivaldi, MD, also of the Corrigan Women's Heart Health Program, presented "Women and Heart Disease," offering facts about heart disease and women and advice on prevention measures. She stressed the importance of knowing one's own heart disease risk factors and taking the necessary steps to reduce those risks. For instance, one-third of adults are not aware they have high blood pressure, which Vivaldi referred to as the "silent killer."

"Heart disease is the number one health threat to society," said Vivaldi. "The good news is that heart disease is preventable. We just need to create more awareness."

The MGH Heart Center continued to spread awareness by hosting "National Wear Red Day" also on Feb. 4. All MGH departments were encouraged to wear red in honor of heart disease prevention. Robert Helms, of the MGH Heart Center, won a free lunch for participating in the festive photo shoot.

A heart-healthy cooking demonstration was held Feb. 8 in the East Garden Room with Danita Sanborn, MD, MMSc, MGH cardiologist; Deborah Krivitsky, MS, RD, LDN, MGH dietician; and Al McPhee, MGH chef. Participants learned how to make heart-healthy turkey chili and curried shrimp and garlic with rice.

Cooking demonstrations as well as health screenings, children's activities and more were held at the health care centers in Charlestown, Chelsea and Revere, where MGH Community Health Associates hosted "Circle of Red Women's Night Out" events for members of the communities. Also participating was MGH Everett, which hosted a Go Red for Women's Heart Health Resource Table on Feb. 17. MGH North End will host an information table on Feb. 24 from 11 am to 3 pm. All of these events are supported in part by a $5,000 Circle of Red Community Impact Grant from the American Heart Association. For more information, visit *www.massgeneral.org/red.* ■

WHAT'S HAPPENING

MGH Senior HealthWISE

MGH Senior HealthWISE will offer a free hypertension screening for seniors ages 60 years and older Feb. 28 from 1:30 to 2:30 pm at the West End Branch, 151 Cambridge St. For more information, call 617-724-6756.

The science of beauty

As part of the Coolidge Corner Theatre's "Science on Screen" series, Nancy Etcoff, PhD, of the MGH Department of Psychiatry, will present a talk about the perception of beauty, emotion, well-being and the brain Feb. 21 at 7 pm. A screening of the film "Death in Venice" will follow. General admission for the event is $9.75. For more information and advance tickets, visit *www.coolidge.org*.

Mindful eating

The Benson-Henry Institute for Mind Body Medicine at the MGH will offer a four-week class, "The Art and Science of Mindful Eating," beginning March 14 at noon at the Benson-Henry Institute. Led by Peg Baim, NP, the program will teach participants about using a mind body, nondiet approach to weight loss and maintaining a healthy weight for the long term. For more information or to register, contact Sue Clough at 617-643-6054 or e-mail *sclough@partners.org*.

Heart Center education class

The MGH Heart Center is holding its monthly patient and family education class, "Self Care Techniques for Heart Failure," March 2 from 10:30 to 11:30 am in the Yawkey Center, Room 4-820. This month's class will be taught by Annie Borden, RN, and Mary Orencole, NP, both of the Heart Center. For more information or to register, call 617-643-1452.

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MGH Hotline is published weekly by the MGH Public Affairs Office.

Submit news tips and story ideas to *MGH Hotline*.

MGH Hotline is printed on recycled paper. Please recycle *Hotline* in any white paper box.

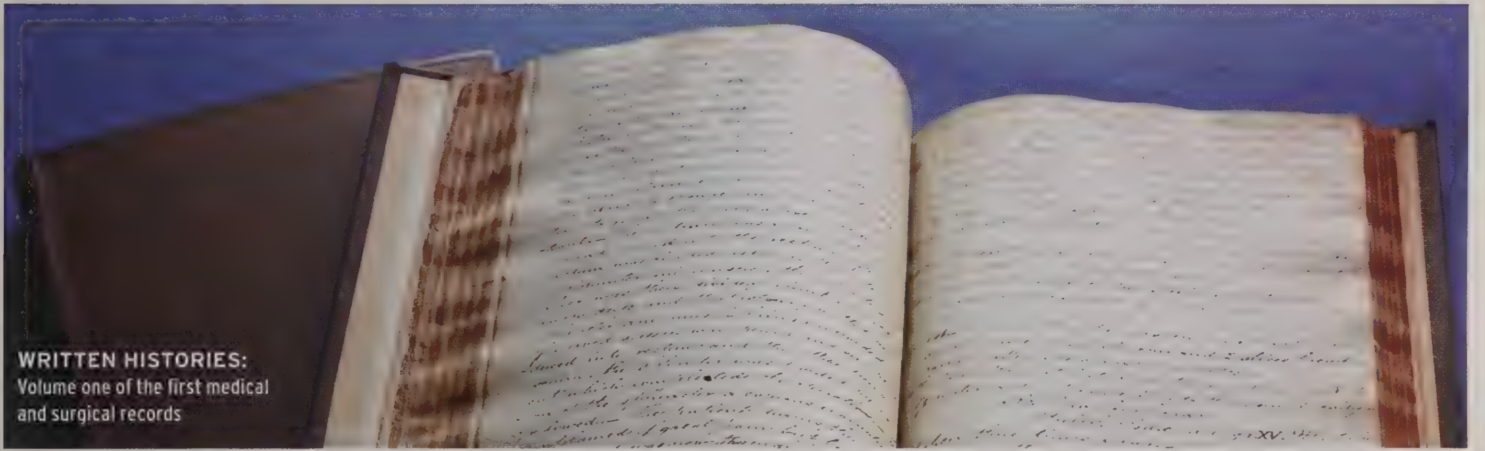
02.25.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

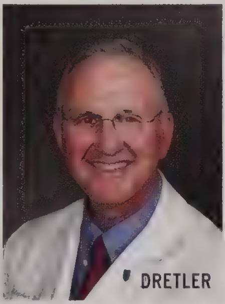
First 100 medical and surgical cases

MGH physicians research early MGH medical records



WRITTEN HISTORIES: Volume one of the first medical and surgical records

IN THE NEARLY TWO CENTURIES since the MGH received its first medical patient, a saddler with syphilis, and its first surgical patient, a sailor with a severe case of hemorrhoids, the hospital has been visited by millions of patients from around the world seeking leading-edge treatment and compassionate care. As part of the commemoration of the MGH's 200th anniversary, two members of the MGH History Committee – Morton Swartz, MD, former chief of the Infectious Disease Unit, and Stephen Dretler, MD, emeritus director of the MGH Kidney Stone Center – researched the first 100 medical and surgical cases at the hospital and compiled their notes for the hospital community.



DRETLER

The physicians logged many hours searching the original case records of the earliest patients, who were seen beginning in 1821, ten years after the MGH charter was signed on Feb. 25, 1811.

SWARTZ

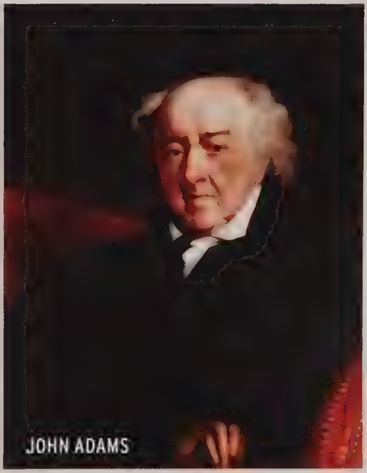
Among the more interesting cases Swartz uncovered had to do with the first medical patient. The 30-year-old saddler was admitted on Sept. 3, 1821, with secondary syphilis. Because he was the first patient at the hospital, he received much attention from caregivers. His treatment – the notes of which span more than 20 pages in the first volume of MGH medical records – included twice-daily doses of mercury, boiled milk and lime water along with a carrot poultice. Eight months after he was admitted, the saddler died at the MGH, most likely from mercury poisoning. The records show

(Continued on page 2)

Bicentennial CORNER

ON FEB. 25, 1811, "An act to incorporate certain persons by the name of the Massachusetts General Hospital" was enacted in the Massachusetts General Court. Among those "certain persons" were former president of the United States, John Adams, and his son, future president John Quincy Adams, who was serving as the American ambassador to Russia and living in St. Petersburg. John Adams was nominated to serve as the moderator at the first meeting of the hospital corporation on April 23, 1811. The following is an excerpt from a letter to his good friend Dr. Benjamin Rush, describing Adams's reaction to his nomination:

"The Legislature, of Massachusetts in their last Session, created a Corporation for the purpose of establishing a Public Hospital and were pleased without my knowledge to appoint me, a most Useless and unworthy Member of it. I know of but [one] Service I can possibly render to this honourable Institution and that is by presenting [them] with your learned and experienced Lecture up[on] this human and noble Subject."



JOHN ADAMS

AIR HANDLER UNITS: The 13 Lunder Building air handler units each are approximately the size of a tour bus.

Lunder Building fifth floor houses infrastructural hub

This summer's opening of the Lunder Building is creating buzz and excitement in the MGH community. MGH Hotline continues its series of articles describing each of the programs and services moving into the building with an article focusing on the building's infrastructural hub – the fifth floor level, which is devoted entirely to housing the heating, ventilation, air and cooling (HVAC) and other mechanical, electrical and plumbing (MEP) systems.

IN ORDER TO FIT the tremendous amount of duct work, pipes and electrical, cooling and filter systems, the fifth floor is a two-story level approximately 30 feet high and 40,000 square feet. Walking through the maze of equipment, one immediately notices the massive silver-colored sheet metal ducts and huge insulated water pipes that send heated and cooled air and water throughout the building.

"The HVAC system in the Lunder Building is one of the most advanced systems around," says Jim Guiry, MGH senior construction manager. "There are 13 air handler units, each the size of a tour bus, that heat or cool the air. The heated or cooled air is distributed either up to the top floors or down to the lower floors. It's more efficient to locate the system in the middle of the building, because the air and water are only being sent halfway up to the top floors and halfway down to the bottom floors rather than all the way up or down the entire building."

In outfitting the mechanical room with the major pieces of HVAC and MEP equipment, architects used the Building Interior Management System (BIMS), a three-dimensional computer software program, to precisely design where each piece of machinery would be located. Before construction of the exterior walls of the building was completed, workers used a large crane to lift the larger pieces of equipment, including the air handler units, into place through the unfinished opening.

"Architects used BIMS to determine in what order to place each piece of machinery – much like a puzzle – through the opening and onto the floor," says Guiry. "Then, once everything was in place, we continued construction and closed things up."

MGH Buildings and Grounds will maintain the fifth floor systems. "We are very excited about the state-of-the-art equipment and systems chosen for the building infrastructure," says George MacNeil, director of MGH Buildings and Grounds. "We are looking forward to the challenge of operating and maintaining such a complex facility."

For more information about the Lunder Building, access *www.massgeneral.org/lunderbuilding.* ■

— First 100 medical and surgical cases

(Continued from page 1)

that his wife – in order to help pay for his care – worked at the hospital as an untrained nurse.

"Aside from the general way of treating patients back then, other interesting facts were the breakdown of the diagnoses of these early patients," says Swartz. "Thirty-five percent of the admissions were related to cardiac disease. Next, there were patients who were admitted due to ailments related to pulmonary, nervous system, vascular and metabolic disorders."

Dretler, who for six months spent most Wednesday afternoons researching the MGH archives, also found intriguing information about the first 100 surgical cases.

"The majority of surgical cases the hospital saw in the early 1800s were orthopædic trauma cases – such as leg and ankle fractures," explains Dretler, who says that the most difficult part of his research was deciphering the 19th century handwriting, which had many flourishes and abbreviations. "In addition to the handwriting being difficult to read, the language and terminology were quite different. Researching the project was tedious, but the information was really very interesting."

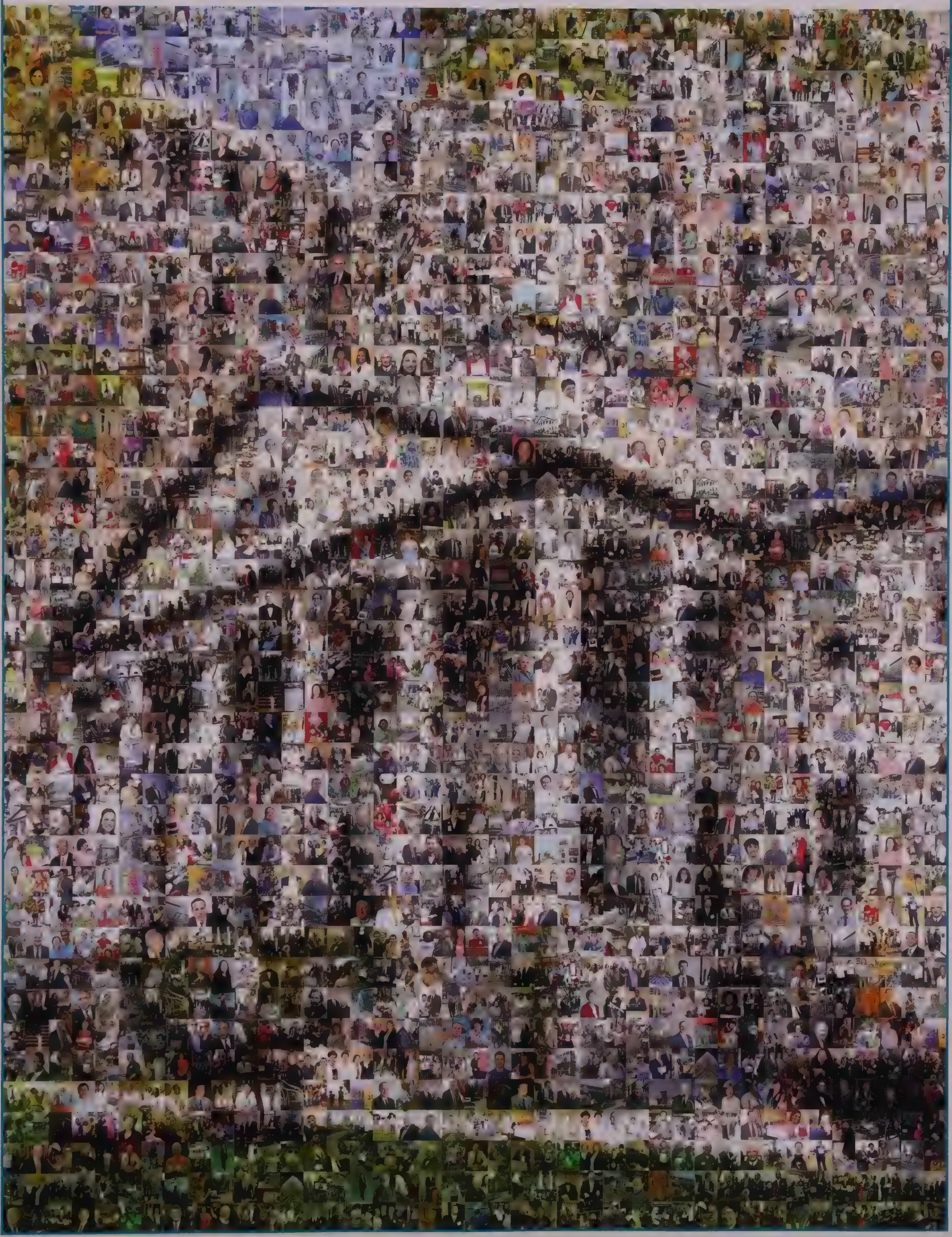
He adds, "Because the first surgeries occurred before the general use of anesthesia, many patients endured tremendous pain. Also, there was little to no understanding of infection control, so there was a lot of infection back then. And there was no pathology, so if they surgically removed something, they didn't know what it was."

The most dramatic case, Dretler says, was a cataract surgery, during which MGH surgeons used a small device that spread and held the eyelids open. They then used a "couching needle," which was put into the eye to break up the cloudy lens and used it to push the broken-up lens back into the vitreous. Dretler notes that many of the medical records of these procedures included a common note that "the patient tolerated the procedure with fortitude." He also says patients often would later have the procedure performed on the other eye.

For more information about MGH history, access *www.massgeneral.org/history.* ■

MASSACHUSETTS
GENERAL HOSPITAL
1811 - 2011

200 years and counting!



Carl Bell, MD, receives first Frances J. Bonner, MD, Award

A PHYSICIAN in the Department of Psychiatry for five decades, Frances J. Bonner, MD, was both the first African American woman resident and first African American woman faculty member at the MGH. To honor her contributions to the hospital and promote diversity and inclusion in the psychiatric community, the MGH Department of Psychiatry and the MGH Psychiatry Diversity Committee have established the Frances J. Bonner, MD, Award. The annual award recognizes an individual who has made significant contributions to the field of mental health or the care of minority communities.

FIRST RECIPIENT: From left, Rosenbaum, Chester M. Pierce, MD, a longtime MGH psychiatrist, Bell and Slavin

The inaugural recipient of the award is Carl Bell, MD, director of the Institute for Juvenile Research, clinical professor of Psychiatry and Public Health, and director of Public and Community Psychiatry at the University of Illinois in Chicago. Bell also is president and CEO of the Community Mental Health Council and Foundation, Inc., a comprehensive community mental health center located on the south side of Chicago.

Nearly 100 guests – including Bonner's daughters, Carol Bonner and Dale Murphy – attended a celebration of the newly established award and a lecture by Bell Feb. 17 in the Ether Dome. Jerrold Rosenbaum, MD, chief of the Department of Psychiatry, welcomed attendees and described the life of Bonner, who dedicated most of her career at the MGH to clinical practice and the supervision of residents in individual psychotherapy.

"Dr. Bonner was an amazing woman, and it is a privilege and honor to recognize her," said Rosenbaum at the event. "She was a pioneer in crossing racial and gender boundaries within medicine."

Rosenbaum then introduced Bell, who presented "Prospects for the Prevention of Mental Illness: New Developments and New Challenges." Bell discussed the need for a paradigm shift in psychiatric care, especially in regard to young people. He emphasized that factors that increase the risk of developing mental health disorders, such as traumatic childhood experiences, do not predetermine the development of such mental health disorders. In light of this, Bell argued, more should be done to identify and build upon the reasons why some individuals with significant risk factors for mental health disorders do not develop them. He also asserted that improving mental health and preventing psychiatric disorders on a broad scale is only possible through a cohesive, community effort.

Bell described multiple studies and trials that have achieved success in both preventing psychiatric illness and promoting good mental health, explaining that mental health is not simply the absence of disorder. Despite the success of such research, Bell said, not enough is being done to implement the findings.

"Implementation is the problem," he said. "We need to put our knowledge into practice."

Following the lecture, a luncheon was held in the Trustees Room, where Peter L. Slavin, MD, MGH president, congratulated Bell on his achievements.

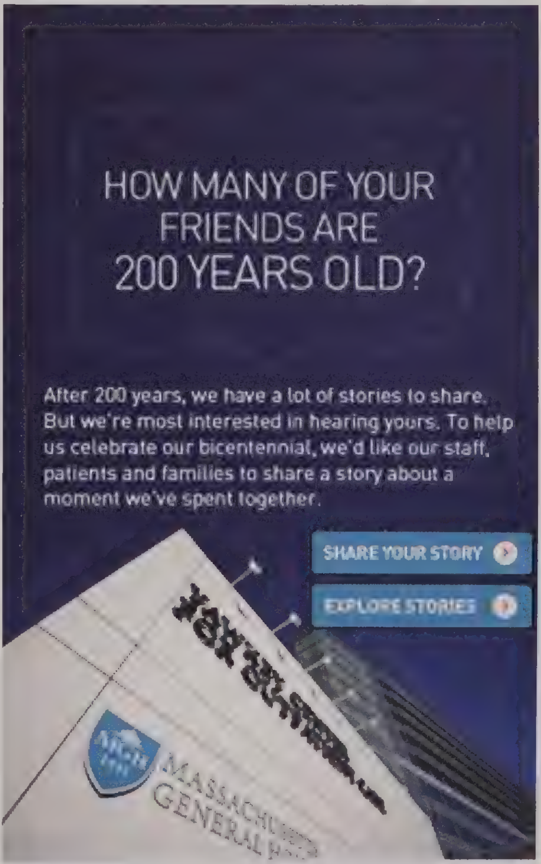
For more information about Bell's work, access *www.psych.theclinics.com/current.* ■

MGH "Share a Story" Facebook application

THE MGH'S LONG HISTORY as an institution is made particularly special by the multitude of stories of hope and healing from the hospital's many patients and family members, staff, and friends. To enable individuals to share anecdotes about how the MGH has touched their lives, a Facebook application, "Share a Story," was created by MGH Marketing. In addition to providing a forum for uploading personal stories, application users also can explore the stories shared by others.

Launched in January, the application can be found at *www.facebook.com/massgeneral* and then by selecting the "Share a Story" tab at the top of the page. To help spread the word about this exciting new forum and how to use it, MGH Marketing hosted an information table Feb. 25 in the White Lobby.

MGHers also can stay updated on bicentennial happenings by becoming a friend of Padihershef, the Egyptian mummy who was given to the MGH in 1823 and is on display in the Ether Dome. To friend Padi, who is known on Facebook as "Padi Hershef," visit *www.facebook.com/mghpadi.*



HOW MANY OF YOUR FRIENDS ARE 200 YEARS OLD?

After 200 years, we have a lot of stories to share. But we're most interested in hearing yours. To help us celebrate our bicentennial, we'd like our staff, patients and families to share a story about a moment we've spent together.

STORIES FROM FRIENDS: A screenshot of the "Share a Story" application

MGH television channel unfolds hospital history

AS PART OF the MGH bicentennial celebrations, an in-house MGH history channel launched Feb. 25 on closed-circuit televisions across campus. The channel, which can be found on channel 45, highlights important moments in the MGH's 200-year history as well as departmental milestones and events.

Among the videos that will air are an eight-minute historical documentary narrated by Mallika Marshall, MD, of the MGH Chelsea HealthCare Center. Also featured are interviews with Peter L. Slavin, MD, MGH president, and David F. Torchiana, MD, MGPO chairman and CEO, who discuss the significance of the bicentennial and what it means to them personally.

MGH staff are encouraged to set televisions in waiting rooms and other public areas to channel 45, which also has been made the default channel in patient rooms. All members of the MGH community are invited to submit additional videos for consideration for the history channel by e-mailing the Public Affairs Office at *pa@partners.org*. Only finished videos that have been appropriately produced and edited will be considered.

WHAT'S HAPPENING

MGH Senior HealthWISE

MGH Senior HealthWISE will offer a free hypertension screening for seniors ages 60 years and older March 7 from 1:30 to 2:30 pm at the Hill House, 127 Mount Vernon St. For more information, call 617-724-6756.

Blum Center events

The Maxwell and Eleanor Blum Patient and Family Learning Center is hosting two upcoming lectures: "Healthy Kidneys," March 3 from noon to 1 pm with Laurie Biel, RN, BSN, CNN, of the MGH Center for Renal Education, as part of its National Health Observances series, and "Eating with Color," March 9 from noon to 1 pm with Tara Linitz, a nutrition intern in Nutrition and Food Services, as part of its Healthy Living series. Both events will be held in the Blum Center, located in the White Building, Room 110. These programs are free and open to all. Registration is not required. For more information, contact Jen Searl at 617-724-3823.

DSC seminar series

The Disparities Solutions Center (DSC) is hosting "Patient Characteristics and Physician Quality Scores: Implications for Racial/Ethnic Disparities," March 17 from noon to 1 pm in the Yawkey Center, Room 10-660, as part of its seminar series, "Racial and Ethnic Disparities: Keeping Current." The seminar will feature a presentation by Clemens Hong, MD, MPH, a primary care physician at the MGH Charlestown HealthCare Center. This event is free and open to the public. A light lunch will be served. For more information or to register, e-mail *disparitiessolutions@partners.org* or call 617-724-7658.

Patient Safety Awareness Week presentation

In honor of National Patient Safety Awareness Week, the MGH/MGPO Center for Quality and Safety will present "Listening to the Voices of Patients and Families" March 9 from 1 to 2:30 pm in the O'Keeffe Auditorium with guest speakers Dave deBronkart, also known as "e-Patient Dave," a leading spokesperson for the e-Patient movement, and Seta Atamian, of the MGH Pediatric Patient and Family Advisory Committee.

Applied biostatistics for clinical trials

The MGH Clinical Research Program and Biostatistics Center are sponsoring "Applied Biostatistics for Clinical Trials" on Mondays from March 7 through 28 from 3 to 4:30 pm in the Simches Research Center, Room 3.110. This four-session seminar series is focused on statistical approaches to problems commonly encountered in research. The course is intended for investigators who are interested in clinical research. To register, access *http://hub.partners.org*. For more information, contact Suzanne Powell at 617-724-2900.

Ash Wednesday services

The MGH Chaplaincy will offer Ash Wednesday services March 9 in the MGH Chapel on Ellison 1. Roman Catholic Mass will be held at 11 am and 4 pm, and an ecumenical service will be held at 12:15 pm. All services will be broadcast on Channel 16 on the MGH in-house television system. Ashes will be distributed in the chapel between 9 am and 5 pm and will be delivered once to each patient floor between 8 am and 4 pm as time permits. Ashes also will be distributed at the following locations: CNY Building 149, West Wing, from noon to 1 pm; Charlestown HealthCare Center, the second floor Carolan Conference Room, from 11 am to noon; Chelsea HealthCare Center, the fourth floor Eleanor Clark Conference Room, from 8 to 9 am; Revere HealthCare Center, Administrative Conference Room, from 11:30 am to noon; Schrafft Center, the fifth floor Conference Room, from 11:30 am to 1:30 pm; and the Massachusetts Eye and Ear Infirmary, 11th floor Patient Lounge, from 10 to 10:45 am and sixth floor Operating Room Lounge, from 11 to 11:30 am. For more information, call 617-726-2220.

Harris Center public forum

The Harris Center for Education and Advocacy in Eating Disorders at MGH is hosting its 14th Annual Public Forum with guest speaker Diane von Furstenberg, a business leader and fashion icon, and David Herzog, MD, director of the Harris Center, March 8 from 6 to 7:30 pm in the Burden Auditorium at Harvard Business School. The forum is free and open to the public. Registration is required at *www.harriscentermgh.org*.

Introduction to new research subject payment system

The MGH Clinical Research Program is sponsoring "An Introduction to Accounts Payable's New Electronic Research Subject Payment System" March 9 from noon to 1 pm in the Simches Research Center, Room 3.110. On March 14, Accounts Payable is launching a new electronic Research Subject Payment System (eCheck) that will increase the efficiency of the previous system. Although this course is geared toward research nurses and coordinators, all are welcome to attend. To register, access *http://hub.partners.org*. For more information, contact Lauren Michaels at *lmichaels@partners.org*.

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MGH Hotline
is published weekly
by the
MGH Public Affairs Office.

Submit news tips
and story ideas
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MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

BICENTENNIAL ACTIVITIES: Top photo, Peter Johnson, director of the Paul S. Russell, MD, Museum of Medical History and Innovation, left, with a passerby. Center, left photo, U.S. President "John Adams." Center, right photo, Webster Bull, co-author of the MGH history book. Bottom photo, MGH Bicentennial Scholars

BICENTENNIAL REDEDICATION: From left, McLean Hospital President Scott L. Rauch, MD; Massachusetts Senate President Therese Murray; and MGH President Peter L. Slavin, MD, during the Feb. 25 Charter Renewal Ceremony at the State House

Feb. 25, 2011

A day of bicentennial events and activities

THE OPPORTUNITY only comes along once – the bicentennial of the date when the MGH officially came into being. On Feb. 25, the hospital community celebrated the 200th birthday of the MGH, commemorating the fact that two centuries had passed since the signing by Massachusetts legislators of the charter document that established the MGH in 1811. Employees, patients and visitors had the opportunity to take part in a variety of events to celebrate the milestone. Among the activities was a viewing of a video of the Charter Renewal Ceremony, which took place earlier that day at the Massachusetts State House; bicentennial-themed food and drink at the MGH eateries; commemorative lapel pins for employees; a book reading by Webster Bull, co-author of the new MGH history book, "Something in the Ether: A Bicentennial History of Massachusetts General Hospital 1811 to 2011;" a display detailing plans for the Paul S. Russell, MD, Museum of Medical History and Innovation; and blood drives at the MGH, McLean and the State House. ■

The MGH, McLean and public officials renew charter at the State House

THE VENERABLE MASSACHUSETTS STATE HOUSE, designed by the same Charles Bulfinch who designed the MGH Bulfinch Building, has been the meeting place of leaders, decision-makers, and other influential men and women with compassion, intelligence and vision since 1798. On Feb. 25, 1811, the Massachusetts Legislature at the State House voted to formally establish a hospital to care for the "sick and poor" of Boston, as was

(Continued on page 2)

BIRD'S EYE VIEW: The Senate Chamber of the State House during the Charter Renewal Ceremony

– Charter renewal

(Continued from page 1)

outlined in the Circular Letter written by Drs. John Collins Warren and James Jackson. With the signing of "An act to incorporate certain persons by the name of Massachusetts General Hospital," the MGH and its partner institution, McLean Hospital, officially were established.

To mark this milestone anniversary, MGH trustees, leadership, and former and current chiefs joined with those from McLean, Partners HealthCare and the state government at the place where it all began for a ceremonial re-signing of the charter. Presiding over the event – which took place in the Senate Chamber, the very same room where the original document was signed 200 years ago – was Senate President Therese Murray. Joining her were Sens. Sal DiDomenico, Jamie Eldridge, Anthony Petruccelli, Steven Tolman and Speaker Pro Tempore Patricia Haddad.

The ceremony began with 19th-century-attired fife and drum players leading a procession of special guests into the chamber. Following the sergeant-at-arms of the Massachusetts Legislature were Peter L. Slavin, MD, MGH president, and Scott L. Rauch, MD, McLean Hospital president, who took ceremonial seats alongside Murray and Haddad. Other special guests included Gary L. Gottlieb, MD, MBA, president and CEO of Partners HealthCare, and Jack Connors Jr., chairman of the Partners Board of Trustees.

With a pound of the gavel, Murray launched the event, introducing the MGH Bicentennial Scholars, who led the recitation of the Pledge of Allegiance. Fred Furnari, RN, of McLean, sang a rousing rendition of the national anthem, and Michael McElhinny, MDiv, director of the MGH Chaplaincy, provided the invocation. Guests at the event then were treated to a special visit from an actor impersonating former U.S. President John Adams, who was an original MGH Corporation member and moderator of the group's first meeting.

Slavin, Rauch and Haddad each provided remarks. Slavin recognized several descendents of the Warren and Jackson families who were present at the event: Shaw Warren Jr., MD, of the MGH Pediatric Infectious Disease Unit, and his daughter Cellestine; and Mary Eliot Jackson, a certified nurse-midwife. Slavin went on to explain that, while the MGH charter was signed in 1811, the hospital did not receive its first patient until ten years later.

"The War of 1812 and other obstacles delayed the best-laid plans of the dedicated founders and the MGH Board of Corporators, who nevertheless continued to meet regularly to create a framework and structure for the hospital to come," he said.

Both Slavin and Rauch reaffirmed their institutions' commitment to excellence in patient care, education, research and the local and global communities.

"The vision of Dr. Warren and Dr. Jackson 200 years ago perseveres today," said Slavin. "The knowledge base, the tools, the treatments and technology have changed dramatically in two centuries, but the commitment to help, heal and offer hope to those in need endures."

Murray then presented the hospitals with a joint resolution that had been passed by the State Senate and House the day before and signed a symbolic renewed version of the hospital charter. She concluded the ceremony by sharing that Boston Mayor Thomas M. Menino had issued a proclamation declaring Feb. 25, 2011, as Massachusetts General Hospital and McLean Hospital Day in the City of Boston.

The ceremony can be watched on the in-house channel 45, and Slavin's remarks are available at *www.massgeneral.org/about/newsarticle.aspx?id=2604*.

19TH CENTURY FARE: Duffy, left, and Manny Lopez, of NFS

Updating an 1800s menu

LOBSTER CORN CHOWDER, roasted native trout with sage brown butter, Johnny cakes, Indian pudding and wassail are not typical lunch fare served at the MGH eateries. These dishes were, however, characteristic of the food served 200 years ago in New England, and thanks to the diligence and expertise of the staff of MGH Nutrition and Food Services (NFS), the hospital community had the opportunity to take a step back in time by enjoying these dishes in celebration of the bicentennial of the MGH charter on Feb. 25.

NFS staff members regularly develop menu items in the Eat Street Café test kitchen and adjust ingredients to make dishes healthier. Prior to Feb. 25, Benjamin Duffy, food production manager, researched dozens of New England recipes from the 1800s and spent several hours in the test kitchen with NFS staff working on the bicentennial dishes.

"I looked up old recipes online and came across 'American Cookery,' a cookbook published in 1814," he says. "There were many great recipes, but the only problem was back then, they didn't use the measurements we use today, and they used wood stoves instead of ovens. So, we had to make adjustments to account for instructions such as 'add butter the size of a hen's egg' and 'roast under a two-pail pot with sticks at the bottom.'"

Despite the differences, Duffy and NFS staff made alterations and test-cooked all of the items over a period of three days and successfully brought the recipes to the modern day.

"It seems most everyone was pleased with how the bicentennial menu turned out," says Susan Barraclough, director of NFS. "It was really interesting learning about the diet back in the 1800s. And quite honestly, we would never serve many of the dishes now because they are just loaded with lard, bacon and fat. But keep in mind these folks were very physically active. Also, they only had available what was grown locally and seasonally. Fish and lobster were staples, as well as corn, venison and all kinds of root vegetables. Johnny cakes, which are a mix of cornmeal, salt, butter and milk that is mixed together and cooked on a hot greased griddle, were served for breakfast, lunch and dinner."

In addition to the bicentennial-themed dishes, NFS renamed café favorites, such as the Bulfinch Burger, the Bigelow Melt and the Ether Dome Bulky, in honor of the charter bicentennial. ■

History book co-author discusses capturing the MGH spirit

THE HISTORIC ETHER DOME offered the perfect backdrop for the first in a series of informative presentations to be hosted this year by the Paul S. Russell, MD, Museum of Medical History and Innovation. The museum's first event, held Feb. 25 as part of the MGH's 200th anniversary celebration, featured Webster Bull, co-author of "Something in the Ether: A Bicentennial History of Massachusetts General Hospital 1811 to 2011."

The book was commissioned by the MGH in honor of its bicentennial and is co-authored by Bull's daughter, Martha. It will be published April 1 and available for purchase through the MGH General Store and *www.amazon.com.*

Following a welcome and introduction by Peter Johnson, director of the museum, Bull – who has written more than 50 private and institutional memoirs – read a selection from the book's prologue. Next, guided by a series of questions posed by Johnson, he discussed the process of writing the history, explaining that the project took nearly three years and involved extensive research and interviews with more than 100 people. He also described how his approach to the MGH's history differed from previous histories of the hospital. In addition, Bull offered insight into some of the topics and themes explored throughout the book and provided his take on the institution's culture.

SOMETHING IN THE ETHER: From left, Johnson, Russell and Bull in the Ether Dome

In an entertaining exchange between Johnson and Bull, Johnson read notable quotes related to the MGH's history and quizzed Bull to identify the source. He also asked Bull to identify who he thought were the top ten most influential MGHers, after which Bull answered questions from the audience.

Paul S. Russell, MD, for whom the museum is named, was among the attendees gathered in the Ether Dome. He thanked Bull for capturing the spirit of the MGH: "With this book, you have added to our hospital's heritage in a permanent and timely way – timely because it is our 200th anniversary and the field of medicine is about to undergo major changes. Your book brings us to the present moment in a manner that is incredibly valuable to us, and we are so thankful to you."

Russell is chair of the MGH History Committee and a former chief of Surgery and Transplantation at the hospital. The museum is currently under construction on the corner of North Grove and Cambridge streets and is expected to be completed in December 2011.

A video of the Feb. 25 presentation will be made available on both the closed-circuit MGH channel 45 and at *www.massgeneral.org/bicentennial.* ■

IN MEMORIAM

Masha Etkin, MD, PhD

MASHA ETKIN, MD, PHD, a physician for the MGH Vincent Department of Obstetrics & Gynecology for 25 years, died Feb. 13. Just four days before her death, on Feb. 9, she had celebrated her 70th birthday.

"Dr. Etkin was an outstanding physician who treated her patients with dignity and compassion," says Isaac Schiff, MD, chief of the MGH Vincent Department of Obstetrics & Gynecology. "Her patients loved her and always spoke of the concern she had for them. She was adored and respected by her faculty colleagues, and our residents and students looked forward to learning from her. We will miss her so much."

Etkin was born in New York, NY. She earned an undergraduate degree in Biology from Antioch College in Yellow Springs, Ohio, in 1963, as well as a master's degree and doctorate in Biology from Yale University in 1968. She then worked as a postdoctoral fellow at the Albert Einstein College of Medicine from 1969 to 1970.

While she originally was interested in a research career, her daughter, Ilana Greenstein, says Etkin decided her true calling was to become a physician and work with patients. So, at the age of 34, she enrolled in medical school at George Washington University. After two years she transferred to the Boston University School of Medicine, where she graduated with a medical degree in 1978.

Following medical school, Etkin completed an internship at Deaconess-Waltham Hospital and a residency at Beth Israel Deaconess Medical Center. In 1984, she joined the faculty of what was then the Vincent Gynecology Service, where she became an important member of the newly formed Gynecology Associates located in the Wang Ambulatory Care Center. While she worked primarily on the main campus, for many years, Etkin also cared for patients at the MGH Chelsea HealthCare Center. In addition, she provided consultative gynecological services at Spaulding Rehabilitation Hospital.

"She truly loved being a doctor and she loved Mass General," says Greenstein. "She cherished her interactions with patients, and I think they knew and appreciated that."

Etkin is survived by her daughter, two grandchildren and two sisters.

WHAT'S HAPPENING

March promotion at the Blood Donor Center

Individuals who donate blood at the MGH Blood Donor Center in March will be entered to win an overnight stay at the Liberty Hotel in a Luxury King City View Room. For more information, visit the Blood Donor Center page on Facebook or e-mail *mmacphee@partners.org*.

Clinicaltrials.gov presentation

The MGH Clinical Research Program and Partners Research Affairs are sponsoring "Clinicaltrials.gov: The Rules and How Partners is Implementing Them" March 21 from 11 am to 12:30 pm in the Simches Research Center, Room 3.110. This presentation will provide a comprehensive review of the website *www.clinicaltrials.gov*, focusing on topics such as registration, reporting of results and adverse events, and identification of the responsible party. Partners' centralized process for management of clinical trials registration also will be discussed. To register, access *http://hub.partners.org/catalog*. For more information, contact Lauren Michaels at *lmichaels@partners.org*.

Introductory genetics course

The MGH Clinical Research Program, the Center for Human Genetic Research and Harvard Catalyst are sponsoring "Welcome to the Genetic Code: An Overview of Basic Genetics" March 16 from 2 to 5 pm in the Simches Research Center, Room 3.110. This course will review fundamental language and concepts including DNA anatomy and genome organization, genotype-phenotype correlations, basic population genetics and genotyping. Participants will have the opportunity to submit questions to the faculty prior to the lecture. To register, access *http://hub.partners.org*. For more information, contact Suzanne Powell at 617-724-2900.

Joyce Spataro memorial service

A memorial service will be held for Joyce Spataro, a beloved secretary of the MGH Chaplaincy Department, on March 31 at 11:30 am in the MGH Chapel on Ellison 1. All are invited to attend.

Successful career path strategies

As part of its Steps to Success series, MGH Training and Workforce Development will host "Taking the First Step, Strategies to get on a Successful Career Path" March 17 from noon to 1 pm in the Yawkey Center, Room 2-210. This seminar will help identify barriers that may prevent adult learners from returning to school and provide information on how to start and stay on a successful career path. MGH Human Resources staff will address issues like setting goals, managing priorities and staying motivated. This session may be particularly helpful to employees who have thought about returning to school but are unsure of where to begin. Registration is not required. For more information, e-mail John Coco at *jcoco@partners.org* or call 617-724-3368.

Social Work Month

IN HONOR OF SOCIAL WORK MONTH, the MGH Social Services Department will host information tables in the White Lobby from March 7 through March 18, featuring a different program each day. The department also will host presentations by staff members each Thursday in March from 10 to 11:30 am in the O'Keeffe Auditorium. The schedule is as follows:

- "Living with Uncertainty: Strategies for the Client and the Clinician," March 10 with oncology social workers Julie Berrett-Abebe, MSW, LICSW, Jocelyn Walls, MSW, LICSW, and Mary Susan Convery, MSW, LICSW;
- "Prenatal, Birth and Attachment Therapy: Pioneering Approaches," March 17 with Mimi Nelson Oliver, MSW, LICSW, clinical social worker and supervisor at MGH Revere HealthCare Center;
- "Preparing Patients and Families for End-Of-Life: Ethics and Social Work Perspective and Interventions," March 24 with Marilyn Wise, MSW, LICSW, and Mary Zwirner, MSW, LICSW, inpatient clinical social workers; and
- "Case Presentation Using a Cultural Formulation Model," March 31 with Lourdes Barros, MSW, LICSW, clinical director.

All staff are welcome to attend the presentations. The theme of this year's Social Work Month is "Social Workers Change Futures." For more information, call 617-724-2529.

IN GENERAL

Beth Ellbeg, RN, MS, nurse director of the Preadmission Testing Area/Same-Day Surgery Unit-Preoperative Services, and **Lisa Warren, MD,** director of Ambulatory and Regional Anesthesia for the Department of Anesthesia, Critical Care and Pain Medicine, have received Patriot Awards from the Employer Support of the Guard and Reserve (ESGR), an organization of the U.S. Department of Defense. Recipients are recognized for offering support to National Guard or Reserve members and are nominated by an employee who serves in the National Guard or Reserve. **Elizabeth Ryder, RN, MSN,** of the Department of Anesthesia, Critical Care and Pain Medicine, and a lieutenant colonel in the Air Force Reserve, nominated Warren and Ellbeg, who were presented the awards Feb. 17 by two ESGR representatives.

Patricia Sylla, MD, a colorectal surgeon in the MGH Division of General and Gastrointestinal Surgery, has been awarded the 2011-2012 Harvard Catalyst/Program for Faculty Development and Diversity Faculty Fellowship. The fellowship program supports the research of a junior faculty member through a $100,000 award provided over two years. Sylla's research is focused on evaluating the safety and efficacy of NOTES (Natural Orifice Translumenal Endoscopic Surgery) transanal endoscopic rectosigmoid resection for rectal cancer. **David Rattner, MD,** chief of the Division of General and Gastrointestinal Surgery, will act as Sylla's mentor.

MGH physicians **David L. Berger, MD, David G. Forcione, MD, John Godine, MD, PhD, Annekathryn Goodman, MD, Matthew M. Hutter, MD, Julie Ann Jolin, MD, Myles David Keroack, MD, Daniel Stephan Pratt, MD,** and **Paul Shellito, MD,** were selected to a list of 2010 Top Doctors by the Just Ask a Nurse Group LLC. Honored physicians were chosen through surveys of registered nurses.

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MGH Hotline is published weekly by the MGH Public Affairs Office.

MGH Hotline is available at *www.massgeneral.org/news/hotline*

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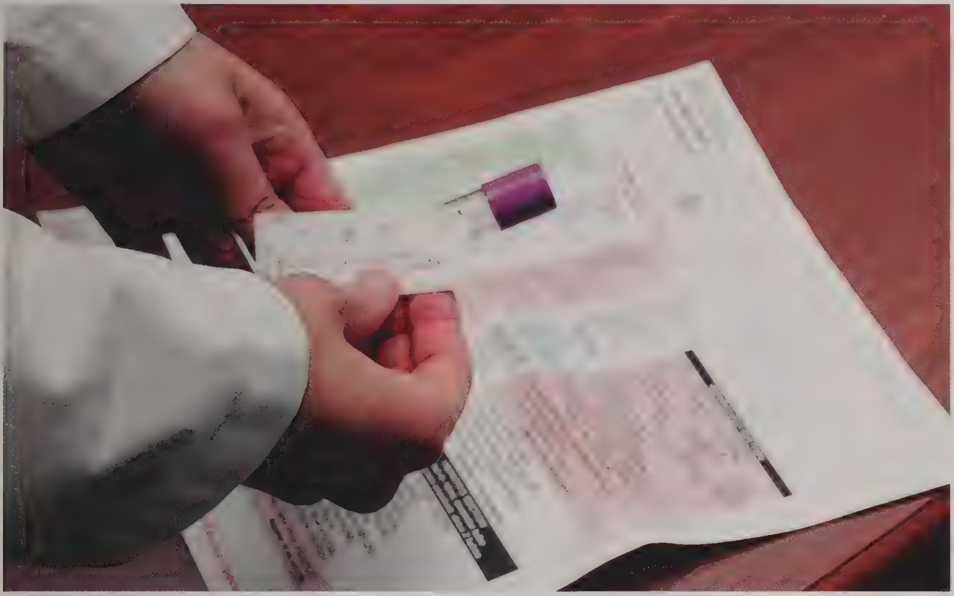
03.17.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Excellence Every Day

Joint Commission lab survey window opens



MATCH IT: The Joint Commission will survey all areas of the MGH associated with laboratory service activities.

THROUGHOUT THE MGH, "Excellence Every Day" is the goal for each and every hospital employee, whether providing hands-on clinical care to critically ill patients or ensuring the campus's public restroom floors are clear so that no one slips or falls. The daily emphasis on excellence is always of utmost importance. And sometime between Feb. 28 through Aug. 28, the hospital's efforts to reach excellence every day will be assessed by Joint Commission laboratory surveyors.

The Joint Commission accredits and provides certification to more than 18,000 U.S. health care organizations and programs. Accreditation is a symbol of quality that reflects an organization's commitment to meeting certain performance standards. During the lab survey period, the Joint Commission will send three surveyors for a five-day review of the hospital's laboratory services.

(Continued on page 4)

A day in the life

FIFTY-TWO STUDENT SHADOWS caught a glimpse of their bright futures in health care during the 16th annual Job Shadow Day sponsored by the MGH Center for Community Health Improvement (CCHI) Youth Programs. The Feb. 23 event paired students from local high schools with MGH employees who served as hosts and mentors for the day. Students were matched with MGH staff based on their interests and spent several hours shadowing their hosts while they performed routine responsibilities, such as visiting patients and attending meetings.

"Hosts also took time to explain their roles and the education and experience required for their particular positions, helping students identify and explore potential career paths for themselves," says Galia Wise, manager of CCHI Youth Programs. "At the same time, the students learned general principals of professionalism, such as networking."

The students were welcomed to the MGH in the Haber Auditorium, where Wise provided an overview of the hospital and encouraged them to make the most of the experience. Ken Shelton, MD, a third-year resident in the Department of Anesthesia, Critical Care and Pain Medicine, then offered some personal insight on health care careers. Students also were advised by Susan Horan, manager of the Bulfinch Temporary Service, about adhering to the MGH's patient privacy policies throughout the day.

Approximately 40 clinical, research and administrative departments participated in the event. The Department of Radiation Oncology, for example, hosted eight students.

"The several hours I spent with two bright, interested and questioning students who are in the process of career planning were informative and pleasant," says Herman Suit, MD, former chief of Radiation Oncology. "I hope this program will continue to develop and evolve at the hospital."

For more information about volunteer opportunities with CCHI Youth Programs, contact Joan McCarthy, Youth Programs administrator, at 617-724-3210.

STUDENT SHADOWS: Students with their Department of Radiation Oncology hosts

03.11.11

Promoting kidney health

LAURIE BIEL, RN, BSN, CNN, of the MGH Center for Renal Education, does not know whether the kidney or the kidney bean was named first – but she does know a great deal about kidney health. On March 3, Biel presented "Healthy Kidneys" as part of a National Health Observances lecture series sponsored by the Maxwell and Eleanor Blum Patient and Family Learning Center. March is National Kidney Month, and World Kidney Day is March 10.

Approximately 20 patients, visitors and MGH staff members attended the event to learn about kidney disease and how to prevent it. Biel began her presentation by describing the kidney's function of filtering and regulating fluids in the body. "The kidney is important for keeping us balanced from a fluid and chemical perspective," she said.

She then discussed what she referred to as the "silent disease," explaining that more than 26 million people have chronic kidney disease, but many are not aware of it. Risk factors for kidney disease, Biel said, include diabetes, high blood pressure, heart or blood vessel disease, family history, age and race. The key to preventing kidney disease is being aware of individual risk factors and working with a health care provider to monitor them, as well as maintaining a healthy lifestyle through diet and exercise.

In closing, Biel offered information on kidney disease screening and answered questions from attendees.

"I really enjoyed it," said Susan Roche, of the Wellman Center for Photomedicine at MGH. "I didn't know much about the topic before, and this was a great opportunity to learn."

The Blum Center's National Health Observances lecture series is based on a calendar produced by the U.S. Department of Health and Human Services. The next talk will be held April 15 in observance of Autism Awareness Month.

KIDNEY CARE: Biel offers information about kidney disease and how to prevent it.

SCIENTISTS AND FRIENDS: Grant, left, and Moscato at the recognition ceremony

MGH mentors and their students celebrate science fair success

MARCH 5 WAS AN EXCITING DAY for budding young scientists who competed in a Boston Public Schools citywide science fair. Of the many students participating, 18 were mentored by MGH employees through the MGH Center for Community Health Improvement (CCHI) Science Fair Mentoring Program. CCHI celebrated the work of all 60 MGH mentors and their 52 James P. Timilty Middle School students during the 21st Annual Science Fair Mentoring Recognition Ceremony on March 4, the day before the citywide fair.

Through the mentoring program, MGHers guide and advise Timilty seventh- and eighth-graders as they develop science projects. The pairs meet biweekly at the hospital, and their collaborations culminate with science fairs held at school, city and state levels. Of the 18 students who went on from the school fair to compete at the city level, five will be participating in the state science fair in June.

The appreciation event featured remarks from a number of individuals involved in the program, including Rantimi Oluwasegun, a Massachusetts Promise Fellow; Christyanna Egun, director of MGH Youth Programs; Ronald Spratling, a retired Boston Public School principal; Robert Cho, a science teacher from Timilty and former MGH employee; and some of the students themselves. Each student and mentor pair also received a certificate to commemorate their completion of the program.

In addition, mentors celebrating a fifth and tenth year anniversary with the program received special acknowledgement for their service. Nancy Balch, PharmD, of MGH Pharmacy, and Allan Dolinksi, of Environmental Services, were honored for ten years. Joan Brown, of the Department of Anesthesia, Critical Care and Pain Medicine, and Aileen Shen, of Pediatric Services, were recognized for reaching the five-year mark.

"These young adults are our nation's future leaders," says Dolinski. "I truly appreciate the importance of providing them with a quality education in science during their formative years, as my wife and I raised three children, and two of them are now scientists."

A total of 60 mentors from 24 departments participated in the program this year. While many mentors have been involved with the program for a long time – some for more than 20 years – others, like Lauren Moscato, of the MGH Cancer Center Protocol Office, participated for the first time. Moscato recently completed a master's program and decided she wanted to use her extra time to volunteer. Shamia Grant, the seventh-grade student with whom she worked, is glad she did.

"I like science when I'm with her," says Grant. "She makes it fun!"

Fortunately, Moscato and Grant's mentoring relationship does not end with the completion of their science project. Because of a new collaboration between the MGH/Timilty Partnership and Big Brothers Big Sisters of Massachusetts Bay, their relationship will continue throughout the summer as they meet regularly for activities and events. ■

Lunder Building patient floors enhance patient- and family-oriented care

The top five floors of the Lunder Building will be dedicated adult inpatient units for neuroscience and cancer patients. While the patient floors follow a standard design, each has highlights specific to a particular patient population. This week, MGH Hotline highlights unique features of Floors 6 through 8, which are devoted to neuroscience patients, and provides a general description of a Lunder Building inpatient room. A subsequent issue will focus on Floors 9 and 10, which are dedicated to cancer patients, and will highlight the Lunder Building's nursing, support services and common areas.

ALL OF THE PATIENT ROOMS in the Lunder Building will be private rooms. Each of the five patient floors will house 32 beds with the exception of the Lunder 6 Neuro Intensive Care Unit (Neuro ICU), which will have 22 beds. All patients will be centrally monitored by nurses on the floor.

In the new building, each patient room will be equipped with a nurse station, handwash sink, whiteboard, computer, storage space, locked drawer for medications and a safe for patient belongings. All of the Lunder Building patient rooms have been designed for accessibility, and several bathrooms on each floor will be larger to allow for wheelchair clearance.

The patient rooms on Floors 7 through 10 will have a bamboo headwall with two sets of outlets and set-ups for physiologic monitoring, gas and electrical systems on each side of the bed. On Floor 6, the Neuro ICU will not have the symmetric outlet system, but will use ICU columns, which provide a mobile center for medical gas, communication, monitoring and other critical care accessories.

"Currently on Blake 12, these ICU centers are stationary, but they will be maneuverable around the bed in the Lunder Building. This will give the nurse the ability to adjust the room according to the patient's needs," says Tara Tehan, RN, nursing director of the Neuro ICU.

Family-centered care is an important feature of all of the patient rooms in the Lunder Building. Each patient room will be furnished with a reclining chair or sofa bed for family members, as well as a flat-screen television. Large windows will allow natural light to enter and provide city, river or atrium views.

"The Neuro ICU staff are looking forward to moving into the Lunder Building, as the new unit will allow us to provide more family- and patient-centered care in a technologically cutting-edge environment," says Tehan. "In addition to a traditional waiting room outside the unit, there will be two family rooms within the unit. One of the family rooms will be connected to a patient's room to allow families to be closer to their loved one. There will be additional support with the social worker's office located on the unit as well as a meditation room for family members."

LUNDER BUILDING PATIENT ROOMS: The Neuro ICU, which will be located on Lunder 6, will have patient rooms, above, with maneuverable ICU columns set around the bed. Other Lunder Building patient rooms, below, will have beds set against a bamboo headwall with two sets of outlets and set-ups on each side of the bed for physiologic monitoring, gas and electrical systems

The Lunder Building Neuro ICU also will house the latest technology, including an MRI and CT scanner, so that critically ill patients will not have to be moved far for these procedures. In addition, each room will be fitted with electroencephalogram equipment to monitor brain wave activity.

While the Lunder Building space features a contemporary design and will offer the latest in technology, it is the staff members who will make the true difference in patient care. To assist caregivers and provide enhanced safety in lifting patients, each room will be equipped with a ceiling lift that extends to the patient bathroom. All patient bathrooms also will serve as a shower room and will be equipped with handrails.

Floors 7 and 8 of the Lunder Building both accommodate neuroscience patients. "Currently our neuroscience patients are located on White 12, which is a 24-bed unit, so we will be caring for eight more patients when we move to the Lunder Building," says Suzanne Algeri, RN, nursing director of White 12, which will transition to Lunder 7. "One of the challenges we face in the current unit is a lack of space, but that won't be a problem in the Lunder Building. The staff are excited to move into the building, as this will provide our patients and families with a healing and therapeutic environment in which to recover. One of the highlights of Lunder 7 is the rehabilitation room, which will be used for occupational and physical therapy. This room will have beautiful views of the city."

Floor 8 of the Lunder Building also will include five beds specially equipped for seizure monitoring. "These beds will be for patients who are admitted with seizures and who may be surgical candidates, as well as other patients who are admitted for diagnostic reasons," says Ann Kennedy, RN, nursing director of Ellison 12 and soon of Lunder 8. "Each of the epilepsy rooms will be monitored around-the-clock by staff and a video camera. We look forward to welcoming our patients and families to an environment designed to support excellent patient care in a state-of-the-art facility."

For questions about the Lunder Building, e-mail *lunderbuilding@partners.org* or access *www.massgeneral.org/lunderbuilding.*

WHAT'S HAPPENING

InfoBytes

Partners Information Systems Training is now offering 90-minute "InfoBytes" training courses in Microsoft Office 2003. Topics include Outlook, Excel, Word and PowerPoint. To view course schedules or learn how to register, visit *http://istraining.partners.org*. For more information, e-mail *istraining@partners.org*.

Blum Center event

The Maxwell and Eleanor Blum Patient and Family Learning Center is hosting a talk with Stacey Nelson, MS, RD, LDN, about her new book, "Healthy Eating During Pregnancy," March 17 from noon to 1 pm in the Blum Center, located in the White Building, Room 110. The event is free and open to all. Registration is not required. For more information, contact Jen Searl at 617-724-3823.

MGH Senior HealthWISE

MGH Senior HealthWISE will offer the following free events March 17 for seniors ages 60 years and older: a lecture, "Vision and Aging: Strategies for Safety with Everyday Activities," with Cara Rodriguez, OTR/L, and Karen Turner, MS, OTR/L, of the MGH Department of Occupational Therapy Services, from 11 am to noon in the Haber Conference Room, and a book club talk about "The Help" by Kathryn Stockett from 3 to 4 pm at the West End Library. Light refreshments will be provided. For more information about these events, call 617-724-6756.

IRB issues course

The MGH Clinical Research Program and the Human Research Committee are sponsoring "IRB Issues for the Bench and Desk Scientist" March 24 from 3:30 to 5 pm in the Simches Research Center, Room 3.110. The purpose of this course is to discuss ethical, regulatory and institutional issues relevant to analysis limited to human biological samples and medical records, survey and questionnaire studies, and databases. To register, access *http://hub.partners.org*. For more information, contact Suzanne Powell at 617-724-2900.

IN GENERAL

Three physicians in the MGH Department of Dermatology – **David Fisher, MD, PhD,** chief of the department, **Ernesto Gonzalez, MD,** and **Joseph Kvedar, MD** – received presidential citations Feb. 4 during the American Academy of Dermatology Meeting in New Orleans. In addition, **Lynn Drake, MD,** was awarded the Wilma Bergfeld Visionary and Leadership Award, which recognizes a nationally renowned dermatologist who has been a trailblazer for women in the field. The award has only been given four times since its establishment in 2000.

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MGH Hotline is published weekly by the MGH Public Affairs Office.

MGH Hotline is available at *www.massgeneral.org/news/hotline*

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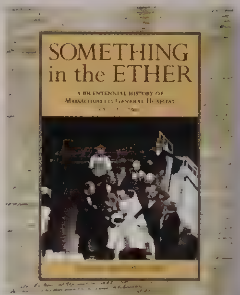
MGH history book available March 22



THE MGH COMMUNITY has heard about it, and some even have participated in its making. Soon all MGHers and history buffs alike will have the opportunity to read about the amazing 200-year history of the MGH in "Something in the Ether: A Bicentennial History of Massachusetts General Hospital, 1811 to 2011," by Webster Bull and Martha Bull. The book, which includes content drawn from interviews with longtime MGH staff and hours of research of historical records and archival material, will be available at the MGH General Stores beginning March 22.

– *Joint Commission*

(Continued from page 1)

MGH practices on the main campus and off-site, including the MGH health centers, will be surveyed, as well as all on-campus laboratories. The assessment will include inspections of activities and areas associated with laboratory service activities – such as test ordering, specimen collection, test result management and point-of-care testing. Some common point-of-care tests are finger-stick glucose, urine dipstick and provider-performed microscopy.

"As with all survey processes, this is an opportunity for the MGH to demonstrate the excellent care we provide to our patients every day," says Donna MacMillan, director of Operations for the MGH Pathology Service. MacMillan offers the following ways MGHers can help to ensure the hospital has a successful inspection:

1. Ensure that two patient identifiers are always verified and used:
    - in the presence of the patient and
    - on all point-of-care test devices and slides even if the test is performed in the exam room with the patient.
2. Ensure that all orders and results are documented in the patient's electronic record. Communication of critical values should be documented in the chart and read back. Point-of-care verbal orders and results are not sufficient.
3. Perform a mini-tracer of a patient test and check for order, result, competency assessment, quality control and temperature record. Physicians performing point-of-care tests must have documented competency assessment.

"We'd like to remind the MGH community that this Joint Commission laboratory survey should be treated as a hospitalwide survey with a lab focus," adds John Belknap, director of MGH Compliance. "All areas surveyors come upon – public areas and nonlab areas – can and will be assessed for compliance."

For more information about the survey, contact MacMillan at *dmacmillan@partners.org* or 617-726-8887 or Cynthia Mansfield, associate director of Compliance and Operations for Clinical Pathology, at *cmansfield1@partners.org* or 617-726-8172. ■

03.18.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

IMAGING ADVANCES: Rafferty in the breast tomosynthesis exam room

3D mammography

MGH Imaging attains a medical first

THE MGH CELEBRATED a medical milestone March 7, when the Breast Imaging Division scanned the first U.S. patient using breast tomosynthesis, a revolutionary three-dimensional (3D) mammogram imaging technology.

Pioneered by the division after more than a decade of research, breast tomosynthesis recently received approval from the U.S. Food and Drug Administration. The scan is performed at the same time as a conventional mammogram using the same scanner, which moves in an arc over the patient rather than remaining stationary. The process, however, produces multiple images, rather than a single two-dimensional frame, allowing radiologists to move back and forth through multiple image slices.

"Like flipping through the pages of a book, the radiologist is now able to look at one page at a time instead of seeing the whole breast reduced to a single frame, as is the case with standard mammography," says Elizabeth Rafferty, MD, director of the MGH Breast Imaging Division.

In addition to improving detection, the new technology can help rule out abnormalities that might appear suspicious in a traditional two-dimensional mammogram. This reduces the need for additional imaging or biopsies.

Breast tomosynthesis is available for annual mammogram screening as well as for diagnostic purposes. For more information, access *www.3Dmammo.org.* ■

ASSISTING IN JAPAN

ON MARCH 11, the northeast coast of Japan suffered a magnitude-9.0 earthquake and destructive tsunami, resulting in the deaths of 5,178 people to date, more than 8,600 missing and the evacuation of 380,000 Japanese from the devastated areas. Many have been left homeless in freezing weather with limited food, water and electricity.

While the MGH and other hospitals await the call for medical assistance from the Japanese government, three MGH Emergency Services physicians already have traveled to the country to offer their support. N. Stuart Harris Jr., MD, MFA, FACEP, director of the Wilderness Medicine Fellowship of the Emergency Department; Takashi Shiga, MD, Emergency Medicine fellow; and Kohei Hasegawa, MD, Emergency Medicine resident, arrived in Tokyo on March 14 to work with the Disaster Medical Assistance Team of the Tokushukai Hospital Group.

Three days into their deployment, the group headed to Kesennuma, a village destroyed by fires during the tsunami. In a phone interview, Harris explained that they were prepared to handle a wide array of cases, ranging from water-related injuries to blunt-force or penetrating trauma. He also said that there may be cases associated with the lack of resources, such as food and clean drinking water.

> *"After the earthquake*
> *Strangers nod to each other*
> *As if family"*
>
> A HAIKU

All three of the MGH physicians speak Japanese, including Harris, who lived in Iwate-ken for two years in the late 1980s. "Thanks to the tremendous willingness of our MGH Emergency Department colleagues who offered coverage, we are able to be here to help as much as we can," says Harris. "We really appreciate their understanding and the hospital's readiness to help the Japanese people."

During this time, the MGH remains on standby and ready to respond with volunteers in the event assistance is requested, according to Susan Briggs, MD, co-director of the Office of Disaster Response

(Continued on page 4)

Disabilities training sessions offered

APPROXIMATELY ONE IN FIVE AMERICANS have a disability, and that prevalence will likely increase as the population ages. To help MGH staff address the important needs of individuals with disabilities, monthly training sessions are being sponsored by the MGH Council on Disabilities, Office of Patient Advocacy and the Norman Knight Nursing Center.

Staff from departments across the hospital are encouraged to attend one of the training sessions to increase their skills and sensitivity around providing the best care for patients with disabilities. Cecilia Gandolfo, of the Institute for Community Inclusion at the University of Massachusetts, conducts the hour-long sessions in the O'Keeffe Auditorium. This month's latest training took place March 11.

During each session, Gandolfo provides a range of information about disabilities, including the definition of an individual with a disability, statistics about the prevalence and related health care disparities, as well as information about the Americans with Disabilities Act. She also offers insight into responding to the needs of patients with disabilities. Through videotaped interviews of a variety of individuals with disabilities, she illustrates ways caregivers can work with these individuals to provide the best quality of care.

GANDOLFO

The overarching principle, Gandolfo said, is what she refers to as the platinum rule: "You should treat others not necessarily how you want to be treated, but how they want to be treated." She emphasized the importance of open, clear and respectful communication, such as asking for permission before offering help or touching or removing an individual's assistance device. "Be sure to use person-first language when talking with or about individuals with disabilities," she said.

"While accessibility is required by law through the Americans with Disabilities Act, the goal of the MGH is to go above and beyond compliance and to create a welcoming and inclusive environment for everyone," says Zary Amirhosseini, disability program manager.

To date, the training sessions have received positive feedback from staff. "If we all increase our awareness about disabilities, we will do a better job of both retaining our current patients and attracting new ones," says Rebecca Coburn of Security Operations, who attended the March 11 session. "It's critical that we support the needs of individuals with disabilities at all levels."

Additional training sessions will take place in the O'Keeffe Auditorium:

- April 16 at 2 pm
- May 18 at 6 pm
- June 26 at 1 pm
- July 22 at 2 pm
- Aug. 17 at 2 pm
- Sept. 21 at 6 am
- Oct. 26 at 1 pm
- Nov. 16 at 1 pm
- Dec. 14 at 1 pm

For more information on how to better serve patients with disabilities, visit *www.massgeneral.org/accessibility*; consult a member of the MGH Council on Disabilities Awareness; or contact Amirhosseini at 617-726-3370 or *mghaccessibility@partners.org*.

ROGER FARRINGTON PHOTO

PROMOTING BEAUTY WITHIN: From left, Haglund, Herzog, von Furstenberg and Scanlan

Harris Center 14th Annual Public Forum

THIS YEAR'S ANNUAL PUBLIC FORUM hosted by the Harris Center for Education and Advocacy in Eating Disorders at MGH featured David B. Herzog, MD, director of the Harris Center, and legendary fashion icon Diane von Furstenberg, president of the Council of Fashion Designers of America. The March 8 event took place at Harvard Business School with nearly 800 guests attending the forum and 150 attending the reception.

Prior to the event, von Furstenberg spent the afternoon with the Harris Center Teen Mentorship Program for a group discussion with Teresa Scanlan, Miss America 2011, and Kirsten Haglund, Miss America 2008. Fifteen young women between the ages of 12 and 18 from several Boston-area schools heard von Furstenberg and the two pageant winners share their personal experiences and perceptions concerning the importance of healthy behaviors and images in the media.

Later, at the public forum, von Furstenberg continued her efforts to "promote beauty as health" by addressing topics of empowerment, self-image and well-being. She shared her life story, starting with the inspiration and courage she drew from her mother, a Holocaust survivor. She also asked audience members to reconsider how they view themselves and others. "Beauty is perfect in its imperfections," she said.

The program closed with Herzog re-affirming his commitment to working with leaders of the fashion industry to promote better health for both fashion models and the general public.

The event helped raise more than $250,000 for the Harris Center, which is dedicated to research, education and advocacy for eating disorders and offers clinical assessment and treatment for children, adolescents, adults and families affected by these diseases. For more information about the center, access *www.harriscentermgh.org*. ■

Lunder Building 9 and 10 medical oncology floors

The top five floors of the Lunder Building are adult inpatient units for neuroscience and cancer patients. While the patient floors follow a standard design, each has features specific to a particular patient population. This week, MGH Hotline describes the special features of Floors 9 and 10, which are devoted to cancer patients, and provides a general description of a Lunder Building patient floor, including the nursing, support services and common areas.

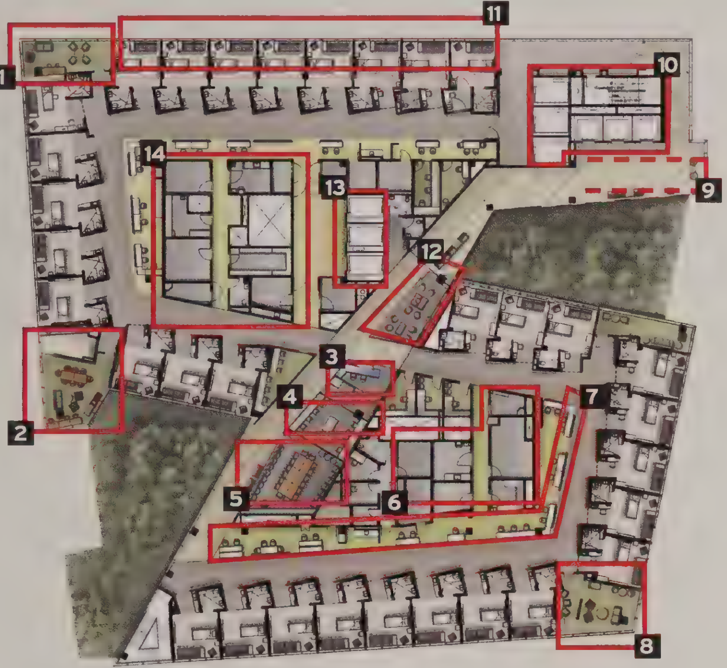
THE PATIENT FLOORS in the Lunder Building were designed for specific patient populations, such as neuroscience and cancer patients, yet the layout also allows for flexibility for other types of patients in the future. Each floor will be composed of a single unit that is divided into two C-shaped interlocking subareas. Each subarea includes support space for a medication room, housekeeping closet, on-call suite and a staff locker room. This allows for easy communication and collaboration between the two subareas as well as fewer footsteps for nurses.

To prevent noise associated with maintenance and general operational activity from reaching patient rooms, corridors for patients and their visitors will be located away from hallways used for medications and support services. Housekeeping supplies, carts, equipment and dietary galleys will be kept away from patient rooms in separate "cut-through" hallways. To further lessen noise levels, clinical and operational supplies will be delivered to patient floors via service elevators that open into behind-the-scenes corridors.

The corner of each patient floor will house specialized spaces for staff lounges, family/multipurpose rooms and rehabilitation rooms. A central pathway crossing diagonally within the unit will allow light to enter into the center of the unit, where a waiting area for family and visitors will overlook the atrium. Close to this area will be a conference room for multidisciplinary staff collaboration, a documentation room and a social work services office.

"Nursing care and observation will be provided at three locations," says Barbara Cashavelly, RN, nursing director of Phillips 21, a 20-bed medical oncology unit, which will transition to 32 beds on Lunder 9. "There will be central monitoring and key communication points at interaction work zones on each floor outside the patient rooms as well as decentralized computer stations and work counters across from patient rooms for multidisciplinary team consults. In addition, there will be nurses' stations within each patient room for documentation."

Lunder Building Patient Floor Diagram



1 Family/multipurpose consult room
2 Staff Lounge
3 Visitor Welcome Desk
4 Documentation Room
5 Conference Room
6 Support Service Areas
7 Interaction Work Zones
8 Family/multipurpose consult room
9 Main Public Corridor
10 Patient and Visitor Elevators
11 A Section of Patient Rooms
12 Family Lounge
13 Service Elevators
14 Support Service Areas

FOR A DETAILED DIAGRAM of a Lunder Building patient floor, access *http://sharepoint.partners.org/mgh/lunderbuilding.*

Lunder 9 and 10 will be designated medical oncology floors. All of the patient rooms on Lunder 10 will be set up for protective isolation for bone marrow transplant and other patients. The unit will maintain a positive pressure environment in which the airflow is carefully managed to help minimize and prevent infection. Lunder 10 also will have an exercise room specifically designed and equipped for these patients.

"Lunder 9 and 10 will have an infusion suite each with two infusion chairs," adds Ellen Fitzgerald, RN, nursing director of Ellison 14 and soon Lunder 10. "These will be used to provide an alternate location for intravenous hydration and infusion therapy and for getting patients in early to start their chemotherapy before the room where they will stay is ready. Lunder 10 also will include a satellite pharmacy to provide chemotherapy production for the inpatient units in the building."

In preparation for occupying the Lunder Building, Cashavelly says this summer the nursing staff will be looking at the nursing workflow for their new unit in order to maintain continuity of patient care and safety. She adds that nurse practitioners will cover 28 beds between the two units.

For more information about the Lunder Building, access *www.massgeneral.org/lunderbuilding.*

– Japan

(Continued from page 1)

in the MGH Center for Global Health, director of the International Trauma and Disaster Institute at MGH and founder of the International Medical Surgical Response Team. "We want to be available for anything they need."

In addition to dealing with the destruction from the earthquake and tsunami, the Japanese are dealing with the country's compromised nuclear reactors, which have been overheating due to disabled cooling systems.

"We're watching the Daichi nuclear plant very closely," adds Harris, who, along with Shiga and Hasegawa, is approximately 200 km north of the plant.

"We are extremely proud of our MGH physicians now in Japan," says Alasdair Conn, MD, chief of Emergency Medicine. "I see this as part of our emergency department mission. Drs. Harris, Shiga and Hasegawa each have areas of expertise sorely needed following the earthquake and tsunami, and we support their decision to use their skills and expertise for the benefit of the citizens of Japan."

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MGH Hotline is published weekly by the MGH Public Affairs Office.

MGH Hotline is available at *www.massgeneral.org/news/hotline*

Submit news tips and story ideas to *MGH Hotline*.

MGH Hotline is printed on recycled paper. Please recycle *Hotline* in any white paper box.

WHAT'S HAPPENING

Partners Employee Assistance Program

The Partners Employee Assistance Program (EAP) is a workplace-based consultation, counseling, information and referral program for employees and their household members. The program aims to promote a healthy work environment and enhance and maintain the well-being of all employees. The EAP would like to remind the MGH community that services are available to employees and family members who are personally affected by the tragedy in Japan. The EAP office is located at 175 Cambridge St., Suite 320. For more information, access *www.eap. partners.org* or call 617-726-6976 or 1-866-724-4EAP.

MGH Senior HealthWise

MGH Senior HealthWise will offer the following free events for seniors ages 60 years and older: a lecture, "Health Information on the Web," March 24 from 11 am to noon in the Haber Conference Room with Jennifer Searl, MLS, health educator for the Maxwell and Eleanor Blum Patient and Family Learning Center, and a hypertension screening March 28 from 1:30 to 2:30 pm at the West End Library, 151 Cambridge St. To register for the lecture or for more information about these events, call 617-724-6756.

No need for an appointment, just "Ask the Doctor"

PARTNERS HEALTHCARE and WHDH-TV Channel 7 have launched an interactive "Ask the Doctor" web series with experts in the areas of obstetrics, pediatrics and emergency and primary care medicine. The team of experienced physicians comprises Laura Riley, MD, of the MGH Vincent Department of Obstetrics & Gynecology; Victoria McEvoy, MD, of MassGeneral Hospital *for* Children; Jeff Collins, MD, of MGH Primary Care; Lisa Owens, MD, of BWH Primary Care; and Christian Arbelaez, MD, MPH, of BWH Emergency Medicine. During live web chats at *www.whdh.com/askthedoctor* each Wednesday from 12:45 to 1:45 pm, the general public has the opportunity to ask the featured physician a question. The March 9 live chat with Riley drew 200 participants.

"This is a great way for folks to log on to their computers and learn about ways to keep themselves and their families healthy and fit," says McEvoy. "The team of Partners physicians are excited to offer their knowledge and services through these web chats."

For a schedule of Partners physicians appearing on the "Ask the Doctor" series, access *www.massgeneral.org/about/newsarticle.aspx?id=2670.* ■

Nominations for Sustainable Champion Awards

IN HONOR OF Earth Day on April 22, the Partners Sustainable Initiatives Program is seeking nominations for its second annual Sustainable Champion Awards program. The award recognizes individuals and teams throughout Partners who have gone above and beyond their regular duties to further the Sustainable Initiatives Program goals. These include creating a healthy, safe and sustainable environment for staff, patients and visitors; minimizing adverse environmental and public health effects; and building a financial model through greater efficiencies in operations, procurement and capital investment.

All full- and part-time employees and physicians from across Partners are eligible to receive a Sustainable Champion Award. Nominations are due by April 6 and may be submitted online at *http://tinyurl.com/4mun83z*. Award recipients will be notified April 18 and will be honored at an April 27 ceremony and luncheon at the Shapiro Cardiovascular Center at BWH.

For more information about Partners Sustainable Initiatives or the Sustainable Champion Awards program, contact Meredith Lee at *mlee40@partners.org* or 617-643-4528.

03.25.11

MGH HOTLIN

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

New chief of Palliative Care

VICKI JACKSON, MD, MPH, has been appointed chief of the MGH Palliative Care Unit. Jackson succeeds J. Andrew Billings, MD, who founded the Palliative Care Unit in 1996 and was its first director. Jackson previously served as acting chief and associate director of the unit.

"Vicki has brought a great deal of expertise, insight, vision and energy to the unit as associate director and will undoubtedly continue to do so as chief," says Dennis Ausiello, MD, chief of the MGH Department of Medicine. "We are delighted to have Vicki in this new role."

JACKSON

Jackson joined the staff of the MGH in 2002. She received a medical degree from University of Wisconsin Medical School and completed a residency and chief residency in Internal Medicine at Cambridge Hospital in Cambridge, Mass. Jackson then completed research training with a Harvard General Medicine Fellowship, during which time she received a master's degree in Public Health from the Harvard School of Public Health. She also completed training in Pain and Palliative Care at the Dana-Farber Cancer Institute and BWH. Recently she has pursued further study in medical education through both the Rabkin and HMS Academy Education fellowships.

Much of Jackson's career has focused on developing and teaching

(Continued on page 2)

IT'S FINALLY HERE: From left, Bull brings Stoeckle and Slavin the first copies of the newly published MGH history book.

Hot off the presses

MGH history book now available

Bicentennial CORNER

THE QUEUE steadily stretched along the hallway outside the MGH Gift and Flower Shop on Ellison 1 last Tuesday. The individuals – all holding a copy of the new MGH history book "Something in the Ether: A Bicentennial History of Massachusetts General Hospital, 1811–2011" – were patiently waiting their turn to meet Webster Bull, who along with his daughter Martha, wrote the 527-page chronicle of the 200-year history and heritage of the MGH. Bull was on hand throughout the afternoon to sign books and talk to readers.

In 2007, the MGH commissioned the writing of "Something in the Ether" to commemorate the hospital's bicentennial. With his daughter, Bull began his three-year writing journey, which entailed extensive research of archival notes and medical records and numerous interviews with longtime MGHers.

"The compilation includes two centuries worth of stories, anecdotes, interviews and more than 200 historic and current photographs," says Bull. "It was fascinating for me to interview more than 100 doctors, nurses, trustees, administrators and employees, and especially to discover the passionate loyalty that this hospital engenders."

First to receive the published history were Peter L. Slavin, MD, MGH president, and longstanding MGH physicians John D. Stoeckle, MD, Honorary Physician, and Paul S. Russell, MD, a pioneer in the field of transplant surgery and chair of the MGH History Committee. Both Stoeckle and Russell served on the MGH Bicentennial Book Committee and provided invaluable firsthand knowledge, information and resources to the Bulls.

(Continued on page 2)

WONDER ABOUT *the*

Q *Have the locations where patients are discharged and picked up changed now that the Lunder Building is close to opening?*

A No. Patient discharges and pickups will continue to occur at the following locations during the specified time periods:

- Use the Wang Ambulatory Care Center Lobby from 6 am to 8 pm Monday through Friday.
- Use the hospital main entrance at the White Building from 8 pm to 6 am Monday through Friday and all day on Saturday, Sunday and holidays.

If patients require wheelchair assistance, MGH volunteers are available to help. For more information, access *www.massgeneral.org/visit/patientdischarge.*

To submit a question about the Lunder Building, e-mail *lunderbuilding@partners.org.* ■

First Partners Medical Education Awards

"THESE ARE THE FACILITIES for acquiring knowledge, which it would give to the students in the medical school established in this town," wrote Drs. James Jackson and John Collins Warren in the 1810 MGH Circular Letter, asserting that medical education would benefit from a general hospital. More than 200 years later, medical education continues to be an integral component of the MGH mission. At the Partners Medical Education Awards Recognition Event on Feb. 28, the MGH and other Partners institutions celebrated faculty and staff dedicated to teaching the next generation of doctors.

Debra F. Weinstein, MD, Partners vice president for Graduate Medical Education (GME), and Gary L. Gottlieb, MD, MBA, president and CEO of Partners, offered remarks at the celebration, which was held at the Top of the Hub.

"Helping each resident and fellow reach their greatest potential depends on inspiring teachers, dedicated program directors and coordinators, and others who work tirelessly to harness the outstanding resources of MGH and Partners for the benefit of trainees," said Weinstein.

EDUCATION EXCELLENCE: Anna G. McDonald, MD, an MGH Pathology chief resident, left, presented Black-Schaffer with his award.

Awards were presented to five individuals from across Partners, including two MGHers. W. Stephen Black-Schaffer, MD, director of the MGH Pathology Residency Program, received the Outstanding Program Director Award, which honors a residency or fellowship program director who has had a significant impact on physician education in his or her specialty. Georgi Bland, a senior accreditation manager at the MGH, was honored with the GME Institutional Citizenship Award, which recognizes a member of the GME community who has made a significant contribution to the medical education mission. Other award recipients were Norton Greenberg, MD, and Graham McMahon, MD, both of BWH, and Marie Williams, of NWH. The event also celebrated the achievements of program directors who had stepped down from their roles in 2010.

For more information about GME, visit *www.partners.org/research/gme/research_gme.asp.* ■

– Hot off the presses

(Continued from page 1)

"This book is a great treasure," said Slavin. "A lot of work went into this, and many people were interviewed for the content. Webster and Martha did a great job capturing the spirit of the hospital and creating a lively and engaging story."

Stoeckle echoed Slavin's enthusiasm upon taking his first look at the published book. "It's beautiful," he said. "I think it will go far outside Boston. The book contains the inspiring stories and colorful characters in our hospital's history – past and present. I'm going to reread this book tonight."

The history book is available for $30 at the MGH Gift and Flower Shops and online at *www.mghgeneralstore.com* and *www.amazon.com.* Throughout March, "Something in the Ether" will be offered at the MGH Gift and Flower Shops at a 20 percent discount, and preferred customer cardholders will receive an additional 10 percent off. ■

EAGER READERS: MGHers Lauren Sussman and Alicia Woo wait in line to have their books signed by Bull.

– Jackson

(Continued from page 1)

palliative medicine curricula – educating physicians on the benefits of palliative care and how to best communicate palliative care options to patients. She is former director of the Harvard Palliative Medicine Fellowship, considered to be one of the premier training programs in the country, and she currently serves as co-chair for the American Academy of Hospice and Palliative Medicine's Leadership, Education and Academic Development Program. Jackson also co-edits a series for clinician-educators in the *Journal of Palliative Medicine.*

Jackson's focus on the importance of palliative care for oncology patients most recently resulted in co-authorship of an influential study published in the Aug. 19, 2010 issue of the *New England Journal of Medicine.* The study demonstrated that the integration of palliative care early in the care of patients with metastatic nonsmall cell lung cancer was associated with improved quality of life, lower rates of depression and prolonged survival.

Partnering with patients

VOICES OF PATIENTS AND FAMILIES: From left, Holden, Atamian, deBronkart and Meyer

*"**KRISTINA IS GREAT** with patients, ensuring they are calm at the time of their operation, and she counts and recounts instruments, sponges, etc. to make sure everything is correct."*

"Lou responded to a 'person down' call outside the health care center and performed CPR on the patient who had no vital signs. When the ambulance arrived he still continued CPR and helped load him onto the stretcher. The man survived and his grateful family was able to say thank you to him."

These are just two testimonials about two of the 47 MGH employees named MGH Patient Safety Stars during the second annual appreciation breakfast held March 8 in honor of National Patient Safety Awareness Week, March 6 through 12. The acknowledgement of Safety Stars – employees who pay exemplary attention to patient safety – was just one of the events held during the weeklong celebration.

"While the MGH community always keeps in mind providing excellent care to our patients every day, during Patient Safety Awareness Week we make a particular point of promoting patient safety and the important role the patient and the patient's family have in his or her health and medical care," says Gregg Meyer, MD, senior vice president for the MGH/MGPO Center for Quality and Safety.

To launch the week, a poster display in the White Lobby featured the "then and now" of patient safety at the MGH, highlighting historic milestones in patient care at the hospital and the evolution of patient-focused care. An information table provided passersby with helpful information about their critical role as members of their or their family members' care team. The highlight of the week took place with a March 9 presentation, "Listening to the Voices of Patients and Families," in the O'Keeffe Auditorium. Guest speakers Seta Atamian, of the MassGeneral Hospital *for* Children Pediatric Patient and Family Advisory Committee, and Dave deBronkart – known as "e-Patient Dave," a noted activist for participatory medicine – shared their experiences navigating the health care spectrum.

"The MGH has a long history of caring for its patients and truly listening to the voices of our patients and their families," says Lela Holden, PhD, RN, patient safety officer for the MGH/MGPO Center for Quality and Safety. "During our bicentennial year, we thought it was fitting for this important week – which really lasts all year round – to pay tribute to this legacy of involvement with our patients and their loved ones. We look forward to the future and are excited to continue this important tradition of quality care."

For more information about patient safety at the MGH, contact Holden at *lmholden@partners.org*.

MGH celebrates Purim with joy and merrymaking

MGH EMPLOYEES and guests filled the MGH Chapel on March 21 to celebrate the Jewish holiday Purim. Rev. Thomas Mahoney greeted attendees as he read a prayer from the Megillah, the Scroll of Esther. Although the Scroll is an ancient tale of intrigue, ruthlessness, genocide and deliverance in ancient Persia, Purim is the merriest holiday of the Jewish year because it celebrates the saving of the Jewish people.

Even in the darkest of moments, the celebration of Purim is meant to inspire and evoke silliness. Celebrants wore colorful hats, head accessories, flower necklaces and held noisemakers. They also followed the tradition of reading chapters from the Scroll of Esther. Noisemakers were put to use when guests actively and audibly protested Haman, the villain of the story, every time his name was mentioned.

PURIM TRADITION: Guests at the MGH Chapel celebrate Purim.

"This celebration is one of the many ways our interfaith chaplaincy invites the MGH community to learn about, witness or participate in the traditions of all of our faith communities," says Rabbi Ben Lanckton, who could not attend this year, but plans and leads the annual Purim celebration at the MGH.

The joyous event concluded with a reading of selected community prayers, many of which expressed concern for patients and victims of the earthquake in Japan and hope for world peace. After the ceremony, guests gathered outside of the chapel and enjoyed fresh hamantaschen, a traditional Jewish pastry. ■

WHAT'S HAPPENING

Memorial service for Masha Etkin

A memorial service for Masha Etkin, MD, PhD, a physician for the MGH Vincent Department of Obstetrics & Gynecology, will be held April 2 at 2:30 pm at the Remis Sculpture Court at Tufts University in Medford.

Genetic literary course

The MGH Clinical Research Program, the Center for Human Genetic Research and the Harvard Catalyst are sponsoring "Genetic Literacy: An Intermediate Guide to Understanding the Language and Concepts of Modern Genetic Research" March 30 from 1 to 5 pm in the Simches Research Center, Room 3.110. Registrants should have attended "Welcome to the Genetic Code," in which the basic terminology and concepts of modern genetics were introduced, or have a basic knowledge of the modern concepts of genetics and genomics. To register, visit *http://hub.partners.org*. For more information, contact Suzanne Powell at 617-724-2900.

Memorial service for Charlie McCarthy

A memorial service for Charles "Charlie" McCarthy, a longtime MGH volunteer, will be held April 12 from 10 to 11:30 am in the O'Keeffe Auditorium. For more information, contact Paul Bartush at *pbartush@partners.org*.

Human studies protocol lecture

The MGH Clinical Research Program and the Human Research Committee are sponsoring "What Does the IRB Really Want? How to Write a Human Studies Protocol" March 31 from 3:30 to 5 pm in the Simches Research Center, Room 3.110. This lecture addresses Full Review Protocols – or those of more than minimal risk, which must be considered at a convened meeting of the IRB – and provides practical advice for those preparing protocols for IRB review. To register, access *http://hub.partners.org*. For more information, contact Suzanne Powell at 617-724-2900.

MGH Senior HealthWISE

MGH Senior HealthWISE will offer free hypertension screenings for seniors ages 60 years and older April 4 from 1:30 to 2:30 pm at the West End Library. For more information, call 617-724-6756.

Blum Center book talk

The Maxwell and Eleanor Blum Patient and Family Learning Center is hosting a talk with Victoria McEvoy, MD, on her book "24/7 Baby Doctor" April 1 from noon to 1 pm in the Blum Center, located in the White Building, Room 110. McEvoy, who is chief of pediatrics and medical director for the Mass General West Medical Group, will discuss health concerns and questions related to raising a child from birth to 1 year of age. This program is free and open to all. Registration is not required. For more information, contact Jen Searl at 617-724-3823.

Problem-based biostatistics series

The MGH Clinical Research Program is sponsoring a seminar series "Problem-Based Biostatistics for Clinical Investigators" on Mondays, April 4, 11, 25 and May 4 from 3 to 5 pm in the Simches Research Center, Room 3.110. John Orav, PhD, will review biostatistics problems often encountered by clinical investigators. The goal of the seminars is to demonstrate alternative statistical approaches. This course is intended for clinical investigators who have moderate or substantial statistical experience. To register, access *http://hub.partners.org/catalog*. For more information, contact Lauren Michaels at *lmichaels@partners.org*.

DSC/MAO film series

As part of the Disparities Solutions Center (DSC) and Multicultural Affairs Office (MAO) film series, DSC and MAO will co-host an event about transgender health and barriers to care March 30 from 12:30 to 2 pm in the O'Keeffe Auditorium. The event will feature the short film, "TRANSforming Healthcare: Transgender Cultural Competency for Medical Providers." Speakers will include Ruben Hopwood, MDiv, coordinator of the Transgender Health Program at Fenway Health; Pam Klein, RN, a nurse at Boston Health Care for the Homeless; Patricia Raney, MD, staff physician at Fenway Health; and Elizabeth Rivera-Valentine, community organizer and web designer of TransCEND, a new program of the AIDS Action Committee. This event is free and open to the public. A light lunch will be served from noon to 12:30 pm. To register, e-mail *disparitiessolutions@partners.org*.

Career Information Day

MGH Training and Workforce Development is hosting Career Information Day March 31 in the Haber Auditorium, located on the first floor of the Blake Building. Career Information Day is an opportunity for employees to explore career paths and learn firsthand from MGH employees what it's like to work in a certain field. Employees can attend any of the 40-minute sessions between 10 am and 4:40 pm. Each session consists of a 20-minute presentation followed by 20 minutes of questions and answers. Featured careers are imaging and vascular technology from 10 to 10:40 am; ultrasonography from 10:45 to 11:25 am; research administration from 11:30 am to 12:10 pm; medical terminology/pathology from 12:15 to 12:55 pm; inpatient coding from 1 to 1:40 pm; respiratory therapy from 1:45 to 2:25 pm; electrodiagnostic (sleep) technology from 2:30 to 3:10 pm; physician assistants from 3:15 to 3:55 pm; and surgical technology from 4 to 4:40 pm. Registration is not required. For more information, contact John Coco at *jcoco@partners.org* or call 617-724-3368.

IN GENERAL

Aaron K. Styer, MD, a physician-scientist and reproductive endocrinologist for the MGH Vincent Department of Obstetrics & Gynecology, has been awarded a 2011–2012 HMS Office for Diversity and Community Partnership Faculty Fellowship. The fellowship provides two years of support in the amount of $50,000 per year toward the professional development of junior faculty. Styer's research project is "Defining the Utility of MicroRNA Expression Profiles to Predict Ethnic Differences in the Clinical Presentation of Uterine Fibroids." His mentor will be **Bo R. Rueda, PhD,** also of the MGH Vincent Department of Obstetrics & Gynecology.

The MGH was named to *The Scientist's* 2011 Best Places to Work for Postdocs list. The ranking was determined by a web-based survey of scientists working in academia, industry and noncommercial research institutions. While this is the first time the MGH has been named as a Best Place to Work for Postdocs, the hospital has been on *The Scientist's* list of Best Places to Work in Academia since 2007.

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04.01.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Seconds count

STEMI Quality Improvement Task Force celebrates major achievement

FROM THE TIME a person first experiences symptoms of a heart attack, such as shortness of breath or chest discomfort, to the time he or she undergoes cardiac catheterization – a procedure used to diagnose and treat a blocked coronary artery – every second is of utmost importance.

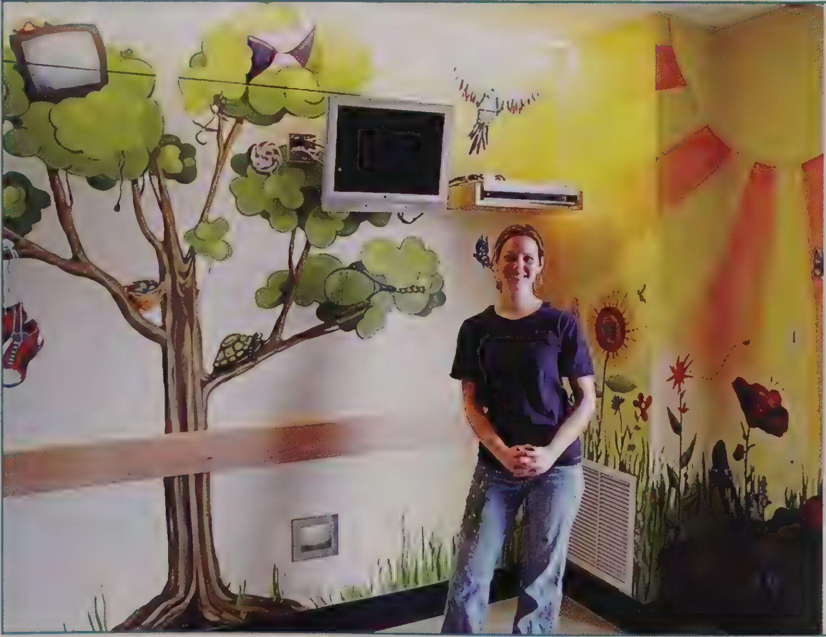
In 2003, the MGH established the ST-segment Elevation Myocardial Infarction (STEMI) Quality Improvement Task Force, a team with representatives from the Heart Center, Emergency Department (ED), and MGH/MGPO Center for Quality and Safety. Their goal was to focus on ways the team – along with emergency medical service (EMS) personnel – could shorten the timeframe between a patient's arrival at the hospital to the restoration of blood flow to the patient's heart in the cardiac catheterization lab. This critical period of time, known as the door-to-balloon (DTB) time, has a target set by national quality organizations of 90 minutes or less.

90 MINUTES OR LESS: From left, Scott Taylor, of Professional Ambulance; Lt. Phil Arsenault, of the Cambridge Fire Department (CFD); Perrin; Lt. Ray Vaillancourt, of the CFD; and Rosenfield

"The multidisciplinary STEMI task force looked closely at ways to streamline existing processes and also develop new strategies to decrease DTB time," says Kenneth Rosenfield, MD, section head for Vascular Medicine and Intervention and chair of the task force. "As a team, we examined all the pieces of the puzzle – EMS activities, ED protocols, transport issues and cardiac cath lab processes – so we could better fit the pieces together and significantly decrease the time it takes to get the patient into the cath lab to remove the blockage and restore blood flow."

Among the ways the task force improved the average DTB time was implementing a process to review all cases arriving at the MGH as possible

(Continued on page 2)



New mural on Bigelow 6

TELEVISIONS, SNEAKERS, giant lollipops and tennis racquets usually aren't found in trees. But those items can be found nestled in the leaves of a giant tree in a sunny park scene painted on the walls of the Conscious Sedation Room in the Pediatric Intensive Care Unit (PICU) on Bigelow 6. The mural was painted by local artist Elisabeth Rutchick, who found the opportunity to volunteer her creative talents through "a friend of a friend of an MGHer," according to Hilary D'Amato, MassGeneral Hospital *for* Children (MGH*f*C) Child Life specialist, who spearheaded the project.

"We are thrilled with the mural Elisabeth painted," says D'Amato, whose own creativity helped to devise the scene

(Continued on page 2)

I SPY: Rutchick stands in front of the mural she painted on Bigelow 6.

– Seconds count

(Continued from page 1)

heart attacks. “May Cadigan, a registered nurse in the Cardiology Division, regularly compiles an information sheet about each case,” says Liz Temin, MD, attending physician in the ED. “She records data from every part of the case – such as the names of all staff involved, presenting symptoms, whether or not there was prenotification by the ambulance personnel and the interventions performed in the cardiac cath lab. Feedback and suggestions for improvement are requested.”

Temin explains that EMS staff members also receive a report. Information including the EMS assessment, the electrocardiogram, the cardiac cath lab intervention and a before-and-after photo of the occluded vessel is sent to the team. This feedback is important for continued improvement in coordination between EMS and MGH providers.

“Gathering these data and sending them back to all of the caregivers involved from start to finish enables all parties to see themselves as part of a larger care team working toward the common goal of optimizing the outcome for the patient,” says Rosenfield.

Since 2005, the average DTB time has steadily improved at the MGH. In 2010, approximately 95 percent of cases at the hospital met or exceeded the goal of 90 minutes or less, putting the MGH in the top tier of hospitals across the United States. To celebrate this accomplishment and the teamwork involved, the STEMI Quality Improvement Task Force gathered with members of the ED, cardiac cath lab, MGH/MGPO Center for Quality and Safety, and EMS at a celebratory breakfast March 24 in the East Garden Room. As a highlight of the event, two patients who had benefited from short DTB times and received life-saving cardiac catheterization gave remarks expressing their gratitude.

Steven Perrin, one of the two patients, suffered a heart attack and cardiac arrest at his office in June 2010. Unconscious, he was given CPR by a coworker. EMS arrived within minutes to continue the resuscitation and bring Perrin to the MGH, alerting the MGH along the way so ED staff would be ready to receive him. The DTB time for Perrin was 76 minutes, and he is now riding his bicycle 20 miles a day. He cannot remember what happened after he collapsed in his office, but he expressed his appreciation to all of the team members at the event for saving his life.

Says Elizabeth Mort, MD, vice president for the MGH/MGPO Center for Quality and Safety: “Door-to-balloon time is a very specific measure of quality. There are so many steps and multiple staff and hospital departments involved in the process. It was critical to look at existing processes and develop ways to restructure them. I am extremely proud of all of the individuals involved in these remarkable achievements. It really is a team effort.”

For more information about the STEMI Quality Improvement Task Force, contact Paul Nordberg, senior consultant for Performance Improvement at the MGH/MGPO Center for Quality and Safety, at *pnordberg@partners.org.* ■

LEADING SOCIAL SERVICES: Cannon leads the MGH Social Service Department in a Volunteer Day parade around the Bulfinch lawn on June 22, 1944.

March is Social Work Month

AS PART OF its bicentennial celebration, the MGH recognizes the important legacy of the Social Service Department. In 1905, the MGH was the first hospital in the United States to establish such a department. Under the leadership of Ida M. Cannon, the inaugural chief, the department initially provided assistance to outpatients and addressed issues at the intersection of health and social welfare, such as tuberculosis prevention and the needs of young unmarried pregnant women.

“Today, licensed clinical social workers provide a wide array of psychosocial services to patients and families – such as crisis intervention, adjustment to illness and eliminating psychosocial barriers to optimize health care,” says Ann Daniels, PhD, LICSW, executive director of the department. “We are extremely proud of the department’s long tradition of pioneering social work care for our patients.”

During Social Work Month in March, the department hosted a variety of events and activities to showcase the expertise and dedication of these professionals. The celebration launched with a series of information tables in the White Lobby from March 7 through 19, featuring a different departmental program each day. A poster series provided passersby in the lobby with information on special programs and services highlighting the department’s storied history.

Social service staff also shared their expertise with the MGH community through a series of grand rounds presentations. The topics were mindfulness in the health care setting, ethics in end-of-life care, attachment therapy, cultural formulation models and living with uncertainty.

For more information about the MGH Social Service Department, access *www.mghsocialwork.org.* ■

– Mural

(Continued from page 1)

with the tree and its unusual items. “Elisabeth was extremely flexible and willing to incorporate my ideas even when they changed throughout the project. She understood that the mural needed to be interactive and not just decorative.”

D’Amato explains that both parents and caregivers can use the mural to distract a nervous child by asking him or her to spot hidden items. A complete list of the objects to locate soon will be posted in the room.

Rutchick completed the project in only three weekends in February and March, donating her time and talent. MGH*f*C patient Sebastian Matia Coreas had seen the work in progress and noted that a skateboard was his favorite item in the tree, but he thought it could use some more detail. He suggested to Rutchick that she add a lightning bolt to the skateboard. She did, and it made Sebastian’s day when he later saw the mural.

Steps to Success

"WHERE DO I START?" This and other questions were addressed at "Taking the First Step, Strategies to get on a Successful Career Path," hosted by the MGH Training and Workforce Development Office on March 17. The workshop is the first of the annual "Steps to Success" career development series established to help employees make informed career decisions.

Evette Sewell, a coordinator in the Emergency Department (ED), shared how she took the first step by successfully completing the Partners Career and Workforce Development (PCWD) pre-employment program, interning in the ED and ultimately being hired. "You must leave your comfort zone to acquire what will be a better life," she told her MGH colleagues.

"We know higher education is the key to career advancement in health care, but sometimes that first step can seem like an enormous leap," says Carlyene Prince-Erickson, director of Employee Education and Leadership Development.

Beyond the financial challenges higher education presents, working adults often face the difficulties of managing the priorities of family and/or multiple jobs. For Sewell, that challenge came in the form of a house fire just one day before she was scheduled to start PCWD. "I had a choice: abandon my dream or persevere," she says. Sewell chose to persevere and has her sights on earning a master's degree and pursuing a career in radiology.

The programs and services available to MGH employees – such as tuition assistance, academic coaching, online resources and the Employee Assistance Program – are designed to help staff navigate those challenges. "It's the collaborative efforts of many, including Partners Career and Workforce Development and Jewish Vocational Services, that make these resources available to our workforce," Prince-Erickson says.

For more information about MGH Training and Workforce Development initiatives, visit *http://is.partners.org/hr/New_Web/mgh/mgh_training.htm.* ■

FIRST STEPS: Sewell shares her success story at the workshop.

UNIQUE NEEDS: From left, Karen Darocha, RN, MGH*f*C staff nurse; Rosemond Boateng-Boadu, MGH*f*C patient care associate; and Broder-Fingert discuss specialized care plans for patients with autism.

Improving care for patients with autism

APRIL IS AUTISM AWARENESS MONTH, and at MassGeneral Hospital *for* Children (MGH*f*C), a team led by Sarabeth Broder-Fingert, MD, a second-year resident in Pediatrics, is working to improve the inpatient experience for patients with autism and their families.

Through the Quality and Safety Mini-Grant Program of MGH*f*C, Broder-Fingert received support to create a specialized hospital admission plan for patients with autism and their families. To carry out the project, she recruited a multidisciplinary team, including caregivers from the Lurie Family Center for Autism at MGH, other MGH*f*C physicians, occupational therapists, social workers and child life specialists, and parents.

After months of meetings and with the guidance of an advisory board, the team came up with a standardized document carefully designed to identify the special needs of each patient with autism, whether related to environment, feeding or communication. The document, which will be a part of the patient's electronic medical record, provides staff with the detailed information they need to ensure that the patient is as comfortable as possible. In addition, a summary of the information will be posted at each patient's bedside for easy access.

"Every patient with autism is unique, and likewise, his or her needs are unique," says Broder-Fingert. "Sometimes small things can make a really big difference, whether it be speaking softly or changing the lighting in the room. These things can literally make or break a hospital admission for a patient with autism, but they are not usually listed as part of a patient's official medical chart. We are trying to change that."

The team began incorporating the new documentation into patient medical records this month and expects the initiative to be fully implemented by August. Post-visit surveys of parents and providers are being conducted to gain feedback about the effectiveness of the initiative. So far, says Broder-Fingert, the feedback has been excellent.

Now that the team is helping better communicate the needs of patients with autism, it is purchasing specialized supplies to support staff in meeting those needs, including weighted vests and blankets, sensory toys, and communication software for creating storyboards and social stories. The supplies, which are being purchased with funds from the MGH*f*C grant, will be kept in the Ellison 17 Playroom.

"At MGH*f*C, we have a strong tradition of family-centered care," says Broder-Fingert. "This initiative is a way for patients with autism and their families to have a voice in their care."

MGH ranks among top metro and national hospitals

THE MGH RANKS among the best hospitals in the Boston area and nationwide according to *U.S. News & World Report* and Thomson Reuters, respectively. While *U.S. News & World Report* annually issues the much-anticipated list of the nation's "Best Hospitals," on March 29 it announced the first-ever "Best Hospitals metro area rankings," in which the MGH ranked number one in the Boston area. In the Thomson Reuters list, the MGH was identified among the top 100 U.S. major teaching hospitals.

The *U.S. News & World Report* metro area list drew on data from the national 2010-11"Best Hospitals" list. To be ranked, hospitals were required to score in the top 25 percent in at least one of 16 medical specialties. Scores were based on reputation, death rate, patient safety and other care-related factors such as nursing. The Thomson Reuters ranking used objective research and public data to evaluate hospitals on measures including patient care, operational efficiency and financial stability and compared them to similar facilities in terms of size and teaching status.

For more information about the *U.S. News & World Report* best hospitals in the metro area list, access *http://health.usnews.com/best-hospitals/area/boston-ma.* For more information about the Thomson Reuters list of top 100 hospitals, access *www.100tophospitals.com.*

WHAT'S HAPPENING

MGH Senior HealthWISE

MGH Senior HealthWISE is offering a lecture for seniors ages 60 and older, "Common Adult Foot Problems," April 7 from 11 am to noon in the Haber Conference Room. Lauren Fisher, DPM, a resident in MGH Podiatry Services, will present. For more information or to register, call 617-724-6756.

National Healthcare Decisions Day

In honor of National Healthcare Decisions Day, the Patient Care Services Ethics in Clinical Practice and Patient Education committees will sponsor information tables in the White Lobby April 15 from 8 am to 3 pm about advance-care planning. The annual national initiative and the information tables aim to encourage patients to express their wishes regarding their health care decisions, increase awareness among health care providers about respecting those wishes and emphasize the importance of providing patients, families and staff with information about advance-care planning. A list of helpful websites and materials about the role of a health care proxy and the advance-care planning process plus on-site consultation and education will be available.

Research subject privacy

The Clinical Research Program will offer "Maintaining Research Subject Privacy and Information Security: What Clinical Researchers Must Know" April 7 from 2:30 to 4:30 pm in the Simches Research Center, Room 3.110. Paula Moran, MGH privacy manager; Kirk Jones, MGH information security officer; and Elizabeth Hohmann, MD, physician director of Partners IRB, will present. This lecture is strongly recommended for all clinical investigators, research nurses and study coordinators. To register, access *http://hub.partners.org/catalog.* For more information, contact Lauren Michaels at *lmichaels@partners.org.*

Heart Center education class

The MGH Heart Center is holding its monthly patient and family education class, "Understanding Heart Failure," April 6 from 10:30 to 11:30 am in the Yawkey Center, Room 4-820. The class will be taught by Jagmeet Singh, MD, PhD, and Mary Orencole, NP, both of the Cardiac Resynchronization Therapy Program. For more information or to register, call 617-643-1452.

Journey of Hope

"Multiple Myeloma: Journey of Hope," an event to benefit multiple myeloma research at the MGH Cancer Center, will be held April 8 at 6:30 pm at the Liberty Hotel. The event will include food, drinks, music, and live and silent auctions. For more information, visit *www.mmhope.org.*

Stress management talk

The Maxwell and Eleanor Blum Patient and Family Learning Center is hosting an event in its "Healthy Living" series featuring Peg Baim, MS, NP, of the Benson Henry Institute for Mind-Body Medicine, April 6 from noon to 1 pm at the Blum Center in the White Building, Room 110. Baim will discuss techniques for general stress management and conduct a brief relaxation module. This program is free and open to all. Registration is not required. For more information, contact Jen Searl at 617-724-3823.

On-site Spanish classes

MGH Training and Workforce Development, in partnership with the HablEspaña Language Center, is hosting Spanish classes beginning the week of April 10. Each class meets one evening a week for 10 weeks from 5:30 to 7:30 pm. The $150 course fee, which includes all materials, is due by April 8. To enroll in the Tuesday level one beginner class, access *https://ibridge.partners.org.* Select the "PeopleSoft HRMS Production Link," and then navigate to Self Service > Employee > Tasks > Request Training Enrollment. Click the "Search by Course Code" link and enter "MGHSPB" in capital letters. To request enrollment in the beginner level two class on Tuesdays, or the intermediate level two class on Wednesdays, email *mghtraining@partners.org* for information on completing a brief language assessment test.

SAC meeting April 13 and 14

The 2011 meeting of the MGH Scientific Advisory Committee (SAC) will begin with the annual Celebration of Science on April 13 and a poster session from 11 am to 1:45 pm at the Holiday Inn Beacon Hill, 15th floor. Scientific presentations, featuring the winners of the 2011 Martin Prizes and Goodman Award will begin at 2 pm in the Simches Research Center, Room 3.110. The SAC meeting itself, which will review historical highlights of MGH research and look at the challenges of the changing environment for funding, will begin at 8 am on April 14 in the Simches Research Center, Room 3.110. More details on the two-day event will appear in the April 8 issue of *MGH Hotline.*

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MGH Hotline is published weekly by the MGH Public Affairs Office.

MGH Hotline is available at *www.massgeneral.org/news/hotline*

Submit news tips and story ideas to *MGH Hotline.*

MGH Hotline is printed on recycled paper. Please recycle *Hotline* in any white paper box.

04.08.11

MGH HOTLIN

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

SAC meeting to honor past scientific leadership, address current challenges

ALL MGHERS are invited to attend the 2011 meeting of the MGH Scientific Advisory Committee (SAC), which will commemorate the hospital's bicentennial with a look back at significant research accomplishments of MGH investigators and examine challenges facing today's research community.

The annual Celebration of Science on April 13 will begin with a poster session from 11 am to 1:45 pm at the Holiday Inn Select at 5 Blossom St. The scientific presentations from 2 to 5 pm at the Simches Research Center, Room 3.110, will feature talks by recipients of the hospital's major research awards – Vamsi Mootha, MD, of the Department of Medicine and Center for Human Genetic Research, recipient of the Martin Award for Basic Research; Eunice Kwak, MD, PhD, of the MGH Cancer Center, whose team received the Martin Award for Clinical Research; and Sekar Kathiresan, MD, director of Preventive Cardiology, who received the Goodman Award. More information on these researchers and their award-winning work will appear in an upcoming issue of *MGH Hotline*. The keynote lecture will be given by SAC Chairman Joseph Goldstein, MD, a Nobel prize recipient and Regental Professor at the University of Texas Southwestern Medical Center.

A highlight of the April 14 SAC meeting – which begins at 8 am at the Simches Research Center, Room 3.110 – will be "Stories of MGH Research Across Time," outlining both past scientific milestones and the continuing leadership of MGH investigators. Jeanine Wiener-Kronish, MD, and Emery Brown, MD, PhD, will discuss "Anesthesia: From the Days of Ether to the Era of Cognitive Imaging;" Paul S. Russell, MD, and Joseph P. Vacanti, MD, will describe "Transplantation Surgery: From Immunosuppression to Organ Fabrication;"

(Continued on page 4)

ICE CREAM APPRECIATION: Volunteer Akila Padmanabhan, left, with Murray

Valued volunteers

MGH celebrates Volunteer Recognition Week

IN 2010, MGH volunteers served a record total of more than 101,000 hours. To celebrate these volunteers and their dedication to patients, families and visitors, the Volunteer Department hosted a series of appreciation events throughout the week of March 28. This is the first year that celebratory activities extended throughout a week, allowing more volunteers and site supervisors to take part in the festivities.

The week's events included a preview of the Paul S. Russell, MD, Museum of Medical History and Innovation, presented by Peter Johnson, museum director; information tables in the Main Lobby; an evening reception with live music and refreshments; and raffles. An ice cream social March 31 in the Thier Conference Room was particularly popular among volunteers. Volunteer site supervisors Gina Murray, office/program manager of the MGH Chaplaincy; Sacha Field, MS, CCLS, and Anne Pizzano, MS, CCLS, Child Life specialists for MassGeneral Hospital *for* Children; John Texeira, a supervisor for Emergency Services; and Sandra Ilgen, of the MGH Flower and Gift Shop, expressed thanks to volunteers by serving them ice cream and a variety of toppings.

A special event, "Breakfast of Champions," was held March 29 in the Thier Conference Room for volunteer champions – exemplary volunteers who assist in the training of new volunteers. Peter L. Slavin, MD, MGH president; Cathy E. Minehan, chair of the Board of Trustees; and Marianne Ditomassi, RN, executive director of Operations for Patient Care Services, offered remarks and thanked the volunteers for their work.

Paul Bartush, CAVS, director of the Volunteer Department, Medical Interpreter Services, Information Associates and LVC Retail Shops, says, "We are so appreciative of all of the volunteers' time and efforts in making the patient experience at the MGH a better one. We look forward to celebrating our pink coat-clad volunteers not only during next year's recognition events but also throughout the year."

For more information about volunteer opportunities at the MGH, email *mghvolunteer@partners.org* or call 617-726-8540. ■

Emergency Department renovates and expands to Lunder Building

Each year, more than 90,000 patients come to the MGH for care through the Emergency Department (ED). These patients are some of the most critical cases, requiring immediate expert care and attention. To better accommodate emergency patients and their family members, the ED will expand to the new Lunder Building in July, and existing ED spaces will undergo renovations. Among the emergency services transitioning to the new building are the screening, triage and acute areas; a hazardous materials decontamination area; and a new expanded front-end patient registration area. The existing urgent and fast track areas, acute psychiatry service, emergency pediatrics and ED imaging units in the White and Ellison buildings will undergo major renovations.

THE CHANGES AT THE ED will include not only the Lunder, White and Ellison buildings, but also the White Ramp, as the outdoor ambulance bays will move inside the Lunder Building. Once designated emergency areas have moved to the new building, the vacated space in the White and Ellison buildings – approximately 31,140 square feet – will close and undergo phased renovations.

"While the ED treatment areas in the White and Ellison buildings are being renovated, the triage, screening and acute areas of the ED will operate in the Lunder Building," says David Brown, MD, vice chair of Emergency Medicine. "The phased renovation project will be carefully staged and staggered over two and a half years. During this time we will continue to provide emergency care to a high volume of patients."

Upon moving to the Lunder Building and once interior updates are complete, the ED will have expanded by an additional 17,500 square feet and will include a larger, covered ambulance bay, where patients will have privacy and shelter from the elements. There also will be a climate- and temperature-controlled hazardous materials decontamination area. Most important, according to Brown, is the additional and enhanced space for those who are critically ill and injured and for emergency pediatric and psychiatric patients, who are among the most vulnerable ED populations.

LUNDER BUILDING ED: Top photo, the Lunder Building ED will feature eight screening bays. Bottom photo, the covered ambulance bay entrance

Brown explains that the acute area will be larger, expanding by approximately 40 percent, from an 11-bed unit to a 17-bed unit, and the number of triage and screening rooms will increase from four to eight. There also will be dedicated space for critical care – such as cardiac resuscitation, major trauma and respiratory failure. "This will help to relieve existing capacity constraints," says Brown.

Robert F. Seger, executive director of Emergency Services and Emergency Preparedness, says the enhancements to the ED are part of a larger patient flow redesign first piloted in 2007 to improve efficiency and decrease wait times.

"Among the changes in the new system was the implementation of a clinical greeter, who makes an initial assessment and guides the patient directly to the treatment, waiting or screening rooms," says Seger. "The system has been a tremendous success, effectively decreasing wait times for patients, speeding up the time to diagnostic testing and decreasing the length of stay. Patients often will see a caregiver within minutes of entering the ED."

Maryfran Hughes, RN, nursing director of the ED, adds, "With the enhanced patient flow system in place and the move into the new building, we expect to expedite the time it takes for patients to be seen. We also will have a much better environment for patients, who will have more personal space than they do now. ED nurses are excited about the changes, as they represent additional support for patients and their families."

The Lunder Building and renovated spaces also will include areas for emergency radiology, an electrocardiogram room, a support staff lounge, lab kiosk and large post-screening multidisciplinary patient care area that will combine existing treatment pods into a less segmented clinical space for more efficient and enhanced patient care.

For more information about the Lunder Building, access *www.massgeneral.org/lunderbuilding*.

Anne Young, MD, PhD, donates $1M to Department of Neurology

GENEROUS GIFT: From left, Slavin, Young and Torchiana

ANNE YOUNG, MD, PHD, chief of Neurology, made history for women in academic medicine by making a $1 million gift to the Department of Neurology through a deferred charitable gift annuity. In addition to her commitment to Neurology, Young also acknowledged the importance of general operating support by making a pledge to the MGH Fund of $5,000 over five years.

Young presented her check to the MGH on March 30 in the Trustees Room among colleagues and friends. Peter L. Slavin, MD, MGH president, thanked Young for her generous commitment and expressed the importance of Young's accomplishments for the progress of women in academic medicine. "You are a wonderful role model and inspiration for women at the MGH and in academic medicine," said Slavin.

W. Gerald Austen, MD, chairman of the Chiefs' Council; David Torchiana, MD, chairman and CEO of the MGPO; and James E. Thompson, vice president for Development, also expressed their gratitude to Young for her commitment to the MGH.

Young is the founder and scientific director of the MassGeneral Institute for Neurodegenerative Disease and is a world-renowned expert in Huntington's and Parkinson's diseases. She and her late husband, John B. Penney Jr., MD, collaborated on the most widely cited functional model of basal ganglia, the brain regions affected by those diseases. Young is passionately dedicated to the advancement of treatment and research for these and other neurological disorders. ■

Promoting and improving the health of LGBT patients

"COME OUT FOR HEALTH" was the theme of this year's National Lesbian, Gay, Bisexual and Transgender (LGBT) Health Awareness Week March 28 to April 1. Members of the MGH community observed the week by participating in a number of engaging events hosted by the MGH LGBT Employee Resource Group, MGH Disparities Solutions Center (DSC) and the Multicultural Affairs Office (MAO).

"Health Week is an excellent time for us to spotlight health care as it relates to LGBT employees, patients and their families," says Marc Cella, chair of the resource group and a member of the Department of Surgery. "While inroads have been made on many levels, there is much work to be done regarding education, disparities in the delivery of care and protection of the basic rights of LGBT patients and their families, especially members of the transgendered community. The MGH LGBT Group remains committed to these efforts both through its role as a resource for our employees and its ongoing community outreach activities."

Events included a screening of "Pedro," a film about Pedro Zamora, a young man diagnosed with HIV who courageously dedicated his life to speaking out about his condition, as well as tables in the Main Lobby featuring information about LGBT health resources, access to health care and other topics.

A presentation, "Cross-Cultural Care: Caring for Transgender Patients," on March 30 was co-hosted as part of the DSC/MAO film series. Alden M. Landry, MD, MPH, Aetna/DSC health care disparities fellow, welcomed guests and introduced a short film, "TRANSforming Healthcare: Transgender Cultural Competency for Medical Providers."

CROSS-CULTURAL CARE: Back row, from left, Landry, Klein, Raney and Hopwood. Front, Rivera-Valentine

Through stories of transgender individuals and their care providers, the 17-minute video explored the challenges transgender patients face when seeking and receiving health care. It provided several recommendations for eliminating these challenges – including creating a transgender-friendly environment, training staff at all levels about the specific needs of transgender patients and respecting confidentiality.

Following the screening, a panel discussion took place featuring Ruben Hopwood, MDiv, coordinator of the Transgender Health Program at Fenway Health; Pam Klein, RN, a nurse at Boston Health Care for the Homeless; Patricia Raney, MD, staff physician at Fenway Health; and Elizabeth Rivera-Valentine, community organizer and web designer at TransCEND, a new program of the AIDS Action Committee. Panelists offered their reactions to the film and discussed their respective programs and personal experiences related to health care for transgender patients.

For more information on the MGH LGBT Employee Resource Group, access *www2.massgeneral.org/lgbt* or email *lgbtmgh@partners.org*. For more information about the DSC, access *www.mghdisparitiessolutions.org* or email *disparitiessolutions@partners.org*.

– SAC

(Continued from page 1)

William Crowley, MD, and Daniel A. Haber, MD, PhD, will address "Novel Therapeutics: From Gonadotropins to Targeted Cancer Therapies;" and James F. Gusella, PhD, and Mark J. Daly, PhD, will present "Genetics: Of Mendelian Traits and Whole Genomes."

The afternoon session will focus on the challenges presented by current cutbacks in funding from the National Institutes of Health and other traditional sources of support. Dennis Ausiello, MD, MGH physician-in-chief; Samuel Thier, MD, former president of the MGH and former president and CEO of Partners HealthCare; Steven Hyman, MD, Harvard University provost; and Paul Marcus, founder of the Autism Consortium, will discuss strategies such as public-private partnerships, philanthropic alliances and industry collaborations. In the day's final panel, the SAC members – all national research leaders – will respond to that presentation and share their own ideas.

The full schedule of both days' events is available on the MGH Intranet at *http://mghresearch.partners.org/ECOR/SACFlyerApril13and14.pdf.*

WHAT'S HAPPENING

Blood Donor Center promotions

This April, the MGH Blood Donor Center will raffle a variety of prizes to blood donors, including a dinner for two at Henrietta's Table, an overnight stay at the Boston Marriott Long Wharf, apparel from Life is good, and passes to the Museum of Science, the Isabella Stewart Gardner Museum and deCordova Sculpture Park and Museum. For more information about the MGH Blood Donor Center and its promotions, visit the MGH Blood Donor Center Facebook page or email *mmacphee@partners.org*.

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MGH Hotline is published weekly by the MGH Public Affairs Office.

MGH Hotline is available at *www.massgeneral.org/news/hotline*

Submit news tips and story ideas to *MGH Hotline*.

MGH Hotline is printed on recycled paper. Please recycle *Hotline* in any white paper box.

George B. Murray, MD, Lectureship

The MGH Psychiatry Department will host the inaugural lecture of the George B. Murray, MD, Endowed Limbic Grand Rounds Lectureship April 14 from noon to 1 pm in the Ether Dome. The lecture, "Can the DSM-V Be Made Safe for Neuroscience?" will be presented by Harvard University Provost Steven Hyman, MD. For more information, contact Lauren McAviney at 617-726-5758 or *lmcaviney@partners.org*.

Holy Week and Passover Services

The MGH Chaplaincy will offer the following Holy Week and Passover services in the MGH Chapel located on Ellison 1:

- Shabbat HaGadol/Pre-Passover Preparation April 15 at 11 am;
- Roman Catholic Palm Sunday Mass April 16 at 4 pm (Palms will be distributed on the inpatient units April 17 in the morning and at the 4 pm Mass in the Chapel);
- Regularly scheduled ecumenical services at 12:15 pm and Roman Catholic Mass at 4 pm April 18 through 20;
- An ecumenical prayer service for Holy (Maundy) Thursday April 21 at 12:15 pm;
- A Passover/Shabbat Service April 22 from 11 to 11:45 am and a Good Friday Service from noon to 3 pm;
- An ecumenical Easter Service April 24 at 12:15 pm and an Easter Sunday Roman Catholic Mass at 4 pm
- On April 23, there will be no 4 pm Mass.

For more information about these services, call the MGH Chaplaincy at 617-726-2220. The Jewish festival of Pesach (Passover) begins this year on April 18. Kosher food for Passover is available from Nutrition and Food Services upon request. For more information about Passover, call Rabbi Ben Lanckton at 617-724-3288.

Working with the CRC

The MGH Clinical Research Program and MGH Clinical Research Center (CRC) are offering "Working with the MGH Clinical Research Center" April 13 from noon to 1 pm in the Thier Conference Room. This presentation will provide an overview of the CRC and how the center can support clinical research. CRC representatives will teach attendees how to best use the center and implement studies on the CRC's unit, as well as explain Nursing, Metabolism and Nutrition Research and laboratory services available to support investigators and study staff. To register, access *http://hub.partners.org/catalog*. For more information, contact Lauren Michaels at *lmichaels@partners.org*.

Autism awareness event

The Maxwell and Eleanor Blum Patient and Family Learning Center is hosting an autism awareness event April 15 from noon to 1pm at the Blum Center in the White Building, Room 110, as part of its National Health Observances discussion series. In honor of National Autism Awareness Month, Anne Fonseca, RN, a MassGeneral Hospital *for* Children nurse, will share her experience raising a child with autism. This program is free and open to all. Registration is not required. For more information, contact Jen Searl at 617-724-3823.

IN GENERAL

Four MGH staff members will be honored June 7 with 2010-2011 Mentoring Awards from the HMS Office for Diversity and Community Partnership. **Thomas J. Brady, MD,** vice chair of Radiology Research, will receive the William Silen Lifetime Achievement in Mentoring Award. **Carlos A. Camargo Jr., MD, DrPH,** of the Department of Emergency Medicine, and **Karen A. Kuhlthau, PhD,** of the MassGeneral Hospital *for* Children Center for Child and Adolescent Health Policy, will be recognized with the A. Clifford Barger Excellence in Mentoring Award. **Nabeel Bardeesy, PhD,** of the Center for Cancer Research, will receive the Young Mentor Award.

Patricia Donahoe, MD, chief emerita of Pediatric Surgical Services and director of the Pediatric Surgical Research Laboratories at MassGeneral Hospital *for* Children, has been selected to receive the 2012 Society of University Surgeons Lifetime Achievement Award. This award recognizes surgeons who have had a sustained career in academic surgery and made outstanding contributions to the surgical sciences. The award ceremony will take place at the Academic Surgical Congress Meeting in February 2012.

04.15.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

YouthCare Gala raises nearly $800,000

AUTISM AWARENESS: From left, Slavin, McLeod and Long at the gala

ONE OF THE SYMPTOMS of autism spectrum disorders – which affect up to 1.5 million Americans – is discomfort with or disinterest in social interaction. On April 7, five young men stood tall as examples of the possibility of overcoming the challenges of autism, eloquently sharing their experiences with YouthCare – a highly successful MGH program for individuals with autism – in front of 650 guests at the annual YouthCare Gala.

The benefit event, held at the Mandarin Oriental, helped provide financial support for YouthCare while raising awareness about autism. Programs and services offered by YouthCare range from summer camps to school consultations and are designed to help children, teenagers and young adults make social connections and gain the living skills they need to reach their full potential. YouthCare clinicians and staff take a multidisciplinary team approach and collaborate closely with parents, teachers and other health care providers.

Gala Committee Co-Chairs David H. Long, president of Liberty Mutual Group, and Timothy M. Sweeney, executive vice president of Liberty Mutual, welcomed guests. Following their remarks, Peter L. Slavin, MD, MGH president, thanked other committee members – Marlene and Gerry Austen Jr., MD, Ann Marie and Daniel Gross,

(Continued on page 2)

A grateful family thanks MGH Transplant Center staff

A THANKFUL FAMILY: Wong, second from right, with the Walker family, from left, Landon, Eric, Natalie, Ariana and Christine

WHEN 35-YEAR-OLD ERIC WALKER was diagnosed with kidney failure in 2006, the life of the once energetic husband and father of three young children changed completely. He spent the next three years on dialysis waiting for a transplant. "I was hooked up to a machine for eight hours a night," says Walker. "Life was dialysis, and I was always tired."

Walker's oldest daughter, 11-year-old Ariana, saw how the illness was affecting her father and began taking an active role in his treatment and recovery. She often accompanied Walker to his appointments at the MGH, asking many questions of his caregivers. She quickly formed a friendship with Waichi Wong, MD, a nephrologist in the MGH Transplant Center.

Finally, in 2009, a donor was identified for Walker. Because that person was not a biological match, Walker and the donor decided to participate in the New England Program for Kidney Exchange, which helps match donors and recipients who are biologically incompatible with those who are. On

(Continued on page 3)

– *YouthCare Gala*

(Continued from page 1)

Terry and Tom Hamilton, Kim and Eric Karofsky, Shonda and Curt Schilling, and Stephanie Long – for their efforts. He also shared details about YouthCare's mission.

The highlight of the event was the presentation by the five program participants, who were introduced by Scott McLeod, PhD, executive director of YouthCare. Each described how the program has positively influenced his life. Because of YouthCare, said the Longs' son Oliver, "I don't have to feel like I'm on the outside looking in."

MCLEOD EXPLAINED THE CHALLENGES FACED BY YOUNG PEOPLE WITH AUTISM AND DESCRIBED HOW THEY BECOME EVEN MORE DIFFICULT FOR TEENAGERS TRANSITIONING INTO ADULTHOOD.

After their remarks, McLeod explained the challenges faced by young people with autism and described how they become even more difficult for teenagers transitioning into adulthood. To meet the needs of this specific age group, McLeod announced plans to further expand YouthCare's comprehensive group and consultation services for individuals with autism up to age 30 by spring 2013.

The gala came to a close with a live auction featuring prizes, donated by committee members and gala attendees. Among the prizes were a gaming experience with former Red Sox pitcher Curt Schilling at 38 Studios, a meal with Peter King of *Sports Illustrated* and a music lesson with Tom Hamilton, bassist of Aerosmith. The auction prizes, ticket sales and other donations raised nearly $800,000.

For more information about YouthCare, visit *www.mghyouthcare.org.* ■

Career Information Day at MGH

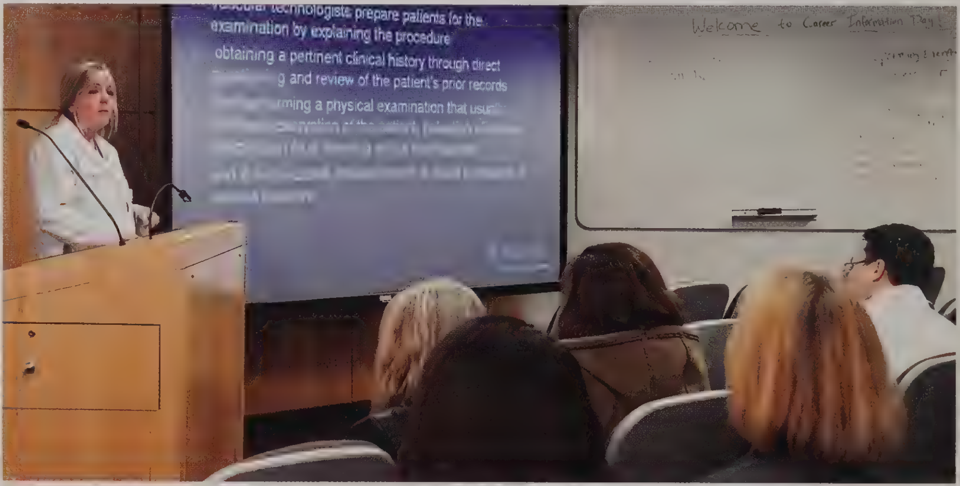
TIESHA CABRAL, a patient service coordinator in the Cancer Center, listened with interest as Sandra Woodworth, RT(R)(CT), a clinical instructor for MGH Imaging, described the day-to-day life of a radiologic technologist. Woodworth was among those sharing insight about their careers March 31 during Career Information Day.

Hosted by the Human Resources Office of Training and Workforce Development, Career Information Day gave more than 50 attendees a look at the opportunities available in medical imaging, medical and surgical technologies, medical coding, electrodiagnostic technology and respiratory therapy. Cabral, who is taking prerequisite courses at Bunker Hill Community College, hopes to enter the school's radiologic technologist program next year. "I love interacting with patients in my current job, but I'm looking for something that's a bit more hands-on," she said. Cabral's interest in radiology comes at a good time, Woodworth said, as the field is expected to grow in the next five years. The U.S. Bureau of Labor Statistics predicts that 30,000 new radiologic technologists will be needed by 2016.

Woodworth described the different environments in which radiologic technologists work – in the Emergency Department, operating rooms, or inpatient and outpatient areas. "I've been here for 30 years, and I've worked in every radiology area," she said. Another aspect of a career in radiology that appeals to many – including Cabral – is the possibility of a flexible schedule. Woodworth said technologists are needed at all hours of the day – on weekends, evenings and on call.

"Because I am a single mom, having the option of a flexible schedule would help me a great deal," Cabral said. "My son is at the age where he is active in sports and other programs at school, and the flexible schedule would allow me to be there for him more."

For more information about Career Information Day, contact John Coco at 617-724-3368 or *jcoco@partners.org.* ■


technologists prepare patients for the examination by explaining the procedure
obtaining a pertinent clinical history through direct
g and review of the patient's prior records
rming a physical examination that usu
Welcome to Careers Information Day!

CAREER INFORMATION: Kathleen Hannon, technical director of the MGH Vascular Diagnostic Lab, shares information about her career.

Three MGH nurses named *Nursing Spectrum* regional award finalists

THREE MGH NURSES have been selected New England regional finalists for this year's *Nursing Spectrum* Nursing Excellence Awards. The awards recognize nurses who have made exceptional contributions to their field in the following categories: Advancing and Leading the Profession, Clinical Care, Community Service, Management, Mentoring and Teaching. Following an open nomination process, five finalists in each region are selected in each of the six categories. This year's MGH New England finalists and their nomination categories are: Gino Chisari, RN, MSN, DNP(c), director of The Norman Knight Nursing Center for Clinical & Professional Development – Advancing and Leading the Profession; Lillian Ananian, RN, PhD(c), clinical nurse specialist in the Medical Intensive Care Unit – Clinical Care; and Natalie Harris, RN, staff nurse on Ellison 6 for Orthopædics and materials manager for Medical Missions for Children – Community Service.

A panel of nursing leaders will select an overall winner in each category. The New England finalists will be honored and the winner in each category will be announced at a May 11 gala at the Marriott Hotel in Newton.

GLOBAL HEALTH PROVIDERS: From left, front row, Marsh, Turlington, Vanessa Kerry, MD, MSc, of the MGH Center for Global Health, Goodman, Jessica Haberer, MD, of the MGH Infectious Disease Unit, and Paul Farmer, MD, PhD, founding director of Partners in Health. From left, back row, Sadath A. Sayeed, MD, JD, of Global Health and Social Medicine at HMS, and Kristian Olson, MD, MPH, DTM&H, of the MGH Center for Global Health

Maternal health around the world

SHE IS BEST KNOWN as an American supermodel for brands such as Calvin Klein, Chanel and Maybelline Cosmetics. But Christy Turlington recently established a different reputation for herself: maternal health advocate for women around the world.

In 2003, Turlington experienced life-threatening complications while giving birth to her first child. Thanks to swift medical intervention by a team of health care providers, both she and her daughter narrowly missed becoming maternal mortality statistics. The experience made a significant impact on Turlington, who, during her pregnancy with her second child, traveled to El Salvador, where she saw women prepared to give birth with few birthing and medical resources. She understood that, had she given birth under the same circumstances, she and her baby may not have survived.

To help raise awareness about the importance of maternal health around the globe, Turlington produced "No Woman, No Cry," a film exploring the risks of giving birth without adequate care in three parts of the world: Tanzania, Bangladesh and Guatemala. On April 4, the MGH Center for Global Health and Harvard Medical School (HMS) Department of Global Health and Social Medicine co-hosted an event where Turlington presented her film and joined Annekathryn Goodman, MD, director of the MGH Gynecology Oncology Fellowship Program, and Sarah Marsh, CM, MPH, nurse midwife and former women's health coordinator for Partners in Health, at a panel discussion on the birth experience and well-being of mothers worldwide.

"Around the world, more than 500,000 women die each year during childbirth, and 90 percent of these deaths are preventable," said Turlington. "I knew that more could be done to elevate awareness around this issue and felt that, through the medium of film, I would be able to share women's stories from around the world to rally some activism."

Goodman, who has served on disaster relief deployments in Haiti, Indonesia and Iran, shared her view on global maternal health. "We need to understand what we can do to protect women. To do that requires an understanding of the social, cultural, medical and economic systems of the countries in which they live. The MGH Center for Global Health aims to help alleviate suffering, identify how to reduce the burden of disease and partner with health care providers of other countries to strengthen their public health sectors, specifically around important issues such as maternal health. We are grateful to Christy for helping to raise public awareness of this critical concern around the world." ■

– Transplant Center

(Continued from page 1)

Nov. 5, 2009, Walker received his new kidney from a compatible donor.

"I was up and about the next day," he says. "Three months later I had almost all of my energy back, and I was doing normal activities. I could keep up with the kids again. Basically, I got my life back."

This past winter, a very grateful Ariana wrote a letter thanking the MGH Transplant Center staff for caring for her father. "Since my daddy has been transplanted, we have been able to swim, camp, hike and do other fun family activities," she wrote. "Transplant was scary, but I knew he would make it through. I was so thankful that the doctors and nursing staff had taken such good care of him."

Upon reading the letter, Wong says she was touched and brought to tears. "A letter like this is one of the best rewards any physician can receive. It reminded me of why I do this job that I love and respect so much."

Walker and his family are thankful for each day, and he urges others to register as organ donors. "You never know who you're going to help."

Right now, more than 110,000 patients and their families are waiting for an organ transplant in the United States. Nearly 3,000 are waiting in Massachusetts alone. April is National Donate a Life Month, and to help address the need for organ donors, the MGH Transplant Center and New England Organ Bank will host an information table April 21 from 10 am to 2 pm in the Main Lobby. Passersby can sign up to become organ donors, and past donors and recipients will be on hand to discuss their experiences. To register to become an organ donor, stop by the table or visit *www.donatelifenewengland.org.*

WHAT'S HAPPENING

Taste of the North End

The "Taste of the North End" will be held May 6 from 6 to 11 pm at Steriti Memorial Rink, located at 561 Commercial St., Boston. The event will feature food and wine from 30 North End restaurants. The James Montgomery Blues Band will perform and KISS108 and NECN's Billy Costa will emcee. Tickets are $79 until April 22 and $99 thereafter. Proceeds benefit the MGH North End Community Health Center. For more information or to purchase tickets, visit *www.tasteofthenorthend.org.*

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MGH Hotline is published weekly by the MGH Public Affairs Office.

MGH Hotline is available at *www.massgeneral.org/news/hotline*

Submit news tips and story ideas to *MGH Hotline.*

MGH Hotline is printed on recycled paper. Please recycle *Hotline* in any white paper box.

Women's health fair

The MGH and Vincent Department of Obstetrics & Gynecology will celebrate National Women's Health Week by sponsoring "An Ounce of Prevention," a day-long women's health fair, May 11 from 8 am to 4 pm in the Bulfinch Tents. This interactive health fair – featuring more than a dozen subspecialties and programs across the MGH – will offer opportunities for women to learn how to remain healthy throughout their lives. Each service will emphasize preventive care practices and strategies, invite participants to engage in self-assessment and raise awareness about specific issues or risk factors. Providers will be on-hand throughout the day, and door prizes will be raffled. For more information, contact Abby MacDonald, LICSW, at *asmacdonald@partners.org* or 617-724-4008.

Patient-Centered Computing and eHealth

The annual HMS Continuing Medical Education (CME) program, "Patient-Centered Computing and eHealth: Transforming Healthcare Quality" will be held May 6 through 8 at the Sheraton Hotel Boston. Participants will learn best practices and gain insights about effectively using health information technology. MGH course faculty members are Claus Hamann, MD, MS; David C. Judge, MD; Andrew Karson, MD, MPH; Joseph C. Kvedar, MD; and Charles H. Weiss, MD. Blackford Middleton, MD, MPH, MSc, corporate director for Clinical Informatics Research and Development for Partners HealthCare, will be the CME course director. To register, visit *www.cme.hms.harvard.edu/courses/ehealth.*

Drug development in an academic medical center

The MGH Clinical Research Program, the Translational Medicine Group at the Center for Computational and Integrative Biology at MGH, and Partners Research Ventures and Licensing are sponsoring "From Bench to Bedside: Drug Development in an Academic Medical Center" April 28 from 2 to 5 pm in the Simches Research Center, Room 3.110. Topics will include an overview of the types of academic discoveries that are most likely to have clinical utility; patents and the patenting process; approaches to obtaining funding for the translational process; the development pathway for new drugs and devices; and resources available at the MGH to help investigators who want to take on this challenge. To register, visit *http://hub.partners.org.* For more information, contact Suzanne Powell at 617-724-2900.

PARTNERS HEALTHCARE 7 CW56

Health & fitness EXPO

Save the Date

7 News Partners HealthCare Health and Fitness Expo
June 25 and 26
10 am to 5 pm at the Hynes Convention Center
www.bostonhealthexpo.com

MGH Senior HealthWISE

MGH Senior HealthWISE will offer the following free events for seniors ages 60 years and older: a lecture, "Glaucoma," with Tom Hsu, MD, of the Ophthalmic Consultants of Boston, April 21 from 11 am to noon in the Haber Conference Room; a book club discussion of "The King's Best Highway" by Eric Jaffe April 21 from 3 to 4 pm at the West End Library; a hypertension screening April 25 from 1:30 to 2:30 pm at the West End Library; and a performance by the Boston Conservatory Cabaret April 26 from 3:30 to 4:30 pm in the Thier Conference Room – registration is required for this event. For more information or to register, call 617-724-6756.

InfoByte computer courses

Partners Information Systems (IS) will offer InfoByte computer courses beginning April 20. InfoByte courses are free, 90-minute courses offered by Partners IS. Topics include Outlook, Excel, Word and PowerPoint. Employees can register for courses using PeopleSoft. For more information, visit *http://istraining.partners.org.*

Clinical pastoral education

The Schwartz Center is offering fellowships for the fall 2011 MGH Clinical Pastoral Education Program for Healthcare Providers. The program is open to clinicians from any discipline who work directly with patients, family or staff and wish to integrate spiritual caregiving into their professional practice. The part-time program is held in group sessions on Mondays from 8:30 am to 5 pm. Additional hours are negotiated for the clinical component. The fall program begins Sept. 6 and runs through Dec. 20. Applications will be accepted after May 1. For more information, call the MGH Chaplaincy at 617-726-4774 or Rev. Angelika Zollfrank at 617-724-3227. This program is accredited by the Association for Clinical Pastoral Education, Inc.

PIE Awards Ceremony

All members of the MGH community are invited to attend the annual Partners in Excellence (PIE) Awards Ceremony April 22 at 3 pm in the Bulfinch Tents. MGH employees will be honored for their outstanding contributions to Partners in 2010. For more information, call 617-724-9743 or email *partners inexcellence@partners.org.*

04.22.11

MGH HOTLIN

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Celebrating prize-winning MGH research

THE PRESENTATION OF the MGH's top research prizes was a highlight of the April 13 Celebration of Science, held in conjunction with the annual Scientific Advisory Committee meeting *(see story at right)*. The Joseph B. Martin Awards for the best 2010 basic and clinical research papers went to Vamsi Mootha, MD, of the Department of Medicine and the Center for Human Genetic Research (CHGR), and to a team led by Eunice Kwak, MD, PhD, Jeffrey Clark, MD – both of the MGH Cancer Center – and A. John Iafrate, MD, PhD, of the Department of Pathology. The Howard Goodman Fellowship, awarded to a young investigator with demonstrated leadership potential, was given to Sekar Kathiresan, MD, of the MGH Heart Center. Each of the team leaders spoke about their studies at the event.

The Martin Awards are named for the former dean of Harvard Medical School and previous chief of MGH Neurology. This year's basic research award honors a paper in the Sept. 16 *Nature* describing the discovery of a protein that plays an essential role in transporting calcium into mitochondria, tiny cellular structures that provide much of the energy required for biological processes. While it has been known that mitochondria can store excess cellular calcium, an important signalling molecule, exactly how calcium is transported across mitochondrial membranes has been unknown. Mootha's team – with lead author Fabiana Perocchi, PhD, of the CHGR – pursued a novel strategy to identify the first mitochondrial gene that regulates calcium uptake.

(Continued on page 2)

AWARD-WINNING RESEARCHERS: From left, Kwak, Kathiresan, Mootha and Perocchi

STRATEGIZING TO MEET THE CHALLENGES: From left, Kingston, Marcus, Ausiello and Hyman

SAC meeting

Reviewing past and present scientific milestones, future challenges

THE 64TH MEETING of the MGH Scientific Advisory Committee (SAC) on April 14 celebrated key accomplishments of MGH investigators, past and present, and examined strategies for meeting the challenges currently facing the academic biomedical research community. After the annual Executive Committee on Research (ECOR) update from Daniel Haber, MD, PhD, chair of ECOR and director of the MGH Cancer Center, research leaders presented "Stories of MGH Research Across Time," pairing accounts of historic accomplishments with current cutting-edge investigations.

Jeanine Wiener-Kronish, MD, MGH anesthetist-in-chief, reviewed MGH contributions to the field ranging from the first public demonstration of ether in surgery in 1846, through pioneering efforts in anesthesia patient safety, to recent innovations that support aspects of respiratory function. Emery Brown, MD, PhD, of the Department of Anesthesia, Critical Care and Pain Medicine, described his efforts to apply modern neuroscience to the understanding of the nature and mechanisms of general anesthesia.

Former Chief of MGH Transplant Surgery Paul S. Russell, MD, outlined the earliest discoveries about the induction of immune tolerance to donor organs – thought at the time to have no clinical application. MGH researchers have now refined those insights into a protocol that has allowed eight transplant recipients to discontinue immunosuppressive drugs. Joseph P. Vacanti, MD, chief of Surgery at MassGeneral Hospital *for* Children, discussed his team's pursuit of methods to create custom-made organs, including a recent approach in which living cells repopulate the decellularized structure of donor organs.

In a session on the development of new therapeutics, William Crowley, MD, chief of the Reproductive Endocrine Unit and director of the Clinical Research Program, reviewed his team's leadership in the study of gonadotropins – master hormones controlling the release of reproductive hormones – which led to treatments for extremely early puberty, forms of infertility and hormone-dependent tumors. Haber described MGH discoveries of the need to precisely match targeted cancer drugs to

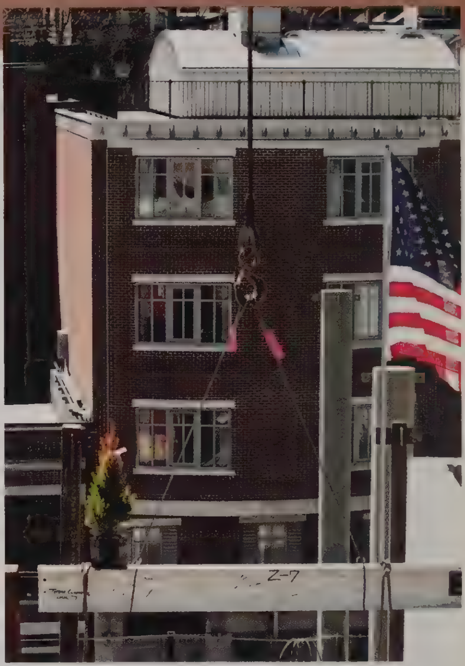
(Continued on page 2)

04.22.11

Paul S. Russell, MD, Museum of Medical History and Innovation

CONSTRUCTION OF the Paul S. Russell, MD, Museum of Medical History and Innovation reached a high point April 15 when the museum's namesake, construction workers and guests participated in a "topping out" ceremony at the construction site on the corner of Cambridge and North Grove streets. An age-old tradition that celebrates the placing of the last structural beam on a building, the topping out ceremony typically includes an evergreen tree on the final beam to symbolize growth and bring luck. In addition to Russell, guests included Peter Johnson, director of the museum; John Herman, MD, vice chair of the MGH History Committee and associate chief of Psychiatry; Hubert Murray, manager of Sustainable Initiatives; Dave Hanitchak, director of Planning and Construction; and Robert Seger, executive director of Emergency Services and Emergency Preparedness and former administrative director of the MGH History Committee. ■

BEAM SIGNING: Russell was among those who signed the last beam placed atop the structure.



RAISING THE BAR: The last structural beam with the evergreen is hoisted into place.

– Celebration of Science

(Continued from page 1)

The clinical Martin Award recognized a paper by Kwak's team in the Oct. 28 *New England Journal of Medicine,* describing how a new targeted drug halts or reverses the growth of lung cancers driven by mutations in a gene called ALK. Although most phase I clinical trials involve administering new drugs to a broad range of patients to test for toxicity and investigate how the medication works, this study also enrolled a subgroup of patients known to have ALK mutations. Kwak described how many such patients exhibited a powerful response to the tested drug and how the results of the trial moved this drug into a large-scale phase 3 trial in record time.

Kathiresan has led several major studies that identified gene variants associated with the risk of heart attack and other cardiovascular diseases. In October his team announced finding genetic mutations in a family with extremely low levels of triglycerides and both types of cholesterol, a discovery that suggests a completely new mechanism for regulating lipid levels. The Goodman Award, named for the founder of the MGH Department of Molecular Biology, will support further investigation of the activity of this gene and its potential as a therapeutic target.

Talks by the award-winning researchers were preceded by the annual poster session, where more than 240 teams presented displays describing their investigations, 10 of which were named posters of distinction. In addition, students from the James P. Timilty Middle School, East Boston High School, the Boston Engineering School and the Edward M. Kennedy Academy for Health Careers displayed posters of their projects. The day concluded with the keynote address by Joseph Goldstein, MD, SAC chair and Nobel Prize recipient, who described how the interaction of the hormone ghrelin with growth hormone helps organisms survive conditions of starvation.

– SAC meeting

(Continued from page 1)

the mutations driving patients' tumors, the value of screening tumors as part of the diagnostic process and the importance of continuing to monitor their genetic status during treatment.

James Gusella, PhD, director of the Center for Human Genetic Research, discussed the techniques he and colleagues used to discover a genetic marker for Huntington's disease in 1983 and to identify the actual genetic mutation involved in 1993. He described their continuing efforts to understand how that mutation leads to the devastating neurodegenerative disorder. Mark Daly, PhD, chief of the Analytic and Translational Genetics Unit in the Department of Medicine, discussed technological advances that are helping surmount the complexity involved in identifying genes that affect the risk for common disorders.

Panelists in the afternoon session, "Adapting to a Changing Funding Environment" – moderated by Robert Kingston, PhD, chief of Molecular Biology – presented several approaches to the expected reduction in National Institutes of Health (NIH) funding. Businessman Paul Marcus, founder of the Autism Consortium, described the desire of "new philanthropists" to take an active role in helping institutions rethink research models, contribute business skills, and help bridge institutional and disciplinary boundaries. Dennis Ausiello, MD, chief of the Department of Medicine, discussed how partnerships between academic researchers and industry are essential to the discovery and development of new drugs, with each entity bringing unique strengths and expertise.

Steven Hyman, MD, Harvard University provost and SAC member, then outlined a new partnership bringing together academic researchers, federal agencies and philanthropic organizations to revitalize research in the neurosciences. Finally, addressing the challenges and opportunities facing the MGH research effort, Samuel Thier, MD, former president of the MGH and of Partners HealthCare, stressed that caring for patients has always been and must remain the anchor of the hospital's research mission.

"The panel discussion with SAC members that ended the day was far-ranging and insightful," Haber says. "We know we are not alone in facing the challenges of reduced NIH funding and are optimistic that the guidance contributed by the committee will help us weather the storm, as it has so many times in the past." ■

MGHfC patient first to join hospital marathon team

ON MARATHON MONDAY, April 18, one MassGeneral Hospital *for* Children (MGH*f*C) patient reached another milestone in her recovery from cancer. Kristin Santanello, age 19, became the first MGH*f*C patient to join the hospital's marathon team. Santanello completed the race with a time of 5:08:06 and raised more than $14,500 for the MGH*f*C Pediatric Hematology-Oncology Unit, the same program where she is still a patient in remission.

Santanello was diagnosed with acute lymphoblastic leukemia when she was 5 years old. The disease was caught early, and after two weeks of intense chemotherapy, she was in remission. She continued to receive chemotherapy treatments for two more years, and the cancer has remained at bay.

During her treatment, her father, Dan, decided to run the Boston Marathon to raise awareness of his daughter's illness. He was one of the first members of the MGH*f*C Marathon Team and ran in honor of his daughter for 12 years, raising a total of $300,000 for the Pediatric Hematology-Oncology Unit. This year he passed the torch to his daughter, who plans to continue the family tradition.

"My dad ran 12 consecutive marathons in my honor so he could somehow feel what I was going through," she says. "The fact that he would put his body through one of the most grueling marathons made this much more than just a 26.2-mile run and reminded me about the importance of family and supporting loved ones."

Santanello was motivated by her father's efforts and always wanted to follow in his footsteps from Hopkinton to Copley Square. "I owe my life to MGH*f*C's Pediatric Hematology-Oncology staff," she says. "Knowing that all the money I raised will go directly to helping improve the clinic makes me feel like I'm giving back. I also want to be a role model for the patients. I have been in their shoes and know exactly what it feels like to go through chemo, bone marrow biopsies, blood transfusions, and to be poked and prodded with needles. I want to show them how their strength, courage and determination can make their dreams come true."

Santanello is currently attending Salem State University, majoring in Biomedical Science and minoring in Chemistry. She dreams of one day contributing to finding a cure for cancer. ■

RUNNING FOR A CAUSE: Santanello, left, with Howard Weinstein, MD, chief of the MGH*f*C Pediatric Hematology-Oncology Unit and founder of the MGH*f*C Marathon Team

Running for a cause

CONDITIONS WERE IDEAL for the 24, 338 runners registered to run the 115th Boston Marathon. The MGH was well represented at the celebrated race, with 114 individuals taking to the course to support the MassGeneral Hospital *for* Children (MGH*f*C) Pediatric Hematology-Oncology Unit, 11 athletes lacing up for the MGH*f*C Cystic Fibrosis Program and four students from the MGH Institute of Health Professions (IHP) racing to support the school. The overall amount raised by the MGH*f*C runners will be determined in June, but it is estimated to reach up to $650,000. Funds will help support clinical research for pediatric cancer and cystic fibrosis, as well as the HOPES Program, which provides art and music therapy for MGH*f*C cancer patients. The total amount raised for the IHP is $25,000. Nursing student Kelly Brush came in first in the women's hand cycle division with a time of 1:55:01.

IN HIGH GEAR: MGH*f*C marathoners put their best foot forward to support the hospital.

Medical Service Challenge begins

THE SEVENTH ANNUAL Medical Service Challenge – hosted each year by the MGH Blood Donor Center in memory of the late Allan Moore, MD – begins May 2. During the challenge, teams of physicians, nurses and other medical service staff will compete against each other to see which can score the most points through blood donations. Whole blood donations are worth one point, and platelet donations are worth two. The overall goal of the blood drive is 350 points.

All who participate will receive a T-shirt and be eligible for prizes throughout the four weeks of the competition as well as grand prizes for the first- and second-place teams. To learn more about the challenge or to participate, contact Kim Cronin at *kcronin@partners.org* or 617-726-8165. The progress of the teams will be tracked throughout the month of May on the MGH Blood Donor Center's Facebook page.

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MGH Hotline
is published weekly
by the MGH Public Affairs Office.

MGH Hotline
is available at
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WHAT'S HAPPENING

Chaplaincy pager change

As of May 2 at 7 am, the number to page the on-call chaplain will be 27302. The former numbers, 27301 and 27303, are being retired. For more information about the change, contact the Chaplaincy at 617-726-2220.

BHI stress and anxiety relief programs for young people

The Benson-Henry Institute for Mind Body Medicine (BHI) is offering two stress and anxiety relief programs for young people, "The Extra Edge for Middle Schoolers," May 3 and May 10 from 4 to 5:30 pm at 151 Merrimac St., fourth floor, and "Test Anxiety Relief for Teens" May 11 from 5:30 to 7:30 pm in the Yawkey Center, Room 10-640. For more information or to register, contact Marilyn Wilcher at 617-643-6035 or *mwilcher@partners.org*.

Investigational product applications

The MGH Clinical Research Program is sponsoring "IND/IDEs – The Basics and Beyond of Investigational Product Applications," May 5 and 12 from 9:30 to 11:30 am in the Simches Research Center, Room 3.110. This program meets the requirements of the Board of Registration in Nursing at 244 CMR 5.00 for four contact hours of nursing continuing education. To register, visit *http://hub.partners.org/catalog*. For more information, contact Lauren Michaels at *lmichaels@partners.org*.

Trends in biobanking

The MGH Clinical Research Program and the Human Research Committee are sponsoring "Trends in Public and Participant Opinions in Biobanking: Review of the Literature and Legal Case Precedents" May 5 from 2:30 to 4 pm in the Simches Research Center, Room 3.110. Elizabeth Hohmann, MD, director of Partners IRB, will present. To register, access *http://hub.partners.org*. For more information, contact Suzanne Powell at 617-724-2900.

Addressing disparities in hospital readmissions

The American Hospital Association's Health Research and Educational Trust and the MGH Disparities Solutions Center (DSC) are hosting a webinar, "Addressing Disparities in Hospital Readmissions: Developing Strategies for Diverse Populations," April 28 from 3 to 4:30 pm. Webinar speakers include Joseph Betancourt, MD, MPH, director of the DSC. Registration is required. To register, access *http://tinyurl.com/aha-webex2*.

MGH Senior HealthWISE

MGH Senior HealthWISE will offer a hypertension screening for seniors ages 60 years and older May 2 from 1:30 to 2:30 pm at the Hill House at 127 Mt. Vernon St. For more information, call 617-724-6756.

Healing South Sudan

The MGH Center for Global Health will present a panel discussion, "Healing South Sudan: Building Capacity for Maternal, Newborn and Child Survival," April 28 from 5 to 6:30 pm in the Ether Dome. Tom Burke, MD, chief of the Department of Emergency Medicine's Division of Global Health and Human Rights, will lead the panel. For more information, visit *www.mgh.harvard.edu/globalhealth*.

Danvers tree stands tall for 400 years

THE ENDECOTT PEAR TREE, located on the grounds of the Mass General/North Shore Center for Outpatient Care in Danvers, is known as the oldest living fruit tree in America. On April 13, 100 individuals gathered at the Danvers facility to celebrate this famous tree, which was planted by Gov. John Endecott – the first governor of the Massachusetts Bay Colony – nearly 400 years ago. The event was sponsored by the Mass General/North Shore Center for Outpatient Care, the Danvers Historical Society and the Essex National Heritage Area to kick off their new biannual lecture series. The series will promote community collaboration in preserving local history and culture. Speakers at the event were Robert Norton, president and CEO of North Shore Medical Center (NSMC); Elena Sierra, RN, executive administrative director of Mass General/North Shore Center for Outpatient Care; David Torchiana, MD, chairman and CEO of the MGPO; Anthony Patton, MD, emeritus member of the NSMC medical staff and member of the Danvers Historical Society; and Karen Krag, MD, oncologist at the Mass General/North Shore Cancer Center. Also present were four generations of the Endicott family (descendants eventually changed the spelling of the name).

Photo courtesy of Bill Ewing

NATURAL HISTORY: The Endecott pear tree

04.29.11

MGH HOTLIN

200

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Springtime brings smiles to all

ALTHOUGH THIS SPRING has been marked by cold gray skies, on April 21, the day was brightened by the joyous smiles and laughter of MassGeneral Hospital *for* Children (MGH*f*C) pediatric patients and their siblings. Nearly 25 pediatric patients, their families, and caregivers from MGH*f*C and Spaulding Rehabilitation Hospital celebrated the beginning of spring with the Spring Bunny in the Howard Ulfelder, MD, Healing Garden at the Yawkey Center for Outpatient Care.

With assistance from their caregivers and parents, the children hunted for brightly colored plastic eggs filled with treats and small prizes. Following the egg hunt, the children decorated cupcakes and enjoyed snacks in the Pediatric Hematology-Oncology Outpatient Clinic. The Spring Bunny also visited young patients on Ellison 17 and 18 and the Pediatric Intensive Care Unit.

SPRINGTIME AT LAST: Halle Meidan, age 3, and her mother, Jody, gather eggs.

CEREMONIAL RIBBON CUTTING: From left, Slavin, Schneider, Nicholson, Gordon and Paciello cut the MGH blue ribbon to celebrate the official opening of the MGH Learning Laboratory.

MGH Learning Laboratory

Breathing, talking and interactive simulation mannequins assist in training

THEY SAY THAT PRACTICE makes perfect. The new MGH Learning Laboratory, located on the second floor of the Treadwell Library in Bartlett Hall, was created to provide a collaborative environment for MGH caregivers to do just that.

SIMULATION TRAINING: Carl Blesius, MD, and Emily Hayden, MD, work together on an intubation technique using a new video laryngoscope.

On the evening of April 25, special guests – including Peter L. Slavin, MD, MGH president; Britain Nicholson, MD, chief medical officer; James Gordon, MD, director of the MGH Learning Lab and chief of the Emergency Department's Division of Medical Simulation; Elizabeth Schneider, director of the MGH Treadwell Library; and Andrea Paciello, executive director of Radiation Oncology overseeing Learning Lab administration – gathered to celebrate the opening of the new facility. The event included an interactive showcase of the Learning Lab's "family" of adult, child, infant and neonatal mannequin-simulators, all used to support clinical training and assessment for critical event management, teamwork and communication, procedural skills and decision-making. Additional training equipment and educational technologies also were featured, including a synthetic cadaver, virtual autopsy table, ultrasound simulator and 3-D surgical imaging platform. Guests had the opportunity to try their hand at treating sick "patients," as well as test out the innovative technology.

(Continued on page 4)

04.29.11

North End Community Health Center marks 40 years

WHILE THE MGH IS CELEBRATING 200 years this year, one of its community health centers is marking a special anniversary as well. On April 12, more than 100 individuals gathered at the North End Community Health Center to commemorate its founding in 1971.

Elaine Wilson, co-founder and first executive director of the center, provided guests an overview of the center's early history as well as its progress and growth over the years. She recalled meeting with North End residents in 1970 to discuss the need for health care services in the neighborhood. Although there had been physicians who provided care for North End residents at the time, the services often were fragmented. Today the center provides coordinated care for approximately 8,000 patients and employs more than 100 people. It offers primary care and specialties such as pediatrics, obstetrics and gynecology, behavioral health services, dental care, podiatry and optometry.

Britain Nicholson, MD, MGH chief medical officer and a member of the health center's board, also spoke at the anniversary event. He described how the center has had a longstanding relationship with the MGH over several decades and became an official affiliate of the hospital in 2000. He then commended Wilson and the other board members for their dedication to meeting the health care needs of the North End community.

At the end of the celebration, James Luisi, CEO of the center, announced that the facility is being renamed North End Waterfront (NEW) Health. "As we move into the next phase of our development, we wanted to look to the future; and we decided that we wanted a name that personified not only what community we serve but also what type of services we provide," said Luisi.

NEW Health also marked the day by hosting an open house for the community that morning and evening. ■

PHOTO COURTESY OF JEREMY C. FOX FOR BOSTON.COM

40 YEARS STRONG: From left, Luisi, Wilson, Alan Hobbs, health center board chair, and Nicholson cut the anniversary cake.

Lecturer highlights value of diversity

DURING HIS APRIL 13 LECTURE in the Ether Dome, Price Cobbs, MD – an internationally recognized psychiatrist and management consultant – encouraged audience members to reflect on what diversity means both to them and their organization. Cobbs presented his lecture, "Diversity: What Are the Right Issues?" as part of the MGH Department of Psychiatry Diversity Committee Spring Speaker Series. Additional sponsors of the event were the MGH Multicultural Affairs Office and the HMS Office for Diversity and Community Partnership.

Anne Emmerich, MD, chair of the speaker series and an MGH psychiatrist, welcomed guests and explained that the purpose of the series is to help educate the department and the hospital community about issues related to diversity. Emmerich then introduced Cobbs, who currently serves as president and CEO of Pacific Management Systems, a company that consults with organizations on strategies related to leadership, executive development and diversity. Cobbs has lectured and published extensively on the psychological effects of racism and is the author of "My American Life: From Rage to Entitlement" and co-author of "Black Rage," "The Jesus Bag" and "Cracking the Corporate Code: From Survival to Mastery."

Cobbs described his experiences as an African American psychiatrist training and practicing during the Civil Rights Movement and how those experiences led him to be a founder of the field of ethnotherapy. He disclosed lessons learned about the psychological effects of racism and shared how he continues to help organizations examine three potential sources of prejudice and disparity: the individual, the interpersonal and the organizational.

"My mission has been to make diversity a core value for institutions, so that it doesn't become seasonal or topical, so that it isn't something we do one day but not the next," said Cobbs.

Jerrold Rosenbaum, MD, chief of the Department of Psychiatry, thanked Cobbs for his inspirational words. The audience, moved by Cobbs' words and his life work, offered an extended round of applause. Following the presentation, Rosenbaum and the Department of Psychiatry Diversity Committee enjoyed lunch with Cobbs in the Hackett Room and presented him with several gifts of appreciation, including the new MGH history book.

VALUING DIVERSITY: From left, Rosenbaum, Cobbs, Emmerich and Chester Pierce, MD, an MGH psychiatrist

Making "A Shot for Life"

MOST PEOPLE WOULD BE TIRED after playing basketball for more than an hour. But for 18-year-old Mike Slonina, an hour was just a fraction of the time he spent on the basketball court at Catholic Memorial High School in West Roxbury on April 9. Slonina was aiming to continuously shoot basketballs for 24 hours to raise support for the MGH Brain Tumor Center.

Slonina's cause was personal. His mother, Betsy Cullen, was diagnosed with a brain tumor in February 2010. The tumor, which is believed to be benign, is too deeply embedded to safely biopsy, so her MGH physicians, Elizabeth Gerstner, MD, and William Curry, MD, both of MGH Neuro-Oncology, are monitoring it.

"I don't have siblings, so it's always been just me and my mom," Slonina says. "She's doing better right now, and her prognosis looks good. This fundraiser is for all of those people whose lives are on the line or who are struggling with the uncertainty that comes with having a brain tumor."

Slonina steadily met his goal and tossed 8,101 shots, making 5,930 baskets from noon on April 9 through noon on April 10. To date, he has raised $12,500, and all of the proceeds support the research lab directed by Curry, who is hoping to find new treatments for both benign and malignant brain tumors.

For more information about the event and Slonina's efforts, access *https://give.massgeneral.org/SSLPage.aspx?pid=579.* ■

24-HOUR EFFORT: Curry, left, and Slonina at the court

TEAMING WITH EXCELLENCE: A group from The Red Sox Foundation and Massachusetts General Hospital Home Base Program won a 2010 PIE team award and posed for a photo with Slavin and Gottlieb.

Honoring MGH's 2010 PIE awardees

PARTNERS IN EXCELLENCE (PIE) Award recipients from the MGH packed into the Bulfinch Tent on April 22 to celebrate another year of outstanding efforts in support of Partners HealthCare and its affiliated institutions. The PIE Award Program is now in its 15th year.

Awardees were nominated by colleagues in the areas of quality treatment and service, operational efficiency, leadership and innovation, teamwork, and community contributions. In these categories, 1,951 MGH employees were selected to receive awards – including 593 individual awards, 70 MGH team awards and 25 Partners network team awards.

Jeff Davis, senior vice president for Human Resources, welcomed guests and served as master of ceremonies for the event. Peter L. Slavin, MD, MGH president, and Gary L. Gottlieb, MD, MBA, Partners HealthCare president and CEO, gave remarks and posed for photos with recipients. The event also featured a presentation of the 2010 PIE video. For a full list of 2010 awardees or to watch the PIE video online, access *http://pulse.partners.org/about/pie_about.htm.* ■

Every day is Earth Day at the MGH

WHILE THE MGH Raising Environmental Awareness League (REAL) marked Earth Day April 22 by hosting an information table to teach ways to become "green," many at the hospital already are dedicated to respecting the planet each day. Last year, the MGH recycled more than 390 tons of corrugated cardboard, 655 tons of paper, 4.5 tons of newspapers and magazines, and nearly 50 tons of plastic, glass and aluminum cans.

"It takes 17 trees to manufacture one ton of paper and approximately 80 cubic feet of landfill space to dispose of this paper," says Bill Banchiere, director of Environmental Services. "Last year, the MGH was solely responsible for the preservation of 17,631 trees and the saving of 82,968 cubic feet of landfill space because employees have committed to recycling. I encourage each person to do his or her part and recycle at work and home."

EARTH DAY: Andrews, left, and Banchiere with plastic to be recycled by the MGH

For more information about ways to conserve energy, recycle and respect the environment, contact Edwin Andrews, chair of REAL and administrative director of the MGH Clinical Research Center, at *REALenvironmental@partners.org* or visit *www2.massgeneral.org/ESD/html/real.asp* or *http://intranet.massgeneral.org/ehs/ehs_wastestable.htm#2.*

WHAT'S HAPPENING

MGH Senior HealthWISE

MGH Senior HealthWISE will offer a lecture, "Living with Diabetes" for seniors ages 60 years and older May 5 from 11 am to noon in the Haber Conference Room. Natsurang Chongkrairatanakul, MD, an MGH geriatric fellow, will present. For more information, call 617-724-6756.

Strategic Priorities site

An MGH/MGPO intranet site, *http://priorities.massgeneral.org*, is available for those interested in learning more about the ongoing care redesign and patient affordability initiatives at the MGH and Partners. It is within the Partners firewall and best accessed from a Partners work station or by VPN.

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MGH Hotline
is published weekly
by the MGH Public Affairs Office.

MGH Hotline is available at
www.massgeneral.org/news/hotline

Submit news tips and story ideas
to *MGH Hotline*.

MGH Hotline is printed
on recycled paper. Please recycle
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"The Love Response" book talk

The Maxwell and Eleanor Blum Patient and Family Learning Center is hosting a talk with Eva Selhub, MD, of the Benson Henry Institute for Mind-Body Medicine, on her book, "The Love Response," May 9 from noon to 1 pm in the Blum Center, located in Room 110 of the White Building. Selhub will discuss the tools needed to overcome anger and fear and strengthen the body's natural ability to heal. This program is free and open to all. No registration is needed. For more information, contact Jen Searl at 617-724-3823.

2011 MGH College Fair

Representatives from local colleges will be on hand for the seventh annual MGH College Fair May 11 from noon to 3 pm in the Bulfinch Tent. The fair provides an opportunity for employees and family members to explore undergraduate, graduate and certificate offerings in clinical and nonclinical programs. No registration is necessary. This event is sponsored by the MGH Office of Training and Workforce Development. For more information, email *mghtraining@partners.org*, call 617-724-3368 or visit *http://is.partners.org/hr/New_Web/mgh/mgh_training.htm.*

John W. Webb, MS, RPh, memorial service

A memorial service will be held for John W. Webb, MS, RPh, director of the MGH Pharmacy from 1959 to 1983, on May 10 at 2 pm in the O'Keeffe Auditorium.

IN GENERAL

J. Stuart Ablon, PhD, of the Department of Psychiatry and director of Think: Kids at MGH, is the recipient of the Flawless Revolutionary Award for his commitment to transforming conventional wisdom and care for children with behavioral challenges. Ablon was presented the award during the Flawless Foundation's "All Star" Child Mental Health Event on April 9 in New York City. The Flawless Foundation is an organization that advocates for children and adolescents with mental health and neurodevelopmental challenges.

– *Lab*

(Continued from page 1)

The Learning Lab includes a space called the Simulation Ward, which can be adapted to replicate a variety of clinical care environments, ranging from an intensive care unit to a disaster staging area. In these environments, trainees, providers and teams have a risk-free opportunity to practice diagnosing and treating illnesses on realistic simulators that can breathe, talk, blink and move. The lab also is designed to provide on-site training exercises, where simulation specialists collaborate across campus to provide simulations within actual hospital units and operative suites.

"The MGH is uniquely positioned to routinely integrate practice for expert performance into its everyday operations," says Gordon. "The Learning Lab represents a tremendous step toward that goal by incorporating simulation resources into the infrastructure of an established library in the center of campus. Now clinicians can come to the library not only to read about a patient's illness, but also to practice taking care of their 'patient.'"

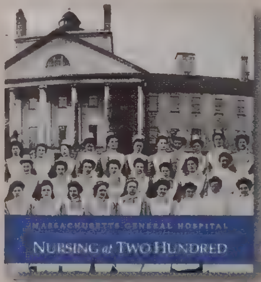
Adds Nicholson, "The Learning Lab and its affiliated activities are an important institutional priority, not only as part of our educational mission, but also as part of our core quality and safety efforts."

The MGH community is invited to visit the Learning Lab during open houses held the week of May 9. Tours and demonstrations will be offered at the following dates and times: May 9 from 2 to 4 pm; May 10 from 7:30 to 9 am; May 11 from noon to 2 pm; and May 12 from 3:30 to 5:30 pm.

Visitors also are welcome to stop by the lab between 9 am through 5 pm and can call 617-643-8228 ahead of time to ensure someone from the team is available to facilitate. For more information, call the MGH Learning Lab, email *mghsimulation@partners.org* or visit *www.massgeneral.org/learninglab.* ■

Nursing at 200

THE MGH DEPARTMENT OF NURSING will release a commemorative book, "MGH Nursing at Two Hundred," on May 2. Through historical images and written reflections, the book provides an overview of 200 years of nursing at the MGH. The MGH General Store will offer the book at a 20.11 percent discount during May, and Jeanette Ives Erickson, RN, MS, FAAN, senior vice president for Patient Care and chief nurse, will sign books at the General Store May 5 from 3 to 4 pm following the Chief Nurse Address in the O'Keeffe Auditorium – one of the many events being held as part of MGH Nurse Recognition Week May 1 through 6. MGHers also are invited to catch a glimpse of MGH nursing history through a photo exhibit on display in Doric Hall at the Massachusetts State House from May 2 through 13. For more information about the State House exhibit, the commemorative book or Nurse Recognition Week, contact Nursing Administration at 617-726-3100.



05.06.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

IN MEMORIAM

MONGAN

James J. Mongan, MD

A BELOVED and visionary leader in health care, James J. Mongan, MD, died of cancer May 3 at the MGH surrounded by his family. Mongan served as president of the MGH from 1996 to 2002 and president and CEO of Partners HealthCare from 2003 to 2009. He was 69.

"We are truly devastated by the loss of such an inspirational leader, and our hearts go out to his family and all who knew him," says Peter L. Slavin, MD, who succeeded Mongan as MGH president in 2003. "Dr. Mongan's memory will endure far into the future through his work at the MGH and Partners and through his leadership in shaping state and national health care reform."

Under Mongan's leadership, the MGH saw significant progress and growth in important areas like cardiology, oncology and pediatrics. He shepherded the institution through a number of challenges, accommodating increased admissions while helping to reduce length of stay and stabilizing the hospital's finances. Mongan also oversaw construction of several facilities that have become

(Continued on page 3)

The MGH celebrates Administrative Support Staff Day

THE ESSENTIAL ROLE of all administrative support staff members in helping the MGH run smoothly was acknowledged April 27 during the annual Administrative Support Staff Luncheon in the Bulfinch Tent. More than 2,000 administrative, office and executive support staff enjoyed lunch, music and were given a token of appreciation at the noontime event.

To open the event, Jeff Davis, senior vice president for Human Resources, welcomed guests. MGH President Peter L. Slavin, MD, then thanked administrative support staff members from across the hospital and health centers, saying that their work has been an important component to the hospital's success over the past 200 years. "We often don't have enough time to say 'thank you,' but we have the opportunity today to express our sincere appreciation for all that you do. Each employee has the opportunity to use his or her special talents to advance our mission, and the hospital's work could not be made possible without the work of our administrative support staff."

Next, Ann Prestipino, senior vice president of MGH Surgical and Anesthesia Services and Clinical Business Development, joined Davis in recognizing all of the employees who were nominated for the Pamela J. Ellis Award – an honor given to an employee who exhibits exceptional qualities in his or her work, just as Ellis did during her tenure. This year a record 194 nominations were submitted.

The 2011 Pamela J. Ellis Award was presented to Denise Viscardi, front desk coordinator at the MGH Weight Center. Viscardi was nominated by her supervisor, Geoffrey Patton, administrative manager for the center. Viscardi thanked Slavin, Davis, Prestipino and Patton for his nomination.

CREDITING ADMINISTRATIVE SUPPORT STAFF: From left, Slavin, Viscardi, Prestipino and Davis

"It's very flattering to hear your boss say so many kind things about you," she said, accepting her award. "I am grateful to have both of my parents here today, and I know you hear this often – that the MGH is like a family – but it is true. I have my family at home and one here."

SUPPORTING COLLEAGUES: Maryellen Scavone, senior technologist at the MGH Bone Marrow Processing Laboratory, supports the MGH Fund as an employee and grateful patient. Read more about her inspiring story and why others give to the My Giving Helps campaign at *www.massgeneral.org/mygivinghelps.*

Your giving helps ... to reach our goal!

MAY 2 MARKED THE LAUNCH of this year's My Giving Helps: MGH Fund Employee Campaign. For 2011, the goal is simple: raise $500,000 for the MGH Fund with more than 10 percent of employees generously making a gift.

What does your giving help? Your gift to the MGH Fund directly supports top priorities of the MGH:

- Providing outstanding patient care
- Supporting promising research
- Improving health care locally and globally

Join colleagues across the MGH by making a gift today at *www.massgeneral.org/mygivinghelps*. A gift of $200 in honor of the MGH bicentennial would only be $4 a week through payroll deduction.

MGH Senior HealthWISE hosts cabaret

THE TALENTED STUDENTS of the Boston Conservatory sang and danced several cabaret selections for members of MGH Senior HealthWISE during an April 26 performance at the Thier Conference Room. Eleven students performed a showcase of songs, including "Anything You Can Do" from Annie Get Your Gun and "Never Never Land" from Peter Pan.

"The cabaret ensemble was marvelous," says Barbara Moscowitz, MSW, LICSW, of the MGH Geriatric Medicine Unit. "It is always so wonderful to have the Boston Conservatory visit our seniors, who look forward to what has become an annual spring tradition."

The cabaret group regularly performs shows for community organizations throughout Boston and is a part of the Boston Conservatory Connections program, which provides student performances for those who are unable to attend traditional performances.

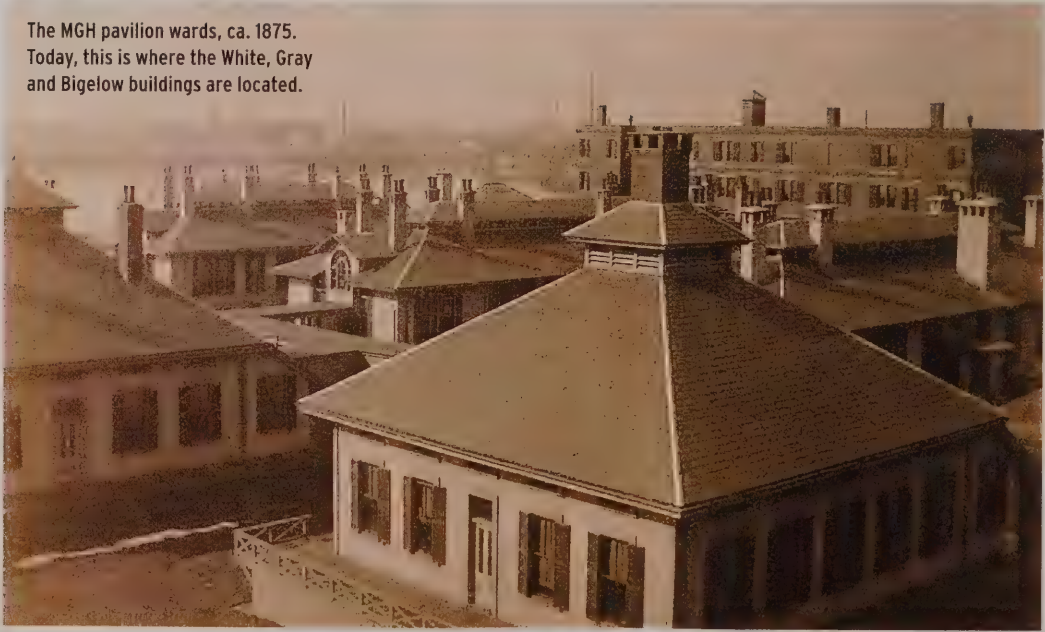
For more information about MGH Senior HealthWISE, call 617-724-6756 or access *www.massgeneral.org/geriatrics/seniorhealthwise.* ■

THAT'S ENTERTAINMENT: MGH Senior HealthWISE participants enjoy the talents of the Boston Conservatory Cabaret performers.

Bicentennial CORNER

AS PART OF THE MGH bicentennial celebration, the Paul S. Russell, MD, Museum of Medical History and Innovation will host "Changing Campus: A History of the MGH," a presentation by David Hanitchak, director of Planning and Construction. The lecture will include a visual history of the plans and strategies for developing the MGH main campus over the last 200 years, and according to Hanitchak, "It is not what you think."

All MGH employees are welcome to attend the May 12 lecture in the Thier Conference Room from noon to 1 pm. This is the second in a series of presentations hosted by the museum.



The MGH pavilion wards, ca. 1875. Today, this is where the White, Gray and Bigelow buildings are located.

MY GIVING HELPS

MGH FUND
EMPLOYEE
CAMPAIGN

The co-chairs of the My Giving Helps: MGH Fund Employee Campaign

Pictured left to right, back to front:
Gaurdia Banister, RN, PhD
James Heffernan
Alasdair K.T. Conn, MD
G. Scott Gazelle, MD, MPH, PhD
Sandra K. Dodge, MHA
Guillermo "Bill" Banchiere
Britain W. Nicholson, MD

Want to learn more?

Visit My Giving Helps on the web at:

www.massgeneral.org/mygivinghelps

You can make your gift or pledge on-line or by calling (617) 724-6440 today.

The MGH Fund

One Gift. Infinite Possibilities.

MASSACHUSETTS
GENERAL HOSPITAL

Dear Mass General Colleagues,

As we launch the ***My Giving Helps: MGH Fund Employee Campaign,*** we do so with the understanding that our work, and our collective support of Massachusetts General Hospital, continues a proud tradition.

Before Mass General was established, two visionary physicians crafted a document known as the "circular letter." It was written in an effort to seek funding for the creation of our hospital more than two centuries ago. The men and women of Boston who read that letter answered it in much the same way that we hope you will respond to the one you are reading now — by contributing directly to Mass General.

Philanthropy has been our hospital's cornerstone since the very beginning. As employees, you understand firsthand the extraordinary impact that we are able to have together on patients, families and our communities. Your generous gift to the MGH Fund, in any amount, will help all of us as we work to advance our hospital from where it is today to where we want it to be tomorrow.

Every donation to the MGH Fund is used to improve our patient care, expand our biomedical research and seed new educational initiatives for staff. These efforts help us save lives — both at home and around the world. Just imagine what we can accomplish together if each one of us decides to give to the MGH Fund in honor of our historic bicentennial.

We are grateful to the more than 2,000 employees who supported ***My Giving Helps*** last year. But we need even more people to step forward this spring with a gift or a pledge that will allow us to surpass $500,000 in employee donations to the MGH Fund. **With your help, we CAN reach our goal!**

You will receive communications about ***My Giving Helps*** beginning this week, and we hope we can count on you to make our employee campaign another success worth celebrating together.

Sincerely,

The Co-Chairs, My Giving Helps: MGH Fund Employee Campaign

Guillermo "Bill" J. Banchiere
Director, Environmental Services

Gaurdia E. Banister, RN, PhD
Executive Director,
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Alasdair K. T. Conn, MD
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James L. Heffernan
Senior Vice President,
Finance Treasurer,
Massachusetts General
Physicians Organization

Britain W. Nicholson, MD
Chief Medical Officer
Senior Vice President,
Department of Medicine

Why should you give to the MGH Fund during Mass General's bicentennial?

Every employee who makes a gift to the MGH Fund in 2011 will help us send a message to our patients, to their families and to the community, proving that we are committed to building our hospital's future from within. We want each person whose life has been or will be touched by Mass General to join together with us as we begin our third century.

This year, our collective donations will generate the foundation upon which we create countless life-saving efforts. We hope all Mass General employees will take part.

Our bicentennial is a wonderful time for the Mass General community. To help us celebrate, we are introducing two giving opportunities available to you and all employees who support the MGH Fund:

$200 at 200 Years

Your one-time contribution or payroll pledge of $200 will honor Mass General's 200-year history. If you are paid weekly, that's a donation of just $4 per week.

The 1811 Society

During the bicentennial, you can become a charter member in The 1811 Society. All you have to do is pledge $1,000 or more to the MGH Fund. Your gift will place you among the MGH Fund's leadership donors at a remarkable time in Mass General's history. As an added incentive, your gift of $1,000 or more will also be doubled, thanks to The Bicentennial Challenge — a matching gift grant of $500,000 made possible through the combined giving of Mass General donors Carl Martignetti and Jim and Lisa Mooney. But remember, your gift or pledge must total $1,000 or more, and it must support the MGH Fund.

Join us for our mid-point rally!

You are invited to stop by the Bulfinch Tent on Thursday, June 2 to celebrate with us as we mark the mid-point of the My Giving Helps: MGH Fund Employee Campaign. Don't miss your chance to win Red Sox tickets, see performances by the MGH Star Performers and much, much more.

Mark your calendar now for the My Giving Helps Mid-Point Rally on June 2nd!

Thursday, June 2, 2011
Bulfinch Tent

Featuring
The MGH Star Performers

11:30 AM – 1:30 PM
10:00 PM – 11:30 PM

The MGH Fund
One Gift. Infinite Possibilities.

MASSACHUSETTS GENERAL HOSPITAL

– *Mongan*

(Continued from page 1)

mainstays of the MGH campus, including the Yawkey Center for Outpatient Care and the Richard B. Simches Research Center.

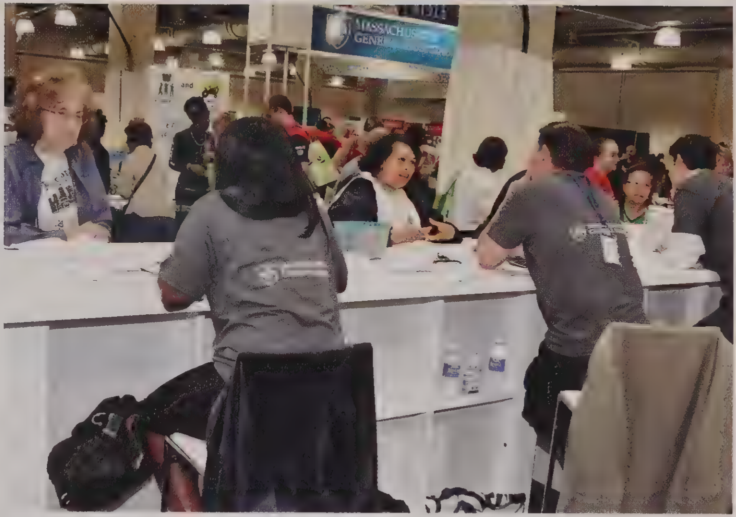
Over the course of his presidency, Mongan helped bolster research funding from $183 million to $343 million. He also was at the forefront of establishing the MGH/Partners Institute for Health Policy, a leading health policy research center that was renamed in his honor in 2009. Mongan oversaw the formation of important collaborations with other institutions – including combined MGH/BWH residency and fellowship programs – and was widely noted for his advocacy of increased diversity of MGH trainees and faculty.

In December 2002, Mongan stepped down from his MGH role to take up the reins as president and CEO of Partners HealthCare, where he led a systemwide approach to quality that would evolve into High Performance Medicine. This initiative continues to improve care at all Partners institutions through strategies like the electronic medical record, increased collaboration in tracking key metrics and sharing best practices.

As a leading advocate for health care reform in Massachusetts, Mongan's influence as Partners president and CEO extended far beyond Partners affiliates. He contributed broadly to the reform dialogue through leadership roles on the top health policy committees and organizations, and his efforts helped shape a state model that would pave the way for nationwide reform. As a professor of Health Care Policy and Social Medicine at HMS and co-author of the book, "Chaos and Organization in Health Care," Mongan has passed along wisdom that will guide generations to come.

Prior to his work with the MGH and Partners, Mongan served as president of the Truman Medical Centers in Kansas City and dean of the affiliated University of Missouri-Kansas City School of Medicine. His early career was dedicated to health care policy at the federal level; for seven years he worked as a staff member for the U.S. Senate Finance Committee and for two years as deputy assistant secretary for Health Policy and special assistant to the secretary for National Health Insurance. In 1979, he was appointed assistant surgeon general and associate director for Health and Human Resources under the Carter Administration, a position he held until 1981. A native of San Francisco, Mongan completed his undergraduate education at the University of California at Berkeley and Stanford University and earned a medical degree from Stanford University School of Medicine. He then completed an internship with Kaiser Foundation Hospital and worked for two years as a medical officer in the U.S. Public Health Service.

Mongan's wife, Jean, is a longtime MGH volunteer and member of the Ladies Visiting Committee. He also is survived by their children, Sarah and John; daughter-in-law, Theresa; grandson, James; and siblings, Tom and Peggy Murphy. A memorial service will be held June 1 from 3 to 4 pm at Memorial Church, located at One Harvard Yard in Cambridge, Mass.



EXPONENTIAL INFORMATION: MGH nutritionists at last year's event provided information on health eating, body mass index calculations and personalized caloric intake assessments.

7News-Partners HealthCare Health and Fitness Expo returns

FOR THE FIFTH YEAR, the MGH will participate in the 7News-Partners HealthCare Health and Fitness Expo June 25 and 26 at the Hynes Convention Center. Thousands of attendees with questions about their health and an interest in improving their fitness are expected to attend the free event, where experienced Partners health professionals will be on hand to answer questions and provide information. A variety of activities and giveaways are planned to provide an engaging and informative day for the whole family.

The MGH booth will include information on healthy eating and simple, easy-to-follow lifestyle changes aimed at improving health. MGH nutritionists will be available for one-on-one nutrition screenings, including body mass index calculations and personalized caloric intake assessments, and MassGeneral Hospital *for* Children (MGH*f*C) Food Allergy Center staff will provide information about food allergies.

At the MGH*f*C booth, youngsters will be encouraged to lead more active lifestyles through the National Football League "Play 60" Health and Fitness Campaign. As part of the campaign, New England Patriots alumni players, cheerleaders and the "Pat the Patriot" mascot will lead fun exercise drills and other activities with fitness instructors.

Several MGH and MGH*f*C caregivers will make presentations on topics ranging from improving brain health to identifying risk factors for obesity in children and heart disease in adults. The Expo will once again feature the popular "Ask a Doctor" booth, where attendees can meet with specialists from across Partners, including 15 from the MGH, for advice and answers to health questions.

The event will be topped off by celebrity appearances, cooking demonstrations and health screenings, all aimed at improving the health of the Boston community. Last year, approximately 65,000 people attended the Expo. For a full schedule of events and more information about the presentations, activities, exhibits and celebrity appearances, visit *www.bostonhealthexpo.com.* ■

WHAT'S HAPPENING

Support Service Employee Grants

Applications are now available for Support Service Employee Grants (SSEG) sponsored by the MGH Training and Workforce Development Office. The SSEG Program provides an opportunity for eligible employees to receive up to $1,500 toward the cost of continuing education or skill-building programs. Eligible coursework includes prerequisites, ESOL, and certificate and undergraduate degree programs. Graduate programs are excluded. The program is open to benefits-eligible, nonexempt employees working in clinical, technical, service and clerical positions. Applicants must be employed a minimum of two years and meet additional eligibility requirements. For a list of the eligibility criteria or to download an application, visit *http://is.partners.org/hr/New_Web/mgh/mgh_training.htm* or call John Coco at 617-724-3368. The deadline for applications is June 1.

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Boston, MA 02114

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is published weekly by the
MGH Public Affairs Office.

MGH Hotline is available at
www.massgeneral.org/news/hotline

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Zervas Lectureship

The Neuroendocrine Unit will host the 12th Annual Nicholas T. Zervas, MD, Lectureship May 17 at noon in the Ether Dome. Michael Buchfelder, MD, PhD, professor and chairman of the Department of Neurosurgery at the University of Erlangen-Nuremberg in Germany, will present "Recent Developments in Pituitary Surgery." For more information, contact Crystal Huggins-Robinson at 617-726-3870.

Stroke prevention talk

As part of its National Health Observances series and May being Stroke Awareness Month, the Maxwell and Eleanor Blum Patient and Family Learning Center will host "Preventing Stroke" May 12 from noon to 1 pm in the Blum Center, located in Room 110 of the White Building. Mary Amatangelo, MS, ACNP-BC, CCRN, of the MGH Stroke Service, will discuss warning signs of stroke and prevention tips. This program is free and open to all. For more information, contact Jen Searl at 617-724-3823.

Vote for Choose Well, Eat Well

MGH Choose Well, Eat Well – the red, yellow and green color-code system at Eat Street Café and other hospital eateries – has been named a finalist in the Department of Health and Human Services (HHS) Healthy Living Innovation Awards. The awards identify and acknowledge innovative health promotion projects that make a significant impact on the health of a community. To vote for Choose Well, Eat Well, visit *http://healthylivinginnovation.challenge.gov/submissions*. In the "Search" box under "Submissions," type "Choose Well," and then use the "Vote" button below the program description. An email address and username and password are required to submit a vote. Voting is open until May 31, and one vote per day is allowed from each email account. Votes will help HHS make the final determination of winners, along with recommendations from the HHS expert panel.

Using the RPDR

The MGH Clinical Research Program and Partners Research Computing are offering "Using the RPDR Enhanced Query Tool to Obtain Discarded Specimens" on May 18 from 9 to 10 am in the Simches Research Center, Room 3.110. Shawn Murphy, MD, PhD, director of the RPDR, will provide an overview on how to obtain discarded blood samples for use in research through the RPDR and Crimson applications. To register, access *http://hub.partners.org/catalog*. For more information, contact Lauren Michaels at *lmichaels@partners.org*.

Free oral, head and neck cancer screenings

In recognition of Oral, Head and Neck Cancer Awareness Week, the Massachusetts Eye and Ear Infirmary (MEEI) and the Head and Neck Cancer Alliance are sponsoring free screenings May 13 from 9 am to 2:30 pm at MEEI. Oral and other head and neck cancers remain a target for early detection. When diagnosed very early, they are easier to treat and cure. These screenings are open to the public. To reserve space, call 617-573-4084.

U.S. citizenship class

Registration is open for a U.S. citizenship class beginning May 23 at the MGH. This free, eight-week program will take place from May 23 to July 18 on Monday evenings from 5:15 to 7:15 pm in the Satter Conference Center on the Second Floor of the Yawkey Center. The course is available to MGH employees and their families. While there is no cost for the class, participants are responsible for the $675 citizenship application fee. For more information about the program, stop by an information table near the entrance to the East Garden Room May 19 from noon to 1:30 pm or contact Adam Cutler at 617-399-3260 or the MGH Training and Workforce Development Office at 617-726-2230.

National Neuropathy Week

The Neuromuscular Diagnostic Center will host an information table in the Main Lobby May 19 from 8:30 am to 4 pm in recognition of National Neuropathy Week. The table will help promote awareness and provide information about carpal tunnel, peripheral neuropathy, amyotrophic lateral sclerosis, chronic inflammatory demyelinating polyneuropathy, small fiber neuropathy, cervical or lumbar radiculopathy, and other muscle and nerve diseases. For more information or questions about referrals or requests, contact Melissa Thurston at 617-724-7013 or *mthurston@partners.org*.

IN GENERAL

The MGH has received a $50,000 grant from the Picker Institute's Always Events Challenge Grant Program to design and implement a pilot project, "Always Responsive," aimed at improving responsiveness to patient needs. The project will be led by **Gaurdia Banister, RN, PhD,** executive director of the Institute for Patient Care, and the grant will be matched by the MGH.

Roy Perlis, MD, MSc, director of the MGH Psychiatry Center for Experimental Drugs and Diagnostics, is the recipient of the 2010 Klerman Young Investigator Award. The Klerman Awards, named after Gerald L. Klerman, MD, an influential psychiatrist, are the highest honors given by the Depression and Bipolar Support Alliance to members of the scientific community.

Scott Gazelle, MD, MPH, PHD, of MGH Imaging and director of the Institute for Technology Assessment, is a recipient of this year's Gold Medal from the Association of University Radiologists. The medal is awarded in recognition of exceptional service or contributions to the association, academic radiology or the field of radiology in general.

05.13.11

MGH HOTLINE

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PHOTO COURTESY OF INDIANA UNIVERSITY SCHOOL OF MEDICINE

LILLEMOE

Introducing Keith D. Lillemoe, MD

KEITH D. LILLEMOE, MD, the MGH's new surgeon-in-chief and chair of the Department of Surgery, spent 27 years at Johns Hopkins and most recently led the Department of Surgery at Indiana University Hospital. He provides some information about himself, as well as his views on the MGH Department of Surgery and the field of surgery in general.

What led you to become a doctor and specialize in pancreatic surgery?

The outstanding physicians in the small community in South Dakota where I grew up were a great influence on my career decision. My choice to specialize in pancreatic surgery reflects my exposure as a junior faculty member to this exciting field during a time of rapid advancement. My mentor at Johns Hopkins, Dr. John Cameron, like Dr. Warshaw, was a tremendous role model in nurturing my interest and helping me develop experience in and passion for pancreatic surgery. It is very exciting to follow in Dr. Warshaw's footsteps.

What attracted you to the MGH?

The MGH is well recognized as being one of the greatest institutions of its kind. It is a true honor for me to come to such a magnificent place. The Department of Surgery, specifically, "has it all" and is clearly one of the top programs in the country. It has a rich history

(Continued on page 4)

A new chapter begins

Andrew L. Warshaw, MD, steps down as chief

ON APRIL 26, Andrew L. Warshaw, MD, stepped into the operating room to perform his last procedure after four decades of practice and nearly 14 years as surgeon-in-chief and chair of the MGH Department of Surgery. Warshaw, who has been on staff at the hospital since 1972, announced two years ago that he would step down once a new chief was selected. His successor, Keith D. Lillemoe, MD, began his tenure May 1. *See story at left.*

"During this transition period, we offer our heartfelt thanks to Dr. Warshaw for leading the Department of Surgery with tremendous dedication, skill and passion," says Peter L. Slavin, MD, MGH president. "We also extend our warmest welcome to Dr. Lillemoe, who is joining a long line of MGH surgical greats, from Dr. Warshaw back to MGH's first surgeon, Dr. John Collins Warren. This department has a longstanding tradition of excellence, and we are confident it will continue to thrive under Dr. Lillemoe's leadership."

WARSHAW

The Department of Surgery experienced significant growth in its volume, services and staff during Warshaw's tenure. From 1998 to 2010, he guided the department through a 42.5 percent increase in inpatient admissions and a 22 percent increase in operating room case volume. As part of this growth, Warshaw helped create many new subspecialty programs, enhanced the department's structure to support the trend toward subspecialization and oversaw a 119 percent increase in the department's clinical physician staff from 1997 to 2010. For his support of equality and fairness in all aspects of the department, Warshaw was recognized with an honorary fellowship from the Society of Black Academic Surgeons in 2005 and the HMS Joseph B. Martin Dean's Award for the Advancement of Women Faculty in 2008.

> **THE DEPARTMENT OF SURGERY EXPERIENCED SIGNIFICANT GROWTH IN ITS VOLUME, SERVICES AND STAFF DURING WARSHAW'S TENURE.**

Warshaw additionally led significant efforts in the realm of quality, spearheading the creation of the Ernest A. Codman Center for Clinical Effectiveness in Surgery, a national leader in patient safety and quality initiatives. He has nurtured the development of the department's educational offerings, and over the past decade, has guided substantial growth in its research

(Continued on page 2)

– Warshaw

(Continued from page 1)

program, funding for which increased from $16.7 million in 1997 to $55 million in 2010. In 2008, a specialized research center, the Andrew L. Warshaw Institute for Pancreatic Cancer Research at MGH, opened in his honor through the generosity of a patient's family.

Warshaw has had a significant impact on pancreatic surgery worldwide, and many of the thousands of lifesaving operations he performed were procedures he developed and refined. In recognition of his leadership, he has received honors including the James Ewing Medal from the Society of Surgical Oncology, the *Boston Medical Journal* Lifetime Achievement Award and the Arthur Ellenberger Award for Excellence in State Advocacy from the American College of Surgeons (ACS). This year, the Society for Surgery of the Alimentary Tract (SSAT) established the Andrew L. Warshaw Master Educator Award in his honor, and on May 4, Warshaw received the Rudolf Nissen Medallion, the most prestigious prize given by the German Society of General and Gastrointestinal Surgery.

Throughout his career, Warshaw has been active in many of the top organizations in his field. His past positions have included chair of the American Board of Surgery, president of the SSAT and president of the New England Surgical Society. He continues to serve as treasurer of the ACS and chair of the ACS Health Policy and Advocacy Group and has served as editor-in-chief of *Surgery* since 1997. Warshaw has been an HMS professor since 1987 and the W. Gerald Austen Professor of Surgery since 1997.

"Dr. Warshaw has done an absolutely superb job for the past almost 14 years as chair of the MGH Department of Surgery and has taken the department to new highs of excellence," says W. Gerald Austen, MD, MGH surgeon-in-chief emeritus and chair of the Chiefs' Council. "I am extremely pleased with Dr. Keith Lillemoe's appointment as Dr. Warshaw's successor, and I am confident he will continue to enhance this department's high standards, accomplishments and reputation."

While Warshaw's surgical practice has come to a close, he will remain at the MGH as a senior physician consultant, assisting with oversight of the Partners and MGH International Programs and the MGH/MGPO Network and Center Development program. ■

PHOTO COURTESY OF ROGER FARRINGTON

MEDICINE THAT MATTERS: From left, O'Connell, González and Slavin

BHCHP honors Ernesto González, MD

ERNESTO GONZÁLEZ, MD, a clinician, investigator and educator in the MGH Department of Dermatology, was honored April 25 with the Jim O'Connell Award from the Boston Health Care for the Homeless Program (BHCHP). Co-founded in 1985 by MGH physician Jim O'Connell, MD, BHCHP has a close relationship with the hospital and is the country's largest and most comprehensive health care program for the homeless.

González was presented the award by Peter L. Slavin, MD, MGH president, during the "Medicine that Matters" gala at the Seaport Hotel. The award recognizes an individual who embodies the spirit of BHCHP in providing medical services to the most vulnerable members of society. Since 1998, González has treated BHCHP patients on the streets and in clinics, and he was instrumental in establishing a clinical rotation at BHCHP in the HMS Dermatology Training Program.

"Our patients often have unique and complex dermatological problems, and for many years Dr. González has generously given his time, professional expertise and compassionate care," said Robert Taube, BHCHP executive director.

Best-selling author Suzy Welch also was honored at the event, which raised $400,000. For more information about BHCHP, visit *www.bhchp.org.* ■

Ambulatory Practice of the Future is available to MGHers

EARLIER THIS MONTH, MGH employees who receive their benefits through a hospital health plan were sent a letter inviting them to become patients of the Ambulatory Practice of the Future (APF). The APF is an adult primary care practice designed specifically for MGH employees and their dependent spouses or partners.

This is the second round of patient recruitment for the APF, which opened last summer at 101 Merrimac St. After a successful first year, the practice will add another physician this summer, creating more opportunities for employees and their spouses or partners who are interested in the practice's team care approach.

"APF patients are active partners in their care," says Jeff Davis, senior vice president for Human Resources. "They work closely with their care team to set health and wellness goals, and everyone on the care team – including staff physicians, resident physicians, nurse practitioners, nurses, medical assistants, health coaches and secretarial staff – helps patients reach them while preventing health problems and caring for existing ones."

This team approach was a primary reason that Kate O'Brien, a senior project manager in the Practice Improvement Department, joined the APF last summer.

"I like the APF model because there are times when I prefer to see a nurse practitioner," O'Brien says. "Most of the time you can get in faster, and in general, I feel like it's a better use of my time and money. The office space is beautiful. You feel like you're going to a spa, and the care team is really friendly and welcoming."

The practice's efficiency is also the main benefit for Elise Townsend, DPT, PhD,

Care for Japan

FEWER THAN 36 HOURS after Japan suffered a devastating earthquake and tsunami on March 11, three MGH physicians were en route to the country to aid in relief efforts. Having spent two weeks working to help treat and care for the victims, Takashi Shiga, MD, Kohei Hasegawa, MD, and N. Stuart Harris, MD, MFA, recently gathered in the O'Keeffe Auditorium to talk about their experiences in Japan. In conjunction with the MGH Department of Emergency Medicine and the MGH Center for Global Health, the three presented "MGH Responds: A 'Japanese Solution' to the Tsunami Disaster" on April 15. The three physicians shared firsthand accounts of serving with the Tokushukai Medical Assistance Team and offered their perspectives on the relief efforts.

Speaking first, Shiga, an MGH Emergency Department (ED) attending physician and Japanese native, outlined how the Japanese government's response to the disaster was born out of the 1995 earthquake in Kobe, during which relief efforts were slow and a lack of communication proved to be a major hurdle. Since then, the government has created a more effective mobilization plan and infrastructure, Shiga said. There is now an online system for tracking the capability of each hospital during an emergency event as well as countrywide helicopter evacuation plans and procedures. He added that the Japanese government recognized the need to send medical teams to the disaster site as soon as possible in order to receive accurate and timely assessment of the situation.

"If you wait in a disaster with no phone, no internet and likely no satellite phone, unless you get to the scene you will not get the right information," he said.

SHARING THEIR EXPERIENCES: From left, Hasegawa, Tom LaSalvia, associate director of the MGH Center for Global Health, Harris and Shiga

Hasegawa, a senior ED resident at MGH, also shared how he and his fellow physicians became involved with the relief efforts. Because the government intended the response to be led by the Japanese people, many non-Japanese relief agencies were sidelined. Since both Shiga and Hasegawa were Japanese nationals and Harris had spent considerable time in the country as an English teacher, they were able to join a small team organized by BWH radiologist Alisa Suzuki-Han, MD.

"Each member of our team had ties to Japan and was able to offer emergency medical, wilderness medicine, and linguistic and cultural experience," said Hasegawa.

Harris then discussed details of their work at Hashikami Junior High School in Kesennuma, which had been converted to a shelter for approximately 1,200 people. Upon arrival, the assistance team immediately set up an intake system within the shelter, taking vital signs and talking with displaced residents. Harris noted that, unlike other disasters, there was a relatively small range of injuries.

"In the initial response I was surprised that there was so little trauma," said Harris. "The vast majority of what we treated early on was really acute exacerbation of chronic disease."

After a 36-hour period of treating patients within the shelter, Harris and his team began working with the local visiting nurse association to move further into the countryside and treat residents who hadn't relocated to the shelter. Harris, who is the director of the MGH Wilderness Medicine Fellowship, explained how wilderness medicine – practiced under austere and resource-limited conditions – can be useful in disaster situations.

Concluding his presentation, Harris shared photos of local residents, colleagues and disaster relief partners and reflected upon his experience.

"Kesennuma taught us that, even as our patients were profoundly grieving, they displayed more courage, compassion, playfulness, hospitality, good humor, persistence, pride and hope than we could have imagined." ■

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of the Institute for Health Professions. Despite her busy schedule, Townsend says the APF has provided her with quick appointments and easy access through iHealthSpace, an electronic portal that allows her to communicate securely with her care team.

"I've had several follow-up communications with the nurse practitioner," says Townsend. "My former doctor did email, but I often waited several days for a response. The APF is efficient and personal."

Those who wish to find out more about the APF and meet the care team can attend an upcoming open house at the practice on May 18 from 5:30 to 6:30 pm or May 26 from noon to 1 pm. Those unable to attend a session can visit *www.massgeneral.org/apfpatientregistration* for more information.

APF CARES: Alicia Wong, of the Stoeckle Center for Primary Care Innovation, center, consults with her APF care team, from left, Benjamin Crocker, MD, Theresa Egan, MA, and Mary Ann Marshall, RN.

WHAT'S HAPPENING

MGH Senior HealthWISE

MGH Senior HealthWISE will offer the following events for seniors ages 60 years and older: a lecture, "The Driving Decision," May 19 from 11 am to noon in the Haber Conference Room with Michele Ellicks, of the Massachusetts Registry of Motor Vehicles; a book club discussion of "Always Something Doing: Boston's Infamous Scollay Square" by David Kruh May 19 from 3 to 4 pm at the West End Library, light refreshments will be provided; and hypertension screenings May 23 from 1:30 to 2:30 pm at the West End Library. For more information, call 617-724-6756.

DES: 40 years later

The Vincent Department of Obstetrics & Gynecology is hosting a symposium on diethylstilbestrol (DES) May 19 from 3 to 5:30 pm in the Ether Dome. The symposium will include panel discussions that highlight the experiences of DES Daughters – a group of women whose mothers used DES – and reflect on lessons learned from in utero exposures about embryogenesis, fertility and carcinogenesis. A reception will follow from 5:30 to 6:30 pm in the Trustees Room. This event is open to all. To register, email *smcgrail@partners.org*.

Run of Hope

The Run of Hope, a 5-kilometer run and 2-kilometer walk sponsored by Four Seasons Hotel Boston to benefit MassGeneral Hospital *for* Children's Cancer Center will be held June 11 at the Charles River Esplanade. Maria Menounos, "Access Hollywood" special correspondent, will host the event, which also features raffles and fundraising prizes. To register for the run, visit *http://give.massgeneral.org/runofhope*. For more information, contact Amy Flynn at *aflynn2@partners.org*.

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– Lillemoe

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and tradition, and as home to some of the leading minds in clinical care and research, it is positioned to make an impact on surgery for years to come.

What are some of the challenges facing the department, and what are your hopes in addressing them?

Medicine and surgery are changing dramatically. Issues such as work hour restrictions, limitations in federal funding of research, decreased reimbursement and a change in the paradigm from quantity to quality are challenges that are either present now or in the immediate future. My hope is that the innovative minds within the department and collaboration with the leadership of the MGH and Partners will allow us to make the appropriate changes to face these challenges and even lead the way for others moving forward.

This year, the MGH celebrates its bicentennial. What do you recognize as some of the most significant ways surgery has changed over time?

The progress in surgery over the 200-year history of the MGH has been tremendous. The development of general anesthesia, surgical antisepsis and improved surgical technique are examples from the past, while organ transplantation and minimally invasive surgery reflect more recent strides. Fortunately, the MGH is well positioned to continue to make advances – such as eliminating some of the risks of transplantation by developing tolerance, tissue engineering, further advancing minimal access surgery, and defining quality and value associated with surgical procedures. I am delighted to be a part of this progress.

Running for Home Base May 22

THOUSANDS OF RUNNERS will have their chance to cross home plate at historic Fenway Park on May 22 during the "Run to Home Base 9K" presented by New Balance. The annual event benefits the Red Sox Foundation and Massachusetts General Hospital Home Base Program, which is dedicated to improving the lives of New England service members and veterans returning from Iraq and Afghanistan with combat stress disorders and/or traumatic brain injury. The program provides clinical care, family support, community education and innovative research.

COUNTDOWN TO THE RUN: Karson Tager, holding T-shirt, of the Mix 104.1 "Karson and Kennedy" morning show, joined with members of the MGH Development Office, Home Base and fans to promote the event.

The Run to Home Base begins at Fenway Park, winds through Boston and continues along the Charles River, ending with a timed finish back at the park. MGH family, friends, and runners and their families will have the opportunity to enjoy activities, take self-guided tours of the park, meet Red Sox legends and show support and appreciation to service members deployed in Iraq and Afghanistan.

For those who cannot participate as a runner, Home Base invites individuals to support a runner or raise money as a virtual runner. To learn more about the Run to Home Base, visit *www.runtohomebase.org*.

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NURSE RECOGNITION: The MGH Staff Nurse Advisory Committee and Nursing leadership at the steps of the Massachusetts State House

Celebrating Nurse Recognition Week

"THE FIRST REQUISITE in sickness is a kind and skillful nurse," wrote Drs. James Jackson and John Collins Warren in the 1810 circular letter that led to the establishment of the MGH. Nurses have been integral to the hospital since its founding, and during Nurse Recognition Week, the Department of Nursing honored its past while looking to its future.

Kicking off the week on May 2 was the release of the bicentennial nursing history book, "MGH Nursing at Two Hundred," highlighting historical milestones of MGH Nursing. This year also marked the launch of a series, "Two Hundred Years Later," featuring presentations by national nursing leaders. During the week, the series focused on patient care, quality and safety, and ethical dilemmas in practice.

On May 3, Chief Nurse Jeanette Ives Erickson, RN, MS, FAAN, welcomed members of the Staff Nurse Advisory Committee to an MGH Nursing exhibit on display in the Massachusetts State House. The exhibit highlighted many of the photos and information in the new history book. The committee also toured Nurses Hall and the Senate Chamber, where the 1811 MGH charter signing was reenacted earlier this year.

"The exhibit was very inspiring," said Angela Abate, RN, of Cardiac Surgery. "It's wonderful to see how far we've come and how much we've grown as a profession."

The scientific achievements of MGH nurses were celebrated May 4 with an interactive poster session and the annual Yvonne L. Munn

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MGH Chapel marks 70 years

THE MGH CHAPEL, located in the Ellison Building, reached a milestone last month, as it celebrated its 70th anniversary. To mark this birthday, several members of the MGH Chaplaincy and special guests – including Peter L. Slavin, MD, MGH president; the Rt. Rev. Barbara C. Harris, the first woman ordained a bishop in the Anglican Communion; and Dotty Martin, a longstanding member of MGH Volunteer Services and the Ladies Visiting Committee (LVC) and former chair of the LVC Chapel Committee – offered remarks and participated in an anniversary service April 27 in the chapel.

Plans for the MGH Chapel – which originally was located in the Baker Building and called the Gothic Revival Chapel – began in the late 1930s, when the Rt. Rev. William Lawrence, a retired bishop of the Episcopal Diocese of Massachusetts, recognized a need for a quiet place in the hospital where individuals could pray, reflect and meditate. A strong believer in the power of faith and spirit in healing, Lawrence received support from more than 800 individuals of all faiths for the chapel's construction, which then was considered "a bit of pioneer hospital work."

The MGH Chapel opened April 25, 1941, and has been open 24 hours a day, seven days a week ever since, offering individuals of all faith traditions or of no religious affiliation a space for "healing of body and spirit."

CELEBRATING THE MGH CHAPEL: From left, Martin, Harris and Slavin

– Nurse

(Continued from page 1)

Nursing Research Lecture and Awards Ceremony. Laurie Lauzon Clabo, RN, PhD, dean and professor at the MGH Institute of Health Professions School of Nursing, discussed care units as cultures of practice. Awards were presented to Jennifer Brock, RN, of the Bone Marrow Transplant Unit; Andrea Thurler, RN, MSN, FNP-BC, of the Gastrointestinal Unit; and Lieba Savitt, RN-C, of Surgery. Peggy Doyle Settle, RN, PhD, of the Neonatal Intensive Care Unit (ICU), received the 2011 postdoctoral fellowship.

The Chief Nurse Address was given by Ives Erickson May 5. Staff gathered in the O'Keeffe Auditorium and via teleconference for the multimedia presentation, which offered an overview of the progress of MGH nurses over 200 years and highlighted recent accomplishments. Several special guests participated to help illustrate the scope and influence of nursing: Peter L. Slavin, MD, MGH president; Bernadette Quigley, RN, of the Medical ICU; Julia Shea, RN, CCM, of the MGH Care Management Program; Frank Robinson, an MGH patient; Muriel Poulin, EdD, RN, FAAN, an MGH School of Nursing alumnus; and four nurses from Huashan Hospital in China, which has an exchange program with the MGH. The event ended with an interview with Eddie Martin, a 20-year-old patient who received lifesaving care at the MGH, and his mother, Karin. The Martins shared their appreciation for the patient- and family-centered care they received from the MGH, particularly their nurses.

Jen Kelly, RN, a nurse in the ICU residency program, said, "I just started here a month ago, and it is inspirational to see all of these people who are so dedicated to this hospital and providing the very best care to patients. I'm glad to be a part of it."

The week ended with scientific session presentations by Mary Ellin Smith, RN, MS, and Donna Perry, RN, PhD, both of the Institute for Patient Care.

"At 200 years old, the MGH – which is home to the world's best nurses – has never wavered from the ideals and principles of its founders," says Ives Erickson. "We will forever be guided by the needs of our patients and their families in delivering the best possible care." ■

MGH leadership meeting provides updates

MANAGERS AND SUPERVISORS from across the MGH heard several updates May 11 about the progress of the Lunder Building, the "My Giving Helps" campaign and the hospital's response to an affirmative action plan compliance audit.

Peter L. Slavin, MD, MGH president, welcomed attendees and opened the meeting with a moment of silence in honor of James J. Mongan, MD, former MGH president and Partners HealthCare president and CEO, who died May 3. Slavin commented that the MGH, Partners and the world of health care policy had lost a giant who had been a positive, passionate and constructive force throughout his career.

Jean Elrick, MD, senior vice president for Administration and Lunder Building executive sponsor, then provided an overview of the construction of the Lunder Building, beginning in 2006 with the planning and leading up to the final stages today. She announced that the building was on target to receive gold certification in the Leadership in Energy and Environmental Design system and introduced Andrea Paciello, executive director of Radiation Oncology, and Ed Raeke, director of Materials Management, co-chairs of the Lunder Building Operations Committee. Paciello and Raeke described the upcoming transition of the services moving into the new building as well as an approaching enhancement project at the main entrance of the hospital that will include updates to the sidewalks, White Ramp and front entrance information desk and lobby. Paciello also noted that MGHers can see an insider's view of all of the planning, construction and design features of the Lunder Building at *http://intranet.massgeneral.org/lunderbuilding*.

To foster excitement about the "My Giving Helps" MGH Fund employee campaign, Britain Nicholson, MD, chief medical officer and one of seven co-chairs of the campaign, introduced a video of employees singing a version of the song "Respect." The words to the song were changed to encourage employees to help meet this year's goals to raise $500,000 and achieve 10 percent employee participation. Nicholson described some of the ways the MGH Fund already has helped MGHers, such as supporting the establishment of the Ambulatory Practice of the Future. This year's campaign runs throughout May and June, and employees can make a gift by accessing *www.massgeneral.org/mygivinghelps*.

Bonnie Welch, MGH Human Resources operations director, then provided an update on the hospital's response to an affirmative action plan compliance audit by the Office of Federal Contract Compliance Programs. She explained that the MGH will have a series of reporting requirements over the next two years to demonstrate that improvements have been made in the following areas: retaining interview notes, linking the hospital's diversity and outreach efforts to specific roles at the hospital, and monitoring this data throughout the year. She stressed that it was important for managers and supervisors to retain interview notes of all applicants for at least two years. In closing, Welch said that the hospital looks forward to continuing to demonstrate its longstanding commitment to the diversity of its workforce.

IN MEMORIAM

Penny Campbell

PENNY CAMPBELL, administrative manager for the Ragon Institute of MGH, MIT and Harvard, died March 18. Prior to serving at the Ragon Institute, Campbell worked at the MGH Center for Integration of Medicine and Innovative Technology.

"Penny was a faithful grant administrator, a dedicated employee and loyal friend to many," says Bruce Walker, MD, director of the Ragon Institute. "She worked at the institute for more than eight years and fought courageously against cancer. Her straight talk, feistiness and sense of humor, along with her hard work and dedication, are missed by all at the Ragon Institute and the MGH."

A new level of green building

REMAINING COMMITTED to the planet and environmental conservation is among the priorities of the MGH as it enters its third century. This high level of attention to sustainable design and construction was a major goal years before construction began of the hospital's newest facility, the Lunder Building, located at the heart of the MGH campus.

Slated to open later this summer, the Lunder Building will house an expanded Emergency Department with a covered ambulance bay, five inpatient floors for cancer and neurosciences care, state-of-the-art procedure and operating room suites, the central sterile processing and supplies department, the materials management department and radiation oncology services.

Currently, the Lunder Building is on target to attain gold certification in the Leadership in Energy and Environmental Design (LEED) system, an internationally recognized certification system. LEED accreditation indicates that a building was designed and constructed using green features and strategies, such as water efficiency, energy conservation, sustainable resources and carbon dioxide emission reductions.

"When we began planning for the Lunder Building more than six years ago, we worked with our MGH staff and architects to incorporate a number of important environmentally friendly aspects to the building," says Jean Elrick, MD, senior vice president for Administration and Lunder Building executive sponsor. "Along with patient safety and excellent quality care, we focused on sustainability and environmental conservation. Studies have shown that a natural environment can help to promote healing for sick patients. The practice of green building is a science, and we have been working with some of the best in the architectural field to be among the leaders in this area."

LUNDER BUILDING ATRIUM: More than a dozen hanging plants fill the main public space of the Lunder Building.

The following highlights the efforts of the MGH to create a sustainable, green building:

Natural Light and Greenery
The most prominently visible green feature in the Lunder Building is the amount of natural light flooding the patient rooms and common areas and the abundance of plants and greenery. Floor-to-ceiling glass walls overlooking the garden atrium and large windows in each patient room allow daylight to enter throughout the building. Large hanging plants and gardens on the roof and sixth floor provide green views for those in the Lunder Building and the adjacent Yawkey Center for Outpatient Care.

Use of Renewable Materials and Recycling
More than a third of all the materials used for construction were recycled or locally extracted or manufactured materials. During the construction process, more than 85 percent of construction waste was recycled. Quickly renewable materials, such as bamboo, have been used for wall finishes, further reducing environmental impacts.

Water Conservation
To reduce water consumption, low-flow plumbing fixtures were installed in the building to reduce water consumption by more than 20 percent or 1.4 million gallons per year. To eliminate the use of potable water for plant irrigation, systems have been installed to capture rainwater and air cooling condensate for irrigation of the building's gardens and plants.

Energy Conservation
A special glazing system was used on the outer walls to minimize heat gain and loss while allowing daylight to enter. This system improves thermal performance by 39 percent and reduces solar heat gain by 31 percent over baseline standards. State-of-the-art equipment and digitally controlled management systems ensure comfortable temperatures and appropriate lighting levels, while heating, cooling and lighting are coordinated to achieve further energy conservation and savings above established standards. The building design achieves an overall reduction of energy demand by 10 percent.

Healthy Indoor Air
Lunder Building finishes and furnishings do not contain volatile organic compounds. An enhanced ventilation system helps ensure a constant supply of clean, healthy air and an odor- and toxin-free environment.

Enhancing the Urban Environment
The Lunder Building is one of several buildings on the MGH campus that provide an indoor route for pedestrians to walk from Cambridge Street at the Charles/MGH MBTA station through the campus complex to the West End. The greenery that is an important visual component of the building covers more than half of the building footprint area, improving the view from adjacent buildings and helping to enhance the local air quality. The reflective roof materials reduce residual heat gains, and light fixtures have been carefully selected to reduce nighttime light pollution. Finally, delivery trucks and ambulances enter through the Lunder Building core to keep noise and activity off neighborhood streets. ■

WHAT'S HAPPENING

Patient memorial service for staff

The Patient Memorial Service for Staff will be held May 25 at 1 pm in the MGH Chapel. All staff are welcome to participate in this opportunity to reflect with friends and colleagues. Light refreshments will be served. For more information, call Todd Rinehart at 617-724-4525.

Ethics and clinical research protocols

The MGH Clinical Research Program is sponsoring "Ethics and Clinical Research Protocols" June 9 from 2 to 3:30 pm in the Simches Research Center, Room 3.110. Melissa Frumin, MD, MS, chair of Partners IRB, will present. This lecture is strongly recommended for all investigators and study staff. To register, access *http://hub.partners.org*. For more information, contact Suzanne Powell at 617-724-2900.

DSC seminar

As part of its "Racial and Ethnic Disparities: Keeping Current" seminar series, the Disparities Solutions Center (DSC) will host "Emergency Department Utilization: Who uses the Emergency Department and Why?" June 16 from noon to 1 pm in the Yawkey Center, Room 10-660. Alden Landry, MD, MPH, an emergency medicine physician and Aetna/DSC HealthCare Disparities fellow, will present. The event is free and open to the public. A light lunch will be served. To register, email *disparitiessolutions@partners.org*. For more information, visit *www2.massgeneral.org/disparitiessolutions/events.html*.

Blood pressure management

As part of its "Healthy Living" series, the Maxwell and Eleanor Blum Patient and Family Learning Center is hosting "Managing Your Blood Pressure" May 31 from noon to 1 pm in the Blum Center, located in Room 110 of the White Building. Clare Lamorte, RN, MPH, and Deb Krivitsky, MS, RD, LDN, of the MGH Heart Center, will present. This program is free and open to MGH staff and patients. No registration is required. For more information, contact Jen Searl at 617-724-3823.

Global health seminar

The MGH Center for Global Health is hosting a seminar, "Diabetes and the Challenge of Resource-Poor Countries," May 26 from 2 to 4 pm in the Ether Dome. John S. Yudkin, MD, PhD, professor of medicine at University College London, will facilitate a panel featuring Kasia Lipska, MD, a Robert Wood Johnson fellow from Yale University; Jonathan Quick, MD, MPH, president of Management Sciences for Health; and Dennis Ross-Degnan, ScD, associate professor at HMS. For more information, visit *www.mgh.harvard.edu/globalhealth*.

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MGH Hotline is published weekly by the MGH Public Affairs Office and is available at *www.massgeneral.org/news/hotline*

Submit news tips and story ideas to *MGH Hotline*.

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MGH Cancer Center awards research prize

THE MGH CANCER CENTER presented its annual MGH Award in Cancer Research on April 8 to Michael R. Stratton, MD, PhD, director of the Wellcome Trust Sanger Institute. Stratton's laboratory mapped and identified the high-risk breast cancer susceptibility gene, BRCA2, and subsequently defined several moderate-risk breast cancer susceptibility genes. Under his leadership, the Sanger Cancer Genome Project identified the mutation of B-RAF as a common driver oncogene in melanoma and has characterized the genomic mutational landscape in multiple cancers.

MGH RESEARCH AWARD: Daniel Haber, MD, PhD, director of the MGH Cancer Center, left, and Stratton

IN GENERAL

Margaret Bauman, MD, a MassGeneral Hospital *for* Children neurologist and Lurie Family Autism Center/LADDERS founder, is the recipient of the International Society for Autism Research (INSAR) Lifetime Achievement Award. The award acknowledges individuals who have made significant contributions to research on autism spectrum disorders. Bauman received the award during the INSAR annual meeting in San Diego held May 12 to 14.

The MGH, Partners HealthCare and all **Partners affiliates** have joined the U.S. Department of Health and Human Services Partnership for Patients, a national patient safety initiative that brings together leaders of major hospitals, employers, physicians, nurses and patient advocates with state and federal governments in making health care safer, more reliable and less costly.

MGH Parking and Commuter Services was honored with a Pinnacle Award from the Massachusetts Department of Transportation Excellence in Commuter Options (ECO) Awards Program. The award recognizes state employers' efforts to reduce greenhouse gas emissions by encouraging employees to commute by public transport, carpools, vanpools, bicycling or walking. The MGH also was recognized as a "2011 ECO Spotlight" winner for leadership excellence. **Bonnie Michelman,** director of MGH Police, Security and Outside Services, and **David Jackson** and **Michael Neville,** both of Parking and Commuter Services, accepted the awards at the State House on April 1.

Kristian Olson, MD, MPH, and **Aya Caldwell,** of the MGH Center for Global Health and the Center for Integration of Medicine and Innovative Technology Global Health Initiative, were members of a team recognized by the Vodafone Americas Foundation Wireless Innovation Project. The team, which also included members from Innovations in International Health at MIT and the Global Health Committee, developed "CoolComply," a solar-powered system that monitors doses and temperatures of medication, relaying readings to local health care workers to track treatment and intervene when necessary.

05.27.11

MGH HOTLIN

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

RUN TO HOME BASE 2011

TOUCHING HOME BASE: Runners, including servicemen and servicewomen, participate in the Run to Home Base. Slavin, right, addresses guests at the event.

Annual event raises $2.6 M for veterans and their families

RUNNING ACROSS HOME PLATE at historic Fenway Park while being cheered on by family, friends, Red Sox players, and MGH and military leaders is not something most people experience. But on May 22, enthusiastic runners experienced just that at the end of a 9-kilometer run held to support the Red Sox Foundation and MGH Home Base Program.

The Run to Home Base, presented by New Balance and now in its second year, drew more than 2,000 runners, including some 300 active duty military men and women, who raced the distance stretching around the park and through the surrounding neighborhood. An estimated $2.6 million was raised to support the Home Base Program, which provides clinical care and support services to veterans returning from Iraq and Afghanistan affected by combat stress or traumatic brain injury (TBI). The program also provides counseling to families and community education about "the invisible wounds of war" and conducts research into the understanding and treatment of combat stress and TBI.

During opening ceremonies, runners and their supporters gathered inside Fenway Park, where First Lady Michelle Obama, honorary director of the Home Base Program, was shown on video thanking participants for their support of Home Base. Special guests at the event included Peter L. Slavin, MD, MGH president; John Henry, Red Sox principal owner, and his wife, Linda Pizzuti Henry; Tom

(Continued on page 2)

MGHers can support the MGH Fund by giving with the stars

MY GIVING HELPS

MGH FUND EMPLOYEE CAMPAIGN

MGH Star Performer

EVERY SUMMER since 2008, the MGH community has had the opportunity to enjoy the singing talents of colleagues during the annual MGH Star Performer competition. This year, a new spin has been added to the event – an opportunity for employees to support the "My Giving Helps" MGH Fund employee campaign. The MGH Fund and Human Resources have partnered to present the Star Performer contest in conjunction with the My Giving Helps midpoint rally on June 2 from 11:30 am to 1:30 pm in the Bulfinch Tents.

All employees are invited to attend this festive musical event. Attendees can vote for their favorite performer, enjoy refreshments and show support for the MGH Fund. Guests also can enter a raffle for the chance to win Red Sox tickets or a weekend stay at the Liberty Hotel.

MGH Development staff will be on hand to provide information about the My Giving Helps employee campaign. This year's goal is to generate 10 percent employee participation and raise $500,000 to support the MGH Fund. For more information, access *www.massgeneral.org/mygivinghelps*.

FULL COURT SUPPORT: Forlenza, right, with his son Chris at the basketball fundraiser

Basketball tournament supports Lurie Center

THE LURIE CENTER FOR AUTISM at MGH and MassGeneral Hospital *for* Children was one of the beneficiaries of the 12th Annual Full Court Charity Challenge March 12 at Basketball City in Boston. Created and organized by Bob Forlenza, a Lurie Center volunteer and parent, the tournament has raised nearly $2 million since it was established to support organizations serving children and adults with autism. At the Lurie Center, the funds help to underwrite the clinic's many patient and family support initiatives that are essential but generally nonreimbursable for many families. Approximately 250 basketball enthusiasts participated in the round robin competition. For more information about the Lurie Center, access *www.massgeneral.org/luriecenter.*

Students learn about stem cell research

AT EVERY MOMENT, millions of cells in the human body die and are replaced. A certain type of cell, a stem cell, replenishes all of the different types of blood cells. Learning these facts and many more, approximately 20 tenth-grade students in the MGH Center for Community Health Improvement's (CCHI) Youth Programs participated in an April 27 afternoon workshop hosted by the Center for Regenerative Medicine (CRM).

"It's hard to find a career that's more exciting than making discoveries to improve human health," says David Scadden, MD, CRM director. "When students visit, staff love showing them that, and I think the students tune in to their enthusiasm. We all hope one of them will come back and be the next discoverer."

After Scadden welcomed the students and introduced the topic of stem cell research, Jorg Dietrich, MD, PhD, a CRM researcher, gave a detailed presentation, sharing information about brain stem cells and stem cell research techniques. The students then divided into groups to take a firsthand look at the research conducted at the center.

"My favorite part of the visit was when we stepped into one of the labs and looked through the microscopes," says student Kamal Norford.

The workshop with the CRM was organized by Dave Machon, administrative director of the center, along with CCHI staff. For more information about Youth Programs opportunities, contact Joan McCarthy, Youth Programs administrator, at 617-724-3210 or *jemccarthy@partners.org.* ■

YOUNG SCIENTISTS AT WORK: Student Lanaisa Henderson, left, looks into a microscope while Brian Szekely, lab manager for the Scadden Lab, center, and Norford, right, look on.

— Home Base

(Continued from page 1)

Werner, Red Sox and Red Sox Foundation chairman; Larry Lucchino, Red Sox president and CEO; U.S. Sen. Scott Brown; Gen. Peter W. Chiarelli, vice chief of staff of the U.S. Army; Lt. Gen. John Kelly, senior military assistant to the Secretary of Defense; and Rob DeMartini, New Balance president and CEO.

"The caregivers and staff of the MGH and the Home Base Program are honored to provide care and support services to our military service members, veterans and families," says Slavin. "Home Base builds on the hospital's 200-year tradition of leadership in clinical care and commitment to improving the health of our entire community."

As part of the Run to Home Base, New England service members currently serving in Iraq and Afghanistan held "shadow runs" in solidarity with their fellow service members running stateside. Photos of their runs, which took place earlier that day in Iraq and Afghanistan, were shown on video screens as runners entered the ballpark.

For more information about the event, access *www.runtohomebase.org.* ■

SOCIAL SERVICE LEADERS: From left, Daniels, Gioiella and Ives Erickson

New director of Social Services Department is announced

MARIE ELENA GIOIELLA, MA, MSW, LICSW, has been appointed director of the MGH Social Services Department. Gioiella has worked at the hospital since 1994 as a clinical social worker and has served as clinical director of the MGH Social Work Oncology Program since 2006. She succeeds Ann Daniels, PhD, LICSW, who announced her retirement earlier this year. Daniels was director for the last six years and has been a member of the department since 1974.

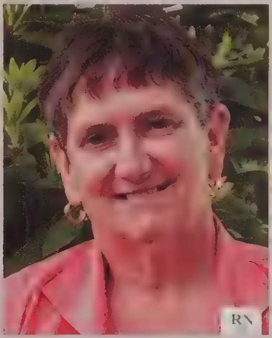
"We are incredibly thankful to Ann for her leadership and delighted to welcome Marie Elena in this new role," says Jeanette Ives Erickson, RN, MS, FAAN, senior vice president for Patient Care and chief nurse. "Marie Elena's experience and her education make her highly suited to lead the MGH Social Services Department."

Gioiella earned a bachelor's degree from the College of the Holy Cross and two master's degrees in Social Work and Pastoral Ministry from Boston College. During her career at the MGH, she has been an active member of the Clinical Recognition Program Review Board, the Disabilities Awareness Council and the Cancer Center Community Outreach Program. Gioiella has been recognized with a number of honors, including the Domestic Violence Unsung Hero Award, the Arthur and Susan Durante Award for Exemplary Care and Service with Cancer Patients, and the Stephanie Macaluso Expertise in Clinical Practice Award. She also has been named a Clinical Scholar by the MGH Clinical Recognition Review Board. She has published extensively and presented her work nationally. ■

HOME BASE RUNNERS: The MGH team

Joint Commission lab survey to occur by Aug. 28

THE WINDOW OF OPPORTUNITY for Joint Commission laboratory surveyors to visit the MGH opened Feb. 28, and surveyors are expected to assess the hospital's laboratory-related activities and areas any time before Aug. 28. MGH employees both on campus and at satellites have made extensive preparations to ensure "Excellence Every Day" and Joint Commission laboratory compliance. The following are just some ways MGH staffers are prepared for the Joint Commission lab survey:



MCBURNIE

SARRO

CAMOOSO-MARKUS

Pamela McBurnie, RN
MGH Charlestown HealthCare Center

"When I'm preparing to conduct a point-of-care test, I remember to label all point-of-care devices with two patient identifiers in the presence of the patient, even if the test is performed in the exam room with the patient."

Tracey Sarro, RN
Emergency Department (ED)

"In the ED, we verify that specimens and requisitions have two patient identifiers before they are sent to the Blood Bank."

Carol Camooso-Markus, RN
Patient Care Services

"We have been discussing critical results, point-of-care tests and specimen collection with staff during unit-based tracers. Soon an updated version of the Regulatory Readiness Resource Guide will be distributed to all Patient Care Services staff. The guide includes a section that addresses the upcoming lab survey."

For more information about the survey, contact Donna MacMillan, director of Operations for the MGH Pathology Service, at *dmacmillan@partners.org* or 617-726-8887 or Cynthia Mansfield, associate director of Compliance and Operations for Clinical Pathology, at *cmansfield1@partners.org* or 617-726-8172.

Memorial service for James J. Mongan, MD

A MEMORIAL SERVICE for James J. Mongan, MD, president of the MGH from 1996 to 2002 and president and CEO of Partners HealthCare from 2003 to 2009, will be held June 1 at 3 pm at the Memorial Church at One Harvard Yard in Cambridge, Mass. Attendees are encouraged to take public transportation to the service, which is easily accessible via the MBTA red line.

WHAT'S HAPPENING

Change in *MGH Hotline* schedule

Due to the Memorial Day holiday, *MGH Hotline* will not be published June 3. The regular publication schedule will resume June 10.

200 years of commitment

The MGH will celebrate 200 years of commitment to the community at an event sponsored by the MGH Center for Community Health Improvement June 10 from noon to 1 pm in the Bulfinch Tents. MGH President Peter L. Slavin, MD, will host the event and guest speakers will include Massachusetts Department of Public Health Commissioner John Auerbach and Boston Mayor Thomas M. Menino. The MGH Bicentennial Scholars will be introduced, and poster sessions about the involvement of MGHers improving the health of local communities will be held from 11 am to noon and 1 to 2 pm. For more information, contact Alys Myers at 617-726-8197.

Community Health Day

The MGH Revere HealthCare Center will host the 11th Annual Community Health Day June 7 from 11:30 am to 1:30 pm. David M. Nathan, MD, director of the MGH Clinical Research Center and Diabetes Center, will present the keynote lecture about the diabetes epidemic in the United States. An award will be presented to an individual who has had a positive influence on the Revere community. For more information or to register, call Bernice MacIntyre at 781-485-6062.

MGH Senior HealthWISE

MGH Senior HealthWISE will offer free hypertension screenings for seniors ages 60 years and older June 6 from 1:30 to 2:30 pm at the Hill House, 127 Mt. Vernon St. For more information, call 617-724-6756.

Free summer help available

The MGH Center for Community Health Improvement (CCHI) Summer Jobs program is seeking departments to host students offering part-time help this summer. This program is funded by MGH Human Resources and available to departments at no cost. Students are selected from CCHI's Youth Programs and partner schools: East Boston High School, The Engineering School, Edward M. Kennedy Academy for Health Careers and the James P. Timilty Middle School. Students spend 25 hours per week at their job placement, Monday through Friday, from July 6 to Aug. 19. For more information, contact Galia Wise at 617-724-8326 or *gwise@partners.org*.

Working with study subjects with limited English proficiency

The MGH Clinical Research Program is sponsoring "Working with Study Subjects with Limited English Proficiency" June 8 from noon to 1 pm in the Simches Research Center, Room 3.110. Rosalyn Gray, director of Human Research Review and Compliance for the Partners Human Research Office, and Anabela Nunes, manager of MGH Interpreter Services, will present. To register, access *http://hub.partners.org*. For more information, contact Lauren Michaels at *lmichaels@partners.org*.

Multicenter clinical trials course

The MGH Clinical Research Program is offering "Sponsoring and Managing Multicenter Clinical Trials: An Introduction for Principal Investigators and Study Staff" June 14 from 2 to 5 pm and June 16 from 2 to 4 pm in the Simches Research Center, Room 3.120. The first session will focus on the difference between being a site investigator participating in a multicenter clinical trial and being the sponsor of a multicenter clinical trial. The second session will focus on how to manage day-to-day operations of a multicenter clinical trial from the sponsor perspective. To register, access *http://hub.partners.org*. For more information, contact Lauren Michaels at *lmichaels@partners.org*.

Blum Center book talk

The Maxwell and Eleanor Blum Patient and Family Learning Center is hosting a book talk about "How to Find Mental Health Care for Your Child," by Ellen B. Braaten, PhD, director of the Learning and Emotional Assessment Program at the MGH, June 8 from noon to 1 pm in the Blum Center, located in Room 110 of the White Building. This program is free and open to all. For more information, contact Jen Searl at 617-724-3823.

Blood Donor Center promotions

During June, all blood donors at the MGH Blood Donor Center will receive a free T-shirt, and on June 15 from 10 am to 5 pm, donors can partake in a fondue tasting sponsored by the Melting Pot. For more information, email *mmacphee@partners.org* or visit the center's Facebook page at *www.facebook.com/#!/MGHBloodDonor*.

Complex trait genetics course

The MGH Clinical Research Program is sponsoring "A Primer on Complex Trait Genetics: Principles for the Clinical Investigator" June 13 from 8 am to 4:30 pm in the Simches Research Center, Room 3.110. The course will share the essential elements of complex trait genetics and offer the latest insights from expert faculty from the Center for Human Genetic Research and the Broad Institute of Harvard and MIT. To register, access *http://hub.partners.org*. For more information, contact Suzanne Powell at 617-724-2900.

IN GENERAL

Daniel Haber, MD, PhD, director of the MGH Cancer Center, and **Bob Kingston, PhD,** chief of the Department of Molecular Biology, have been elected to the American Academy of Arts and Sciences, a top honorary society and leading center for independent research. New members will be inducted at a ceremony in Cambridge, Mass., in October.

The MGH has been named to the 2011 *Becker's Hospital Review/Becker's ASC Review* list of the Best Places to Work in Healthcare. The list reflects organizations that have demonstrated high standards for employee satisfaction. Organizations were selected through a nomination process, research and feedback from health care industry leaders.

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MGH Hotline
is published weekly
by the MGH Public Affairs Office
and is available at
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06.10.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

MGHers POPP!

MGH Privacy Office launches "Protect Our Patients' Privacy" campaign

EVERY DAY, members of the hospital workforce protect and secure patient information. Jonathan Sanchez of MGH Buildings and Grounds is just one example of an employee who helped to safeguard patient privacy. Last winter, he happened upon some unattended paperwork and was concerned that the documents could contain protected health information (PHI). Using his cell phone, he took photos of the papers and immediately contacted the MGH Privacy Office, which responded to the scene and determined the paperwork did not contain PHI.

Sanchez's response to the situation is an excellent example of an MGH employee making patient privacy a priority. To help raise awareness of this priority, the MGH Privacy Office has launched a new campaign, entitled "MGHers POPP!" The acronym stands for "Protect Our Patients' Privacy."

"Every single minute of the day, our patients' privacy comes first," says Paula Moran, MGH Privacy and Security manager. "So you could say that MGHers are always expected to POPP! Our aim with this campaign is to remind our workforce, including volunteers, to stop and think before doing anything that may compromise the patients' privacy. Whether it is transporting PHI on a laptop, portable USB drive, or paperwork; discussing patient care; or faxing PHI, we hope our employees will stop and ask themselves, 'does this POPP?'"

All MGH workforce members are invited to share how they POPP for the chance to win a variety of prizes. Winners will be selected at random for a pair of tickets to the Aug. 17 Red Sox game against the Tampa Bay Rays; a $100 gift certificate to Pops Restaurant, located in the South End; a behind-the-scenes tour for ten of Symphony Hall, home of the Boston Pops; a Coach handbag from their Poppy line; or a pair of tickets to watch the July 4 Boston Pops Fireworks Spectacular on the Esplanade, courtesy of The Liberty Hotel.

To participate in the MGHers POPP raffle, employees and volunteers can submit how they POPP in 50 words or less by email to *mghpopp@partners.org* or via interoffice mail to the MGH Privacy Office, Founders 860. The contest runs through June 30, and winners will be announced in an upcoming issue of *MGH Hotline.* For more information about MGHers POPP, access *http://intranet.massgeneral.org/hipaa/index.html?popp.html.* ■

MGHers
POPP
PROTECT OUR PATIENTS' PRIVACY
How do you POPP?
u leave your lab unlocked?
for your laptop and
locking your lab.
Everyone must safeguard the
Partners work – even
may not have any patient information."
— Raymond Chung, MD, director of Hepatology

Each person from the MGH community is invited to submit the various ways he or she Protects Our Patients' Privacy, or POPPs. For more information about MGHers POPP, email mghpopp@partners.org or access http://intranet.massgeneral.org/hipaa/index.html?popp.html

MGHERS POPP: A series of MGHers POPP posters are on display across from the MGH General Store.

PHOTO COURTESY OF MATT WEST AND JOHN WILCOX

GOOD WILL: Peter L. Slavin, MD, MGH president, left, and Damon

Cancer Center celebrates **the one hundred**

ONE INDIVIDUAL can make an incredible difference for a patient with cancer. On June 1 at the Westin Waterfront, the MGH Cancer Center held its fourth annual fundraiser to celebrate this year's **the one hundred** – 100 individuals and groups who have helped advance the fight against cancer in many different ways. The event raised nearly $1.3 million in funding for the center's research, clinical care, education and community outreach efforts.

This year's keynote speaker was award-winning actor and Boston-area native Matt Damon, joined by his father, Kent, who is receiving treatment at the MGH Cancer Center for multiple myeloma. Both father and son provided candid remarks about the quality care the Cancer Center provides.

More than 850 guests – including many of **the one hundred** honorees, MGH leadership and event co-chairs U.S. Sen. John Kerry and his wife, Teresa Heinz; President of the New England Patriots Jonathan Kraft and his wife, Patti; Chief Executive Officer of Digitas Laura Lang and her husband, Stephen – attended the event. This year's honorees ranged from individuals like 20-year-old "American Idol" singer David Archuleta, who has worked to raise funding for cancer research, to groups such as the staff of Ellison 14, who put together a wedding for a cancer patient. For a full list of **the one hundred** honorees or to nominate a 2012 honoree, access *www.theonehundred.org.*

MY GIVING HELPS

MGH FUND EMPLOYEE CAMPAIGN

My Giving Helps ... develop innovative care models

MGHERS MAY NOT REALIZE that there are many ways in which their gift to the My Giving Helps: MGH Fund Employee Campaign helps the hospital to grow. When employees support the campaign, their donations may be used for any of the following:

- to support promising biomedical research;
- to fight infectious disease at home and abroad; or
- to develop new patient care models.

Past gifts to the MGH Fund have helped establish the MGH Ambulatory Practice of the Future (APF), an innovative primary care model designed specifically for MGH employees and their spouses or partners. APF patients are assigned to a point person who coordinates their care, and patients have access to both virtual visits and in-person appointments scheduled either in advance or on short notice. The medical professionals of the APF team hope to expand the practice's unique primary care model for patients beyond the MGH employee community in the future.

"Supporting the development of tools that will enable the care team to succeed in its mission is essential to the overall success of APF," says David Judge, MD, director of the practice. "We are grateful for the resources available to us as we implement this dynamic new model for primary care."

To learn more about the My Giving Helps campaign and make a gift today, access *www.massgeneral.org/mygivinghelps*.

SUPPORTING RESEARCH: From left, Peter L. Slavin, MD, MGH president, and two of the five award winners, McClatchey and Zou, along with Jean de Gunzburg, PhD, RAC member

MGH launches new award to support research

SELECTED FROM AMONG 115 APPLICATIONS from across the MGH research community, the inaugural MGH Research Scholars recently were announced at the annual meeting of the MGH Research Advisory Council (RAC). Representing a range of challenging and inspiring work, the award winners are Sylvie Breton, PhD, for research on intercellular communication through novel cell structures; J. Keith Joung, MD, PhD, for the generation of designer zinc fingers capable of cleaving specific DNA sequences; Andrea McClatchey, PhD, for insight into the junction of neurofibromatosis II protein; Randall Peterson, PhD, for innovative discoveries in chemical screens for signaling regulators using zebrafish; and Lee Zou, PhD, for research into pathways that mediate the cellular response to DNA damage.

"We are deeply appreciative of the patrons who have made these five-year MGH Scholar Awards possible, including Research Advisory Council members Jim and Ann Orr and Charles and Ann Sanders, as well as an anonymous donor," says Daniel A. Haber, MD, PhD, chair of the MGH Executive Committee on Research and director of the MGH Cancer Center. "With the support of the council and the MGH Development Office, it is our expectation that these initial five-year awards will be followed by additional five-year grants to more investigators, and we anticipate naming new scholars each year." ■

U.S. congressman tours MGH labs

U.S. REP. ERIK PAULSEN, co-chair of the Medical Technology Caucus, visited the MGH on May 18 to tour the Tissue Engineering and Organ Fabrication Laboratory in the Richard B. Simches Research Center and the Cardiac Catheterization Laboratory on Blake 9. Rep. Paulsen, who was accompanied by Laura Bordelon, director of State Government Affairs for Medtronic, Inc., learned about the innovative research conducted in both areas.

CONGRESSIONAL VISIT: Rep. Paulsen, left, with Nicholson

Brit Nicholson, MD, chief medical officer, greeted Rep. Paulsen and Bordelon, who then met with a number of MGH staff – including Tissue Engineering Lab members Erik Bassett; Katherine Kulig; and Harald Ott, MD; and Cath Lab members Igor Palacios, MD; Kenneth Rosenfield, MD; Jonathan Passeri, MD; Sharon McKenna, RN, BSN; and Michael Fifer, MD, director of the lab. Jay Vacanti, MD, MassGeneral Hospital *for* Children surgeon-in-chief and director of the Tissue Engineering Lab, coordinated the congressman's visit. ■

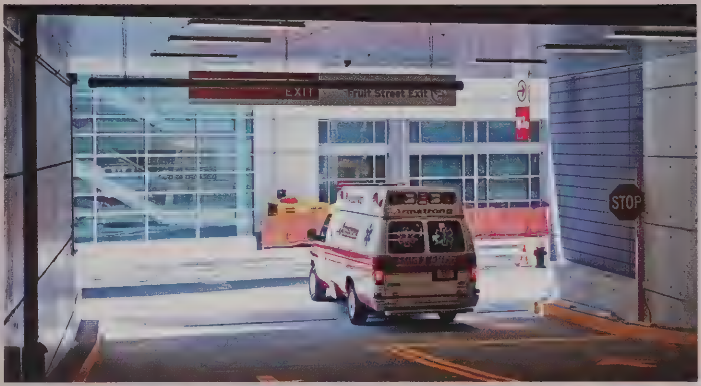
MGH front entrance and White Lobby enhancements

THIS SUMMER, the MGH front entrance will begin to change in both form and function, as emergency ambulances have transitioned from parking outside on the White Ramp to parking in the Lunder Building covered ambulance bay, and enhancements are scheduled to begin to the sidewalks and the White Lobby. In order to maintain a safe environment and minimize disruptions to pedestrian- and traffic-flow, clear signage will be posted indicating designated walking routes in these front entrance and lobby areas.

Soon pedestrians will be able to reach the White Lobby using a new sidewalk along the Lunder Building. In the White Lobby, a lowered and updated information desk will provide improved accessibility for individuals in wheelchairs and closer interaction between staff and visitors.

In July, renovations will begin to the sidewalk along the Wang Ambulatory Care Center (WACC) that leads to the White Lobby. The walkway will be closed to allow workers to begin updates that will include leveling the sidewalk to improve wheelchair access and safety in icy weather. During construction, pedestrians will be asked to use the pathway near the Lunder Building and the Fruit Street sidewalk to reach the hospital entrance.

Also for the benefit of individuals with accessibility needs, the incline of the White Ramp will be lowered. This area eventually will become a new patient drop-off area. Patient pick-up procedures will continue as usual at the WACC.



AMBULANCES UNDER COVER: Emergency ambulances now park in the covered ambulance bay in the Lunder Building.

"This project outside and inside the front entrance will occur in phases to accommodate pedestrian traffic and hospital operations," says Ed Raeke, co-chair of Lunder Building operations and director of Materials Management. "We estimate that the overall project will be complete by the end of the summer, when MGHers, patients and visitors will be able to use two different hospital front entrances – one at the Lunder Building side and another at the WACC side."

For more information about these projects, contact Joe Crowley, of MGH Police, Security and Outside Services, at 617-724-3786.

Third Annual Tarbell Lecture features Anne B. Young, MD, PhD

A WORLD-RENOWNED neurological researcher and clinician who has helped break down barriers for women in her field, Anne B. Young, MD, PhD, chief of the Department of Neurology, has a great deal of wisdom and insight to offer to colleagues. On May 4, as part of the Nancy J. Tarbell, MD, Faculty Development Lectureship Series, Young presented "Three Decades in Academia: Lessons Learned about Clinical Care, Research, Administration and Leadership," in the Thier Conference Room.

The lecture series, which is hosted annually by the MGH Center for Faculty Development (CFD), honors Nancy J. Tarbell, MD, the founding director of the center and the Office for Women's Careers and current dean of Clinical and Academic Affairs at Harvard Medical School. The lecture also serves as a professional development educational opportunity for faculty. Welcoming Tarbell and attendees, Anne Klibanski, MD, current director of the CFD and chief of the Neuroendocrine Unit, provided opening remarks. Peter L. Slavin, MD, MGH president, then introduced Young, acknowledging her for a remarkable career and for her philanthropy, particularly a $1 million gift made in March to the Department of Neurology.

In her lecture, Young offered a candid look into her professional career as well as her personal life. She shared the challenges she encountered over the years, such as obstacles in receiving her doctoral degree and the sudden loss of her husband and scientific collaborator John B. Penney Jr., MD, an MGH neurologist who died in 1999. Young also described her triumphs – including a number of research breakthroughs related to neurodegenerative diseases; joining the MGH in 1991 as the first woman chief of service; establishing the MassGeneral Institute for Neurodegenerative Disease in 2001; helping create a hospital for patients with neurodegenerative diseases in Venezuela, where she and her late husband conducted a great deal of their research; and the birth of her two daughters and her recent remarriage. In closing, Young provided the audience with a list of lessons learned – which ranged from putting all major agreements on paper to having fun at work. In closing, she acknowledged colleagues, mentors, friends and family for their support.

SUPPORTING SUCCESSFUL CAREERS: From left, Klibanski, Tarbell, Young and Slavin

For more information about the CFD and other upcoming events, visit *www2.massgeneral.org/facultydevelopment.* ■

06.10.11

MGH HOTLINE

Women's health fair a success

FROM FREE BLOOD PRESSURE CHECKS to massage therapy gift certificate raffles, booths at "An Ounce of Prevention," a day-long women's health fair May 11 in the Bulfinch Tent, provided attendees with resources and information for living a long and healthy life. The event was sponsored by the Vincent Department of Obstetrics & Gynecology in honor of National Women's Health Week.

AN OUNCE OF PREVENTION: From left, Kathya Gavazzi, CNS; Laura Riley, MD; and Veronice Marroquin, RN, all of the Vincent Department of Obstetrics & Gynecology, at one of the booths at the fair

"The fair, which we hope to host annually, provides tips, strategies and resources for women on how to remain healthy across the lifecycle," says Abigail MacDonald, LICSW, of MGH Social Services, who helped coordinate the event. "More than a dozen departments and services took part, and between 800 and 1,000 people attended."

Some participating departments and services, such as the Bulfinch Medical Group and the Department of Dermatology, offered free health screenings. Other booths held raffles or were staffed by caregivers who provided insight into important women's health topics, including breast cancer screening. Many booths handed out booklets and shared information about their services.

"I think it's great to have information from many different areas in one place," says Jean Stewart, RN, of the Department of Orthopædics who attended the event with several colleagues. "Women are often drawn to helping others, but it's important that we also take care of ourselves."

WHAT'S HAPPENING

MGH Senior HealthWISE

MGH Senior HealthWISE will offer the following events for seniors ages 60 years and older: a lecture, "Heart Disease in Women," June 16 from 11 am to noon in the Haber Conference Room with Nandita S. Scott, MD, FACC, director of Education for the MGH Corrigan Women's Heart Health Program, and a book club discussion of "The Boston Harbor Islands: A History of an Urban Wilderness" by David Kales June 16 from 3 to 4 pm at the West End Library. Light refreshments will be provided. For more information, call 617-724-6756.

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Submit news tips and story ideas to *MGH Hotline*.

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Healthy Living: Smoking and You

As part of its "Healthy Living" series, the Maxwell and Eleanor Blum Patient and Family Learning Center is hosting "Smoking and You" June 15 from noon to 1 pm in the Blum Center, Room 110 of the White Building. Jean Mizer, RN, an MGH tobacco treatment specialist, will discuss how to stop smoking and how smoking affects everyone. This program is free and open to MGH staff and patients. No registration is required. For more information, contact Jen Searl at 617-724-3823.

Linda Kelly Visiting Scholar Lecture

The MGH Department of Nursing and Vincent Department of Obstetrics & Gynecology will host the Linda Kelly Visiting Scholar Lecture June 16 from 1:30 to 2:30 pm in the O'Keeffe Auditorium. Jeanette Ives Erickson, RN, MS, FAAN, senior vice president for Patient Care Services and chief nurse, will present "Evaluation of the Professional Practice Environment: Results from an International Study." A reception will follow. For more information, email *kpcs@partners.org* or call 617-726-3111.

Backup Childcare Center summer programs

Located on the MGH campus in the Warren Building, the Backup Childcare Center has planned flexible, fun summer childcare for preschool and school-aged children. The center is currently enrolling children for the June Vacation Club, which takes place from June 20 to July 1. The Summer Fun Days Program will take place between July 5 and Aug. 19 and provides daily activities, such as outdoor and water play. Registration is ongoing. The August Vacation Club will run from Aug. 22 to Sept. 2, and registration will begin on July 25. For more information, visit *www.partners.org/childcare* or call 617-724-7100.

McGovern Award nominations

The MGPO Brian A. McGovern Award for Clinical Excellence honors the memory of the late Brian A. McGovern, MD, a beloved MGH physician known for his clinical excellence, commitment and compassion. Physicians in good standing in any clinical department are eligible to receive the award, and all are welcome to submit a nomination. The deadline is July 15. To submit a nomination, access *http://mgpo.partners.org/Applications/McGovernAwards/Nomination.aspx*. The award will be presented at the annual MGPO physician recognition dinner Nov. 12 at the Westin Waterfront. For more information, contact Cary Shaw at *crshaw@partners.org* or 617-643-3985.

Summer Safety Health Fair

The MGH Chelsea HealthCare Center will host its 14th annual Summer Safety Health Fair for children ages 4 to 16 June 18 from noon to 3 pm at 151 Everett Ave. The fair will include bicycle and helmet safety checks; information on home, water, fire, sun and car safety; live entertainment; and raffles, contests and giveaways. For more information, call 617-884-8300.

IN GENERAL

Two MGH nurses were announced as New England winners at this year's *Nursing Spectrum* Nursing Excellence Gala: **Gino Chisari, RN, DNP,** director of The Norman Knight Nursing Center for Clinical & Professional Development, in the "Advancing and Leading the Profession" category, and **Natalie Harris, RN,** a staff nurse in the Department of Orthopædics, in the "Community Service" category. **Lillian Ananian, RN, PhD(c),** clinical nurse specialist in the Medical Intensive Care Unit, was honored as a finalist for "Clinical Care."

06.17.11

MGH HOTLIN

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Experience "The Wonder of Lunder"

EXCLUSIVELY FOR MGHERS to experience prior to the building's opening, Lunder Dedication Week June 20 through 26 offers employees the opportunity to see firsthand the hospital's newest facility.

Lunder Building open houses will be held throughout the weeklong celebration, during which MGHers can take self-guided tours of the building's operating room, inpatient area, Radiation Oncology vault and Emergency Department. Clinical experts from these areas will be available to explain the building's new features. Employees who attend an open house will be entered into a prize raffle and are encouraged to bring cameras, as a keepsake photo opportunity will be possible in the building's James and Carol Herscot Atrium.

The WONDER of LUNDER

MGHers can drop by any of the open houses listed below and are asked to enter the building either through the White Lobby first floor connection or the Martin and Kay Bander Bridge from the second floor of the Yawkey Center. Employees must wear their MGH or Partners ID badge to participate.

Open houses will take place:

- **June 20** *(Enter through Bander Bridge)* 11 am to 1 pm and 4 to 6 pm;
- **June 21** *(Coincides with the annual Employee Summer Picnic; enter through Bander Bridge or White Lobby)* 10:30 am to 2:30 pm;
- **June 22** *(Enter through White Lobby)* 6 to 8 am;
- **June 24** *(Enter through White Lobby or Bander Bridge)* 11 am to 1 pm; and
- **June 26** *(Enter through White Lobby)* 1 to 3 pm.

For more information about the Lunder Building open houses, access *http://intranet.massgeneral.org/lunderbuilding* or email Danielle Le Hals at *dlhals@partners.org*.

SCHOLARLY SMILES: The Bicentennial Scholars with Quinlan, back row, far left; Rebecca Garcia, senior manager of the Bicentennial Scholars, front row, far left; and Christy Egun, director of MGH Boston School Partnerships, front row, second from right

MGH celebrates Bicentennial Scholars

AT A JUNE 10 EVENT celebrating the hospital's 200 years of commitment to the community, the MGH introduced 26 local high school students who have been selected as MGH Bicentennial Scholars. The Bicentennial Scholars Program, the hospital's gift to the community in honor of its 200 years, assists students from Boston, Chelsea and Revere in gaining admission to, succeeding at and graduating from college.

The celebration, hosted by the MGH Center for Community Health Improvement (CCHI) in the Bulfinch Tent, highlighted the MGH's past, present and future work to improve the health and well-being of the communities it serves. The program featured the introduction of the MGH Bicentennial Scholars, remarks from guest speakers Boston Mayor Thomas M. Menino, Massachusetts Department of Public Health Commissioner John Auerbach, MGH President Peter L. Slavin, MD, and CCHI Executive Director Joan Quinlan, and a multimedia retrospective about the MGH's community involvement.

Bicentennial Scholars Ahmed Ahmed of Revere and Maria Rodriquez of East Boston also addressed the audience with personal accounts of their past struggles and new hopes for college and future careers in health care. While 70 percent of Boston high school graduates are admitted to two- or four-year colleges, many have a difficult time graduating. A study by the Private Industry Council indicates that only 35 percent of the Boston Public School class of 2000 had completed college seven years later.

"The MGH created the Bicentennial Scholars Program to be more than a scholarship program," says Quinlan. "In addition to an annual $5,000 scholarship, the students will receive intense college coaching and SAT preparation, as well as continued support after they transition to postsecondary education."

In addition to the main event, morning and afternoon poster sessions displayed 42 examples of current community work by departments across the hospital. For more information about CCHI, visit *www.massgeneral.org/cchi.* ■

MGH group envisions worldwide access to quality Imaging care

ACCORDING TO A RECENT REPORT from the World Health Organization (WHO), two-thirds of the global population lacks access to diagnostic imaging care. At the MGH, a team of Imaging staff is working to address this need through a new initiative: MGH Imaging Global Health Programs.

"The lack of access to safe, quality imaging care is a complex issue that affects people everywhere," says Garry Choy, MD, MS, the MGH radiologist who leads the effort. "Our team has taken on a range of projects to address the issue from all possible angles."

ONE OF THE GROUP'S LONGEST ONGOING PROJECTS RELATED TO OVERCOMING THIS CHALLENGE HAS BEEN PROVIDING TELERADIOLOGY SERVICES FOR BUTARO HOSPITAL IN RWANDA.

At the most basic level, says Choy, health care facilities in developing nations lack up-to-date imaging equipment. In addition, hospitals need assistance selecting technology that is appropriate to both their patients' needs and caregivers' capabilities.

The most recent example of MGH Imaging Global Health Programs' efforts related to this problem is its work with Partners in Health and the American College of Radiology to secure a computed tomography (CT) scanner for Mirebalais Hospital, which is under construction in Haiti. Once the CT scanner is operational, the MGH has committed to providing training and teleradiology support because even when a health care facility has the latest equipment, it may not have the resources to use it to its full potential.

One of the group's longest ongoing projects related to overcoming this challenge has been providing teleradiology services for Butaro Hospital in Rwanda. While this hospital houses some of the latest imaging equipment, its staff is limited and has little access to formal radiology training. Using technology such as a film digitizer or even their personal smartphones, Rwandan caregivers send images to MGH radiologists, who provide at least one teleradiology consultation a day. The number of consultations continues to grow through new collaborations.

Still, supporting hospitals in developing countries through clinical care only addresses a small part of a larger problem.

"The underlying issue is the gap between increasingly available advanced technology and the number of radiologists who have been trained to use it," says Choy.

In light of this, members of MGH Imaging Global Health Programs are working to improve training worldwide. In April, MGH radiology fellow Supriya Gupta, MBBS, MD, received a grant from the Radiological Society of North America to create an ultrasound training curriculum for radiologists at Butaro Hospital. The curriculum includes web-based multilingual lectures, video demonstrations, hands-on training workshops and online questionnaires for assessments.

In addition to Gupta's grant, a project led by radiology fellow Stewart Worrell, MD, MPH, is advancing radiology education in Afghanistan. After much of the area's medical infrastructure was destroyed by warfare, new equipment was purchased for the National Military Hospital located in Kabul. But the staff there lacks adequate access to the specialized training needed to use some of the machines. Collaborating closely with U.S. Navy Cmdr. Robert Cargile, MD, Worrell has helped identify areas in need of improved training.

"Commander Cargile and I are exploring opportunities for him and radiologists from the hospital to attend educational conferences in the United States," says Worrell. "We also have approached the American College of Radiology about providing these radiologists

Partnering to provide spiritual care

"WHEN I HAD this gut feeling in the past, I wasn't sure what to do about it," says Sarah Brown, RN, on Phillips 21. "Now I know what to say and how to best involve the chaplain."

Adds Darcy Roake, MDiv(c), chaplain intern assigned to Phillips 21, "Sarah brought me in at key points in the patient's spiritual and emotional process of healing. It was crucial to the quality of the spiritual caregiving."

Brown and Roake are two of six health care providers and chaplain interns who recently graduated from a Clinical Pastoral Education program offered by the MGH Chaplaincy. Learning together as nurses and chaplains in one interdisciplinary group, participants collaborated to develop unit-based spiritual and emotional rounds for nurses and addressed spiritual care needs as a team to deepen their practice.

A May 19 graduation ceremony included the presentation of certificates by Rev. Angelika Zollfrank, MDiv, BCC, and Michael McElhinny, MDiv, both of the Chaplaincy. The graduates were Roake; Brown; Charlotte LaForest, LICSW; Kathy Carr, RN; Bhikshuni Lozang Trinlae, MEd, BSc; and Elizabeth Tamposi, MDiv. ■

"Whoever will may enter here"

SPIRITUAL CAREGIVERS: From left, Trinlae, Carr, Zollfrank, LaForest, Brown, Roake and Tamposi

A HEARTFELT VALUE: From left, Gupta; Choy; Worrell; Carmen Alvarez, manager of Faculty Development for Imaging and head of Marketing and Public Relations for Imaging Global Health Programs; and Sjirk J. Westra, MD, and Arun Krishnaraj, MD, MPH, both MGH radiologists and group members

with access to its training program, which it has agreed to do."

Whatever the method, solving this complex problem is incredibly important, says Choy. WHO reports that, in 20 to 30 percent of all medical cases, clinical considerations alone are not enough to make a correct diagnosis.

"Quality imaging care is crucial to the health of the global community," says James H. Thrall, MD, MGH radiologist-in-chief and one of the group's advisors. "This new initiative within our department speaks to a heartfelt value at the MGH of wanting to help our neighbors in medical need, whether they be in our own community or on the other side of the globe."

For more information about MGH Imaging Global Health Programs, access *www.massgeneral.org/research/researchlab.aspx?id=1414.* ■

Michael Doyle is the MGH Star Performer

ON JUNE 2, the vocal talents of six MGH employees filled the Bulfinch Tent during the annual MGH Star Performer competition. This year, the contest partnered with the MGH Fund: My Giving Helps Employee Giving Campaign and was called "Giving with the Stars."

The six finalists who performed at the event were Pearse Lombard of Partners Collaborative Media; Priyasma Bhoumik, PhD, of the Ragon Institute of MGH, MIT and Harvard; Reina Powell of Internal Medicine; Michael Doyle of the Histology Lab; Megan Borase of the Cardiovascular Research Center; and Nancia Pierre of Psychiatry.

MGH STAR PERFORMER: Doyle

Doyle, who performed "My Girl," edged out Pierre and her version of Beyonce's "If I Were a Boy" by a handful of audience votes, earning him the title of this year's MGH Star Performer.

During the show, Doyle's fans kept the crowd lively, holding up signs and even blowing a vuvuzela.

"When I saw my coworkers cheering me on it completely calmed my nerves and actually helped me perform better," he said. "My colleagues are more than just colleagues, they're also my friends, and they fully supported me throughout my journey to become the 2011 MGH Star Performer."

Free Health & Fitness Expo

PARTNERS HEALTHCARE 7 NBC CW56 Health & fitness EXPO

ALL ARE INVITED to attend the fifth annual Boston Health & Fitness Expo hosted by Partners HealthCare and WHDH-7News June 25 and 26 at the Hynes Convention Center. The following is a schedule of MGH caregivers participating in various events.

"Today's Health with Partners Experts" stage – June 25:

- *10 am, Alison G. Hoppin, MD*
  Body Weight and Health in Kids: When to Worry and What You Can Do to Help
- *1:30 pm, Marie Pasinski, MD*
  Brain Health for Life: Improve Your Brain and Sharpen Your Mind
- *3:30 pm, Peg Baim, MS, NP*
  Stressless Weight Loss

"Ask a Doctor" booth – June 25:

- *10 am, A. Holly Johnson, MD*
  Foot and Ankle Care
  Amita Sharma, MD, Pediatric Health
- *11 am, Amita Sharma, MD*
  Pediatric Health
- *Noon, Darshan Mehta, MD*
  Mind/Body Medicine
  Stephanie Moore, MD
  Heart Failure and Transplantation
- *1 pm, Marie Pasinski, MD,* Brain Health
  Mayra Lorenzo, MD, Dermatology
- *2 pm, Daniel Hamilos, MD,* Allergy Care
- *3 pm, Ron Dixon, MD,* Primary Care
  Daniel Hamilos, MD, Allergy Care
- *4 pm, Dianne Sacco, MD,* Kidney Stones

"Ask a Doctor" booth – June 26:

- *11 am, Richard Lee, MD, PhD*
  Prostate Cancer Therapies
  Daniela Kroshinsky, MD, Dermatology
- *Noon, Victor Neel, MD,* Dermatology
- *1 pm, Rebecca Brendel, MD,* Psychiatry
- *2 pm, Leigh Simmons, MD,* Primary Care

"Sports Concussion" panel – June 26:

- *2 pm, Gayle Olson, MS, ATC*

For a full schedule of Expo events, exhibits, speakers and celebrity appearances, visit *www.bostonhealthexpo.com.* ■

06.17.11

MGH HOTLINE

WHAT'S HAPPENING

2011 PIE online nominations

Employees now can submit 2011 Partners in Excellence (PIE) nominations online for individuals or teams who go above and beyond the call of duty throughout the year. Nomination categories are quality treatment and service, leadership and innovation, teamwork, operational efficiency, and outstanding community contributions. To complete an online nomination form, visit *http://pulse.partners.org/PIE/InstructionsWEB.asp*. The annual PIE award ceremonies will be held in December 2011 and early 2012. For more information, visit *http://pulse.partners.org/about/pie_about.htm* or contact Tracey Tebrow at *ttebrow@partners.org*.

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Falmouth Road Race

The New Balance Falmouth Road Race, a 7-mile run including both elite and recreational runners, will be held Aug. 14 beginning in front of the Woods Hole Community Center, Woods Hole, Mass. Although entry is now closed to the general public, runners can still participate by agreeing to raise a minimum of $1,000 for the MGH Fraser Outpatient Burn Center and paying a registration fee. To register for the event, visit *http://give.massgeneral.org/fraserfalmouth*. For more information, contact Amy Flynn at *aflynn2@partners.org*.

Mindful eating class

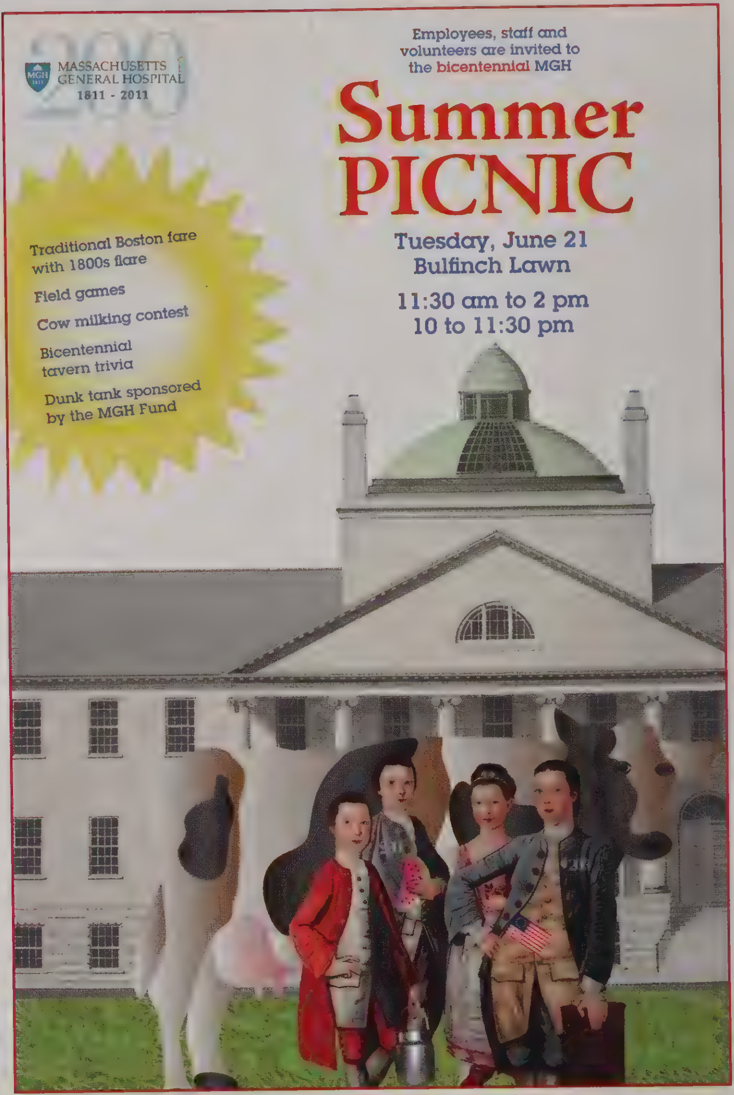
The MGH Benson-Henry Institute for Mind Body Medicine will host "The Art and Science of Mindful Eating," a weekly class starting June 27 from noon to 1 pm at the Benson-Henry Institute. The class will meet for four Mondays, with the exception of July 4. Peg Baim, MS, NP, of the Benson-Henry Institute, will focus on topics such as the sensory self, how mindfulness positively impacts food choices, and the link between food and emotion. For more information or to register, contact Sue Clough at 617-643-6054.

Blum Center lecture

As part of its National Health Observances series, the Maxwell and Eleanor Blum Patient and Family Learning Center is hosting a lecture, "Genetic Testing and Cancer," June 27 from noon to 1 pm in the Blum Center, located in Room 110 of the White Building. In honor of National Cancer Survivorship Day, Kristen Shannon, MS, CGC, program manager and senior genetic counselor for the MGH Cancer Center, will present. This program is free and open to MGH staff and patients. No registration is required. For more information, contact Jen Searl at 617-724-3823.

MGH Senior HealthWISE

MGH Senior HealthWISE will offer the following free events for seniors ages 60 years and older: a lecture, "Care of Aging Skin," June 23 from 11 am to noon in the Haber Conference Room with Molly Wanner, MD, MBA, of the Department of Dermatology, and hypertension screenings provided by Diane Connor, MS, RN, CDE, of the Geriatric Medicine Unit, June 27 from 1:30 to 2:30 pm at the West End Library. For more information, call 617-724-6756.



MASSACHUSETTS GENERAL HOSPITAL
1811 - 2011

Employees, staff and volunteers are invited to the bicentennial MGH

Summer PICNIC

Tuesday, June 21
Bulfinch Lawn

11:30 am to 2 pm
10 to 11:30 pm

Traditional Boston fare with 1800s flare

Field games

Cow milking contest

Bicentennial tavern trivia

Dunk tank sponsored by the MGH Fund

Operationalizing clinical research protocols

The MGH Clinical Research Program is sponsoring "Operationalizing Clinical Research Protocols" July 13 from 3 to 5 pm in the Simches Research Center, Room 3.110. Specific areas discussed will include identifying the necessary components of the study, finding solutions to meet these study needs, creating durable materials to monitor the integrity of the key aspects of the study, tracking deviations from the protocol and initiating a clinical research study. This lecture is strongly recommended for new investigators and new and experienced study staff. This program meets the requirements of the Board of Registration in Nursing, at 244 CMR 5.00, for two contact hours of nursing continuing education. To register, access *http://hub.partners.org/catalog*. For more information, email *lmichaels@partners.org*.

IN GENERAL

Daniel G. Kavanagh, PhD, a faculty member at the Ragon Institute of MGH, MIT and Harvard, has received a $100,000 grant from the Bill & Melinda Gates Foundation through round six of its Grand Challenges Explorations initiative, which funds research to benefit global health and development. Kavanagh's project will develop new methods to detect and characterize rare cells that are latently infected with HIV in patients undergoing antiretroviral drug treatment.

06.24.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

"My Giving Helps" nears goal

AT THE JUNE 21 PICNIC, employees had the chance to dunk good-natured colleagues like Jeff Davis, senior vice president for Human Resources, above, at a dunk tank sponsored by the "My Giving Helps" MGH Fund Employee Campaign. But the chance to make a splash – and a big difference – through the yearly fundraising campaign continues. Employees have until June 30 to make a donation to the campaign, which is less than $100,000 away from reaching its goal. Past gifts to the MGH Fund have supported a range of initiatives, from establishing the Be Fit program to providing relief in Haiti after the 2010 earthquake and resources to MGHers affected by the disaster.

"A simple gift of $1 per week through payroll deduction enables the MGH to meet immediate opportunities and challenges within the hospital community and the community at large," says Hilary Smiley Marshall, senior director of the MGH Fund.

To make a new payroll-deduction pledge, increase an existing pledge or make a one-time gift, visit *www.massgeneral.org/mygivinghelps.*

A blast from the past

MGHERS TRAVELED BACK IN TIME to 1811 during this year's Employee Summer Picnic hosted by MGH President Peter L. Slavin, MD. Held on June 21, the first day of summer, thousands of employees stopped by the Bulfinch Lawn to enjoy bicentennial-themed games and entertainment as well as traditional picnic fare.

"The picnic is always a lot of fun," says Ryan Richardson, a research technician in the Department of Neurosurgery. "I really look forward to it each year."

Activities included a mock cow-milking contest, bicentennial trivia and a photo opportunity with actors portraying the hospital's founding fathers, James Jackson, MD, and John Collins Warren, MD. An especially popular attraction was the "My Giving Helps" MGH Fund Employee Campaign dunk tank, which allowed those who donated a chance to send fellow MGHers for a swim. In addition, the Paul S. Russell, MD, Museum of Medical History and Innovation hosted a display of historic photos and other artifacts. Briana Terry, RN, of Emergency Services, was surprised to learn so much about the hospital's history.

"I've only been at the MGH for six months now, so I was not aware of all of this history," says Terry. "It's wonderful that the MGH has been able to provide such quality care for 200 years!" ■

MEDICAL INSTRUMENTS: Curry, far right, performs during the "Physician Talent" segment of the event.

Partners Night at the Pops draws nearly 1,000 physicians and guests

PASSING OUT BEADS AND COINS as they made their way to the stage, eight physicians paraded into Symphony Hall May 20 to perform in the "Physician Talent" segment of the 14th annual "Partners Night at the Pops: A Celebration in Honor of Our Physicians." This year's theme was Mardi Gras and featured the Dukes of Dixieland, a New Orleans jazz band. Nearly 1,000 physicians and their guests attended the event, which is hosted annually by Partners HealthCare.

Conductor Keith Lockhart and the Boston Pops Orchestra performed a number of musical selections to complement the Mardi Gras theme. Maestro Lockhart then led the eight physicians – including MGH neurosurgeon William Curry, MD – in performing "Tiger Rag." Each doctor played different percussion instruments, some of which were creatively customized medical devices – such as the basin bells, skele-tone and stetho-phone. Curry tried his hand at playing the IV bass – an IV pole and unit configured to resemble a stand-up bass – in tandem with Pops bassist Larry Wolfe.

"Keith Lockhart and the Pops were very gracious to let us up there with them," says Curry. "It was a lot of fun." ■

Revere HealthCare Center celebrates community health

AT THIS YEAR'S annual Community Health Day, more than 70 guests gathered at the MGH Revere HealthCare Center to celebrate local community health efforts and learn about one of today's most pressing health topics: diabetes.

Roger Pasinski, MD, director of the center, welcomed staff, patients and community members to the June 7 event and described the center's ongoing efforts to promote the well-being of Revere residents. Providing an example of the center's impact, Christine Goscila, FNP-BC, Diabetes Program coordinator, and Sophallina Tim, Diabetes Program coach, described an initiative designed specifically for diabetic Cambodian patients. Collaborating with the MGH Disparities Solutions Center and funded by the Tufts Health Plan Foundation, the program's staff has worked with Cambodian patients to understand barriers to care and develop effective, culturally competent diabetes education and coaching.

COMMUNITY HONOR: From left, Ambrosino, Pasinski, Carol Tye of the Revere School Committee, who works closely with Ambrosino, and Debra Jacobson, administrative director for the center

David M. Nathan, MD, director of the MGH Diabetes Center and the Clinical Research Center, provided the keynote address, "Combating the Diabetes Epidemic." Nathan shared research about the prevalence of diabetes in the United States and around the world, and how rates continue to rise. He noted that the current suggestion that 250 million have the disease may be an underestimate. For example, a recent study indicates that 92 million people have diabetes in China, not the 20 million previously thought. Nathan said the projection that 366 million will have the disease by 2030 also is an underestimate; the number is likely to be closer to 500 million. He emphasized that the best way to address the epidemic is through prevention and discussed established methods to decrease development by as much as 58 percent. For those who still develop diabetes – some 1.8 million new cases per year in the United States – treating them early on with appropriate medications and encouraging healthy lifestyle choices can reduce the serious complications associated with the disease.

The event came to a close with the presentation of the Community Health Award to Revere Mayor Thomas G. Ambrosino, who has supported many of the center's programs.

"I am very pleased to win this award," says Ambrosino. "Mass General has been a great partner with the city of Revere throughout my tenure." ■

Understanding ED utilization rates

OVER THE LAST 10 YEARS, Emergency Department (ED) utilization rates have increased at double the rate of growth of the U.S. population. To explore the high and rising utilization of EDs across the country and in Massachusetts – which is ranked number 12 on a list of states with the highest ED visits per 1,000 individuals – Alden Landry, MD, MPH, Aetna/MGH Disparities Solutions Center (DSC) HealthCare Disparities fellow, presented "Emergency Department Utilization: Who Uses the Emergency Department and Why?" on June 16. Landry gave the lecture as part of the DSC series, "Racial and Ethnic Disparities: Keeping Current."

"We must understand the reasons behind high ED utilization rates because an important part of providing high-quality, cost-effective care is providing that care at the right time and right place," says Landry, who also is an emergency medicine physician and associate director of the Office of Multicultural Affairs at Beth Israel Deaconess Medical Center. "Sometimes patients need care in the ED, but other times a clinic is the more appropriate setting."

Landry began the presentation with statistics about average ED usage and by sharing data that debunks common utilization myths. For example, while many believe the uninsured use the ED at higher rates than the insured, studies suggest rates for both are about the same. Although African Americans have been found to utilize the ED at higher rates than other ethnicities, Hispanics visit the ED at close to the same rates as non-Hispanics, and noncitizens do not use the ED at significantly higher rates than citizens.

There is, however, a specific group of ED patients known as "ultra-high users," who are often mentally ill, substance abusers, homeless or chronically sick. While these patients account for only 4 percent of the total population but 20 percent of all ED visits, Landry said, the patients causing the current upward trend in ED utilization rates are actually middle- to upper-class patients who are usually insured and seeking care for less urgent problems – such as bronchitis or urinary tract infections.

UNDERSTANDING ED USE: From left, Green, Megan Renfrew, DSC senior project coordinator, and Landry

One of the top reasons patients use the ED for "primary care treatable" health issues, Landry explained, is simply convenience. At the ED, patients can be seen right away at any hour of the day, rather than wait two weeks for an appointment. Patients also believe that they may receive higher quality care or have better access to specialty care in ED settings. To complicate matters, because the ED is a source of revenue, hospitals sometimes promote them and even advertise short ED wait times.

In closing, Landry offered multiple suggestions for reducing utilization rates, including employing ED-specific case managers, collaborating more closely with community health centers, co-locating urgent care centers within or near an ED, and offering patients a robust primary care system.

"By putting more resources toward primary care and patient education, we can make a significant impact on their health," says Landry.

At present, Landry and DSC Associate Director Alexander Green, MD, MPH – who introduced Landry at the start of the program – are conducting further research into the reasons why patients come to the ED. For more information about the DSC, visit *www2.massgeneral.org/disparitiessolutions.* ■

MGH Leadership Academy hosts annual spring lecture

RUGGERO

MGH MANAGERS AND SUPERVISORS attending the fourth annual MGH Leadership Academy spring lecture on June 13 were treated to a new perspective on leadership training by guest speaker Ed Ruggero, author of "Combat Jump: The Young Men Who Led the Assault Into Fortress Europe, July 1943." Ruggero told the story of the 82nd Airborne Division, which deployed 3,400 paratroopers to jump into the darkness and land behind enemy lines in Sicily during World War II. Ruggero drew parallels between the mission's leaders, Col. Jim Gavin and Capt. Edwin Sayre, and leadership in an institutional setting.

"The lessons learned from these leaders and their men – including paratrooper Timothy Dyas, who became a prisoner of war – can be applied to a multifaceted organization today," says Ruggero. "Although the division landed behind enemy lines and just about everything went wrong, they succeeded. This was because the division had an energetic, innovative and fearless commander who had prepared them to succeed using timeless principles."

Among these principles, Ruggero says, are developing leaders who are creative thinkers, will act when action is called for and will seek to do the right thing; inspiring colleagues to become proactive problem-solvers; communicating the mission so that every individual understands his or her part and takes responsibility for seeing it carried out; and articulating beliefs so that every supervisor and employee knows what is expected.

For more information about the MGH Leadership Academy – which offers education and resources for MGH leadership through a variety of programs – access *www2.massgeneral.org/leadershipacademy.*

06.24.11

MGH HOTLINE

FRIENDLY COMPETITION: From left, Eleanor Lin, MD, of the Fellowship Program Team; Ellen Hansbury, RN, of the Yawkey 9 East Team; Nancy Wei, MD, of the Fellowship Program Team; and Honor O'Hara, of the Yawkey 9 East Team

Fellows win Medical Service Challenge

THE FELLOWSHIP PROGRAM TEAM edged out the Yawkey 9 East Team by half a percentage point to win first place in the 2011 Medical Service Challenge hosted by the MGH Blood Donor Center. During the month-long blood drive, which is held annually in May, 30 teams of employees from across the hospital competed to increase donations at the center. At the end of the month, the team with the highest percentage of donors – the Fellowship Program Team – was declared the winner with 83.8 percent of its members donating. The top team received a karaoke party, while the second-place team earned a pool party. In addition to tracking participation rates, the number of donations was measured through a point system, with teams earning one point for each blood donation and two points for each platelet donation. This year the challenge brought in a total of 474 points.

WHAT'S HAPPENING

Data management seminar

The MGH Clinical Research Program will offer "The Principles and Practice of Clinical Research Data Management" July 13 from noon to 1:30 pm in the Simches Research Center, Room 3.110. This seminar will provide participants with the framework for thinking about overall data management processes, including starting and maintaining a study, and help them be able to create clean and analyzable data sets. To register, access *http://hub.partners.org/catalog*. For more information, contact Lauren Michaels at *lmichaels@partners.org*.

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MGH Hotline is published weekly by the MGH Public Affairs Office and is available at *www.massgeneral.org/news/hotline*

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Health care career scholarships for Charlestown residents

The MGH Institute of Health Professions, Spaulding Rehabilitation Network and MGH Charlestown HealthCare Center are offering two scholarships for Charlestown residents who are enrolled in health care career education programs, excluding medical degree programs. Eligible students must have completed at least two semesters of school, show proof of Charlestown residency and include in their application an essay that demonstrates their leadership through community service. The deadline for applications is July 8. To apply, visit *www.mghihp.edu/merit*. For more information, contact John Shaw at *jshaw@mghihp.edu*.

Bowditch Prize nominations

The nomination deadline for the 2011 Nathaniel Bowditch Prize has been extended to June 30. The $5,000 award is presented annually by the Board of Trustees to an MGH employee or team – clinician or nonclinician – who has made a significant contribution to improving the quality of care at the hospital while reducing the cost of such care. Nomination forms are available by contacting Suzanne Williams at 617-724-0370 or *swilliams7@partners.org*. In lieu of the official form, emails with the following information will be accepted: the nominee's name, department and contact information and a brief description of the reason for the nomination.

IN GENERAL

W. Scott McDougal, MD, chief of the MGH Department of Urology, was honored with the American Urological Association (AUA) Resident Teaching Award for his dedication to resident education, the advancement of urology graduate medical education and encouraging residents to pursue academic careers. McDougal received the award during the AUA national meeting May 14 in Washington, D.C.

Janet E. Hall, MD, associate chief of the MGH Reproductive Endocrine Unit, has been elected president of The Endocrine Society. With more than 14,000 members in more than 100 countries, The Endocrine Society is the world's oldest, largest and most active organization devoted to research on hormones and the clinical practice of endocrinology. Hall's term as 2011-2012 president began June 4 at the society's 93rd annual meeting in Boston.

Daniel P. Hunt, MD, chief of the MGH Hospital Medicine Unit in the Division of General Internal Medicine, was honored with the 2011 Excellence in Teaching Award from the Society of Hospital Medicine. This national award recognizes a society member who has demonstrated outstanding teaching prowess and has served as a role model and mentor for hospitalists, residents, medical students and other health care professionals. Hunt received the award during the society's annual meeting May 12 in Dallas.

Martin S. Hirsch, MD, of the MGH Infectious Disease Unit, has received the International Antiviral Society-USA (IAS-USA) Lifetime of Leadership Award. The award acknowledges individuals who have made significant and lasting contributions to the field of HIV medicine through scientific and academic leadership as well as physician education and training. Hirsch received the award during the IAS-USA annual continuing medical education course April 5 in New York City.

Linda Delahanty, MS, RD, LDN, chief dietitian and director of Nutrition and Behavioral Research for the MGH Diabetes Research Center, is a recipient of the American Dietetic Association (ADA) 2011 Medallion Award. The lifetime achievement award honors ADA members who have shown dedication to high standards of the dietetics profession through active participation, leadership and devotion to serving others in dietetics and allied health fields. It will be presented to Delahanty during the ADA's conference and expo in San Diego this September.

07.01.11

MGH HOTLIN

200

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

LUNDER LEGACY: From left, Jack Emory, president of the Lunder Foundation; Austen; the Lunders; Slavin; Bruce Rosengard, MD, surgical director of Cardiac Transplantation; and Jeanette Ives Erickson, RN, DNP, FAAN, senior vice president of Patient Care and chief nurse, at the June 23 ribbon-cutting ceremony

Austen Inpatient Care Pavilion features 150 rooms

TO CELEBRATE the legacy of W. Gerald Austen, MD, and dedicate the new W. Gerald Austen, MD Inpatient Care Pavilion in the Lunder Building, hospital leadership – including Peter L. Slavin, MD, MGH president; David F. Torchiana, MD, chairman and CEO of the MGPO; and Roman DeSanctis, MD, director emeritus of Clinical Cardiology – and Austen's family members and friends gathered for a June 23 ceremony as part of Lunder Dedication Week.

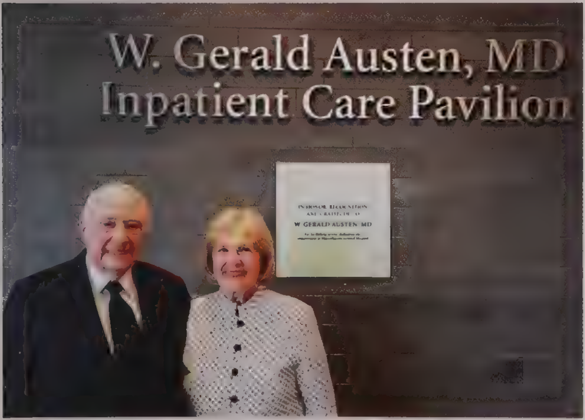
"Dr. Jerry Austen is the most important physician – really the most important person – to work at the MGH in the last 50 years," said DeSanctis at the event. "In fact, he is one of the most important figures in the 200-year history of this institution."

With 150 large private rooms for neuroscience and medical oncology patients, the Austen Inpatient Care Pavilion will offer cutting-edge, patient- and family-centered care far into the future of the MGH. The new inpatient area, which comprises floors 6 through 10 of the Lunder Building, is a tribute to the numerous contributions made to the hospital by Austen. Surgeon-in-chief emeritus and chair of the MGH Chiefs' Council, Austen has been a beloved and active leader in the MGH community for 56 years.

"Dr. Austen is the most effective leader I have worked with," says Slavin. "This new inpatient pavilion serves as a fitting testament to all of the wonderful things Dr. Austen has done and continues to do for the MGH."

Floors 6 through 8 of the Austen Inpatient Care Pavilion will be devoted to neuroscience patients, while floors 9 and 10 will serve cancer patients. With the exception of

(Continued on page 2)



PAVILION DEDICATION: Austen and his wife, Patricia, chair of the Ladies Visiting Committee's Archive and History Project

Lunder Dedication Week

MGHers, donors and special guests celebrate the opening of the Lunder Building

THE MGH'S ICONIC BULFINCH BUILDING, finished in 1823, was considered to be ahead of its time. During a period when few cities offered more than almshouses to treat the sick poor, the MGH's first building offered an early form of central heating to keep patients warm, as well as many windows to provide natural light, a breeze and views of the nearby Charles River.

With the completion of the Lunder Building – a 530,000-square-foot, 14-floor facility featuring the latest in medical technology and architectural design – the MGH is once again leading the way in patient care. The hospital and local community celebrated the completion of the building during Lunder Dedication Week, June 20 through 26. Departments and services begin moving into the building July 1, and the first surgical case will be performed in August. The first inpatient will transition to the building in early September.

"It is wonderful to be able to open this new building – the largest, most technologically advanced clinical facility in our history – during our bicentennial year," says Peter L. Slavin, MD, MGH president. "The Lunder Building will enable us to meet the growing demand for clinical services and provide the highest quality patient- and family-centered care for years to come."

The facility was designed by architecture firm NBBJ and built by Turner Construction. Jean Elrick, MD, senior vice president for Administration, and David Hanitchak, director of Planning and Construction, have guided the project since it began in 2005.

(Continued on page 4)

MGH hosts 21st annual SBAS meeting

MEMORABLE MEETING: SBAS annual meeting participants in the Ether Dome

THE MGH RECENTLY HOSTED the 21st annual meeting of The Society of Black Academic Surgeons (SBAS), an organization founded in 1989 to support and promote academic excellence and professional development of African American surgeons. The three-day event took place in the Ether Dome and at The Liberty Hotel. The program included numerous panels, forums and lectures about topics ranging from technological advances in surgery to health care disparities. Twenty-five MGH physicians participated in the sessions and provided presentations and more than 200 individuals attended.

"The scientific program was outstanding, and the social events were both informative and entertaining," says Michael T. Watkins, MD, a surgeon in the MGH Division of Vascular and Endovascular Surgery and former SBAS president, who was the local chairperson for the event.

The gathering culminated with the presidential address, given by current SBAS President Henri R. Ford, MD, MHA, vice president and surgeon-in-chief of Children's Hospital Los Angeles. Afterward, an awards dinner featured remarks from Ford; keynote speaker Randall L. Kennedy, JD, a professor at Harvard Law School; Peter L. Slavin, MD, MGH president; and Andrew L. Warshaw, MD, SBAS honorary fellow, former surgeon-in-chief and MGH senior physician consultant. The dinner also included the introduction of SBAS's new president, Danny O. Jacobs, MD, MPH, the Sabiston Professor and chair of the Department of Surgery at Duke University Medical Center.

"This was easily the most successful SBAS meeting ever," says Ford. "We are deeply indebted to Drs. Warshaw and Slavin and our local arrangement chair, Dr. Watkins, for organizing such a magnificent and truly memorable meeting." ■

— *Austen Pavilion*

(Continued from page 1)

the 22-bed Neurosciences Intensive Care Unit on floor 6, each floor has 32 beds. In addition to housing the latest medical equipment and technology, all of the pavilion's rooms are spacious, private and designed to be comforting, therapeutic places of healing that are accessible, family-friendly and easily individualized to meet each patient's needs.

"Jerry has accomplished many times over what every human being aspires to," says Torchiana. "He has made major differences in the world, and the Austen Inpatient Care Pavilion is strong evidence of that."

Boston Health & Fitness Expo

AN ESTIMATED 65,000 individuals attended the Boston Health & Fitness Expo hosted by Partners HealthCare and WHDH-7 News June 25 and 26 at the Hynes Convention Center. Peter L. Slavin, MD, MGH president, officially kicked off the event at a ribbon-cutting ceremony with Boston Mayor Thomas M. Menino and several WHDH-7 News personalities.

At the MGH booth, nutritionists offered passersby nutrition and food allergy information and provided approximately 500 individualized nutrition screenings, which included portion size recommendations, body mass index screenings, calorie count guidelines and healthy snack food information. Clinicians from the MGH Food Allergy Center informed attendees of the most common food allergens, offered one-on-one information about living with food allergies and provided advice on how to read food labels, grocery shop and dine out.

have a food allergy?

MGH AT THE EXPO: Jolan E. Walter, MD, PhD, left, and Elizabeth C. TePas, MD, of the Food Allergy Center, answer attendees' questions at the MGH booth.

At the MassGeneral Hospital *for* Children booth, children and their families had the chance to meet New England Patriots alumni Ilia Jarostchuk, Jim Murphy, Kerry Taylor and Ed Ellis, along with mascot "Pat the Patriot" and team cheerleaders. Attendees also received information about "NFL PLAY 60: The NFL Movement for an Active Generation," a campaign designed to tackle childhood obesity.

The WONDER of LUNDER

Lunder Building move-in schedule

THE FIRST OF SEVERAL hospital departments have begun to transition their services into the Lunder Building. Many of the departmental moves will occur relatively quickly and in a carefully planned and staged process. For any questions about the transition of these departments into the new building, contact Jennifer Hood, Lunder Building project manager, at *jphood@partners.org* or 617-724-0625. ■

DEPARTMENT OR SERVICE	CURRENT LOCATION	NEW LOCATION	MONTH MOVING
Central Sterile Processing and Supplies	Multiple locations on Gray 3 and White 4	Lunder LL1	July
Materials Management	Gray/Jackson Basement	Lunder LL0	July
Mechanical	N/A	Lunder 5	July
Emergency Department (ED) *(Triage/Acute/Ambulance Bay Only)*	White 1/Ellison 1	Lunder 1	July marks the beginning of the transition of the ED to the Lunder Building and start of renovations of the ED in the White and Ellison Buildings
Procedure and Operating Rooms	Floor 3 across Gray, White, Jackson, Blake and Wang buildings	Lunder 2, 3 and 4	August
Radiation Oncology *(External Beam Photon Radiation Therapy and 2D Simulations Only)*	Cox Lower Level	Lunder LL3 and LL2	September through November
Neurosciences Intensive Care Unit	Blake 12	Lunder 6	September
Neurosciences	White 12	Lunder 7	September
Neurosciences	Ellison 12	Lunder 8	September
Cancer Care	Phillips 21	Lunder 9	September
Cancer Care	Ellison 14	Lunder 10	September

Lunder Building provides new pathways

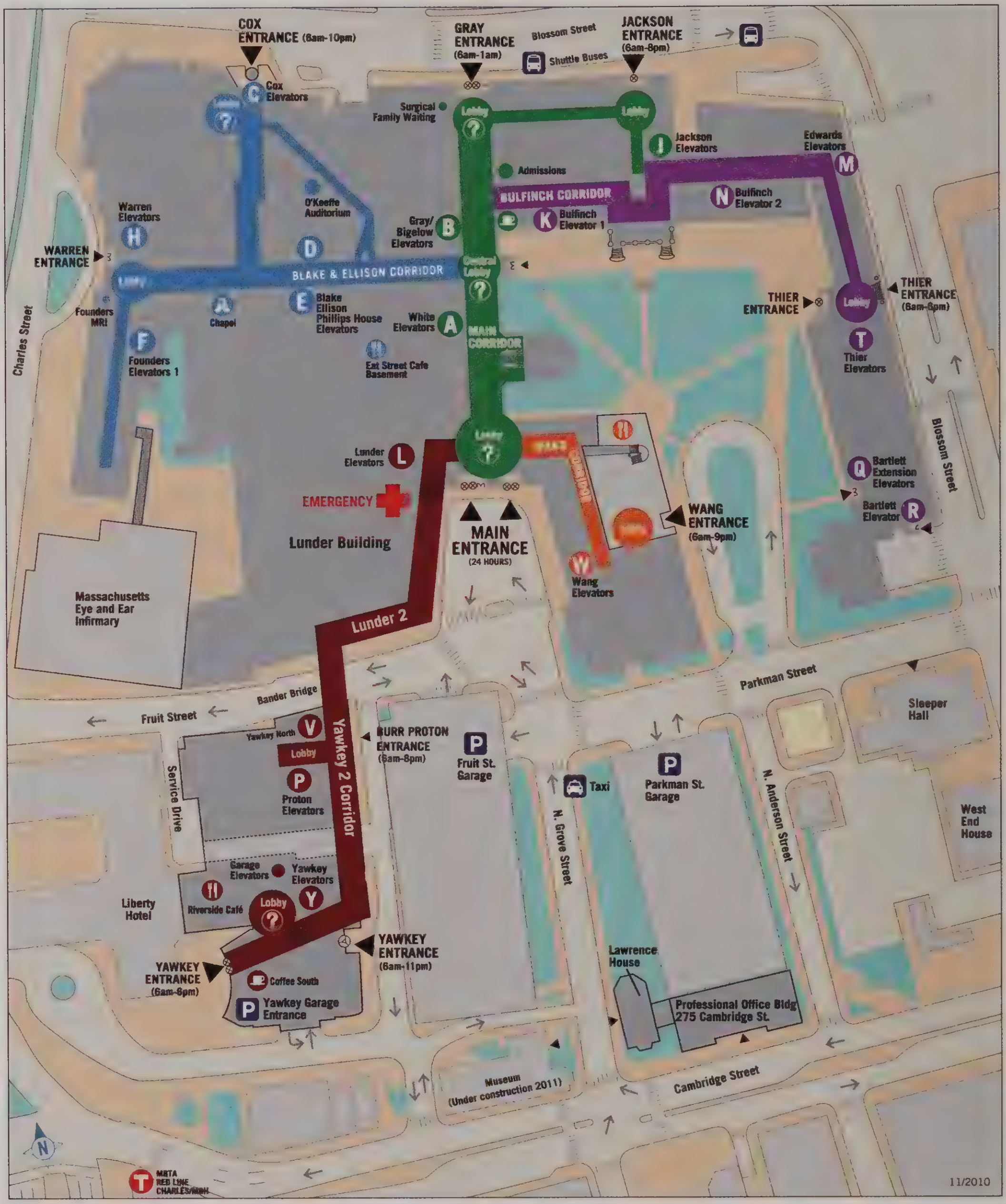
THE OPENING OF THE LUNDER BUILDING provides patients, visitors and employees the option of staying indoors while walking between the Yawkey and White buildings and offers a convenient route to and from the Charles Street/MGH Red Line MBTA station.

Traveling into the new building from the Yawkey Center for Outpatient Care, individuals can walk up the stairs or take the elevator to the second floor to reach the Kay and Martin Bander Bridge, which connects the Yawkey and Lunder buildings. The walkway is accessible daily from 6 am to 8 pm and after hours for those with approved card key access.

Another new internal pathway will provide MGH clinical staff members a route for the transport of patients between the Wang Ambulatory Care Center's new surgical intake center on floor 3, scheduled to open in 2012, and the Lunder Building procedure floors via a new clinical bridge above the main entrance. Authorized MGH staff also will be able to travel between the Lunder and the White and Ellison buildings on floor 2, supporting clinical functions.

For more information about the Lunder Building, visit *www.massgeneral.org/lunder.* Those with a Partners username and password can access employee-related Lunder Building information at *http://intranet.massgeneral.org/lunderbuilding* ■

GROUND FLOOR MAP / *MAPA DE LA PLANTA BAJA*



BUILDINGS & ELEVATORS

EDIFICIOS Y ACENSORES

Bartlett, Bartlett Extension	R Q
Bigelow	B
Blake & Ellison	E
Bulfinch	K N
Burr Proton Center	P
Cox	C
Edward Research	M
Ellison & Blake	E
Founders House	F
Jackson	J
Lunder	L
Phillips House	E
Thier	T
Wang Ambulatory Care Center	W
Warren	H
White	A
Yawkey Center for Outpatient Care	Y

SERVICES

SERVICIOS

Chapel / Prayer Room *Blake & Ellison corridor*	⛪
Entrances *Entrada*	◀
Information Desk *Información*	?
Parking / Main Garages *Estacionamiento Principales*	P
Shuttle Buses *Autobuses del Circuito MGH*	🚌
Food Services *Cafetería*	🍴 ☕
Emergency *Lunder Building*	✚

ADDITIONAL SERVICES

SERVICIOS

Bicycle Parking
Parkman St. Garage entrance
Cash Machine / ATM
Main corridor, Cox and Yawkey lobbies
Chapel / Prayer Room
Blake & Ellison corridor
Hair & Skin Center
Cox lobby
Images Boutique
Yawkey, 9th floor
Gift & Flower Shop
Blake corridor, Yawkey lobby
Parking Cashier
Garage entrances, Yawkey lobby
Valet Parking
Wang, Yawkey, Cox lobbies

Care redesign teams move forward with recommendations

The Partners Strategic Initiative is an ongoing effort to improve care and increase efficiency across all Partners institutions, including the MGH. Teams of experts from the MGH and other Partners affiliates are focusing on improving care in certain disease areas, and an initial group of five teams has developed recommendations for colon cancer; coronary disease, specifically acute myocardial infarction and coronary artery bypass graft surgery; diabetes; primary care; and stroke. In May, the recommendations were reviewed and approved by leadership, and teams now are moving forward with implementation. MGH Hotline is publishing a series of articles detailing the efforts of several of these teams.

DESPITE INCREASED prevention efforts, nearly 800,000 individuals in the United States will have a stroke this year. When someone has a stroke, it is crucial for that person to receive highly coordinated care – from the time he or she first arrives at the hospital, when the need for administration of a clot-busting drug immediately must be determined – to the weeks or months of rehabilitation that may be required before going home.

One of the many teams involved in the care redesign process is focusing on ways to improve outcomes and streamline care for adult patients who have had a stroke or transient ischemic attack (TIA), a warning sign that indicates a stroke may occur. The multidisciplinary team comprises physicians, nurses, physical therapists, administrators and other staff and is led by Lee Schwamm, MD, director of the MGH Acute Stroke Service and vice chairman of the MGH Department of Neurology.

STROKE STRATEGY: From left, Joyce McIntyre, RN, clinical nurse specialist for Emergency Services; Aneesh Singhal, MD, a stroke neurologist and the Department of Neurology quality chair; and Schwamm at one of the team's meetings

> **"I BELIEVE OUR RECOMMENDATIONS WILL IMPROVE THE QUALITY OF CARE WE PROVIDE ..."**
>
> **— LEE SCHWAMM, MD**

"What all stroke and TIA patients have in common is that they require complex medical care," says Schwamm. "Unfortunately, this care is sometimes fragmented or less efficient than it could be. Too often, for example, TIA patients are admitted to the hospital and remain there for days while testing is performed, when it could be done more safely and effectively in an outpatient setting. For stroke patients, better coordination among providers and increased guidance after discharge are needed."

With challenges like these in mind, the team has closely examined care provided to this patient population and identified opportunities for improvement. Based on its findings, the team's recommendations are:

- Create a "clinic of the future" to provide a seamless, one-stop shop for patients suspected of having a TIA;
- Establish innovative care environments (such as a stroke mini-step down unit) to help avoid readmission and reduce intensive care unit stays;
- Use uniform and evidence-based protocols for initial and follow-up testing and treatment;
- Use a "discharge-readiness" checklist to minimize avoidable delays;
- Establish checklist-driven guidelines for assessing rehabilitation needs and determining the appropriate discharge destination;
- Establish alternative rehabilitation options to more effectively align resources to patients' needs; and
- Engage patients more effectively in achieving their longterm care goals.

Working in collaboration with caregivers at the MGH and other Partners hospitals, the TIA clinic of the future and the discharge-readiness checklist will be the first measures piloted by Oct. 1.

"I am very excited to partner with the stroke team during the implementation phase," says Suzanne Algeri, RN, nurse manager of White 12 Neurosciences, who will help lead implementation at the MGH on one of several floors. "Their recommendations for care redesign continue to build upon our commitment to provide exceptional care to our patients."

To measure the effectiveness of their recommendations, the stroke team will monitor each patient's treatment and outcome, measuring how well the patient is functioning at 90 days after the event as well as the number of days the patient spends at home in the first three months. At the same time, the team will track costs to the patient, the MGH and Partners to ensure resources are being used responsibly. In addition, the team will survey the response of the patient to the new approaches.

"I believe our recommendations will improve the quality of the care we provide by making it more predictable, more routine and more consistent whenever it can be and by making it highly individualized where it needs to be," says Schwamm.

In addition to the groups mentioned above, five new teams have been launched in vaginal delivery, total joint replacement, endovascular procedures, lung cancer and transplantation.

For more information about the Partners Strategic Initiative and the other care redesign teams, access *http://priorities.massgeneral.org.*

WHAT'S HAPPENING

Change in *Hotline* schedule

Due to the July 4 holiday, *MGH Hotline* will not be published July 8. The regular publication schedule will resume July 15.

MGH Blood Donor Center events

Those who donate blood at the MGH Blood Donor Center on July 8 or 22 can receive a chair massage from a licensed massage therapist from Beacon Massage, founded by a long-time MGH Blood Donor. Beacon Massage also will be on hand on select Fridays throughout the summer to offer chair massages to all presenting blood donors. On July 28, the center will host a barbecue lunch, sponsored by Redbones Barbecue, for the first 60 presenting blood donors from 11 am to 5 pm. Appointments are encouraged. For more information, email *mmacphee@partners.org* or call 617-726-8171.

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Clubs at CRP anniversary event

MGH employees and their families are invited to attend a July 19 open house at The Clubs at Charles River Park (CRP) in honor of the 10th anniversary of the purchase of the health club by the MGH. From 5:30 am to 8 pm, attendees can learn about cost-saving specials on membership, personal training and swim instruction, and from 12:30 to 1 pm take part in an outdoor Zumba class. In case of rain, the event will take place in the Bulfinch Tent. For more information, access *www.clubsatcrp.com.*

Clinical research seminar

The MGH Clinical Research Program is sponsoring "Budgeting for Industry Sponsored Clinical Research and Successfully Managing the Study" July 18 from 3 to 4:30 pm in Simches Research Center, Room 3.120. To register, go to *http://hub.partners.org.* For questions, contact Suzanne Powell at 617-724-2900.

MGH Senior HealthWISE

MGH Senior HealthWISE will offer a lecture for seniors ages 60 years and older, "Common Thyroid Conditions," by Guiseppe Barbesino, MD, of the MGH Thyroid Associates, July 7 from 11 am to noon in the Haber Conference Room. For more information, call 617-724-6756.

Diversity exhibit at Treadwell Library

Treadwell Library will celebrate diversity in health care at "Opening Doors," an exhibit highlighting stories of contemporary and historical pioneers and mentors. Banners on loan from the National Library of Medicine will highlight African American surgeons. Two MGH-produced displays will include a poster on "Famous Black Nurses in History" and a slideshow on Latino and African American firsts in MGH departments. The display runs throughout July, Monday through Thursday from 7 am through 8 pm and Fridays from 7 am through 7 pm.

— Lunder Dedication Week

(Continued from page 1)

"The completion of the Lunder Building was truly a team effort," says Elrick. "There were literally thousands involved in its success – from the architects who designed the building and the workers who carried out that vision, to the MGH employees who offered their insight and the donors who funded the work."

During Lunder Dedication Week, an estimated 3,700 employees previewed the building at open houses featuring self-guided tours of the Clark Center for Radiation Oncology, the triage area of the Sumner M. Redstone Emergency Department, the operating rooms, and patient rooms of the W. Gerald Austen, MD Inpatient Care Pavilion. MGHers also were able to visit information tables in the James and Carol Herscot Atrium and learn about the building's environmentally friendly design, as well as the next building taking shape on the MGH campus, the Paul S. Russell, MD, Museum of Medical History and Innovation. More than 100 employees volunteered during the week, staffing the information tables and serving as greeters and guides.

On June 23, many donors who have made the new building possible were celebrated through a series of events. More than 1,000 individuals and groups raised a total of $191.7 million in funding for the facility. Current and former MGH staff, volunteers, trustees and honorary trustees and their spouses who have made major contributions to construction were acknowledged, including W. Gerald Austen, MD; the late Martin Bander and his wife, Kay; the late Francis Burr and his wife, Louise; Ferdinand Colloredo-Mansfeld; Charles and Anne Gifford; Art and Vida Goldstein; Louise Riemer and her late husband, Karl; and Ronald L. and Mary Skates. Departments, areas and rooms throughout the building have been named in their honor.

Peter and Paula Lunder, for whom the building is named, participated in a tour and ribbon-cutting ceremony alongside their family, friends and hospital leadership. The Lunders and their charitable organization, the Lunder Foundation, provided $35 million to support the building and help fund the James J. Dineen, MD, Maine-MGH Health Education Partnership.

"Good medical care is vital to our community," said Paula Lunder at the event. "With this state-of-the-art building, the Lunder family is delighted to partner with the MGH to provide a facility where research and patient care at the highest level can continue."

An open house and celebration also were held June 24 for city and state leadership and other community guests. Mayor Thomas M. Menino, State Rep. Marty Walz and City Councilor Michael Ross attended the ceremony and offered remarks. U.S. Sen. Scott Brown also paid a visit to the new building.

"Because of institutions like the MGH, we have a state that has always set the standard for medicine," said Menino. "This new building is a beacon of hope for patients and their families."

Menino described how the creation of the Lunder Building has helped bolster the local economy, creating 1,000 construction jobs and 450 permanent full-time positions. Walz then spoke, congratulating the MGH and detailing the high quality care she had personally received as a patient. Ross followed, offering insight into the ways the hospital has contributed to the community and advanced medicine around the world.

For more information about the Lunder Building, access *www.massgeneral.org/lunder.* ■

07.15.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

MGHers score visit from Stanley Cup

STAFF AND PATIENTS had the opportunity on July 11 to view the legendary trophy won last month by the Boston Bruins: the Stanley Cup. The cup, which weighs more than 30 pounds and stands almost 3 feet high, made its way to floors throughout the hospital during an on-site visit arranged by Scott Waugh, PT, ATC, clinical director of the MGH Sports Physical Therapy Service in the Department of Orthopædic Surgery and rehabilitation coordinator for the Bruins.

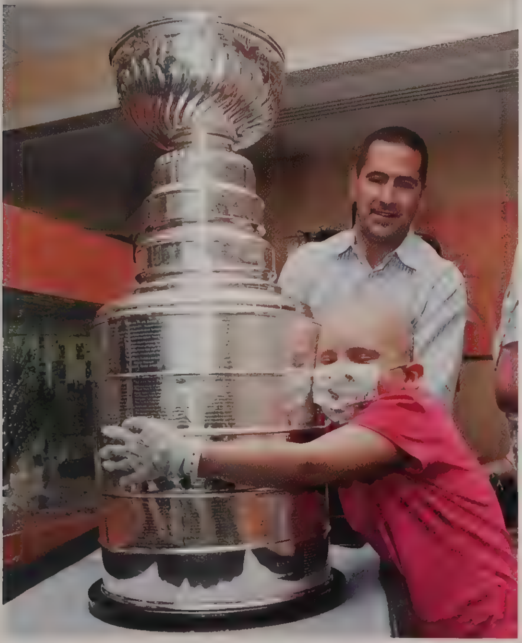
"Sharing the Stanley Cup was incredibly gratifying," says Waugh. "The smiles on the children's faces and the energy it created with the staff made for an awesome experience for all."

The trophy traveled by cart to many different locations on campus, including staff areas and adult and pediatric patient units.

"It was cool to see it here – and it was so big!" says 8-year-old Tiffany Snipes, a MassGeneral Hospital *for* Children patient on Ellison 18. "I think the Bruins really deserve it."

After the unit visits, hundreds of employees lined up in the Bulfinch Tents for a photo with the trophy. To view the photos, access *http://is.partners.org/hr/new_web/mgh/stanleycup.htm.*

A HAPPY FAN: 6-year-old Alexandra Pacher hugs the trophy as Waugh looks on.



CSPS CELEBRATION: From left, Barry O'Shaughnessy, director of Operating Room Materials, Lynne Dockser Cornell, senior director of Perioperative Services Administration, Adel Afridi, director of Sterile Processing, and Slavin at the July 7 CSPS ribbon cutting

On the move

CSPS and ED first into new Lunder Building

AFTER YEARS OF planning and preparation, two departments – the Central Sterile Processing and Supply (CSPS) Unit and the Sumner M. Redstone Emergency Department (ED) – celebrated their transition into new spaces in the Lunder Building with ribbon-cutting ceremonies. The CSPS marked the completion of its weekend-long move from Gray 3 and White 4, while the ED event served as a prelude to its expansion, which began July 11 and will occur in phases as its existing space on White and Ellison 1 is renovated over the next two years.

Guests at the July 7 CSPS event gathered outside the entrance to its new, 25,000-square-foot location on Lunder Lower Level 1. Donning CSPS T-shirts, Peter L. Slavin, MD, MGH president, Jean Elrick, MD, senior vice president for Administration, and Ann Prestipino, senior vice president for Surgical and Anesthesia Services and Clinical Business Development, congratulated the staff and acknowledged the many team members involved.

Peter Dunn, MD, executive medical director of the Operating Rooms, spoke on behalf of the CSPS and its more than 100 staff members. "I'd like to thank our hospital leadership for their support during our journey to open this new facility," he said. "The facility itself is impressive – but what's most important is the opportunity we've been given to make changes that will ultimately improve care for our patients."

At the ED ribbon cutting, held July 8 on Lunder Level 1, Slavin, Elrick and Prestipino took part in celebrating the space alongside staff members. Theresa Gallivan, RN, MS, associate chief nurse, and Alasdair Conn, MD, chief of Emergency Services, also reflected on the milestone.

"The Emergency Department has grown exponentially over the last few years," said Conn. "We've outgrown our existing physical plant and are looking forward to moving into this new facility … I think we're going to be a major component of the MGH's next century."

In addition to the ED and CSPS, Materials Management is expected to begin its move by the end of July. For more information about the Lunder Building, including detailed information about and photos from department moves, visit *http://intranet.massgeneral.org/lunderbuilding.* ■

IN MEMORIAM

Catherine A. Gouzoule, RN

A BELOVED ONCOLOGY NURSE, Catherine A. Gouzoule, RN, died June 26 at the MGH. Gouzoule was a member of the night staff of the Medical Oncology and Bone Marrow Transplant Unit on Ellison 14 for more than 10 years and was known for her clinical expertise, tireless dedication to patients and vibrant personality.

"Cathy was an expert caregiver and consummate patient advocate," says Ellen Fitzgerald, RN, nurse director of Ellison 14. "She understood what was important to patients and families and helped bring that to fruition – and she did so with passion."

An active member of her unit, Gouzoule served as a CPR instructor and champion for chemotherapy safety initiatives. She also was a cheerful resource for new employees and took a vital part in helping Phillips House 21 staff members convert from medical to oncology care. In addition to being a highly respected nursing colleague, Gouzoule was well-known for her energy and warmth.

"Her laughter was contagious, and her style was impeccable," says Jean Treacy, RN, NP, of Ellison 14. "She will be missed."

Beyond her work at the hospital, Gouzoule served for many years as a volunteer for the Special Olympics. She is survived by her husband, three children, brother, sister and mother.

LINDA KELLY LECTURE: From left, Schiff, Deborah Kelly, Linda Kelly and Ives Erickson

Exploring the practice environment

GIVEN THE RAPID PACE OF CHANGE in health care today, it is important to understand and improve the environment where care is provided, explained Jeanette Ives Erickson, RN, DNP, FAAN, senior vice president for Patient Care and chief nurse, as she presented this year's Linda Kelly Nursing Lecture. The annual lecture is named in honor of Linda Kelly, RN, NP, of Vincent Obstetrics & Gynecology, and was established through support from Deborah Kelly, an MGH donor who has a longstanding relationship with Isaac Schiff, MD, chief of Vincent Obstetrics & Gynecology, and his wife, Jan. Deborah and Linda are not related.

In her lecture, "Evaluation of the Professional Practice Environment: Results from an International Study," Ives Erickson described a survey tool designed by the MGH to measure the effectiveness of its professional practice environment. Conducted every 18 months, the Revised Staff Perceptions of the Professional Practice Environment (RPPE) Survey evaluates the quality of the MGH practice environment through the measurement of eight key organizational characteristics. Results from the survey guide decisions made by hospital leadership.

"This survey gives voice to nurses, therapists, social workers and others so they can tell us what's happening in their practices," said Ives Erickson.

After the RPPE survey was tested, validated and adjustments were made, in 2009 Ives Erickson and other MGH nursing leaders published details about the survey and its results. Ives Erickson then decided to delve into differences between domestic and international professional practice environments and designed a study of five sites worldwide, using the RPPE tool. Results indicated that it was effective for both groups and identified variations.

These findings led her to further examine existing literature about care environments. The takeaway message, Ives Erickson said, is that a successful professional practice environment is one that empowers clinicians to knowingly participate in change. In closing, she emphasized the need for continued research and evaluation. ■

Residents and Fellows Day at the State House

FOR THE SIXTH YEAR IN A ROW, residents and fellows from pediatric residency programs across the state put their clinical duties on pause to advocate for children during Residents and Fellows Day at the State House (RFDASH) on June 21. A group of 25 MassGeneral Hospital *for* Children (MGH*f*C) staff members organized by residents Sarabeth Broder-Fingert, MD, and Julia von Oettingen, MD, participated in this year's event, which is sponsored by the American Academy of Pediatrics (AAP).

"As doctors we advocate for our patients every day, and at this event we can advocate on a larger scale," says Broder-Fingert. "Legislators need to hear from physicians and physicians-in-training because we have a unique perspective on issues that are vital to the health of children."

Topics included car safety and the introduction of Natalie's Bill, which calls for stricter seatbelt law in Massachusetts; the Massachusetts Child Psychiatry Access Project, designed to improve access to treatment for children with psychiatric illness; and a bill to support the Act FRESH (FResh Environment to Support Health) Campaign, which aims to create healthier school environments. Residents received lobbying training from Alexandra Calcagno, a AAP lobbyist, before meeting with representatives to discuss the three bills. ■

PHOTO COURTESY OF IYAH ROMM

PATIENT ADVOCACY: Ezra Cohen, MD, an MGH*f*C resident, at RFDASH

Claflin Awards fund innovation

DESIGNED TO SUSTAIN productivity of women scientists at the MGH who are balancing their research careers with the responsibilities of raising a family, the Claflin Distinguished Scholar Awards annually are presented to junior faculty members at the MGH. Since its establishment in 1997, more than 75 women have received two years of funding through the competitive awards program, which is sponsored and administered by the Executive Committee on Research and promoted by the Office for Women's Careers. The awards are named for Honorary Trustee Jane D. Claflin, a longtime champion of women at the MGH.

The 2011 winners – Andrea Ciaranello, MD, MPH, of the Infectious Disease Unit; Elizabeth A. Lawson, MD, MMSc, of the Neuroendocrine Unit; Caterina Mainero, MD, PhD, of the Martinos Center for Biomedical Imaging; Ebru Oral, PhD, of the Orthopædics Biomechanics and Biomaterials Laboratory; Tatiana Sitnikova, PhD, of Psychiatric Neuroimaging; and Jennifer Wargo, MD, of Surgical Oncology – were celebrated at a June 23 luncheon in the Thier Conference Room. Nancy Rigotti, MD, director of the Office for Women's Careers, provided opening remarks, and three of the recipients gave presentations about their research. After the presentations, former awardees – a number of whom are now well-funded independent investigators – spoke about how important the awards have been to their careers.

Says Lawson, one of the current recipients, "The Claflin Award comes at a critical time for me as I start a newly funded K23 Award in the area of the neuroendocrine regulation of appetite while raising two small children at home. With the Claflin funding, I can hire a research coordinator to support this research so I will be able to reach my professional goals without compromising my family responsibilities." ■

DISTINGUISHED SCHOLARS: Top row, from left, Sitnikova, Ciaranello, Lawson, Mainero and Rigotti; bottom row, from left, Wargo, Claflin and Oral

Breaking down barriers

IN ACADEMIA, it's a remarkable achievement for any physician to be promoted to full professor. For Department of Medicine physician Valerie Stone, MD, MPH, the first African-American woman faculty member at the MGH to become a full Harvard Medical School (HMS) professor, the accomplishment is particularly special. In addition to the hospital milestone, Stone is the second African-American woman to hold a professorship at HMS and the first African American of either gender to become a full professor in the HMS Department of Medicine.

STONE

"With this appointment, Dr. Stone joins an esteemed group of MGHers who have broken down barriers in the medical profession," says Elena Olson, executive director of the MGH Multicultural Affairs Office. "She is a wonderful role model for our future health care leaders."

Stone's appointment to full professor was announced earlier this spring. At the MGH, Stone is a physician in the Department of Medicine's Internal Medicine Associates and in the Division of Infectious Diseases. She also is director of the Primary Care Internal Medicine Residency Program and associate chief for Teaching and Training in the General Medicine Division. Her research focuses on health care disparities and HIV/AIDS.

"Supporting diversity in our workforce is a top priority for the MGH," says Peter L. Slavin, MD, MGH president. "We are very proud of Dr. Stone for this well-deserved achievement."

Locksmith receives Ricard Diaz Award

MORE THAN 4,000 employees in Operations Support roles were honored during the annual Operations Support Staff Day luncheon under the Bulfinch Tent on June 30. The event featured the awarding of the 2011 Ricardo Diaz Memorial Award to Christopher Tiglianidis, a locksmith in the Buildings and Grounds Department.

"Chris is like a GPS," says Allan Dolinski, area manager for Environmental Services, who nominated Tiglianidis for the award. "At MGH, he's been here, there and everywhere."

Dolinski said Tiglianidis, known affectionately as "Chris the Locksmith," has worked at the MGH for 41 years and is well-known and liked by everyone he comes across. At the ceremony, Tiglianidis was joined by his wife, children and other family members, whom he thanked for their love and support.

The Ricardo Diaz Award is named after a former Buildings and Grounds employee who died in an accident while plowing snow at the MGH in 2003. It annually is awarded to an employee who exhibits Diaz's qualities: hard work, dedication and selflessness. ■

KEYS TO SUCCESS: From left, Peter L. Slavin, MD, MGH president, Tiglianidis, and Jean Elrick, MD, senior vice president for Administration

WHAT'S HAPPENING

MGH Senior HealthWISE

MGH Senior HealthWISE will offer the following free events for seniors ages 60 years and older: a lecture, "Medications and Your Safety," with Joanne Doyle Petrongolo, PharmD, and Laura S. Carr, PharmD, RPh, of MGH Pharmacy, July 21 from 11 am to noon in the Haber Conference Room, and hypertension screenings July 25 from 1:30 to 2:30 pm at the West End Library. For more information, call 617-724-6756.

Stress reduction class for teens

The MGH Benson-Henry Institute for Mind Body Medicine will host stress reduction classes for teens looking to gain an edge for the school year ahead. Classes will be held on Aug. 3, 10 and 17 from 10 to 11:30 am in Waltham and on Aug. 9, 16 and 23 at the same time in Boston. Teens will learn about stress awareness, relaxation techniques and body awareness. The cost of the program is $145. For more information or to register, contact Rana Chudnofsky, MEd, at 617-643-6068 or Marilyn Wilcher at 617-643-6035.

IN GENERAL

Several MGH employees have been recognized by Partners HealthCare Sustainable Initiatives as 2011 Sustainable Champion Winners. **Ida Aiken, RN,** of the Operating Rooms (OR), was honored for increasing recycling and decreasing waste rates in the OR; **Todd Fahey,** of the Emergency Department, for being an advocate for sustainable initiatives; and **Alys Myers,** of the Center for Community Health Improvement, for setting up a recycling program at 101 Merrimac St. All three are members of the MGH Raising Environmental Awareness League (REAL). In addition, an Integrated Network Communications Team from Information Services – including MGHers **Mike Cole, Richard Santiago, Scott Hooper, Wayne Baptiste, Jim Candito, Jim Unger, Bob Sevigny** and **Leonard Trignani,** and led by **Paul Tucceri,** of Partners – was recognized for its work to increase recycling in the Lunder Building.

The MGH and MGPO were honored with the National Patient Safety Foundation (NPSF) Socius Award in recognition of the Care Management Program, which has improved care for patients with multiple chronic illnesses while decreasing costs through the use of nurse case managers. The national award annually acknowledges one organization that demonstrates effective partnering between patients and providers to improve patient safety; "socius" is the Latin word for partner. **Tim Ferris, MD, MPH,** medical director for the MGPO; **Eric Weil, MD,** associate chief for Clinical Affairs for the MGH General Medicine Unit and MGPO associate medical director for Primary Care; and **Melissa Vespa, RN,** case manager for MGH Internal Medicine Associates and the Case Management Department, accepted the honor at the 2011 NPSF Congress in Washington, D.C.

What is ... the MGH? JEOPARDY!

MGHERS ARE ENCOURAGED to tune in to an episode of "Jeopardy!" featuring MGH-related questions July 19 at 7:30 pm on WBZ-TV. The episode will include one category of questions filmed by the "Clues Crew" on campus last February and a spotlight feature about the MGH. Other related clues likely will appear in shows in the coming weeks and months. MGHers can stop by an information table in the Main Lobby July 18 from 11:30 am to 1:30 pm to learn more about the episode, answer MGH trivia and enter a raffle to win an autographed copy of "Something in the Ether: A Bicentennial History of Massachusetts General Hospital, 1811-2011."

Chipping in for a good cause

RAISING MORE than $50,000 this year, the Thomas S. Durant, MD, Golf Tournament was held June 13 at the Oyster Harbors Club in Osterville, Mass. The tournament honors the late Durant, a beloved MGH physician and humanitarian, and benefits the Thomas S. Durant Fellowship for Refugee Medicine program at the MGH. Directed by Laurence Ronan, MD, the program enables health care professionals to travel abroad and serve refugee populations and victims of disasters. The fundraising golf tournament was created in 1996 by Bill Reilly, a friend of Durant's.

"This tournament is more than just about golf and raising money," says Reilly. "It has soul; it is an extension of all that is good and great about the MGH. It is about people, caring, sacrifice, service and so much more!"

The 2011 tournament featured approximately 80 players, including MGHers Roman DeSanctis, MD, director emeritus of Clinical Cardiology; Greg Pauly, MGPO chief operating officer; Ronald Skates, MGH honorary trustee; David F. Torchiana, MD, chairman and CEO of the MGPO; and Andrew L. Warshaw, MD, former MGH surgeon-in-chief and senior physician consultant. Bill Devin, former Fidelity Investments executive and a substantial supporter of the fellowship, along with his family foursome, won the tournament this year. The event also featured a raffle, auction and guest appearance by Dick Flavin.

GOLFING FOR GOOD: From left, Skates, Pauly, Warshaw and Torchiana

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MGH Hotline is published weekly by the MGH Public Affairs Office and is available online at *www.massgeneral.org/news/hotline.*

MGHers are encouraged to submit news tips and story ideas.

MGH Hotline is printed on recycled paper. Please recycle in any white paper box.

07.22.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

MGH moves up in national rankings

MOVING UP ONE SPOT from last year, the MGH ranks second nationally on the 2011-12 *U.S. News & World Report* Honor Roll in the annual "Best Hospitals" guide. It is the highest ranking ever achieved by the MGH. The hospital also is ranked number one in the Boston metro area.

The MGH came in among the top U.S. hospitals in each of the 16 specialties the survey addresses *(see table below)* and qualified for the Honor Roll in 15 of these specialties. For the 16th consecutive year, the MGH Department of Psychiatry was ranked the leading program in the country. The MGH's placement in several specialties – ear, nose and throat; ophthalmology and rehabilitation – reflects its close affiliations and coordination of care with the Massachusetts Eye and Ear Infirmary (MEEI) and Spaulding Rehabilitation Hospital.

The "Best Hospitals" guide showcases 720 hospitals – 17 of which made the Honor Roll – out of approximately 5,000 nationwide. The rankings are based on numerical data, quality measures, procedure volume and death rates, as well as responses from a national physician survey. The rankings were published online July 19 and will be available in a printed guidebook Aug. 30.

Pediatric specialties are ranked separately from adult specialties, and in this year's pediatric results, which were published in May, MassGeneral Hospital *for* Children ranked nationally in six specialty areas.

For more information about the rankings, visit *www.usnews.com/besthospitals*.

U.S. News & World Report MGH Rankings	
Cancer	7
Cardiology and Heart Surgery	5
Diabetes and Endocrinology	2
Ear, Nose and Throat (MEEI/MGH)	2
Gastroenterology	4
Geriatrics	4
Gynecology	5
Nephrology	4
Neurology and Neurosurgery	3
Ophthalmology (MEEI/MGH)	4
Orthopædics	3
Psychiatry	1
Pulmonology	7
Rehabilitation (Spaulding)	5
Rheumatology	7
Urology	11

GAME SHOW GURUS: From left, Andrea Hennigan, RN, Kristine Svagdis, RN, Pat White, RN, Priya Gonsalves, PCIA, and Laura Sanders, RN, of Vincent Obstetrics & Gynecology, took a moment to watch the MGH clues.

What is … the MGH?

"Jeopardy!" features MGH category

MGHERS TUNING IN to the July 19 episode of "Jeopardy!" were sure to know the answer to one of the clues, which showed video taped in the Ether Dome and referenced the chemical used in the first successful public demonstration of anesthesia. Along with a chorus of members of the MGH community watching from the hospital or at home, contestant Tom Vaughan, a plastic surgeon from Maine, correctly answered: "What is ether?"

The clue was one of five video clues featured in a "Massachusetts General Hospital" category during the first round of the episode. In honor of the bicentennial, the clues were filmed last February by the "Clue Crew" in the Ether Dome, in laboratories in the Charlestown Navy Yard and the Jackson Building, and in the Francis H. Burr Proton Therapy Center.

The first clue selected was for $400 and described the technology that, combined with positron emission tomography scanning, created the first-in-the-nation 3-D brain images at the MGH. Christine Janson of Maryland correctly answered with MRI or magnetic resonance imaging. The clue about the ether demonstration was the next clue chosen, followed by a $600 clue about a procedure that may become obsolete as machines like the one depicted are used to find circulating tumor cells in the blood. Vaughan quickly buzzed in with "What is a biopsy?"

The $800 clue, which turned out to be the "Daily Double," asked for the type of changes looked for in genetic testing. The answer "What are mutations?" stumped Vaughan, who to his dismay had wagered $2,800. The last clue for $1,000 sought the name of the particles used in a certain type of targeted radiation treatment and also left contestants guessing. "What are protons?" chided host Alex Trebek.

After the MGH category was completed, Trebek thanked the MGH for allowing the Clue Crew to film on campus and acknowledged the hospital's bicentennial. Additional MGH-related clues are expected to air during future episodes. ■

IN MEMORIAM

George S. Richardson, MD

GEORGE S. RICHARDSON, MD, a longtime MGH surgeon and former acting chief of Gynecology, died of cancer July 1 at age 89. Richardson was a staff member at the MGH for more than 50 years.

Richardson's family legacy at the MGH can be traced back to the late 19th century. He was born in the Phillips House on Dec. 1, 1921. His mother, Clara, was the daughter of well-known physician Francis Cheever Shattuck, MD. His father, MGH surgeon Edward Pierson Richardson Sr., MD, was the son of MGH chief surgeon Maurice Howe Richardson, MD. He also had two brothers, one who would become an MGH neuropathologist and the other an MGH trustee.

Joining the long line of family members before him, Richardson graduated from Harvard Medical School in 1946. After completing a fellowship in physiology and spending two years in the Army, including a tour in Japan, he returned to Boston to serve his residency at the MGH. In 1955 he became a staff member of the Vincent Memorial Hospital, the MGH division for women's health. At the Vincent, Richardson focused on how hormones work in women, and he dedicated his career to researching and performing surgery on various reproductive cancers. From 1985 to 1988 he served as acting chief of the Vincent.

Although he retired in 1995, Richardson stayed connected to the hospital through his work on the Vincent Quality Assurance Committee and the Ethics Committee as well as the Treadwell Library Committee. He also was active outside the MGH, writing for and editing various Harvard alumni publications, returning to school to study physics and poetry, and joining a local church choir. In 2010, he published a book of poems, "Dance with Me."

"He was a true renaissance man," says Isaac Schiff, MD, chief of Vincent Obstetrics & Gynecology. "He knew the arts; he knew the humanities; he knew medicine; he knew science; he knew how to speak to people. Being in his presence and listening to him talk about anything was just a joy … I've never met anybody like him and probably never will."

Richardson is survived by his wife, three sons and their wives, three grandchildren, and his sister-in-law.

PHMI and PIMS combine to form Partners International

CROSS-CULTURAL COLLABORATION: Mary S. Huang, MD, of MGH*f*C, second from right, talks with Asan Medical Center caregivers during a visit to South Korea.

PARTNERS HARVARD MEDICAL INTERNATIONAL (PHMI) and Partners International Medical Services (PIMS), two Partners HealthCare programs focused on global health care, recently aligned to form a new, integrated program: Partners International. Through the combined program, Partners and its affiliates – including the MGH – can more effectively collaborate with health care institutions abroad.

"Both PHMI and PIMS have a long history of engaging Partners-affiliated clinicians to help develop global collaborations and provide world-class medical care to international patients," says Gilbert H. Mudge Jr., MD, vice president for Partners International and a cardiologist at BWH. "As an integrated Partners International, we will create even more opportunities for MGH and all Partners caregivers to play an active role in international programs."

One example of these programs is a collaboration between physicians at MassGeneral Hospital *for* Children (MGH*f*C) and their counterparts at Asan Medical Center in Seoul, South Korea. Last year, clinicians from the newly developed Asan Medical Center Children's Hospital exchanged visits with a team led by Ronald Kleinman, MD, physician-in-chief of MGH*f*C. Their focus was on assisting the Asan Medical Center Children's Hospital with benchmarking its success.

"This has been a wonderful pairing of two hospitals within hospitals," says Kleinman. "We are delighted to work with colleagues in Korea to share ideas across cultures about ways to enhance care."

This fall, MGH*f*C faculty will travel to Seoul to participate in a joint symposium on pediatric nursing. Experts from Asan and MGH*f*C will present lectures and lead discussions to address challenges and opportunities faced by pediatric nursing and administrative leaders in Korea and globally.

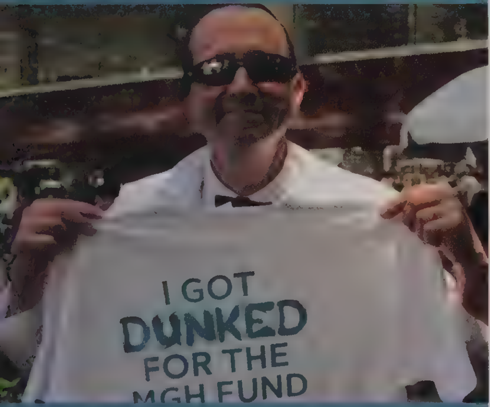
"Developments at Partners International will see that projects like this one evolve and strengthen," says Mudge.

For more information about Partners International, access *www.partners.org/international.* ■

YOU MADE A SPLASH!

MY GIVING HELPS

MGH FUND EMPLOYEE CAMPAIGN


I GOT DUNKED FOR THE MGH FUND

Dear Colleagues,

While several of us got dunked (many, many times) in the name of the MGH Fund at this year's hospital-wide picnic, it was you who truly made a splash! Thanks to your generosity, we exceeded our goal of $500,000 in support of the MGH Fund during the second annual My Giving Helps: MGH Fund Employee Campaign. We could not have done it without you.

We are each a part of the remarkable work that happens here every day: whether you administer X-rays, oversee billing, perform surgery or bake pastries. As such, you already give so much to Mass General. By joining the more than 1,600 employees who gave to the MGH Fund this year, you have shown even further commitment to our hospital and the patients we serve. You are a part of a growing culture of employee philanthropy at Mass General.

Thanks to you, we saw a 43 percent increase in the number of employees who made gifts to the MGH Fund this year.

Your giving does help. Gifts to the MGH Fund allow us to meet the hospital's most pressing challenges and most promising opportunities as they arise. Your generosity fuels improvements in patient care, seeds breakthroughs in biomedical science, helps to educate the next generation of healthcare professionals, and supports Mass General's local and global health initiatives.

On behalf of each one of us, and every fellow member of the Mass General community, thank you for your generous support and for all that you do throughout the year to make our hospital one of the best in the world.

Sincerely,

The Co-chairs of the 2011 My Giving Helps: MGH Fund Employee Campaign

Guillermo "Bill" Banchiere
Director, Environmental Services

Gaurdia E. Banister, RN, PhD
Executive Director,
Institute for Patient Care

Alasdair K. T. Conn, MD
Chief of Emergency Services

Sandra K. Dodge, MHA
Executive Director, MGH*f*C

G. Scott Gazelle, MD, MPH, PhD
Director, Institute for
Technology Assessment

James L. Heffernan
Senior Vice President,
Finance Treasurer, MGPO

Britain W. Nicholson, MD
Chief Medical Officer,
Senior Vice President,
Department of Medicine

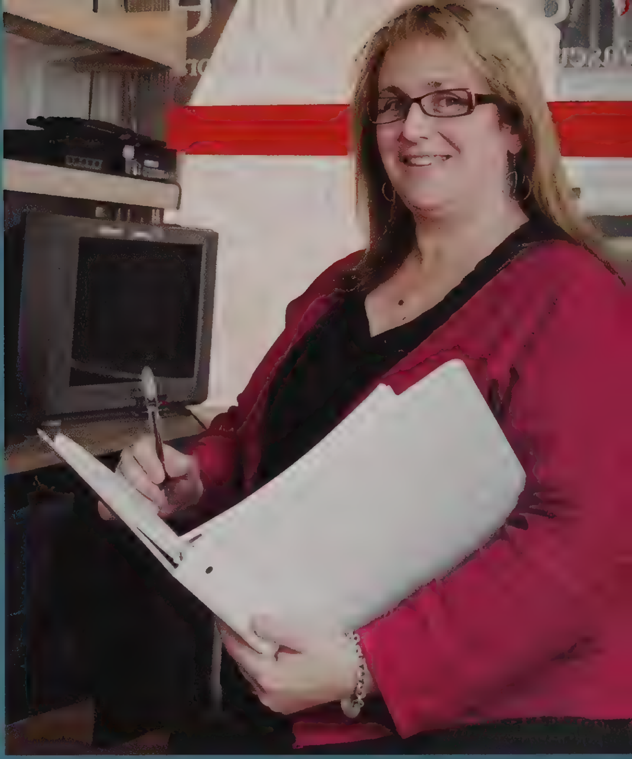
The MGH Fund

One Gift. Infinite Possibilities.

MASSACHUSETTS GENERAL HOSPITAL 200 1811 - 2011

> “I give to the **My Giving Helps: MGH Fund Employee Campaign** because Mass General has never lost that family atmosphere for employees and their families.”

Sandy Croteau, RN, RVT
Vascular Ultrasound
Core Laboratory



Sandy Croteau, RN, RVT, has worked at Mass General for 30 years and is currently a nurse in the Vascular Ultrasound Core Laboratory. Though she says she has seen many changes at Mass General in the past three decades, one thing has remained the same: the feeling of support she gets as a Mass General employee.

"This hospital supports me and I want to help support the hospital. I am proud to be a part of the Mass General family," she says.

Last year, Sandy began making small weekly payroll deductions to the MGH Fund through the My Giving Helps campaign. As she learned more about the important ways in which MGH Fund dollars are put to use, she was inspired to double her weekly gift this year.

We Want to Hear From You!

Did you make a pledge in support of the MGH Fund this year as part of the My Giving Helps campaign? If so, then we want to know what you have to say. As co-chairs for the employee campaign we have spoken to colleagues throughout the hospital during the past few months. Doing so has given us the chance to hear some inspiring stories about Mass General, and what our hospital means to the people who work here each day and night.

We invite you to share your Mass General story and why you choose to support our hospital's mission at:

www.massgeneral.org/mygivinghelpsstory

What Will Your Giving Help Next?

Did you know that you can make a one-time contribution to the My Giving Helps: MGH Fund Employee Campaign any time during the year?

Visit **www.massgeneral.org/mygivinghelps** or call the MGH Fund team at **617-724-6440** to make your gift.

The MGH Fund
One Gift. Infinite Possibilities.

MASSACHUSETTS GENERAL HOSPITAL 200 1811 - 2011

Dedicating the Paul S. Russell, MD Museum of Medical History and Innovation

TO OFFICIALLY DEDICATE and name the Paul S. Russell, MD Museum of Medical History and Innovation, Peter L. Slavin, MD, MGH president, and David Torchiana, MD, chairman and CEO of the MGPO, hosted a July 8 luncheon in honor of Russell. More than 115 friends and family members of Russell, a beloved MGH senior surgeon and the chair of the MGH History Committee, traveled from across the globe to attend the event in the Bulfinch Tent.

The luncheon speaking program featured remarks from Slavin and Torchiana, who both discussed the evolution of the museum and thanked those who had contributed to its creation. Russell then spoke – emphasizing the significance of an MGH museum and thanking the many people who have worked tirelessly to make it a reality – followed by museum director Peter Johnson, who shared detailed plans for the facility.

"Creating a museum that will document the storied past of this exceptional institution, while recognizing its capacity for extraordinary future achievements, has been a longtime dream of many at the MGH," said Slavin.

After the program, attendees were invited to tour the museum building site on the corner of North Grove and Cambridge streets. The museum, which features two floors of exhibition and programming space and a rooftop garden, is scheduled to open in December 2011. Funding for the museum has come entirely through philanthropy, including gifts from the MGPO – which provided one of the first major gifts to the museum – as well as gifts from many MGH clinical departments, physicians and trustees and from the Russell family.

MAKING HISTORY: From left, Torchiana, Russell, Slavin and Johnson

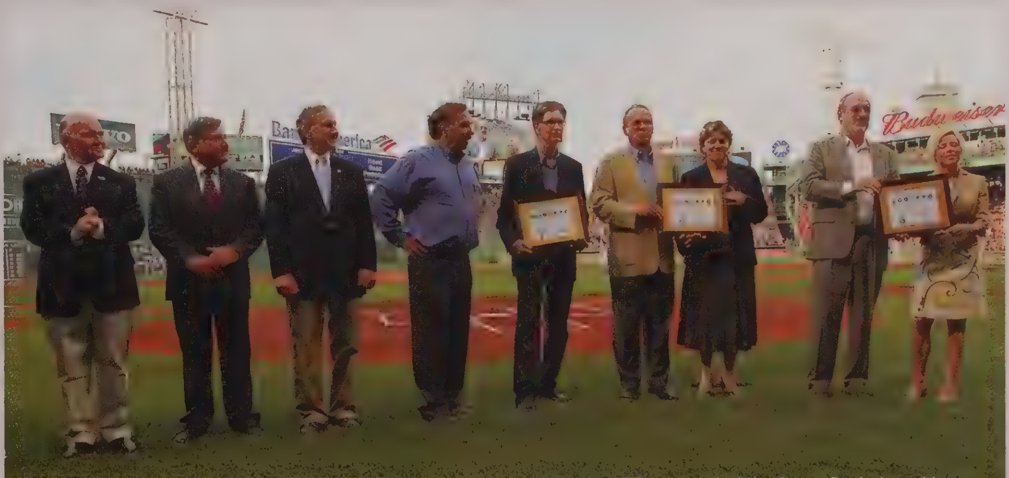
Home Base Program receives $1.1M grant and top award

FANS WERE THRILLED on July 8 when the Boston Red Sox scored eight runs in the first inning against the Baltimore Orioles and went on to win 10-3. The excitement, however, had started even before the first pitch at Fenway Park. During an on-field, pregame ceremony, officials from the Red Sox Foundation and the MGH celebrated a $1.1 million national grant awarded to the Red Sox Foundation and Mass General Home Base Program by the McCormick Foundation and Major League Baseball (MLB). The two-year grant, which is part of the McCormick Foundation and MLB's "Welcome Back Veterans" initiative, will expand clinical and support services provided by Home Base to veterans in New England who have served in Iraq and Afghanistan and suffer from combat- and deployment-related stress issues as well as traumatic brain injury (TBI). Home Base also offers community education about and research into combat stress and TBI.

Since the program was founded in the fall of 2009, Home Base has served veterans and family members mostly from the Greater Boston area. With the help of the grant, Home Base will increase accessibility for veterans beyond Greater Boston through telemedicine. After being evaluated by Home Base caregivers at the MGH, select veterans and family members can receive their ongoing care via appointments and consultations in their home or at a remote telemedicine location.

"Home Base is committed to breaking down barriers to care, like geography, for veterans and their families," says John Parrish, MD, director of the Home Base Program. "For veterans with combat stress or traumatic brain injury, getting to Boston can compound their stress. This generous grant will remove one obstacle standing in the way of veterans and families getting the care they have earned and desperately need."

In recognition of all of Home Base's efforts to support veterans and their families, on July 7, leadership from the Red Sox and Home Base accepted the Seven Seals Award from the Massachusetts Committee for Employer Support of the Guard and Reserve (ESGR) during another pregame ceremony at Fenway Park. The Seven Seals Award, named after the seven branches of military service, recognizes an individual or organization that demonstrates leadership and initiative in support of the men and women in the armed forces. It is one of the highest awards given by the ESGR.



HONORING HOME BASE: Representatives from the Committee for ESGR presented the Seven Seals Award to leadership from the Red Sox, Red Sox Foundation and Home Base Program on July 7.

07.22.11

MGH HOTLINE

EXPLORING OPTIONS: Heath talks with a representative from the MCPHS at the MGH College Fair.

College Fair offers opportunities

SOLODEEN HEATH always wanted to be a dentist, but with a family and all the responsibilities that come with it, he knew dental school just wasn't in the cards. At this year's MGH College Fair, however, Heath, a dental assistant in the Department of Oral and Maxillofacial Surgery, had the opportunity to learn more about dental hygiene programs and speak with admission representatives from the Massachusetts College of Pharmacy and Health Sciences (MCPHS) about transferring credits from his business management degree into the school's accelerated program.

"Being a dental assistant is good, but an opportunity like this could help me provide better for [my family]," he said. "It could really open the door for me."

Held annually by the Human Resources Office of Training and Workforce Development, the event gives MGHers the opportunity to meet with admissions representatives from area colleges and hear about their academic programs at the certificate, associate, bachelor's and master's degree levels.

Joanne Gover, RN, of Vincent Obstetrics & Gynecology, took the opportunity to learn more about the science programs available at area colleges. She has teenagers at home who will soon be looking at schools, and by grabbing a few brochures at the MGH event, she hoped to get a little bit of a jump on the process.

"I'm just trying to get as much information as I can ahead of time," she said. "I asked a lot of questions about SAT scores, grades and other requirements."

WHAT'S HAPPENING

Save the date for R. William Gange Lecture

The MGH Wellman Center for Photomedicine will host the annual R. William Gange Lecture on Dec. 1 at 5:30 pm in the Simches Research Center, Room 3.110. A reception will begin at 5 pm. Tayyaba Hasan, PhD, of the Wellman Center for Photomedicine and director of the MGH Office for Research Career Development, will present "Exploiting cellular molecular responses for enhanced Photodynamic Treatments." For more information, contact Nicole DeVoe at *ndevoe@partners.org*.

CPE fellowships

The Schwartz Center for Compassionate Healthcare is offering three fellowships in its Clinical Pastoral Education (CPE) Program for health care providers this winter. The fellowships are open to clinicians from any discipline who work directly with patients and families or staff and wish to integrate spiritual caregiving into their professional practice. The CPE Program is a part-time program with group sessions on Mondays from 8:30 am to 5 pm. The winter program starts Jan. 9 and runs through May 18. Applications are due by Sept. 15. For more information contact the Chaplaincy at 617-726-4774 or Rev. Angelika Zollfrank at 617-724-3227.

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MGH Hotline is published weekly by the MGH Public Affairs Office and is available online at *www.massgeneral.org/news/hotline*.

MGHers are encouraged to submit news tips and story ideas.

MGH Hotline is printed on recycled paper. Please recycle in any white paper box.

IN GENERAL

Victor Lewis, MD, of the MGH Chelsea HealthCare Center, was honored with the Massachusetts League of Community Health Center's Outstanding Physician of the Year Award in June at the league's annual gala. The award is given to an individual who demonstrates consistent support of and devotion to the delivery of community health care services through his or her clinical practice. Lewis was recognized for his many years of work caring for HIV/AIDS patients at the MGH Chelsea HealthCare Center as well as his efforts with patients in the Suboxone Program.

Ronald Kleinman, MD, physician-in-chief of MassGeneral Hospital *for* Children, is the recipient of the first annual Nelson Mandela Children Champion Award for his work on behalf of children. This award recognizes those who have consistently helped improve the lives of children while introducing Nelson Mandela Children's Fund to the Boston community. Nelson Mandela founded the fund to provide for South Africa's children and youth and ensure they have healthy and prosperous lives.

The Japan Society of Boston honored **N. Stuart Harris, MD, MFA, Kohei Hasegawa, MD,** and **Takashi Shiga, MD,** of the MGH Department of Emergency Medicine, with the John E. Thayer III Award during the society's annual dinner held June 9. The award was established to recognize the achievements of individuals or organizations that have made outstanding contributions to the friendship between the people of the United States and Japan. The three physicians were honored for their relief efforts in Japan after the March 11 earthquake and tsunami.

David Blumenthal, MD, MPP, of the MGH/Partners Institute for Health Policy and the Samuel O. Thier Professor of Medicine and Health Care Policy at HMS, has been named chairman of the Commonwealth Fund Commission on a High Performance Health System. The commission's members are a distinguished group of experts and leaders representing every sector of health care, as well as the state and federal policy arena, the business sector, professional societies and academia. The group is charged with developing recommendations to promote a high-performing health care system that provides all Americans with affordable access to high-quality, safe care while maximizing efficiency.

07.29.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Carpenter Professorship established

Lee Cohen, MD, selected as first incumbent

PHOTO: SUZANNE CAMARATA PHOTOGRAPHY

PROMOTING WOMEN'S MENTAL HEALTH: From left, Tarbell, Cohen, Carpenter, Slavin and Rosenbaum at the Harvard Club ceremony

GLOBALLY, more than 450 million people suffer from a mental health problem or mental illness. Over half of these people are women. Lee Cohen, MD, founding director of the MGH Center for Women's Mental Health, recently was recognized for his exceptional work in this area as the first incumbent of the Edmund N. and Carroll M. Carpenter Professorship in Psychiatry at Harvard Medical School (HMS) in the field of Women's Mental Health.

The establishment of this new chair and the induction of its first incumbent were celebrated June 28 during a ceremony at the Harvard Club of Boston. The chair is named in honor of Carroll M. Carpenter and her late husband, Edmund, and was made possible through the Carpenter family's generosity and that of some 46 other donors. Nancy Tarbell, MD, HMS dean for Academic and Clinical Affairs, hosted the event, which featured remarks by Peter L. Slavin, MD, MGH president; Jerry Rosenbaum, MD, chief of the MGH Department of Psychiatry; Carpenter; and Cohen.

"Women's mental health has grown stronger in every dimension because of Lee Cohen's vision and dedication," said Carpenter. "How deeply blessed future young medical students in their mission to alleviate and heal suffering will be to learn about women's mental health from Dr. Cohen."

The Carpenters first met Cohen when their daughter, Ashley, was told that as a bipolar patient on medication,

(Continued on page 2)

CCRP celebrates a decade of health and wellness with the MGH

DURING THE LAST DECADE, thousands of MGH employees have worked out at the Clubs at Charles River Park (CCRP) as members, guests or participants in programs like Be Fit. On July 19, the CCRP celebrated the 10th anniversary of its affiliation with the hospital during a daylong open house for MGH and local community members. The CCRP is a health club featuring the latest fitness equipment, indoor and outdoor pools, exercise classes, personal training and many other services. It was purchased by the MGH in 2001.

"It's wonderful to see how much we've progressed over the last 10 years," says Cliff Seeto, general manager of the CCRP. "We're hoping to do even more in the next 10."

The highlight of the anniversary event was a high-energy, mini-zumba class on the outdoor pool deck led by instructor Kia Katchar, PhD, of the Rheumatology, Allergy and Immunology Division. Following the class, CCRP staff and guests gathered to enjoy birthday cake, one of several treats offered as part of the celebration. Tours, as well as junior and master's swim sessions, also were available throughout the day. More than 100 guests participated in the open house festivities.

"Through the CCRP, the MGH is able to offer employees access to high-quality health and wellness services," says Jeff Davis, senior vice president for Human Resources. "We are delighted to celebrate this special anniversary."

For more information about the CCRP, visit *www.clubsatcrp.com.*

A ZEAL FOR ZUMBA: Katchar leads the mini-zumba class on July 19.

– Cohen

(Continued from page 1)

she would never have children. Ashley was referred to Cohen – a leading national expert in pregnancy and psychiatric medications and one of the founders of the field of perinatal and reproductive psychiatry – and went on to have two children.

In his remarks, Slavin congratulated Cohen for the well-deserved honor and discussed the importance of endowed chairs. "The significance of the chairs goes well beyond prestige and recognition. These chairs allow some of our most accomplished faculty members to pursue their clinical and academic work with more flexibility and vigor than ever."

"The Carpenter Professorship assures that I can continue to work with my vastly talented colleagues," says Cohen. "It is a privilege the chair affords, and I am excited about the care we will deliver and the scientific investigation we will pursue in the future across a broader area in women's mental health – what we call reproductive psychiatry and reproductive neuroscience." ■

MGHers share the ways they POPP

LAURA ANGELO, a project manager in the Professional Billing Office in the Charlestown Navy Yard, knows that even employees who do not work in patient care areas need to understand policies and procedures for safeguarding protected health information and personal information.

ANGELO

"In the Professional Billing Office, we're always talking about protecting patient information," Angelo says. "Even though we don't interact with patients everyday, we do come in contact with some very sensitive information, so it's important for all of us to be very, very aware."

Angelo is one of 250 employees who participated in "How Do You POPP?" a contest hosted by the MGH Privacy Office through the Protect Our Patients' Privacy (POPP) campaign, which aims to raise awareness about patient privacy being a top priority at the MGH. The monthlong contest asked employees to submit the ways they POPP to win a variety of themed prizes.

Angelo's entry in the contest detailed her and her colleagues' efforts to consistently protect patient privacy. They include encrypting laptops and mobile devices and using "Send Secure" to protect sensitive information being sent by email outside the Partners network.

Thanks to her "How Do You POPP?" entry, Angelo and her 12-year-old daughter will watch the Red Sox play the Tampa Bay Rays on Aug. 17 at Fenway Park.

Virginia Jones, RN, a staff nurse in Imaging, is another example of MGHers who POPP. Jones doesn't have a private work area, so she takes extra steps to POPP.

"If I have paperwork in my work area that is not for the patient I am working with, I turn it face down until the time that I am working with that patient," Jones wrote in her submission.

For her entry, she won three priority seating passes to the Boston Pops' Fourth of July Spectacular on the Esplanade.

"The items I wrote down are just typical things that my co-workers and I do on a daily basis," Jones says. "So I just jotted them down. I figured, why not? The seats I won were terrific, and the event was wonderful and relaxing."

To share a POPP story, email *MGHPOPP@partners.org.*

MGH sailboat crew wins Commodore's Cup

A GROUP OF MGHERS took to the high seas for five days this June during the Marion to Bermuda Cruising Yacht Race. Bringing home the Commodore's Cup, an award given for the best performance by a Blue Water Sailing Club yacht, were MGHers Warren Zapol, MD, anesthetist-in-chief emeritus of the Department of Anesthesia, Critical Care and Pain Medicine; David Bangsberg, MD, MPH, director of the Center for Global Health and Disaster Response; Susan Chapman Moss, MPH, former executive director of Anesthesia and current corporate director for Partners Business Planning; Peter Huttemeier, MD, a former fellow in Anesthesia; and David Crosbie, husband of Marielle Scherrer-Crosbie, MD, PhD, a physician in the Heart Center.

MGHERS AT SEA: Standing, from left, Crosbie, Bangsberg and Moss. Sitting, from left, Zapol, Guy Johnson of Zoll Medical Corporation, and Huttemeier

The 645-mile race started in 35-knot winds in Buzzards Bay off the coast of Marion, Mass., and finished at St. David's Head, Bermuda. The MGH crew sailed aboard a 36-foot sloop named Mabuhay, a Philippine word meaning long life and good health, which was adorned with an MGH flag.

"It was very rewarding as we approached Bermuda," says Zapol. "To be out on the open seas for five days with fellow MGHers was an amazing team experience."

More than 200 sailors and guests joined in a final celebration of a fast and safe race on June 25 at the historic Commissioner's House at the Royal Naval Dockyard, as Sir Richard Gozney, governor of Bermuda, and Robert Mason, commodore of the Royal Hamilton Amateur Dinghy Club, presented several trophies and prizes for each of the four classes of yachts. ■

CARING FOR THE UNDERSERVED: Front row, Weil, left, and Clayton. Back row, from left, Ferguson, Hood and O'Connell

Building healthier communities

TO EXPAND ACCESS to health care for patients in underserved urban and rural areas, the National Health Service Corps (NHSC) awards scholarships and loan repayment plans to clinicians in exchange for at least two years of service in an area of need. On July 14, a networking event, "Community Connections," was held to bring together MGH staff, local NHSC clinicians, Harvard Medical School (HMS) students, Stoeckle Center scholars *(see article at right)* and community resources. The event, which was held in the O'Keeffe Auditorium, was sponsored by the John D. Stoeckle Center for Primary Care Innovation, Partners HealthCare, the HMS Center for Primary Care, Primary Care Progress and the Massachusetts Area Health Education Center Network.

During "Community Connections," NHSC alumni told attendees about their current jobs and the role NHSC played in influencing their career decisions. Jim O'Connell, MD, an MGH physician who co-founded the Boston Health Care for the Homeless Program in 1985, was the featured speaker. After finishing his residency at the MGH, O'Connell went to work at the Pine Street Inn, Boston's largest homeless shelter, as an NHSC scholar. There he learned the skills needed to care for homeless populations.

The program also featured a panel, "Life in the NHSC and Primary Health Care Perspectives," moderated by Eric Weil, MD, MGPO associate medical director for Primary Care and associate chief of Clinical Affairs for the MGH General Medicine Unit. The panelists were Warren Ferguson, MD, a family medicine practitioner in Worcester; Greg Hood, NP, of the Lynn Community Health Center; and Lacy Clayton, NP, an NHSC mental health clinician in Worcester. Each discussed how NHSC influenced their careers. Hood, for example, shared how his experience highlighted the need to listen to his patients and explained that he lived by the motto, "People don't care how much you know until they know you care."

Following the program, participants moved to a reception in the Bulfinch Tent. In addition to the sponsoring organizations, other local groups hosting information tables included the MGH Center for Community Health Improvement, the Massachusetts League of Community Health Centers, the Massachusetts Department of Public Health Primary Care Office and the State Offices of Rural Health.

Through the American Recovery and Reinvestment Act, the NHSC has received an additional $300 million, which has tripled its budget and vastly increased the number of awards it is able to give. For more information about NHSC's scholarship and loan repayment programs, visit *www.nhsc.hrsa.gov.* ■

Stoeckle Center scholars explore primary care careers

HOW DOES a medical school student learn what it's really like to be a primary care physician? One way is through the Stoeckle Center Scholars program sponsored by the John D. Stoeckle Center for Primary Care Innovation. This summer, 14 Boston-area medical students are participating in the program, which has expanded after the success of its inaugural session last year.

Scholars in the program are matched with primary care physicians in Boston with whom they regularly meet to perform research, pursue an academic project, attend clinics and seek career advice. Students get an early introduction to the options they will have after medical school and gain exposure to hands-on patient care.

"As a mentor, I feel privileged to work with such talented students," says Travis P. Baggett, MD, MPH, of the MGH Department of Medicine and the Boston Health Care for the Homeless Program (BHCHP). "They represent the future of primary care. Their enthusiasm is inspiring, and I look forward to watching their exciting careers unfold."

The curriculum also includes trips to speak with representatives from local health care programs. This year's curriculum, which focuses on social justice and practice innovation, features visits to programs like the Refugee Medicine Program at the MGH Chelsea HealthCare Center, the MGH Ambulatory Practice of the Future and the BHCHP.

During a recent field trip to the Refugee Medicine Program at the Chelsea HealthCare Center, members of the bilingual and bicultural staff spoke to students about the passion they have for their work, the many hats they wear to meet the comprehensive needs of refugee populations and the satisfaction they find in the care they provide. The center is a designated refugee health assessment site and is equipped to respond to the health needs of newly arrived refugees and their families.

Elisha Atkins, MD, chief of Adult Medicine at the Chelsea HealthCare Center, told the students about how rewarding his work there is. "It's amazing the level of attention our patients get, and it really makes me want to go to work. Being able to address our patients' issues in a comprehensive way is extraordinarily satisfying."

WHAT'S HAPPENING

MGH Senior HealthWISE

MGH Senior HealthWISE will offer the following events for seniors ages 60 years and older: hypertension screenings provided by Diane Connor, MS, RN, CDE, of the Geriatric Medicine Unit, Aug. 1 from 1:30 to 2:30 pm at the Hill House, located at 127 Mt. Vernon Street, and a lecture, "Dry Eye Disease," Aug. 4 from 11 am to noon in the Haber Conference Room with Jody K. Judge, MD, an ophthalmologist from the Ophthalmic Consultants of Boston. For more information, call 617-724-6756.

An overview of REDCap

The MGH Clinical Research Program is offering "An Overview of REDCap: A Free, Web-Based Data Management and Survey Tool" Aug. 10 from noon to 1 pm in the Simches Research Center, Room 3.110. Participants will learn about Research Electronic Data Capture (REDCap) and REDCap Survey, a free, secure, web-based data management and survey tool hosted by Partners Research Computing in collaboration with Harvard Catalyst that is available to all BWH/MGH investigators. Lynn Simpson, of Partners Research Computing, will present. To register, access *http://hub.partners.org/catalog*. For more information, contact Lauren Michaels at *lmichaels@partners.org*.

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MASSACHUSETTS GENERAL HOSPITAL
1811 - 2011

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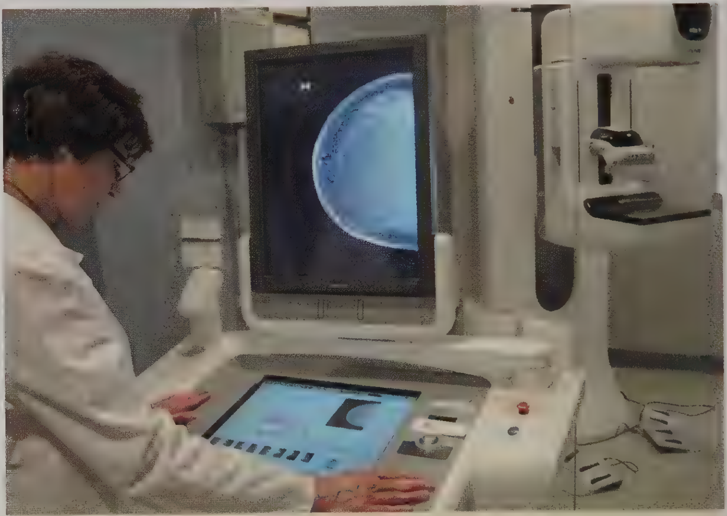
Pain Awareness Month lectures

As part of Pain Awareness Month, the Maxwell and Eleanor Blum Patient and Family Learning Center is hosting lectures for patients, families and community members every Thursday in September at 5:30 pm in the O'Keeffe Auditorium. "Communicating with Your Doctor About Pain" with Paul Arnstein, RN, PhD, FAAN, clinical nurse specialist, will be held Sept. 1; "Coping Skills" with Ronald Kulich, PhD, will be held Sept. 8; "Pain Control for Surgery" with Adam Carinci, MD, will be held Sept. 15; "Cancer Pain" with Shihab Ahmed, MD, will be held Sept. 22; and "Prescription and Nonprescription Pain Medications" with Arnstein will be held Sept. 29. Kulich, Carinci and Ahmed are staff members of the MGH Center for Pain Medicine. Light refreshments will be served. For more information or to register, contact Jen Searl at 617-724-3823.

IN GENERAL

Richard Cambria, MD, chief of the Division of Vascular and Endovascular Surgery and co-director of the Thoracic Aortic Center, was elected 2011-2012 president of the Society for Vascular Surgery (SVS) on June 17 during the Vascular Annual Meeting in Chicago. Cambria is dedicated to advancing vascular health and has served the SVS in several high-level positions. The SVS is a professional medical society that seeks to advance excellence and innovation in vascular health through education, advocacy, research and public awareness.



EXPANDING SERVICES: Beverly Pizzi, RT(R)(M), technical manager for Mass General Imaging-Worcester, with the new 3D mammography equipment

Mass General Imaging-Worcester offers 3D mammography

ALONG WITH THE MGH MAIN CAMPUS, Mass General Imaging-Worcester is now the second location statewide to offer 3D mammography. This new technology improves breast cancer detection while reducing patient callbacks and the anxiety they can cause. Also known as tomosynthesis, 3D mammography enhances radiologists' ability to screen for and detect potential breast cancers by helping to pinpoint the size, shape and location of abnormalities. Radiologists are better able to distinguish harmless structures from real tumors, leading to fewer repeat examinations. The technique was pioneered by the MGH Breast Imaging Division, which scanned the first U.S. patient using tomosynthesis last March.

"Tomosynthesis represents a huge step forward for mammography, capitalizing on its strengths and addressing its flaws," says Elizabeth Rafferty, MD, director of the Breast Imaging Division. "By allowing us to look between and around the normal structures of the breast it lets us find cancers that are simply not visible on standard digital mammograms."

Experts believe tomosynthesis will eventually replace regular mammography as the standard for breast cancer detection, but for now, tomosynthesis is performed at the same time as a normal mammogram and on the same scanner. For more information or to schedule an exam in Worcester or on the main campus, visit *www.3Dmammo.org*.

Daniel Kopans, MD, founder of the MGH Breast Imaging Division, received a special commendation from the Society of Breast Imaging (SBI) and a standing ovation from the more than 800 attendees at its annual meeting in recognition of his dedication and leadership in mammography screening. The SBI aims to improve the practice of breast imaging and medical education and is a medium for the exchange of ideas among those involved in the specialty. The commendation acknowledges Kopans' efforts on behalf of women to maintain their access to mammography screening, especially his advocacy for screening for women beginning at age 40.

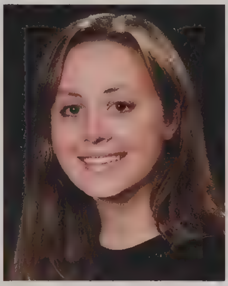
08.05.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Weight Center restructures

PRATT


COREY

KAPLAN

ACCORDING TO RECENT DATA from the National Health and Nutrition Examination Survey, approximately one-third of U.S. adults and 17 percent of children and adolescents aged 2 to 19 years are obese. Even mild obesity increases an individual's risk for diabetes, heart disease, respiratory disorders, certain cancers and other medical problems. The MGH Weight Center – which provides specialized, comprehensive treatment for patients who suffer from obesity – recently enacted several changes to further improve its care and research.

Longtime Weight Center physician Janey Pratt, MD, of the Division of General Surgery, has been appointed the new director of the center. Kathleen Corey, MD, MPH, of the Weight Center and Gastroenterology Division, will serve as associate director of the center and director of Clinical and Translational Research. Lee Kaplan, MD, PhD, founding director of the Weight Center and a physician in the Gastroenterology Division, will lead a newly established program in Obesity, Metabolism and Nutrition Research.

"Under Dr. Kaplan's guidance, the center has become a national

(Continued on page 2)

MGH IN HAITI

Team fights increased cholera in Haiti

AS HAITI CONTINUES to recover from the devastating January 2010 earthquake, a team from the MGH Center for Global Health traveled there July 17 to combat rising cases of cholera, an outbreak which began last October. The team, which deployed in conjunction with Project HOPE, includes five nurses and a physician. Team members are tasked with treating infected patients, training front-line health workers and educating at-risk populations.

"The situation in Haiti is still quite dire," says Larry Ronan, MD, an MGH physician and director of the Durant Fellowship in Refugee Medicine. "Infectious diseases like cholera thrive on poor sanitation, limited resources, and a lack of training and education. To combat this recent resurgence, our team is working to address each of these issues."

The team – Marjorie Curran, MD; Grace Deveney, RN, MPH; Katherine Fillo, RN, MPH; April Kaufman, RN; Colleen Shea, RN; and Susan Taricani, RN – is working at Hôpital Albert Schweitzer in Deschapelles, Haiti. They joined Kerry Quealy, RN, BSN, an MGH nurse already helping in Haiti as a 2011 Thomas S. Durant Fellow in Refugee Medicine.

"We were initially seeing around 200 cholera patients per day," wrote Deveney in an email from Haiti. "Thankfully those numbers are decreasing slightly, but there is still much work to be done."

To prepare the team for deployment, the Center for Global Health provided training in cholera treatment and prevention as well as in intravenous rehydration techniques and Haitian culture.

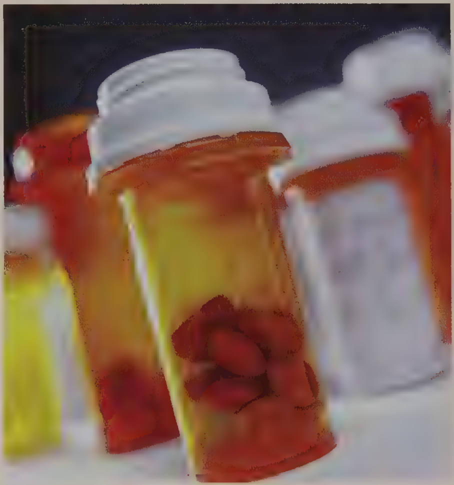
NOT FORGOTTEN: The MGH team with colleagues at Hôpital Albert Schweitzer in Deschapelles, Haiti

CSAC helps Charlestown "take back"unused prescription drugs

DRUG ABUSE AMONGST TEENAGERS does not always start in the streets – it can start at home with unused prescription medications. To address this issue, the Charlestown Substance Abuse Coalition (CSAC), a program of the MGH Center for Community Health Improvement, recently organized and conducted the community's second Prescription Drug Take Back event.

Two MGH Pharmacy staff members – Karen Ryle, MS, RPh, associate chief of community and outpatient pharmacy services, and Mark Sciaraffa, CPhT, senior pharmacy technician – volunteered their time to help the Boston neighborhood safely dispose of unused medications. They collected a total of 81 vials of prescription medications and 21 vials of narcotic medications.

The safe disposal day and related awareness campaign were designed to address the dangers of prescription drug abuse and lack of proper disposal methods. National authorities no longer recommend disposing unused used medications down the toilet or in the trash.



INITIATION DRUG: Youths who abuse drugs start with prescription medicines.

"CSAC believes that it is imperative to raise community awareness about the dangers and availability of prescription drugs," says Beth Rosenshein, CSAC director. "The Office of National Drug Control Policy says that youths who abuse drugs start with prescription drugs rather than any illegal substance because they are readily accessible in home medicine cabinets. The Take Back event provides an opportunity for residents to play an active role in reducing the availability of prescription drugs to our young people."

Ryle explains why this event is so important to individuals. "We had a few people that had been hanging on to narcotic medications for many years after a loved one had passed away. They did not know what to do with the medications and were happy to have a place to bring them."

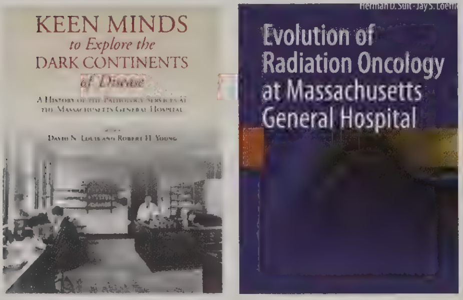
Sciaraffa agrees. "Drug Take Back events are a safe way for people to properly dispose of their medications. We often get numerous questions at the hospital on how and where to discard old medications. I think the drug take back days are great because they promote patient safety, benefit the environment and connect the pharmacy community to the local community."

Chronicling two centuries

IN ADDITION TO the hospitalwide history, *Something in the Ether: A Bicentennial History of Massachusetts General Hospital, 1811-2011,* by father-daughter duo Webster and Martha Bull, several departmental history books have been or will be published this year in honor of the bicentennial.

In May, the Department of Nursing released *MGH Nursing at Two Hundred.* Radiation Oncology's *Evolution of Radiation Oncology at Massachusetts General Hospital* – written by Herman Suit, MD, PhD, former chief of Radiation Oncology, and Jay Loeffler, MD, current chief – now is available at *www.amazon.com. A History of Urology at the Massachusetts General Hospital 1821-2011,* by Scott McDougal, MD, chief of Urology, also has been published.

Three additional books will be published in the coming months. *Innovations in Pediatrics at Massachusetts General Hospital, 1910-2010* is anticipated for release by the end of the summer. Written by Daniel Shannon, MD, chief of the Pediatric Pulmonary and Cystic Fibrosis Unit, the book's 23 chapters discuss each of the department's seven chiefs and many divisions, offer reflections of former residents and detail departmental innovations.


KEEN MINDS
to Explore the
DARK CONTINENTS
of Disease
A History of the Pathology Services at the Massachusetts General Hospital
David N. Louis and Robert H. Young
Herman D. Suit · Jay S. Loeffler
Evolution of
Radiation Oncology
at Massachusetts
General Hospital

WRITTEN HISTORIES: Two of the departmental history book covers

In the fall, *Keen Minds to Explore the Dark Continents of Disease: A History of the Pathology Service at Massachusetts General Hospital* and *The Best Kept Secrets in Boston: Obstetrics and Gynecology at Massachusetts General Hospital, A Bicentennial History* will be available. Edited by David N. Louis, MD, chief of Pathology, and Robert H. Young, MD, MGH pathologist, *Keen Minds* consists of 25 chapters and 200 photographs covering the history of MGH Pathology and its divisions. The Vincent Obstetrics and Gynecology book – written by William R. Baker Jr., administrator for the Vincent – is a narrative history featuring both archival images and contemporary accounts.

Many other departments have written or compiled articles about their histories as well. For more information about these books, contact the departments. ■

– Weight Center

(Continued from page 1)

leader in obesity medicine and research," says Pratt. "We are excited to continue to provide the highest-quality, multidisciplinary care for our patients while enhancing our research efforts."

The MGH Weight Center was established in 1999 as a collaboration of the Department of Medicine, the Department of Surgery, the Department of Psychiatry and MassGeneral Hospital *for* Children. It offers a complete range of services to overweight patients, from nutritional, exercise and psychological counseling to state-of-the-art medical and surgical treatment. The center emphasizes the importance of life-long care of patients and has programs designed to promote close, long-term follow-up in order to ensure the best outcomes for patients with obesity.

Clinical care provided by the center is firmly based in scientific research. Led by Kaplan, the new program in Obesity, Metabolism and Nutrition Research will move forward with existing basic science research conducted by the Weight Center. The program will focus on investigating the gastrointestinal regulation of metabolic function while working closely with the Weight Center to expand research in the areas of obesity medicine and metabolism.

For more information about the MGH Weight Center, access *www.weightcenter.org.* ■

Multidisciplinary team recognized for individualizing care

TEAM EFFORT: The team caring for Matt Lunn the day of his surgery was recognized by Slavin and the Excellence in Action Program on July 7.

UNDERGOING AN OPERATION can be frightening for anyone. For a patient with autism, surgery is even more daunting. This spring, a multidisciplinary team of more than 20 staff members went above and beyond in coordinating care for Matt Lunn, an adult patient with autism who required a surgical procedure as part of his ongoing care.

Working together with Lunn's existing team of physicians and Zary Amirhosseini, MEd, MGH Disability Program manager, the surgical team – which included staff from the Ellison 3 Post-Anesthesia Care Unit, the Operating Rooms pediatric team, the Same Day Surgery Unit (SDSU) adult preoperative team and the Pre-Admission Testing Area – made sure the needs of Matt and his family were met and that the experience was as easy and comfortable as possible.

"Zary and multiple nurses called us to make arrangements prior to Matt's surgery, and each asked many questions about Matt the person, not just Matt the patient," says Sue, his mother. "Everyone who interacted with Matt on the day of surgery took the time to look at him, be at eye level, say his name and tell him what they were going to do. They even joked with him about his favorite singer, Elvis. Many of the staff involved in his treatment stopped by before and after the surgery to check in and see how things were going, and we were called the next day to make sure things were still OK."

For their efforts, the team was recognized on July 7 by the Excellence in Action Program. The award program was created by Peter L. Slavin, MD, MGH president, to honor employees for providing exceptional service. Slavin paid a visit to the group in the SDSU on Wang 3 to congratulate them and present the awards. He also read a letter Sue Lunn had written to thank them.

"The coordinated efforts of everyone made such a difference," she wrote. "Everyone was so respectful and kind to us. It may have taken months to arrange the care for yesterday, but this was the perfect example of how adults like Matt with autism and numerous medical conditions can still be treated to get the care they need with kindness and compassion."

For more information about Excellence in Action, email Sharon Badgett-Lichten, LICSW, of the MGH/MGPO Service Excellence Department, at *sbadgettlichten@partners.org*. ■

Materials Management moves into Lunder Building

LEAVING BEHIND its former home in the Gray and Bigelow basement, MGH Materials Management has successfully moved into the Lunder Building as of July 23.

Located on Lower Level 0, the new Materials Management space includes features such as a central loading dock – the receiving site for all incoming packages to the MGH campus – as well as an innovative supply and stock room system for patient floors. In addition, transporters within the department can now use the Bander Bridge to move patients between the Lunder Building and the Yawkey Center for Outpatient Care.

"We're very excited about our new home," says Ed Raeke, director of Materials Management. "While this is in some ways just the beginning – we have new staff to train, new processes to learn and new locations to support – I'm grateful the same strong leadership team that got us into Lunder will be here to move our department forward into this new chapter."

For more information about the Lunder Building and the ongoing move-in process, access *http://intranet.massgeneral.org/lunderbuilding*.

SETTING UP SHOP: David Pires of Receiving checks hand-held devices prior to sending staff out on their first deliveries.

08.05.11

MGH HOTLINE

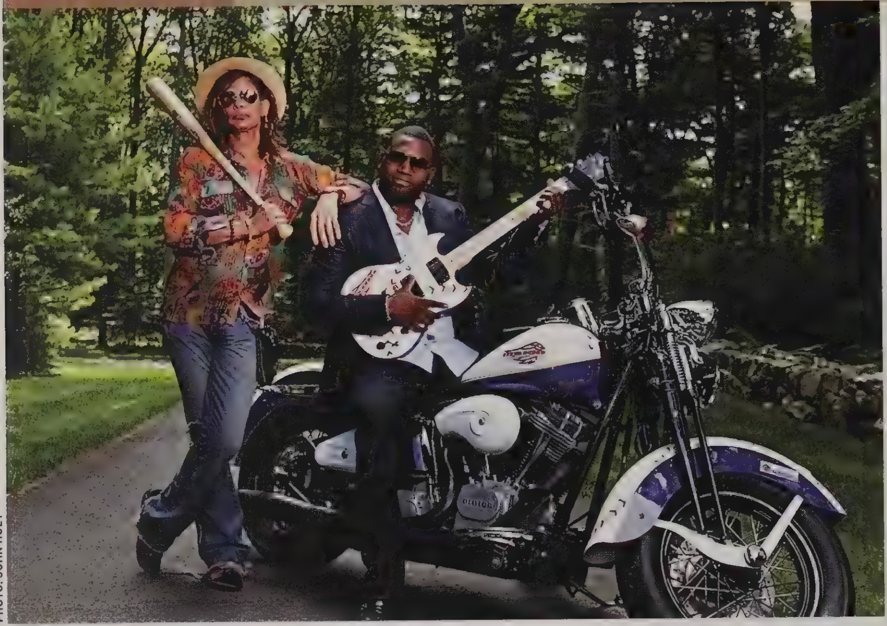


PHOTO: JOHN HUET

TEAMING UP: Tyler, left, and Red Sox slugger David Ortiz are supporting "Ride for Our Heroes." The motorcycle pictured will be given away in a raffle.

"Ride for Our Heroes"

THE RED SOX FOUNDATION and Mass General Home Base Program is hosting the inaugural "Ride for Our Heroes," a motorcycle ride to celebrate and benefit veterans in the Home Base program. The Ride for Our Heroes will take place Sept. 24 with six starting locations throughout New England and will end in Manchester, N.H., with a rider appreciation party, including a barbeque, live music, raffles, celebrities and photo opportunities with the 2004 and 2007 World Series trophies. In addition to the ride, the Home Base Program also is selling raffle tickets for a custom-built motorcycle by Dirico. The motorcycle is autographed by Aerosmith frontman Steven Tyler and has a baseball-themed custom paint job. For more information about the ride and raffle, visit *www.homebaseprogram.org/rideforourheroes.* ■

RIDE FOR OUR HEROES

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MGH Hotline is published weekly by the MGH Public Affairs Office and is available online at *www.massgeneral.org/news/hotline.*

MGHers are encouraged to submit news tips and story ideas.

MGH Hotline is printed on recycled paper. Please recycle in any white paper box.

WHAT'S HAPPENING

Change in *MGH Hotline* schedule

MGH Hotline will not be published Aug. 12. The regular printing schedule will resume Aug. 19.

MGH Bowling League open house

The MGH Bowling League will host an open house Aug. 22 at 5:30 pm at Lanes and Games, located at 195 Concord Tpke., Cambridge. Participants can learn about the league while enjoying bowling and pizza. Parking is free, and the location is easily accessible from the Alewife Red Line T-stop. For more information, call Patricia Frederico at 617-724-2916.

MGH Bicentennial toolkit

All the tools any MGHer needs to "bicentennialize" his or her MGH documents, presentations and giveaways are available in the MGH Bicentennial Intranet Toolkit at *http://intranet.massgeneral.org/bicentennial.* MGHers are encouraged to visit the toolkit and use its collection of resources throughout the year.

MGH Blood Donor Center August promotion

Massachusetts currently is in the midst of a statewide blood shortage. To encourage donations, individuals who donate blood at the MGH Blood Donor Center on Aug. 17 will be able to sample ice cream from Soc's Ice Cream of Saugus, Cabot's Ice Cream of Newton and Cherry Hill Farm Creamery of Danvers. In addition, all presenting blood donors who "like" the MGH Blood Donor Center on Facebook in August will be entered to win dinner for two at any Todd English restaurant. Those who already are a fan on Facebook can simply donate in August to enter to win. For more information, email *mmacphee@partners.org* or call 617-726-8171.

Annual Iftar dinner

MGH Patient Care Services, Human Resources and MGH Muslim staff are hosting a community Iftar dinner on Aug. 16 from 7:30 to 9 pm in the Thier Conference Room. Iftar is the breaking of the fast every day at sunset during the Holy month of Ramadan. All Muslim patients, family members, staff and friends are welcome to attend. For more information or to register, contact Firdosh Pathan at *fpathan@partners.org.*

MGH Senior HealthWISE

MGH Senior HealthWISE will offer the following free events for seniors ages 60 years and older: a lecture, "Management of Chronic Pain," Aug. 18 from 11 am to noon in the Haber Conference Room with Paul Arnstein, RN, PhD, director of the "MGH Cares About Pain Relief" initiative, and hypertension screenings provided by Diane Connor, MS, RN, CDE, of the Geriatric Medicine Unit, Aug. 22 from 1:30 to 2:30 pm at the West End Library. For more information, call 617-724-6756.

Patient parking rate increase

Effective Aug. 15, the patient and patient visitor rate will increase $1 for each validation period. The new rates will be $8 for less than one hour, $9 for one to two hours and $10 for more than two hours. Valet rates will increase to $10 for patients with handicap plates/placards and $13 for other patients and visitors.

North End Community Health Center name change

The North End Community Health Center has changed its name to the North End Waterfront Health in order to be more inclusive of its current patient population. The North End Waterfront Health patient population has grown to include the North End and waterfront residents over the last 40 years. For questions or comments, contact Marianne Aiello at *maiello1@partners.org.* For more information, visit *www.northendwaterfronthealth.org.*

08.19.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Team-driven care

Ambulatory Practice of the Future now accepting new patients

AFTER A SUCCESSFUL FIRST YEAR *of providing MGH employees and their dependents with team-based primary care, the Ambulatory Practice of the Future (APF) is growing – and accepting new patients. J. Benjamin Crocker, MD, assistant medical director of the APF, talks about practicing at the APF and why patients are such important members of the APF team.*

PRIMARY SUCCESS: Crocker in his office at the Ambulatory Practice of the Future

Q: *Tell us about yourself. Where did you receive your medical training? How long have you practiced at the MGH?*

A: I've been a staff primary care physician at the MGH since 2001. After attending UMass Medical School, I completed my residency and chief residency in internal medicine at Boston Medical Center. Until I joined APF in June 2010, I was practicing with Internal Medicine Associates at the MGH.

Q: *Why did you choose primary care as your specialty?*

A: I think it has everything to do with being able to meet people just where they are over the course of their adult lives – be they young, early in their career, parents, seniors – and connecting with them around sickness and health in deeply personal and meaningful ways. It's a precious privilege and honor to stand with patients in some of their happiest and darkest moments of health and life.

Q: *What was it about the APF that made you want to be part of the team?*

A: I have been passionate about team-driven care for a number of years, and at a time when our field is struggling to survive, I saw the APF as a unique opportunity to be a part of the radical change necessary to redesign the primary care environment. This team is proud to work together and cares for each member's ongoing growth and development.

(Continued on page 3)

Six Flags brings summer smiles to MGH*f*C patients

A HUGE TWEET: Bugs Bunny and Tweety Bird stop to meet 12-year-old MGH*f*C patient Hannah Conlon

TWO FUZZY FRIENDS from Six Flags New England – Bugs Bunny and Tweety Bird – stopped by MassGeneral Hospital *for* Children (MGH*f*C) on July 25 to brighten the day of pediatric patients. Visiting the Ellison 17 and 18 playrooms and about 20 patient rooms, the characters handed out free tickets to Six Flags New England and superhero capes.

"Bugs Bunny came to visit me," said three-year-old Henry Geis, an MGH*f*C patient. "He gave me a Scooby-Doo cape. He poked my nose, and I poked him back – he made me laugh!"

The visit was coordinated with the help of MGH*f*C child life specialists. In addition, several Six Flags New England staff members, including park president Jason Freeman, escorted Bugs and Tweety.

"We were very excited to visit with the children, family members and staff," says Freeman. "Anytime we can bring a smile to someone who needs it gratifies our whole team. We look forward to future visits."

New approach to treating preeclampsia appears promising

A NOVEL THERAPY that reduces blood levels of a potentially toxic protein in women with preeclampsia, a dangerous complication of pregnancy, may someday address the therapeutic dilemma posed by the condition – balancing life-threatening risks to the mother with the dangers early delivery poses to a fetus. "Introducing new therapies in pregnancy is uncommon because of the need to avoid extra risks to both the mother and baby," says Ravi Thadhani, MD, MPH, of the MGH Division of Nephrology, co-corresponding author of the report published online in the journal *Circulation*. "In this paper we suggest that a disease affecting thousands of women around the world may one day be managed by the therapy we developed.

The ultimate cause of preeclampsia remains a mystery, but substances released by the placenta into the bloodstream may be involved. The current study focused on a protein called Flt-1 that blocks a major vascular growth factor and is elevated in the bloodstream of women with very preterm (before 32 weeks of gestation) preeclampsia. Thadhani and his colleagues adapted the blood-filtering technology apheresis to develop a method of rapidly removing soluble Flt-1 from the bloodstream and collaborated with researchers at two German hospitals on a pilot clinical study.

After the team showed the technology could safely reduce elevated Flt-1 levels in patients, five women who had developed preeclampsia at stages of pregnancy when delivery would be risky for the babies, received multiple treatments. While a group of women receiving standard preeclampsia treatment required delivery an average of 3.6 days after hospital admission, the pregnancies of the five treated women were maintained for two to three weeks. Their babies still were born early but had no major complications. "An attractive feature of our approach is that it is based on removing something instead of on giving a drug, which means it can be carefully controlled and, if necessary, quickly turned off," Thadhani says. "While this study is too small to allow us to say that our treatment was responsible for extending these patients' pregnancies – that will require a larger, randomized clinical trial – this first step holds promise." ■

VERI-Safe Patient Care campaign to kick off

MEDICAL IDENTITY THEFT is a growing problem across the nation. On Aug. 30, the MGH will kick off the VERI (Verify Everyone's Identity)-Safe Patient Care campaign, a hospitalwide effort to improve patient safety and prevent medical identity theft. When checking in for ambulatory practice visits, inpatient admissions and surgery, patients will be asked to provide government-issued photo identification (ID) such as a driver's license. If the patient does not have an ID, he or she will be reminded to bring it for all future appointments and will be asked an additional verification question.

"While this new step will allow us to better protect our patients' information, no patient will ever be refused care if he or she does not have a photo ID," says Mark Haas, associate director for Health Information Services.

VERI-SAFE PATIENT CARE CAMPAIGN SIGNS WILL BE PROMINENTLY DISPLAYED AT CHECK-IN SITES THROUGHOUT THE MGH AND AFFILIATED PRACTICES.

VERI-Safe Patient Care campaign signs will be prominently displayed at check-in sites throughout the MGH and affiliated practices. For more information about the implementation of this campaign, contact Andrea Gagné, senior project manager for Admitting and Registration Services, at *acgagne@partners.org* or Kristin A. Smith, senior project manager for the Practice Improvement Division, at *ksmith21@partners.org*. For more information about medical identity theft, contact Haas, at *mhaas@partners.org*.

The buzz on caffeine and fertility

IT'S A DAILY RITUAL for many: a steaming hot cup of joe to kick off the morning. Coffee is one of the most popular beverages in the world. Americans drink more than 400 million cups a day, and women comprise roughly half of that consumption. But is coffee – and the caffeine in it – safe? It's a question often asked, especially by women concerned about how caffeine affects their fertility.

Aaron K. Styer, MD, a fertility specialist and associate director of the Basic Science Research Program for the MGH Reproductive Endocrinology & Infertility Fellowship, says that, so far, there is no clear answer. Some studies have shown an association between caffeine and infertility, while others have not demonstrated any obvious adverse effects on a couple's ability to conceive.

A study published this year in the *British Journal of Pharmacology* highlights a potential role of caffeine in reducing fertility and delaying conception in mice by slowing the transport of the egg through the fallopian tube. But a 2009 study by investigators at the Harvard School of Public Health followed 18,000 women for eight years and did not find that caffeine intake impaired ovulation to the point of decreasing fertility.

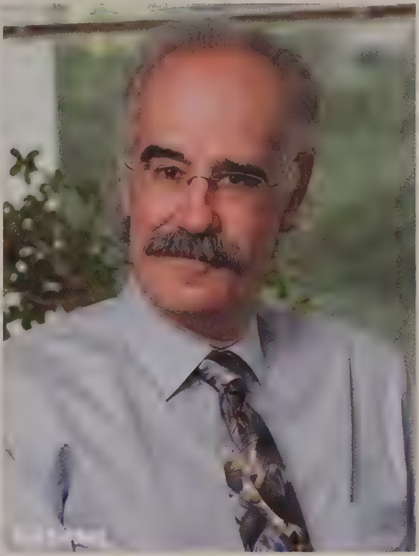
"The majority of previous studies analyzing the association between caffeine and fertility are retrospective and employed many different study designs," Styer explains. "As such, there are inherent biases and study flaws that may contribute to a lack of consensus."

The lack of consistent findings is frustrating to both practitioners and patients, leaving many wondering what to do. Styer advises pregnant women and women trying to become pregnant that they can consume caffeine in moderation until consensus is reached.

"For now, we can rely on expert opinion, which suggests that moderate caffeine consumption – one to two cups of coffee per day or its equivalent before or during pregnancy – has no apparent negative effects on fertility or pregnancy outcomes," he says. "As with anything in life, everything in moderation – including caffeine." ■

Diabetes care redesign recommendations ready to be implemented

Teams of experts from the MGH and other Partners affiliates are focusing on improving patient care, and an initial group of five teams has developed recommendations for colon cancer; coronary disease; specifically acute myocardial infarction and coronary artery bypass graft surgery; diabetes; primary care; and stroke. In May, the recommendations were reviewed and approved by leadership, and the teams now are moving forward with implementation. This is the first in a series of articles MGH Hotline will publish detailing the efforts of several of these teams.



CENTERS FOR DISEASE CONTROL AND PREVENTION (CDC) data indicate that nearly 26 million people in the U.S. are affected by diabetes. David Nathan, MD, director of the Diabetes Center at MGH and co-chair of the Partners Diabetes Redesign Initiative, describes diabetes as a major chronic health issue that differs from other acute conditions like heart attacks, strokes and colon cancer. Diabetes care is provided by many health care professionals, which makes redesign challenging but needed. Direct and indirect costs of the disease combined hover around $200 billion a year.

"Diabetes is the most common cause of blindness, kidney failure and amputations and increases the risk for heart disease by two to five fold," says Nathan. "The management of blood glucose, blood pressure and lipid levels reduces the risk of developing these long-term complications, including cardiovascular disease, but the challenge is to maintain, or even improve our care, at lower cost," he added.

The Partners Diabetes Redesign Team has offered a number of recommendations, approved by Partners leadership. The recommendations are aimed at improving care for patients with type 2 diabetes, the most common form, but at lower cost. During the next three months, Nathan's team and physicians, nurses and other diabetes leaders at Partners institutions will start implementing three major recommendations. In an effort to reduce co-pays, less expensive generic medications will be recommended for patients to treat their diabetes, hypertension and abnormal lipids (risk factors for the eye, kidney, nervous system and cardiovascular disease complications). In addition, Nathan says for patients who are treated with insulin, the only oral agent that is usually necessary is metformin, one of the oldest and least expensive diabetes medications. His team will suggest that health care providers transition type 2 diabetic patients on insulin plus metformin off other oral agents, which should lower pharmaceutical costs. Lastly, he says patients who are unable to achieve glycemic (glucose) control on more than two oral agents should be transitioned to insulin use, which should improve their glucose control and improve long-term health.

As the recommendations are put into effect, and more research is done – much of it at the MGH Diabetes Center – Nathan is optimistic managing diabetes will become easier and less expensive.

"The good news is that we now have the means of decreasing the development of type 2 diabetes and understand how to reduce its long-term complications substantially," says Nathan.

For more information about the Partners Strategic Initiative and the other care redesign teams, access *http://priorities.massgeneral.org.*

– APF

(Continued from page 1)

Q: *How does the care team model at the APF differ from other primary care settings?*

A: At APF patients are part of a team dedicated to their care. They help to create and drive the care plan, with personal wellness goals being an important part of that plan. The team members work very closely with each other to know and understand each patient and how each team member contributes to providing the highest quality of care.

Q: *APF patients are encouraged to be active participants in their care. Why is this important?*

A: Active participation means sharing responsibility for health and wellness management. Patients remain a relatively underappreciated resource to drive better health outcomes. Yet, if given the chance, they are often the most enthusiastic participants in their health care. When patients are more engaged in their own care, we believe they will make better decisions for themselves. Better decisions, we believe, will lead to better outcomes.

Q: *Patient visits to the APF are scheduled to allow the physician more time with each patient. What are the benefits of this extra time?*

A: For too long primary care providers have been struggling with the already disproven claim that we can get everything done in a 15 to 30 minute visit. We know that we are only fooling ourselves – our patients have known this for much much longer – and that the time needed to truly understand, counsel, and care for our patients is significantly more than what is typically allowed or reimbursed. Having enough time is critical for caretakers to learn, think about, and respond in a safe, efficient, and effective way to the variety of health issues addressed in a primary care clinic. Adequate time is vital to establishing communication, trust, shared decision-making and goal-setting with our patients. And that will affect health outcomes.

Q: *If an MGH employee asked you for three reasons to become an APF patient, what would you say?*

A: 1) We care for you with passion. Passion for who we are, for what we do, and for who we work with – including our patients. And we listen to you with patience.
2) We aim to be accessible when and where you need care, be it in person, or via "virtual" visits (messaging, phone or even webcam).
3) You have a unique opportunity to be a part of a real team effort in your care. Together we can make a bigger and better impact on your health and wellness.

To find out more about the Ambulatory Practice of the Future, visit *www.massgeneral.org/apfpatientregistration.* ■

08.19.11

MGH HOTLINE

PIE nomination period begins

ONLINE AND ON-PAPER NOMINATIONS are now being accepted for the 2011 Partners in Excellence (PIE) Awards. The annual awards program recognizes exceptional Partners employees and teams in the following categories: quality treatment and service, leadership and innovation, teamwork, operational efficiency and outstanding community contributions.

This year's nominations are due by Sept. 16. To nominate an individual or team online, access *http://pulse.partners.org/about/pie_about.htm*. Paper nomination forms are available from managers and supervisors. The MGH 2011 PIE Awards Ceremony will be held in April 2012. For more information about the awards, email *partnersinexcellence@partners.org* or call 617-724-9743.

WHAT'S HAPPENING

Abstracts submission deadline

The MGH Clinical Research Program invites investigators to submit abstracts for Clinical Research Day by Sept. 9 at *http://crp.abstractcentral.com*. Submissions must be about clinical research conducted at the MGH and may include manuscripts published after June 30, 2010. Abstracts will be presented in a poster session under the Bulfinch Tents at the annual Clinical Research Day Oct. 6. The MGH will award prizes for best abstracts including a $5,000 team award, a $1,500 translational research award and a $1,000 individual award. Departmental prizes also will be awarded. For more information, contact Suzanne Powell at *smpowell@partners.org*.

Clinical trials course

The MGH Clinical Research Program is offering "Design and Conduct of Clinical Trials," a 14-session course on Tuesdays and Thursdays from Sept. 8 through Oct. 25 in the Yawkey 2 Conference Rooms. Theoretical and practical issues facing researchers will be addressed. For more information or to submit an application, visit *http://hub.partners.org/catalog* or contact Lauren Michaels at *lmichaels@partners.org*.

How to make a research poster

The MGH Photography Department and MGH Clinical Research Program are offering poster design classes for those who have submitted abstracts for Clinical Research Day. Classes will be held on Sept. 7 from 8:30 to 9:30 am, and Sept. 19 from 4 to 5 pm in Simches 3.120. These sessions have been developed to provide an overview of the poster design process and give researchers an opportunity to have their questions answered. Registration is required. To register visit *http://hub.partners.org/catalog*. For more information, contact Lauren Michaels at *lmichaels@partners.org*.

IN GENERAL

Emery Brown, MD, PhD, of MGH Anesthesia, Critical Care, and Pain Medicine, received the 2011 Jerome Sacks Award for Cross-Disciplinary Research from the National Institute of Statistical Sciences (NISS), during the annual Joint Statistics Meeting held on August 1 in Miami. This award recognizes sustained, high-quality cross-disciplinary research involving the statistical sciences.

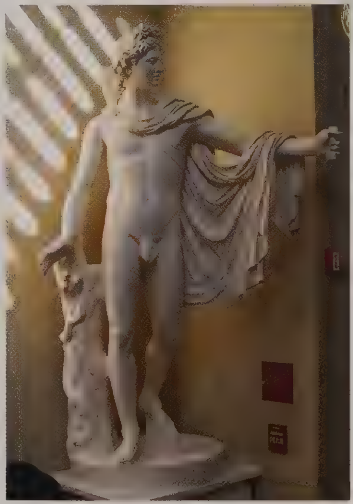
Lunder Building improvements

Q. *Is the construction at the MGH front entrance related to the opening of the Lunder Building?*

A. Yes. The enhancements to the sidewalks and the White ramp began in July after the emergency ambulances moved from the White Ramp to the covered ambulance bay in Lunder. The sidewalk along the Wang Ambulatory Care Center that leads to the White Lobby was closed to allow workers to adjust the slope of the sidewalk. The incline of the White Ramp was lowered for the benefit of individuals with accessibility needs and to assist in the movement of wheelchairs. The White Ramp and Fruit Street will receive a final coat of asphalt in the next few weeks. When the White Ramp reopens, the patient drop-off area will return to the top of the White Ramp. Patient pick-up will remain at the Wang Lobby. ■

Bicentennial CORNER

THE EGYPTIAN MUMMY PADIHERSHEF is the Ether Dome's most famous resident, but he has a lesser-known roommate who also was an early gift to the hospital. The plaster statue of Apollo in the Ether Dome was given to the MGH by statesman and orator Edward Everett in the 1840s. It is a copy of the original Apollo Belvedere, a sculpture unearthed in Rome during the Renaissance. Napoleon looted Rome in the early 19th century and took the Apollo Belvedere from the Vatican to the Louvre in Paris. The Louvre made and sold plaster casts of the statue, one of which Everett bought and shipped back to Boston. The English sea captain and novelist Frederick Marryat, visiting America a few years before the donation, described a visit to Everett's home, where the statue was draped to cover its near-nakedness. Marryat decried the covering as an example of the prudishness of otherwise educated and open-minded Americans. ■



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MGH Hotline
is published weekly by the
MGH Public Affairs Office
and is available online at
www.massgeneral.org/news/hotline.

MGHers are encouraged
to submit news tips
and story ideas.

MGH Hotline is printed on
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08•26•11

MGH HOTLIN

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

THE CUTTING EDGE

AT 8:03 MONDAY MORNING, in operating room (OR) 51, the first surgical procedure in the Lunder Building began. By 8:15 am, surgeon David W. Rattner, MD, chief of the Division of Gastrointestinal and General Surgery, had made the first laparoscopic incision, and a new era in MGH surgery was under way. OR 51 was one of nine new ORs to open on Aug. 22.

There was some nervousness in the new surroundings, reported anesthesiologist Aalok Agarwala, MD, but "everything went smoothly. The culture today is sort of like in a factory, where anyone can stop the line if there are concerns." No one did.

That the transition went without a hitch was not a surprise. The move had been preceded by months of training and simulations in the new environment, which features state-of-the-art equipment – including new monitors, digitally-controlled supply cabinets, imaging equipment and operating room tables that are among the most advanced in the country.

"Today is the culmination of five years of planning," noted Joanne Ferguson, RN, MS, a staff specialist for Nursing Administration and Support Services and Lunder perioperative project manager. "Conceptual and space planning began in 2005. I transitioned to the building team in 2006, and since then, this project has been my life."

LUNDER SURGERY: Vascular surgery in progress Monday morning

The move began in earnest on Friday, Aug. 19, and OR and Interventional Radiology personnel labored through the weekend to transfer offices, supplies and equipment from the White, Jackson and Gray Buildings to the Lunder. At 5 am Monday morning, a Lunder OR command center was set up on Lunder 3 and manned by operations implementation co-leaders Edward Raeke, director of Materials Management, and Andrea Paciello, executive director of Radiation Oncology, with the assistance of Lunder project manager Jennifer Hood.

By 9:45 am, Rattner's case was still proceeding, while next door in OR 52, surgeon Cristina R. Ferrone, MD, was in the midst of executing a Whipple procedure, an operation performed

(Continued on page 3)

SUNSET RITE: Dates are passed during the breaking of the fast

Annual celebration of Iftar at MGH

AT SUNSET ON AUG. 16, more than 200 people gathered in the Thier Conference Room for the 11th annual MGH celebration of Iftar, the Muslim breaking of the fast. During the month of Ramadan, Muslims abstain from food and drink between sunup and sundown. Many attending the MGH celebration brought family and friends to join in what has become an MGH tradition.

"MGH's Muslim staff members take pride in showcasing their employment place," says MGH pharmacist Firdosh Pathan, who has organized the annual event since it began. "They love to show how wonderful it is to work in a place where they are accepted by celebrating their religious events."

Jeff Davis, senior vice president of Human Resources and Deborah Washington, RN, PhD(c), director of Diversity for Patient Care Services, offered welcoming remarks. After prayer, trays of dates – the food traditionally eaten to break the Ramadan fast – were passed, followed by a dinner of traditional Mediterranean cuisine prepared by MGH Nutrition and Food Services.

Celebrating another year of ESOL graduates

EARLIER THIS SUMMER, the MGH and Jewish Vocational Services of Boston (JVS) celebrated 86 MGH employees as they completed a year of the English for Speakers of Other Languages (ESOL) program. The MGH/JVS program, which began in 1994, is the longest continuous ESOL program in the state.

Stevenson Morency, RN, a nurse on White 7, was this year's keynote speaker. Morency talked about his move to the United States from Haiti in 2002, and his decision to seek an education and a career in health care. "I was young and had not made any major decisions yet," he said. "I had no friends and didn't know the language. I was moving to a place where I didn't know anyone."

Enrolling at the University of Massachusetts Amherst was the best decision he ever made, he said. After trying out a few different majors – including computer science, chemistry and biology – he said his desire to make a difference led him to nursing. Nursing school led him to the MGH, where he became the first Hausman Fellow *(see related story page 3)*.

"The experience I got here broadened my horizons. I had great mentors ... and I am forever grateful to them for making themselves available to me when I needed their support."

MORENCY

He congratulated the graduates of the ESOL program for all they had accomplished. "I want to remind you that you are all very special and fortunate to be graduating from this program," he said. "Keep your dreams alive, and don't be afraid of the space between dreams and reality."

During the celebration, students graduating from higher level ESOL programs, including Isabel Ramos, a unit service associate, read from essays they wrote for the program.

"This English class helps me a lot in my job communicating with patients, my supervisor and the other staff in the hospital," she said.

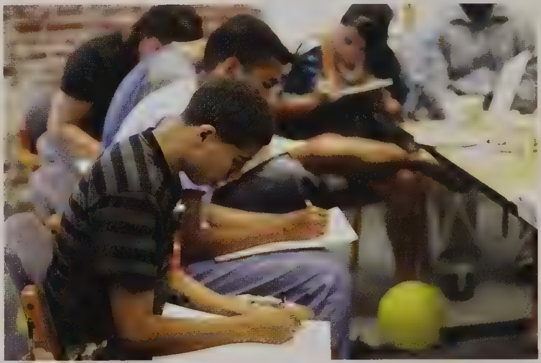
RELEASING STRESS: From left, Elizabeth Souffrant, Tamieka Banks-Tillma and Bianca Prato participate in a stress-relieving activity.

BHI provides invaluable tools for a group of rising stars

"HOW MANY OF YOU have been burdened with stress over the past year?" asked Rana Chudnofsky, director of the Benson-Henry's Education Initiative, of a group of 25 local high school students gathered at the Benson-Henry Institute for Mind Body Medicine at MGH on Aug. 8. Every hand in the room went up.

The students had come to talk about their experiences using relaxation response techniques that Benson-Henry taught them as part of a four-week year-long section of an after-school program provided by the MGH Center for Community Health Improvement's Youth Scholars Program.

The event kicked off with a pizza party and then went right to the heart of the matter: stress and how to combat it. The teens were each handed a yellow balloon and told to write something on it that had caused them stress. On one, a girl wrote "tests." On another, a boy wrote "bullying." When everyone completed their task, Chudnofsky told the teens to toss their balloons in the air and keep them floating. "How many of you feel like this every day, just trying to keep it together, balancing up in the air?" she asked.



WRITING RESPONSE: Ahmed Ahmed, left, writes an essay about what he learned.

That's where the relaxation techniques come into play. Benson-Henry staff have taught the teens ways to calm their minds and control their emotions. The students wrote essays about what they had learned and talked as a group about how it had helped.

"In the days leading up to the SATs, I couldn't sleep because I was so stressed," said Nathalie Garcia of The Kennedy Academy in Boston. "But then I used the relaxation technique to think positively and to relax every muscle one at a time, and I was able to go to bed at 10 o'clock that night and sleep."

"I play soccer, and I'm the goalie," said Darlene Chavarria of East Boston High School. "Before a game when I'm stressed, I imagine myself making an amazing save … visualizing it. Then my stress level comes down."

With school starting again soon, these tools will help prepare the teens as they go into a new year. And that's the goal of both Benson-Henry and the Youth Scholars Program.

For more information about this program at the Benson-Henry Institute for Mind Body Medicine, contact Marilyn Wilcher, founder and developer, at 617-643-6035. For more information on the MGH Youth Scholars Program, contact Christy Egun at 617-724-2950. ■

Hausman Fellowship empowers minority nursing students

PURSUING A NURSING CAREER is a difficult road for anyone, but aspiring clinicians from diverse backgrounds may face added pressures and challenges in a health care workforce that is predominately white. Through the Hausman Fellowship, founded at the MGH in 2007 to promote recruitment of minority nurses, minority nursing students are empowered to achieve their health care dreams and better serve the hospital's diverse patient population.

An Aug. 19 ceremony in the O'Keeffe Auditorium celebrated the 2011 Hausman Fellows, all young and eager nursing students primarily from local colleges. The fellows successfully completed a 10-week program of activities ranging from hands-on clinical practice to manning the White Lobby information desk to interviewing senior hospital leaders about their roles. Each student was paired with a minority mentor and minority and nonminority preceptors to provide meaningful clinical, practical and social learning experiences.

CONFIDENCE BUILDING: The Hausman Fellows with Washington, back row, left, and Bernice McField-Avila, MD, Hausman Program mentor, back row, right

Lauren Kang Kim, a student at Linfield College in Oregon, came to the United States from Korea four and a half years ago. "I feel like I'm reborn as a Hausman Fellow," she told the audience. "I feel very confident because I have worked in this very supportive environment. I'm very grateful to be part of this program."

In a panel discussion following the ceremony, the students were asked to name one thing about the program that had the most effect on their outlook. Learning to "take initiative" said one. Learning to "ask questions" said another, and learning to "explain our culture and background" said a third. Jeffrey Jean, a University of Massachusetts Boston student, summed it up: "Learning that it's OK to be a leader sometimes and a follower sometimes. In a word, awareness."

The Hausman Fellowship was originally funded by Margaretta Hausman, LICSW, a social worker and former MGH patient, and is spearheaded by Deborah Washington, RN, PhD(c), director of Diversity for Patient Care Services. For more information about the Hausman Fellowship program, contact Washington at 671-724-7469 or *dwashington1@partners.org.* ■

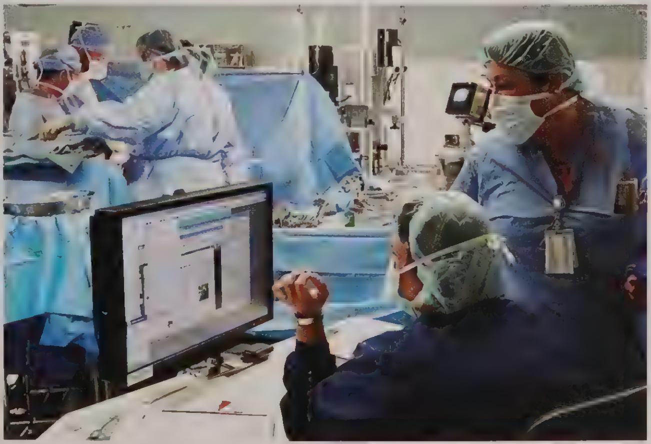
– Lunder OR

(Continued from page 1)

to treat cancerous tumors on the head of the pancreas.

Meanwhile, fourth floor operating rooms were also going live, and by 10:30 am two other operations were in progress. In OR 81, Joshua Hirsch, MD, associate vice chair of Interventional Imaging, was engaged in an embolization procedure, while in OR 83, associate vascular surgeon Michael T. Watkins, MD, was hard at work with his team on an angioplasty. Robert M. Sheridan, RT(R), director of Interventional Radiology, noted that OR 83 and OR 84 feature fully integrated operating room tables with a "C-arm" mounted on a robotic armature, which provides surgeons and radiologists with digital angiography for real-time images of the surgery. "The set up perfectly combines the radiological and operational environments," he noted.

Peter Dunn, MD, executive medical director for the Operating Rooms, was a busy man on Monday as he moved from room to room and floor to floor, making sure that everything was proceeding smoothly.



ENHANCED SUPPORT: New operating room

"The opening of the new perioperative clinical spaces in the Lunder is a very special time in the history of the operating rooms at the MGH," Dunn said. "The facility has been designed to enhance and support the wonderful care that is provided every day by our clinical and support teams. The first procedures have started off extremely well, a testament to all of the great work our teams have done preparing for this day."

Dawn Tenney, RN, MSN, associate chief nurse for Perioperative Services, also had her hands full. "We not only opened operating and procedure rooms on Lunder 2 and 4, we also opened pre- and post-operative spaces," she said. "All the months of planning, cross training, simulation and teamwork paid off in spades. It's a beautiful facility, but as always, it's the focus on the patient that brings out the best work of everyone."

For more information on the Lunder Building and the ongoing move-in process, access *http://intranet.massgeneral.org/lunderbuilding.* ■

WHAT'S HAPPENING

Change in *MGH Hotline* schedule
MGH Hotline will not be published Sept. 2 due to the Labor Day holiday on Sept. 5. The regular printing schedule will resume Sept. 9.

Heart Center education class
The MGH Heart Center is holding its monthly patient and family education class, "Understanding Heart Failure," Sept. 7 from 10:30 to 11:30 am in the Yawkey Center, Room 10-660. For more information or to register, call 617-643-1452.

Acupuncture seminar
The MGH Chinese Scientist and Staff Association will host a seminar on acupuncture as part of its ongoing series on traditional Chinese medicine in the treatment of diseases and health conditions. The Harvard Medical School Continuing Medical Education Accredited seminar will be held Sept. 8 from 6:30 to 8:30 pm in the Simches Research Center, Room 3.120. All are welcome to attend and registration is required for CME credit. To register, email *cssa@partners.org*. Registration is free before Sept. 6 and $10 after that date. A light dinner will be available.

Updates from the Partners IRBs
The MGH Clinical Research Program and the Partners Human Research Committee are sponsoring a lunchtime program for research staff on Sept. 14 from noon to 1 pm in the Simches Research Center, Room 3.110. Rosalyn Gray, director of Human Research Review and Compliance, will present. Registration is required. Information can be accessed at *http://hub.partners.org/catalog* or by contacting Lauren Michaels at *lmichaels@partners.org*.

Quit smoking with "Kick Butts 101"
The MGH Tobacco Treatment Service is offering the seven-session weekly group program "Kick Butts 101" starting on Sept. 20 from 5 to 6 pm. The program will include counseling on developing a quit plan, stress management, preventing weight gain and staying smoke-free. For more information contact Hilary Aguirre of the Tobacco Treatment Service at 617-726-7443.

IN GENERAL

Lisa Rosenbaum, MD, an internal medicine resident on a year-long rotation at the MGH, has been selected as a 2012 Robert Wood Johnson Foundation Clinical Scholar by the Robert Wood Johnson Foundation (RWJF). RWJF is the nation's largest philanthropy devoted to improving the health and health care of all Americans. Scholars are trained in leadership, healthy policy and health services research.

Douglas Drachman, MD, director of the Cardiovascular Fellowship Program at the MGH Heart Center, has been selected as one of 10 National Fellows for the inaugural Society for Cardiovascular Angiography Emerging Leader Mentorship (ELM) Program. The ELM program facilitates the transition of physicians into the next generation of leaders in the field of interventional cardiology.

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Consumer Reports rates cardiac surgery

The Division of Cardiac Surgery at the MGH received a three-star "above average" rating in *Consumer Reports'* September issue. The rating appears in the section, "Protect Your Heart," which includes state-by-state rankings of heart surgery practices based on data provided by the Society of Thoracic Surgeons from July 1, 2009 to July 30, 2010. The ratings compare surgical groups that perform heart bypass surgery based on overall performance, complications and other quality measures.

"It is welcome national recognition of the outstanding care provided at MGH based on objective measures of quality established and accepted by cardiothoracic surgeons internationally," says Thoralf M. Sundt III, MD, chief of the Division of Cardiac Surgery and co-director of the Heart Center at the MGH.

Sundt credits the division's model for care when it comes to achieving success. "We emphasize the importance of maintaining the highest standards of evidence-based practice, including measures to enhance in-hospital recovery and improve long-term outcomes," he says.

No, that's not a wrong number

THE HOSPITAL HAS BEGUN USING a new area code and exchange number, 857-238-XXXX, in addition to existing telephone numbers because of the increase in telephone lines at the MGH. Both will be used throughout the main campus and at some affiliates connected to the main campus. Staff still will be able to dial a five-digit extension (e.g. 8-XXXX) when calling internally to any of the new numbers. For more information about the new phone numbers, contact the Help Desk at 617-726-4357. ■

Sept. 11 service of remembrance

TEN YEARS HAVE GONE BY since America was stunned by the events of Sept. 11, 2001. A remembrance of the tragedy will be held at the MGH Chapel on Sept. 9 at 9 am. At the service, senior hospital administrators and members of the MGH Chaplaincy will lead reflections, litanies, readings, prayers and special blessings for the occasion. The service will provide opportunities for quiet contemplation and symbolic remembrance.

The event will be repeated by the Chaplaincy at the 12:15 pm interfaith prayer service and will be televised at that time. Special mention of the events and significance of Sept. 11 will be made at both the regular weekly 11 am pre-Shabbat service and the daily 4 pm mass, both of which will also be televised. The MGH Chapel is located on Ellison 1, diagonally across from the Gift Shop. The service will be broadcast on MGH Channel 16.

For more information, call the MGH Chaplaincy office at 617-726-2220.

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NEW BEGINNING: Photos from left: O'Donnell and Ducarmel escort Acevedo from Ellison 14; Acevedo arriving on Lunder 10; Acevedo in her new room

A successful transition

Excitement heralds arrival of Austen Inpatient Care Pavilion's first patient

A FEW MINUTES shy of 8:30 a.m. on Sept. 7, word was given to begin moving the first group of patients from Ellison 14 to the new W. Gerald Austen, MD Inpatient Care Pavilion in the Lunder Building. Leading the way was Nancy Acevedo of East Bridgewater, who had the honor of being the first patient to move into the new building. The trip, ushered by the sound of clapping hands of the Ellison 14 staff who lined the corridor to see Acevedo off, lasted under 10 minutes and was the picture of efficiency.

Escorted by Susan O'Donnell, RN, and Nicolas Ducarmel of MGH Patient Transport Services, Acevedo arrived at the new Cancer Care Center located on Lunder 10, the Emilene J. Brown and Sumner W. Brown Floor of the Austen Inpatient Care Pavilion. After a quick verification of her information, Acevedo – who changed into her own clothes to make the big trip – was resting comfortably in her new room.

"It's really nice," Acevedo said. "It's like something from the future."

The Austen Inpatient Care Pavilion comprises the top five inpatient care floors in the Lunder Building. Floors 9 and 10 are for medical oncology patients and floors 6, 7 and 8 are for neurology and neurosurgery patients. The Austen Pavilion features 150 large single rooms with ample space for not only the patient and caregivers, but also for the patient's family and friends. Each room, which features large windows with beautiful views, is not only equipped with the latest technology but also has the capacity to adapt to and include medical advances developed well into the future.

The entire move of patients from Ellison 14 into Lunder 10 was completed within 90 minutes.

"The Austen Inpatient Care Pavilion is a perfect tribute to an MGH giant who has poured so much of his heart and soul into building and shaping the MGH," says Peter L. Slavin MD, MGH president. "More than anyone, Jerry Austen embodies the spirit of excellence, compassion and innovation that has long defined MGH. We are so fortunate and proud to have the Austen name grace this beautiful center for patients and families." ■

ACD Fair offers glimpse into future of patient care delivery

THE LAUNCH OF acute care documentation (ACD), an electronic system for assessments, notes and flow sheet data that will streamline and enhance patient care delivery, is quickly approaching. Pilot testing, or user acceptance testing, is scheduled to begin in early 2012 on the Ellison 4 Surgical Intensive Care Unit, the Ellison 9 Cardiac Intensive Care Unit and White 9 General Medicine. The current goal is for ACD – which is known interchangeably as e-chart or MetaVision – is to be fully implemented by spring 2013. For a first-hand look at this new system as well as its training process, all staff who provide patient care are invited to attend the ACD Fair on Sept. 14 from 11 am to 4 pm in the Bulfinch Tent.

"Educating and training staff on how to successfully use the system has been given much thought and careful planning over many months," says Gino Chisari, RN, DNP, director of the Norman Knight Center for Clinical and Professional Development. "We have collaborated to design a curriculum tailored to physicians, nurses and all of our health care professions colleagues, while remaining time efficient and free of redundancies."

"The goal is to create a learning environment that fosters proficiency in using the system in a stress-free and well-supported setting," adds Pat Grella, RN, MHA, clinical leader within the ACD project. "Next week's fair is the first step in the overall learning process and will be a great opportunity for staff to preview this exciting new system.

Study confirms absenteeism in children exposed to smoke

CHILDREN WHO ARE exposed to tobacco smoke at home miss more days of school than do children living in smoke-free homes, a new MGH study confirms. The report – which finds these children have higher rates of respiratory illnesses caused by second-hand smoke and details the probable economic costs of increased school absence – has been released in the online edition of *Pediatrics*.

"Among children ages 6 to 11 who live with smokers, a quarter to a third of school absences are due to household smoking," says Douglas Levy, PhD, of the Mongan Institute for Health Policy at MGH, the paper's lead author. "On a national basis these absences result in $227 million in lost wages and time for caregivers or their employers."

The MGH team analyzed data from a nationwide survey of representative households. Adults from homes with young schoolchildren were asked to evaluate each child's general health and to answer questions such as how many people smoked inside their homes, how many school days a child lost to illness in the previous year, and whether the child had specific illnesses during that year or more recently. More than 14 percent of the 3,000 children whose information was analyzed lived with at least one person who smoked in the house, representing 2.6 million children nationwide. During the surveyed year, children living with one indoor smoker were absent an average of one more day than those living in homes where no one smoked indoors; those living with two or more indoor smokers were absent for one and a half additional days. Illnesses associated with tobacco-smoke exposure – including ear infections and chest colds – accounted for 24 percent of absences in children living with a single indoor smoker and 34 percent for those living with two or more.

"The health impact of living with a smoker is probably more extensive than our study shows, since the survey only asked about three smoking-associated conditions – ear infections, chest colds and asthma – and there are several more," Levy says. "Since almost half of the smoking households in our study had low incomes, the economic impact may be strongest on households least able to afford it."

Senior author of the *Pediatrics* report is Nancy Rigotti, MD, of the Mongan Institute for Health Policy and the MGH Tobacco Research and Treatment Center, and Jonathan Winickoff, MD, MPH, of MassGeneral Hospital *for* Children is a co-author.

PASS IT ON: MGH Youth Scholar Nathalie Garcia accepts the symbolic baton passed to her by Elizabeth Centeio.

MGH celebrates another year of job opportunities for youth

THE STARR CENTER at the Schepens Eye Institute was filled with nearly 300 people on Aug. 17 for the Summer Jobs and Youth Programs Celebration. Attendees, including MGH staff members, volunteers and student participants, were celebrating another successful year of providing 148 local youth and college students with job opportunities and inspiration to pursue health and science careers. The MGH's Center for Community Health Improvement annually organizes the summer jobs program in collaboration with MGH and Partners Human Resources.

THE MGH'S CENTER FOR COMMUNITY HEALTH IMPROVEMENT ANNUALLY ORGANIZES THE SUMMER JOBS PROGRAM IN COLLABORATION WITH MGH AND PARTNERS HUMAN RESOURCES.

Gaurdia E. Banister, RN, PhD, executive director of the MGH Institute for Patient Care, was the event's guest speaker. Banister told the students that she understands the obstacles and challenges they face. "I have been where many of you are today," she said.

Program participants Ambar Salomon McField and Elizabeth Centeio told the audience how their work at the MGH influenced their lives. 18-year-old Salomon described how a chance encounter with a patient during her summer job inspired her to become a nutritionist and attend Wheaton College in the fall. 20-year-old full-time student and full-time mother Centeio worked in the hospital's Pulmonary Critical Care Unit this summer. She plans to follow her passion to become a physician after her pre-med studies at UMass Boston and continue on to medical school.

Christy Egun, director of MGH Boston School Partnerships, then announced that in the fall the MGH High School Program will offer more in-depth knowledge, research and employment opportunities, and will have a new name: the MGH Youth Scholars Program.

Recruitment for MGH staff to volunteer for Youth Programs in the fall is now underway. To join the more than 200 MGH volunteers already involved, contact Joan McCarthy at 617-724-3210. ■

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Program participants Ambar Salomon McField and Elizabeth Centeio told the audience how their work at the MGH influenced their lives. 18-year-old Salomon described how a chance encounter with a patient during her summer job inspired her to become a nutritionist and attend Wheaton College in the fall. 20-year-old full-time student and full-time mother Centeio worked in the hospital's Pulmonary Critical Care Unit this summer. She plans to follow her passion to become a physician after her pre-med studies at UMass Boston and continue on to medical school.

Christy Egun, director of MGH Boston School Partnerships, then announced that in the fall the MGH High School Program will offer more in-depth knowledge, research and employment opportunities, and will have a new name: the MGH Youth Scholars Program.

Recruitment for MGH staff to volunteer for Youth Programs in the fall is now underway. To join the more than 200 MGH volunteers already involved, contact Joan McCarthy at 617-724-3210. ■

Courageous heart patient follows the Bruins' lead

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FRESH FACE: A bearded Boily with the Stanley Cup, and inset, cleanly shaven

Ovarian Cancer Survivors Course

SUPPORTING SURVIVORS: From left, Birrer, Lohnes and Schorge

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For more information about ovarian cancer treatment at the MGH, visit *www.massgeneral.org/cancer.*

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MGH HOTLIN

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

New hope for cancer patients

Milestone gift establishes Henri and Belinda Termeer Center for Targeted Therapies

TRANSFORMING CARE: From left, Baselga, Henri and Belinda Termeer, Peter L. Slavin, MD, MGH president, and Haber

FOR A NUMBER OF YEARS the MGH Cancer Center has been at the forefront of the promising field of targeted therapy, in which treatment is tailored to attack specific genetic mutations responsible for an individual patient's tumor. A major gift of $10 million from Henri and Belinda Termeer, announced Sept. 13, will enable the Cancer Center to expand its efforts in this area through the creation of the Henri and Belinda Termeer Center for Targeted Therapies. The former chief executive of Genzyme Corporation, Henri has been a longtime supporter of the MGH and serves on the MGH Board of Trustees. Also an active member of the hospital community, Belinda is a director on the MGH Cancer Center Leadership Council.

"Henri and Belinda's gift is incredibly generous and all the more important to us since it comes from two exceptional individuals who are so committed to and knowledgeable about the field of personalized cancer therapies," says Daniel Haber, MD, PhD, director of the Cancer Center. "This is a real endorsement for us and a milestone for the Cancer Center."

(Continued on page 4)

NIH director outlines opportunities in biomedical research

FRANCIS S. COLLINS, MD, PHD, director of the National Institutes of Health (NIH), did not come to the MGH to stress the current economic outlook for research, but the topic appeared to be on everyone's mind in the packed Simches Research Center conference room Sept. 9.

NIH spending surged dramatically between 1998 and 2003, but has since flattened, Collins said, and further significant resource constraints may lie ahead. "I'm guardedly optimistic," he reported. "The message we are sending is that research is a really important investment for human health and the economy. It creates jobs and stimulates American competitiveness."

That message has been enthusiastically received by the Obama administration, Collins noted, and over the past few months he has met with some 53 members of congress and 14 senators to hammer it home.

GUARDEDLY OPTIMISTIC: Collins addresses researchers

"Don't worry too much about the course we are on," Collins advised researchers. "We may be at a rough and tumble moment, but there is a sufficiently critical mass of people who wish us well. Just keep going and don't stop now."

What Collins did come to speak about were "exceptional opportunities in biomedical research." He devoted most of his talk – which was sponsored by the Executive Committee on Research – to outlining the multifaceted efforts of NIH to advance both basic and clinical research, a list that included accelerating discovery through technology, looking at better and more efficient ways to speed the development of new drugs, promoting collaboration between researchers and industry, and developing new ways to design clinical trials.

(Continued on page 4)

HEALING HEARTS: McIntyre, center, with two MGH cardiac nurses who cared for her, Leann Otis, RN, left, and Jean Murray, RN

Raising heart disease awareness

FOR JENNIFER MCINTYRE, RN, BSN, an MGH clinical nursing supervisor, witnessing complex medical procedures is an ordinary part of her day. It wasn't routine, however, when she became a patient last year and needed double bypass surgery to treat a 90 percent blockage in her left main artery. She credits her medical team at the MGH – led by cardiac physician Shawn Gregory, MD, and surgeon Thomas MacGillivray, MD – for her successful surgery and recovery.

Determined to give back to those who took care of her at the MGH, McIntyre laced up her sneakers and hit the pavement on Sept. 10, joining nearly 10,000 walkers in the American Heart Association's (AHA) 2011 Boston Heart Walk. Teams from the MGH raised more than $30,000 for the cause. McIntyre walked the longest route, six miles, in support of Ellison 2 (Cardiac Access), Ellison 8 (Cardiac Surgery) and Blake 8 (Cardiac Surgery Intensive Care Unit).

"The walk was a festival for me. It was great to see people younger than me, my age and older all together to celebrate life. We are the lucky ones, and we wanted to show it," says McIntyre.

McIntyre, the mother of two young children, wanted to extend her gratitude to the nurses who cared for her and at the same time, create awareness about heart health. "I wanted to do anything to help the AHA get the word out about heart disease," she says. "I have a special interest in women – as, of course, I am one – but I also wanted people to know what they can do after bypass."

As part of the awareness effort, McIntyre shared the list of her symptoms. She had no family history of heart disease, exercised regularly, didn't smoke and her cholesterol levels were not high. She did, however, experience a lingering pain in her chest. After experiencing the pain for almost two months and ignoring the symptoms, she knew she had to see her doctor. What she thought was heartburn turned out to be much more.

After going though surgery, however, McIntyre says she gained a new perspective. She always had the skills and compassion of a nurse, but says she can now better connect with the patient experience and share her story with others.

Her advice to patients – "Don't deny the symptoms. People like me can have heart disease too."

CSSA seminar explores acupunctur

IN THE UNITED STATES, approximately 30 percent to 60 percent of patients utilize complementary or alternative medicine (CAM). And although the use of alternative medicine is increasing, many U.S. health care professionals do not feel they are fully prepared to manage patients who utilize CAM as part of their treatment.

To help educate caregivers about acupuncture, one of the most common CAM treatments, the MGH Chinese Scientist and Staff Association (CSSA) held a seminar, "Acupuncture in Health and Disease," Sept. 8 in the Simches Research Center. Nearly 100 physicians, nurses, health care professionals, scientists and acupuncturists from across the Greater Boston area attended the event. The seminar, accredited by Harvard Medical School (HMS) Continuing Medical Education, was the second in the CSSA series, "Introduction to the Use of Evidence-Based Traditional Chinese Medicine." Traditional Chinese medicine includes acupuncture and herbal medicine as well as diagnostics.

The event's first speaker, Weidong Lu, LAc, MD, MPH, PhD, of the Dana-Farber Cancer Institute, introduced the emerging field of oncology acupuncture, which recently has been applied in clinical trials. Vitaly Napadow, PhD, LAc, of MGH Imaging and the BWH Pain Management Center, then presented his novel findings using functional magnetic resonance imaging to delineate the mechanisms underlying acupuncture effects on brain activity related to clinical improvements. A question and answer session followed the presentations. The seminar – organized with support from MGH Human Resources and the MGH Benson-Henry Institute for Mind Body Medicine – was presided over by Albert Yeung, MD, of the MGH Depression Clinical and Research Program, an expert in the use of acupuncture to treat depression.

"We are so grateful that this program has drawn more and more people's attention," says Winnie Shum, PhD, of the MGH Center for Systems Biology, the past president and currently a committee member of the CSSA. "We hope that eventually traditional Chinese medicine can become a standard option for patients here in Boston. Indeed, traditional medicine is already being practiced together with Western medicine in many major Asian cities, like Hong Kong and Singapore."

The CSSA will host its next seminar, "Traditional Chinese Medicine and Inflammation-Related Diseases," Dec. 1. Darshan Mehta, MD, MPH, medical director of the Benson-Henry Institute for Mind Body Medicine, will be the moderator and invited speakers are David Yue-Wei Lee, PhD, director of the Bioorganic and Natural Products Research Laboratory of the Mailman Research Center at McLean Hospital; and Yung-Chi Cheng, PhD, the Henry Bronson Professor of Pharmacology at Yale University. For more information, email *cssa@partners.org.* ■

ACUPUNCTURE AWARENESS: From left, Napadow, Lu, Yeung, Ying-Hua Wang, PhD, current interim co-president of CSSA and a scientist in the MGH Center for Regenerative Medicine, and Shum

ONE DECADE LATER: Rev. Patti Keeler speaks to service attendees

Service marks Sept. 11 anniversary

IN RECOGNITION OF the 10th anniversary of the Sept. 11, 2001 terrorist attacks, people across the nation and around the world paused in [illegible]nt weeks to remember and honor the lives l[illegible] and forever changed that day. Members of the MGH community gathered with MGH Chaplaincy staff, Peter L. Slavin, MD, MGH president, and Jeanette Ives Erickson, RN, DNP, FAAN, senior vice president for Patient Care and chief nurse, to mark the anniversary with a remembrance service Sept. 9. The service began with Michael McElhinny, MDiv, Chaplaincy director, recounting the events of that fateful morning, interspersed with the sounding of a gong and the reading of Psalm 23 by members of the Chaplaincy. The chaplains proceeded to light candles to the accompaniment of a harpist, and after an ecumenical prayer recited by Rev. Ann Haywood-Baxter, Slavin, Ives Erickson and McElhinny offered their reflections on the tragedy.

Slavin focused on the message "when in distress every man becomes our neighbor," that founding physicians John Collins Warren, MD, and James Jackson, MD, articulated as part of the MGH mission and described how the events of Sept. 11 only heightened the urgency of that message. Ives Erickson expanded on the theme of MGH's readiness to rise to the occasion in any time of crisis.

McElhinny described his initial feelings – along with the rest of the chaplains – of shock and being overwhelmed, but recalled how quickly he and the entire hospital mobilized to respond to the unfolding events. He emphasized the need for all to focus on hope as a motivating force going forward.

After a final musical interlude, the chaplains offered a blessing together, and then, each in his or her own language, bade attendees to go in peace. ■

A dream come true for MGH Cancer Center patient

IT WAS A WARM SUMMER DAY, but 61-year-old Kathy Taraschi of Dedham, Mass., gave shivers to the crowd at Fenway Park during her flawless rendition of the national anthem during the Sept. 3 pregame ceremony. The once-in-a-lifetime performance in front of approximately 37,000 Red Sox fans was especially meaningful for Taraschi, an MGH Cancer Center patient.

Taraschi was first diagnosed with breast cancer in 2008 and discovered a reoccurrence of the disease this past June. While she only recently began treatment, Taraschi and her team of MGH Cancer Center caregivers – including Beverly Moy, MD, MPH, Loren Winters, NP, and Kathy Blais, RN – are optimistic about the results thus far. Moy was alongside Taraschi's many family members, friends and neighbors who attended the game and proudly watched her sing.

"As a lifelong Red Sox fan, performing the national anthem for a game was a dream come true," says Taraschi. "The lyrics speak to the flag still standing after a long battle, and I am convinced that I, too, will be standing when my treatment is complete."

A professional singer, Taraschi was selected to sing the anthem from scores of individuals who seek the honor each season. She began singing at age 15, studied voice at the University of Rochester's Eastman School of Music and has performed live with jazz quartets, pianists and in musical comedy in Rochester, Philadelphia and Boston.

"My hopes for the future are to sing the national anthem again, record a CD, sing live with a big band and help other patients understand that their potential, dreams and hopes do not end with a diagnosis of cancer – mine didn't."

PHOTO COURTESY OF COURTNEY GARDNER/BOSTON RED SOX

ANTHEM OF HOPE: Taraschi at the Sept. 3 game

WHAT'S HAPPENING

Linda Kelly celebration of life

A celebration of the life of Linda Kelly, ANP, COHN-S, CM, will be held Sept. 20 at 2 pm in the O'Keeffe Auditorium. Kelly joined the MGH in 1969 as a staff nurse, holding many posts throughout her 41-year career, most recently as a nurse practitioner for the Occupational Health Service.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering hypertension screenings Sept. 26 from 1:30 to 2:30 pm at the West End Library, 151 Cambridge St. Wellness nurse Diane Connor, MS, RN, CDE, will provide free blood pressure checks and information on healthy blood pressure. For more information, call 617-724-6756.

National Atrial Fibrillation (AF) Awareness Month

Heart Center physicians Jeremy Ruskin, MD, and Moussa Mansour, MD, will present at Cardiology Grand Rounds Sept. 21. Ruskin will present "A Practical Clinical Tool for the Assessment and Classification of Atrial Fibrillation Related Symptoms" followed by Mansour on "Catheter Ablation for Persistent AF – Patient Selection, Techniques, Results and Predictors of Success." For more information, access *www.massgeneral.org/atrialfibrillation.*

Tobacco treatment retreat

The seventh annual tobacco treatment retreat will be held Sept. 28 from 8 am to 12:15 pm at the Colonnade Hotel at 120 Huntington Ave. The event is free of charge to Partners employees and sponsored by Partners HealthCare System clinical performance management. For more information or to register, contact Grace Bommarito at *gbommarito@partners.org*.

Fall prevention awareness

The MGH Collaborative Governance Fall Prevention Committee will host a booth Sept. 23, National Falls Prevention Awareness Day, from 10 am to 4 pm in the MGH Main Lobby. Information will be available for MGH patients, families and staff. For more information, contact Deborah D'Avolio, PhD, APRN-BC, at 617-643-4873 or Monica Staples, RN, MSN, at 617-726-3345.

– Termeer

(Continued from page 1)

José Baselga, MD, PhD, chief of Hematology/Oncology and associate director of the MGH Cancer Center, will lead the new Termeer Center, which will be located on the seventh floor of the Yawkey Center for Outpatient Care. The Termeer Center will feature a translational research program to speed the discovery and delivery of new targeted therapies to patients with early- and advanced-stage cancer, significantly expanding the number and range of clinical trials available to patients.

"This support will benefit patients and their loved ones for many years to come," says Baselga. "We are tremendously excited about the new center and the pioneering work that will come out of it. The field of cancer care and research is in the midst of a sea change. There is so much more hope we can offer with the possibilities of this new personalized approach. I find it especially inspiring to be at MGH, the place that is doing so much of the most important work in the field."

The Termeers' gift is one of the largest donations dedicated to cancer treatment in MGH history. For more information about the Henri and Belinda Termeer Center for Targeted Therapies, access *www.massgeneral.org/targetedtherapy.* ■

Women in Medicine Month event

The MGH Office for Women's Careers, Multicultural Affairs Office and Human Resources will present "Honoring the Past, Defining the Future: Women in Medicine in the 21st Century" Sept. 22 from noon to 1:30 pm as part of its monthlong celebration of Women in Medicine. Registration is required. MGH faculty with HMS appointments may contact *womens.careers@partners.org* to register.

IN GENERAL

AARP has once again named **the MGH** as one of its Best Employers for Workers over 50. The award recognizes companies that provide optimal work environments for employees over the age of 50. The MGH was praised for its strong workplace culture, opportunities for professional growth, flexible scheduling and commitment to retirees.

– Collins

(Continued from page 1)

The presentation was studded with examples from specific NIH projects, including the Cancer Genome Atlas, which aims to catalog genetic mutations responsible for cancer; initiatives to explore the use of existing compounds "repurposed" to treat other diseases; and efforts to make the most of the Clinical and Translational Science Awards consortium, a network of clinical and translational NIH grant recipients at 60 sites in 30 states and the District of Columbia, including the Harvard Catalyst program.

Collins also described his proposal for a new center that would focus on the frustrating process of developing new cancer drugs. The process, according to Collins, currently takes about 14 years and has a failure rate of 98 percent. Likewise, Collins pointed to the preclinical trial phase, sometimes known among researchers as "the valley of death," where animal testing to determine drug toxicity is the most common reason for drug failure. "It doesn't work that well. Is there a better way?" he asked. His answer is yes, and the NIH is hard at work exploring ways it might be done.

Last but not least, Collins stressed the importance of supporting early-stage clinical investigators and identifying ways to increase the diversity of the scientific community. "We take these issues very seriously," he noted.

Collins ended his talk by describing research – some of which is in progress here at the MGH – on the rare but debilitating disease called progeria, which causes the rapid acceleration of aging in children. While the disease may be extremely rare, knowledge about normal aging and general health that the work is developing is both exciting and extremely useful, said Collins. It is a point, he noted, that the public needs to understand.

"So be bold," he told the assembled researchers. "Be innovative. And try some wacky ideas from time to time – we at NIH like to see that!"

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MGH Hotline is published weekly by the MGH Public Affairs Office and is available online at *www.massgeneral.org/news/hotline.*

MGHers are encouraged to submit news tips and story ideas.

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09.23.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

200 YEARS YOUNG: The MGH Bicentennial Youth Scholars were recognized at the event.

Gala celebrates 200 years – and counting

FROM THE PRESENTATION of a videotaped message from President Barack Obama to recognition of the Bicentennial Scholars, the Sept. 16 Bicentennial Gala celebrated the MGH's achievements over the past two centuries while highlighting its vision for the future. More than 1,000 staff, friends and honored guests filled the ballroom at the Boston Convention and Exhibition Center to commemorate the hospital's 200th anniversary. The gala also served as a benefit for the Bicentennial Scholars Program, raising approximately $1 million.

Across the large, multimedia screens flanking the ballroom, guests watched archival video of President John F. Kennedy congratulating the MGH on its 150th anniversary. Then the Tanglewood Festival Chorus performed "A Jubilant Song"; Chief of Emergency Medicine Alasdair Conn, MD, and Respiratory Care Director Robert Kacmarek, PhD, offered recitations from James Jackson, MD, and John Collins Warren, MD, founding fathers of the MGH; MGH President Peter L. Slavin, MD, reflected on this milestone moment in time; and Claudius Conrad, MD, PhD, MGH surgeon and Steinway artist, played Chopin's "Raindrop Prelude." Through a montage, of music, images and inspiring words, the MGH Bicentennial Gala saluted the sense of purpose and the tradition of accomplishment that have long defined the hospital.

"Just as Drs. Jackson and Warren had envisioned so many years ago, the MGH still stands as a symbol of healing and health, hope and promise," Slavin said. "The institution is dedicated to our patients and their loved ones and is a testament to our staff, donors, trustees and volunteers who have collectively built and guided it in the past and are now leading it into the future. It is because of them – because of you – that we look to the next two centuries with confidence, optimism, humility, gratitude and more than a little wonder."

> "YOU SHOULD CELEBRATE AND BE PROUD THAT PEOPLE COME HERE FROM ALL OVER THE WORLD TO SEEK CARE FROM MGH'S EXPERTS ..."
>
> **HENRY A. KISSINGER**

HONORING EXCELLENCE: Top inset photo, Kissinger. Bottom inset photo, Slavin presents a Trustees' Medal to O'Connell.

Slavin's sentiment was echoed during a special videotaped message from Obama, congratulating the MGH as a true center of academic excellence.

Personal remarks by keynote speaker and former U.S. Secretary of State Henry A. Kissinger, included reflections on his experience as an MGH patient over the past several decades. He expressed his gratitude, fondness and deep respect for his physicians – W. Gerald Austen, MD, chair of the Chiefs' Council, and Roman DeSanctis, MD, director emeritus of Clinical Cardiology – who escorted Kissinger onto the stage.

"I am absolutely honored to be here with you all this evening," said Kissinger. "You should celebrate and be proud that people come here from all over the world to seek care from MGH's experts and resources and that it is a magnet for young trainees in health care seeking a chance to learn from the best and brightest the medical field has to offer."

Visiting from China with a group of colleagues was Jianguang Xu, MD, PhD, who followed Kissinger at the podium. He eloquently spoke about sharing knowledge, ideas and working together across different countries and cultures to advance medical science in the new millennium. Xu then unveiled a traditional vessel from his native

(Continued on page 2)

Jennings appointed CIO

A CHIEF INFORMATION OFFICER (CIO) is much more than a computer expert. A CIO must be a strategic, big-picture thinker who can effectively align the possibilities of information technology with an organization's needs and goals. Such an individual is Keith Jennings, a leader within the Information Systems (IS) department for 10 years, who recently was selected as CIO for the MGH and MGPO. He began the new role Sept. 15, taking on the position held since 1994 by Jim Noga, who has become CIO of Partners HealthCare.

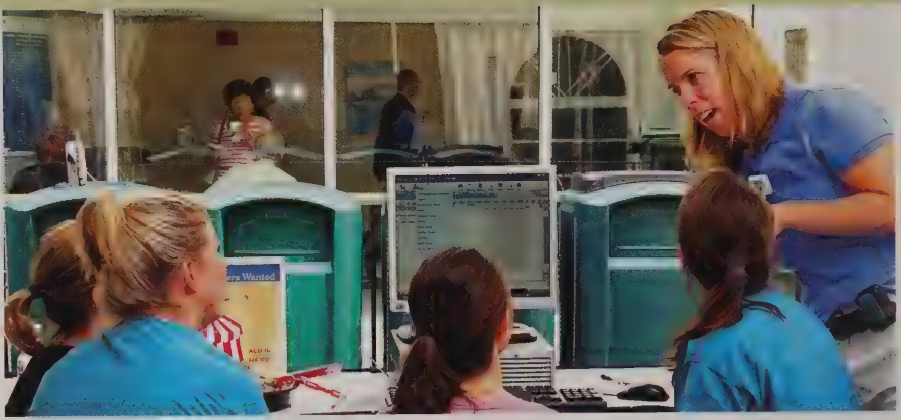
"It is an honor to be entrusted to help the MGH and MGPO move forward in this new and complicated health care environment," says Jennings. "Jim Noga's legacy at the MGH is a high-performing IS department. We have seasoned managers and a cadre of talented analysts and technicians. My charge now, in collaboration with clinical and administrative leadership, is to utilize this talent to make sure we can meet the needs of our clinicians, researchers, staff and patients."

JENNINGS

Jennings first joined the hospital as corporate manager of IDX Technology Support in 2001 and then became corporate manager of IS Management and Planning in 2004. Over the past 10 months he also served as interim director for IS Management and Planning. Among his achievements, Jennings led the implementation of IS infrastructure for multiple new MGH facilities, including the Lunder Building, and spearheaded the development of tech innovations such as patient tracking and an alert and notification system to support the Centers for Medicare and Medicaid demonstration pilot. In addition, Jennings oversaw the successful integration of Martha's Vineyard Hospital and Nantucket Cottage Hospital into the Partners network.

Prior to his career at the MGH and MGPO, Jennings spent 10 years in several health care IS roles and 12 years as a military police officer and civil affairs officer in the U.S. Army Reserve.

"We are delighted to have Keith as our new CIO," says Jean Elrick, MD, senior vice president for Administration. "We look forward to supporting him and his team as they continue to utilize information technology to help advance the missions of the MGH and MGPO."


ACD SNEAK PEEK: Meg Parsons, RN, ACD clinical lead, far right, talks with attendees.

Fair builds anticipation for e-chart

WITH THE ACUTE CARE DOCUMENTATION (ACD) PROJECT – also known as e-chart – documenting patient flowsheets, assessments and notes by hand will soon be a thing of the past. To offer a sneak peek at the project, which will automate documentation through a software system called MetaVision, an educational fair was held Sept. 14 in the Bulfinch Tent.

The event featured 10 workstations staffed by members of the ACD team – including project clinical leaders, Information Systems analysts and physicians. At each workstation, caregivers were able to try out e-chart, ask questions of the ACD team members and provide them with feedback. Most of the estimated 300 attendees gave rave reviews of the new system, ranging from "I can hardly wait!" to "When do we start?"

The roll-out of e-chart at the MGH and BWH is scheduled to begin in spring 2012 on three pilot units, and the goal is to complete implementation by spring 2013. Preparation is ongoing for the training that will take place two to three weeks prior to the go-live date.

For more information about the ACD project, contact Ann McDermott, RN, at *amcdermott4@partners.org* or Michele Cullen, RN, at *mcullen1@partners.org.* ■

– Gala

(Continued from page 1)

country, called a "ding," which he presented as a birthday gift to the MGH community.

The night's highlights included the presentation of the MGH Trustees' Medals by Cathy Minehan, chair of the MGH Board of Trustees and gala co-chair. The Trustees' Medal honors American physicians and scientists "whose lifetime contributions have uniquely benefited humankind, particularly through the advancement of medical care and practice." Only 14 individuals have received the award since it was created in 1986, including this year's awardees: Francisco G. Cigarroa, MD, chancellor of the University of Texas System; Patricia K. Donahoe, MD, chief emerita of MGH Pediatric Surgical Services and director of the Pediatric Surgical Research Laboratories; Howard M. Goodman, PhD, former chief of the MGH Department of Molecular Biology; James O'Connell, MD, MGH physician and president of the Boston Health Care for the Homeless Program; and Morton N. Swartz, MD, former chief of MGH Infectious Disease and beloved resident educator.

The evening drew to a close with the recognition of 22 local high school students selected as Bicentennial Scholars, who will receive financial and mentoring support in acquiring admission to, succeeding at and graduating from college. The students were introduced and congratulated by Valerie Stone, MD, MPH, of the Department of Medicine – the first African-American woman full professor at the MGH – along with a musical tribute by a septet from the Boston Youth Symphony Orchestra.

Slavin ended the evening with a warm salute to those who have worked tirelessly to make the MGH the place it is today and has been for 200 years. "Since 1811, Massachusetts General Hospital has become a temple of healing for Boston and for the world. It is a place where bright and kind-hearted men and women stretch their imaginations, act upon their ideas and pursue their passion to help, to heal and to offer hope." ■

Honoring service to the Latino community

OUTSTANDING SERVICE: From left, Bedoya, González and Jacobo

NAMED IN HONOR OF Ernesto González, MD, an esteemed physician in the Department of Dermatology, the Ernesto González Award for Outstanding Service to the Latino Community is presented each year to MGH employees as part of Latino Heritage Month, celebrated in the United States from Sept. 15 to Oct. 15.

Lisbeth Rodriguez, a medical interpreter and member of the Committee for Latino Initiatives, welcomed guests to the Sept. 16 awards breakfast in the Thier Conference Room. Following remarks by Jeff Davis, senior vice president for Human Resources, Bernice McField-Avila, MD, MHM, a 2010 González Award recipient and a primary care access coordinator for Emergency Services, spoke about her upbringing in Honduras and how it shaped the person she is today. González then presented the awards to this year's winners – Melissa Jacobo, MSW, LCSW, a social worker at the MGH Charlestown HealthCare Center, and Andres Bedoya, PhD, a psychologist in the MGH Department of Psychiatry.

Jacobo, chair of the MGH Charlestown Diversity Committee, was recognized for improving access to mental health care for Latinos in the Charlestown community, as well as for providing excellent care to her patients from the Dominican Republic, Puerto Rico and El Salvador, among other areas.

Bedoya was honored for his work as a co-principal investigator of a study addressing disparities in the treatment of depression among Latino adults within MGH Primary Care. Bedoya leads a yearly multicultural seminar with MGH psychology interns and supervises Latino undergraduates from Tufts University in order to provide them with clinical research experience.

In his acceptance speech, Bedoya asked the question, "Why do I do what I do?" His answer: "My patients are incredible. The impact you can have on someone can be so significant. That's why I do what I do." ■

IN MEMORIAM

Linda Thomas, ANP, COHN-S, CM

A PASSIONATE, SKILLED NURSE and beloved friend and colleague, Linda Thomas, ANP, COHN-S, CM, died Aug. 17 at the MGH due to complications related to polycystic kidney/liver disease. Thomas worked at the MGH for more than 41 years. A memorial service to celebrate her life was held Sept. 20 in the O'Keeffe Auditorium.

"Linda always wanted to be a nurse, and she loved every moment of her varied nursing career," says Suzanne Thomas, Linda's twin sister and an administrative assistant in the Department of Biomedical Engineering.

After graduating with a degree in Nursing from Keuka College in 1969, Thomas joined the MGH as a staff nurse. She then served as an instructor and clinical coordinator at the MGH Shepherd Gill School of Practical Nursing from 1970 to 1984. During this time, she earned a master's degree in Health Education from Boston University.

In 1986, Thomas became a staff nurse with the Gynecology/Oncology Surgical Service. The following year, she was appointed as a nurse recruiter for the MGH and joined the Occupational Health Service (OHS), serving as a staff nurse until 1998, when she graduated from the MGH Institute of Health Professionals with a master's degree in Nursing and became an occupational nurse practitioner. In addition to her advanced nursing degrees, Thomas was certified as an occupational health nurse case manager and occupational health nurse specialist.

"Without hesitation, I can say Linda was one of the most dutiful, hardworking employees I have had the pleasure of working with. More importantly, she was a great person that made those around her better," says Andy Gottlieb, NP, director of OHS.

Outside of her accomplished nursing career, Thomas had many passions and hobbies. A 37-year resident of Marblehead, she loved spending time at the beach and taking her Boston Whaler, "Splash," out on the water. She and her sister also ran a local bed and breakfast, where guests entered as strangers and left as friends. Thomas had a great love for dogs, especially Boston terriers.

"Linda needed both a liver and a kidney transplant to live, but could not get them," says Suzanne Thomas. "In honor of Linda, please consider organ donation. There is no greater gift than the gift of life."

Hyundai Hope on Wheels donates $100,000 to MGHfC

ON A BRISK SEPTEMBER MORNING in the Howard Ulfelder Healing Garden, Hyundai Hope on Wheels presented Mary Huang, MD, of the MassGeneral Hospital *for* Children (MGH*f*C) Cancer Center, with a $100,000 grant for the MGH*f*C Cancer Center's Long-Term Follow-Up Clinic. The clinic is one of 71 recipients of Hyundai Hope on Wheels' 2011 Hope Grant program, which is awarding $7.1 million during September in honor of National Childhood Cancer Awareness Month. The grant will enable the clinic to continue to provide quality, comprehensive treatment for the growing number of childhood cancer survivors who require ongoing care.

"The clinic will now be able to pilot and assess patient support programs while better tracking our patients and their needs – both medically and in outside contexts such as school and work – to improve their long-term follow-up care," says Allyson Ahern, associate director of MGH Corporate and Foundation Relations.

Since his diagnosis of Hodgkin's lymphoma at 12 years old and subsequent diagnosis of a salivary gland tumor at 20, Kevin Gallagher, now 25, has become well-acquainted with the clinic's work.

"What this program allows me is the ability to live a life that is minimally interrupted by appointments without asking me to sacrifice in my care," Gallagher says. "I can schedule one day during the year when I can be completely scanned and evaluated for the disease that I have had."

The ceremony concluded with Gallagher and several MGH*f*C Cancer Center patients placing their handprints on a white canvas to represent each child's personal triumph. ■

A HAND FOR HYUNDAI: MGH*f*C patient Nathan Buliga places his handprint on a canvas at the event.

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MGH Hotline is published weekly by the MGH Public Affairs Office and is available online at *www.massgeneral.org/news/hotline*.

MGHers are encouraged to submit news tips and story ideas.

MGH Hotline is printed on recycled paper. Please recycle it in any white paper box.

WHAT'S HAPPENING

MGH Hotline correction

The Sept. 16 issue of *MGH Hotline* incorrectly referenced the late Linda Thomas, ANP, COHN-S, CM, as Linda Kelly.

Youth soccer clinic

The New England Revolution, the MGH and Spaulding Rehabilitation Network are sponsoring a soccer clinic for children with disabilities at the Gillette Stadium Dana-Farber Field House Sept. 27 from 4 to 6 pm. Revolution players and coaches from the New England Revolution Academy will provide instructional skill drills and sign autographs. For more information, contact *MGHHRevents@partners.org*.

Microsoft Office 2003 fall courses

Partners Information Systems Training is offering courses to help employees improve their Microsoft Office skills. Request enrollment through PeopleSoft/Oracle Self-Service or contact the Help Desk for more information at 617-726-5085.

Employee parking waitlist

The employee parking waitlist will become a part of the MGH Commuters Corner website Sept. 26. Employees will be able to sign up, add new requests and monitor their status on the online list. The site can be accessed from Partners desktops via the following path: Start>Partners Applications> Utilities>MGH Commuters Corner. For more information, contact *commuterservices@partners.org*.

MGHer and daughter win big on "Minute to Win It"

AN ASSISTANT BILLING MANAGER at the MGH, Donna Coleman is highly organized, detail-oriented and great with numbers. She's also an expert bottle-cap flipper – one of several unusual skills that helped her and her daughter, Talana Deshaies, win $125,000 on the NBC game show "Minute to Win It."

In the show, contestants participate in a series of 60-second games that use objects commonly found at home to win up to $1 million. The episode featuring the mother-daughter duo aired Sept. 7. The two won seven challenges ranging from flipping a bottle cap into a cup to bouncing pingpong balls into an egg crate.

Coleman, who has worked at the MGH for 26 years, plans to use her half of the winnings to purchase season tickets to the New England Patriots and to support retina research – her son, Joel, lost much of his eyesight at 4 months of age due to an aneurysm. During the episode taping, when Coleman and Deshaies had lost two games and were feeling discouraged, Joel called in to the show, giving them the encouragement they needed to win.

"Joel inspired us to keep going, and we did!" says Coleman. "It was an amazing experience overall."

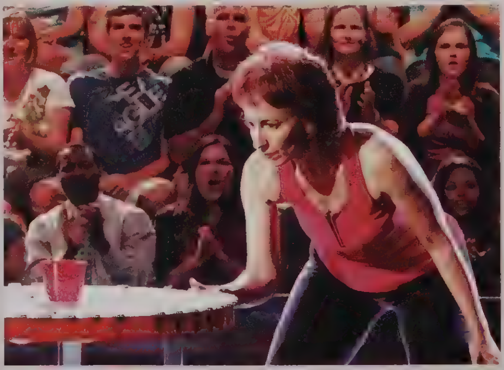


PHOTO COURTESY OF NBC

MINUTE MAGIC: Coleman playing the "Pop Top" challenge.

09.30.11

MGH HOTLIN

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Revolutionary potential

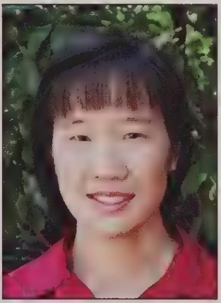
Innovative research proposals win major NIH grant support

ORGANISMS FROM SINGLE-CELLED PROTOZOA to mammoth whales all depend on tiny cellular components called mitochondria for their energy supply. But just as a motor cannot operate if its fuel line is blocked, disorders that disrupt mitochondrial function can be life threatening. Investigator Vamsi Mootha, MD, of the MGH Department of Molecular Biology, focuses on understanding mitochondrial disease and has just received one of 17 Transformative Research Project Awards from the National Institutes of Health (NIH). These five-year grants, which do not have traditional budget caps, are designed to support unconventional projects that have the potential to revolutionize their fields. Three additional MGH investigators – Harald Ott, MD, of the Department of Surgery; Timothy Padera, PhD, of the Department of Radiation Oncology; and Joy Wu, MD, PhD, of the Endocrine Unit – are among 49 new recipients of five-year, $1.5 million New Innovator Awards.

MOOTHA

OTT

PADERA



WU

"We're absolutely thrilled to receive this enabling grant," says Mootha. "We will focus on a group of devastating disorders for which there is no proven therapy. Most involve a blockade in the pipeline of reactions required to produce ATP, the cell's primary energy source. We're proposing a totally novel approach and drawing inspiration from nature, specifically from microbes that regularly cope with similar blockages. Our work could lay the foundation for a brand new class of therapies for these neglected disorders." Collaborating with Mootha will be Stanley Shaw, MD, PhD, of the MGH Division of Cardiology, and Jon Clardy, PhD, of Harvard Medical School.

Ott has developed a technique for assembling transplantable organ grafts by seeding the protein structures of donor organs with living cells. His team will work to expand fundamental animal studies to generate organs suitable for transplantation into human patients. Padera will seek to better understand the process of tumor metastasis, focusing on how the environment inside lymph nodes containing cancer cells contributes to tumor progression and possibly leading to new treatment targets. Wu's project is directed toward increasing the availability of blood system stem cells, which are responsible for the success of bone marrow transplantation. By using bone-forming cells called osteoblasts to grow greater quantities of those essential cells in culture, her team's work could expand the number of patients who can benefit from stem cell transplantation. ■

All Lunder Building floors occupied and operating

THE LUNDER BUILDING has bustled with movement for a long time, but the current activity is not related to construction or moving – it's the everyday operations of patient care. With the successful move of the Neurosciences Units to Lunder 6, 7 and 8 and Radiation Oncology to Lunder Lower Level 3, all floors of the MGH's newest facility are occupied and operating. The transition of equipment, staff and patients into the Lunder began in early July and was guided in carefully planned stages by the Lunder Building Go-Live team, a group of representatives from each of the services located in the Lunder.

"The move-in process was really something to see," says Ed Raeke, co-chair of the Go-Live team and director of Materials Management. "The teamwork involved to pull this off was phenomenal. In addition to our team, groups like Environmental Services,

(Continued on page 2)

MAKING THE CUT: From left, Jean Elrick, MD, Christine Cerrato, RTT, Maida Broudo, RTT, Paul Busse, MD, PhD, Kathy Bruce, RTT, Katie Mannix, RN, Hsiao-Ming Lu, PhD, Jay Loeffler, MD, and Paciello at the Department of Radiation Oncology's Sept. 7 ribbon-cutting ceremony.

– Lunder

(Continued from page 1)

Telecommunications, Nutrition and Food Services, Planning, and Materials Management – among many others – really went above and beyond to ensure physicians, nurses and others were well-prepared to care for their first patients in the Lunder."

Adds Andrea Paciello, team co-chair and executive director of Radiation Oncology: "Thanks to the brainpower and energy of hundreds of hardworking MGHers, the hospital made a smooth and efficient transition into our beautiful new facility. Every single person involved worked tirelessly with the same goal in mind – to create a space that enables the best possible patient experience."

Radiation Oncology celebrated its move with a Sept. 7 ribbon-cutting ceremony and marked a milestone Sept. 14 with the treatment of its first Lunder patient. In order to ensure continuity of care for patients already under treatment, additional treatment machines will be moved from the Cox Building to Lunder between now and December.

"Most of our patients receive daily treatments for four to eight weeks, so our move could not be done in a single day without serious disruption to patient care," says Paciello. "The department started planning for the transition more than three years ago and our staff members have done an outstanding job of making that plan a reality."

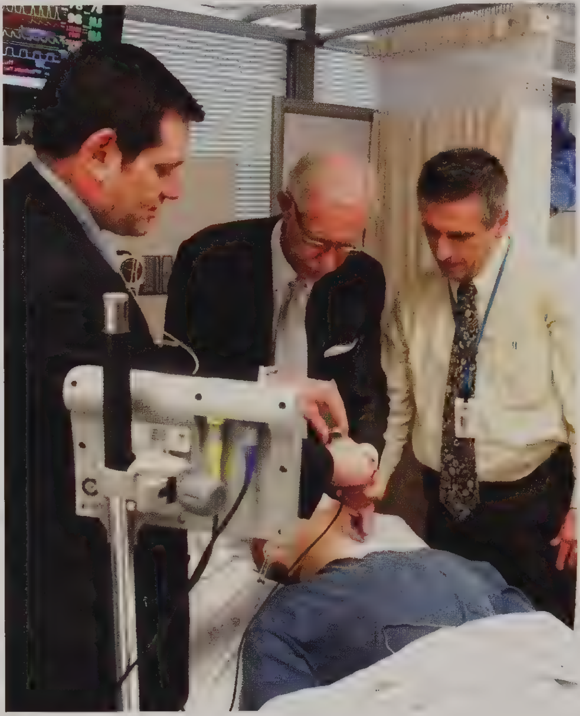
Neurosciences moved its patients into the Lunder Building Sept. 13 and 14. Staff are particularly excited about the new imaging suite located within the Neurosciences Intensive Care Unit, which opened Sept. 12. The co-location of this equipment with critically ill patients will decrease the risks associated with transporting them to different locations.

"The move from White 12 to Lunder 7 went very smoothly," says Suzanne Algeri, RN, nursing director of the floor. "Everyone who participated in the move did a wonderful job ensuring the well-being and safety of our patients during the transition. We could not imagine a better experience for all involved. Our patients continue to tell us how much they love the new unit and how much they enjoy the calm and peacefulness of the Lunder environment."

For more information about and photos from the Lunder moves, access *http://intranet.massgeneral.org/lunderbuilding.*

Capt. "Sully" visits the MGH

CAPT. C.B. "SULLY" SULLENBERGER – famous for his water landing of U.S. Airways Flight 1549 on the Hudson River in 2009 – made a brief landing in Boston Sept. 23 to learn about local approaches to patient safety. During his visit, which was coordinated by Jeffrey B. Cooper, PhD, executive director of the Center for Medical Simulation (CMS) in Cambridge, Sullenberger stopped by a CMS course for Harvard Medical School anesthesia faculty and then visited the MGH Learning Laboratory with Director James A. Gordon, MD, MPA.



SIMULATION EDUCATION: From left, Gordon, Sullenberger and Alex Derevianko, MD, MA, surgical simulation specialist and educator

"Capt. Sullenberger is a national icon for managing a crisis situation successfully," says Cooper, who also is a biomedical engineer in the MGH Department of Anesthesia, Critical Care and Pain Medicine. "We were delighted to have him visit both the CMS and MGH."

At the MGH Learning Laboratory, Sullenberger had the chance to place a central line under ultrasound guidance and intubate a simulated patient using video laryngoscopy. He also participated in a discussion about safety and simulation with members of the Learning Lab. Sullenberger stressed the importance of training in teamwork and crew resource management skills. He said those aspects made the difference in the Hudson landing and can prevent crises in other situations, including ones in health care.

"As we at MGH strive to demonstrate how the traditional culture of medicine can embrace and operationalize routine simulation and training to enhance patient safety, individuals like Capt. Sullenberger can provide invaluable guidance and counsel," says Gordon. ■

SUPPORTING SCHOLARS: From left, Marmen, Kayitesi, Tirza, Mahamound, Abayaah and Brutus

COOL DUDES: MGH*f*C patient Gidge with visitors from the Mauli Ola Foundation

Surf's up at MGHfC

A GROUP OF Hawaiian surfing and mixed martial arts champions recently took time to "hang ten" with MassGeneral Hospital *for* Children (MGH*f*C) patients on the Pediatric Intensive Care Unit, Ellison 17 and 18. The visit was made possible by the Mauli Ola Foundation, which is dedicated to introducing surfing to patients with genetic disorders, especially cystic fibrosis, who may be helped by the healing properties of the ocean. When the foundation can't bring patients to the sea, representatives visit hospitals like MGH*f*C. The special visitors took time for photos, gave autographs and offered a few fun lessons on the culture and language of Hawaii. They also brought the patients T-shirts, hats, headphones, stickers and posters.

For brain tumor patient Gidge Farraher and his family, it made his last inpatient day of chemotherapy seem like a day at the beach. "I've never been to Hawaii but would like to go some day," says Gidge. "I'm not sure I'm ready to surf the big waves, but I'd love to boogie or maybe wake board with these cool dudes! They told me they could keep the sharks away, too!" ■

The power of determination

FOR MORE THAN A DECADE the MGH has supported the Association of Multicultural Members of Partners' (AMMP) initiative to assist employees of minority backgrounds in their efforts to pursue college degrees or other educational programs. On Sept. 8, the 2011 AMMP Scholarship recipients were honored during a ceremony in the East Garden Room. This year's recipients are Evelyn Abayaah, Christa Brutus, Nghi Huynh, Chantal Kayitesi, LPN, MPH, Christine Marmen, Farhiya Mohamoud, Claudio Rodriguez, Tirza Martinez and Fabella Narcisse.

"In an economic environment where many organizations are tightening their purse strings – often removing funding for ancillary programs – we can all be proud that MGH has made a commitment to AMMP and other programs that support and enhance the work-lives of multicultural professionals across our institution," says Kirk Jones, chair of the AMMP committee and MGH Information Security officer.

In her address, Melinda Reid-Veress, two-time AMMP Scholarship recipient and manager of Nutrition and Food Services Training, told attendees, "Keep a photo frame from MGH with the inscription 'The power of determination' and put a picture of yourself in the frame. When you hit a temporary roadblock in your educational plans, draw inspiration from it." ■

Saying 'I Do' in the Lunder

"NOBODY PLANS to get married in a hospital," says 27-year-old Arnoldo Andrade, squeezing the hand of his new bride, Josiane Dasilveira, who underwent surgery to remove a brain tumor in mid-August. "But I didn't want to postpone it and neither did she. So the MGH said we could get married here."

The Sept. 17 ceremony took place in the bright and welcoming Herscot Atrium of the new Lunder Building, just one floor below the Neurosciences Acute Care Unit on Lunder 7, where Dasilveira is recovering. Although it was a markedly different day than the Somerville residents envisioned when originally planning their nuptials, there were flowers, a cake and festive red bridesmaid dresses. And, the ceremony featured what for the couple was the most important detail – the church's blessing. "It was beautiful," Andrade says. "The blessing really stood out to us."

MGH staff joined forces to ensure the wedding was a success. Janice Amihan, RN, of Lunder 7, created the decorations for the ceremony. The MGH Flower Shop provided flowers, Nutrition and Food Services supplied food for the reception and an MGH photographer was on-hand to document the event.

Honeymoon plans have been put on hold for now as the months ahead will focus on physical and occupational therapy. "She'll go through rehab first, but then we'll think about it," Andrade says. One thing that is certain is they'll have a second wedding ceremony, the one that Dasilveira has long dreamed about.

"I was 16 and she was 16, and we were both just in high school when we met. It wasn't love," Andrade says of their 12-year relationship, which began in Minas Gerais, Brazil. "We didn't even know what love was back then."

Sitting under a handcrafted "Just Married!" sign taped to the bedside window, Dasilveira and Andrade hold hands and look at each other – they now know just what love is.

LOVE IN LUNDER: From left, newlyweds Dasilveira and Andrade celebrate with Lunder 7 nurses Suzanne Algeri, RN, nursing director, Jackie Rossi, PCA, and Teresa Connolly, RN.

ANGELS ABOVE: Pictured with MassGeneral Hospital *for* Children (MGH*f*C) Hematology/Oncology Unit Chief Howard Weinstein, MD, is the Girl Scouts of Eastern Massachusetts Troop 77465. The girls recently donated crafts, blocks, markers and coloring books for the unit's pediatric patients. The donation was made in honor of former MGH*f*C patient and Girl Scout Ayesha Chauhan, who died in March 2011 at 17 years old after a two-year battle with cancer. Ayesha dedicated the last months of her life to creating bracelets, which she sold to raise funds for gifts for her fellow patients. Inspired by Ayesha's efforts and wanting to continue her legacy, Ayesha's mom created Ayesha's Angelware and helped the troop design and sell bracelets to finance their donation to MGH*f*C.

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MGH Hotline is published weekly by the MGH Public Affairs Office and is available online at *www.massgeneral.org/news/hotline*.

MGHers are encouraged to submit news tips and story ideas.

MGH Hotline is printed on recycled paper. Please recycle in any white paper box.

WHAT'S HAPPENING

Heart Center education class

The MGH Heart Center is holding its monthly patient and family education class, "Self-Care Techniques for Patients with Heart Failure," Oct. 5 from 10:30 to 11:30 am in the Yawkey Center, Room 10-660. This month's scheduled speaker is Kim Parks, MD. For more information or to register, call 617-643-1452.

Domestic Violence Awareness

October is Domestic Violence Awareness Month. Events scheduled include information and awareness tables in the central lobby Oct. 4 and Oct. 12 from 10 am to 2 pm and Oct. 20 from 7 to 11 pm. A panel of speakers from the MGH Chaplaincy, Employee Assistance Program, HAVEN and Police and Security will discuss "How to Support Someone Experiencing Intimate Partner Violence" Oct. 13 from noon to 1 pm in the Yawkey Center, Room 2-210. A light lunch will be served.

Health Literacy Month

The MGH Collaborative Governance Patient Education Committee will host activities to highlight Health Literacy Month: a health literacy information table in the White Lobby Oct. 12 from 8 am to 3 pm; Andrea Powers, RN, BSN, MS, will present "How to Take an Active Role in Your Health Care" for patients and families Oct. 5 from noon to 1 pm at the Blum Center, White 110; and Jen Searl, MLS, will address "Health Literacy: Just the Facts Ma'am" for staff Oct. 25 from noon to 1 pm in the Haber Conference Room, Blake 1.

HMS funding opportunities

HMS faculty and postdocs are invited to apply for fellowships and grants through the HMS Foundation Funds. Several awards are available to investigators who must first apply for the nomination through the HMS Foundation Funds. A committee will select the final candidates to submit applications. Applications must be submitted online by Oct. 18 at 5 pm. For more information, contact Erin Cromack at 617-432-7463 or *erin_cromack@hms.harvard.edu* or access *www.hms.harvard.edu/foundationfunds*.

Connected Health Symposium

The Center for Connected Health will host its eighth annual Connected Health Symposium "Driving Quality Up and Costs Down: New Technologies for an Era of Accountability" Oct. 20 and 21 at the Boston Park Plaza Hotel and Towers. The event features technology leaders, community-based practitioners, health plan leaders, large employers, government policymakers and leading investors. For more information, contact Margaret Spinale at *mmspinale@partners.org* or 617-643-3905.

Warren Alpert Foundation symposium

The Warren Alpert Foundation and HMS Dean Jeffrey S. Flier, MD, will present the Warren Alpert Foundation Prize Symposium "From Drug Delivery to Tissue Engineering, Bioengineering and its Impact on Human Health" Oct. 6 at 2 pm in the Joseph B. Martin Conference Center in the New Research Building at HMS. Speakers include the winners of the 2011 Warren Alpert Foundation Prize – Robert Langer Jr., ScD, senior lecturer on surgery at HMS, and Alain F. Carpentier, MD, PhD, head of the Department of Cardiovascular Surgery at the Hôpital Européen Georges Pompidou. To register, email *events@hms.harvard.edu*.

Chair and laughter yoga

Laura Malloy, LICSW, Benson-Henry Institute for Mind Body Medicine certified yoga instructor, is offering personalized chair or laughter yoga sessions. Chair yoga is recommended for individuals new to yoga or those who want to learn tools to reduce stress at their desk. Laughter yoga combines laughter exercises with relaxing yogic breathing techniques to relieve stress, enhance mood and improve health. Both are ideal for all ages. Malloy is available to come to MGH offices or practices to enhance or kick-off a staff meeting, training session, retreat or personnel function. For more information, contact Malloy at 617-643-6061 or *lmalloy@partners.org*.

IN GENERAL

The MGH was among 18 Massachusetts businesses honored Sept. 22 by Lt. Gov. Tim Murray and English Works for its programs to help immigrant workers learn English. On hand to accept the honor were Carlyene Prince-Erickson, director of Employee Education and Leadership Development for the MGH, and Beth Butterfoss, lead instructor of the MGH English for Speakers of Foreign Languages (ESOL) program. The longstanding, on-site ESOL program at the MGH is conducted in collaboration with the Jewish Vocational Services.

10.07.11

MGH HOTLIN

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Former MGH resident named Nobel Laureate

ONLY THREE DAYS after his death from pancreatic cancer, Ralph M. Steinman, MD, the Henry G. Kunkel Professor at Rockefeller University and a former MGH resident, was named one of three winners of the 2011 Nobel Prize in Physiology or Medicine.

Steinman was honored for his discovery of dendritic cells, which play a key role in activating and regulating adaptive immunity. This discovery and his related research laid the foundation for other breakthroughs in immunology and led to new treatments for cancer, infectious diseases and immune system disorders. Steinman had been receiving immunotherapy treatment based on his own research.

STEINMAN

"It is so very sad that Ralph passed away just days before he was awarded the Nobel Prize, the ultimate accolade for a scientist," says Andrew Luster, MD, PhD, chief of the MGH Division of Rheumatology, Allergy and Immunology and a former student of Steinman's at Rockefeller University. "It would have been especially sweet for Ralph to have known of his award as his discovery was not widely accepted at first, and he persevered for many years, through much criticism, to prove that the dendritic cell is a distinct cell uniquely capable of initiating an adaptive immune response."

Steinman, who was born in Montreal, graduated from Harvard Medical School in 1968. During his internship and residency at the MGH, he met his future wife, Claudia, an MGH social worker. He then accepted a postdoctoral fellowship at Rockefeller University, where he spent the remainder of his career.

"I got to know Ralph quite well while he was a resident at MGH," says Kurt Isselbacher, MD, former chief of Gastroenterology and founding director of the MGH Cancer Center. "He seemed to have an interest in immunology, so I suggested he contact Zanvil Cohn at Rockefeller, who had also been an MGH resident. I spoke with Zan and told him to seriously consider Ralph, whom I felt was very bright and imaginative, as well as quite humble and unassuming. Ralph joined Zan in 1970 and just two years later made his first observations leading to his discovery of dendritic cells. The rest is history."

Although Nobel Prize rules state that the award cannot be given posthumously, the Nobel Committee

(Continued on page 4)

COMPASSIONATE CAREGIVERS: Bottom row, from left, Caillet, Guerino, Marangi and Callahan. Middle row, Park, Scott, Clarke and McNamara. Top row, Soria, Christmas, Field and Rinehart

One celebration, many stars

THE THUNDEROUS RAIN that poured down on the Bulfinch Tent was no match for the applause of attendees at the annual Patient Care Services' (PCS) "One Celebration of Many Stars" Awards Ceremony. The standing-room-only crowd simply cheered louder when each of the 12 recipients were recognized.

"The diversity and number of awards we give today offers the opportunity for clinical and support staff to be acknowledged for qualities such as advocacy, caring, compassion, leadership, coaching, creativity, flexibility and collaboration," said Jeanette Ives Erickson, RN, DNP, senior vice president for Patient Care and chief nurse. "These are qualities that enhance and empower our staff in providing the highest quality patient care."

More than 100 PCS employees were nominated for the seven annual awards. Ives Erickson – along with Gaurdia Banister, RN, PhD, executive director of The Institute for Patient Care – commended them for their "compassion, commitment, caring and contributions."

The 2011 PCS awards and recipients are: *Anthony Kirvilaitis Jr. Partnership in Caring Award:* Amy Christmas, operations associate in the Neuroscience Intensive Care Unit, and Mark Clarke, unit service associate in the Medical Intensive Care Unit; *Norman Knight Clinical Support Excellence Award:* Carrole Caillet, medical assistant in Infectious Disease; *Brian M. McEachern Extraordinary Care Award:* Sacha Field, CCLS, child life specialist in Pediatrics; *Jean M. Nardini, RN, Nurse of Distinction Award:* Mary Ellen McNamara, RN, staff nurse in the Cardiac Intensive Care; *Norman Knight Preceptor of Distinction Award:* Richard Soria, RN, staff nurse in the Medical Intensive Care Unit; *Marie C. Petrilli Oncology Nursing Award:* Katie Guerino, RN, staff nurse in Infusion, and Jolene Marangi, RN, staff nurse in Gynecology Oncology; *Stephanie M. Macaluso, RN, Excellence in Clinical Practice Award:* Janet Callahan, PT, MS, NCS, of Physical Therapy; Julie Park, OTR/L, EdM, of Occupational Therapy; Katrina Scott, MDiv, of Chaplaincy; and Todd Rinehart, LICSW, of Social Services. ■

ENRICHING EXPERIENCE: From left, Lillemoe, Darzi and Andrew L. Warshaw, MD, MGH senior physician consultant and former surgeon-in-chief

Lord Darzi presents McCabe Lecture

THE MGH DEPARTMENT OF SURGERY hosted Lord Ara Darzi of Denham, England, as the keynote speaker of the third annual Charles D. McCabe Lecture in Surgical Education Sept. 16. Darzi is the Paul Hamlyn Chair of Surgery at the Imperial College of London, a member of the House of Lords and the former parliamentary under-secretary of state in the Department of Health of the United Kingdom. He is one of the world's foremost experts in surgical education and quality, safety and value in surgical practice. In addition to his "Innovation and Surgical Training" lecture, Darzi met with Department of Surgery and MGH leaders to discuss both education and quality programs.

"This was a great opportunity for the MGH to host one of the world's leaders in surgical innovation," says Keith Lillemoe, MD, chief of Surgery. "Both his lecture and the small group discussions were greatly entertaining and certainly enriched the audience." ■

September leadership meeting

AT A SEPT. 27 LEADERSHIP MEETING, MGH administration updated managers and supervisors on key issues affecting the hospital, including the fiscal year (FY) 2011 and 2012 budgets, revised employee health benefits and plans to backfill units vacated by moves into the Lunder Building.

Peter L. Slavin, MD, MGH president, opened the meeting by sharing several pieces of good news at the MGH, including the ongoing bicentennial celebrations and successful Sept. 16 gala; the opening of the Lunder Building; recognition as a top employer from the AARP; and four prestigious National Institutes of Health (NIH) grants awarded to MGH researchers. In addition to announcing that nearly $1.3 billion has been raised toward the $1.5 billion goal of the Campaign for the Third Century of Medicine, Slavin offered a generally positive review of FY11.

"We're doing well financially this year in terms of our operating budget, because of the intensity of care required by our patients, the NIH funding we're receiving and associated overhead on the revenue side, and our expense management," said Slavin. "These three factors have put us significantly ahead of budget."

But Slavin cautioned that the hospital's major revenue sources are likely to be threatened going forward. "It's particularly important that we try to get ahead of impending revenue challenges and try to not only make health care better but more affordable through the care redesign and patient affordability efforts associated with Partners Strategic Initiatives and the related work here at the MGH."

Echoing Slavin's financial forecast, Sally Mason Boemer, senior vice president of MGH Finance, offered further details about the FY11 and FY12 budgets. She said that, through August, the MGH outperformed budget in 2011. The key drivers behind the positive result this year were higher-than-anticipated nonpatient revenue, including research and royalties; unfavorable payor-rate mix and lower-than-anticipated patient volume that were offset by the intensity of patient care. Although expenses were slightly unfavorable, expenses that could be controlled were managed effectively, in part because of reductions implemented as a result of last year's budget review process.

The budget set forth for FY12 anticipates a modest increase in patient activity but also includes more built-in contingencies to help withstand the challenging economic environment, with risk factors

(Continued on page 4)

TASK FORCE TEAM: Disability Awareness Task Force members, from left, Amirhosseini, Lenny DeBenedictis; Helena Kryuchkin; Shellie Leger; Susan Muller-Hershon; and Betsy Pillsbury

MGH to host AccessAbility Fair

WHAT STARTED LAST YEAR as a small table with information pamphlets has turned into a full-scale event honoring National Disability Awareness Month. Sponsored by the Office of Patient Advocacy and the Council on Disability Awareness, the AccessAbility Fair will be held Oct. 19 from 10 am to 4 pm in the Bulfinch Tents. It will be open to staff and the general public.

The event will feature representatives from a number of state and national organizations that provide services to individuals with disabilities as well as hands-on demonstrations of adaptive equipment. A panel of parents of children with disabilities will host a question-and-answer session about how they've navigated the hospital system, and MGH clinicians and practice managers will field questions at the "Know Your Body, Know Yourself" table. In addition, the event will showcase the talents of a Beep Ball blind baseball team, who will demonstrate the specialty equipment they use, such as a modified baseball that makes a series of beeps once it is pitched, enabling players to know when they should swing the bat.

"This fair will help our staff better understand some of the unique needs of our patients with disabilities," says Zary Amirhosseini, MEd, disability program manager in the Office of Patient Advocacy. "My hope is that those who attend the fair will take away information on what resources are available, both in and out of the hospital. There is much that can be learned about working and interacting with people with disabilities, and the AccessAbility Fair will hopefully stimulate people to consider issues they hadn't thought about before."

For a full list of booths and presentations or to request disability accommodations, contact *mghaccessibility@partners.org.* ■

Celebrating citizenship

THANKS TO a new collaborative workforce development program between the Partners Human Resources and Community Health departments, the Jewish Vocational Service (JVS), and The Fish Family Foundation, several MGH staff can now officially call the United States "home."

Through the Employee Citizenship Program, more than 30 MGH employees have become U.S. citizens. The program, free to eligible employees and their family members, is designed to make the process of attaining citizenship easier through test preparation classes. Paul Firth, MBChB, anesthesiologist at MassGeneral Hospital *for* Children, is one of the program's most recent success stories. The South African native shared his story during a Sept. 26 ceremony celebrating program participants.

Firth came to the United States 14 years ago to complete his residency, but it was during his volunteer work aboard the U.S. Navy ship *Comfort* after the 2010 earthquake in Haiti that he decided to become a citizen. "I was so impressed with the efforts by the United States to quickly mobilize broad and deep disaster relief efforts, and I witnessed such an enormous outpouring of care and support demonstrated by my colleagues at the hospital and many other people in this country – it crystallized the idea of U.S. citizenship for me," he said.

To be eligible for the Employee Citizenship Program, participants must have a green card or an equivalent, be a permanent resident for at least five years, be moderately proficient in English and pay the fee for the application for naturalization. For more information, contact Adam Cutler, manager of Workplace Training at JVS, at 617-399-3260. ■

HONORING AMERICANS: Firth, center, with, from left, Ronnie Sanders, director, Partners Community Health; Francois Joachim, new citizen and lead transport, Transport Service Department, Newton-Wellesley Hospital; Gary Gottlieb, MD, president and CEO, Partners HealthCare; Lawrence Fish, trustee, The Fish Family Foundation; Jerry Rubin, CEO, JVS; and Dennis Colling, vice president, Partners Human Resources

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Soccer clinic scores smiles

COACHES' WHISTLES, soccer drills and player chatter are familiar sounds during soccer season at the Dana-Farber Field House at Gillette Stadium. Players on Sept. 27, however, included not only New England Revolution stars, but 70 area youth with disabilities enjoying an afternoon of fun and learning.

The MGH, the Spaulding Rehabilitation Network and the Revolution partnered for the seventh year to host the free Youth with Disabilities Soccer Clinic. Revolution players Matt Reis, Zak Boggs, Bobby Shuttleworth, Tim Murray and Zack Schilawski as well as Revolution Academy coaches ran the participants through various drills to enhance their skills and enjoyment of soccer.

"The children who participate in this clinic spend so much of their lives hearing about what they can't do, but after two hours of soccer with the Revolution players, they're very eager to tell you all about what they can do," says Jeff Davis, senior vice president of MGH Human Resources. "It's a great feeling for everyone – the children, their parents and our staff. We're very happy to offer this opportunity."

Participants were a mix of MGH patients and members of Partners with Youth for Disabilities, Special Olympics, TOPS Soccer and Easter Seals. After the coaching, participants engaged in a question-and-answer session with the players and also received autographs.

"I really liked the New England Revolution Clinic. It was totally awesome and I would love to do it again. I really enjoyed how they worked with all of us," says participant Jessie Bland. ■

PHOTO COURTESY OF SPAULDING REHABILITATION NETWORK

REACHING THEIR GOALS: Reis, center, speaks with two participants.

WHAT'S HAPPENING

Case Management Week

The MGH Department of Case Management will celebrate National Case Management Week from Oct. 10 to Oct. 14. MGH case managers will staff tables in the main lobby Oct. 11 and Oct. 13 to provide information about health care proxies, continuing care and case management's vital, evolving role in health care. Health care proxy forms will be available, as well as a "Five Wishes" booklet to assist families with health care decision-making. Posters highlighting case management will be on display in the Ellison Corridor from Oct. 6 to Oct. 20. A presentation by Randi Berkowitz, MD, geriatrician and medical director for subacute care at Hebrew SeniorLife in Boston, will be held Oct. 26 from 2:30 to 3:30 pm in the O'Keeffe Auditorium. For more information, contact Laurene Dynan at 617-724-9879.

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– *Nobel*

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made an exception since it was unaware of Steinman's death before the announcement. He was awarded half the prize and the other half was divided between Bruce A. Beutler, MD, of the University of Texas Southwestern Medical Center in Dallas and the Scripps Research Center in San Diego, and Jules A. Hoffmann, PhD, former research director of the National Center for Scientific Research in Strasbourg, France.

Steinman is one of 10 individuals with ties to the MGH who have received the Nobel Prize in Physiology or Medicine – including 2009 Laureate Jack Szostak, PhD, of the Department of Molecular Biology and the Center for Computational and Integrative Biology.

SPREADING THE WORD: From left, caregivers Lisa Tracey, NP; Katie Morganti, NP; Schade; Cynthia Browne, NP; Sally Siu, NP; Vanessa Preble, NP; and Colleen O'Connor-Wise, PA, at the Sept. 14 lunch presentation.

Atrial Fibrillation awareness

ATRIAL FIBRILLATION (AF) is the most common type of cardiac arrhythmia, and individuals who suffer from the disorder are five times more likely to have a stroke than those without it. Clinicians from the Atrial Fibrillation Program – a part of the MGH Heart Center's Cardiac Arrhythmia Service – participated in a number of activities to educate patients about AF symptoms and available treatments during September, which is AF Awareness Month.

"AF is an irregular and often rapid heart rate that can cause the heart to pump less effectively and increase one's risk of stroke," explains Katie Schade, NP, who answered questions about AF during the 2011 Boston Heart Walk. "Symptoms include palpitations, rapid heart rates, fatigue, loss of energy, shortness of breath, lightheadedness and chest discomfort."

Educational activities included a Sept. 14 lunch presentation by several Cardiac Arrhythmia Service staff members to other cardiology practitioners; a Sept. 15 presentation by Conor Barrett, MD, at a primary care physician education course at Mass General/North Shore Center for Outpatients in Danvers; and a Sept. 21 presentation by Jeremy Ruskin, MD, and Moussa Mansour, MD, to the MGH Cardiology Division at Grand Rounds.

The AF Program also launched a new, monthly education series for patients. For more information about the AF Program or to register for the education series, access *www.massgeneral.org/atrialfibrillation.*

– *Leadership*

(Continued from page 2)

including the renegotiation of a number of commercial contracts, cuts to Medicare and Medicaid and newly tiered insurance plans that classify the MGH as a higher-cost care facility. On the expense side, the budgeted cost of supplies is reduced, again attributed to decisions made during the budget review process. The majority of net investments are in salaries and benefits; employees will be eligible for a 2 percent merit program next year and 70 new full-time employee positions are budgeted to cover an anticipated increase in patient activity. In addition, fixed expenses rose related to the opening of the Lunder Building.

In line with strategies to keep MGH operations as cost effective as possible, Jeff Davis, senior vice president for Human Resources, presented information about upcoming changes to employee health benefits that are expected to enhance overall quality and efficiency by encouraging employees to seek care from Partners-affiliated providers. Davis said full details about the health benefits redesign will be announced to the MGH community Oct. 17.

Jeanette Ives Erickson, RN, DNP, senior vice president for Patient Care and chief nurse, discussed plans for backfilling the units that have moved into the Lunder Building. Ives Erickson said the backfill will occur in staged phases and align with a long-term growth strategy.

10.14.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

CENTER STAGE: An MGH*f*C patient, left, with Iverson

Celebrating two 200s

The circus comes to MGHfC for a joint bicentennial birthday party

COLORFUL JUGGLING CLUBS soared through the air with the greatest of ease during the Ringling Bros. and Barnum & Bailey Circus's Oct. 12 visit to MassGeneral Hospital *for* Children (MGH*f*C. The circus, which also celebrates its 200th year in 2011, came to the hospital for a joint birthday party and to kick off its five-day run at the TD Garden.

Along with excited young patients, families and staff, the Judith A. Newell Playroom on Ellison 18 was filled with clowns, acrobats and other circus stars and a festive birthday cake. Ringmaster Johnathan Lee Iverson towered over Howard Weinstein, MD, chief of the Pediatric Hematology/Oncology Unit, as they led the crowd in a rendition of "Happy Birthday." Iverson also provided MGH*f*C patients and staff with a special birthday present: 200 free tickets to the week's performances. Several of the children's tickets include an opportunity to meet the performers before the show.

Two clowns presented both birthday and get well cards painted by circus elephants. Clowns then chose children from the crowd to assist in performing tricks, including juggling and spinning a ball on their fingertips. A performance by Ulaanbaatar Ballerina, a three-person hand-balancing act, left young patients in awe as the female ballerina performed splits and handstands while balancing on top of her male companions. The trio, which hails from Ulaanbaatar, Mongolia, mixes contemporary ballet moves with circus and acrobatic skills. ■

Care redesign teams begin implementing quality recommendations

As part of the Partnerswide Strategic Initiative, teams of experts from the MGH and other Partners affiliates are focusing on ways to improve the quality and efficiency of care. The effort began with five multidisciplinary case redesign teams developing recommendations for specific diseases and procedures. This first round of teams began implementing the recommendations Oct. 1 and will be measuring their effectiveness. Teams will report these findings to Partners leadership and use them to further refine the recommendations. MGH Hotline is publishing a series highlighting the efforts of several of these teams.

CORONARY ARTERY BYPASS GRAFT (CABG) surgery, the most common open-heart procedure in the United States, is used to treat patients with coronary artery disease, which can lead to serious complications such as heart attacks. During a CABG procedure, a healthy artery or vein is grafted to a blocked coronary artery in order to bypass the block and maintain normal blood flow to the heart.

In addition to being a high-volume operation, CABG surgery represents a substantial use of hospital resources, and as such, is quite costly.

Over the last year, a team of caregivers, administrators, data analysts and other experts led by cardiac surgeon Arvind Agnihotri, MD – director of Cardiac Surgery Quality Improvement and of Less Invasive and Robotic Heart Surgery – has collaborated to identify opportunities to make CABG more efficient, creating the best possible outcomes for patients and potentially reducing overall costs. Their recommendations build upon CABG quality improvement and measurement efforts that have taken place across Partners hospitals for more than a decade and are based on the latest research and data from national organizations. The team's initial recommendations, which were reviewed and approved by MGH and Partners leadership, are:

(Continued on page 2)

– CABG

(Continued from page 1)

- Provide patients with a nurse care navigator who will offer guidance and support throughout the entire episode of care;
- Reduce blood product utilization by decreasing the amount of products used per patient and the number of patients that require blood products;
- Admit patients on the day of surgery unless earlier admission is medically necessary;
- Standardize resources used in the operating room based on best practice guidelines and cost efficiency;
- Reduce length-of-stay by standardizing care practices in intensive care and intermediate care settings; and
- Follow standard protocol for anticoagulation management for cardiopulmonary bypass and postoperative care.

The team already implemented same-day admission for most patients, and a subgroup currently is addressing opportunities for reducing blood product utilization before, during and after CABG surgeries.

"Reducing blood product utilization is one of the recommendations we are most excited to implement," says Agnihotri. "Reducing blood product utilization benefits everyone involved. It's better for the patient to avoid transfusions because of the associated complications, and reducing transfusions significantly reduces costs because blood products are very expensive."

Adds Mike Andrawes, MD, of the Department of Anesthesia, Critical Care and Pain Medicine, "By ensuring that we use blood products as efficiently as possible – that we don't give unnecessary transfusions or order blood products preemptively and end up having them go to waste – we can improve the quality of care and make it more affordable."

Andrawes and his colleague Greg Koski, MD, are leading the effort for Cardiac Anesthesia in this multidisciplinary subgroup, which also involves members of the Cardiac Intensive Care Unit (ICU), including William Hoffman, MD; the Blood Transfusion Service, including Sunny Dzik, MD; Cardiac Perfusion; ICU Nursing; and Cardiac Surgery physician assistants.

For more information about the Strategic Initiative and the efforts of all the care redesign teams, access *http://priorities.massgeneral.org.*

West End residents thank the MGH

POSITIVE IMPACT: From left, Connor, Moscowitz and Hicks

WEST END RESIDENTS filled the Community Room of the Amy Lowell building Sept. 30 to honor the MGH's bicentennial and the Senior HealthWISE Program for its dedication to providing high quality services for nearly a decade.

During the luncheon ceremony, residents shared their favorite examples of how Senior HealthWISE has positively affected their lives, from keeping their minds and bodies active to filling their social calendars with events. Following a round of applause honoring MGHer Barbara Moscowitz, MSW, LICSW, for her enthusiastic and compassionate support of senior programs, the Senior HealthWISE program director was momentarily at a loss for words.

"I'm rarely speechless," Moscowitz said. "Being here today and receiving your love and support is beyond what I know how to describe. From the bottom of my heart, thank you for your warmth and generosity."

The ceremony also honored Cathy Smyth, LICSW, geriatric social worker; Diane Connor, RN, wellness nurse; Jennalin Gabriele, administrative assistant; and Karen Hicks, community resource specialist.

Peter L. Slavin, MD, MGH president, credited the residents with being the kind of neighbors he considers to be the heart of the MGH for the past 200 years. "There is no neighborhood we are more committed to serving than this one," he said. ■

IN MEMORIAM

Judy Newell, RN, MSN

JUDY NEWELL, RN, MSN, nursing director of the MGH Vincent Gynecology Oncology Units and the Pediatric Units of MassGeneral Hospital *for* Children (MGH*f*C), died Oct. 7 at the age of 66.

"Judy was an extraordinary nurse leader who was an incredible role model for all of us," says Isaac Schiff, MD, chief of the MGH Vincent Department of Obstetrics & Gynecology. "She made certain that all patients were treated with dignity and compassion. I will miss her most as a dear friend."

Newell was a graduate of Lowell General Hospital School of Nursing and Northeastern University. She was highly respected and well-known throughout the MGH as a top-notch educator who helped shape the nursing community. In July, Newell was celebrated at an event to dedicate the Ellison 18 playroom in her honor.

Ronald Kleinman, MD, physician-in-chief at MGH*f*C, says Newell also will be remembered for her cheerful demeanor. "Judy was a nurturing person, a happy person. Anyone who sat down with Judy for more than five minutes got an answer in the form of a song. It was delightful to be around her, and it was a privilege to be with someone we all gained something from. She gave us more than she took."

"When I became chief nurse and senior vice president for Patient Care, I turned to Judy for her wisdom and guidance," adds Jeanette Ives Erickson, RN, DNP. "She was truly a values-based leader who has been a part of the fabric of Mass General for more than 40 years. We will miss her. Our condolences go out to her family and many loved ones."

Newell is survived by her brother Wayne, a longtime member of the MGH Volunteer Department, sisters and numerous nieces and nephews. At her request, there will be no calling hours. A celebration of her life will be held at a later date. In lieu of flowers, memorial donations in her name can be directed to the MGH Cancer Center or MGH*f*C.

Ether Day 2011

October 14

Each year on Ether Day, the MGH recognizes employees for their dedication and length of service. On October 14, the following employees will be recognized for their years of service to the hospital community.

For Sixty Years

John Burke, Surgery
Gerald Foster, Medicine
Walter Guralnick, Oral & Maxillofacial Surgery
Stephen Krane, Medicine

For Fifty-Five Years

Edwin Maynard, Medicine
John Mills, Medicine
Arnold Weinberg, Medicine

For Fifty Years

Hyacinth Haggarty, Health Information Services
John LaBella, Professional Billing Office
Linda White, Pathology

For Forty-Five Years

Joseph Barr, Orthopædics
George Cohen, Medicine
Gary Costello, Health Information Services
Gilbert Daniels, Medicine
Edward Denning, Admitting
Richard Devoe, Environmental Services
Birdie Edwards, Imaging
Bonnie Eidens, Nursing
Michael Fairhurst, Professional Billing Office
Patricia Galvin, Nursing
Roger Givens, Materials Management
Nishan Goudsouzian, Anesthesia, Critical Care & Pain Medicine
Jose Guerrero, Cardiology
Vincilia Johnson, Internal Medicine
Mary Levine, Nursing
Melvyn Levine, Pediatrics
Robert Neer, Medicine
John Potts, Medicine
William Shipley, Radiation Oncology
Ronald Weintraub, Surgery

For Forty Years

William Adams, Surgery
Hassan Ali, Anesthesia, Critical Care & Pain Medicine
Dennis Ausiello, Medicine
Sharon Brown, Pathology
Sheila Burke, The Knight Nursing Center for Clinical & Professional Development
Arlene Byrnes, Internal Medicine
Lucienne Cahen, Psychiatry
Ronald Callahan, Imaging
Herbert Cares, Neurosurgery
David Chedekel, Psychiatry
Samuel Counter, Neurology
Regina Crowley, Pathology
John DiMeglio, Buildings & Grounds
Nancy Dorris, Nursing
Matthew Dumont, Psychiatry
Nabil Fahmy, Anesthesia, Critical Care & Pain Medicine
Joel Feldman, Surgery
Ellen Fitzgerald, Molecular Biology
Hari Garg, Medicine
John Growdon, Neurology
Dennis Gurgul, Bulfinch Temporary Service
Debra Guthrie, Nursing
Charles Hales, Medicine
Richard Johnson, Dermatology
David Kanarek, Medicine
J. Philip Kistler, Neurology
Robert Levine, Neurology
Dulcie Lewis, Nursing
David Link, Pediatrics
Flora Luis, Chelsea HealthCare Center
Roseann Mandell, Pathology
Christine Mauch, Nursing

John Burke, MD • 60 years

Dr. John Burke came to the MGH as a surgical intern in 1951, after completing his undergraduate degree at the University of Illinois and graduating from Harvard Medical School.

After completing his surgical residency, Dr. Burke spent a year as a research fellow at the Lister Institute of Preventative Medicine in London. In 1958 he became an assistant in Surgery at the MGH.

In 1968 he became chief of surgery and chief of staff at the Shriners Burns Institute, Boston Unit, a position he held until 1980. He remained on at the MGH as a visiting surgeon.

From 1980 to 1990, Dr. Burke was chief of Trauma Services at the MGH. Besides his work at Shriners and the MGH, Dr. Burke also taught at HMS, beginning as the Moseley Traveling Fellow at Harvard Medical School. He rose to full professor in 1975 and in 1976 was named the Helen Andrus Benedict Professor of Surgery at HMS, a position he held until 1996. Today he is the Helen Andrus Benedict Professor of Survery, Emeritus, at HMS.

Dr. Burke also spent time lecturing at the Massachusetts Institute of Technology in mechanical engineering. From 1977 to 1979 he was director of the Clinical Research Center at MIT, and from 1980 to 2000 he served as chairman of the center's advisory committee.

From 1984 to 1987 he served on the General Clinical Research Committee from the National Institutes of Health, a committee that he chaired from 1986 to 1987. He also chaired the Board of Directors of Boston Med Flight between 1987 and 1991.

For four years, Dr. Burke was governor of the American College of Surgeons, and he is a past president of the New England Surgical Society. In 1990 he received an honorary degree from Oxford University and in 1991 was given a distinguished alumni award from the University of Illinois. In 1992 he served as president of the Aesculapian Society. In 1993 he was given the Harvey Stuart Allen Distinguished Service Award from the American Burn Association. In 2000 he was named an honorary fellow of both the Japan Surgical Society, The Royal College of Surgeons in England and given a Distinguished Service Award from the American Association of Tissue Banks.

In 2011 the first Burke/Yannas Bioengineering Best Paper Award was given by the American Burn Association in Chicago, in recognition of Dr. Burke's role in the development of artificial skin.

Gerald Foster, MD • 60 years

Dr. Gerald Foster began his career at the MGH in 1951, when he came for his internship and residency in Medicine. In 1955 he joined the Department of Medicine at the MGH as a practicing clinician and became a faculty member at Harvard Medical School.

From 1968 to 1969 Dr. Foster served as chairman of the MGH Staff Associates, which eventually became the Massachusetts General Physicians Organization. He also served on the Committee on Teaching and Education, the Patient Care Committee, and Patient Care Assessment Committee. For the Department of Medicine, he was a long-serving member of the Intern Selection Committee and the Medical Administrative Committee.

For more than 30 years, Dr. Foster chaired the Patient Record Committee, which later became the Clinical Policy and Record Committee, which he then co-chaired.

Dr. Foster has taught in all four years at Harvard Medical School, where he is associate clinical professor of Medicine. For many years he was the coordinator for the course introducing Harvard medical students to clinical medicine, taught at the MGH. He became a member of the HMS Committee on Admissions in 1967, and from 1982 to 1998 he was the faculty associate dean for Admissions. During those 16 years, he presided over the selection of close to 3,000 entering students.

Dr. Foster's premedical years at Allegheny College were interrupted by World War II. He served in the Army as a platoon commander in the combat engineering battalion of the Third Armored Division in Europe. After the war, he completed his premedical requirements and was accepted to HMS in 1947, graduating in 1951.

From 1970 to 1971 he and his family lived in Kampala, Uganda, where he was honorary senior lecturer in Medicine at the Makerere University Medical School, and also consultant to Mulago Hospital, the teaching hospital for Makerere and the national hospital of Uganda. He helped develop a residency program to train their graduates to become faculty.

Dr. Foster retired from clinical practice in 2006, but continues to be active on the Clinical Policy and Record Committee and at HMS, where he teaches second- and third-year medical students, interviews for the Committee on Admissions and serves on the Financial Aid Committee.

Grateful patients, in recognition of his medical career, established the Gerald S. Foster Academy Professorship in Medicine. In addition, one student in each entering class is designated a "Foster Scholar" on the basis of academic achievement and a demonstrated commitment to community service.

John Mazurkiewicz, Buildings & Grounds
James McCarthy, Nursing
Deborah McGrath, Surgery
Therese Merriman, Nursing
Keith Miller, Anesthesia, Critical Care & Pain Medicine
Dora Moore, Materials Management
Richard Moore, Nutrition & Food Services
Thomas Murphy, Police & Security
Ronald Newbower, Anesthesia, Critical Care & Pain Medicine
Catherine Padyk, Surgery
Gloria Paglia, North End Waterfront Health
Deborah Palmer, Nursing
Susan Pauker, Pediatrics
Gerard Pellegrini, Surgery
Ann Quealy, Bulfinch Medical Group
Jane Ritzenthaler, Pathology
Malcolm Rosenblatt, Psychiatry
Alicia Rounds, Nursing
Robert Rubin, Surgery
Karen Ryan, Admitting
Arvind Shah, Pharmacy
Nyla Shellito, Nursing
Fern Springstead, Nutrition & Food Services
Courtney Taylor, Environmental Services
James Titus, Surgery
Beatrice Tulloch, Anesthesia, Critical Care & Pain Medicine
Arthur Waltman, Imaging
Margaret Wilkie, Surgery
Sylvia Wilson, Nutrition & Food Services
Katherine Winstone, Nursing
Lawrence Wood, Medicine

For Thirty-Five Years

Michele Angelo, Rheumatology, Allergy & Immunology
Karen Arey, Imaging
Sara-Beth Asekoff, Nursing
Richard Baer, Nursing
Corwin Bastian, Nutrition & Food Services
Catherine Beisheim, Nursing
Beth Bragdon, Nursing
Theresa Brathwaite-Samuel, Registration & Referral Center
Gloria Brewster, Vascular Surgery
Rose Buonopane, Professional Billing Office
Janice Carey, Nursing
Jane Cobb, Nursing
Linda Cohoon, Nursing
Nancy Cole, Nursing
Patricia Crawford, Center for Human Genetic Research
Max Day, Psychiatry
Karin Dean, Nursing
Angela DelVecchio, Nursing
Anthony Deyeso, Nursing
Jules Dienstag, Medicine
Raffaele Divito, Buildings & Grounds
Mary Donnelly, Internal Medicine
Brenda Eklund, Nursing
David Elmaleh, Imaging
Edward Emde, Environmental Services
Veronica Farguarson Turner, Nutrition & Food Services
Carol Feeney, Nursing
Mary Jane Ferraro, Pathology
Brenda Flavin-Warshaw, Surgery
John Godine, Medicine
Pablo Gomery, Urology
Ernesto Gonzalez-Martinez, Dermatology
Cynthia Goodwin, Pathology
Christopher Gordon, Psychiatry
Joseph Green, Police & Security
Arlene Greene, Nursing
Peter Greenspan, Pediatrics
Jean Grieci, Imaging
Karen Haggstrom, Mass General/North Shore Center for Outpatient Care
Ethel Haynesworth, Pathology
Barbara Hennessey, Buildings & Grounds
Lillian Holland, Nursing
Michael Jellinek, Psychiatry
Wendy Kallas, Pathology
Jane Kelley, Imaging
Linda Kimball, Nursing
William Kimball, Anesthesia, Critical Care & Pain Medicine
Wilma Knight, Nursing
Diane Kuebler, Pathology
Martha Lake, Cancer Center
Mary Larkin, Diabetes
Carine Leblanc, Health Information Services
Sherwood Lee, Pediatrics
Ruth Liberfarb, Pediatrics
Donna Marfoli, Nursing
Barbara Maxey, Medicine
Karen McDowell, Surgery
Joanna Mclaughlin, Nursing
Theresa McLoud, Imaging
Nancy Mermet, Nursing
James Muller, Psychiatry
Kathleen Myers, Nursing
Najmosama Nikrui, Obstetrics & Gynecology
Kenneth Nobel, Psychiatry
Claire O'Brien, Psychiatry
Patricia O'Malley, Pediatrics
Marilyn Oxford, Nursing
Charles Perry, Imaging
Judith Pines, Nursing
Christine Pontuso, Imaging
John Purcell, Psychiatry
Steven Reppert, Pediatrics

James Richter, Medicine
Abbey Riley, Case Management
Mary Roy, Imaging
James Scott, Imaging
Carolyn Somers, Materials Management
Lillian Sonnenberg, Nutrition & Food Services
Gloria Sprague, Imaging
Paul Sprague, Orthotics
Christine Stahlinski, Obstetrics & Gynecology
Theodore Stern, Psychiatry
Nancy Sullivan, Case Management
Ronald Tompkins, Surgery
Epifania Valencia, Pathology
Denise Viscardi, Weight Center
Alfred White, Imaging
Eileen White, Social Services
Elaine Woo, Medicine
Susan Worden, Nursing
Bertram Zarins, Orthopædics

For Thirty Years

Jean Acquadro, Nursing
Marilyn Albert, Psychiatry
Linda Arini, Pathology
Lee Baer, Psychiatry
Katherine Bernato, MassGeneral Hospital *for* Children
Mary Bertucio, Pathology
Elaine Bitar, Nursing
Kenneth Bloch, Medicine
Monica Boldescu-O'Connell, Orthopædics
Sharon Bridges, Nursing
Anna-Liisa Brownell, Imaging
Debra Burke, Nursing
Norma Cadogan, Operating Room Administration
Susan Capanno, Surgery
Lisa Carr, Surgery
Margaret Clapp, Pharmacy
Joanne Clifford, Institute of Health Professions
Amanda Coakley, Nursing
Barbara Colucci, Cancer Center
Kathleen Contois, Institute of Health Professions
Paul Copeland, Medicine
Francis Corbett, Pharmacy
Elisabeth Costigan, Nursing
Gerard Cotter, Imaging
Edward Cowal, Chelsea HealthCare Center
Cynthia Cowing, Nursing
Cheryl Dear, Nursing
Rosemary Defrancisco, Neurology
Carmen Dejesus, Chelsea HealthCare Center
Linda Delahanty, Diabetes
Harold Demonaco, Innovation Support Center
Karen Doremus, Nursing
John Driscoll, Police & Security
Maria Duke, Nursing
Marlene Durand, Medicine
Laurene Dynan, Case Management
Ann Eastman, Nursing
Joanne Ellison, The General Store
Jean Fahey, Nursing
Therese Fitzgerald, Nursing
Fredric Frigoletto, Obstetrics & Gynecology
David Gaboriault, Materials Management
Theresa Gallivan, Nursing
Margaret Gargarian, Anesthesia, Critical Care & Pain Medicine
Ronald Gaudette, Pharmacy
Diane Gay, Nursing
Donald Goff, Psychiatry
Kathleen Gonczarek, Cardiology
Norman Graf, Pathology
David Grice, Nursing
Kathleen Griffin, Nursing
Patricia Guerriero, Thoracic Surgery
Mary Guy, Cardiology
Jeanne Haddad, Imaging
Karen Hall, Nursing
E. Tessa Hedley-Whyte, Pathology
John Herman, Psychiatry
Ann Hession, Nursing
Stacey Houghton, Practice Improvement
Rose Hudia-Galewski, Imaging
Nancy Hunsberger, Nutrition & Food Services
Wendy Jennings, MassGeneral Hospital *for* Children
Marjorie Jordan, Nursing
Joanne Jupp, MassGeneral Hospital *for* Children
Lee Kaplan, Medicine
Linda Kaplan, Cardiology
Elizabeth Keating-Cohen, Psychiatry
Adele Keeley, Nursing
Mary Kinnealey, Patient Care Services Informatics
Irene Kochevar, Dermatology
Florence Lai, Neurology
Lily Lee, Nursing
David Lhowe, Orthopædics
Hirlanda Linse, Nursing
Clifford Lo, Pediatrics
Kathleen Lopez, Nursing
Susan Lozzi, Case Management
Karen Lynch, Laboratory of Computer Science
Martha Lynch, Nutrition & Food Services
Marie Macdonald, Nursing
Regis Macdonald, Nursing
Barbara Mahoney, Cardiology
Eileen Mahoney, Nursing
Mary Malloy, Nursing
Michelle Marcella, Public Affairs
Marcia Martins, Back Bay Health Center
Julie McCarthy, Nursing
Karin McCarthy, Pathology
Suzanne McCarthy, Nursing
Eleanor McLaughlin, Nursing
Kathy Mclaughlin, Nursing
Mary McPhee, Nursing
Kathleen Megan, Obstetrics & Gynecology
Judith Mertsch, Cardiology
Rose Miele, Imaging
Sally Morton, Nursing
Michael Moskowitz, Imaging
Richard Myers, Neurology
Margaret Nelson, Nursing
Norman Nishioka, Medicine
Julie Norian, Cardiology
Patricia O'Connor, Mass General/North Shore Center for Outpatient Care
Christopher Owen, Neurosurgery
Patricia Owens, Nursing
Barbara Penn, Medicine
Joanne Petrie, Nursing
Brenda Pignone, Nursing
Bonnie Prall, Nursing
Marianne Preziosi, Nursing
Ann Quinn, Neurology
James Ravenscroft, Imaging
Mary Reilly, Nursing
Christopher Robbins, Nursing
Janet Roche, Nursing
Jeanne Rufo-Huckins, Nursing
Paula Ruvido, Imaging
Milton Scott, Buildings & Grounds
Elaine Sheets, Urology
Barbara Siftar, Psychiatry
Donna Slicis, Nursing
David Smith, Medicine
Vanda Solarz-Oneal, Nursing
Andrea Stern, Psychiatry
Martha Stone, Treadwell Library
Catherine Stucke, Nursing
Diane Sturgis, Orthopædics
Clare Sullivan, Nursing
Judith Sullivan, Nursing
Laura Sumner, The Knight Nursing Center for Clinical & Professional Development
Maria Swan, Cardiology
Kathleen Sweadner, Neurosurgery
Brooke Swearingen, Neurosurgery
Catherine Swift, Mass General/North Shore Center for Outpatient Care
David Torchiana, MGPO Administration
Patricia Tribou, Nursing
Janice Tully, Case Management
Bernadette Tuttle, Case Management
Rosalie Tyrrell, Institute for Patient Care
Caroline Venuti, Cancer Center
Karen Votta, Imaging
Carol Whooley, Center for Human Genetic Research
Joy Williams, Imaging
Melissa Wilson, Nursing
Scott Wilson, Psychiatry
Sandra Woodworth, Imaging
Patricia Wright, Nursing
Denise Young, Nursing

For Twenty-Five Years

Theodore Alston, Anesthesia,
Critical Care & Pain Medicine
Deborah Ambrose, Nursing
Virginia Ashby Bonilla, Nursing
Sigute Astravas, Respiratory Care Services
Susan Backman, Nursing
Guillermo Banchiere, Environmental Services
Karen Barbarisi, Endocrine Unit
Marian Bartholomay, Nursing
Chaia Bekefi, Social Services
Carol Bell, Orthopædics
John Belliveau, Imaging
Beverly Biller, Medicine
Raymond Bisio, Nursing
Arthur Boland, Orthopædics
Maria Bova, North End Waterfront Health
Sharon Brackett, Nursing
Jovan Brodeur, Nursing
Susan Brown, Nursing
Deidre Buckley, Neurosurgery
John Butler, Anesthesia,
Critical Care & Pain Medicine
Richard Cambria, Surgery
Janice Camuso, Surgery
Maria Cano, Nursing
Marguerite Capozzi, North End Waterfront Health
Kathleen Carlson, Neurology
Aldene Carter, Nutrition & Food Services
Andrea Cellini, Nursing
Thavy Chen, Environmental Services
Lynn Collier, Nursing
Eileen Collins, Physical & Occupational Therapy
Elizabeth Corrieri, Nursing
Jonathan Cronin, Pediatrics
Diane Crowley, Imaging
Theresa Curley, Revere HealthCare Center
Yvonne Daniel, Nursing
William Desisto, Imaging
Catherine Devitto, Admitting
Jane Diogo, Cardiology
Cathy Do, Cancer Center
Loraine Dorfeuille, Pathology
Jacqueline Doyle, Nursing
Gina Marie Doza, Orthopædics
Dolores Dunne, Imaging
Stephen Durant, Psychiatry
Cathleen Durham, Nursing
Kent Eliason, Pathology
Jean Elrick, Administration
Consiglia Fail, Nursing
Cheryl Fargo, Bulfinch Medical Group
Julie Finn, Nursing
Lisa Finnigan, Nursing
Donna Fitzpatrick, Pathology
Denise Flaherty, Patient Advocacy
James Flood, Pathology
Georgene Fontana, Radiation Oncology
Beth Fortini, Nursing
Mara Freimanis, Pathology
Jerome Gans, Psychiatry
Gerard Gleeson, Environmental Services
Julie Goldman, Institute for Patient Care
Anita Grassi, Dermatology
Winifred Griffin, Pathology
June Guarente, Nursing
Irene Gutowski, Nursing
Sioban Haldeman, Nursing
Eileen Hall, Biomedical Engineering
Kathleen Hamilton, Internal Medicine
Mark Hammerschmidt, Nursing
Alan Hanscom, Cancer Center
Stephen Hardy, Pediatrics
Priscilla Harrell, Anesthesia,
Critical Care & Pain Medicine
Patricia Harris, Nursing
Tony Harris, Pathology
Diane Heislein, Physical & Occupational Therapy
Deborah Henault, Nursing
Marie Henderson, Obstetrics & Gynecology
Linda Higgins, Nursing
Nancy Higgins, Cardiology
Jayne Hill, Nursing
Margaret Hogan-Poisson, Orthopædics
Elizabeth Hopkins, Nursing
Kara Houghton, Neurology
Syed Husain, Anesthesia,
Critical Care & Pain Medicine
Sally Iles, Primary Care Administration
Ronald Imperiali, Pharmacy
Susan Jaster, Nursing
Bruce Jenkins, Imaging
Linda Johnson, Mass General Medical Group
Harald Jueppner, Pediatrics
Kathy Karalolos, Nursing
Karen Kelly, Mass General/North Shore
Center for Outpatient Care
Barbara Kenney, Nursing
Michelle Kerwin, Nursing
Nancy Keuthen, Psychiatry
Tammy King, Nursing
Maureen Kroll, Nursing
Kenneth Kwong, Imaging
Lisa LaFauci-Hurley, Everett Family Care Center
Lynn Lally, Mass General West
Heidi Langendoen, Research Management
James Lawrason, Imaging
Ellen Leonard, Nursing
Tereza Lesiak-Seleznev, Chelsea HealthCare Center
Hilary Levinson, Nursing
John Levinson, Medicine
Denise Levy, Neurology
Kent Lewandrowski, Pathology
Georgia Lezcano, Cardiology
Mary Lievens, Cardiology
Susan Locke, Nursing
Maureen Logue, Nursing
Denise Lozowski, MassGeneral
Hospital *for* Children
Brian Macdonnell, Nursing
Camille Madden, Internal Medicine
Diane Mahoney, Emergency Services
Kristina Martell-Waldrop, Bulfinch
Temporary Service
Geraldine Martino, Pathology
Bruce Masek, Psychiatry
James Matthews, Radiation Oncology
William Maynard, Environmental Services
Jacqueline Mazzie, Neurology
Florrie McCarthy, Nursing
Lisa McDonough, Case Management
Ildiko McElroy, Pathology
Joseph McElroy, Cardiology
Kathleen McKinney, Nursing
Carol McMahon, Nursing
Roseann McNamara, Nursing
Martin Miller, Psychiatry
Elizabeth Mort, Center for Quality and Safety
Maryann Murtagh, Mass General/North Shore
Center for Outpatient Care
Motuma Nataee, Pharmacy
Grace Ng, Professional Billing Office
Jean Noel, Environmental Services
Patricia Noonan, Nursing
Audrey O'Keefe, Surgery
Kimberley Oleary, Nursing
Sonja Olsen, Nursing
Brian Ott, Psychiatry
Denise Palumbo, Imaging
Kathleen Paras, Nursing
Ruby Parziale, Pathology
Jill Pedro, Nursing
James Perrin, Pediatrics
Robert Peterfreund, Anesthesia,
Critical Care & Pain Medicine
Anthony Petruzzelli, Materials Management
Thomas Pham, Environmental Services
Martha Pitman, Pathology
Karen Presnick, Nursing
Michael Price, Operating Room Administration
Bozena Radziwon, Nursing
Wayne Raila, Laboratory of Computer Science
Tracey Rennie, Nursing
David Rhoads, Pediatrics
Diane Rich, Medicine
Nancy Robenhymer, Nursing
Ellen Robinson, Institute for Patient Care
Helaine Rockett, Clinical Care Management Unit
Susan Rogers, Nursing
Gary Russell, Pediatrics
Joan Ryan, Case Management
Anita Sadek-Lappen, Nursing
William Salom, Respiratory Care Services
Martin Samuels, Neurology
Joan Sapir, Administration
Ronald Schouten, Psychiatry
Mario Scoppettuolo, Buildings & Grounds
Deborah Shafer, Nursing
Laurie Shapiro, Anesthesia,
Critical Care & Pain Medicine
Jen Sheen, Molecular Biology
Margaret Sherwood, Wellman Labs
Amy Sidlauskas, Nursing
Sandra Silvestri, Nursing
Deborah Simonetti, Nursing
Steven Skates, Medicine

Courtneay Small, Pathology
Annemarie Smith, Pathology
Arthur Sobol, Psychiatry
Laura Stanley, Bulfinch Temporary Service
Christina Stone, Nursing
Linda Swanson, Mass General West
Judith Szczerbinski, Pathology
James Thompson, Development
Richard Turgeon, Environmental Services
Susan Vassallo, Anesthesia, Critical Care & Pain Medicine
David Verreault, Respiratory Care Services
Elizabeth Viehl, Nursing
Virginia Walker, Nursing
Deborah Washington, Patient Care Services Adminstration
Ralph Weissleder, Imaging
Timothy Wilens, Psychiatry
Martin Yarmush, Surgery
James Young, Nutrition & Food Services
Lawrence Zukerberg, Pathology

For Twenty Years

Faezeh Abedi-Tari, Imaging
Fethiya Aboubaker, Radiation Oncology
Eddy Agosto, Nursing
Margarita Alvarado, Environmental Services
Diane Amirault, Mass General/North Shore Center for Outpatient Care
Jose Angel, Environmental Services
Carol Antonelli, Imaging
Oscar Araujo, Materials Management
John Arn, Transplantation Biology Research Center
Nesli Basgoz, Medicine
Tracy Batchelor, Neurology
Abram Bekker, Parking & Commuter Services
Stephen Belmonte, Center for Computational & Integrative Biology
Susan Bennett, Medicine
Grigory Beynenson, Nursing
Maria Bishop, Chelsea HealthCare Center
Yves Boucher, Radiation Oncology
Yves Bourjolly, Nutrition & Food Services
Joshua Boyce, Pediatrics
Mary Bozzi, Charlestown HealthCare Center
Rosolivia Bryant, North End Waterfront Health
Barbara Julie Burns, Cardiology
Angela Burris, Nursing
Patricia Calascibetta, Mass General/North Shore Center for Outpatient Care
Fredricka Caldwell, Mass General/North Shore Center for Outpatient Care
Kathleen Callahan, Nursing
Daria Casilli, Nursing
Dean Caufield, Buildings & Grounds
Michelle Chan, Pharmacy
Chinning Chang, Nutrition & Food Services
Nina Chin, Pathology
Gloria Ciccone, Pediatrics
Michael Ciulla, Materials Management
Andrew Clark, Psychiatry
Gary Collymore, Respiratory Care Services
Colleen Comeford, Nursing
Ana Coreas, North End Waterfront Health
Karen Cormier, Nursing
Anne Coutinho, Nursing
Merit Cudkowicz, Neurology
Susan Cummings, Weight Center
Therese D'Agostino, MassGeneral Hospital *for* Children
Lynn Dahling, Cancer Center
Ellen Daley, Pathology
Beverly Dammin, Wellman Labs
Michael Daniels, Psychiatry
Teresa Delaney, Imaging
Patricia Dello Russo, Cutaneous Biology Research Center
Susan Diehl, Nursing
Christopher Dionisi, Mass General/North Shore Center for Outpatient Care
Patricia Divito, Pathology
Adelina Docanto, Nursing
Nancy Doyle, Medical Walk In
Winifred Drayton, Health Information Services
Christine Dresp, Chelsea HealthCare Center
Ruthellen Driscoll, Nursing
Karen Durant-Faria, Center for Human Genetic Research
Marcia Dworkind, Pediatrics
Nicholas Dyson, Medicine
Diane Eatherton, Medical Walk In
Herbert Edwards, Nutrition & Food Services
Daniella Emile, Nursing
Deborah Essig, Social Services
Edward Farley, Police & Security
Thomas Finn, Urology
Karlotta Fitch, Neurology
John Flessas, Charlestown HealthCare Center
Kristine Forde, Nursing
Anthony Forgione, Nursing
Anna Frost, Surgery
Christa Gambon, Nursing
Patricia Gannon, Cardiology
Amelia Gardner, Anesthesia, Critical Care & Pain Medicine

Walter Guralnick, DMD • 60 years

Dr. Walter Guralnick came to the MGH in 1951 as an oral surgeon after completing his undergraduate degree at Massachusetts State College at Amherst and his medical degree at Harvard School of Dental Medicine. He completed his internship in Oral Surgery at Boston City Hospital, followed by four years of military service during World War II.

In 1967 Dr. Guralnick was named acting chief of Oral and Maxillofacial Surgery at the MGH, and a year later was named chief of the department, a position he held until 1982. From 1982 to 1983 he was executive director of the Ambulatory Care Center, and medical director of Operating Rooms from 1983 to 1992. In 1992 he was named deputy chief of the Oral and Maxillofacial Surgery Department, a position he held until 1994.

"As a chief of a service here, the responsibilities of running a service and training young people are really the joys of your life," he said.

Dr. Guralnick was a member of the hospital's General Executive Committee from 1968 to 1982, of which he served as chair from 1974 to 1976. He also was a longtime member of the Committee on Research. For many years he was a member of the subcommittee on Human Studies, now named the Institutional Review Board.

In addition to his work at the MGH, Dr. Guralnick also has enjoyed a long tenure as professor at the Harvard School of Dental Medicine. From 1974 to 1981 he was professor and chairman of the Department of Oral and Maxillofacial Surgery, and was name professor emeritus in 1987. From 1994 to 1995, he served as executive director of Clinical Services.

The Walter C. Guralnick Chair in Oral and Maxillofacial Surgery was established in his honor in 1997.

In 1986 Dr. Guralnick was named a senior member of the Institute of Medicine at the National Academy of Sciences. The Royal College of Surgeons in England named him a fellow in dental surgery in 1987. That same year he received the William J. Gies Foundation for the Advancement of Dentistry Annual Award for Distinguished Achievement in Oral and Maxillofacial Surgery. In 1992 he received the Donald B. Osbon Award, Outstanding Educator, from the American Association of Oral and Maxillofacial Surgeons. He received the Humanitarian Award from the American College of Oral and Maxillofacial Surgery in 2000 and the A. Clifford Barger Excellence in Mentoring Award from Harvard Medical School in 2001.

Former Harvard President Larry Summers awarded Dr. Guralnick The Harvard Medal at the university's 2005 commencement. In 2006, he was appointed an honorary surgeon at the MGH.

"Once you're full-time here, you really do feel that this is your other home," he said. "It's a very comfortable atmosphere in which to work."

Geraldine Gardner, Nursing
Michael Garrity, Medicine
Lisa Gartland, Pathology
G. Scott Gazelle, Imaging
Debra Gervais, Imaging
Alice Gervasini, Nursing
Henry Gewirtz, Imaging
Maryjane Giacalone, Cardiology
Valerie Giorgione, Neurosurgery
Richard Goldberg, Psychiatry
Tessa Goldsmith, Speech, Language & Swallowing Disorders
Margaret Johnson, Chelsea HealthCare Center
William Johnston, Nursing
Rosemary Jones, Anesthesia, Critical Care & Pain Medicine
Louis Jordan, Materials Management
Umu Kanu, Nursing
Jennifer Kelliher, Nursing
Edward Kielty, Radiation Oncology
Anita King, Pathology
Maria King, Nursing
Sharon Kurth, Imaging
Dorothy Lafratta, Revere HealthCare Center

Hyacinth Haggarty • 50 years

Hyacinth Haggarty came to the MGH in 1961, after emigrating from Jamaica. She started looking for permanent employment and was told by a friend to try the MGH. She began in the Medical Records Department's Patient Index section and three months later became a receptionist in the Correspondence section. Her skills were recognized early by her supervisors, and she was soon asked to start abstracting medical information from the patients' medical records for physicians and other providers outside the hospital. She did this for three years before she was asked to learn medical coding. She took night classes to learn anatomy, physiology and medical terminology.

During her 25 years of being a coder, the department grew and she was often asked to help train new coders. She earned the respect of her colleagues, and was promoted to manager of the coding section of the department. "Mass General trained me to be a manager, and I am grateful for the education they gave me," she said. "It was all for my benefit."

When her husband became ill and needed help at home, Haggarty semi-retired, but stayed on to do project work two days per week. Most of her time is spent researching, coordinating and requesting medical records for doctors doing research.

Haggarty's four children have all worked at the MGH at some point. Her two eldest daughters were nurses here and her third daughter worked in the Dialysis Unit as a secretary. Her son, who is a commercial artist, worked at the hospital during school vacations, earning money for college tuition.

Her son-in-law, Jonathan Woodson, MD, received his postgraduate medical education here, and is now the Assistant Secretary of Defense for Health Affairs, appointed by President Barack Obama.

"I am very proud of my family for their accomplishments," Haggarty said. She also thanks God and MGH for giving her the opportunity to be part of the MGH family.

Haggarty said she has been asked when she'll retire, but that she will miss working here when the time comes.

Inacio Goncalves, Environmental Services
Carolyn Gorka, Cancer Center
Joseph Grocela, Urology
Elkan Halpern, Imaging
Annmarie Hayes, Nursing
Mark Hector, Nursing
Howard Heller, Medicine
Daniel Hoch, Neurology
Michael Hogan, Buildings & Grounds
Karen Holland, Nursing
Zane Hollingsworth, Neurology
Guoxin Huang, Center for Comparative Medicine
Xian Huang, Nursing
Diane Hurley, Thyroid
Linda Inserra, Surgery
Lorraine Jacobsohn, Nursing
Rakesh Jain, Radiation Oncology
Loretta Johnson, Nursing
Ann Marie Lahaie, Chelsea HealthCare Center
Lorna Lampert, Diabetes
Elizabeth Larson, Nursing
Donna Lawson, Patient Care Services Office of Quality & Patient Safety
Carol Leary, Rheumatology, Allergy and Immunology
Christian LeGuern, Surgery
Susan Leroux, Nursing
Jeffrey Levine, Mass General Medical Group
Viola Limone, Nursing
Eng Lo, Imaging
Christine Lotterhand, Nursing
Rodrigo Lozano, Anesthesia, Critical Care & Pain Medicine
Lynn Luginbuhl, Pediatrics
Cynthia Maciaga, Nursing
Julia Maclaughlin, Endocrine Unit
Beverly Mahfuz, Neurology
Nikolaos Makris, Neurology
Joseph Malone, Buildings & Grounds
Kathleen Manganelli, Nephrology
David Margolin, Neurology
Lawrence Martin, Cutaneous Biology Research Center
Marilyn McCallum, Pulmonary
Carlene McClanahan, Cardiology
W. Scott McDougal, Urology
Suzanne McGrail, Obstetrics & Gynecology
Margaret McLaughlin, Nephrology
Karen McManus, Molecular Endocrinology
Luetta McNeil, Orthopædics
Anna Meade, Nursing
Tanya Medvedeff, Nursing
Pamela Meinhardt, Nursing
John Mendalka, Buildings & Grounds
Lisa Micciulla, Emergency Services
Bonnie Michelman, Police & Security
Laurie Miller, Nursing
Sidney Mondell, Psychiatry
Mary Mooney, Pathology
Anna Moore, Imaging
Mccallum Moore, Police & Security
Lisa Mortimer, Social Services
Juliann Murphy, Nursing
Teresa Murphy, Nursing
Gabriella Muscolo, Pediatrics
Amy Nash, Gastrointestinal Unit
Gunnlaugur Nielsen, Pathology
Mary Beth Nolan, Center for Integration of Medicine & Innovative Technology
Jolene Noyes, Mass General/North Shore Center for Outpatient Care
Janet Obrien, Nursing
Marjorie Oettinger, Molecular Biology
Laura Olson, Medicine
Mikhail Papisov, Imaging
Pauline Pappas, Pediatrics
Leslie Parechanian, Revere HealthCare Center
Marie Pasinski, Neurology
Alexandra Paul-Simon, Institute of Health Professions
Keith Perleberg, Patient Care Services Office of Quality & Patient Safety
Amarilis Pina, Nursing
Humberto Pina, Environmental Services
Richard Pino, Anesthesia, Critical Care & Pain Medicine
Ana Pires, Nursing
Joanne Prendergast, Nursing
Kristine Quatieri, Imaging
Elizabeth Rafferty, Imaging
Joseph Rampulla, Medicine
Robert Redmond, Dermatology
Samuel Riley, Photography
Celeste Robb-Nicholson, Medicine
Chiquita Robertson, Transplantation Biology Research Center
Michelle Rose, Photography

Kathleen Rosenfield, Imaging
Rosemary Russo, Imaging
Kathleen Ryan, Professional Staff Benefits
Elizabeth Ryder, Anesthesia, Critical Care & Pain Medicine
David Sachs, Surgery
Denise Sarnie, Imaging
Gail Schaaf, Nursing
Lori Schatzl, Nursing
Anthony Scheim, Nursing
William Schmitt, Medicine
Michael Schwarzschild, Neurology
Stephanie Seminara, Medicine
Diana Serino, Nursing
Karen Sharp, Nursing
Joseph Shea, Pharmacy
Robert Sheridan, Surgery
Mary-Theresa Shore, Imaging
Wilma Short, Physical & Occupational Therapy
Virginia Sigel, Social Services
Joseph Silva, Orthotics
Jacqueline Skiddell, Revere HealthCare Center
Susan Slaugenhaupt, Neurology
Patrick Sluss, Pathology
Edward Smith, Professional Billing Office
Robin Sobolewski-Lamberti, Neurology
Sujata Somani, Obstetrics & Gynecology
Mildred Spadafora, Imaging
Jean Spence, Pathology
Robert Stabile, Mass General/North Shore Center for Outpatient Care
Kathleen Stakes, Nursing
Chantal Stern, Imaging
Christopher Stowell, Pathology
Jean Sullivan, Cardiology
Maura Sullivan, Pediatrics
Diana Tanso, North End Waterfront Health
Arlene Taylor, Case Management
Madalena Teixeira, Nursing
Ravi Thadhani, Medicine
Sarah Thayer, Surgery
George Theodore, Orthopædics
Maureen Thomassen, Nursing
Gretchen Timmel, Psychiatry
Karen Toledo, Operating Room Administration
Mimie Traore, Nutrition & Food Services
Maria Veo, Professional Billing Office
Barbara Vozikis, Nursing
Deborah Wanzer, Charlestown HealthCare Center
Wilma Wasco, Neurology
Marienoel Westgate, MassGeneral Hospital *for* Children
Purris Williams, Respiratory Care Services
Amy Wong, Nursing
Reginald Woodleigh, Radiation Safety
Chin-Lee Wu, Pathology
Anne Young, Neurology
Anthony Zietman, Radiation Oncology

For Fifteen Years

Diane Abraczinskas, Medicine
Dorothy Adams, Bulfinch Temporary Service
Cathy Adkison, Obstetrics & Gynecology
Alessandro Alessandrini, Surgery
Michelle Anderson, Nursing
Susan Aristizabal, Nursing
Aclouse Augustin, Nursing
Ann Bajart, Ophthalmology
Caetano Barbosa, Environmental Services
Ernso Bazile, Nutrition & Food Services
Kristin Beauparlant, Nursing
Joshua Beckman, Cardiology
A. Robert Bellows, Ophthalmology
Oksana Berezovska, Neurology
Jennifer Berger, Nursing
David Berkowicz, Medicine
Eliot Berson, Ophthalmology
Robyn Bigelow, Nursing
Josephine Boakye, Nursing
Rosemond Boateng Boadu, Nursing
Beata Borzymowska, Cancer Center
Jolanta Borzymowska, Cancer Center
Gary Brenner, Anesthesia, Critical Care & Pain Medicine
Stephen Brodette, Imaging
Ann Brooks, Biomedical Engineering
John Buehler, Oral & Maxillofacial Surgery
Jean Cadet, Materials Management
Katia Canenguez, Bulfinch Temporary Service
Maria Carol Joan Canlas, Nursing
Michelle Capozzi, Professional Billing Office
Lisa Carr, Pediatrics
Elias Carrion, Nursing
David Carter, Transportation
Linden Cassidy, Psychiatry
Evelyn Castillo Rivera, Professional Billing Office
Richard Catrambone, Oral & Maxillofacial Surgery
Annie Chan, Radiation Oncology
Wei Chao, Anesthesia, Critical Care & Pain Medicine
Cristina Charles, Nursing
Rosette Charles, Nursing
Tao Chen, Medicine
Patricia Clinton, Imaging
Jennifer Cobe, Professional Billing Office
Clare Cole, Nursing
Colleen Collins, Pharmacy
Brenda Corrigan, Medicine
Annette Coward, Nursing
David Criss, Medicine
Kimberley Cronin, Pathology
Gary Curhan, Medicine
Constance Dahlin, Palliative Care Service
Francoise Damas, MassGeneral Hospital *for* Children
Kelly D'Amore, Nursing
Christine Darsney, Psychiatry
Teodora Dasilva, Nursing
Lynne Davis, Institute of Health Professions
Xiuchan Deng, Center for Comparative Medicine
Maura Desmarais, Physical & Occupational Therapy
Elizabeth Desouza, Imaging
David Diamond, Medicine
Tina DiCenso-Fleming, Institute of Health Professions
Julia Dillon, Neurology
Stacy Dillon, Revere HealthCare Center
Constance Disilvio, Materials Management
Claes Dohlman, Ophthalmology
Jeanne Dolan, Nursing
Francis Donoghue, Materials Management
Exalem Dorceus, Nursing
Alysa Doyle, Psychiatry
Katherine Droste, Nursing
David Duarte, Neurology
Susan Duffy, Nursing
Marie Dumornay, Environmental Services
Marie Duval Dormevil, Environmental Services
Dariush Elahi, Medicine
Leif Ellisen, Medicine
Ann Erwin, MGPO Finance
Mary Farnham Mills, Nursing
Kristen Fernandes, Nursing
Kathleen Figurido, Respiratory Care Services
Leigh Firn, Medicine
Maria Fitzpatrick, Physical & Occupational Therapy
Richard Floyd, Ophthalmology
Laurin Flynn, Pharmacy
Charles Foster, Ophthalmology
Anthony Fraioli, Ophthalmology
Jean Frederic, Materials Management
Edward George, Anesthesia, Critical Care & Pain Medicine
Mary Gervino, Compliance Administration
Richard Gliklich, Otolaryngology
Larry Goldberg, Surgery
Irma Gomez, Back Bay Health Center
Arthur Goncalves, Environmental Services
Robert Gorn, Ophthalmology
Evangelos Gragoudas, Ophthalmology
Richard Grant, Medicine
Jane Gray, Flower Shop
Rita Gray, Medicine
Rosanna Greco, MassGeneral Hospital *for* Children
Maureen Griffith-Whelan, Radiation Safety
Cynthia Grosskreutz, Ophthalmology
Arthur Grove, Ophthalmology
Adeline Guerrier, North End Waterfront Health
Roxanne Guerriero, Bulfinch Temporary Service
Kim Guilmette, Nursing
Alice Hadley, Nursing
Thomas Hall, Materials Management
Marguerite Hamel-Nardozzi, Social Services
Maureen Hames, Clinical Research Program
Noreen Harrington, Psychiatry
Peter Hayes, Nursing
Maureen Heavey, Nursing
Caitlin Hemeon, Nursing
Ricardo Herrera, Environmental Services
Tatsuo Hirose, Ophthalmology
Fadumo Hirsi, Chelsea HealthCare Center
Pamela Hodges, Women's Health Associates
Alison Hoppin, Pediatrics

Karen Hurley, Nursing
Octavio Hurtado, Surgery
Bernard Hutchinson, Ophthalmology
Holly Ibe, Neurosurgery
Michelle Jacobo, Psychiatry
Jennifer Johnson, Nursing
Megan Jones, Nursing
Virginia Jones, Imaging
Michel Joseph, Nutrition & Food Services
Jae Joung, Pathology
Deborah Kadish, Psychiatry
Michael Kane, Medicine
Paul Kantrowitz, Medicine
Barbara Katz, Pediatrics
Kevin Kaufman, Ophthalmology
Elizabeth Keegan, Anesthesia, Critical Care & Pain Medicine
Mary Kelleher, Nursing
Patricia Kent, MassGeneral Hospital *for* Children
William Kettyle, Medicine
Ernest Kornmehl, Ophthalmology
Nancy Krouse, Mass General/North Shore Center for Outpatient Care
Man Kwan, Nutrition & Food Services
Thomas LaMattina, Medicine
Deborah Langston, Ophthalmology
Martin Lantieri, Nursing
Beth Larossa, Administration
Kameran Lashkari, Ophthalmology
Karen LaVoie-Huard, MGPO Finance
Nancy Lawless, Palliative Care Service
Lee Leahy, Administration
Anna Lee, Nutrition & Food Services
Corrina Lee, Nursing
James Lee, Ophthalmology
Lisa Leffert, Anesthesia, Critical Care & Pain Medicine
Sheryl Leskow, Mass General West
Eric Leskowitz, Psychiatry
Simmons Lessell, Ophthalmology
Jeralyn Levasseur, Administration
Sylvia Lewinstein, Charlestown HealthCare Center
Carolene Lewis, Nursing
Maire Leyne, Center for Human Genetic Research
Diane Lirakis, Nursing
Jay Loeffler, Radiation Oncology
John Loewenstein, Ophthalmology
Sara Looby, Neuroendocrine
Raylene Loomis, Mass General/North Shore Center for Outpatient Care
Peter Lou, Ophthalmology
Jennifer Lynch, Imaging
Thomas Lynch, Nursing
Joyce Maccormack, Chelsea HealthCare Center
Frances Mahoney, Mass General/North Shore Center for Outpatient Care
Dianne Mailly, Nursing
Leila Mankarious, Pediatrics
Virginia Manzella, Internal Medicine
Aldo Manzo, Chelsea HealthCare Center
Josefina Marroquin, Information Associates
Mallika Marshall, Medicine
Carlos Matos, Environmental Services
Barbara Matteson, Pathology
John Mayer, Surgery
Melissa McDonald, Professional Billing Office
Sean Mcgrath, Police & Security
Melissa Mcinnis, Nursing
William McLaughlin, Police & Security
John McMeel, Ophthalmology
Frank Melanson, Marketing
Saumil Merchant, Otolaryngology
Ralph Metson, Otolaryngology
David Miller, Nursing
Joan Miller, Ophthalmology
Jennifer Mills, Nursing
Leslie Milne, Emergency Services
Ronald Minter, Anesthesia, Critical Care & Pain Medicine
Jose Miranda-Rivas, Anesthesia, Critical Care & Pain Medicine
Dennis Mitchell, Emergency Services
Marie Morisset, Nursing
Michael Morley, Ophthalmology
Nilanthi Motsenigos, Nursing
Beth Muccini, Chelsea HealthCare Center
Shizuo Mukai, Ophthalmology
Heather Murray, Nursing
Abdulwahab Musanur, Materials Management
Sandra Muse, Nursing
Joseph Nadol, Otolaryngology
Jennifer Neveu, Physical & Occupational Therapy
Christopher Newton-Cheh, Medicine
Peter Nguyen, Pharmacy
Paul Nordberg, Center for Quality & Safety
Natan Noviski, Pediatrics
Mary O'Brien, The Knight Nursing Center for Clinical & Professional Development
Christopher O'Donnell, Medicine
Kerstin Oh, Pediatrics
Bonnie Ohye, Psychiatry
Barbara Olson, Social Services
Sage Oram, Mass General/North Shore Center for Outpatient Care
Harold Ota, Otolaryngology
Diana Palmer, Pediatrics
Georgios Papadimitriou, Neurology
Harry Papazian, Orthopædics
Hasmukh Patel, Pathology
Annemarie Patten, Nursing
Kimberly Pearson, Psychiatry
Kathleen Pease, MassGeneral Hospital *for* Children
Frank Pedlow, Orthopædics
Noemi Pedraza, Medicine
Elizia Pereira, Nursing
Richard Perrotti, Primary Care Administration
Julia Plotnikov, Molecular Biology
Dennis Poe, Otolaryngology
Harald Prosper, Center for Comparative Medicine
Elaine Pugliese, Psychiatry
Juan Ramirez, Environmental Services
Amanda Ramos, Nursing
Gregory Randolph, Surgery
Peter Rapoza, Ophthalmology
Steven Rauch, Otolaryngology
Edward Reardon, Otolaryngology
Alton Reeves, Materials Management
Paula Reeves OBrien, Professional Billing Office
Adriana Reguera, Nursing
Ana Reyes, Nutrition & Food Services
Claudia Richter, Ophthalmology
Elizabeth Rider, Pediatrics
Nancy Ringwood, Biostatistics Center
Joseph Rizzo, Ophthalmology
Maryellen Robertson, Nursing
Jennifer Rochow, Mass General Medical Group
Margaret Rockcastle, Institute of Health Professions
Rosa Rodriguez, Environmental Services
Ellen Rohan-Ball, Institute of Health Professions
Laura Romo, Imaging
Diana Ronell, Psychiatry
Daysi Rosario, Environmental Services
Pauline Rubino, MassGeneral Hospital *for* Children
William Ruth, Medicine
David Ryan, Medicine
Jennifer Samiotes, Nursing
William Sasso, Transportation
Jeanne Savoy Elliott, Nursing
Marielle Scherrer-Crosbie, Medicine
Robert Schneider, Radiation Oncology
Karen Scialoia, Imaging
Richard Searles, Imaging
Hai Shi, Pediatrics
Elaine Shiang, Medicine
Jan Shifren, Obstetrics & Gynecology
Bradford Shingleton, Ophthalmology
James Silva, Mass General/North Shore Center for Outpatient Care
Julie Silver, Physical Medicine & Rehabilitation
William Simmons, Primary Care Administration
Marie-Banatte Simon, North End Waterfront Health
Naomi Simon, Psychiatry
Jennifer Space, Psychiatry
Martin Spera, Clinical Care Management Unit
Anita St. John, MassGeneral Hospital *for* Children
Josephine Stafford, Operating Room Administration
Angela Stancato-Lebow, North End Waterfront Health
Antonia Stephen, Surgery
Amie Stone, Nursing
Julianne Stoughton, Surgery
Janine Sullivan, Imaging
Patricia Sullivan, Imaging
Susan Sullivan, Nursing
Jonathan Talamo, Ophthalmology
Rosemary Tambouret, Pathology
Jane Taub, Surgery
Jennifer Tavernelli, Nursing
Karin Templeton, Nursing
Elizabeth TePas, Pediatrics
Marie Theus, Nutrition & Food Services
Shelley Thibedeau, Professional Billing Office
Anne Thorndike, Medicine
Baruch Ticho, Pediatrics
Trexler Topping, Ophthalmology

Daniel Townsend, Ophthalmology
Clement Trempe, Ophthalmology
Lisa Tufts, Nursing
Maudline Tuitt, Nutrition & Food Services
Carl Turissini, Medicine
Catherine Ulbricht, Pharmacy
Michelle Vassilopoulos, Nursing
Leslie Vensel, Medicine
Stefan Ventura, Environmental Services
Jatin Vyas, Medicine
Kimberly Wade, Mass General/North Shore Center for Outpatient Care
Kathleen Walsh, Case Management
Thomas Wang, Medicine
Mary Watkins, Bulfinch Temporary Service
Kimberly Waugh, Nursing
Howard Weinstein, Pediatrics
Joel Weissman, Medicine
John Weiter, Ophthalmology
Patrick Wen, Neurology
Keith Whalen, Medicine
Kimberly Whalen, Nursing
Amy Wheeler, Medicine
Michael Wiedman, Ophthalmology
Margo Wilder, Cancer Center
Marianne Williams, Nursing
Jean Wong, Imaging
Yu Mei Wong, Professional Billing Office
Vijay Yajnik, Medicine
Lucy Young, Ophthalmology
Kimon Zachary, Medicine
Steven Zeitels, Surgery
Sonia Zuniga, Nursing

For Ten Years

Elisa Abdulhayoglu, Pediatrics
Melissa Abraham, Psychiatry
Dennis Acevedo, Buildings & Grounds
Luiz Acioli, Parking & Commuter Services
Pauline Adams-Davy, Nursing
Khadija Afdal, Nursing
Nadeem Afridi, Medicine
Brahim Aitbouzidi, Nursing
Khalid Aitbouzidi, Operating Room Administration
Amado Alas, Nursing
Meredith Albrecht, Anesthesia, Critical Care & Pain Medicine
Pauline Albrecht, Nursing
Maryse Alexandre, Nursing
Jean Alexis, Emergency Services
Jonathan Alicea, Nursing
Todd Allen, Medicine
Jose Alonso, Medicine
Vilma Alvarado, Internal Medicine
Cecille Alve, Nursing
Lurdes Alves, Charlestown HealthCare Center
Christina Anagnos, Neurology
Auzenda Andrade, Nursing
Carolina Andrade, Nursing
Michelle Andrade, Neurology
Abner Andre, Materials Management
Farah Andre, Nursing
Lea Angel, Treadwell Library
Laura Angelo, Professional Billing Office
Veronica Anglin, Nursing
Karim Arachiche, Pathology
Medardo Ardon, Environmental Services
Wynne Armand, Medicine
Lise Armour, Professional Billing Office
Brian Arsenault, Buildings & Grounds
Colleen Arsenault, Nursing
Susan Arsenault, Nursing
Shea Asfaw, Administration
Adrienne Austin, Obstetrics & Gynecology
Laura Avery, Imaging
Santiago Avila, Buildings & Grounds
Irma Ayala-Santos, Nutrition & Food Services
Cenk Ayata, Imaging
Yamna Badi Abu Rubieh, Nursing
Akberet Bahabla, Nursing
Edward Bailey, Pediatrics
Meghan Baker, Medicine
Teresa Baker, Institute of Health Professions
Shahrzad Bakhshalizadeh, Nursing
Mary Ballem, Surgery
Debjani Banerji, MassGeneral Hospital *for* Children
Christine Banzi, Nursing
Rheila Barker, Nursing
Richard Barkhouse, Transportation
Lucia Barnes, Nursing
Ericka Barrett, Cancer Center
Shannon Barron, Imaging
Anthony Bashir, Institute of Health Professions
Mina Belghazi, Operating Room Administration
Shamaina Bell, Nursing
Kathleen Belschner, Internal Medicine
Joyce Benedetto, Nursing
William Benedetto, Anesthesia, Critical Care & Pain Medicine
Judithe Benjamin, Imaging
Michael Bento, The Clubs at Charles River Park
Clemens Bergwitz, Medicine
Karen Bernstein, Orthopædics
Andrea Bertorelli, Nursing
Joseph Betancourt, Medicine
Kelly Bettencourt-Lopes, Nursing
Lisa Beyer, Orthopædics
Ishir Bhan, Medicine
Khadija Bidda, Nursing
Monique Bigot, Imaging

Stephen Krane, MD • 60 years

Dr. Stephen Krane came to the MGH in 1951 as an intern in Medicine, after completing both his undergraduate and medical degrees from Columbia University and serving in the U.S. Navy at the end of World War II. He has devoted his career at the MGH to teaching, providing care for patients with connective tissue diseases and studying bone biology and rheumatic and metabolic bone diseases.

After spending 1956 at Washington University in St. Louis as a research fellow in Biological Chemistry, Dr. Krane returned to the MGH as chief resident in 1957.

"I wanted to stay in St. Louis longer, but couldn't turn down Dr. Walter Bauer," Krane said. "When he asked you to do something, you did it."

In 1961 was appointed chief of the Arthritis Unit, a position he held for 39 years. He became an instructor in medicine at Harvard Medical School in 1959, and was the first Master of the Walter Bradford Cannon Society at HMS, a position he held for 14 years. From 1987 to 2002 was the Persis, Cyrus and Marlow B. Harrison Professor of Medicine. Since 2002 he has been the Persis, Cyrus and Marlow B. Harrison Distinguished Professor of Clinical Medicine.

In the 1980s Dr. Krane served as chair of the Executive Committee on Research at the MGH. In 1989, Dr. Krane was awarded both an Honorary MD from the University of Geneva, Switzerland, and the William F. Neuman Award from the American Society for Bone and Mineral Research.

He was a Guggenheim Fellow, a fellow of the American Academy of Arts and Sciences, and is the recipient of several other awards, including the Heberdeen Medal (London), the Distinguished Investigator Award of the American College of Rheumatology.

Dr. Krane is the author/co-author of original scientific papers, reviews, book chapters and contributions to proceedings and scientific meetings. He was the co-editor of the three editions of the text, *Metabolic Bone Diseases and Clinically Related Disorders.* He continued his research through 2010, but is still working to publish the research he has done over the years.

Dr. Krane met his wife, Cynthia, who was an MGH nursing instructor during his first year at the hospital. They have been married for 59 years.

"I was 24 when I started my internship, so I've been here for all the major parts of my life," he said. "I met my wife here, met very close friends here and it's part of the fabric of my existence. I'm glad I've managed to live long enough that I could celebrate my 60th year."

Rebekah Bitar, Nursing
Leah Blackstone, Health Information Services
Ellen Blanch, Nursing
Marie Blanchette, Nursing
Anne Blondin, Cancer Center
Anne Blood, Neurology
Gayle Blouin, Pharmacy
Gary Boas, Imaging
Donita Boddie, Public Affairs
Celion Bonheur, Nursing
Denise Boriel, Neurology
Thomas Bortfeld, Radiation Oncology
Elizabeth Botelho, Obstetrics & Gynecology
Matthew Bougas, Mass General/North Shore Center for Outpatient Care
John Bradley, Laboratory of Computer Science
Amy Brady, Nursing
Chanelle Bray-Placide, Women's Health Associates
Rebecca Brendel, Psychiatry
Lindsay Brennan, Nursing
Michelle Brennan, Neurology
Denise Brewer, Diabetes
Elizabeth Bridge, Physical & Occupational Therapy
Shannon Bromley, Medicine
Traci Brooks, Pediatrics
Nancy Brophy, Social Services
Elissa Brown, Imaging
Jan Brown, Mass General West
Lakeisha Brown, Neurology
Robert Brown, Medicine
Stephanie Brown, The Clubs at Charles River Park
Michelle Browne, Nursing
William Brownstein, Registration & Referral Center
Lisa Brugnoli-Semeta, Back Bay Health Center
Maureen Buckley, Neurology
Douglas Burger, Medicine
Charles Burns, Medicine
James Burns, Materials Management
Jennie Burrell, Back Bay Health Center
Denis Bustin, Development
Mary-Jane Byrnes, Bulfinch Medical Group
Nicole Calkins, Imaging
Jean Callahan, Medicine
Michael Callahan, Dermatology
Elizabeth Campbell, Nursing
Fernely Campo Chavez, Environmental Services
Craig Canapari, Pediatrics
Pasquale Caputo, Pathology
Melissa Caracciolo, Nursing
Brenda Cardoso, Nursing
Maryssa Carey, Nursing
Laura Carr, Pharmacy
Shirley Carr, Bulfinch Temporary Service
Gail Carraggi, Revere HealthCare Center
Manuel Carranza, Nutrition & Food Services
Brenda Carrera-Allen, Cardiology
Marie-Ange Casimir, Nursing
Paolo Cassano, Psychiatry
Diane Cassarino Puopolo, Endocrine Unit
Christine Cerrato, Radiation Oncology
Smriti Cevallos, Endocrine Unit
Robert Chalukian, The Clubs at Charles River Park
Wai Chan, Professional Billing Office
Alissa Charles, Psychiatry
Maryse Charles, Nutrition & Food Services
Jennifer Chase, Nursing
David Chen, Neurology
Jingwen Chen, Imaging
April Cheney, Nursing
Rosa Chiaravalloti, Nursing
Belky Chin, Chelsea HealthCare Center
Ji-Kyung Choi, Imaging
Debra Christofi, Nursing
Jeanhee Chung, Medicine
Serina Ciampa, Revere HealthCare Center
Chelby Cierpial, Nursing
Melissa Cirino, Pharmacy
Kettely Civil, Nursing
Monine Civil, Nutrition & Food Services
John Clark, Medicine
Kathleen Clark, Gastrointestinal Unit
Janine Clarke, Nursing
Carole Clyburn, Nursing
Edward Coakley, Institute for Patient Care
Brian Coates, Buildings & Grounds
Joan Cogliano, Nursing
Harold Colas, Transportation
Julia Coleman, Psychiatry
Kelly Coleman, Nursing
Daniel Collette, Center for Computational & Integrative Biology
Antonio Colon, Pharmacy
Margeorg Colphon, Nursing
Maureen Connelly, Nursing
Jaclyn Connolly, Physical & Occupational Therapy
William Coose, Buildings & Grounds
William Copen, Imaging
Jayson Corbett, Transportation
Susanna Cortese, Neurology
Maria Coviello Polito, Chelsea HealthCare Center
Cathy Cox, Imaging
Natalie Cox, Bulfinch Medical Group
Joseph Crocker, Medicine
Claire Cronin, Surgery
Hattie Cross, Parking & Commuter Services
Diane Croteau, Surgical Oncology
Elizabeth Crowley, Radiation Oncology
Richal Cruz, Environmental Services
Kathleen Cunniffe, Nursing
Anita Curran, Bulfinch Temporary Service
Paul Currier, Medicine
Peter Cusson, Professional Billing Office
Dana Cvrk, Obstetrics & Gynecology
Douglas Dahl, Urology
Akshay Dalal, Anesthesia, Critical Care & Pain Medicine
Shobhana Dalal, Anesthesia, Critical Care & Pain Medicine
Helen Anne D'Alessandro, Imaging
Tracey Daley, Pediatrics
Nina DalPozzal, Transplant Surgery
Evelyne Damas, Cardiology
Kathleen Damian, Oral & Maxillofacial Surgery
Li Dan, Pathology
Diana Darby, Nursing
Sanjukta Dass, Gastrointestinal Unit
Kathryn Davis, Pharmacy
Nancy Davis, Respiratory Care Services
Alan Dawson, Imaging
Genevie de los Reyes, Nursing
Percia De Los Santos, Internal Medicine
Shelly-Ann Dean, Nursing
Johannes deBoer, Dermatology
Christine DeFranco, Cardiology
Donna Defronzo, Health Information Services
Emma Deirmendjian, Pharmacy
Innocent Delanois, Transportation
Leslie DeLisle, Nursing

John LaBella • 50 years

John LaBella began his career at the MGH in 1961, when he began working in the Computer Department doing payroll for the hospital's 3,000 employees.

"I remember getting used to how big this place was and trying to find my way around," said LaBella, who grew up in Medford and now lives in Saugus. His first MGH office was in the basement of the Baker Building.

LaBella later moved to the Accounts Payable Department, where he was a supervisor for six years. He then moved to the Professional Billing Office in Charlestown, where his focus was primarily on third-party billing. Today he is semi-retired and works for the PBO three days per week.

"This is a place where everyone works together," he said. "We're a good team, and everybody cares for each other."

In his 50 years, LaBella said he's seen many changes on the Main Campus – most notably that the two buildings he worked in – Baker and Moseley – are no longer standing.

"When I go to the Main Campus, so much has changed," he said. "But I have a lot of good memories from my time there."

While not at work, LaBella spends time with his family, including his three grandsons who are active in youth sports. He also travels to his summer home in Wells, ME.

He said he's proud of the 50 years he's given to the MGH.

"It's a great institution – a wonderful place to work," he said.

Marie Deloreto, Chelsea HealthCare Center
Maureen Demers, Revere HealthCare Center
Maria Denapoli, Revere HealthCare Center
Christine DeOliveira, Professional Billing Office
Domingos Depina, Environmental Services
Jason Depina, Pathology
Julio Depina, Transportation
Jennifer Deroche, Thoracic Surgery
Frantz Desir, Pathology
Janice Desmarais, Nursing
Marie Dessalines, Nursing
Pierre Dessin, Treadwell Library
Stanley Devilme, Police & Security
Thomas Devlin, Mass General/North Shore Center for Outpatient Care
Anna Devor, Imaging
Adrianne Diamond, Cardiology
Nerida Diaz, Center for Comparative Medicine
Pamela DiCicco, Cancer Center
Michelle DiGregorio, Imaging
Leah Dillon, Dental Group
Tracey DiMaggio, Nursing
Mark Dirschel, Nursing
Jayne Doherty, Medicine
Josefina Dominguez, Professional Billing Office
Kevin Donahue, Police & Security
Vivian Donahue, Nursing
Krista Dong, Medicine
Anthony Donnaruma, Police & Security
Patrick Donovan, Buildings & Grounds
Mary Doran, Nursing
Corliss Dorsey, Cardiology
Joyce Drinan, Pharmacy
Eric Driscoll, Nursing
Kimberly Drolette, Nursing
Gabriel Duda, Radiation Oncology
Mary Dugan, Surgery
Eileen Dukess, Nursing
Barbara Dunderdale, Bulfinch Temporary Service
Marie Egan Doherty, Operating Room Administration
Erika Ehnstrom-Carr, Nursing
Ahmed Elaini, Imaging
Lauren Ellis, Vascular Center
Jessie Elston, Physical & Occupational Therapy
Judith Eng, Nursing
Constance Ennamorati, Professional Billing Office
David Enshell-Seijffers, Dermatology
Henry Epino, Emergency Services
Roberto Escano, Nursing
Maria Espada, Nursing
Gregory Estey, Laboratory of Computer Science
Jose Estrada, Environmental Services
Rui Estrela, MGPO Finance
Vickey Eugene, Nursing
Jane Evans, Physical & Occupational Therapy
Karleyton Evans, Psychiatry
Pamela Evans, Cardiology
Edith Exilus, Nutrition & Food Services
Patrick Exilus, Nutrition & Food Services
Melissa Fantasia, Nursing
Alison Farley, Obstetrics & Gynecology
Nydia Febres, Community Health Associates
Margaret Feeney, Pathology
Sandra Feibelmann, Medicine
Murray Feingold, Pediatrics
Joanne Ferguson, Nursing
Eurides Fernandes, Nursing
Margaret Ferris, Nursing
Gail Festa, Surgery
Claudia Files, Nursing
Mario Fils, Environmental Services
Mary Findeisen, Nursing
Susan Finn, Obstetrics & Gynecology
Ellen Fitzgerald, Nursing
Elizabeth Flanagan, Nursing
Ana Flores, Nursing
Beatriz Flores, Nursing
Luis Flores, Police & Security
Jennifer Ford, Obstetrics & Gynecology
Kathleen Forte, Nursing
Elisa Fossale, Center for Human Genetic Research
Jacquelyn Francis, Nursing
Ramon Franco, Otolaryngology
Liberta Frattaroli, Admitting
Janice Freda, Internal Medicine
Debra Frost, Patient Care Services Office of Quality & Patient Safety
Miguel Fuentes, Cardiology
Joan Fujiyoshi, Nursing
Giulia Fulci, Neurosurgery
Amy Fuller, Institute of Health Professions
Patrick Gallagher, Vascular Lab
Theresa Gangloff, Case Management
Karen Gannon, Neurology
Bridget Garabedian, Nursing
Joseph Garasic, Medicine
Helen Gard, Nursing
Elizabeth Garzon, Medicine
Dwight Geha, Anesthesia, Critical Care & Pain Medicine
Philippe Gelin, Nutrition & Food Services
Rebekah Gendron, Nursing
Anna Genovesi, Internal Medicine
Luckson Georges, Nutrition & Food Services
Ahcene Gherbi, Nutrition & Food Services
Melissa Ghiringhelli, Speech, Language & Swallowing Disorders
Domenic Giannunzio, Transportation
Marianne Gibbons, Executive Health Services
David Gierga, Radiation Oncology
Ligor Gjoka, Bulfinch Temporary Service
Yvonne Glinton, Nursing
Paul Glynn, Institute of Health Professions
Sheila Gnerre, Endocrine Unit
Karen Godfrey, Nursing
Pamela Godfrey, Nursing
Alex Godinho, Pathology
Lisa Goggin, Cancer Center
Valerie Goldman, Diabetes
Jesuina Gomes, Materials Management
Ana Gomes-DaCosta, Nursing
Albertina Goncalves, Center for Comparative Medicine
Antonia Goncalves, Environmental Services
Li Gong, Professional Billing Office
Francisca Gonzalez, Professional Billing Office
Nancy Goode, Physical & Occupational Therapy
Alan Goostray, Nursing
Paulette Gordon, Nutrition & Food Services
Sarah Gorman, Nursing
Rita Gould, Cancer Center
Zachary Gousby, Nursing
Philip Graceffa, Radiation Oncology
Diane Graciani, Revere HealthCare Center
Kathleen Graham, Medical Walk In
Nancy Graham, Nursing
Anthony Greenaway, Operating Room Administration
Daniel Griffin, Radiation Oncology
Paul Gryska, Surgery
Robin Gubbins, Imaging
Angelica Guerra, MassGeneral Hospital *for* Children
Marina Guerrero, Operating Room Administration
Angelique Guerrier, Nursing
Patricia Guglietta, Pediatrics
Deborah Gullotto, Imaging
Sue Ann Gurley Clarke, Nursing
Rita Guthrie, Nursing
Luis Gutierrez, Environmental Services
Jeffrey Hack, Pathology
Stephanie Hackett, Cancer Center
Elizabeth Hahn, Cancer Center
Edmund Haley, Buildings & Grounds
Denise Hall, Nursing
Qi Hall, Molecular Biology
Sean Hall, Buildings & Grounds
Robert Hallisey, Pharmacy
Matti Hamalainen, Imaging
Leigh Hanigan, Pharmacy
Douglas Hansell, Anesthesia, Critical Care & Pain Medicine
Stephen Hardy, Buildings & Grounds
Shauna Harris, Nursing
David Harrison, Pediatrics
James Harrop, Police & Security
Jerard Hart, Nursing
Cynthia Hayes, Case Management
Gloria Healy, Cardiology
Jennifer Healy, Nursing
David Heinrich, Respiratory Care Services
Cheryl Hemsey, Mass General/North Shore Center for Outpatient Care
Andrea Hennigan, Nursing
Charles Henry, Psychiatry
Marie Herbert, Social Services
Blanca Hernandez, Physical & Occupational Therapy
Gloria Hernandez, Molecular Biology
Rosa Hernandez, Environmental Services
Margaret Herod, Imaging
Martin Hertl, Surgery
Carlos Heymann, Respiratory Care Services
Rodney Hill, Orthopædics
Richard Hodin, Surgery

Udo Hoffmann, Imaging
Arthur Hogan, Buildings & Grounds
Ana Holzbach, Bulfinch Temporary Service
Carol Homeyer, Obstetrics & Gynecology
Marie Honorat, Materials Management
Tia Horner, Psychiatry
Emily Howland, Nursing
Laura Hu, Medicine
Wei Huang, Cardiology
Charles Huberdeau, Mass General/North Shore Center for Outpatient Care
Guillermo Huezo, Materials Management
Uchkun Hupper, Pathology
Bryan Hurley, Pediatrics
Ray Iasiello, The Clubs at Charles River Park
Junko Imamura, Nursing
Ignacio Inglessis-Azuaje, Medicine
Stoja Islamovic, Pathology
Martha Ithier, Chelsea HealthCare Center
Franchette Jabouin, Nutrition & Food Services
Charmain Jackman, Psychiatry
Theresa Jacobs, Institute of Health Professions
Deborah Jameson, Treadwell Library
Oscar Jaramillo, Environmental Services
Amy Jarry, Transplant Surgery
Richard Jean, Operating Room Administration
Tara Jennings, Neurology
Hyun-Kyung Jeong, Neurology
Evangeline Jimenez, Nursing
Maria Jimenez, Nursing
Kristin Jones, Revere HealthCare Center
Michael Jones, Operating Room Administration
Stephanie Jones, Imaging
Jean-Fresnel Josaphat, Imaging
Marie Joseph, Bulfinch Temporary Service
Nancie Joseph, Nursing
Nicole Joseph, Imaging
Zorka Juric, Internal Medicine
Morton Kahan, Surgery
Veronica Kalil, Neurology
Mannudeep Kalra, Imaging
Cynthia Kane, Cancer Center
Andrew Kaplan, Radiation Oncology
Vashkar Karim, Pharmacy
Ines Kasper, Bulfinch Temporary Service
Lauren Kattany, Nursing
Daniel Kaufmann, Medicine
Varinderpal Kaur, Center for Human Genetic Research
Nancy Kays, Case Management
Elizabeth Kelley, Nursing
Brendan Kelly, Parking & Commuter Services
Danielle Kelly, Nursing
Karen Kelly, Nursing
Kathleen Kelly, Materials Management
Stacey-Anne Kelly, Nursing
Adair Kendall, Obstetrics & Gynecology
Mary Kent, Bulfinch Temporary Service
Leslie Kerzner, Pediatrics
Ronan Kilbride, Neurology
Kathleen Killory, Nursing
Kathleen Killough, Emergency Services
DooYeon Kim, Neurology
Saechin Kim, Orthopædics
Young Kim, Imaging
Janet King, Nursing
Robin King, Surgery
Matthew Kirwin, Police & Security
Christine Kocks, Pediatrics
Rebecca Kolp, Obstetrics & Gynecology
Mary Komich, Nursing
Karon Konner, Social Services
Michael Kopeloff, Bulfinch Temporary Service
Therese Kostic, Diabetes
Meghan Kotarski, Psychiatry
Vira Kou, Nursing
Anne Kowalick, Health Information Services
Carolyn Krasner, Medicine
Kathryn Krzeminski, Cancer Center
Willem Kuhtreiber, Medicine
Jennifer Kulesa-Kelley, Institute for Health Policy
Ronald Kulich, Psychiatry
Keith Kwiatkowski, Emergency Services
Yu Kyan, Nursing
Zenaida La Rocque, Nursing
Jean Labossiere, Materials Management
Victoria Laboy, Professional Billing Office
Serena Laft, Center for Systems Biology
Adrian Lagares, Case Management
Paul Lahaie, Bulfinch Temporary Service
Bruce Langlois, Buildings & Grounds
Michael Lanuti, Surgery
Rajani LaRocca, Medicine
Regina LaRocque, Medicine
Guiselle Latham-Salazar, Nutrition & Food Services
Kerting Laurent, Nursing
James Lavelle, Psychiatry
Diane Lavertue, Chelsea HealthCare Center
Charmain Lawrence-Henry, Nursing
Tara Lawrimore, Imaging
Thomas Lawton, Infectious Disease Unit
Crystal Leach, Nursing
Melissa LeClair, Pathology
Bing Lee, Environmental Services
Hang Lee, Medicine
Jae Lee, Imaging
Richard Lee, Medicine
Kelly Leehan, Nursing
Constance Leonard, Bulfinch Temporary Service
Mu Leong, The General Store
Gail Leslie, Nursing
Heather Lessard, Urology
Hermann Leveillard, Environmental Services
Catherine Leveroni, Psychiatry
Wilton Levine, Anesthesia, Critical Care & Pain Medicine
Helen Lichtwart, MGH Beacon Hill
Isabel Lima, Nursing
Suzann Lindsay, Surgery
Lena Liu, Pathology
Amy Lizotte, Nursing
Helen Lo, Professional Billing Office
Carolyn Locke, Institute of Health Professions
Derek Lomba, Materials Management
Aidan Long, Medicine
Ellen Long-Middleton, Institute of Health Professions
Avelina Lopes, Operating Room Administration
Fanny Lopez, Imaging
Reina Lopez, Environmental Services
Priscilla Lord, Health Information Services
Donna Loretti, Bulfinch Medical Group
Remy Losius, Environmental Services
Darlene Loso, Nursing
Lori Lucas, Neurosurgery
Michele Lucas, Social Services
Lynda Lumi, Psychiatry
Karen Lyall, Imaging
Dawn Lynch, Imaging
Dennis Lynch, Buildings & Grounds
Suzanne Lynch, Nursing
Kelly Macauley, Institute of Health Professions
Jeanne MacDonald, Pediatrics
Teresa Macdonald, Nursing
Lee-Ann Maciel, Respiratory Care Services
Jamien MacIntyre, Nursing
Ann Mackinnon, Dermatology
Ping Mah, Cardiology
Ward Maier, Anesthesia, Critical Care & Pain Medicine
Robert Makar, Pathology
Madhu Malo, Surgery
Ann Malone, Institute of Health Professions
Michael Mannstadt, Medicine
Jezreel Marasigan, Nursing
Frank Marchelletta, Buildings & Grounds
Daniel Marcus, Professional Billing Office
Erin Marley, The Clubs at Charles River Park
Maureen Marre, Chelsea HealthCare Center
Jane Martel, Nursing
Jose Martinez, Transportation
Jose Martinez, Environmental Services
Michael Masland, Police & Security
Latoya Massey, Pathology
Shanna Mavilio, Nursing
Amy Mawn, Nursing
Jane Maynard, Nursing
Michelle McCann, The Clubs at Charles River Park
James McCarthy, Police & Security
Lisa Mccarthy, Anesthesia, Critical Care & Pain Medicine
Patricia McCarthy, Center for Quality & Safety
Angela McColgan, Nursing
Janice McCue, Obstetrics & Gynecology
Paul Mcdonald, Buildings & Grounds
Jennifer McGrail, Nursing
Karen McGrath, Nursing
Kelly Mcgrath, Nursing
Megan McGrath, Senior Health
Jeanne McKeon, Psychiatry
Nancy McKie, Endocrine Unit
Chastity McMullon, Emergency Services
Sharon McSorley, Nephrology
Michele Meadows, Urology
Terry Means, Medicine

Arlene Meara, Nursing
Tara Medich, Radiation Safety
Elian Medina, Surgery
Liezle Medua, Professional Billing Office
Joanne Meegan, Nursing
Barbara Meehan, Chelsea HealthCare Center
Vipin Mehta, Anesthesia, Critical Care & Pain Medicine
Karen Mejia, Orthopædics
Alec Meleger, Physical Medicine & Rehabilitation
Di Meng, Pediatrics
Marie Mentor, Nutrition & Food Services
Girlie Mercado, Emergency Services
Jean Merlain, Environmental Services
Nicholas Merry, Nursing
Tayeb Mezrouh, Parking & Commuter Services
Mustapha Mhamdi, Parking & Commuter Services
Stefanie Michael, Nursing
Ednord Michaud, Materials Management
Sandra Michel, Pharmacy
Ian Michelow, Pediatrics
Marianne Miller-Lacey, Nursing
Suzanne Mills, Nursing
Kelemework Minas, Parking & Commuter Services
Danielle Miranda, Imaging
Valerie Mitchell, Health Information Services
Felix Mojica, Materials Management
Jannie Mok, Pharmacy
Richard Mollica, Psychiatry
Denise Mondazzi, Nursing
Paul Montgomery, Anesthesia, Critical Care & Pain Medicine
Maria Montrond, Environmental Services
Estelle Moody, Nursing
Jennifer Morgan, Neurology
Mohammed Morgan, Bulfinch Temporary Service
Edith Morose, Nursing
James Morrill, Medicine
Lisa Morse, Medicine
Richard Morse, Biostatistics Center
Filomena Morton, MassGeneral Hospital *for* Children
Elizabeth Mozuch, North End Waterfront Health
Nancy Muenchow, Pathology
Jacqueline Mulgrew, Physical & Occupational Therapy
Loretta Mullaney, Internal Medicine
John Mulligan, Police & Security
Katherine Mulvihill, North End Waterfront Health
Daniel Murphy, The Clubs at Charles River Park
Elise Murphy, Nursing
John Murphy, Center for Quality & Safety
Scott Murphy, Buildings & Grounds
Devena Murray, Nutrition & Food Services
Vanita Murray, Nursing
Oneil Myrie, Materials Management
Magalie Myrthil, Nursing
Latifa Naami, Pathology
Anders Naar, Medicine
John Nadai, Medicine
Umadevi Naidoo, Psychiatry
Aomar Nait-Talb, Nursing

Malika Najib, Nursing
Judith Najjuma, Nursing
Vitaly Napadow, Imaging
Donald Nash, Bulfinch Temporary Service
Maria Nazolino, Center for Comparative Medicine
Danielle Neal, Nursing
Victor Neel, Dermatology
Tamrat Negash, Parking & Commuter Services
Anne Marie Nelson, Orthopædics
Berline Nerius, Environmental Services
Crystal New, Surgery
Deanna Nguyen, Medicine
Kinh Nguyen, Environmental Services
Sophia Niles, Nursing
Elizabeth Niziak, Imaging

Michael Ollendieck, Medicine
David Omoregie-Edewi, Nursing
Lesly O'Neel, Emergency Services
Michael O'Neil, Cardiology
Patricia O'Rourke, Pediatrics
Magdalena Ortega, Medicine
James O'Shaughnessy, Operating Room Administration
Mark Ottensmeyer, Imaging
Sary Ouch, Women's Health Associates
Cassandra Ouellette, Mass General/North Shore Center for Outpatient Care
Lois Pacheco, Nephrology
Andrea Paciello, Radiation Oncology
Marie Pantal, Nursing

Edwin P. Maynard, MD • 55 years

A native of Brooklyn, NY, Dr. Edwin Maynard came to the MGH in 1956 to complete a fellowship in gastroenterology, after receiving his undergraduate degree from Williams College and his medical degree from Columbia University. Before coming to the MGH, he completed an internship and residency in internal medicine at the Presbyterian Hospital.

"At the end of the fellowship, I had been committed to go back to New York, to the Presbyterian Hospital … but at the end of it, Dr. Walter Bauer, the chief of medicine, said, 'Maynard, you need to stay at the MGH.' We eventually made the decision to stay here and spend these years at the MGH and in retrospect it was the happiest decision we could have made." A busy practice of general internal medicine and gastroenterology for more than 40 years constituted his major activity. He began teaching at Harvard Medical School in 1962, when he was appointed an instructor of medicine and has continued teaching to the present. In 1990 he was appointed a senior fellow for HMS's Cannon Society, a position he held until 2002.

Dr. Maynard was actively involved in several committees at the MGH, serving as chairman of the Patient Care Committee from 1981 to 1990, chairman of the Executive Board of MGH Staff Associates from 1975 to 1977, and vice chairman of the General Executive Committee from 1975 to 1976. Dr. Maynard held numerous positions in the American College of Physicians. He served as the organization's governor for Massachusetts from 1977 to 1981, and as president from 1989 to 1990.

From 1969 to 1970 he was a visiting senior lecturer at Makerere University Medical School in Kampala, Uganda.

"My job was to go there and help develop a post-graduate training program in Medicine," Maynard said. "I had a fabulous year in many respects, perhaps offering some things that the MGH could offer that were not present in Uganda at the time."

In 1989 Dr. Maynard received an Honorary Fellowship from the Royal Australasian College of Physicians, and in 1992 he received Columbia University's Gold Medal for Excellence in Clinical Medicine.

Carol Noblin, Neurology
Odrigue Normil, Nursing
Gregory Nuzzo-Mueller, Nursing
Jennifer Nylen, Nursing
Brian Oakes, Pathology
Richard Obanor, Pharmacy
Lawrence O'Brien, Radiation Oncology
Mary O'Brien, Nursing
Michelle O'Brien, Nursing
Andrew O'Donnell, MGPO Finance
Jeremiah O'Donnell, Professional Billing Office
Michael O'Donnell, Nursing
Leila Okaf, Nursing
Susan Oliveira-Amaral, Cancer Center
Marie Oliver, Imaging

Maria Papadopoulos, Nursing
Jane Parrish, Physical Medicine & Rehabilitation
Kristin Pati, Physical & Occupational Therapy
Myrlande Paul, Professional Billing Office
Marie Paul Saint, Nursing
David Pauls, Psychiatry
Teodor Paunescu, Medicine
Dennis Pelletier, Pharmacy
Aracely Pena, Internal Medicine
Lee Peng, Medicine
Albert Pepivani, Parking & Commuter Services
Lois Peppe, Allergy Associates
Lydia Peralta, Parking & Commuter Services
Debra Pereira, Cardiology
Maria Pereira, Social Services

Mayra Perez, Chelsea HealthCare Center
Dawn Peters, Pediatrics
Mai Phan, Medicine
Raymond Phillips, Imaging
Claude Pierre Louis, Materials Management
Marie Pierre-Louis, Bulfinch Temporary Service
Felisberto Pina, Center for Comparative Medicine
Maria Pires, Cancer Center
Michelle Pirri, Nursing
Jennifer Plummer, Nursing
David Politano, Buildings & Grounds
Mark Pooler, North End Waterfront Health
Angela Porte, Registration & Referral Center
Fernando Posada, Environmental Services
Melanie Poundall, Nursing
Tamara Powell, Mass General/North Shore
  Center for Outpatient Care
Karen Power, Ragon Institute
Donna Powers, Dental Group
Lori Powers, Nursing
Jennifer Prestage, Mass General/North Shore
  Center for Outpatient Care
Susan Prince, Orthopædics
Amy Prower, Professional Billing Office
Avril Puckerin, Nursing
Mark Quigley, Nursing
Angela Quintanilla, Materials Management
Robyn Radka, Buildings & Grounds
Porfidio Rafaelano, Environmental Services
Kerri Rambow, Nursing
Elizabeth Ramirez, Interpreter Services
Mary Ramos, Cardiology
Kathleen Ravenelle, Emergency Services
Melissa Re, Orthopædics
Martha Reed, Pediatrics
Pakor Rejaey, Respiratory Care Services
Stephen Renaud, Transportation
Heather Renzi, Nursing
Barbara Renzullo, Case Management
Elisa Reyes, Chelsea HealthCare Center
MaryEllen Rhinehart, Medicine
Debra Ricciardelli, Imaging
Nancy Rice, Mass General/North Shore
  Center for Outpatient Care
Susan Rich, Institute of Health Professions
Lois Richards, Nursing
Esfir Riskal, Health Information Services
Carlos Rivera, Environmental Services
Walter Rivera, Transportation
Baldie Roach, Environmental Services
Amy Roberts, Pediatrics
Karen Roberts, Imaging
Michelle Robertson, Nursing
Susan Roche, Wellman Labs
Melissa Roddie, Nursing
Carmen Rodriguez, Cancer Center
Eduardo Rodriguez, Pathology
Kathyrn Rogers, Operating Room Administration
Juan Roldan, Police & Security
Michael Romano, Buildings & Grounds
Catherine Romero, Surgery
Amanda Rosa, Nursing
Ana Maria Rosales, Pediatrics
Sintias Rosario, Nursing
Mireille Rosenberg, Dermatology
Marie Rousseau, Orthopædics
Sarah Rowley, Nursing
Joseph Rugnetta, Pharmacy
Edgar Ruiz, Cardiology
Meaghan Russell, Pediatrics
Steven Russell, Medicine
Katherine Russo, Physical &
  Occupational Therapy
Jigija Rwakabuba, Parking & Commuter Services
Patricia Ryan, MassGeneral Hospital *for* Children
Jean Saint Paul, Bulfinch Temporary Service
Pierre Sajous, Transportation
Nerlande Saladin, Nursing
Dimas Salmeron, Nutrition & Food Services
Arthur Samaras, Admitting
Janet Santiago, Chelsea HealthCare Center
Brenda Santora, The Clubs at Charles River Park
Heidi Santos, Materials Management
Bernadette Sanz, Nursing
Jaydev Sarma, Anesthesia,
  Critical Care & Pain Medicine
Mayra Sasso, Chelsea HealthCare Center
Clemens Scherzer, Neurology
Kathleen Schultz, Nursing
Andrew Schwartz, Respiratory Care Services
Leslie Schwartz, Nursing
Eileen Scondras, Nursing
Bethany Scott, Imaging
Diane Scott, Nursing
Tamika Scott, Neurology
Ronald Searles, Chelsea HealthCare Center
Clifford Seeto, The Clubs at Charles River Park
Marie Senatus, Nutrition & Food Services
Robert Sennett, Nursing
Joanna Sentissi, Surgery
Deborah Seremet, Nursing
Kimberly Shaddock, Nursing
Khalid Shah, Imaging
Harry Shapiro, Medicine
Amita Sharma, Imaging
Patricia Shaughnessy, Professional Billing Office

John A. Mills, MD • 55 years

Dr. John A. Mills came to the MGH in 1956, as a resident in internal medicine. Before coming to the MGH, Dr. Mills completed medical school at McGill University, an internship at Montreal General Hospital, and a year of residency in pathology at the New England Deaconess Hospital.

After completing his MGH residency, he returned to his native Canada, where he planned to spend his career. It was during his year as a teaching fellow that he received a call from Dr. Walter Bauer, chief of medicine, convincing him to come back to the MGH.

Mills' visa required him to spend two years outside the United States once he returned to Canada, so Bauer sent him to England, where he spent a year as a research fellow at the Lister Institute in London. In 1960 he returned to the MGH as a clinical and research fellow in rheumatology. He spent the next 20 years in clinical practice and basic research in immunology.

In 1970 Dr. Mills was chairman of the Ad Hoc Committee on Ambulatory Care, which developed recommendations to help create the Internal Medical Associates. He was associate chief of the Department of Medicine from 1972 to 1975 and an associate firm chief from 1992 to 1995. In 1977 he was a member of a team of U.S. rheumatologists, led by Dr. John Decker, who visited the Soviet Union in an attempt to develop cooperative clinical research projects.

From 1972 to 1993 Dr. Mills was the director of the Introduction to Clinical Medicine course at Harvard Medical School. Taken by second-year medical students, the course teaches future clinicians how to take histories, give patient exams and greet patients. He also was in charge of the Arthritis Clinic at the MGH. In 1993 he received the Alfred Kranes Award for excellence in clinical teaching.

Dr. Mills retired from clinical practice in 1996, but he continues to visit the Arthritis Clinic once per week. He remains a member of the senior medical staff at the MGH.

Dr. Mills was a fellow of the College of Physicians of Canada. He recently served on the A.C.R. Vasculitis Classification Committee chaired by Dr. Gene Hunder. In 2000 he was named a master of the American College of Rheumatology.

Dr. Mills met his wife Nancy during his first year at the MGH. She worked as Dr. Walter Bauer's secretary, and the two crossed paths while Dr. Mills was filling in for a vacationing chief resident.

"This was before I went back to Montreal and spent the year in England," he said. "After I met her, I didn't see her for two years. But when I came back as a rheumatology fellow, we picked up right where we left off."

Elaine Shea, Imaging
Kathy Sherburne, Nursing
Helen Shih, Radiation Oncology
Sarah Shulman, Pediatrics
Elizabeth Sian, Nursing
Simon Sigalovsky, Imaging
David Sigilai, Cancer Center
Adozinda Silva, Nursing
Carmen Silva, Nursing
Judith Silva, Nursing
Medaly Silva, Nursing
Michele Silvia, Nursing
Tammy Simeonidis, Pharmacy
Mirela Simon, Neurology
Heidi Simpson, Nursing
Aneesh Singla, Anesthesia, Critical Care & Pain Medicine
Sumita Sinha, Cardiology
Eileen Smith, Nursing
Felicia Smith, Psychiatry
R. Malcolm Smith, Orthopædics
Selena Smith, Voice Center
Aliyah Sohani, Pathology
Ken Solt, Anesthesia, Critical Care & Pain Medicine
Victor Soria, Psychiatry
Jay Sparks, Police & Security
Katelyn Sparks, Nursing
Anne Spellane, Nursing
Reisa Sperling, Neurology
Teresa Spillane, Psychiatry
Alison Squadrito, Physical & Occupational Therapy
Monica Staples, Nursing
Gregory Stein, Buildings & Grounds
Susan Stengrevics, Nursing
Edward Stern, Neurology
Dolores Stewart, Nursing
Valerie Stone, Medicine
Denis Stratford, Institute of Health Professions
Meinrad Straus, Police & Security
Sharon Sughrue, Institute of Health Professions
Daniel Sullivan, Buildings & Grounds
Mary Sullivan, Nursing
Shawtae Sullivan, Cardiology
Yu-Chin Sung, Clinical Care Management Unit
Craig Surman, Psychiatry
Dominic Surrao, Laboratory of Computer Science
Kenneth Sutton, Police & Security
Kristine Svagdis, Nursing
Michelle Sweeney, Imaging
Bryan Sweet, Neurology
Molly Sweezy, Internal Medicine
Sara Swiatlowski, Nutrition & Food Services
Susan Swick, Psychiatry
Sabiha Talukdar, Nursing
Erin Tancreti, Nursing
Laura Tannenbaum, MassGeneral Hospital *for* Children
Lynne Taylor, Nursing
Sharon Taylor, Nursing
Christopher Tess, Medicine
Karen Teta, Pulmonary
John Texeira, Emergency Services
Vivian Theodoracopoulos, Cutaneous Biology Research Center
Elizabeth Thiele, Neurology
Shirley Thurston, Imaging
Roberta Tiberio, Imaging
Judy Tomaszczuk, Nursing
Svang Tor, Psychiatry
Gricelle Torres, Bulfinch Temporary Service
Martin Torriani, Imaging
Theresa Tousignant, MassGeneral Hospital *for* Children
Sherri Tramontozzi, Neurology
Rebecca Trenouth, Psychiatry
Christina Triantafyllou, Imaging
Amanda Truesdale, Nursing
Hensley Tulloch, Operating Room Administration
Linda Tunis, Professional Billing Office
Maria Turi, Cardiology
A. Aria Tzika, Surgery
Mark Uva, MassGeneral Hospital *for* Children
Shweta Vakil, Pathology
Rosemond Valcimond, Dental Group
Jean Valcin, Buildings & Grounds
Paul Valery, Materials Management
Maria Valles, Revere HealthCare Center
Alicia Van Cott, Dermatology
Maureen Veduccio, Case Management
Melvin Velasquez, Environmental Services
Michael Venezia, Molecular Biology
James Vernon, Surgery
Andrew Veronelli, Buildings & Grounds
Nancy Vieira, Pathology
Paulette Vieira, Nursing
Jennifer Virgil, MassGeneral Hospital *for* Children
Luz Visajel, Revere HealthCare Center
Edward Viscione, Buildings & Grounds
Anand Viswanathan, Neurology
James Vitagliano, Institute of Health Professions
Margaret Vitter, Mass General/North Shore Center for Outpatient Care
Lisa Viveiros, Nursing
Amy Wachsmuth, Nursing
Timothy Wallace, Psychiatry
Mary Walsh, Mass General/North Shore Center for Outpatient Care
Stefanie Walsh, Nursing
Stephen Walsh, Medicine
Ruopeng Wang, Imaging
Lisa Warren, Anesthesia, Critical Care & Pain Medicine
Cornelius Weah, Pathology
Jessica Welshons, Nursing
Karen Wenc, The Clubs at Charles River Park
Michele Wertz, Development
Elizabeth West, Nursing
Sjirk Westra, Imaging
Maryhelen Whelan, North End Waterfront Health
David Wilbur, Pathology
Reginald Wilcox, Institute of Health Professions
Henning Willers, Radiation Oncology
Katie Williams, Surgical Oncology
Sheila Williams, Endocrine Unit
Alberto Wilson, Materials Management
Melissa Winiewicz, Nursing
Tilo Winkler, Anesthesia, Critical Care & Pain Medicine
Michel Winkler-Gettings, Mass General/North Shore Center for Outpatient Care
Jonathan Winograd, Surgery
Valeria Winslow, Medicine
Loren Winters, Cancer Center
Waichi Wong, Medicine
Cheryl Woods, Radiation Oncology
Norman Wortzman, Orthopædics
Courtney Wrenn, North End Waterfront Health
Sean Wu, Medicine
Kevin Wurl, Pharmacy
Hongying Yang, Radiation Oncology
Liang Yap, Neurology
Dolkar Yarchim, Bulfinch Temporary Service
Christopher Yarde, MGPO Finance
Taniella Yearwood Martinez, Pharmacy
Albert Yoo, Imaging
Paul Yu, Medicine
Xu Yu, Medicine
Tracey Zachary, Nursing
Deborah Zaitchik, Psychiatry
Katherine Zalewski, MGPO Finance
Edulia Zavaleta, Nursing
Xiangwei Zhang, Anesthesia, Critical Care & Pain Medicine

For Five Years

Tura Abate, Nursing
Sarah Abbott, Nursing
Abrahim Abdella, Police & Security
Halima Abouabaydah, Nursing
Hugues Abraham, Nursing
Jennifer Accomando, MassGeneral Hospital *for* Children
William Ackerman, Imaging
Susan Adams, Thoracic Surgery
Abidemi Adegbola, Psychiatry
Roshi Afshar, Medicine
Manisha Agarwal, Nursing
Ida Aiken, Nursing
Larbi Ait Hadjsliman, Materials Management
Nawf Algublan, Medicine
Tarik Alkasab, Imaging
Jill Allen, Medicine
Meghan Allen, Nursing
Melinda Allen, Nursing
Gillian Almeida, Nursing
Rodolphe Alphonse, Health Information Services
Wilto Altidor, Nutrition & Food Services
Hector Amaya Miguel, Materials Management
Sharon Amos, Nursing
Said Amraoui, Nutrition & Food Services
Mohamed Anab, Nursing
Saurabh Anand, Medicine
Alice Anderson, Professional Billing Office
Christopher Anderson, Neurology

Rondeline Anderson, Imaging
Shana Andrews, Materials Management
An Hui Ang, Nursing
Gladys Angel, Health Information Services
Judith Anglin, Emergency Services
Ilia Antonino, Pharmacy
Mohammed Aouas, Transportation
Marcelo Aquize, Transportation
Ken Arai, Imaging
Kahasa Araia, Nursing
Richard Arana-Estrada, Environmental Safety
Leopoldina Araujo, Nursing
Jamie Arbiv, Physical & Occupational Therapy
Caitlin Archer, Nursing
Israel Argueta, Environmental Services
Daniel Arias, Nutrition & Food Services
Karim-Jean Armache, Molecular Biology
Elaine Arnold, Bulfinch Temporary Service
Katrin Arnold, Medicine
Paul Arnstein, Institute for Patient Care
Jeffmie Arriaza-Morales, Nursing
Sheila Arvikar, Medicine
Jeffrey Ashburner, Medicine
Markel Ashiku, Pathology
Muhammad Aslam, Pediatrics
Emerentia Atakora Agyemang, Nursing
Wendy Atamian, Case Management
Ali Reza Attarpour, Oral & Maxillofacial Surgery
Emily Aubin, Emergency Services
Amber Auger, Revere HealthCare Center
Roberde Augustin, Emergency Services
Christen Auvil, Nursing
Richard Averbuch, Marketing
Yonis Ayala-Torres, Nursing
Grace Aylesbury, Nursing
Denia Baez, Nursing
Ramon Baez, Environmental Services
Vanessa Baigorria, Pathology
Margaret Baim, Benson-Henry Institute
Jennifer Baima, Physical Medicine & Rehabilitation
Robert Baker, Buildings & Grounds
Sarah Ballard Molway, Nursing
Elida Balluku, Registration & Referral Center
Taruna Banerjee, Center for Quality & Safety
Frantzcia Baptiste, Materials Management
Maxine Baptiste, Admitting
Nashira Barbosa, Physical & Occupational Therapy
Ana Bardales, Pathology
Eusebia Barillas, Nursing
Melita Barkhoudarian, Neurology
Mary Barnes, Institute of Health Professions
Michele Barnes, Surgery
Cory Barren, Neurology
Marijane Barrett, Bulfinch Temporary Service
Abdoulaye Barry, Materials Management
Renold Barthelmy, Nutrition & Food Services
Meridith Bassett, Nursing
Sara Bates, Pediatrics
Suzane Bazner, Infectious Disease Unit
Joshua Beaton, Pharmacy
Joan Beaudoin, Imaging
Catherine Becker, Neurology
Tigist Bedada, Nursing
Carlos Bedoya, Psychiatry
Babiker Bedri, Pathology
Esther Francis Behar, Physical & Occupational Therapy
Sandra Belair St. Onge, Nursing
Sarah Bell, Physical & Occupational Therapy
Jennifer Belmonte, Surgical Oncology
Susan Belton, Nursing
Khadidja Benkreira, Nursing
Zineb Benmhamed, Nursing
Herbert Benson, Medicine
Marilyn Benson, Benson-Henry Institute
Yevgeny Berdichevsky, Neurology
Meron Bereket, Pathology
Kathryn Berger, Nursing
Janice Berman, Case Management
Olga Bernal Morales, Environmental Services
James Berry, Neurology
Kerri-Lyn Bertozzi, Nursing
Dquindra Best-Ertha, Nutrition & Food Services
Robert Billiter, Transplantation Biology Research Center
Dianie Binns, Nutrition & Food Services
Elizabeth Bishop, Nursing
Tracey Bittle, Nursing
Lindsey Black, Pharmacy
Omayra Blackmon, MassGeneral Hospital *for* Children
Joseph Blaise, Bulfinch Temporary Service
Barbara Blakeney, The Knight Nursing Center for Clinical & Professional Development
D. Antoine Blalark, Institute of Health Professions
David Blaser, Pharmacy
Alison Blood, Nursing
Michael Blower, Molecular Biology
Karen Blumenfeld, Development
Jennifer Bocklett, Vascular Surgery
Petronella Bodo, Wellman Labs
Marjorie Boldt, Nursing
Donna Boneck, Nursing
Brandi Bonica, Nursing
Anne Borden, Cardiology
Marie Borgard, North End Waterfront Health
Elisabeth Borgioli, Everett Family Care Center
Daniel Bottego, Orthotics
Driss Boulajine, Nursing
Jennifer Bourque, Institute of Health Professions
Carol Bovest, Bulfinch Temporary Service
Patricia Bowe, Institute of Health Professions
Melinda Bowen, Infectious Disease Unit
John Bowes, Bulfinch Temporary Service
Amy Bradford, Police & Security
Barbara Bradley, Orthopædics
Caryn Brady, Chelsea HealthCare Center
David Bragg, Neurology
Ilana Braun, Psychiatry
Laurence Brennan, Development
Julia Brickley, Orthopædics
Rosa Brito Duncan, Bulfinch Medical Group
William Brothwell, Bulfinch Temporary Service
George Broussard, Radiation Oncology
Jessica Brown, Cancer Center
Joy Brown, Nursing
Kelly Brown, Nursing
Patricia Brown, Revere HealthCare Center
Cynthia Browne, Cardiology
Gerald Browne, Nursing
Cristina Brueggeman, Cardiology
Melissa Bruen, Imaging
Jessica Bruno, Neurology
Adam Brysiak, Nursing
TiaMarie Bucci, Imaging
Kathleen Buckley, Case Management
Diane Bucknill, Senior Health
Wendy Bullock, Imaging
Deborah Bunar, Imaging
Liala Buoniconti, Chelsea HealthCare Center
Stephen Buonopane, Admitting
John Burge, Radiation Oncology
Doreen Burke, Imaging
Thomas Burke, Emergency Services
Kathryn Butler, Surgery
Romana Bycek, Nursing
Philip Byrne, Nursing
Maribel Caban, Nutrition & Food Services
Vivian Cabral, Environmental Services
Cameron Calef, Nursing
Laurie Caliri, Nutrition & Food Services
Jennifer Calkins, Nursing
Caroline Callahan, Nursing
Jillian Calnan, Radiation Oncology
Andria Camelio, Physical & Occupational Therapy
Michael Camire, Buildings & Grounds
Caroline Canavan, Obstetrics & Gynecology
Norma Canedo, Cardiology
Abby Cange, Gastrointestinal Unit
Mary Cannata, Case Management
Nancy Cantelmo, Surgery
Anthony Capodilupo, Nursing
Lesley Caracci, Nursing
Maria Cardoso, Environmental Services
Sara Cardoso, Dental Group
Wilian Carias, Police & Security
Sarah Carignan, Emergency Services
Jarra Carney, Nursing
Stefan Carp, Imaging
Susan Carpenter, Institute of Health Professions
William Carr, Medicine
Ileana Carranza, Nutrition & Food Services
Lauren Carter, Psychiatry
Kimberly Carvalho, Development
Jessica Casaletto, Medicine
Sandra Casas-Cardenas, Dermatology
Aggie Casey, Benson-Henry Institute
Kelly Casey, Psychiatry
Lucy Cavanaugh, Nursing
Tina Cavanaugh, Imaging
Julie Celentano, MassGeneral Hospital *for* Children
Marc Cella, Surgery
Daly Celletti, Imaging
Kelly Cenca, Nursing
Nancy Cerullo, Nursing
Heather Chaffee-Carpentier, Nursing

Sanaa Chahbi, Imaging
Kelley Challen-Wittmer, Charlestown HealthCare Center
Yee-Ming Chan, Medicine
Yuh-Shin Chang, Medicine
Lourdes Charles, Nursing
Odmas Charles, Nutrition & Food Services
Suozette Charles, Materials Management
Aldona Charlton, Public Affairs
Gisele Chartrand, Orthopædics
Shrikanta Chattopadhyay, Medicine
Sanjay Chaudhary, Center for Quality & Safety
Manuel Chaves Jr., Professional Billing Office
Emerita Chavez, Internal Medicine
Rafal Chelstowski, Materials Management
Tadeusz Chelstowski, Materials Management
Norah Chen, Research Space Management
Sylvia Chen, Endocrine Unit
Yei-Tsung Chen, Neurology
Hong Chen-Cheung, Medicine
Manju Chettry, Nursing
Sue Chin, Surgery
Chami Chio, Pharmacy
Rain Chow, Nursing
Garry Choy, Imaging
Benson Chu, Medicine
Rana Chudnofsky, Benson-Henry Institute
Jamie Ciano, Surgery
Paolo Ciccarese, Neurology
Magdalena Cieplik, Imaging
Adrian Ciobanu, Imaging
Anna Cipollone-Berman, Senior Health
Sabrina Ciulla, Nursing
Alisabet Clain, Psychiatry
Sandra Clancy, MassGeneral Hospital *for* Children
Karen Clark, Institute of Health Professions
Richard Clark, Nursing
Erica Clarke, Center for Community Health Improvement
Jessica Clarke, Radiation Oncology
Benjamin Clasie, Radiation Oncology
Anne Clatworthy, Molecular Biology
Barbara Clemons, Nursing
Debra Clooney, Institute of Health Professions
Jolene Coakley, Institute of Health Professions
Kandi Cobb, Professional Billing Office
Monica Cobbs, Professional Billing Office
Arlene Coccoluto, Orthopædics
Dawn Coelin, Health Information Services
Autumn Cohen, Obstetrics & Gynecology
Sandra Cohen, Nursing
Danielle Colby Leblanc, Nursing
Michael Cole, Nursing
Gaetano Colella, Buildings & Grounds
Casey Coleman, Institute of Health Professions
Aida Colon, Revere HealthCare Center
Beatriz Colon, Internal Medicine
Paula Colon, MassGeneral Hospital *for* Children
Elizabeth Condakes, Marketing
Katherine Condon, Nursing
Genevieve Conigliaro, Bulfinch Temporary Service
Debra Conkey, Nursing

Linda Connelly, Cardiology
Pamela Connolly, Cancer Center
Teresa Connolly, Nursing
Claudius Conrad, Surgery
William Contreras, Police & Security
Allan Converse, Clinical Research Program
Mary Susan Convery, Social Services

Michael Cooley, Imaging
Janice Coolidge, Emergency Services
Patrick Coppens, Admitting
Amy Corbosiero, Imaging
Ryan Corcoran, Medicine
Maria Correa, Nursing
Christina Cosman, Nursing
John Costello, Institute of Health Professions
Marylou Costigan, Nursing
Gregory Cote, Medicine

Jeannie Cottini, Center for Comparative Medicine
Albert Cotugno, Psychiatry
Laurie Covens-Nojechowicz, Cancer Center
Chad Cowan, Medicine
MaryAnne Cox, Gastrointestinal Unit
Nancy Craveiro, Nutrition & Food Services
Elizabeth Cronin, Professional Billing Office

Julie Cronin, Nursing
Christina Cross, Imaging
Susan Croteau, Pathology
Courtney Crowell, Nursing
Adam Crystal, Medicine
Jose Cuascut Andujar, Environmental Services
Ann Cunningham, Professional Billing Office
Diana Cuoco, Pathology
Ryan Curran, Police & Security
Natalie Cusato, Social Services

Arnold Weinberg, MD • 55 Years

Born in Brooklyn, N.Y., Dr. Arnold Weinberg came to the MGH in 1956, as an intern in medicine, after graduating from Harvard Medical School. Since then, he has been an accomplished clinician, researcher, administrator and educator at the MGH.

After his internship and junior residency, Dr. Weinberg spent three and a half years at the National Institutes of Health, where he studied metabolic enzymes and white blood cells. Dr. Weinberg returned to the MGH as a senior resident, and joined the staff in the Infectious Disease Unit, where he was the recipient of several NIH grants in adult clinical infectious disease research. He began his teaching career at HMS in 1962, when he was appointed an instructor in Medicine. He developed and led the first course in the pathophysiology of infectious diseases for HMS students in 1969. He was chairman of Pathophysiology of Infectious Diseases and later of the entire sequence of pathophysiology courses and first year microbiology.

Dr. Weinberg began his administrative career in 1971, when he moved to Cambridge Hospital to become chief of medicine and professor of Medicine at HMS.

"I've always considered the MGH my family away from family," he said, "But part of being a member of a family is that you don't always just hang around. I was a bit restless to get some new experiences … and of course Cambridge Hospital is not far from the MGH. I went back and forth and continued to be associated with both the [MGH] Department of Medicine and the Infectious Disease Unit."

During his tenure, he recruited several new faculty and launched the hospital's Internal Medicine residency. He remained in this position until 1975, but continued his affiliation with Cambridge Hospital until 1986. He also has served as a consultant in infectious diseases for Mount Auburn Hospital in Cambridge and Beth Israel Deaconess Hospital in Boston.

After his tenure as chief at Cambridge Hospital, Dr. Weinberg returned to the MGH to serve as vice chair of the Department of Medicine in 1975, a role he held for three years.

"I finally looked in the mirror and realized I didn't want to be a chief of medicine, so why would I want to be an associate chief of medicine?" he said. "My love was in infectious disease, clinical work and teaching."

He returned to the MGH Infectious Disease Unit in 1978 and stayed there until 1986, when he was appointed director of the Massachusetts Institute of Technology Medical Department, a group practice and health plan for the MIT community. He retired from this position in 2000, and has returned to the MGH, where he mentors senior medical students, house staff and fellows.

Since retiring from MIT in 2000, Dr. Weinberg has remained active on the staff of the Infectious Disease Unit at the MGH.

"Mass General is special primarily because of the people that work here. Not just the physicians, but the administrative side of things, the nursing side of things, the many people who support the many things that go on here in this institution," he said.

Tianhong Dai, Dermatology
Sandra Daise, Primary Care Administration
Angela Dalembert, Internal Medicine
Jennifer Dalia, Nursing
Isin Dalkilic-Liddle, Pediatrics
Ashley D'Ambrosio, Imaging
Santiago Damian, Bulfinch Temporary Service
Hoa Dang, Environmental Services
Maria D'Angelo, Professional Billing Office
Catherine Daniels, Orthopædics
Patrice Darden, MassGeneral Hospital *for* Children
David DaSilva, MGPO Finance
Sandip Datta, Pediatrics
Dominique Davenport, Bulfinch Temporary Service
William David, Neurology
Wandaly David-Reyes, Neurology
Marc Davignon, Center for Computational & Integrative Biology
Asheley Davis, Nursing
Elizabeth Davis, Psychiatry
Matthew Davis, Nutrition & Food Services
Shenette Daye, Nursing
Deborah DeAngelis, Nursing
Raenielle DeCastro-Cain, Orthopædics
Lisa DeFabritiis, Cardiology
Carmine DeFilippo, Buildings & Grounds
Manuel Del Rey, Imaging
Catherine Delano, Neurology
Alfredo DelaRosa, Oral & Maxillofacial Surgery
Julia DeLucia, Nutrition & Food Services
Suzette Demarais, Internal Medicine
Vanessa Denaud, Nutrition & Food Services
Daniela Depina, Nursing
Emmanuel DePina, Pathology
Sabine Derameau, Materials Management
Rooma Desai, Anesthesia, Critical Care & Pain Medicine
Catherine desRoches, Medicine
Meaghan Devlin, Nursing
Kristopher Dewey, Nursing
Emily Dexter, Nursing
Michael DiChicco, Buildings & Grounds
Seamus Diggs, Pharmacy
Annarita DiGirolamo, Professional Billing Office
Sonam Diki, Nutrition & Food Services
Ellen DiLibero, Benson-Henry Institute
Seandel Dillon, Nutrition & Food Services
Kathryn DiPierro, Nursing
Caroline Dixon, Nursing
Synho Do, Imaging
Norman Doe, Radiation Oncology
Aislinn Doherty, Nursing
Carol Doherty, Nursing
John Doherty, Buildings & Grounds
Rebecca Doherty, Nursing
Daniel Dolan, Nursing
Kimiko Domoto-Reilly, Neurology
Jean Donadio, Nursing
Kathleen Donahue, Nursing
Glenda Donald, Cardiology
Deborah Donlan, Pathology
Michele Donlon, Speech, Language & Swallowing Disorders
Hildebranda Dos Santos, Nursing
Kimberly Dowdie, Nursing
Sylvie Downing, Imaging
Olwyn Doyle, Nursing
Jessica Driscoll, Cancer Center
Cortney Dryer, Nursing
Alice DuBois, Pulmonary
Denise DuChainey, Social Services
David Dudzinski, Medicine
Kathleen Duffy, Development
Michael Duggan, Surgery
Michele Duke, Pediatrics
Kesnel Dumornay, Materials Management
Gavin Dunn, Neurosurgery
Tatiana Durango, Chelsea HealthCare Center
Vera Dwalu, MassGeneral Hospital *for* Children
Volodymyr Dzhala, Neurology
Heather Easter, Institute of Health Professions
John Ebert, Buildings & Grounds
Kevin Eggan, Medicine
David Ekrem, MassGeneral Hospital *for* Children
Saadia El houary, Nursing
Naoual Elasri, Physical Medicine & Rehabilitation
Rabia Elboukhrissi, Interpreter Services
Kabboura Elhandaoui, Nursing
Andrew Elia, Radiation Oncology
Elmostafa Elkasseh, Nursing
Mary Ellbeg, Nursing
Karl Ellison, Imaging
Heidi Elmoazzen, Surgery
Azeddine Elouazzani, Nursing
Chadi ElSaleeby, Pediatrics
Evelyn Elysee, Nursing
Kunthear Em, Bulfinch Temporary Service
Meghan Emery, Pulmonary
Tekebu Engeda, Nursing
Azzedine Errafi, Imaging
Michelle Estacio, Nursing
Nara Estella, Neuroendocrine
Sambath Eth, MassGeneral Hospital *for* Children
Khadija Ettalaa, Nursing
Rochelle Eubanks-Daniel, Medicine
Alissa Evangelista, Physical & Occupational Therapy
Jill Evangelista, Revere HealthCare Center
Stacy Ewing, MassGeneral Hospital *for* Children
Linda Exantus, Bulfinch Temporary Service
Elizabeth Faber, Nursing
Shawn Fagan, Surgery
Caitlin Fairneny, Biomedical Engineering
Michael Falcone, MGPO Finance
Michael Fallon, Diabetes
Zhanyun Fan, Neurology
Zhibin Fang, Nursing
Loralee Farewell-Charros, Pathology
Krista Fariel, Imaging
Susan Farnham, Pharmacy
Deborah Farr, Development

Linda White • 50 years

Linda White came to the MGH in 1961 as a trainee in the Blood Bank. A native of Maine, she was fresh out of high school and staying with her sister in Boston when she came to interview.

"I interviewed with the head tech, and I interviewed with the director, and I remember him looking over his glasses at me and saying, 'We don't take them this young,' but they needed somebody immediately, so they took me and put me to work," White said.

She had always enjoyed laboratory work during her school years, and hoped it was a field she'd be able to enter, but she calls her ending up at the MGH "just dumb luck."

After seven years in the Blood Bank, a job opened up in the Reference Lab, and she said this is where she found her MGH home. Over the years, she said, she's received a lot of training and additional responsibilities, including a federal certification for competence in clinical laboratory work from Health and Human Services. She has filled in as a manager, but says she prefers to manage just herself.

"It's very humbling, I think, to realize that you're part of something that is just so much bigger," she said. "I'm not working directly with patients, just working with their blood samples … I'm in the back room, in one of the jobs that many don't know exists. You cannot make a mistake because someone's life depends on it."

She recalls coming in on days off to help following a serious accident, such as the plane crash at Logan Airport in 1973 that killed all but one of the 89 passengers on board.

"We worked hard, we earned our paychecks, and you did overtime if you were needed. If an emergency happened, you knew where you had to be," she said.

Though there has been hard work, there have also been good times in White's 50 years. "Some days you go home and you feel so beat down, but most, you say, 'Wow! They pay me for this?'" she said.

Looking back on her five decades, White said she's most proud of making a difference.

"It's been a privilege to work in a place that's so much larger than any individual," she said. "The continuity is amazing, and long after I am gone from here, there will be someone doing the same work, and hopefully he or she will have the same level of respect."

Evelyn Farren, Nursing
Christine Felix, Imaging
Robert Ferdinand, Nursing
Susan Fergus, Dermatology
Iloisa Fernandes, Nursing
Andres Fernandez, Environmental Services
Al Ferreira, Orthopædics
Fatimazahra Ferrimy, Nursing
Cindy Fevrier-Rocher, Dermatology
Deanna Fiantago, Imaging
Richard Field, Imaging
Janice Filteau, Case Management
David Fink, Surgery
Mindy Finkelstein, Cardiology
Brenda Finn, Orthopædics
Paul Firth, Anesthesia, Critical Care & Pain Medicine
Karen Flaherty, Institute of Health Professions
Angela Flintoff, Speech, Language & Swallowing Disorders
Efren Flores, Imaging
Jackeline Flores, Chelsea HealthCare Center
Laura Flynn, Mass General/North Shore Center for Outpatient Care
Micah Flynn, Anesthesia, Critical Care & Pain Medicine
Amy Fogelman, Medicine
Pamela Forde, Nursing
Tara Forde, Nursing
Michael Forshay, Operating Room Administration
Indea-Quinn Fortes, Radiation Safety
Adlen Foudi, Medicine
Donte Fountain, Nutrition & Food Services
Erik Fox, Professional Billing Office
Kim Francis, Nursing
Christina Franey, Nursing
Gary Franklin, Nursing
Ashley Freeland, Infectious Disease Unit
Ronna Fried, Psychiatry
Catherine Furlani, Cancer Center
Michele Gabree, Cancer Center
Eric Gagne, Institute of Health Professions
Janet Gallagher, Imaging
Sheila Gallagher, Internal Medicine
Tina Gallant, Professional Billing Office
Kathleen Gallen, Cardiology
Richard Gallucci, Transportation
Evangeline Galvez, Pediatrics
Daniel Gaposchkin, Medicine
Sinara Gaquin, Nursing
Blanca Garay, MassGeneral Hospital *for* Children
Hari Garbuja, Materials Management
Lina Garcia, Health Information Services
Marta Garcia, Chelsea HealthCare Center
Joseph Gardecki, Wellman Labs
Joseph Garlick, Molecular Biology
Diane Gaucher, Cancer Center
Sherilyn Gaudet, Nursing
Denise Gee, Surgery
Paul Geltman, Pediatrics
Richard Gemelli, North End Waterfront Health
Ilya Gendler, Materials Management
Kristen Genereux, Nursing
Patricia Genettis, Obstetrics & Gynecology
Danielle George, Nursing
Konstantina Georgiopoulos, Health Information Services
Amanda Gerade, Nursing
Katharine Gerne, Chaplaincy
Elizabeth Gerstner, Neurology
Liliana Gheorghiu, Radiation Oncology
Linh Giang, Pharmacy
Gregory Giannetti, Police & Security
Susan Gibson, Cardiology
Maureen Gilbert, Benson-Henry Institute
Dexter Gilchrist, Materials Management
Jennifer Gilliatt, Obstetrics & Gynecology
Kristin Gilmore, Nursing
Berhan Giorgis, Nursing
Yordanos Girmai, Nursing
Ekaterina Gladysheva, Medicine
Aileen Gleason, Nursing
Leah Glushien, Anesthesia, Critical Care & Pain Medicine
Srilakshmi Gnanasekaran, Pediatrics
Tracey Goddard, Neurology
Sarah Goldberg, Medicine
Kristen Golden, MassGeneral Hospital *for* Children
Ilona Goldfarb, Obstetrics & Gynecology
Jeremy Goldfarb, Medicine
Judith Goldstein, Case Management
Yimena Gomera, Pathology
Ana Gomes, Nursing
Laura Gomez, Nursing
Michelle Gomez, Nutrition & Food Services
Gonlakpor Gonkpala, Parking & Commuter Services
Kiefer Gonzales, Cancer Center
Patricio Gonzalez, Interpreter Services
Marta Gonzalez Ramos, Environmental Services
Tricia Gordon, Nursing
Mark Gorman, Neurology
Mary Gould, Cardiology
Glynis Gozigian, Orthopædics
Daniela Grasso, Neurology
Carolann Gray, Gastrointestinal Unit
Jennifer Gray, Patient Care Services Informatics
Stacey Gray, Otolaryngology
Corey Greene, Nutrition & Food Services
Todd Greene, Nursing
Andrea Greenfield, Nursing
Erin Greenler, Physical & Occupational Therapy
Amanda Griffin, Diabetes
Linda Griffin, Nursing
Karoline Grogan, Nursing
Lidija Grytaite, Bulfinch Medical Group
Changkyu Gu, Medicine
Elizabeth Guancial, Medicine
Excelle Guanzon Coffey, Nursing
Yahya Guerouaz, Materials Management
Maria Guerreiro, Nursing
Christiani Guerrero Gatto, Obstetrics & Gynecology
Marie Guerrier, Nursing
Ana Fe Guinanao, Nursing
Francine Gunderson, Nursing
Nupur Gupta, Pediatrics
Michelle Gurel, Neuroendocrine
Tara Gustin, Radiation Oncology
Carmen Gutierrez, Nursing
Mark Haas, Health Information Services
Rima Haboub, Imaging
Laurie Haddock, Imaging
Casey Hagan, Physical & Occupational Therapy
Stephen Haggarty, Neurology
Azra Haider, Cancer Center
Frederick Haigis, Marketing
Meron Haile, Nursing
Franchette Haimeur, Emergency Services
Lauren Haley, Bulfinch Temporary Service
Rachida Halhali, Pathology
Katelyn Halpern, Nursing
Jill Hamlin, Professional Billing Office
Peter Hammerman, Medicine
Margaret Hamp, Nursing
Pedram Hamrah, Ophthalmology
Hao Han, Environmental Services
Steve Han, Neurology
Rita Hannah, Surgery
Julie Hannon, Sports Physical Therapy
Donna Hanson, Emergency Services
Yingsong Hao, Molecular Biology
Rizwan Haq, Medicine
Mary Hardiman, Nursing
Caren Harris, Nursing
Deanna Harris, Registration & Referral Center
Peter Harris, Sports Physical Therapy
Richard Harris, Medicine
Juliet Hartman, Nephrology
Jeannette Harvey, Orthopædics
Yousra Hasnaoui, Nursing
Mark Hatton, Ophthalmology
Donna Hawkins, Nursing
Susie Hawkins, Pulmonary
Emily Hayden, Emergency Services
Gabriel Hayes, Molecular Biology
Heather Hayes, Admitting
Lei He, Medicine
Xiaoying He, Medicine
Catherine Heath, The Clubs at Charles River Park
Cara Hefner, Nursing
Jaye Hefner, Medicine
Elizabeth Heilig, Neurology
Karl Helmer, Imaging
Laura Hencke, Cancer Center
Arthur Henderson, Development
Betty Henderson, Nursing
Dora Henriquez, Nursing
Juan Henriquez, Nursing
Angela Hernandez, Chelsea HealthCare Center
Emilyn Hernandez, Pathology
Jazmin Hernandez, Nursing
Jose Herrera, Nursing
Julia Herrera, Environmental Services
Kathryn Hibbert, Medicine
Laurence Higgins, Orthopædics

Corinne Higinbotham, Cardiology
Jean Hilaire, Pathology
Elizabeth Hill, Surgery
Shaunta Hill, Nutrition & Food Services
David Hillmann, Nursing
John Hinde, Buildings & Grounds
Ronald Hirschberg, Physical Medicine & Rehabilitation
Elaine Hoban, Cancer Center
Konrad Hochedlinger, Medicine
Andre Hoehl, Nursing
Jaime Hof, Police & Security
Christopher Hoffman, Surgery
Sara Hoffman, Clinical Care Management Unit
Jessica Holigan, Anesthesia, Critical Care & Pain Medicine
Genevieve Holland, Nursing
Cheryl Hollyfield, Imaging
Elsie Hong, Pharmacy
Delanson Hopkins, Registration & Referral Center
Alexandra Horan, Bulfinch Temporary Service
Jason Horridge, Imaging
Rachida Housny, Imaging
Lisa Howell, Thoracic Surgery
Kathleen Hoye, Nursing
Calvin Huang, Emergency Services
Wanling Huang, Nutrition & Food Services
Crystal Huggins-Robinson, Neuroendocrine
Megan Hughes, Nursing
James Hung, Ophthalmology
Eileen Hunsaker, Institute of Health Professions
Kelly Hussey, Physical & Occupational Therapy
Nghi Huynh, Nursing
Timmy Huynh, Pathology
David Hwang, Neurology
Soo Hee Hwang, Nursing
Kristen Hylan, Nursing
Emily Hyle, Medicine
Ann Iafrate, Imaging
Lisa Iezzoni, Medicine
Hye Young Im, Nursing
Jill Impemba, Cardiology
Marija Indruh, Nursing
Karen Ingwersen, Cancer Center
Sharon Inouye, Neurology
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Michelle Jarrett, Revere HealthCare Center
Marjorie Jean-Baptiste, Materials Management
Philippe Jean-Louis, Imaging
Rachelle Jean-Pierre, Obstetrics & Gynecology
Yesu Jeon, Molecular Biology
Michael Jernigan, Medicine
Richard Jernstedt, Buildings & Grounds
David Jho, Neurosurgery
Daniel Johnson, Anesthesia, Critical Care & Pain Medicine
John Johnson, Neurology
Kristin Johnson, Infectious Disease Unit
Lenora Johnson, Dental Group
Margret Johnson, Case Management
Matthew Johnson, Cardiology
Nicole Johnson, Nursing
Stephanie Johnson, Revere HealthCare Center
Susan Johnson, Emergency Services
Oluwaseun Johnson-Akeju, Anesthesia, Critical Care & Pain Medicine
Jeanne Jordan, Nursing
Carolyn Jordan-Diaz, Bulfinch Temporary Service
Oliver Jose, Nursing
Jean Joseph, Nutrition & Food Services
Marie Joseph, North End Waterfront Health
Stephanie Joulfaian, Case Management
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Ying Jura, Urology
John Kadzielski, Orthopædics
Leslee Kagan, Benson-Henry Institute
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Victoria Kasprowicz, Medicine
Barry Katz, Surgery
Abiodun Kayode, Nursing
Imrana Kazam, Imaging
Megan Kearney, Nursing
Katherine Keating, Clinical Research Center
Roman Kebede, Parking & Commuter Services
Emanuela Keefe, Pathology
Erin Keefe, Surgical Oncology
Colleen Kehoe, Nursing
Leah Keim, Nursing
Eileen Kelley, Respiratory Care Services
Charles Kelly, Anesthesia, Critical Care & Pain Medicine
Hillary Kelly, Imaging
John Kelly, Psychiatry
Michael Kelly, Nursing
Jessie Kendrick, Imaging
Heather Kent, Pathology
Andrea Keohane, Orthopædics
Amanda Kerger, Mass General West
Emebet Ketema, Cardiology
Holly Khachadoorian-Elia, Obstetrics & Gynecology
Kerry Kilbridge, Medicine
Rhonda Killoren, Nursing
Hwijin Kim, Pediatrics
Sang Kim, Oral & Maxillofacial Surgery
Anya Kimura, Cancer Center
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William Kitchens, Surgery
Joshua Klein, Neurology
Patricia Kneeland, Psychiatry
Adrienne Knopf, Medicine
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Hillary Kocoloski, Physical & Occupational Therapy
Kimberly Kohler, Professional Billing Office
Hari Koirala, Pharmacy
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Hajdhica Kori, Diabetes
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Dzifa Kpodzo, Surgery
Johannes Kratz, Surgery
Fjoralba Kristo, Cardiology
Deborah Krivitsky, Cardiology
Manching Ku, Pathology
Petric Kuballa, Medicine
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Douglas Kwon, Medicine
Abdelhalim Laanani, Nursing
Sara Laboy, Environmental Services
Rachel LaCasse, Nursing
Erin Lackaye, Speech, Language & Swallowing Disorders
Raymond LaDuke, Nutrition & Food Services
Matt LaFever, Nursing
Katie Lafleur, Pharmacy
Francine LaForest, Professional Billing Office
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Clare LaMorte, Cardiology
Kristyn Lantagne, Nutrition & Food Services
Jolee LaPaglia, Registration & Referral Center
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Samuel Laurore, Parking & Commuter Services
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Donald Lawrence, Medicine
Long Le, Pathology
Halary LeBlanc, Nursing
Horim Lee, Molecular Biology
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Bobby Loisel, Pathology
Rodney Lomax, Neuroendocrine
Franklin Lonberg, Radiation Oncology
Maria Lopes, Nursing
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Jose F. Lopez, Environmental Services
Lenny Lopez, Medicine
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Santa Lopez, Imaging
Wendy Lopez, Everett Family Care Center
Ruby Lorenzo, Bulfinch Temporary Service
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Meghan Lortie, Nursing
Meredith Lowmaster, Center for Comparative Medicine
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Hoa Ly, Environmental Services
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Daniel Marcq, Buildings & Grounds
Rose Marino, Pediatrics
Adam Marks, The Clubs at Charles River Park
Luana Marques, Psychiatry
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Jennifer McDonald, Nursing
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Caitlin McGuirk, Nursing
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Christine Murphy, Nursing
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Andita Newton, Center for Systems Biology
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Dalena Nguyen, Nursing
Huong Nguyen, Nursing

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Ellen O'Donnell, Psychiatry
Hillary O'Donoghue, Dermatology
Ahamefula Ofurum, Nursing
Chinyere Ofurum, Nursing
Lisa Ogden, Nursing
Safuratu Oladejo, Nursing
Michelle O'Laughlin, Nursing
Ann Marie O'Leary, Surgery
Crystal Oliveira, Imaging
Catherine O'Meara, Case Management
Elaine O'Neil, Nursing
Kathleen Onorato, Nursing
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Nicolas Oreskovic, Medicine
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Kerri Palamara, Medicine
Maria Beatrice Palli, Dermatology
Shannon Palmer, Police & Security
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Colleen Pantazelos, Nursing
Paraskevi Papageorgiou, Medicine
Alexis Pappey, Nephrology
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Pamela Parker, Orthopædics
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Eevelyn Patterson, Nursing
Junjira Pavao, Nursing
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Marshal Peris, Orthopædics
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Sharyn Perrotti, Primary Care Administration
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Lynn Perry, Ophthalmology
Amanda Perryman, Nursing
Tisha Persaud, Nursing
Ashley Petruzzo, Nursing
Sarah Phan, Pharmacy
Maryse Pharaon, Nursing
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Lourdes Pierce, Operating Room Administration
Rogener Pierre, Environmental Services
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Denise Pimentel, Nursing
Sasha Pimentel, Emergency Services
Sandra Pina, Nursing
Tracy Pinnock-Wilfords, Nursing
Elizabeth Pinsky, Psychiatry
Karen Pistone, Pharmacy
Francisco Pizarro, Nursing
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Misha Pless, Neurology
Rachel Ploof, Vascular Surgery
Laura Politte, Psychiatry
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William Pollard, Transportation
Patricia Pollock, Imaging
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Adrian Priesol, Otolaryngology
Laura Prout, Nursing
Jian Pu, Radiation Oncology
Alberto Puig, Medicine
Samantha Pulliam, Obstetrics & Gynecology
Mary Putnam, Psychiatry
Amir Qamar, Medicine
Rui Qi, Radiation Oncology
Kerry Quealy, Nursing
Janice Quinn, Flower Shop
Miguel Quinones, Environmental Services
Claudia Quintanilla, Nutrition & Food Services
Christopher Raimo, Dermatology
Carlos Ramirez, Police & Security
Jose Ramirez, Environmental Services
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Priya Rao, Laboratory of Computer Science
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Rachel Raubenhold, Surgery
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Lulit Reta, Imaging
Maria Ribeiro, Nursing
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Nancy Rivera, Nursing
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Margaret Rozenberg, Obstetrics & Gynecology
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Catherine Ruiz-Lewis, Nursing
Gabriel Rusanescu, Anesthesia, Critical Care & Pain Medicine
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Joan Ryan, Imaging
Stefanie Ryan, Photography
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Mariana Sanchez-Espada, Pathology
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Alice Santiago Fuentes, Radiation Oncology
Donna Santo-Dilillo, Orthopædics
Jason Santoro, Nursing
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Kathleen Scannell, Orthopædics
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Esperance Schaefer, Medicine
Peter Schalock, Dermatology
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Larry Scrivner, Health Information Services
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Marilyn Seuffert, MGH Beacon Hill
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Ravi Shah, Medicine
Sejal Shah, Psychiatry
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Jitendra Sharma, Imaging
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Nora Sheehan, Nursing
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Leonid Shinchuk, Physical Medicine & Rehabilitation
William Shortell, Pathology
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Karen Smith, Case Management
Tanja Smith, Cancer Center
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Karen Snow, Cancer Center
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Esmeralda Tania Soares, Chelsea HealthCare Center
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Yi-Qiao Song, Imaging
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Nancy Soto, Health Information Services
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Lori Sowell, Obstetrics & Gynecology
Paul Spinney, Jr., Medicine
Amy Spooner, Medicine
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Sourette St. Juste, Nursing
Jean St. Joy, Environmental Services
Armida St. Pierre, Imaging
Guerline St. Vil, Center for Human Genetic Research
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Rebecca Stacy, Pathology
Kevin Staley, Neurology
Meredith Stanford, Nursing
Aleksandar Stanic-Kostic, Obstetrics & Gynecology
Violeta Stanojevic, Molecular Endocrinology
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Jaehong Suh, Neurology
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Heather Szymczak, Nursing
Christine Taber, Nursing
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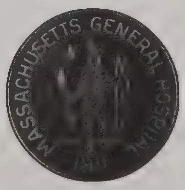
Weishu Zhu, Pediatrics
Brian Zive, Development
Lilla Zollei, Imaging
Emmanuel Zorn, Surgery
Saida Zrigui, Internal Medicine



INNOVATION AT WORK: Standing, from left, vascular surgeons Cambria, Virendra Patel, MD, Glenn M. LaMuraglia, MD, and Christopher J. Kwolek, MD; R. Todd Lancaster, MD, vascular fellow; and Bruce Laramee, RN, staff nurse. Seated at center is Rae Allain, MD, anesthesiologist

Leading the endovascular revolution

FOR THE Division of Vascular and Endovascular Surgery, these are exciting times. Experts in the field currently describe the fact that many open vascular surgeries have been replaced with minimally invasive endovascular surgeries or combined with traditional open surgeries as an "endovascular revolution." This revolution has helped decrease surgical morbidity and speed recovery from vascular procedures.

The first endovascular aortic aneurysm repair in New England was performed at the MGH in 1994 by David Charles Brewster, MD. Today, the division is leading in aneurysm surgeries in the Northeast both in terms of overall volume of aortic aneurysms completed and as a referral center for complex abdominal and thoraco-abdominal aortic aneurysms.

Approximately six years after Brewster's pioneering surgery, the division became the first group in the region to have a component of vascular surgeons fully trained in endovascular procedures. In 2003, MGH vascular surgeons opened the first endovascular operating room in the region. Now, the endovascular program is further strengthened with the opening of the Lunder Building.

"The opening of the endovascular operating rooms in the Lunder Building marks a gratifying final step in the major change that has occurred in the practice of vascular surgery over the past two decades," says Richard Cambria, MD, chief of the Division of Vascular and Endovascular Surgery. "The facility represents the completion of that evolution now with the state-of-the-art imaging equipment, a full staff of X-ray technicians to facilitate the work and round-the-clock availability of a total endovascular team." ■

Blood donors honored at annual breakfast

FOR IRENE RESKE, applications systems analyst in the Information Systems department, the decision to be a blood donor is an easy one. "I'm very involved in my church and I see a lot of women who are going through cancer therapies," Reske says. "When I see somebody going through that and then realize I'm able and healthy – and that a unit of blood can help up to three patients – it's just so easy."

Reske was honored Oct. 5 during the 2011 Employee Blood Donor Recognition celebration for donating whole blood six times in the past year. She shared the spotlight as a top donor with Catherine Schiavo-White, billing representative in the Department of Orthopædics, and Constance Miller, researcher at the Massachusetts Eye and Ear Infirmary. Renee Ethier, aquatics facility manager in the Craniofacial Developmental Biology Laboratory, was recognized as MGH's top platelet donor. They each received a signed, hardcover copy of the book *Something in the Ether: A Bicentennial History of Massachusetts General Hospital, 1811-2011.*

The annual event also paid tribute to staff who have donated blood four or more times during the past year. Honorees were presented with a certificate and MGH Blood Donor Center logo water bottle and treated to a buffet breakfast. "It helps MGH and it's a great thing for MGH employees to do," says honoree Debra Thiboutot, finance director, Proton Beam Federal Share.

For more information about the Blood Donor Center, call 617-726-8177.

TOP DONORS: From left, Miller, Ethier, Reske and Schiavo-White

WHAT'S HAPPENING

William F. Milton Fund

Research funds are available to Harvard University faculty members through the William F. Milton Fund, which supports studies of a medical, geographical, historical or scientific nature that either promote the welfare of the human race or investigate and determine the value and importance of a discovery or invention. Funding of up to $40,000 may be requested for the 2012 year. The application deadline is Oct. 21 at 5 pm. For more information, contact *deborah_good@hms.harvard.edu.*

Federal funding opportunities

Speakers from the National Institutes of Health: Intramural and Extramural Programs will discuss "Federal Funding Opportunities" Oct. 20 from 3 to 6:15 pm at HMS, followed by a networking dinner from 6:15 to 7 pm. The event is for physicians in postdoctoral training, junior faculty and research and clinical fellows. Registration is required. To register, call 800-843-6356 or visit *www.massmed.org/fed2011.*

Blood Donor Center promotions

During October, all blood donors at the MGH Blood Donor Center will receive a free Halloween-themed T-shirt. Donors also will be eligible to win two round-trip airline tickets to Toronto on Porter Airlines. For more information, call 617-726-8177 or email *mmacphee@partners.org.*

Pastoral Care Week

The MGH Chaplaincy will celebrate Pastoral Care Week from Oct. 24 to Oct. 28. Information tables will be in the Main Lobby Oct. 25 from 9:30 am to 2:30 pm. All employees, patients, families and visitors also are welcome to attend the Blessing of the Hands Oct. 27 from 6:30 to 8 am, 11:30 am to 1 pm, and 3 to 5 pm in the MGH Chapel, Ellison 1. The open labyrinth walk will be held Oct. 27 from 8:30 am to 1 pm in the Chapel.

Intensive care anniversary

Employees are invited to join the Respiratory Intensive Care Unit and Surgical Intensive Care Unit in celebrating the 50th anniversary of intensive care at the MGH on Oct. 28 at 1 pm in the Ether Dome. A brief presentation will review highlights from the first 50 years, followed by a light reception in the SICU Pontoppidan Conference Room, Ellison 4. For more information, contact Judith Romano at 617-724-3292 or *jromano@partners.org.*

IN GENERAL

Katharine Treadway, MD, a physician in the MGH Department of Medicine, has been appointed as the Dr. Mark and Karen Lawrence Director of Professionalism at HMS. As part of this new initiative, Treadway will integrate holistic and humanistic curriculum elements across the four-year MD curriculum. Treadway will work with course, clerkship and Principal Clinical Experience (PCE) directors to ensure humanistic approaches to patient care are incorporated in the core curriculum of the basic science, social science and patient-doctor courses, the core clinical clerkships, the longitudinal curriculum of the third-year PCE and PCE quarterly intersessions for third-year students.

Rakesh Jain, PhD, director of the Steele Laboratory in the MGH Department of Radiation Oncology, will speak at the annual Irving O. Shoichet Lecture Series at the University of Toronto Oct. 19. Jain's seminar, "Delivery of Molecular and Nano-Medicine in Tumors," will illuminate the role of chemical engineering in understanding blood vessel function and cancer growth. The lecture series provides a forum for distinguished researchers to showcase cutting-edge scientific research that addresses critical issues.

Just for moms

THE MGH HUMAN RESOURCES DEPARTMENT and the Employee Assistance Program (EAP) recently celebrated the opening of a new Mothers' Corner lactation room on Bulfinch 1 next to the Employee Access Center. From left are Andrea Stidsen, director of the EAP; Badia Eskandar, PT, DPT, staff physical therapist and nursing mother; and Maureen Larkin, manager of employee communications for Human Resources. For more information about the Mothers' Corner or other EAP programs, call 617-726-6976 or visit *www.eap.partners.org.*

Flu shots available

THE CENTERS for Disease Control and Prevention recommends all people ages 6 months and older get a flu shot. To help prevent the spread of the flu this year, the MGH is offering a centralized flu shot clinic in the Wang Ambulatory Care Center Main Lobby for adult patients and all employees.

Information for patients

The Medical Walk-In Unit is offering flu shots to patients over 18 years old at the centralized clinic Monday through Friday from 8 am to 6 pm until Nov. 11. Registration is required. New patients may register by calling 1-866-211-6588. For more information, visit *www.massgeneral.org/flu.*

Information for employees

Occupational Health Services (OHS) is collaborating with the Medical Walk-In Unit so that employees may be immunized at this convenient location as well. Employees unable to stop by the central clinic may get their shots at OHS, 165 Charles River Plaza, Suite 404 or call 617-726-2217 to schedule an appointment. As in years past, employees who decline the flu vaccine will be required to wear a surgical mask in patient care areas. For more information, access *http://sharepoint.partners.org/mgh/influenza.*

In addition to the weekday hours listed above, the central clinic will be open for both employees and patients on two Saturdays, Oct. 15 and 22, from 9 am to 3 pm.

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MGH Hotline is published weekly by the MGH Public Affairs Office and is available online at *www.massgeneral.org/news/hotline.*

MGHers are encouraged to submit news tips and story ideas.

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10.21.11

MGH HOTLIN

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Marking milestones: MGH celebrates Ether Day

ETHER DAY not only marks the anniversary of the first successful public demonstration of ether as an anesthetic, but is a day to honor employees who are celebrating milestone years of service. More than 3,400 pins and ribbons were given this year to employees celebrating 5, 10, 15, 20, 25, 30, 35, 40, 45, 50, 55 and 60 years at the MGH.

During the annual Ether Day Celebration Oct. 14 in the Bulfinch Tents, the popular Ether Day Dancers entertained guests with memorable hits from C+C Music Factory, Three Dog Night and Chubby Checker. A performance to "Our Lips are Sealed" by the Go-Go's reminded the audience of the need to secure protected health information.

David F. Torchiana, MD, chairman and CEO of the MGPO, received his 30-year pin this Ether Day. He joined MGH President Peter L. Slavin, MD, in thanking those who have dedicated their careers to the MGH.

"Whether you are celebrating 5, 10, 30, 50 or even 60 years of service, you have helped change lives and helped the MGH remain the international leader that it is today," Torchiana said. "The knowledge and heart you bring to this institution is invaluable."

Those celebrating milestones of 20 years or more were invited to celebrate once again at the annual Ether Day Dinner held Oct. 20 at the Westin Boston Waterfront Hotel. ■

Unveiling the Visionary Donor Wall

DONORS have long been part of the fabric of the MGH, from the very first donation, which came in the form of a challenge grant. In 1797 William Phillips bequeathed $5,000 to the "Town of Boston" for a hospital. These funds were soon added to by his son, who donated his own money with one stipulation – that the $20,000 would be turned over only when an additional $100,000 was raised.

Since that time, countless visionaries have supported the MGH during its 200-year history. In an effort to permanently acknowledge the support of such donors, the MGH unveiled the Visionary Donor Wall Oct. 14. The six-panel glass display in the Main Lobby features the names of nearly 500 individuals, families, foundations and corporations that

(Continued on page 4)

TIMELESS TRIBUTE: W. Gerald Austen, MD, and Patty Ribakoff, co-chairs of the Campaign for the Third Century of Medicine, in front of the display

10.21.11

Welcoming faculty to the MGH

A NEW JOB can be daunting in any situation, and each career group at the MGH has its own specific challenges and opportunities. To assist the more than 200 faculty members who join the hospital each year, the MGH Center for Faculty Development created a faculty-focused orientation session.

The first MGH New Faculty Orientation was held Oct. 13 in the Thier Conference Room. New faculty members from many departments attended the event, which provided a detailed history of the MGH and the MGPO, as well as information about education opportunities and research resources. Based on the feedback of attendees, Donna Lawton, executive director of the MGH Center for Faculty Development, said they plan to host the orientation annually. "The response we had was immediate – they really gravitated to it," Lawton said.

Anne Klibanski, MD, director of the Center for Faculty Development, welcomed participants, noting that "although many departments give introductory information for the specific department or specialty, we want to introduce new faculty to the MGH with key information about the institution and its resources."

Brit Nicholson, MD, senior vice president of the Department of Medicine and chief medical officer at the MGH, kicked off the session with an overview of the MGH's historical highlights and its core values. "We hope our time here gives you a framework of how you fit in and how everything works together," he said. David F. Torchiana, MD, chairman and CEO of the MGPO, provided an overview of the MGPO, its history and current scope and mission within the MGH.

Other speakers included Richard F. Bringhurst, MD, senior vice president for Research; Robert Kingston, PhD, chief of the Department of Molecular Biology; Dennis Brown, PhD, director of the program in Membrane Biology; Maureen Connelly, MD, dean of Faculty Affairs at Harvard Medical School; and Debra Weinstein, MD, vice president for Graduate Medical Education at Partners HealthCare. The session also featured information tables where new faculty could learn about programs both in and out of the hospital, including the Employee Assistance Program, banking and financial planning services and child care options.

ENHANCING EXPERIENCE: From left, Kingston, Brown and Bringhurst

CLINICAL RESEARCH EXCELLENCE: Rachel Bolton, RN, of Radiation Oncology, discusses her poster describing a peer-mentoring program for children receiving radiation therapy at Clinical Research Day

Clinical Research Day explores efforts to improve quality of care

IN WELCOMING MGHERS to the ninth annual Clinical Research Day Oct. 6, Peter L. Slavin, MD, MGH president, expressed his belief that "Clinical effectiveness research is one of the answers to perhaps the most vexing problem facing our health care system." To keep the costs of care in line with the country's ability to afford it, he explained, finding ways to innovate and improve the delivery of care could be the only alternative to the extreme scenario of care rationing.

Keynote speaker Carolyn Clancy, MD, director of the Agency for Healthcare Research and Quality – the federal agency focused on improving the "quality, safety, efficiency and effectiveness" of health care – noted that, while advances in biomedical science now give patients and clinicians several options for almost every clinical decision, what is missing is information that can guide those choices. Describing increased resources for clinical effectiveness research included in both the 2009 Recovery Act and the Affordable Care Act, she stressed, "Our health care system is desperate for this kind of work."

The poster session, featuring presentations from 240 research teams (for more information, access *www2.massgeneral.org/crp/CRDayawardwinners2011.html*), was followed by a panel discussion about the impact of clinical effectiveness research at academic centers. David Blumenthal, MD, MPP, of the Mongan Institute for Health Policy at the MGH, noted clinical effectiveness studies will raise new biological questions that present further research opportunities. David F. Torchiana, MD, chairman and CEO of the MGPO, stressed that "When you give cost effective care, you give better care." Slavin described some of the strides the MGH has made in clinical effectiveness research, including the hospitalwide process improvement program, clinical innovation awards and department-based care improvement efforts. And Clancy noted that successful clinical effectiveness research will require collaboration with patients, caregivers and other members of the wider community.

"Linking our current operations improvement events with extensive training in clinical effectiveness offers the MGH exciting potential to continue its leadership through the upcoming changes in health care delivery," says William Crowley, MD, director of the MGH Clinical Research Program. "That is why we chose this theme, and this exceptional panel was quite enlightening in outlining some of these future opportunities." ■

'Looking back and thinking forward'

AS A SLIDESHOW of black and white images from the past turned into color photographs from the present, George Thibault, MD, president of the Josiah Macy Jr. Foundation and former chief resident and program director in the Department of Medicine, took to the podium to welcome many of the staff featured in the photos. "These are the people who have taught me the most over the years and to whom I'm eternally grateful," he said. "The bonds we formed and the feelings of togetherness are what we are here to celebrate."

Thibault was one of five featured speakers during the welcome session of the Department of Medicine's "200 Years: Looking Back and Thinking Forward, The Changing Face of Medicine" reunion. The three-day event, which began Oct. 14, brought together more than 850 alumni, faculty and friends to participate in a number of lectures, receptions and networking opportunities.

Attendees included several notable Department of Medicine alumni such as Nobel Laureates Mike Brown, MD, and Joe Goldstein, MD; 96-year-old John Stanbury, MD, who served as the documented chief resident in the 1940s; and eight generations of physicians who trained at the MGH, including Peter L. Slavin, MD, MGH president; Pulitzer Prize-winning author Siddhartha Mukherjee, MD; Samuel Thier, MD, former president of the MGH and Partners HealthCare; and Daniel Federman, MD, senior dean of Clinical Teaching at Harvard Medical School, who presented a poignant keynote address at a gala dinner on Saturday evening.

Keeping with the bicentennial theme, many of the sessions featured an historical perspective accompanied with a look at current events. Dennis Ausiello, MD, physician-in-chief of the MGH Department of Medicine, gave welcoming remarks in the O'Keeffe Auditorium and said he looked forward to the engaging dialogue the three-day event promised.

The department also recognized MGH-trained physicians who have provided continuous service for 50 years or more, listed here chronologically by years of service: Morton Swartz, MD; John Stoeckle, MD; Robert Schapiro, MD; John Potts, MD; Kurt Isselbacher, MD; Gerald Foster, MD; Stephen Krane, MD; Roman DeSanctis, MD; Arnold Weinberg, MD; John Mills, MD; George Baker, MD; Dwight Robinson, MD; Cecil Coggins, MD; Stephen Goldfinger, MD; and Kurt Bloch, MD.

THREE PHYSICIAN-IN-CHIEFS OF MEDICINE: From left, Potts (1981-1996), Alexander Leaf, MD (1965-1981), and Ausiello (1996-2011)

Neurology celebrates milestone anniversaries

ORIGINALLY GIVEN the title "Electrician of the Hospital" and then "Physician to Out-Patients with Disease of the Nervous System," James Jackson Putnam began his work at the MGH in 1872. It wasn't until 1911, when the Neuromedical Service was formally established, that Putnam officially became its first chief. On Oct. 13, the eighth chief in a long line of great minds, Anne B. Young, MD, PhD, opened a daylong celebration of the hospital's bicentennial and the department's centennial with a presentation about the history of MGH Neurology.

LEADING THE WAY: From left, Beverly Mahfuz, administrator in the Neurology Department; Young; Nicte Mejia, MD, chair of the MGH Neurology Diversity Committee; and Schwamm

Today, said Young, the Neurology Department has nearly 400 staff members and is considered a global leader in its field. Young highlighted some of the department's most exciting research advances and clinical programs – such as the Telestroke Program led by Lee H. Schwamm, MD, vice chairman of Neurology – and described the recent opening of Neurosciences and Neurosciences Intensive Care Units in the Lunder Building. To a round of applause, Young closed by sharing that a new service, the VSC Child Neurology Service, would be named after Verne S. Caviness, MD, PhD, interim chief from 1989 to 1991 and current Giovanni Armenise Professor of Neurology at Harvard Medical School. The morning session continued with several brief lectures by staff, including Schwamm.

MGH President Peter L. Slavin, MD, offered his congratulations to the department during an afternoon luncheon and announced the establishment of a departmental award for individuals or groups that have promoted understanding of or have improved diversity in Neurology. The annual prize, presented by the Neurology Diversity Committee, is named the Anne B. Young Diversity Visiting Scholar Award in honor of Young, who was the first female chief of service at the MGH and has been a champion and role model for women in her field.

The afternoon session featured presentations about current and future research in areas ranging from Alzheimer's disease to neuro-oncology and remarks by David F. Torchiana, MD, chairman and CEO of the MGPO.

"We were thrilled to honor the hospital's 200 years and 100 years of the formal establishment of MGH Neurology, as well as Dr. Young's 20 years of leadership – a triple bonus to what has been an overall exciting year for our department," says Liang Yap, PhD, co-chair of the event.

Adds co-chair Wilma M. Wasco, PhD: "We hope to continue this tradition of service and leadership to the global community for the next 200 years." ■

10.21.11

MGH HOTLINE

'This is my thank you'

THE SWEETNESS OF GIVING: From left, Yoon, Susan Duffy, Slavin, Mike Duffy III, Mike Duffy and DeLaney

15-YEAR-OLD MIKE DUFFY III came to the MGH on Oct. 13 to say thank you to the physicians who saved his father's life. Accompanied by his family, Mike met with MGH President Peter L. Slavin, MD, as well as Cancer Center physicians Tom DeLaney, MD, and Sam Yoon, MD, who treated Mike's father last year for a rare form of cancer called leiomyosarcoma.

Mike proudly presented Slavin, Delaney and Yoon with a check for $1,250 to support sarcoma research at the Cancer Center. He raised the money this past summer by setting up a lemonade stand outside Foodies Market in his hometown of Duxbury. Mike and his father – who has been cancer-free since December 2010 and also is named Mike – managed their enterprise for four days and exceeded Mike's $1,000 fundraising goal.

WHAT'S HAPPENING

Clinical research seminar

The MGH Clinical Research Program is sponsoring a lecture, "Genetics and Clinical Research: Points to Consider," Nov. 1 from 1 to 2:30 pm in the Simches Center, Room 3.110. This program reviews some major issues involved in genetics and genomics research, including what should be included in research consent forms. To register, access *http://hub.partners.org.* For more information, call Suzanne Powell at 617-724-2900.

Value-Based Health Care Delivery

From Jan. 9 to 13, Michael Porter, PhD, of the Harvard Business School and author of *Redefining Health Care,* will offer a week-long graduate-level course, "Value-Based Health Care Delivery." The course is free and open by application to Harvard MBA, MD and other graduate students as well as residents and junior physicians at the MGH. The application deadline is Oct. 28 at 5 pm. For more information, visit *www.surveymonkey.com/s/VBHC2012.*

Celebrate Diwali

All staff, patients, and visitors are invited to attend a celebration of Diwali, a festival of lights traditionally celebrated by Hindus, Jains and Sikhs, Oct. 27 from 4 to 6:30 pm in the East Garden Dining Room. For more information, contact *mghhrevents@partners.org.*

Book signing at The General Store

The MGH General Store will host a book-signing event with Ann Murray Paige, author of *pink tips. breast cancer advice from someone who's been there,* Oct. 27 from 11 am to 1 pm. Paige is a former MGH patient whose battle with breast cancer also was chronicled in the award-winning documentary film "The Breast Cancer Diaries," some of which was filmed at the MGH. The book contains 50 tips derived from how Paige got through the worst year of her life.

IN GENERAL

At the 2011 annual meeting of the American Society for Bone and Mineral Research, two MGH physician-scientists were honored as Esteemed Award recipients. **Marie Demay, MD,** a physician in the MGH Endocrine Unit, received the Paula Stern Achievement Award, recognizing a woman in the field who has made significant achievements and who has promoted the professional development and advancement of women in the field. Demay was honored for her analysis of mice engineered to lack the vitamin D receptor. **Henry Kronenberg, MD,** chief of the MGH Endocrine/Thyroid Unit, was honored with the Gideon A. Rodan Excellence in Mentorship Award. The award is given in recognition of outstanding support provided by a senior scientist who has helped promote the independent careers of young investigators in bone and mineral metabolism.

— Donor Wall

(Continued from page 1)

have made transformational gifts of $1 million or more since the hospital's founding in 1811.

Donors in attendance were photographed in front of the wall display before moving to an evening reception in the Bulfinch Tent. "From the bottom of my heart, thank you for helping us to pursue our mission with passion and vigor over the years," said Peter L. Slavin, MD, MGH president, adding that the Visionary Donor Wall not only serves as a tribute to donors but also as an inspiration to patients and visitors in the years to come.

Other featured speakers of the evening were donors Don Gudaitis, CEO of the New England Division of the American Cancer Society; Tom Crohan, senior director, Corporate Responsibility at John Hancock Financial Services; Anne B. Young, MD, PhD, chief of Neurology; and grateful patient-donors John Bertucci and Jim Mooney. Each of the five donors shared personal reflections on the impact of the MGH. The recurring theme in each speech was the "nothing short of extraordinary" care the MGH has provided during its 200-year history.

Patty Ribakoff, MGH trustee and co-chair of the MGH Philanthropy Program, ended the evening with a poetic tribute to MGH donors: "If these walls could talk, they would say thank you."

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MGH Hotline is published weekly by the MGH Public Affairs Office and is available online at *www.massgeneral.org/news/hotline.*

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10.28.11

MGH HOTLIN

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITA

200 years at the research frontier

THE AWARDING OF THE 2011 WARREN TRIENNIAL PRIZE – established in 1871 to honor MGH co-founder John Collins Warren, MD – seems an appropriate time to celebrate the MGH research program, which stands today as the largest hospital-based research program in the United States. This special issue of *MGH Hotline* highlights a few of the historic advances made by MGH physicians and scientists – from characterizing the nature of a common disorder to revealing how genetic information is translated into proteins to scientific analysis of the outcomes of care – and pairs them with the current work being done by MGH investigators. A more comprehensive look at the MGH's leadership in medical research will appear in a special edition of *Proto* magazine this December. Distribution of the print version is limited, but the entire issue will be available online.

Warren Triennial Prize honors visionary research

MEMBERS OF THE MGH RESEARCH COMMUNITY filled beyond capacity both the third-floor auditorium in the Simches Research Center and a nearby conference room for the Oct. 25 celebration of the 2011 Warren Triennial Prize. In commemoration of the hospital's 200th anniversary, this year's presentation of the MGH's top scientific award was expanded to a daylong celebration. Honored for their contributions to cellular reprogramming were Rudolf Jaenisch, MD, of the Massachusetts Institute of Technology (MIT) and the Whitehead Institute, and Shinya Yamanaka, MD, PhD, of Kyoto University and the Gladstone Institutes at the University of California, San Francisco.

A COVETED PRIZE: From left, Haber, Jaenisch, Yamanaka and Slavin

In welcoming MGHers to a morning symposium entitled "From Epigenetics to Cellular Reprogramming," Peter L. Slavin, MD, MGH president, noted how appropriate it was that the prize was being given during the hospital's bicentennial year, both because it is named for an MGH co-founder and because "this event truly is an opportunity for us to rededicate ourselves to our mission in research." Symposium speakers Douglas Melton, PhD, Harvard Stem Cell Institute; Amy Wagers, PhD, Joslin Diabetes Center; Kevin Eggan, PhD, Harvard University; and Bradley Bernstein, MD, PhD, MGH Pathology, each discussed their investigations into stem cell science and regenerative medicine.

The prize ceremony – also broadcast to the O'Keeffe Auditorium, the Isselbacher Auditorium at Charlestown Navy Yard and the Whitehead Institute – began with presentations of specially cast Warren Triennial Prize medals to former recipients who were in attendance: Philip Leder, MD, Harvard University, 1980; Robert Horvitz, PhD, MIT, 1986; and Gary Ruvkun, PhD, MGH Department of Molecular Biology, 2008.

Says Horvitz, "The Warren Triennial Prize provides a striking example of the dedication of MGH to basic research, as this award has repeatedly recognized discoveries in basic biology that have proved – sometimes years later – to have a fundamental impact on the understanding and treatment of human disease."

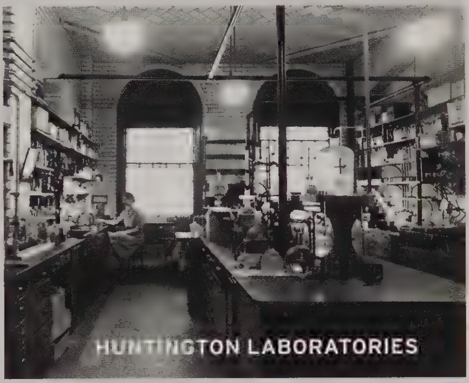
In their award lectures, the current recipients reviewed the sometimes indirect paths of their careers and described the work being honored with the prize: Yamanaka's 2006 discovery of a way to convert skin cells into induced pluripotent stem cells (iPSCs), which have many of the characteristics of embryonic stem cells, and Jaenisch's extension of that work, including using iPSCs to generate animal models of illnesses such as Parkinson's disease and sickle cell anemia. Both scientists outlined current challenges facing the field – including identifying critical characteristics of specific iPS cell lines and finding better ways to guide their differentiation – and the technology's potential to improve understanding of important diseases and provide new therapies.

"This award is at the very heart of MGH's role in medical science over the past 200 years," says Daniel Haber, MD, PhD, chair of the MGH Executive Committee on Research and director of the MGH Cancer Center. "It is a testament to the critical role of scientific discovery in medical progress, and this year's prize winners stand out for the brilliance of their work and its implications for future medical therapies." ■

10.28.11

From the Tumor Clinic to the Termeer Center

THE MGH TUMOR CLINIC – the first clinic of its kind at a general hospital – was established in 1925 and led by George W. Holmes, MD, chief of the X-ray Department, who brought together staff from various disciplines to discuss cancer cases in which radiation had proved effective when the traditional treatment of surgery had failed. For decades, however, the clinic primarily offered patients consultation and follow-up rather than direct care.

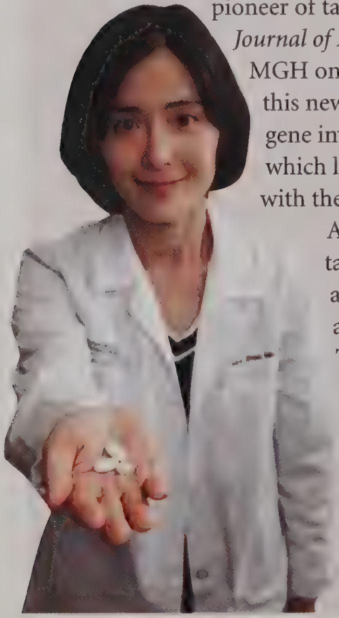

HUNTINGTON LABORATORIES

Around the same time Holmes was founding the Tumor Clinic, across town the Huntington Memorial Hospital was blossoming as a major force in cancer care. Founded in 1912 by MGH physician J. Collins Warren, MD – son of the MGH co-founder – the Huntington had facilities for both clinical treatment and research under one roof. Joseph Aub, MD, an endocrinologist who had directed lead poisoning studies at the MGH, became the director of the Huntington in 1928 and guided his team's efforts with a new and unusual hypothesis – that cancer was a disruption in growth control. Aub remained at the helm of the Huntington's efforts when it merged into the MGH in 1941.

"Aub's view on cancer would prove to be far ahead of his time," says Daniel Haber, MD, PhD, director of the MGH Cancer Center, the comprehensive, multidisciplinary program that evolved from the early days of both the Tumor Clinic and the Huntington. "Therapies targeted at mutations in growth-associated genes are one of today's most promising areas of cancer research."

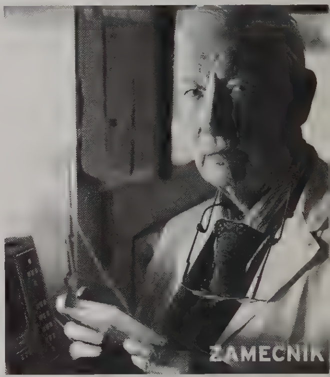
The MGH Cancer Center, which was established in 1987, is a pioneer of targeted therapy. A 2004 *New England Journal of Medicine* article by Haber and former MGH oncologist Tom Lynch, MD, helped launch this new era by describing how mutations in a gene involved in growth control determined which lung tumors were sensitive to treatment with the drug Iressa.

At present, there are numerous studies of targeted therapies for many types of tumors, and the newly established MGH Henri and Belinda Termeer Center for Targeted Therapies – led by José Baselga, MD, PhD, chief of Hematology/Oncology, associate director of the Cancer Center and an expert in personalized cancer medicine – is working to make genetic profiling of all tumors routine.


BULL'S-EYE: Alice Shaw, MD, PhD, a Cancer Center oncologist involved in targeted therapy research

How – and when – to make a protein

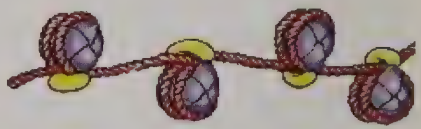
PAUL C. ZAMECNIK, MD, was associated with the MGH for more than 50 years. During that time, he made several fundamental discoveries related to how and when the genetic code carried in DNA is translated into protein molecules. In the mid-1950s he and his MGH colleague Mahlon Hoagland, MD, helped reveal a key step in the process when they discovered that the amino acids required to construct a protein strand were carried to the site of protein assembly by small RNA segments called transfer RNA. Two decades later Zamecnik developed a way to block the expression of specific genes with what is now known as antisense technology – special single-stranded DNA that binds to and interferes with translation of segments of RNA.


ZAMECNIK

Zamecnik's work was honored with the Warren Triennial Prize three times: in 1946 and 1949 – before he joined the MGH staff – and again in 1998. He also received a Lasker Award in 1996. Upon Zamecnik's death in 2009, just a few months after he stopped working in his MGH lab, Dennis Ausiello, MD, chief of the Department of Medicine, noted that among Zamecnik's colleagues were "many Nobel laureates who quite frankly felt he should have been among them."

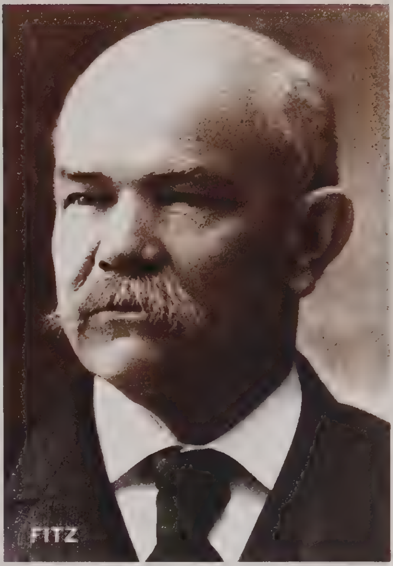
Since each cell in the body contains the full complement of DNA an organism has inherited, exactly what kind of cell it is and how it develops and functions depend on which genes are turned on – allowing their encoded proteins to be produced – and which remain silent. A research team led by Robert Kingston, PhD, chief of the Department of Molecular Biology, is investigating fundamental mechanisms that control whether particular genes are turned on or off.

Within a cell's nucleus, strands of DNA are wrapped around proteins called histones to form nucleosomes – bead-on-a-string structures that incorporate most of the DNA strands *(see image below)*. DNA segments in regions with widely spaced, loosely wrapped nucleosomes can be easily accessed by the enzymes involved in reading the genetic code, thereby turning the gene on. But genes in tightly packed nucleosomes are inaccessible and remain silent. Kingston's group is investigating exactly how the nucleosome structure is either opened up or packaged more tightly to regulate gene expression. ■



KINGSTON

Defining and diagnosing appendicitis

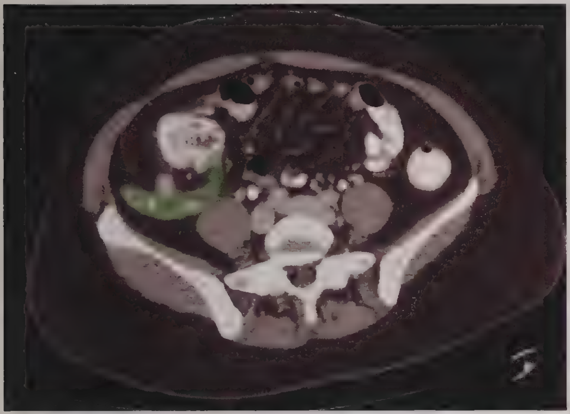


MGH PATHOLOGIST Reginald Heber Fitz, MD, first described appendicitis – a term he coined – and suggested a "radical operation" to remove the inflamed structure in an 1886 presentation to the first meeting of the Association of American Physicians. While descriptions of what was probably appendicitis went back hundreds of years and abscesses or perforation of the structure had been noted in autopsies, there was considerable dispute about whether or not the appendix was significantly involved in painful inflammation of the right lower abdomen. Fitz's comprehensive description would become known as a landmark in the understanding of this life-threatening condition.

Appendicitis remains one of the most common causes of abdominal surgery today, and MGH physicians have continued to advance its diagnosis and treatment. In 1996, MGH radiologists reported that helical computed tomography (CT) imaging diagnosed appendicitis more quickly and accurately than other methods – while ruling out patients whose symptoms were caused by another condition.

Robert Novelline, MD, director of Emergency Radiology, says the MGH-developed technique is now widely used and is estimated to prevent up to 50,000 unnecessary operations per year. "It has been extremely rewarding that the CT technique for the diagnosis of acute appendicitis has become adopted at medical centers throughout the U.S. and many parts of the world."

Novelline says the overall accuracy of the appendiceal CT is approaching 99 percent. "The most recent advancement in appendiceal imaging is the use of new imaging technologies that permit performance of appendiceal CT with less than 50 percent of the radiation exposure compared to a decade ago," he adds. We also have developed an MRI protocol for diagnosing suspected appendicitis in pregnant patients in whom we wish to avoid radiation exposure." ■



A PAINFUL PICTURE: A CT image showing an inflamed appendix, rendered here in green

SUCCESSFUL SURGERY: A team of MGH physicians, led by Malt, far left, tend to Knowles' right arm following replantation surgery.

Gaining ground in limb replacement surgery

THE FIRST SUCCESSFUL REPLANTATION of a human limb took place at the MGH in 1962. Now, nearly 50 years later, the Division of Plastic and Reconstructive Surgery is in the process of reviewing potential candidates for the latest in medical advances – hand transplantation surgery.

Everett "Red" Knowles was 12 years old when his arm was torn off at the shoulder after he was thrown against a stone abutment while hopping a freight train. His 11-member MGH team, led by chief surgical resident Ronald Malt, MD, and vascular surgeon Robert Shaw, MD, knew operations to join bones, blood vessels, skin, muscles and nerves had all been successful on an individual basis. But could they be combined? Their answer made replantation a reality.

Following the revolutionary surgery, Knowles not only had function and sensation in his arm, he returned to playing baseball, and later in life he was able to hold two full-time jobs, race cars and lift 20 pounds with his replanted arm. The blueprint for hand replantation surgeries had been drawn.

Today, MGH hand surgeons – who routinely perform hand replantation surgeries – hope to change the lives of countless amputees thanks to the evolving science of hand transplantation. Since the first successful hand transplant was performed in 1998 in Lyon, France, more than 70 upper extremity transplants have been performed worldwide. Clinical results indicate that upper extremity transplantation achieves satisfactory functionality as well as significant improvements in patient satisfaction and quality of life.

"While hand transplantation may be greatly life-enhancing, unlike solid organ transplantations – such as kidney or liver – these transplants are not necessarily life-saving procedures. The risks of treating the recipient with life-long immunosuppression to prevent rejection must be considered carefully," says Curtis Cetrulo Jr., MD, of the

(Continued on page 4)

WHAT'S HAPPENING

Announcements available online

To read this week's "What's Happening" items, visit http://intranet.massgeneral.org/.

IN GENERAL

John Parrish, MD, director of CIMIT and executive director of the Home Base Program, received the American Skin Association (ASA)'s Humanitarian Award Oct. 25. in New York City. Parrish was honored for his "wide-ranging lifetime professional contributions," including his leadership as past chairman of the MGH and Harvard departments of Dermatology for 18 years and his leadership of the Home Base Program. In May, the ASA also presented Parrish with the David Martin Carter Mentorship Award. Parrish is the first person in the ASA's 25-year history to receive both these awards.

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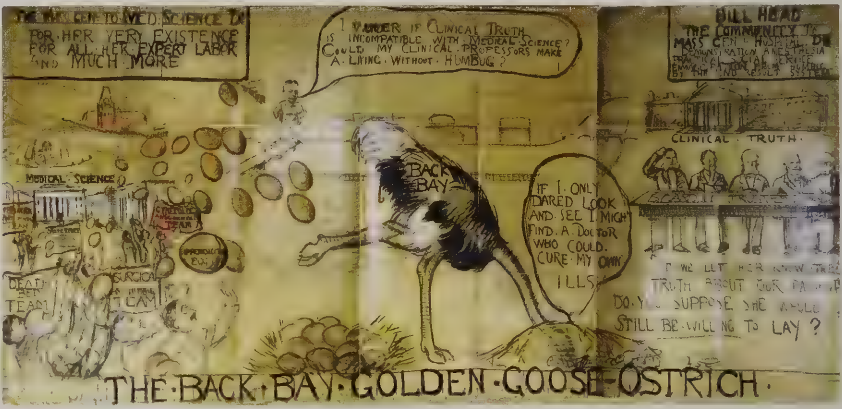
MGH Hotline is published weekly by the MGH Public Affairs Office and is available online at *www.massgeneral.org/news/hotline*.

MGHers are encouraged to submit news tips and story ideas.

MGH Hotline is printed on recycled paper. Please recycle in any white paper box.

Outcomes research: Embracing Ernest

IN A 1915 CARTOON commissioned by Ernest Amory Codman, MD, an ostrich with its head stuck in the sand satirized his view of the MGH approach to quality and safety. Codman, who joined the MGH surgical staff in 1895, was among the first in the medical field to advocate tracking and acknowledging errors to improve outcomes and famously developed an "End Results System" to monitor each patient's long-term outcome and classify the causes of poor results. Codman's ideas were unheard of at the time, and his reported lack of diplomacy alienated colleagues. Frustrated by this resistance, he established his own hospital on Beacon Hill in 1911 and later resigned from the MGH. The true importance of Codman's work – including his creation of the committee that would become the Joint Commission – was not widely acknowledged until after his death.


FOR HER VERY EXISTENCE
FOR ALL HER EXPERT LABOR
AND MUCH MORE
I WONDER IF CLINICAL TRUTH IS INCOMPATIBLE WITH MEDICAL SCIENCE? COULD MY CLINICAL PROFESSORS MAKE A LIVING WITHOUT HUMBUG?
BILL HEAD
THE COMMUNITY
MASS GEN HOSPITAL
MEDICAL SCIENCE
DEATH BED TEAM
SURGICAL TEAM
BACK BAY
IF I ONLY DARED LOOK AND SEE I MIGHT FIND A DOCTOR WHO COULD CURE MY OWN ILLS
CLINICAL TRUTH
DO YOU SUPPOSE SHE WOULD STILL BE WILLING TO LAY?
THE BACK BAY GOLDEN GOOSE OSTRICH

CONTINUOUS IMPROVEMENT: The MGH's quality and safety efforts have come a long way since 1915, when Codman commissioned this cartoon.

Today the MGH has enthusiastically adopted the values Codman championed. Continuous care improvement achieved through outcomes research is embraced by staff throughout the hospital. Specialists in the Edward P. Lawrence Center for Quality and Safety closely monitor, analyze and publicly report outcomes data through a number of venues. A web-based safety reporting system enables employees to share information about errors or potential errors in a standardized and open way. Armed with these metrics, the center helps identify and address areas in need of improvement.

"We have made extraordinary strides in measuring our quality and safety performance," says Gregg Meyer, MD, senior vice president for the Center for Quality and Safety. "The next step is taking what we've learned and applying it. One of the best examples of this work is the MGH Care Management Program."

In this innovative model of care, nursing case managers serve as liaisons between the patients and their care teams, monitor patients' progress and needs, and develop customized health care plans. The program has received national attention for its success in reducing hospitalization, emergency room visits and mortality rates – while reducing Medicare costs by as much as 7 percent.

The concept that quality care is efficient care is at the heart of another recent effort known as the Partners Strategic Initiative. Multidisciplinary care redesign teams are sharing ideas across Partners institutions to identify opportunities for improving care and efficiency in specific disease areas or procedure methods. While these efforts may seem clinical, the process of looking at a procedure, determining where it might be improved, trying new options and reporting on their success or failure is the essence of research. ■

— Limb replacement

(Continued from page 3)

Division of Plastic and Reconstructive Surgery. "The induction of transplant tolerance – in which the body's immune system is fooled into accepting the hand transplant without immunosuppression – would greatly reduce the risk associated with these procedures, and in so doing, potentially make them more widely available to severely injured patients."

The MGH Hand Transplantation Service is working with David H. Sachs, MD, director of the Transplantation Biology Research Center, to explore the new frontier in transplantation tolerance and make these procedures safer and more effective. Sachs was part of a team that developed a groundbreaking method for inducing tolerance, enabling the MGH to be the site of the first transplanted organ procedure that didn't require immunosuppresive drugs in 2008. The MGH will use advanced immunomonitoring techniques to fine-tune and minimize the necessity for immunosuppression. In addition, it will be the first program to comply with the safety measures outlined by the United Organ Sharing Network and will employ new techniques to improve nerve regeneration in transplanted hands. ■

11.04.11

MGH HOTLIN

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

2,011 in 2011: What number will you be?

IN HONOR OF the MGH bicentennial, this year's United Way Campaign aims to encourage at least 2,011 employees to make a donation of any amount. The hospitalwide campaign, which will run Nov. 7 through 18, raises funds for the United Way of Massachusetts Bay and Merrimack Valley. The 2011 co-chairs are Jerrold Rosenbaum, MD, chief of Psychiatry, and Hilary Marshall, a senior director in the Development Office.

"Serving our community stands alongside clinical care, research and training as a core Mass General mission," says Rosenbaum. "By supporting the United Way, each of us can contribute and make a difference in support of that mission."

Pledges can be made in any amount via payroll deduction or as a one-time gift online at *www.massgeneral.org/unitedway*. In addition, donations can be directed to the community impact fund, a targeted fund or one of hundreds of Boston-area agencies. A list of agencies supported by the United Way is available on the MGH United Way Campaign site.

"The United Way helps fund so many local organizations – probably some that are right in your own neighborhood," says Marshall. "Because the United Way carefully researches, monitors and supports these agencies, you can be confident that your investment is being put to good use."

As a way to thank employees who donate, a number of prizes will be given away throughout the campaign – for example, a pair of tickets to the Dec. 4 Patriots game or

(Continued on page 4)

HE'S NUMBER 396: Louis Jordan, of Materials Management, supports the United Way.

INNOVATION AT WORK: The gift to the MNCH Technology Initiative will support the development and testing of innovative devices like a neonatal resuscitator, shown here being evaluated by a team – including Olson, far right – in Aceh, Indonesia.

Life-saving potential

$3 million gift supports Maternal, Newborn, and Child Health Technology Initiative

DESPITE GREAT STRIDES in global health, maternal and child mortality rates in poor regions of the world remain alarmingly high. Many of these deaths are preventable with simple, innovative medical technologies and devices.

A $3 million gift from the Bacca Foundation to support the newly established MGH Maternal, Newborn, and Child Health (MNCH) Technology Initiative will enable the development and testing of such life-saving devices. The Bacca Foundation is founded and funded by Brett Berry and his wife, Winston. Brett Berry is vice chairman of the board of directors of Fresh Markets, a chain of specialty grocery stores started by his father in 1982.

The MNCH Technology Initiative, part of the MGH Center for Global Health, is led by a multidisciplinary team of MGH experts: David Bangsberg, MD, MPH, director of the Center for Global Health; Jessica Haberer, MD, MS, of the Infectious Disease Unit; Pat Hibberd, MD, PhD, chief of the Division of Global Health for MassGeneral Hospital *for* Children; Blair Wylie, MD, MPH, of the Vincent Department of Obstetrics & Gynecology; and Kristian Olson, MD, MPH, DTM&H, of the departments of Medicine and Pediatrics and Center for the Integration of Medicine and Innovative Technology (CIMIT) Global Health Initiative. The MNCH Technology Initiative will, in part, build upon the success of the CIMIT Global Health Initiative, which has received international acclaim under Olson's direction for creating and promoting life-saving technologies, including a neonatal incubator made from car parts and a hand-held neonatal resuscitator made from a plastic tube with a small mask fitted to one end.

"We are incredibly thankful for the generosity and vision of the Berry family and the

(Continued on page 2)

MGH*f*C patients treated to Halloween events

COSTUMED PEDIATRIC PATIENTS from MassGeneral Hospital *for* Children (MGH*f*C) paraded through the halls of the MGH Oct. 31 collecting treats – not tricks – during the annual MGH*f*C trick-or-treating event. Staff members passing out goodies also dressed up for the occasion, with costumes including the Cat in the Hat, Snow White and the Seven Dwarfs, and Fiona and Shrek. Some of the young patients' trick-or-treating pillowcases grew so heavy that they needed assistance to carry them back to their rooms.

The parade was the culmination of a month's worth of "spooktacular" events. ConKerr Cancer donated the material for the pillowcases and hosted a party to help the patients sew their own. Spirit Halloween Superstores also hosted a Halloween celebration Oct. 18 complete with free costumes, accessories, masks and pumpkin painting. The Pediatric Endocrinology Department hosted its annual Halloween party for children with diabetes and their families Oct. 22. The party featured a live animal demonstration by "Curious Creatures" and a guest appearance from former New England Patriot Patrick Pass. For more photos of these events, visit *http://intranet.massgeneral.org*.

ARTISTIC SPIDERMAN: Landen Hoesly, an MGH*f*C patient, at the Spirit Halloween Superstores event

WINNING SMILES: From left, Olson; Michael Watkins, MD, vascular surgeon; Marques; Johnson-Akeju; and Winfred Williams, MD, program director in Interventional Nephrology for the Transplantation Unit. Watkins and Williams oversee the selection committees for the awards.

MAO honors faculty award winners

LUANA MARQUES, PHD, of the Department of Psychiatry, beamed as she accepted the 2011 Clinician-Teacher Development Award from the MGH Multicultural Affairs Office (MAO). "This shows that this is an institution that really supports academia across all levels," she said. "Thank you very much. I am very honored."

During the fourth annual MAO Welcoming and Recognition event Oct. 13, more than 100 medical students, trainees and faculty learned about the work of the MAO and the projects funded by its signature Faculty Development Award Program through a poster session and the 2011 award winners' remarks.

Marques shared the spotlight with Seun Johnson-Akeju, MD, of the Department of Anesthesia, Critical Care and Pain Medicine, who received the 2011 Physician-Scientist Development Award. Marques was recognized for her abstract "Creating a Teaching Program for Evidence-Based Therapy for PTSD in Community Mental Health: Bridging the Science-Practice Gap" and Johnson-Akeju for an ongoing clinical research study using a selective alpha$_2$-adrenergic agent to induce natural sleep.

The MAO awards, which support research, education and clinical innovation projects of MGH faculty who are underrepresented in medicine, are funded by the President's Office, the Executive Committee on Research and the MGPO. Marques and Johnson-Akeju will each receive $120,000 over the course of four years.

During the celebration, MGH President Peter L. Slavin, MD, welcomed attendees and introduced Elena Olson, executive director of the MAO, who noted that since 2004, the MAO has presented 14 physician-scientist awards and 10 clinical-teacher awards. "It is really exciting that this program has grown so much and is helping advance the careers of underrepresented faculty at MGH," Olson said.

While accepting his award, Johnson-Akeju joked with those in attendance that his decision to come to the MGH in 2006 was not because he enjoyed winter. "It was because this is a place that fosters and embraces innovation," he said. "I am grateful and honored to receive this award."

For more information about current and past award winners, visit *www.massgeneral.org/mao*. ■

– Potential

(Continued from page 1)

Bacca Foundation," says Bangsberg. "Their gift is supporting work that has the potential to save the lives of hundreds of thousands of mothers and children around the world."

In the coming months, clinicians will begin trials of several novel medical devices in Uganda, India and Ethiopia in collaboration with scientists from the Massachusetts Institute of Technology – one of many international partners. These devices will better connect women and children in remote rural settings with life-saving interventions, offer decision support to identify who needs treatment first and provide new modes of treatment. ■

Improving care for limited-English proficient patients

APPROXIMATELY 25 MILLION PEOPLE in the United States are described as having limited-English proficiency (LEP) and are at risk for adverse events because of barriers associated with language ability. To encourage staff to think carefully about how they communicate with and care for such patients, the Center for Quality and Safety and the Mongan Institute for Health Policy's Disparities Solutions Center (DSC) held an Oct. 19 Quality and Safety Forum, "Improving Care for Limited-English Proficient Patients at MGH." Gregg Meyer, MD, senior vice president for the Center for Quality and Safety, welcomed attendees, and Joseph Betancourt, MD, MPH, director of the DSC, offered background information about health care disparities among LEP patients.

"Communication is such an incredibly important part of the care process," said Betancourt. "We know, from some initial research, that adverse events affect limited-English proficient patients more frequently and severely than their English-speaking counterparts."

Betancourt shared ways the MGH is addressing this problem, including collaborations between the DSC, Center for Quality and Safety and Interpreter Services on new initiatives – such as training caregivers on LEP patient safety issues and how to use an interpreter; quality and safety rounds with interpreters; and interpreter training on how to better identify and address patient safety concerns. In partnership with Abt Associates and with funding from the U.S. Agency for Healthcare Research and Quality, the DSC also is finalizing a hospital guide with recommendations on how to prevent errors in caring for LEP patients.

David Ring, MD, PhD, an orthopædic surgeon and director of research for the Hand and Upper Extremity Service, discussed a surgical error in which the inability of team members to communicate with a Spanish-speaking patient and the misuse of staff as translators played a significant role. Ring has been applauded by colleagues for sharing his experience and publishing an article about the case in the *New England Journal of Medicine.*

Ring's story helped emphasize the message of Anabela Nunes, manager of Interpreter Services, who provided information about the crucial role of medical interpreters in reducing errors. "I want to stress that a medical interpreter is not just anyone who is bilingual," said Nunes. "I can be a native speaker, but I might not know medical terminology, and there are specific professional standards and ethics that I need to be trained in."

Nunes said MGH policy strongly discourages use of bilingual staff or family members to interpret information to patients. She asked attendees to instead utilize the resources available through Interpreter Services. For more information, visit *www.massgeneral.org/interpreters.* ■

GIVING A VOICE TO LEP PATIENTS: From left, Ring, Meyer, Nunes and Betancourt

Storybook Ball raises $1.1M for MGH*f*C

NEARLY 500 GUESTS attended the annual Storybook Ball Oct. 15 at the Park Plaza Castle in Boston, raising $1.1 million this year in support of MassGeneral Hospital *for* Children (MGH*f*C). The Batman-themed evening featured dining, dancing, luxury booths and a live auction.

"It was an incredible and very exciting evening," says Ronald Kleinman, MD, chief of pediatrics at MGH*f*C. "This year marked our 12th annual event, and over this time we've raised approximately $15 million to support a full spectrum of pediatric programs."

Proceeds from the evening will help further MGH*f*C's mission and support its Child Life Program, designed to promote a more child-friendly hospital environment, as well as help to fund the Newborn Follow-Up Clinic, a program to care for premature newborns.

During the evening, guests bid on several live auction items, ranging from an opportunity for 50 people to skate on Fenway Park when it is transformed into a hockey rink this winter to a trip to Florence. Event sponsors included Barneys New York, Bloomingdale's, Chanel, Citation Air, Dorfman Jewelers, DW Beauty, Fresh, Gucci, KAUFMANFRANCO, Mario Russo Salons, MAX Ultimate Foods, Neiman Marcus, Rafanelli Events, Ralph Lauren, Serenella and Winston Flowers.

PHOTO BY MATT WEST

DARK KNIGHT: From left, Joseph Vacanti, MD, surgeon-in-chief at MGH*f*C; event co-chairs Alli Achtmeyer and Alyson Lindsey; and Kleinman

WHAT'S HAPPENING

Blood Donor Center promotions

During November, all blood donors at the MGH Blood Donor Center will receive a long-sleeve T-shirt and be entered to win two round-trip airline tickets on JetBlue Airways for anywhere the airline flies in the continental United States. For more information, visit the center's Facebook page at *www.facebook.com/#!/MGHBloodDonor* or call 617-726-8177.

2012 benefits open enrollment

The deadline for 2012 open enrollment is Nov. 22. Open enrollment is the only time of the year when MGH and MGPO employees can enroll in or change their benefits, unless they experience a qualified life event. Open enrollment materials are available on the MGH Benefits Home Page, and employees can enroll using PeopleSoft eBenefits. Changes are effective Jan. 1. For more information, call the Benefits Office at 617-726-8133 or email *ibenefits@partners.org*. Monthly paid professional staff (MDs and PhDs) should contact the Professional Staff Benefits Office at 617-726-9267 or email *prostaffbene@partners.org*.

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MGH Senior HealthWISE

MGH Senior HealthWISE will offer free hypertension screenings for seniors age 60 years and older Nov. 7 from 1:30 to 2:30 at the Hill House, 127 Mt. Vernon St. For more information, call 617-724-6756.

Employee Eldercare Monthly Discussion Group

The Employee Assistance Program (EAP) will host its Eldercare Monthly Discussion Group Nov. 8 from noon to 1 pm in the Yawkey Center, Maynard Conference Room 7-950. Facilitators will be Janet T. Loughlin, LICSW, CEAP of Partners EAP, and Barbara Moscowitz, LICSW, MGH geriatric social worker. For more information, call 617-726-6976 or visit *www.eap.partners.org*.

Veterans Day events

On Nov. 11, the Home Base Program is collaborating with Human Resources, the Chaplaincy, the Employee Assistance Program and other departments to honor veterans and their families with several events. Highlights include a veteran and family appreciation breakfast; a panel discussion for MGH veterans and family members; a clinical panel for health professionals; and a prayer service. Commemorative ribbons and information will be available all day in the Main Lobby. To read the full list of events and details, access *http://is.partners.org/hr/New_Web/mgh/VeteransDay2011.pdf*.

MGH Weight Center orientation

The MGH Weight Center has a new patient orientation schedule designed to ease the referral process and decrease waiting time for initiating care. Sessions will be held in the Potts Conference Room on Bigelow 8 Nov. 14 at 9:30 am, Nov. 28 at 6 pm, Dec. 15 at 2:30 pm, Dec. 19 at 6 pm, Jan. 5 at 2:30 pm, Jan. 9 at 6 pm and Jan. 23 at 6 pm. The new patient orientation sessions are open to all interested in learning more about the Weight Center, with no appointment necessary. Patients interested in obtaining an appointment at the center should contact their primary care physician or referring physician for a consult request. Forms are available at *www.weightcenter.org*. For more information, contact the MGH Weight Center at 617-726-0373.

Parking garage changes

The MGH Parking Department has made several changes to its parking garages. The Parkman Street Garage cashier's office will no longer be staffed between 1 and 6 am. The Yawkey Garage cashier also will close during these hours Sunday through Wednesday. Customer payments or questions during this time will be handled by staff in the Fruit Street Garage cashier's office, which will be linked to exits by intercoms. The Charlestown Navy Yard Building 199 Garage will not be staffed between 10 pm and 5:30 am on weekdays and 10 pm and 6 am weekends and holidays. Authorized users will still have access to the garage during these times. Public parking transactions will be processed by MGH Police and Security at the Charlestown Navy Yard Building 149 East Desk.

– *United Way*

(Continued from page 1)

a weekend night stay in a city-view guest room at the Liberty Hotel. Drawings will be held Nov. 10, 14 and 18, so the earlier a donation is made, the better the chances of winning a prize. While on campus, employees who donate should don their United Way pins – available at the Employee Access Center in Bulfinch 107 – to win special spot prizes, such as movie tickets. Employees who donate at least $3 a week, $13 a month or $156 annually also are eligible to join the United Way Caring Club, a program that offers discounts at local restaurants and stores.

To learn more about the campaign and make a donation, visit *www.massgeneral.org/unitedway.*

INFECTION PREVENTION: As part of Infection Prevention Week in October, members of the Infection Control Unit, the STOP (Stop the Transmission of Pathogens) Task Force and the infection control "tiger team" – made up of MGHers focused on regulatory compliance – staffed an information table in the Main Lobby. Joined by unit service associates Ronald Denejuste and Rosa Coreia, they distributed educational materials about hand hygiene, influenza, the correct use of gowns and gloves for contact precautions, and the importance of a clean environment of care. The display also included information about the "Wet is the New Clean" campaign. Above, Coreia talks with Patricio Gonzalez, medical interpreter in Interpreter Services, as Janet Hutchison, supervisor of Materials management, center, and Judy Tarselli, RN, Infection Control Unit, far right, look on.

11.11.11

MGH HOTLIN

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

A golden anniversary

Celebrating 50 years of intensive care

ICU INNOVATION: Standing, from left, Cobb; Ann L. Prestipino, MPH, senior vice president of MGH Surgical and Anesthesia Services and Clinical Business Development; Zapol; Millar; Lowenstein; Nicholson; Chipman; and Wiener-Kronish. Seated at center is Pontoppidan.

IN THE FIRST HALF of the 20th century, MGH patients with respiratory failure could receive mechanical ventilation and other specialized treatments, but they were scattered throughout the hospital, straining available resources. In October 1961, Henning Pontoppidan, MD, then medical director of Oxygen Therapy – with the support of Henry K. Beecher, MD, former anesthetist-in-chief – requested and received approval to create the hospital's first designated intensive care unit, the Respiratory Intensive Care Unit (RICU). On Oct. 28, members of the Department of Anesthesia, Critical Care and Pain Medicine and the Critical Care Center gathered in the Ether Dome to celebrate the golden anniversary of intensive care at the MGH.

J. Perren Cobb, MD, director of the Critical Care Center, welcomed attendees, including Pontoppidan and his three daughters. Providing recollections of the early days of the RICU were Edward Lowenstein, MD, provost of the Department of Anesthesia, Critical Care and Pain Medicine and one of the unit's first residents, and Sally Millar, RN, director of Patient Care Services Informatics, who worked on the unit in the late 1970s and was its first head nurse.

"To watch the progression of advances in the RICU from bench to bedside and from practice at the MGH to practice throughout the community was amazing," recalled Millar.

Warren Zapol, MD, PhD, director of the Anesthesia Center for Critical Care Research and former anesthetist-in-chief, offered insight into the many research advances

(Continued on page 3)

Crowley named to Podolsky Professorship

WILLIAM CROWLEY JR., MD, chief of the Reproductive Endocrine Unit and director of Clinical Research, was honored Oct. 17 with the first Daniel K. Podolsky Professorship in Medicine, a new endowed chair at Harvard Medical School (HMS). The professorship was established by an anonymous donor in honor of Podolsky, who served as chief of MGH Gastroenterology and the Mallinckrodt Professor of Medicine at HMS until 2008, when he became president of the University of Texas Southwestern Medical Center. Podolsky spoke at the event, along with Jeffrey Flier, MD, dean of HMS, Peter L. Slavin, MD, MGH president, and Dennis Ausiello, MD, chief of the MGH Department of Medicine.

(Continued on page 2)

NEW PROFESSORSHIP: From left, Flier, Crowley, Podolsky, Slavin and Ausiello

Influencing change

MORE THAN 200 MGH managers and supervisors attended the Women in Leadership event, "200 Years and Counting: How Women Leaders Can Influence the Changing Healthcare Landscape," Oct. 27 at the Holiday Inn Boston at Beacon Hill.

The fourth annual event featured a panel discussion about the rapidly-changing world of health care as well as personal success stories from four featured speakers, who shared how they balance high-level careers at Boston hospitals with the demands of family and other personal obligations.

"I was very pleased to be part of this wonderful event," says speaker Valerie Stone, MD, MPH, associate chief of the General Medicine Unit at the MGH. "I've learned a lot on my long journey from first-year medical student in 1979 to full professor and associate chief of an MGH academic division in 2011. So I was delighted to have the opportunity to share some of these lessons with fellow colleagues, in hopes that it would be helpful to them along their journey and in their efforts to break through the glass ceiling."

Other panelists who spoke during the two-hour program were Naomi Fried, PhD, chief innovation officer at Children's Hospital; Beth Gies, director of Policy and Research at Partners HealthCare; and Kate Walsh, president and CEO of Boston Medical Center. The event was moderated by Pamela Reeve, chair of The Commonwealth Institute, and also featured remarks from Ann L. Prestipino, MPH, senior vice president of MGH Surgical and Anesthesia Services and Clinical Business Development, and Deborah Washington, RN, director of the MGH Diversity Program for Patient Care Services.

"It was truly an inspirational event – not only for the attendees, but for the speakers as well," Prestipino says. "It was great to see so many incredible women in various stages of their careers coming together to influence change." ■

LEADING THE WAY: From left, Fried, Washington, Reeve, Walsh, Prestipino. Seated, Alexa Kimball, MD, vice president of the MGPO and vice chair of the Department of Dermatology, left, and Gies

ANDREA WINCHENBAUGH PHOTO

UNSUNG HEROES: From left, Cooper; Maria Lapop, of the Revere Adolescent Health Center; Weinreb; Emily Wilcox, NP, Linda Jeffrey and Laureen Pagliaro, also of the Revere Adolescent Health Center; and Meara

Understanding domestic violence

ACCORDING TO THE National Coalition Against Domestic Violence, one in every four women will be abused at home in her lifetime. Throughout October, Domestic Violence Awareness Month, the MGH Domestic Violence Working Group – a part of the MGH HAVEN (Hospitals Helping Abuse and Violence End Now) program – hosted a series of events to call attention to this complex problem.

"Although domestic violence primarily affects women, they are not the only victims," says Liz Speakman, LICSW, director of HAVEN. "Men also can be abused, and the children who often witness such violence are negatively affected too."

Activities included information tables, panel discussions and grand rounds. Unsung Hero Awards were presented by Speakman Oct. 27 to MGHers who have gone above and beyond to help survivors of domestic violence. Recipients are staff of the MGH Revere Adolescent Health Center/School Based Health Center, for incorporating teen dating violence education and screening into the treatment of all their patients; Jeff Cooper, PhD, executive director of the Center for Medical Simulation, for his exemplary work as a member of MGH Men Against Abuse; and Arlene Meara, RN, a staff nurse in the Operating Room, for founding the Shannon Lee Meara Foundation in memory of her daughter – tragically killed by her boyfriend in 2008 – in order to provide teen dating violence awareness and education to high school students.

After the award presentations, guest speaker Maxine Weinreb, EdD, assistant director of the Child Witness to Violence Program at Boston Medical Center, gave a lecture, "Identifying and Responding to Children Exposed to Violence." Weinreb emphasized key lessons learned by staff in the program, including that there is no age at which a child is immune to the effects of domestic violence.

For more information about domestic violence, access *www.havenatmgh.org.* ■

– Crowley

(Continued from page 1)

"It is fitting that Dr. Crowley be the first individual to hold the Podolsky Professorship," said Slavin. "Bill is a true leader as evidenced by the many national and international awards he has received. This is a particularly moving celebration for me, since I had the good fortune of learning from both Dan and Bill when I was an MGH medical resident. They both taught me a great deal about providing outstanding clinical care and simultaneously thinking deeply about the scientific basis of human illness."

Crowley has been an integral part of the MGH community since 1969, during which time he pioneered a number of significant scientific advancements, including the use of GnRH analogues – which block the release of sex hormones – to treat children with precocious puberty. This therapy is also widely used to treat prostate cancer, endometriosis and uterine fibroids. Most recently, Crowley and his colleagues have been leaders in using genetic and molecular approaches in clinical research to identify several new genes that control human puberty and sexual maturation.

"I am greatly honored by this chair and all that it means in celebrating Dan Podolsky's illustrious career at the MGH. I also appreciate Dr. Ausiello's committment to the area of translational research that will become such an important activity of the MGH going forward," Crowley said.

Celebrating the festival of lights

BRIGHTLY COLORED patterned lanterns hung from the ceiling, and flickering candles lined the window sills of the East Garden Room for its transformation into a traditional Indian celebration. "Happy Diwali!" attendees warmly greeted one another as they arrived at the Oct. 27 event, hosted by MGH Human Resources. A blessing was given by Michael McElhinny, MDiv, director of the MGH Chaplaincy, and Jeff Davis, senior vice president of Human Resources, provided additional remarks.

"It's beautiful," said Dinesh Patel, MD, chief of Arthroscopic Surgery, who approached the MGH about organizing the celebration earlier this year. "They have done a wonderful job. The fact that the leadership of the hospital is willing to respect other religions and the inclusion of diversity is great."

Diwali is most commonly known as the festival of lights and traditionally celebrated by Hindus, Jains and Sikhs. According to tradition, Diwali celebrates the joyous homecoming of Lord Rama, hero of the epic poem "Ramayana," after 14 years of exile. When Rama and his wife returned to rule their country, their people lit the way with small oil lamps.

Partners Research Ventures and Licensing employees Seema Basu, associate director, and Uma Sundaram and Rekha Paleyanda, both senior business strategy and licensing managers, said that, despite the inclement weather, they traveled from their office at the Prudential Center to join the festivities. "I came because Mass General is taking the time and effort to celebrate one of the largest Indian celebrations. It's fun," Sundaram said.

"This is wonderful," Basu agreed. "It's very well done. It's a celebration that transcends all ages, and it's for the whole family." ■

FESTIVE FUN: Patel, second from left, with attendees at the Diwali event.

– Intensive care

(Continued from page 1)

that began in the RICU, including the unit's leadership in providing respiratory support with extracorporeal membrane oxygenation and the use of inhaled nitric oxide. Daniel Chipman, RRT, assistant director of Respiratory Care Services, gave an overview of the parallel progress of respiratory care and intensive care.

Also offering remarks and congratulations were Jeanine Wiener-Kronish, MD, anesthetist-in-chief; Brit Nicholson, MD, chief medical officer; David Cullen, MD, a former MGH anesthesiologist; and Myanna Pontoppidan, who shared an anecdote about her father being likened to the "Mount Olympus" of his field. As a tribute to his contributions, the Henning Pontoppidan Visiting Professorship was established earlier this year.

In closing, Cobb described how intensive care has grown since its humble beginnings as a five-bed unit in the Phillips House. "The Critical Care Center now includes all nine ICUs hospitalwide and more than 130 total beds, and we continue to set the benchmark for our specialty," said Cobb. "The credit goes to the entire team – the success we celebrate today is truly a group effort." ■

IN MEMORIAM

John "Jack" Burke, MD

JOHN "JACK" BURKE, MD, who established the MGH Burn Research Center, died of pancreatic cancer Nov. 2 at the age of 89. During his 60-year career at the MGH, Burke helped advance techniques in burn care, including pioneering the development of artificial skin to treat burn patients, a therapy that ultimately became standard practice for treating major burn injuries.

"Dr. Jack Burke was one of the true giants in the clinical care, scientific discovery and teaching of modern burn therapy. His contributions have saved and improved the lives of patients around the world and will affect burn care for many, many years to come," says Jay Austen, MD, chief of Plastic and Reconstructive Surgery.

Burke was born July 22, 1922, in Chicago. After serving in the Army during World War II, he attended Harvard Medical School (HMS) and received his medical degree in 1951. Burke was named chief of the MGH Trauma Services in 1974. He also served as chief of surgery at the Shriners Burns Institute from 1968 to 1980 and chief of staff there from 1969 to 1980. In 1976, he was named the Helen Andrus Benedict Professor of Surgery at HMS. During his career, Burke developed techniques for excising burned skin and immediately grafting new skin on the burned sites, as well as developing and refining artificial skin for grafting.

Paul Russell, MD, former chief of the Department of Surgery, remembers Burke as a "capable and well-regarded surgeon having been broadly trained in general and thoracic surgery. Jack was very well-liked and respected by all of his colleagues and was known throughout the world for his contributions. He had a wonderful wry sense of humor and an unquenchable cheerfulness that made him especially popular."

Burke is survived by his wife, Agnes, and their children, John, Peter and Anne, as well as eight grandchildren and one great-grandchild. His son Andrew preceded him in death.

11.11.11

MGH HOTLINE

WHAT'S HAPPENING

MGH Senior HealthWISE

The MGH Senior HealthWISE Book Club will discuss *The Immortal Life of Henrietta Lacks*, by Rebecca Skloot, Nov. 17 from 3 to 4 pm in the Community Room of the West End Library. For more information, call 617-724-6756.

EAP seminar

The Partners Employee Assistance Program (EAP) will host "Working and Breastfeeding" Nov. 16 from noon to 1 pm in Bulfinch 222. Studies show breastfeeding reduces health care costs and the amount of time new parents miss work. Germaine Lambergs, RN, IBCLC, MGH lactation consultant, will provide expectant parents and nursing mothers with the basics on using breast pumps, keeping up one's milk supply while working, reverse feeding and identifying and resolving potential problems. Participants also will tour the Wang Center's Mothers' Corner. For more information, call 617-726-6976 or visit *www.eap.partners.org*.

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MGH Hotline is published weekly by the MGH Public Affairs Office and is available online at *www.massgeneral.org/news/hotline*.

MGHers are encouraged to submit news tips and story ideas.

MGH Hotline is printed on recycled paper. Please recycle in any white paper box.

Cancer Center Fall Benefit

The Friends of the MGH Cancer Center are hosting the 19th annual Fall Benefit Nov. 17 at 6 pm at the John Joseph Moakley U.S. Courthouse. The evening will include a silent auction and live auction hosted by WCVB's Kelley Tuthill, as well as book signings by local authors. Proceeds will benefit supportive care programs, including the Maxwell V. Blum Cancer Resource Room, HOPES Program, and the financial assistance fund for patients and families. For more information, visit *www.massgeneral.org/cancer/about/friends.aspx*.

Subject privacy and information security

The MGH Clinical Research Program is sponsoring, "Maintaining Research Subject Privacy and Information Security: What Clinical Researchers Must Know," Nov. 21 from 10 to 11:30 am in the Simches Center, Room 3.110. Paula Moran, privacy and security manager at the MGH, and Elizabeth Hohmann, MD, physician director, Partners IRB, will present. Registration is required at *http://hub.partners.org/catalog*. For more information, contact Lauren Michaels at *lmichaels@partners.org*.

R. William Gange lecture

The 20th annual R. William Gange Lecture, "Exploiting cellular molecular responses for enhanced photodynamic treatments," will be held Dec. 1. A reception runs from 5 to 5:30 pm, followed by the lecture from 5:30 to 6:30 pm in the Simches Center, Room 3.110. The speaker will be Tayyaba Hasan, PhD, of the Department of Dermatology. For more information, contact Nicole DeVoe at *ndevoe@partners.org*.

MGH chiefs elected to IOM

LOEFFLER

THRALL

THE PRESTIGIOUS Institute of Medicine (IOM) recently hosted its 41st annual meeting announcing 65 new members and five foreign associates. Among the new members are two MGH physicians, Jay S. Loeffler, MD, chief of Radiation Oncology, and James H. Thrall, MD, radiologist-in-chief.

IOM membership, gained through election, is considered one of the highest honors in the fields of health and medicine and recognizes individuals who have demonstrated outstanding professional achievement and commitment to service. The IOM, founded in 1970, is recognized as a resource for independent, scientifically informed analysis and recommendations on health issues.

"The IOM provides a lot of leadership direction for the health care system in the United States, including quality and safety, education and research, and I am looking forward to taking part in that process," says Thrall.

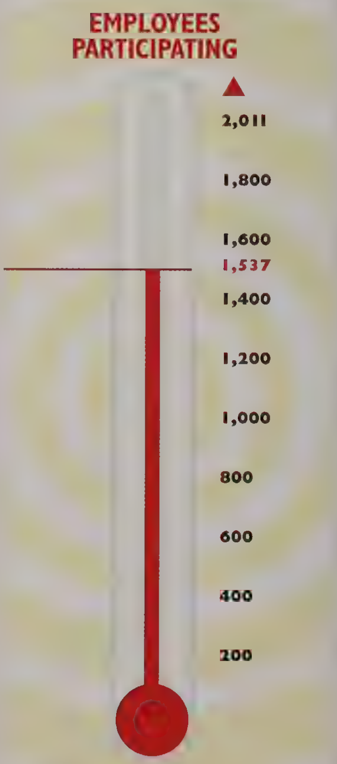
Adds Loeffler: "I am honored and very flattered to be elected. I am particularly thrilled to be in the class of 2011 with friend and fellow chief Dr. James Thrall. I look forward to serving the IOM in whatever capacity I may be of assistance."

One more week to make a difference

IT'S HALFWAY through the 2011 MGH United Way Campaign, and 1,537 MGH employees have already donated and raised a total of $368,056. The campaign aims to inspire 2,011 MGHers to make a donation by Nov. 18.

There are many reasons to give. Gifts can easily be made online in any amount and directed to an area or agency of choice. Those who donate also are automatically entered to win great prizes – the next drawings will be held Nov. 14 and 18. Donors seen wearing their 2011 United Way pin are eligible for special spot prizes as well.

In addition to making a donation, employees can support the United Way by purchasing apricot bars, available now at Nutrition and Food Services eateries. For more information or to donate, visit *www.massgeneral.org/unitedway*.



11.18.11

MGH HOTLIN

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

A legacy of caring

MGH receives national community service award

COMMUNITY COMMITMENT: From left, Slavin; Valerie Stone, MD, director of the Primary Care Internal Medicine Residency Program and associate chief of the General Medicine Division; Quinlan; David Bangsberg, MD, MPH, director of the Center for Global Health; and Gottlieb at the Nov. 10 event.

IN A YEAR FULL of bicentennial festivities, the MGH has one more reason to celebrate: the hospital is the 2011 recipient of the Spencer Foreman Award for Outstanding Community Service from the Association of American Medical Colleges (AAMC). Presented annually, the award recognizes an AAMC member institution that demonstrates an exceptional commitment to serving its community. The award is one of the AAMC's most prestigious honors.

A finalist for the award in 2010, the MGH was selected as this year's winner following a nationwide competition and site visit. While at the hospital, the AAMC review team learned about the MGH Center for Community Health Improvement's (CCHI) 35 programs and collaborations in Chelsea, Revere and Charlestown – communities where the MGH has maintained health care centers for as many as 40 years – and in Boston, where it conducts programs in support of youth, the homeless, seniors and other vulnerable populations. The team also learned about the work of the MGH Center for Global Health and several community-focused medical education programs. Nearly 100 employees and community partners participated in the daylong site visit, including Boston Mayor Thomas Menino and Massachusetts Department of Public Health Commissioner John Auerbach.

MGH President Peter L. Slavin, MD, formally accepted the award on behalf of the hospital at the AAMC annual meeting earlier this month, and the recognition was celebrated Nov. 10 during an on-campus

(Continued on page 4)

Patriots touch down at MGH

NEW ENGLAND PATRIOTS Nate Solder and Brandon Deaderick – as well as former Patriot Thomas Welch, who signed with the Buffalo Bills Nov. 17 – made a surprise visit Nov. 8 to patients at MassGeneral Hospital *for* Children and the MGH Cancer Center's Infusion Unit.

"Gosh you're huge," said Thomas Coye, 16, as Solder and Welch autographed a football they brought for him. The players spoke with Coye about his role as a defensive end for the Georgetown High School football team.

In the Yawkey Center for Outpatient Care, Johnny Koval, 11, gave the players tips for an upcoming New York Jets game and asked what colleges they had attended. "I bet you don't remember who your teachers are, you get hit so hard," Koval said. Solder, Welch and Deaderick laughed and assured Koval that had never happened to them. But Deaderick, a defensive lineman, claimed to hit the hardest.

In the Cancer Center's Infusion Unit, tears came to the eyes of Kathryn Statires as she described sitting with her husband and son every week to watch the Patriots play. The visit was especially poignant for Statires, since the treatment was her last. "This made my day," she said.

WINNING SMILES: Solder, left, and Welch, with patient Elsa Nuñez

New team addresses workplace conflict

THE STRATEGIC MANAGEMENT Assessment and Response Team (SMART) is a new resource for recognizing, reporting, responding to and resolving complicated workplace violence or conflict situations. The multidisciplinary group, led by Police and Security, includes members from Human Resources, Risk Management, Occupational Health, the Employee Assistance Program, the Department of Psychiatry, the Office of Patient Advocacy and Nursing Administration.

"SMART is designed to assist with complex situations that have moved beyond an isolated incident," says Bonnie Michelman, director of Police, Security and Outside Services. "These situations may include criminal or ethical issues, creation of staff unrest or fear, direct threats to others or previous criminal history – all of which may involve patients, visitors or employees."

SMART meets quarterly to proactively discuss reports and trends related to disruptive, inappropriate, threatening or violent behavior. The team can then assist managers and supervisors with developing the tools and guidelines necessary to better recognize and resolve conflict incidents at their initial stage. In addition, SMART is able to respond immediately to emergency situations. SMART can be activated during business hours by contacting Police and Security Investigative Manager Jennifer Goba at 617-726-1474 or after hours by contacting the manager on duty at 617-726-2121. ■

ON THE FRONT LINES: Mullaly, far right, with two colleagues in Libya

Durant Fellow witnesses history while providing aid in Libya

OCT. 20 BEGAN as just another day for Catherine Mullaly, MD, FRCPC, MPH, an MGH anesthesiologist working with Doctors Without Borders in Qasr Ahmed Hospital in Misrata, Libya. Mullaly started the day with morning rounds, assessing patients with colleagues and planning the operating room schedule. Having spent six weeks in Libya with support from the MGH Thomas S. Durant Fellowship in Refugee Medicine and the MGH Center for Global Health, Mullaly had witnessed the horrors of civil war first hand. She knew the day would include surgical cases and patients from both sides of the conflict, but she didn't know she would soon witness an historical event from the front lines.

While attending to a patient in the operating room, news reached Mullaly that Libyan rebels had taken Sirte, a final stronghold of Muammar Qaddafi and pro-Qaddafi forces. In an email from Libya, she describes watching the scenes unfold on television alongside her Libyan colleagues.

"Inside this small space, I discover five or six female hospital staff whose eyes are all focused in one direction – toward a small television screen now featured prominently in the corner of the room. The screen bursts with the proud national colors of Libya – red, black and green – and shows those present in Sirte dancing in the streets."

The fall of Sirte began a new era for the Libyan people, expressed Mullaly in her report from Libya. "After 42 years, Libyans experienced the first uncensored joy of a now victorious, free nation state."

Mullaly returned home to the MGH on Nov. 14 and will present about her experience Dec. 5 at 3 pm in the Thier Conference Room. To read her full account from Libya, visit *www.massgeneral.org/about/newsarticle.aspx?id=3051.* ■

10TH ANNIVERSARY: Speakers at the event were, from left, Tom DeLaney, MD, medical director of the Proton Center; Jay Flanz, PhD, technical director of the Proton Center; James Matthews, RTT, assistant director of the Radiation Therapy Service; Judy Adams, CMD, director of Dosimetry; Herman Suit, MD, PhD, former chief of Radiation Oncology; and Loeffler

A decade of caring

MGH CANCER CENTER EMPLOYEES filled the Goitein Conference Room at the Francis H. Burr Proton Therapy Center Nov. 8 to commemorate the 10th anniversary of the first proton patient treated at the center. Historical reflections were mixed with personal memories during the hour-long celebration, which included a slideshow and cake. "It's been an amazing history," said Jay Loeffler, MD, chief of Radiation Oncology. "Thank you all so much for what you've done for our patients and what you've done for the institution."

Honoring MGH servicemen and women, past and present

"THANK YOU for your service." "God Bless America." "We are so proud of you." The tributes, accompanied by colorful drawings, were created by MGH pediatric patients to decorate tables at the Veterans Day Appreciation Breakfast Nov. 11 in the Bulfinch Tent. Similar accolades were shared throughout the rest of the day's events – which included two panel discussions and a prayer service – as employees and senior leaders expressed their appreciation to service members and veterans as well as their families in attendance.

"I believe the military, like the medical field, is a calling. Those who serve give their hearts, their souls, and sometimes their lives so we can live in freedom," said Krista McCabe Knight, associate director of MGH Development, whose husband, Roger, is a veteran. "On Veterans Day, I am honored to stand before you and say that I am married to one."

Knight was one of several speakers who kicked off the breakfast event, which was hosted by Peter L. Slavin, MD, MGH president; David F. Torchiana, MD, chairman and CEO of the MGPO; Human Resources; and the Red Sox Foundation and MGH Home Base Program. Cameron Wright, MD, MGH thoracic surgeon and colonel in the U.S. Army Reserve Medical Corps, gave the keynote address, discussing why in 2007, at the age of 51, he followed his son into the military and served two tours of duty, one in Iraq and one in Afghanistan. He concluded his talk by thanking employees who are currently deployed. "I want to call out, wish well and pray for all of the members of the extended MGH family who are in harm's way," he said.

Elspeth "Cam" Ritchie, MD, retired U.S. Army colonel and chief clinical officer for the District of Columbia Department of Mental Health, spoke as part of a panel for clinicians regarding the "invisible wounds of war." Following the panels and prayer service, members of the U.S. Army Boston Healthcare Team served cake to MGH veterans to share their gratitude.

SERVICE AND SACRIFICE: Mary Lou Nichols, RN, NP, and Peter Hayes, RN, both of the Preadmission Testing Area

Throughout the day, commemorative ribbons with the word "Remember" were distributed by the Home Base Program in the Main Lobby. It was something many of the presenters urged those in attendance to do more often. "Veterans Day for many is just one day," said Lori Pugsley, RN, BSN, MEd, nursing director for Obstetrics, Newborn and Family Units, whose son recently returned from serving in Afghanistan. "Remember their service and sacrifice. Remember that every single day is Veterans Day." ■

Faculty Mentoring Award established to honor Potts

POTTS

THROUGHOUT HIS CAREER at the MGH, John T. Potts Jr., MD – chairman of the Department of Medicine and physician-in-chief from 1981 to 1996 and director of Research from 1995 to 2004 – has served as an advisor and guide to countless staff members. In honor of his contributions through mentorship, the John T. Potts Jr., MD Faculty Mentoring Award was created to support senior faculty members who have demonstrated excellence in helping junior faculty and trainees succeed for 10 years or more. Potts is the inaugural recipient of the award, which was presented to him Nov. 8 by Peter L. Slavin, MD, MGH president.

"I am grateful to receive this award," says Potts. "I'm especially pleased that despite the many fiscal and regulatory pressures the MGH faces, it still elects to celebrate mentoring, a tribute to our leadership and its values."

The award, which will be given annually, is sponsored by the Center for Faculty Development. ■

GIVE AND RECEIVE: Michael Sullivan, PT, DPT, MBA, a United Way Committee member and director of Physical Therapy, congratulates an employee donor who received a spot prize.

Donate by Nov. 30 to win

THE MGH UNITED WAY CAMPAIGN has been extended through the end of November, and all employees who donate will be eligible for special grand prize drawings Nov. 23 and Nov. 30. Remaining prizes include two tickets to the Dec. 4 Patriots game and a big screen television. It takes only a minute to pledge online at *www.massgeneral.org/unitedway*, and donations can be made in any amount. While on campus, MGHers who donate should wear a United Way pin – available at the Employee Access Center in Bulfinch 107 – to win spot prizes. This year's campaign aims to inspire 2,011 employees to donate. Make a gift today and be counted.

WHAT'S HAPPENING

Change in *Hotline* schedule

MGH Hotline will not publish Nov. 25 due to the Thanksgiving holiday. The regular publication schedule will resume Dec. 2.

Senior HealthWISE

MGH Senior HealthWISE will offer free hypertension screenings for seniors ages 60 years and older Nov. 28 from 1:30 to 2:30 pm at the West End Library. For more information, call 617-724-6756.

Run the 2012 Boston Marathon

The MGH Marathon Team, "Fighting Kids' Cancer … One Step at a Time," in partnership with John Hancock Financial Services, has raised more than $6.7 million to support care and research initiatives that enhance the quality of life for the hospital's youngest cancer patients. Runner applications are being accepted through Dec. 31 for the 2012 Boston Marathon on April 16. For more information, visit *www.massgeneral.org/marathon.*

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MGH Hotline
is published weekly
by the MGH Public Affairs Office
and is available online at
www.massgeneral.org/news/hotline.

MGHers are encouraged to submit
news tips and story ideas.

MGH Hotline is printed on
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Free nicotine patches

The Boston Public Health Commission is offering a free two-week supply of nicotine patches for people who smoke 10 or more cigarettes per day and live or work in Boston. Boston residents may have the patches delivered to their homes and those who live outside the city may have them sent to the MGH Occupational Health Service at 165 Cambridge St., Suite 404, where they can pick them up. Call 1-800-QUIT-NOW to arrange delivery. The program ends Feb. 28.

Palliative Care lecture

The MGH Palliative Care Service will host the Robery Leffert, MD, Memorial Lecture, "Connecting with Patients: Where Art Meets Science," Nov. 29 from 5 to 6 pm in the O'Keeffe Auditorium. The speaker is Anthony Back, MD, professor in the Oncology Division of the University of Washington School of Medicine. To register, call 617-643-4402.

Nominate a cancer hero

the one hundred is an annual fundraiser for the MGH Cancer Center, honoring 100 individuals and groups whose diligence and discoveries, philanthropy and passion have helped advance the fight against cancer. To nominate a cancer hero, visit *www.theonehundred.org.* Nominees do not need to be MGH employees. Each MGHer who submits a nomination will be automatically entered into a raffle for a chance to win a Kindle. For more information, email *theonehundred@partners.org.*

Farahe Maloof Lecture

The MGH Endocrine/Thyroid Unit will host the 25th annual Farahe Maloof Lecture Dec. 6 from noon to 1 pm in the Ether Dome. Yaron Tomer, MD, professor of Medicine and chief of the Division of Endocrinology, Diabetes and Bone Disease at Mount Sinai School of Medicine, will present "The Evolving Story of Autoimmune Thyroid Disease: From Genetics to Epigenetics." Registration is not required. For more information, contact Lynn Moulton at 617-726-9345.

11/11/11

IT WAS a day to remember in more ways than one. Marly and Rudy Deleon welcomed twin boys Nov. 11 at the MGH. Alessandra Peccei, MD, of the MGH Department of Obstetrics & Gynecology delivered Eduardo, who was born at 11:52 am and weighed 6 pounds, 4 ounces, and Fernando, who followed one minute later at 6 pounds, 2 ounces. The family, including two older siblings, resides in Lynn.

— *Community service award*

(Continued from page 1)

event hosted by the MGH and CCHI. Approximately 150 guests attended, including employees, community members and the MGH Bicentennial Scholars – 26 area youths selected to receive financial aid and mentorship to help ensure their success in college. Providing remarks were Slavin, Joan Quinlan, executive director of the MGH CCHI, and Gary L. Gottlieb, MD, MBA, Partners HealthCare president and CEO.

"The award underscores that, while MGH is well-known for its outstanding clinical care and scientific inquiry, its legacy of caring for and about the underserved locally and globally is equally strong," said Slavin.

Quinlan credited Slavin's commitment to the community as the reason the MGH received the AAMC award. "Under Peter's leadership, we have changed the mission of the institution to include community service; every clinical department is being asked to participate in carrying out that component of mission. This is a first in the nation and extraordinary," she said.

The MGH formally incorporated community service into its mission statement in 2007, but serving neighbors in need has been at the heart of the institution since it was established in 1811. To view a retrospective video about the MGH's 200-year legacy of community involvement, visit *www.massgeneral.org/cchi/news/multimedia.aspx?id=465.* ■

Computer training

Partners Information Systems Training is hosting several computer courses. "Outlook 2003: How to Get Out of Email Jail," is a webinar focused on tips for organizing and managing email volume. "InfoBytes" are instructor-led, 90-minute sessions on Dec. 1 at 165 Cambridge Street, second floor. Topics include Excel, Word and PowerPoint. To register, access *http://ibridge.partners.org.* For more information, visit *http://istraining.partners.org.*

CSSA seminar

The MGH Chinese Scientist and Staff Association (CSSA) will host a seminar, "Traditional Chinese Medicine and Inflammation-Related Disease," Dec. 1 from 6:30 to 9:30 pm in the Simches Center, Room 3.120. The seminar will feature two sessions, followed by an interactive question-and-answer period. Registration is required for CME credit. To register email *cssa@partners.org.* For more information, call 617-724-1757.

12.02.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

ONE PATIENT AT A TIME

McGovern award recipients celebrated at MGPO dinner

HONORING EXCELLENCE: From left, Fernandez-del Castillo, Hurtado and Shepard

DURING THE FIFTH ANNUAL physician recognition dinner hosted Nov. 12 by the Massachusetts General Physicians Organization (MGPO), nearly 600 physicians and guests gathered to celebrate the past, present and future of MGH's clinical contributions and to honor the memory of the late cardiologist Brian A. McGovern, MD, with the presentation of three awards in his name.

This year, nearly 100 physicians were nominated for the Brian A. McGovern, MD, Award for Clinical Excellence, which honors physicians who personify McGovern's dedication, compassion and kindness. The recipients, announced at the dinner, are Carlos Fernandez-del Castillo, MD, of Gastrointestinal Surgery; Rocio Hurtado, MD, of Infectious Disease; and Jo-Anne Shepard, MD, of Imaging.

MGPO Chairman and CEO David F. Torchiana, MD, gave opening remarks at the event. "Regardless of the times and the challenges we face, the essence of the MGH physician and what we do will remain – we take care of one patient at a time and we always try to give them our best," Torchiana said.

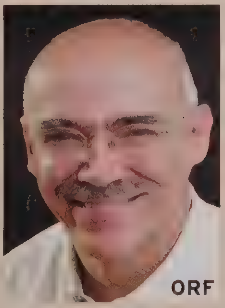
MGH President Peter L. Slavin, MD, thanked the physicians for the work they do every day and introduced a video about the Paul S. Russell, MD Museum of Medical History and Innovation. The museum will be dedicated in mid-December and open to the public early next year. For more information about the McGovern awards or to view the museum video, visit *http://mgpo.partners.org.* ■

Orf returns to the MGH to lead Research Management

HARRY W. ORF, PHD, who previously worked at the MGH from 1983 to 2004, will return in February to serve as senior vice president for Research Management. He succeeds Rick Bringhurst, MD, who will remain on staff at the MGH and continue to provide his clinical, research and teaching expertise.

"I am both honored and excited to be returning to MGH at such a pivotal time," Orf says. "The continued budgetary constraints and recent realignment of translational research priorities by the National Institutes of Health will bring both new challenges and new opportunities to ongoing biomedical research programs. I look forward to working with the Executive Committee on Research, the Research Management staff and the entire MGH research community to meet these challenges and grow the research enterprise in the years ahead."

Orf is former director of the Molecular Biology Laboratories at the MGH and was honored for his outreach and educational partnerships with the Boston Public Schools, receiving the 1996 Partnership Award from the MGH/Timilty Middle School Partnership and the 1997 American Hero Award from the U.S. Department of Education and the city of Boston.

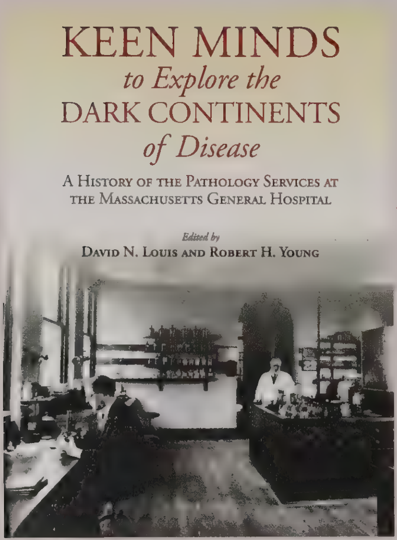


ORF

Since 2004, Orf has been vice president of Scientific Operations at the Scripps Research Institute in Jupiter, Fla., directing operations and overseeing development of its new 350,000-square-foot research complex. Orf served 34 years in the U.S. Army Reserves, including deployments to Kuwait and Iraq. He was honored with the Bronze Star and the Army Legion of Merit Medal and retired as a full colonel in 2005.

"We are thrilled that Harry is bringing his wisdom and expertise back to the MGH to lead the Research Management team," says Peter L. Slavin, MD, MGH president. "I also want to thank Rick for his amazing leadership of our research efforts for the past six years."

Bicentennial CORNER



KEEN MINDS
to Explore the
DARK CONTINENTS
of Disease

A History of the Pathology Services at the Massachusetts General Hospital

Edited by
David N. Louis and Robert H. Young

"Many 'keen minds' have worked toward a better understanding of disease to enable improved diagnosis and treatment. Indeed, the history of pathology at the MGH has witnessed many events, discoveries, and remarkable individuals."

THE YEAR IS 1909. The MGH Pathology laboratory is considered so cutting-edge that when medical societies meet in Boston, physicians tour the department in order to model future labs after it. A black and white photo of this lab is featured on the cover of *Keen Minds to Explore the Dark Continents of Disease: A History of the Pathology Services at the Massachusetts General Hospital.* Its story is one of hundreds that fill the 25 chapters of the 411-page book, which includes 200 photographs.

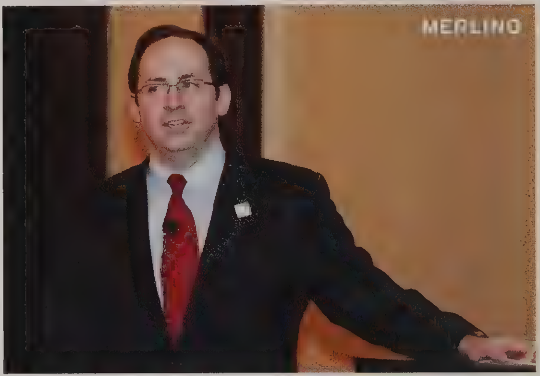
"This is a detailed account of the history of the department, but it is also a general history of the field of pathology and a unique view of the history of the MGH," says David Louis, MD, chief of Pathology, who co-authored the book with Robert Young, MD, MGH pathologist. Louis says the book demonstrates how vastly things have changed over the years – today, nearly 800 employees perform more than 10 million clinical laboratory tests annually.

Keen Minds is available for purchase at The MGH Gift Shop or through Pathology.

Optimizing the patient experience

THEY ARE COMMON customer service slogans – "service with a smile" and "first impressions make lasting impressions." But in order to provide superb, patient-centered care, these statements must be more than catchphrases. The sentiment behind these slogans must be embedded in institutional culture.

Leaders from Cleveland Clinic and the University of Michigan Medical Center – both known for excellent patient satisfaction – visited the MGH Nov. 17 to share best practices at a service symposium sponsored by the Massachusetts General Physicians Organization (MGPO) Practice Improvement Division's Service Improvement Department. The guest speakers spoke with practice leaders during an afternoon session, and later delivered presentations at a evening interdisciplinary leadership forum.



MERLINO

"We have a zero tolerance program. The way we treat each other must be appropriate and the way we treat our patients must be excellent," said James Merlino, MD, FACS, FASCRS, chief experience officer at the Cleveland Clinic, who gave an overview of the clinic's "patients first" service excellence program. "Everyone is clear as to what we are here to deliver. It's all about having a purpose – it's all for the patients. We set clear expectations at the top and then walk the talk."

Charles Ellis, MD, director of service excellence and a professor of Dermatology at the University of Michigan Medical Center, addressed why patient satisfaction is key to improving the patient experience. "Patients cannot measure physician skill and knowledge. Patients infer quality from what they observe – such as a physician's manners, politeness, attitude, body language and timeliness. Patient satisfaction is a measure of service quality; for patients it's a proxy for medical quality."

"These interactive sessions offer MGH leaders tools and techniques for providing the optimal patient experience," said Alexa Kimball, MD, MPH, senior vice president of the MGPO and vice chair of the Department of Dermatology, who facilitated the evening session. Kimball said the best practices shared during the symposium will be reviewed by leadership, prioritized and implemented at the MGH. Additional service symposia are planned for 2012. ■

State House forum highlights healthy living

OBESITY IS ONE of today's most pressing public health issues: statewide measurements in Massachusetts schools indicate that more than 30 percent of school children are overweight or obese. On Nov. 15, MGH clinicians gathered with health care colleagues, government officials, educators and young people at the State House for an educational forum to address the epidemic of childhood obesity. The event was presented by Partners HealthCare in collaboration with Words Can Work, a group that uses multimedia to raise awareness about the health challenges children face, and was co-sponsored by the Massachusetts Department of Elementary and Secondary Education and the Massachusetts Department of Public Health.

COURTESY OF LIGHTCHASER PHOTOGRAPHY

FORUM FOCUS: Masek speaks during one of the panel sessions.

The day featured the premiere of a film, "Words Can Work: Kids and Healthy Lifestyles." Following the screening, clinical and policy experts answered questions from an audience of more than 300. MGH panelists were Melissa Dimond, ScM, of the Chelsea HealthCare Center; Bruce Masek, PhD, clinical director of the Outpatient Child and Adolescent Psychiatry Service; and Jennifer Rosenblum, MD, director of the Weight Management Program at MassGeneral Hospital *for* Children at Newton-Wellesley Hospital. ■

Neurology names three endowed chairs

MEMBERS OF THE MGH STROKE SERVICE marked the formation of three endowed chairs during a celebratory dinner Nov. 20. The event was hosted by Anne Young, MD, PhD, chief of the Department of Neurology, and J. Philip Kistler, MD, former director of the Stroke Service. The incumbents will receive funding on an annual basis.

SCHWAMM

Lee Schwamm, MD, vice chairman of Neurology, was appointed to the C. Miller Fisher Chair, named in honor of the MGH neurologist whose work provided a strong foundation for modern stroke treatment. "The contributions of Dr. Fisher to the field of neurology are legendary, and the care and compassion with which he treated his patients is exemplary," says Schwamm. "My deepest gratitude to Drs. Phil Kistler and Anne Young for their generosity in creating this chair – and to my colleagues in the Stroke Service who work together tirelessly to deliver the most outstanding stroke care in the country."

ROSAND

Jonathan Rosand, MD, director of Neurocritical Care and Emergency Neurology, was named to the J. Philip Kistler Chair, which honors the respected director of the MGH Stroke Service who served from 1978 to 2004. "Dr. Kistler has been a mentor and a role model for me from my very first days as a neurology resident at MGH," Rosand says. "His commitment to his patients is the standard against which I measure myself, and his passion for the field continues to inspire me."

GREENBERG

Steve Greenberg, MD, PhD, director of the Hemorrhagic Stroke Research Program, holds the John J. Conway Chair, named for the late Harvard professor who served as Kistler's mentor. "Being named to a chair in Neurology is both a humbling honor and a tremendous boost to our research program in bleeding stroke and vascular cognitive impairment," says Greenberg. "I am truly privileged to work in what I believe is the world's leading stroke center with internationally recognized leaders like Drs. Jonathan Rosand, Lee Schwamm and Karen Furie." ■

United Way campaign passes 2,011 mark

THE NUMBERS ARE IN. This year's United Way campaign – which came to a close Nov. 30 – exceeded its goal of inspiring more than 2,011 employees to donate in 2011. The achievement represents a nearly 20 percent increase of donors from last year and over $475,000 raised. MGHers who have not yet donated can still do so through the end of December by making a pledge online at *www.massgeneral.org/unitedway.*

MGH UNITES: Samantha Gallant, resource specialist for Social Service, one of this year's donors

Bill Gates visits CNY for HIV/AIDS research update

COMPUTER TECHNOLOGY ICON and ardent philanthropist Bill Gates, pictured at center, came to the Ragon Institute of MGH, MIT and Harvard on Nov. 11 for an update on the research that someday may result in an HIV/AIDS vaccine. During his visit, Gates met with Bruce Walker, MD, director of the Institute, far left, members of the Ragon Institute Steering Committee and other Ragon research faculty. In 2007, the Bill and Melinda Gates Foundation – the largest private foundation in the world – donated $20 million in support of the work led by Walker.

12.02.11

MGH HOTLINE

WHAT'S HAPPENING

Blood Donor Center promotions

During December, all blood donors at the MGH Blood Donor Center can fill out a gift tag that will be attached to a stuffed animal to be given to a pediatric patient. Donors also will be eligible to win dinner for two at the Gaslight Brasserie by "liking" the center on Facebook at *www.facebook.com/MGHBloodDonor.* For more information, call 617-726-8177 or email *mmacphee@partners.org.*

Clinical Research Program seminars

The MGH Clinical Research Program is offering the following seminars:

- "How to Give a Presentation" Dec. 5 from 3:45 to 5 pm with Andrew Nierenberg, MD, who will present a guide for giving oral presentations;
- "Concepts in Operationalizing a Clinical Research Protocol" Dec. 14 from noon to 1 pm;
- "Incidental Findings in Clinical Research: Ethical and Regulatory Considerations" Dec. 8 from 2 to 3:30 pm to address observations with potential clinical significance that come to light during the conduct of a clinical study but are unrelated to study objectives;
- "Applying for an NIH Career Development Award" Dec. 12 from 2 to 5 pm, a workshop tailored to clinical investigators applying for an NIH K08 or K23 Mentored Clinical Scientist/Investigator Career Development Award; and
- "Adding Pharmacogenomics to Clinical Investigation: A Practical Guide" Dec. 13 from 12:30 to 5 pm, intended for clinicians, investigators, nurses and other clinical research staff.

All events take place in the Simches Center, Room 3.110. Register at *http://hub.partners.org/catalog.* For information about the first two seminars, contact Lauren Michaels at *lmichaels@partners.org.* For information about the last three, call Suzanne Powell at 617-724-2900.

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MGH Hotline
is published weekly
by the MGH Public Affairs Office
and is available online at
www.massgeneral.org/news/hotline.

MGHers are encouraged to submit
news tips and story ideas.

MGH Hotline is printed on
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Choosing child care seminar

The Partners Employee Assistance Program (EAP) and Partners Child Care Services will offer an educational roundtable discussion for those new to parenting and child care Dec. 7 from 12:30 to 1:30 pm in the Haber Conference Room. Allison Lilly, LICSW, Partners EAP Operations Manager, will review child care options, costs, and how to find and evaluate care. Sheryl Lauber Weden, director of Partners Child Care Services, will discuss internal resources for back-up care. For more information, call 617-726-6976 or visit *www.eap.partners.org.*

Nominate a YMCA Achiever

MGH managers are invited to recognize talented multicultural professionals for the Greater Boston YMCA Achievers Program. Now entering its 37th year, the program recognizes multicultural employees for their professional and community-based achievements and links them to the city's youth as role models. Nomination forms, due Dec. 7, are available by contacting Dianne Austin at *dmaustin@partners.org.*

Evacuation and Code Silver

Staff from Emergency Preparedness and Police and Security will host education sessions about the MGH's evacuation plan and new Code Silver procedure Dec. 7 from 7 to 8 pm and Dec. 13 from 11 pm to midnight in the O'Keeffe Auditorium. Register via PeopleSoft by accessing *https://ibridge.partners.org.* For more information, contact Tom Herrmann at 617-643-4117 or *tmherrmann@partners.org.*

Eldercare Monthly Discussion

The Partners Employee Assistance Program (EAP) will host an Eldercare Monthly Discussion Group Dec. 13 from noon to 1 pm in the EAP Conference Room, Charles River Plaza, Suite 320. Facilitators will be Janet T. Loughlin, LICSW, CEAP, of Partners EAP, and Barbara Moscowitz, LICSW, MGH geriatric social worker. For more information, call the EAP at 617-726-6976 or visit *www.eap.partners.org.*

Ostomy support group

A new ostomy support group will meet on the third Thursday of every month. The next session is Dec. 15 at 4 pm in Wang 455. The group is open to all colostomy, ileostomy and urostomy patients and their family members.

Chaplaincy holiday events

The MGH Chaplaincy will host several upcoming holiday events:

- The annual songfest is Dec. 15 from noon to 1 pm in the Main Lobby in front of the staircase by the Blum Family Learning Center. Festive holiday attire is encouraged and a prize will be given to the best dressed.
- The "Chapel Chanukah Chappening" is Dec. 16 at 12:15 pm in the MGH chapel, featuring songs and Psalms, prayers for Shabbat and interfaith reflections on the meaning of light. A dreidel spin-off and Chanukah food will follow in the foyer.
- Chanukah candles will be lit at 4 pm from Dec. 20 through Dec. 28 in the chapel foyer. The Dec. 24 candle lighting will take place at 5 pm.
- A Christmas Day Christian service is Dec. 25 at 12:15 pm in the chapel.
- Roman Catholic Masses in the chapel will be held as regularly scheduled Dec. 24 and Dec. 25 at 4 pm. The Solemnity of Mary will be held Dec. 30 and Jan. 1 at 4 pm.

IN GENERAL

Deborah D'Avolio, PhD, ACNP, ANP-BC, geriatric specialist, received the 2011 International Geriatric Nursing Leadership Award from the Honor Society of Nursing Sigma Theta Tau International during its Biennial Convention in Grapevine, Texas. D'Avolio was honored for her outstanding clinical leadership, gerontological nursing expertise and mentoring.

David F. M. Brown, MD, vice chair of the Department of Emergency Medicine, was awarded the 2011 National Excellence in Teaching Award, given annually by the Emergency Medicine Residents Association. Brown, who received the award during the annual meeting of the American College of Emergency Physicians in San Francisco, was honored for the depth and breadth of his commitment and contribution to resident education and mentorship during his two decades as a leader and teacher in emergency medicine.

Steven Greenberg, MD, PhD, director of the Hemorrhagic Stroke Research Program at the MGH, was honored by the American Heart and Stroke Association with the 2011 C. Miller Fisher, MD Award during the NorthEast Cerebrovascular Consortium's sixth annual summit. The award recognizes Greenberg's contributions to the field of stroke neuroscience. Fisher is a former MGH neurologist.

Leonard Kaban, DMD, MD, chief of Oral and Maxillofacial Surgery, was honored with the 2011 Norton M. Ross Award for Excellence in Clinical Research during the American Dental Association (ADA) annual session in Las Vegas. The ADA presents the award in memory of Ross, a dentist and pharmacologist who contributed significantly to oral medicine and dental clinical research.

12.09.11

MGH HOTLINE

HISTORY IN THE MAKING: Hospital leadership and the Blake 12 ICU staff at the Dec. 5 event

BEACON OF HOPE

New Blake 12 ICU opens to critical care patients

THEY SAY it takes a village, and that was certainly true for the team involved in establishing the new Medical/Surgical Intensive Care Unit (ICU). Senior leaders and staff members filled the hallways of Blake 12 on Dec. 5 for the ceremonial ribbon-cutting to commemorate the opening of the 18-bed unit in the former location of the Neurosciences ICU, which is now in the Lunder Building.

"This was planned as a village, as a multidisciplinary team," said Jeanette Ives Erickson, RN, DNP, senior vice president for Patient Care and chief nurse. Ives Erickson made special mention of the new nurses in attendance who spent the past few months working with preceptors in MGH ICUs to expand their bedside experience in preparation for the unit's opening on Dec. 6. "The new graduate nurses put a great deal of faith in MGH and we couldn't be happier that they've come here."

Surrounded by the fresh paint, new floors and updated technology – including a new communication system and nurse call system – Hasan Alam, MD, director of Research for Trauma, Emergency Surgery and Surgical Critical Care, said the unit would not only serve as a source of pride, but a beacon of hope. "Critical care is truly a team effort. We can bring the best that medical science has to offer to the bedside," he said.

Also speaking at the event were J. Perren Cobb, MD, director of the Critical Care Center, Mary Elizabeth McAuley, RN, Blake 12 nursing director, and Peter L. Slavin, MD, MGH president. "This is a great day in the history of the hospital," Slavin said. "The patients who come will unfortunately be very sick, but they will have the good fortune to be cared for by very talented and dedicated staff. This unit will help define the future of critical care not just here, but throughout the world."

For information about additional moves that will occur in areas opened up by the Lunder Building, see page 4. ■

Robert Leffert, MD, Palliative Care Memorial Lecture established

TO CARE FOR Robert Leffert, MD, as he faced a terminal cancer diagnosis, Vicki Jackson, MD, MPH, chief of the MGH Palliative Care Service, had to learn about all aspects of who he was – not only an MGH physician and Harvard professor, but also a decorated veteran and kid who grew up in Brooklyn. In honor of Leffert's memory and to support the work that helped him and his family through his final days, the first Robert Leffert, MD, Palliative Care Memorial Lecture was held Nov. 29 in the O'Keeffe Auditorium.

Leffert, who died from complications of melanoma in 2008, was chief of the MGH Department of Rehabilitation Medicine and the MGH Surgical Upper Extremity Rehabilitation Unit. The lecture was created through support from the Leffert and Schwamm families – including Leffert's daughter, Lisa Leffert, MD, chief of the Obstetric Anesthesia Division and vice chair of Faculty Development for Anesthesia, and her husband, Lee Schwamm, MD, vice chair of Neurology. Both MGH physicians spoke at the event, along with Jackson and Brit Nicholson, MD, senior vice president and chief medical officer.

(Continued on page 3)

CARE AND COMFORT: Back row, Schwamm, left, and Nicholson. Front row, from left, Leffert, Jackson and Back

Enhancing accessibility at MGH

SINCE IT was launched in 2009 to improve care for people with disabilities, the MGH Accessibility Initiative has led to several new programs to enhance employee awareness and education, add new patient services and purchase equipment that enhances accessibility.

"The MGH has worked with the Boston Center for Independent Living to survey all inpatient and ambulatory practices to identify the need for different types of accessibility equipment," says Zary Amirhosseini, disability program manager. Based on survey results, the MGH has purchased more than 50 pieces of equipment – including specialty exam tables, infusion chairs, portable lifts and wheelchair-accessible scales – over the past two years.

In addition, a disability awareness training program was created by the MGH in collaboration with the Institute for Community Inclusion to raise employee awareness of disability issues. These education sessions, which will continue through 2012, provide information and resources to help staff succeed in accommodating the needs of patients and visitors with disabilities. A website also is being developed to offer employees a central location to access all of these resources.

Another improvement staff will see is the addition of a disability information field in the patient registration system for inpatient areas. "By having this additional information in the system, staff will now know to ask follow-up questions to ensure that patients with disabilities receive care tailored to their needs when they arrive at the MGH," Amirhosseini says.

The initiative also included an architectural barrier survey that looked at MGH buildings and surrounding areas of the campus with a focus on entrances, parking garages, public restrooms, inpatient rooms and high-volume ambulatory practice areas. Kathleen Wonkka, senior architect and planner at the MGH, says the results of this survey are being reviewed and the Planning Office will continue to include accessibility reviews as part of upcoming projects.

For more information about these efforts or other disability-related projects, contact Amirhosseini at *zamirhosseini@partners.org*. To enroll in the disability awareness training course, log on to HealthStream and click on the catalog tab. Type the word "disabilities" and click on the desired course.

TAILORED TREATMENT Wheelchair-accessible scales like the one pictured were purchased for the MGH as part of its Accessibility Initiative

HIGH-TECH HEALTH: From left, Zai, Lopez, Megan Renfrew, DSC senior project coordinator, Joseph Betancourt, MD, DSC director, and Alexander Green, MD, MPH, DSC associate director

Harnessing health technology to eliminate disparities

RESEARCH SHOWS THAT health information technology has the potential to improve quality of care and patient safety and to help eliminate disparities. To address this topic, the Disparities Solutions Center (DSC) hosted a Nov. 29 seminar, "Bridging the Digital Divide in Health Care: The Role of Health Information Technology in Addressing Racial and Ethnic Disparities," as part of its "Keeping Current" series.

Lenny Lopez, MD, MPH, MDiv, a DSC senior staff member and faculty member at the Mongan Institute for Health Policy, explained that health information technology can be used to help patients self-manage chronic diseases, provide clinicians with decision support and help manage large-scale patient populations. Lopez highlighted an example of technology being developed at the MGH known as the "e-navigator" – a web-based, self-management tool for Spanish-speaking Latinos with diabetes. Through the website, patients upload their daily glucose readings and receive guidance based on their results.

"Traditionally, patients kept written logs that could be spotty or hard to read," Lopez said. "This is a way of getting real-time data that is correct and can be used to manage patients between visits."

Adrian Zai, MD, PhD, MPH, clinical director of Population Informatics at MGH, also offered insight into the field by describing a cancer screening monitoring system known as TopCare. The system identifies patients who are due for cancer screening and flags the information for the appropriate clinician or automatically sends customized letters to alert the patients. If patients are still due for a screening after four months, they are linked with a navigator who provides additional support.

"We're moving in a direction where computers provide a decision support system that takes into account race, ethnicity and language to optimize interventions and recommendations," Zai said. "Right now interventions tend to be based on published results of existing disparities; however, I think the best way to address disparities is to have an active system, one that automatically catches patients who might otherwise fall through the cracks." ■

MGHfC hosts 20th annual memorial service

"THE TRAGEDY of losing a child is like no other," said one parent. "It is an inexplicable, inconceivable event," added an MGH obstetrician. Both were speakers at the 20th annual MassGeneral Hospital *for* Children (MGH*f*C) Neonatal, Pediatric and Obstetric Memorial Service held Nov. 6.

"The service is dedicated to MGH families who have experienced the death of a child, whether an infant or adolescent," says Fredda Zuckerman, LICSW, of MGH Social Services, who moderated the event. "Many families and staff return year after year to participate."

The service included touching remarks from several clinicians, including Phoebe Yager, MD, of the Pediatric Intensive Care Unit, Susan Caffrey, RN, nurse director of Labor and Delivery, and Anjali Kaimal, MD, of the Vincent Department of Obstetrics & Gynecology; a prayer led by MGH Chaplain Ann Haywood-Baxter, MDiv; and the personal stories of parents who described the pain of their loss and the gradual healing process.

After a musical performance by Lorrie Kubicek, MGH*f*C music therapist, accompanied by Kimberly Khare, parents, families and friends participated in a naming ceremony and were given pewter hearts and daffodil bulbs to plant in memory of their children. Each family held a lit candle and shared a moment of silence and then hung decorated pieces of fabric that will be placed in an annual memorial scrapbook.

Following the service, a reception was held in the East Garden Room, where families had the chance to reconnect with their child's providers and share their experiences with other families. ■

HEALING HEARTS: Members of the Comfort and Support After Loss Committee organized the event.

Lurie Center names first director

MGH LEADERS in autism care and research gathered Nov. 29 at the Liberty Hotel to welcome Christopher J. McDougle, MD, as the new director of the Lurie Center for Autism. The national search for a director began in 2009 when the center – which builds on the clinical program formerly known as LADDERS (Learning and Developmental Disabilities Evaluation and Rehabilitation Services) – was established through a $29 million grant from Nancy Lurie Marks and the Nancy Lurie Marks Family Foundation.

"Dr. Chris McDougle's arrival begins a new era for Mass General and MassGeneral Hospital *for* Children's Lurie Center," said Peter L. Slavin, MD, MGH president. "Using Mass General's vast resources in genetics, genomics, neurology, pediatric and developmental medicine, psychiatry, informatics and imaging, the center will look for even better and faster ways to diagnose and treat children and adults with autism spectrum disorders. Chris also will build a teaching and physician mentoring program in the field of autism that we envision becoming a global model."

McDougle comes to the MGH from the Indiana University School of Medicine, where he served as the Albert Eugene Sterne Professor of Psychiatry and chairman of the Department of Psychiatry. ■

ADVANCING AUTISM CARE: From left, McDougle; Lurie Marks; and Margaret Bauman, MD, MGH*f*C neurologist and founder of LADDERS

– Palliative care

(Continued from page 1)

"The MGH really was the center of my father's universe," said Leffert. "It was very complicated for him to be sick and die in the institution where his life's work had been. I cannot imagine what it would have been like without Vicki Jackson and her colleagues."

Added Schwamm, "Palliative care is as important to the care of our patients as any of the high-tech treatments we provide. We can't think of a better way to remember and honor Bob than to help support this work."

The inaugural lecture, "Connecting with Patients: Where Art Meets Science," was presented by Anthony Back, MD, an oncologist at the Fred Hutchinson Cancer Research Center in Seattle, Wash. Through anecdotes and research study results, Back explored the gap between how clinicians believe they approach difficult interactions and what patients perceive, emphasizing that effective patient-provider communication is vital to quality care.

12.09.11

MGH HOTLINE

WHAT'S HAPPENING

Imaging funding opportunity

Harvard Catalyst invites all Harvard-affiliated faculty to apply for one-year "Using Imaging to Transform Medicine" Pilot Research Grants of up to $50,000. Staff also are eligible to apply for concept development awards of $2,000. To be eligible, a statement of interest including a brief description of a specific medical program – one that advanced imaging techniques could potentially address – must be submitted by Dec. 19. Participants must also attend a Jan. 30 symposium. For details, access *http://catalyst.harvard.edu/services/imagingpilots.*

Human trafficking awareness

The MGH Domestic Violence Working Group will host a panel event, "Heightened Awareness, Enhanced Response: A Discussion on Human Trafficking and Child Sexual Exploitation," Jan. 11 from noon to 1:30 pm in the Simches Center, Room 3.130. Panelists are from the My Life, My Choice Project through The Family Justice Center, Boston Police Department and the MGH Emergency Department. A light lunch will be served. To register, email Michelle Burns at *mburns8@partners.org* by Jan. 3. For more information, contact Elizabeth Speakman at *emspeakman@partners.org*.

SPECIAL RECOGNITION: From left, Ashok Saluja, PhD, secretary and treasurer of the APA; Vay Liang Go, one of the award's namesakes; Warshaw and his wife, Brenda

Honoring an MGH legacy

ANDREW L. WARSHAW, MD, who stepped down as chief of Surgery earlier this year, continues to be acknowledged for his contributions to the field, particularly pancreatic surgery.

On Nov. 3, during the American Pancreatic Association (APA) annual meeting in Chicago, Warshaw received the 2011 Vay Liang and Frisca Go Award for Lifetime Achievement in Pancreatology. The award honors Warshaw's contributions to the diagnosis, treatment and understanding of the pathogenesis of inflammatory and malignant lesions of the pancreas.

"This recognition is particularly special, because it equally recognizes the accomplishments of my MGH colleagues and the research fellows without whom this award could not have happened," says Warshaw, who currently serves as senior consultant for International and Regional Clinical Relations at the MGH.

A few days before the award presentation, on Oct. 29, researchers and clinicians who trained with Warshaw traveled to the MGH from across the globe to present their current research during a daylong tribute in his honor. The lectures given during the event – known as a festschrift – will be published as a special issue of *SURGERY* in 2012.

"Dr. Warshaw has made an indelible mark on the careers of more than 30 research fellows who spent time in his laboratory, and had an impact on many of the surgical residents he helped train," says Carlos Fernandez-del Castillo, MD, director of the Pancreas and Biliary Surgery Program at the MGH, who organized the festschrift. "We were thrilled so many returned to share their current research projects and were able to celebrate Dr. Warshaw's numerous contributions in the study of pancreatic diseases."

Perking up Coffee Central

COFFEE CENTRAL will be closed for upgrades for nine weeks starting at 6 pm Dec. 16. The renovations will enhance efficiency by providing expanded retail space, an additional register, three bakery cases and updated equipment. Coffee Central is expected to reopen Feb. 17. During construction the newly upgraded Tea Leaves and Coffee Beans, adjacent to the Wang Lobby, will be open 24/7. The expanded menu will feature hot soups, paninis, sandwiches and pastries, as well as snacks and beverages. For more information, email *MGHCoffeeCentralTeam@partners.org.*

Trading spaces

PLANS TO FILL the inpatient spaces made available when units relocated to floors 6 through 10 of the Lunder Building continue. With the opening of the W. Gerald Austen, MD Inpatient Care Pavilion and the Blake 12 Intensive Care Unit (ICU), MGH licensed bed capacity will increase from 907 to 947. At right is the phase one plan to fill the vacated spaces. Phase two plans are being developed.

SERVICE	NEW LOCATION	OLD LOCATION	PHASE ONE PLAN
Gynecologic Oncology	Phillips 21	Bigelow 7	
Burn Unit	Ellison 14	Bigelow 13	
Neurosciences ICU	Lunder 6	Blake 12	Medical/Surgical ICU
Neurosciences Care Unit	Lunder 8	Ellison 12	Perioperative Services during Wang 3 renovation
Oncology	Lunder 10	Ellison 14	Burn Unit
Oncology (10 to 30 beds)	Lunder 9 & 10	Ellison 19	General Medicine
Oncology	Lunder 9	Phillips 21	Gynecologic Oncology
Neurosciences Care Unit	Lunder 7	White 12	Perioperative Services during Wang 3 renovation

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MGH Hotline
is published weekly
by the
MGH Public Affairs Office
and is available online at
www.massgeneral.org/news/hotline.

MGHers are encouraged
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12.16.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

200

Advancing Alzheimer's research

REPRESENTATIVES OF the Alzheimer's Association Massachusetts/New Hampshire Chapter visited the Charlestown Navy Yard Dec. 8 to present four investigators with $680,000 on behalf of the national organization. Since 1994, the Alzheimer's Association has donated $3.7 million to the MGH.

Brian Bacskai, PhD, of Neurology, and Raymond Kelleher, MD, PhD, of the Center for Human Genetic Research, both received three-year Investigator-Initiated Research Grants. Diane Mahoney, PhD, of the MGH Institute of Health Professions, received the two-year Everyday Technologies for Alzheimer's Care Grant, and Jorge Sepulcre, MD, PhD, of the Martinos Center for Biomedical Imaging, was the recipient of the two-year New Investigator Research Grant.

INVESTIGATORS HONORED: From l-r, Bacskai, Kelleher, Mahoney and Sepulcre

"It's a sign of the depth and breadth of Alzheimer's research here at MGH that we have four awards this year," says Deborah Blacker, MD, ScD, director of the MGH Gerontology Research Unit, who also serves as an Alzheimer's Association Massachusetts/New Hampshire Chapter board member and chair of its medical-scientific advisory committee.

The projects will take advantage of the MGH's cutting-edge focus on neuroimaging, molecular biology and the biology of disease-causing genes. They also will use advanced optical imaging techniques and animal models of Alzheimer's disease, as well as new technologies to help patients and their caregivers with everyday activities.

"The focus throughout is on helping our patients – by better understanding their disease, by developing laboratory techniques to help look for causes and cures, and by directly intervening to help in their day-to-day lives," says Brad Hyman, MD, PhD, director of the Alzheimer's Unit at MassGeneral Institute for Neurodegenerative Disease. "The MGH and the Alzheimer Disease Research Center together thank the Alzheimer's Association for its support of these investigators, who join dozens of other scientists and clinicians in fighting against Alzheimer's." ■

A festive performance for MassGeneral Hospital *for* Children patients

DANCERS from the Urban Nutcracker brought some early holiday cheer to patients and family members in the MassGeneral Hospital *for* Children's (MGH*f*C) Ellison 18 playroom. The troupe performed five routines – fusing ballet with hip-hop, swing and step dancing – as part of their take on the classic tale "The Nutcracker." Routines featuring Raggedy Ann and Andy, Clara and the nutcracker, a toy soldier and the Sugar Plum Fairy were set to an upbeat musical score that combined Tchaikovsky with Duke Ellington.

Marvin Wang, MD, co-director of the Well Newborn Nurseries, whose daughter is a member of the Urban Nutcracker, invited the group to perform at MGH*f*C. "I didn't know what to expect, but they pulled it off flawlessly," he said. "Hats off to everyone involved."

At the end of the performance, the children were invited to join in. Diane Jubeili, 7, was the first to enter the dance floor and said it was her favorite part of the afternoon. Rayaan Jubeili, Diane's twin sister, added that her favorite was the performance by the Sugar Plum Fairy.

DANCING DUO: Diane Jubeili dances with an Urban Nutcracker performer.

12.16.11

Health assessments to address community needs

NEARLY 150 CHARLESTOWN RESIDENTS turned out for a recent forum to discuss their neighborhood's public health needs as part of the MGH Center for Community Health Improvement's (CCHI) latest community health assessment effort. During the next eight months, CCHI will conduct health assessments in Charlestown, Revere and Chelsea.

The goal of the health assessments is to produce a comprehensive picture of the communities' overall health by identifying priorities and creating strategies to address existing issues. As part of the initial review, CCHI has helped form advisory committees made up of community leaders who will assist with the process. CCHI is following the Center for Disease Control's "Mobilizing for Action through Planning and Partnerships," which provides recommendations for measuring community health – including offering opportunities for community input, such as the recent Charlestown meeting.

Once data is gathered from each location, the committees will prioritize health concerns and develop action plans. After approval by the MGH Board of Trustees, the plans will be made available to the public. The MGH and other community agencies can use the results to help address health concerns.

Although the MGH has long conducted health assessments in partnership with nearby communities, the new federal Patient Protection and Affordable Care Act now requires it of all nonprofit hospitals. Many of CCHI's initiatives have grown out of these prior assessments. After its first assessment was conducted in 1995, Revere identified youth substance abuse as a priority. With CCHI's support, the Revere CARES Coalition was created, which last year won a national award for reducing teen substance use.

FORUM FEEDBACK: From left, Tom Cunha, chairman of the Charlestown Neighborhood Council; Sean Getchell from Rep. Eugene O'Flaherty's office; and Rebecca Love, co-president of the Charlestown Mothers Association Board of Directors, at a recent forum

REACHING GOALS: Sherman consults with patients to address their wellness needs.

Integrating wellness coaching into patient care at the APF

WATCHING REALITY SHOWS on television, it would be easy to believe that the only way to be healthy is to spend hours a day in a gym with a personal trainer barking at you. But Ryan Sherman knows that what's on television isn't always reality – and for most, the key to living healthy is setting realistic goals and working hard to achieve them.

Sherman is the wellness coach for the Ambulatory Practice of the Future (APF), an innovative primary care practice for MGH employees and their insured spouses or domestic partners. He works with APF patients – free of charge – to help them develop healthier nutrition and exercise habits.

"My focus really is whatever the patient wants it to be. The patient is the driver. I never tell patients what they should be doing," says Sherman, who has a master's degree in clinical exercise physiology and is a registered clinical exercise physiologist. "Instead, I help them figure out what fits their life."

APF patients interested in working with Sherman fill out an assessment and usually meet with him in person to talk about their lifestyle, goals and what routines will fit into their schedules. From there, Sherman checks in with the patients by phone twice per month to give encouragement and help make any adjustments to the plan if needed.

"I am currently coaching 50 patients. On average, those patients who have completed three months of coaching have met 95 percent of their goals and have lost around 12 pounds," he says.

David Judge, MD, medical director of the APF, is enthusiastic about the early results of the coaching program. "The integration of coaching into the patient's care at the APF increases the likelihood that they can successfully accomplish the lifestyle changes needed to reach their health and wellness goals. Our patients have greatly enjoyed this unique part of the APF care experience, which reinforces our commitment to partnering with them as they strive to improve their health."

The APF is accepting new patients, with no lottery or application process required. To register, visit *www.massgeneral.org/apfpatientregistration.* ■

Disparities Forum explores unconscious bias

"OF ALL THE FORMS of inequality, injustice in health care is the most shocking and inhumane," wrote Martin Luther King Jr. On Nov. 30, Augustus A. White, MD, PhD, presented "What Dr. Martin Luther King Jr. Would Want Us to Know about Health Care Disparities," at the annual MGH Disparities Forum. White addressed how subconscious stereotyping influences doctor-patient interactions, diagnosis and treatment, which is the subject of his recent book, "Seeing Patients: Unconscious Bias in Health Care."

WHITE

"When are we most vulnerable? When are we most frightened? When do we most need help?" White asked the audience in the O'Keeffe Auditorium. "It's when we're sick."

White, who is orthopædic surgeon-in-chief emeritus at Beth Israel Deaconess Medical Center and the Ellen and Melvin Gordon Distinguished Professor of Medical Education at Harvard Medical School, presented research showing which populations are more likely to experience discrimination in health care – including African-Americans, women and individuals with disabilities. He pointed out that many people fall into at least one of these categories or know someone who does. White described concrete examples of disparities in health care: for example, research shows that Latinos receive less pain medicine for bone fractures than their white counterparts.

White said that many people, however, are not aware they are biased. He shared a link to a website, *https://implicit.harvard.edu*, which offers a series of questionnaires – known as Implicit Association Tests – to help individuals realize, understand and address their unconscious biases. After demonstrating that biases do exist and contribute to health care disparities, White offered ideas about ways to reduce or eliminate disparities, including improving health literacy of patients, educating caregivers about disparities and increasing the diversity of caregivers.

The Disparities Forum was sponsored by the MGH Committee on Racial and Ethnic Disparities and co-sponsored by the Disparities Solutions Center, the Center for Community Health Improvement, Patient Care Services, the Multicultural Affairs Office, the Association of Multicultural Members of Partners and the Massachusetts General Physicians Organization. ■

Lieutenant governor receives updates on MGH research, Home Base

ON DEC. 5, Massachusetts Lt. Gov. Timothy Murray spent time a few blocks away from the State House to learn about the latest in MGH research and the work being done through the Red Sox Foundation and MGH Home Base Program. MGH President Peter L. Slavin, MD, greeted Murray, who first met with John Parrish, MD, and other senior leaders from the Home Base Program to discuss medical issues facing returning Iraq and Afghanistan veterans and their families. Ralph Weissleder, MD, PhD, then escorted Murray to his lab in the Center for Systems Biology, where he showed him the latest advances in cancer imaging. Accompanied by Robert Kingston, PhD, chief of Molecular Biology, and Katherine Kulig, of the Department of Surgery, Murray also made a stop at the Laboratory for Tissue Engineering and Organ Fabrication, where he learned about cutting-edge work in tissue engineering.

RESEARCH UPDATE: Weissleder, at left, speaks with Murray.

12.16.11

MGH HOTLINE

WHAT'S HAPPENING

Flu vaccinations available

Employees who have yet to be vaccinated against the flu can visit Occupational Health on the fourth floor of 165 Cambridge St., Monday through Friday, from 7 am to 5 pm. No appointment is necessary.

Stress reduction sessions

Stress reduction sessions, presented by the Be Fit program and the Benson-Henry Institute for Mind Body Medicine, will be offered Dec. 22 and Dec. 27 at noon and 12:35 pm in the Haber Auditorium. These sessions are part of Be Fit's mission to help MGH employees incorporate healthy habits into their daily activities.

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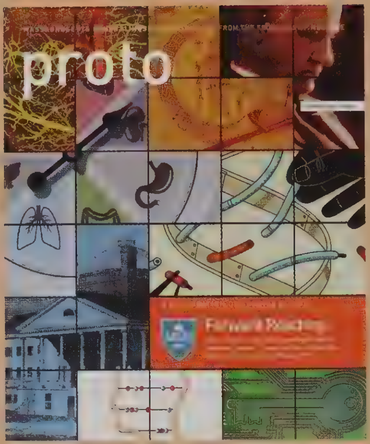
A CELEBRATION OF SCIENCE AT MGH



Forward reaching

IN HONOR OF the bicentennial year, a special double issue of *Proto* tightens its focus from a broad view of biomedical research to a celebration of ongoing innovations at the MGH. Highlights include work being done in cancer, the brain, genetics, the engineered body, infectious disease, molecular biology and transplantation. This latest issue – along with exclusive video – is now available online at *www.protomag.com*. It also is available as a free application for the iPad, with special interactive features, photo galleries and more. To download the iPad edition, access *www.protomag.com/ipad*.

Mind Body Spirit program

The MGH Institute of Health Professions is offering a "Principles of Mind Body Spirit Health and Healing" certificate program for nurses, beginning Jan. 9. The class will integrate conventional and complementary approaches to patient assessment and management. For more information, visit *www.mghihp.edu/mindbodyspirit*.

Intro to biostatistics

The MGH Clinical Research Program is offering "Basic Biostatistics for Clinical Research" Thursdays from Jan. 12 through Feb. 2 from 2:30 to 4 pm in the Simches Center, Room 3.110. Intended for those with minimal statistical experience, these lectures will serve as an introduction to biostatistical issues in clinical investigation. Registration is required at *http://hub.partners.org/catalog*. For more information, contact Lauren Michaels at *lmichaels@partners.org*.

IN GENERAL

Robert Yeh, MD, of the MGH Heart Center, received the Thomas J. Linnemeier Spirit of Interventional Cardiology Young Investigator Award at the annual Transcatheter Cardiovascular Therapeutics Conference in San Francisco. The award recognizes clinical and academic excellence in both interventional and vascular medicine. It aims to stimulate continued commitment and dedication to both outstanding patient care and ongoing academic inquiry.

2012 Run-Walk to Home Base set for May 20

THIS YEAR'S Run-Walk to Home Base event will offer participants two ways to cross home plate at historic Fenway Park – its original 9K run and a new 3-mile walk option. The third annual event, presented by New Balance, benefits the Red Sox Foundation and MGH Home Base Program.

Funds raised will provide help to service members who have returned home from Iraq and Afghanistan with combat stress or traumatic brain injury. The program offers clinical care, as well as family support programs and community outreach.

The Run-Walk to Home Base event starts in Fenway Park and winds through Boston before participants return to the park for a photo opportunity at home plate. Family and friends of participants are invited to cheer from the stands, and following the finish, enjoy food, entertainment and activities. The walk is open to participants of all ages; runners must be 16 or older. For more information, visit *www.runtohomebase.org*.

SWEET SUCCESS: Runners in the 2011 event cross the finish line.

12.23.11

MGH HOTLINE

WINTER WONDERLAND

SCRUMPTIOUS SNACKS, festive decorations and holiday cheer abounded at this year's MGH employee parties. Celebrations were held Dec. 13 at the Charlestown Navy Yard and Dec. 19 on the Main Campus for both day- and night-shift MGHers. Peter L. Slavin, MD, MGH president, and Jeff Davis, senior vice president for Human Resources, were on hand to wish happy holidays to all.

New and longtime employees alike gathered for the receptions. Carlota Resende, an appointment coordinator for Pediatric Medical Services, has been to the annual event in the past, but this year she took the opportunity to bring along her new colleague, Jeymi Severino. Severino joined the MGH a few months ago as an administrative assistant in Pediatric Nephrology.

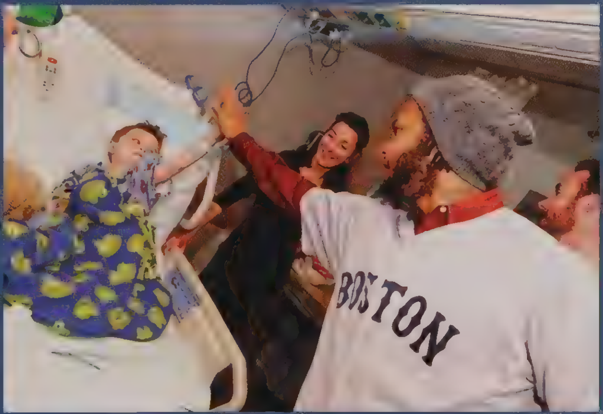
Although he has worked at the MGH for 24 years, the holiday party was a first for cardiovascular perfusionist Kevin Grace. "I've never been before, but this is nice. I'll have to tell everyone back at the Operating Rooms to stop by if they can." ■

Sports stars score holiday smiles

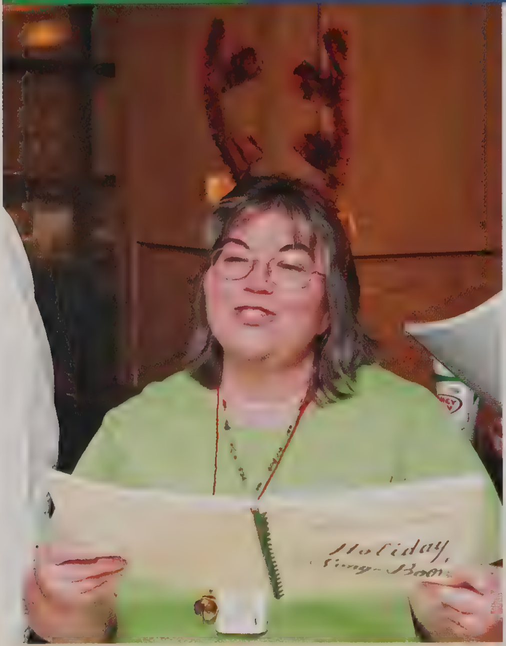
DECEMBER WAS an all-star month at MassGeneral Hospital *for* Children (MGH*f*C), with holiday visits from players from the Boston Red Sox and Boston Bruins. The Red Sox Holiday Caravan stopped by MGH*f*C Dec. 13 with pitcher Michael Bowden, center fielder Darnell McDonald, catchers Ryan Lavarnway and Jarrod Saltalamacchia, and Wally the Green Monster. The players and Wally chatted with patients and handed out autographed Wally dolls.

The athletes were particularly eager to meet Josh Sharpe, an 18-year-old patient and diehard Sox fan. After learning the Sox visited another local hospital,

(Continued on page 4)



HOLIDAY HOME RUN: McDonald high-fives with an MGH*f*C patient.



FESTIVE FUN: Linda Patten, of the Department of Anesthesia, Critical Care and Pain Medicine, gets in the holiday spirit.

Singing songs of the season

PATIENTS, VISITORS AND STAFF were treated to a medley of seasonal songs Dec. 15 as part of the MGH Chaplaincy's annual Songfest. Staff and volunteers gathered in the White Lobby armed with songbooks and dressed in festive attire – including bright scarves, elf ears on red-and-green-striped stocking caps, and even a lighted Christmas tree atop one singer's head.

"Thank you very much! That was my favorite," a passerby called to the group after its rendition of "A Christmas Song." She smiled and applauded before continuing on her way.

"That's what it's about," says Gina Murray, program manager of the MGH Chaplaincy. "It's a chance for people to stop for a moment and sing a song or reflect for a few minutes about holiday blessings. We hope we are able to bring smiles and joy to them in the midst of whatever they are going through – and we hope it makes their day a little brighter."

The carolers were accompanied by pianist Stephen Lee of St. John's Evangelist Church in Winthrop. Suzanne Munroe, RN, BSN, unit nurse leader in Pathology, and Chastity McMullon, of the Emergency Department, were deemed the best dressed and each took home a prize thanks to Munroe's Santa scrubs and McMullon's head-to-toe holiday ensemble.

Santa's sleigh stops at MGHfC

'TWAS TWO WEEKS BEFORE CHRISTMAS, and all through the inpatient pediatric units at MassGeneral Hospital *for* Children (MGH*f*C), children were cheering because Santa Claus had come with presents galore. While Santa's reindeer were resting, patient services coordinators Aimee Lydon and Christie Hilgendorf pitched in as penguin helpers, pushing carts full of toys donated by MGH employees.

For the last six years, the Department of Orthopædic Surgery's Oncology Service has arranged the holiday visit. The department collects toys and donations from other MGH employees and sorts the goodie bags by age group and gender, says Cris Moore, administrative assistant to Kevin A. Raskin, MD, director of the Musculoskeletal Oncology Fellowship Program, who plays a special role in the visit each year. The department receives generous donations from several areas including Buildings and Grounds, Imaging, Nutrition and Food Services, and the Gift Shop.

NORTH POLE VISITORS: Patient Naysha DaSilva talks with Santa and his penguin helpers.

Maria Schreib, patient scheduling coordinator, and Jeannette Harvey, patient services coordinator, also helped Moore collect, wrap and deliver the gifts for the Dec. 13 event. Moore's friend, Marie Fowler, sewed 80 holiday pillowcases for the department to use as gift bags.

"It is our pleasure to prepare and participate in this activity," Moore says. "The joy the families show on our visits encourages us to keep focused and do more each year." ■

Brightening the holidays

THERE MAY BE NO PLACE like home for the holidays – but staff at MassGeneral Hospital *for* Children (MGH*f*C) do their best to brighten the season for both inpatient and outpatient pediatric patients. From visits with Santa Claus and local sports stars to holiday bingo and Chanukah craft-making, each year MGH*f*C child life specialists coordinate a month full of festive activities.

'TIS THE SEASON: MGH*f*C patient Simone receives a gift from Santa.

Many of these events are made possible through the generosity of local organizations. One such event is the annual Angels Above holiday party, held Dec. 15. During the party, patients, families and employees enjoyed refreshments in the Ellison 18 playroom while Santa Claus traveled from room to room distributing bundles of donated toys, games and treats. Angels Above has sponsored the holiday party since 1996.

"It's really nice what they do for the kids," says John Cartales, father of 13-year-old patient Simone. "The care here has been excellent."

Other special donations included a Dec. 2 delivery of more than 500 toys from Ayesha's Angels, a charity established to support young patients undergoing cancer treatment, as well as a Dec. 15 annual drop-off from the Conroy family of stockings filled with goodies. The stockings, which will go to children staying on inpatient floors during the holidays as well as children receiving treatment in the Hematology-Oncology Unit, were donated in memory of the Conroy's daughter, Mary. ■

A CHEERY CHART: Warshaw looks through Santa's lengthy medical file.

MGHers help Santa stay in tip-top shape

EVERY DECEMBER for as long as many staff members can remember, a cheerful old man with a long white beard has been admitted to the MGH Department of Surgery. And each year, this jolly patient insists on leaving the hospital at midnight on Dec. 24, saying he has important "things to do."

The tradition of caring for Santa Claus at the MGH began in the early 1950s, when a surgical resident with some downtime decided to provide a little comic relief for his colleagues. Since then, thousands of notes have been added to Santa's medical chart by services ranging from physical therapy to the pharmacy. An article about the annual holiday custom was published in the December issue of *Annals of Surgery* by Gregory Ruhnke, MD, MS, MPH, an internist at the University of Chicago and former MGH resident, and Andrew L. Warshaw, MD, MGH surgeon-in-chief emeritus.

Treating Santa for whatever might ail him – whether a bump on the head from a troublesome chimney landing or the sound of bells ringing in his ears – is more than just holiday fun. Santa serves as a valuable training tool for staff and is the topic for educational discussion during Surgical Grand Rounds. But children need not worry about their holiday gifts; regardless of the medical issues Santa may face, MGH clinicians are always able to heal him right on time. ■

Friendly competition brings holiday joy

THE BATTLE began brewing at the MGH in the final weeks of November. Anesthesia resident Thomas Caruso, MD, was spearheading a Toys for Tots drive within his department and decided to challenge the Internal Medicine and Pediatric sections to see who could bring in the most toys. They readily accepted, and in the end the friendly rivalry became something none of them expected.

Standing in one of two rooms chock-full of toys on Dec. 16, Caruso, Betsy McKeen, MD, Pediatrics resident, and Renee Rutledge, MD, Internal Medicine resident, said they were awestruck by the combined batch of toys totaling an estimated $6,000. "This is 10 times the amount I expected," McKeen says. "Maybe it's because it's the first year, maybe it was the competition or maybe people just wanted to do something to help – either way, it's incredible."

And in the end, which department brought in the most toys? "It's unclear who the winner is," Caruso says. "It really was too close to call." All agreed that it didn't matter: the real winners will be the children of Boston who wake on Christmas morning to find a special surprise addressed just to them.

But the battle begins again in 11 months. "Next year, it will be twice as big," Caruso says. ■

RIVALRY RESULTS: Marine Sgt. Matthew LaRoche, Toys for Tots coordinator, came to the MGH to thank the organizers for their support. He is seen here with, from left, Caruso, Rutledge and McKeen.

LIGHTING THE WAY: Lanckton lighting a menorah.

Celebrating the eight-day Festival of Lights

ALTHOUGH THE ENTIRE Chanukah season is filled with memorable moments, for Ellen Forman, there is one she fondly recounts as her favorite. "I look forward to that process of adding more and more lights each night. I love when it's dark and all the candles are ablaze and I can see the glow reflected in the faces of my family. It's a moment I cherish," said Forman, manager of the MGH Community Resource Center, during the second annual Chapel Chanukah Chappening.

Forman joined other attendees to form a "HuManorah" to share family traditions and memories at the Dec. 16 event. Rabbi Ben Lanckton, MGH chaplain, presided over the service, which included traditional prayers of gratitude, songs and reflections from Katrina Scott, MDiv, MGH oncology chaplain, and Rev. Catherine Perry, chaplain intern. Chanukah, also known as the eight-day Festival of Lights, is a Jewish holiday commemorating the victory of the Maccabees, the rededication of the Jerusalem Temple and the miracle of the oil that burned for eight days.

WHAT'S HAPPENING

Senior HealthWISE events

MGH Senior HealthWISE will host a lecture for seniors age 60 years and older, "Macular Degeneration," Jan. 5 from 11 am to noon in the Haber Conference Room with guest speaker Chirag P. Shah, MD, of Opthalmic Consultants of Boston. For more information or to register, call 617-723-6756.

Smoking cessation program

The MGH Tobacco Treatment Service is offering a seven-session, weekly "Kick Butts 101" group program starting Jan. 10 from 5 to 6 pm. The program will include counseling on developing a quit plan, stress management, preventing weight gain and staying tobacco-free. For more information, call Hilary Aguirre at 617-726-7443.

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– Sports stars

(Continued from page 1)

Sharpe tweeted asking the team to visit MGHfC.

"We read your Twitter post and now we're here," Lavarnway said.

On Dec. 20, Bruins defenseman Adam McQuaid and forwards Patrice Bergeron and Rich Peverley brought a wagon loaded with toys to the Ellison 18 playroom as part of their annual holiday toy donation. To welcome the special guests, MGHfC patients decked out their rooms in Bruins gear, including miniature Stanley Cup trophies.

Patient Connor Smiddy, 14, showed Bergeron a photo they had taken together at a game in the TD Garden when he was 7 years old. On Ellison 17, Peverley and 3-year-old Alexis Pereira compared favorite Disney characters. Alexis is a fan of Cinderella and Snow White, while Peverley's daughter prefers Tinkerbell.

For more photos from these and other MGHfC holiday events, visit *www.facebook.com/mghfc*.

Puppy Pals

SYDNEY VITTI, 9, hugs a teddy bear given to her by Santa Claus and his helpers, Stephanie Ploof and Taylor Poucel, as part of the 14th annual Puppy Pals event on Dec. 20. During December, all blood donors at the MGH Blood Donor Center had the opportunity to fill out a gift tag that was attached to a stuffed animal and delivered to pediatric patients on Ellison 17, Ellison 18, the Pediatric Intensive Care Unit and Yawkey.

HAVEN gift drive brings cheer to local families

MGH EMPLOYEES with gifts ranging from bicycles to microwaves poured into the Buswell Room and later the North Garden Room during the Dec. 15 annual HAVEN (Hospitals Helping Abuse and Violence End Now) gift drive. Each year, HAVEN identifies local families who have experienced domestic violence and are in need of additional support during the holiday season. The families write a wish list and are matched with MGHers who buy the items they need. This year, 90 families were "adopted" by staff from more than 70 departments.

GOOD TIDINGS: Gift drive volunteers accept donations from colleagues.

12.30.11

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Massachusetts General Hospital 1811 - 2011

A LAUNCHING POINT FOR THE FUTURE

Dear colleagues,

It's hard to fathom how much the MGH has grown over the last 200 years. What was once a single building to serve Boston's sick and poor is now its own skyline of state-of-the-art facilities, a constellation of community health centers and programs, and a worldwide network of collaborators and supporters. Hundreds of thousands of patients from all over the globe come through our doors each year, vulnerable and in pain, but knowing that the MGH is where they will find the best care, the brightest caregivers, the most promising research and the highest commitment to service.

With so much to be proud of, this past year easily could have been filled simply with reflection and celebration. Instead, MGH's 200th anniversary was a launching point for the future. While we took time to honor our past with events such as the Feb. 25 charter renewal and the publication of "Something in the Ether," we also celebrated new successes – for example, moving up in national rankings and receiving the Spencer Foreman Award – and prepared for the road ahead with milestones like the opening of the Lunder Building and establishing the Bicentennial Scholars program.

This final bicentennial edition of *MGH Hotline* follows the same theme: it looks at many of the special events and programs held during 2011, but also keeps an eye toward the future. The issue includes a montage of quotes from our Bicentennial Scholars, a timeline of the bicentennial year, a "Bicentennial Corner" about past anniversary celebrations and an article about the soon-to-open Paul S. Russell, MD Museum of Medical History and Innovation.

Congratulations on a wonderful bicentennial year. All that the MGH has accomplished over 200 years and all that awaits us is because of the passion, dedication and talent of our employees. We cannot wait to see what the future holds.

Peter L. Slavin
PRESIDENT OF THE MGH

David F. Torchiana
CHAIRMAN AND CEO OF THE MGPO

"In 10 years..."

THE MGH *Bicentennial Scholars Program was created to celebrate the hospital's 200 years of commitment to the community and assist high school students from Boston, Chelsea and Revere in gaining admission to, succeeding at and graduating from college. Here a few of the scholars share their aspirations for the future.*

I hope after completing college *I will be a renowned surgeon in the USA and in Egypt.* I hope what I accomplish in life will benefit others before it benefits me. **AHMED AHMED**

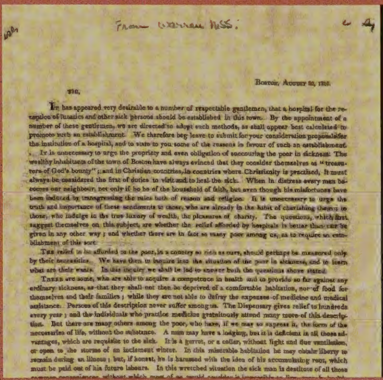
I hope to be somewhere where I'd have long-term contact with the same patients. *I'd like to be part of a team to find the cure for cancer,* so people like my mother can have hope again. **MURSAL HASSAN**

I hope the career I choose will be one that I enjoy each and every day. The road ahead will be challenging, *but I know with the support of my family and friends and the MGH Bicentennial Scholars Program, anything is possible.* **JULIO VALENCIA**

I would like to *work at MGH helping patients in need of mental health care.* Being a psychiatrist will allow me to talk to patients, whether they are children or adults. By helping people, I am helping the community as well. **KAROLYN MONI**

A LOOK BACK

The MGH's bicentennial year was full of events celebrating its rich history. Here is a look back at just some of the many notable events that took place in 2011.



From Warren MSS.

Boston, August 20, 1810.

Sir,

It has appeared very desirable to a number of respectable gentlemen, that a hospital for the reception of lunatics and other sick persons should be established in this town. By the appointment of a number of these gentlemen, we are directed to adopt such methods, as shall appear best calculated to promote such an establishment. We therefore beg leave to submit for your consideration proposals for the institution of a hospital, and to state to you some of the reasons in favour of such an establishment.

It is unnecessary to urge the propriety and even obligation of succouring the poor in sickness. The wealthy inhabitants of the town of Boston have always evinced that they consider themselves as "treasurers of God's bounty"; and in Christian countries, in countries where Christianity is practised, it must always be considered the first of duties to visit and to heal the sick. When in distress every man becomes our neighbour, not only if he be of the household of faith, but even though his misfortunes have been induced by transgressing the rules both of reason and religion. It is unnecessary to urge the truth and importance of these sentiments to those, who are already in the habit of cherishing them; to those, who indulge in the true luxury of wealth, the pleasures of charity. The questions, which first suggest themselves on this subject, are whether the relief afforded by hospitals is better than can be given in any other way; and whether there are in fact so many poor among us, as to require an establishment of this sort.

The relief to be afforded to the poor, in a country so rich as ours, should perhaps be measured only by their necessities. We have then to inquire into the situation of the poor in sickness, and to learn what are their wants. In this inquiry we shall be led to answer both the questions above stated.

There are some, who are able to acquire a competence in health and to provide so far against any ordinary sickness, as that they shall not then be deprived of a comfortable habitation, nor of food for themselves and their families; while they are not able to defray the expenses of medicine and medical assistance. Persons of this description never suffer among us. The Dispensary gives relief to hundreds every year; and the individuals who practice medicine gratuitously attend many more of this description. But there are many others among the poor, who have, if we may so express it, the form of the necessaries of life, without the substance. A man may have a lodging, but it is deficient in all those advantages, which are requisite to the sick. It is a garret, or a cellar, without light and due ventilation, or open to the storms of an inclement winter. In this miserable habitation he may obtain liberty to remain during an illness; but, if honest, he is harassed with the idea of his accumulating rent, which must be paid out of his future labours. In this wretched situation the sick man is destitute of all those

CIRCULAR LETTER READING

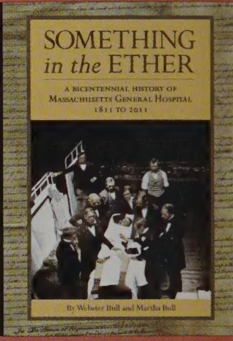
On Aug. 20, 1810, James Jackson, MD, and John Collins Warren, MD, penned a petition calling for the establishment of a general hospital. On Aug. 20, 2010, MGH employees gather on the Bulfinch Lawn to hear the document, known as the Circular Letter, read aloud.

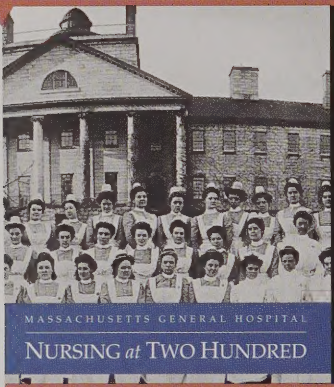
KEY ACCOMPLISHMENTS

The 64th meeting of the MGH Scientific Advisory Committee on April 14 celebrates key accomplishments of MGH investigators, past and present, and examines strategies for meeting current challenges facing the research community.

'SOMETHING IN THE ETHER'

Webster Bull and his daughter Martha write a 527-page chronicle of the history and heritage of the MGH. "Something in the Ether: A Bicentennial History of Massachusetts General Hospital, 1811-2011," features stories, anecdotes, interviews and more than 200 historic and current photos.


SOMETHING in the ETHER
A BICENTENNIAL HISTORY OF MASSACHUSETTS GENERAL HOSPITAL 1811 TO 2011
By Webster Bull and Martha Bull



HISTORY HIGHLIGHTED

Several departments publish history books, including "MGH Nursing at Two Hundred," which is released May 2. Other books are published by Radiation Oncology, Urology, Pediatrics, Pathology and Obstetrics & Gynecology.

BICENTENNIAL SCHOLARS On June 10, the MGH introduces 26 high school students from Boston, Chelsea and Revere selected as MGH Bicentennial Scholars. The program assists students in gaining admission to, succeeding at and graduating from college. *See related story on page 1.*

WHAT IS...THE MGH? The July 19 episode of "Jeopardy!" features a segment videotaped in the Ether Dome referencing the chemical used in the first successful public demonstration of anesthesia. Contestant Tom Vaughan, a plastic surgeon from Maine, correctly answers: "What is ether?"

MARKING MILESTONES Several departments across the hospital – including the Department of Medicine, the Department of Surgery, the Department of Oral and Maxillofacial Surgery, and the Multicultural Affairs Office – host special bicentennial celebrations and reunions to bring together former and current staff. Some departments mark their own milestone anniversaries, including the Department of Neurology's 100th year, Intensive Care's 50th year and North End Waterfront Health's 40th year.

DONOR WALL UNVEILED On Oct. 14, the MGH unveils the Visionary Donor Wall, a six-panel glass display in the Main Lobby featuring the names of individuals, families, foundations and corporations that have made transformational gifts of $1 million or more since the hospital's founding.

WARREN TRIENNIAL PRIZE Rudolf Jaenisch, MD, of the Massachusetts Institute of Technology and the Whitehead Institute, and Shinya Yamanaka, MD, PhD, of Kyoto University and the Gladstone Institutes at the University of California, San Francisco, are honored Oct. 25 with the Warren Triennial Prize, the MGH's top scientific award.

MGH HOTLINE

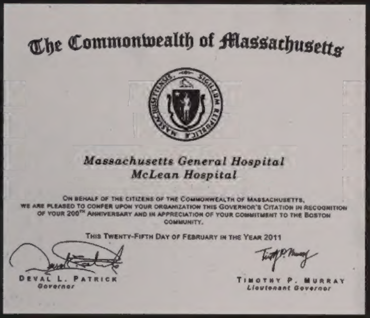
CAMPAIGN FOR THE THIRD CENTURY On Oct. 15, 2010, the MGH announces the public launch of the largest fundraising effort in its 200-year history: the Campaign for the Third Century of Medicine. The "Individual Care, Global Impact" campaign aims to raise $1.5 billion by 2013.

INTERACTIVE ANNIVERSARY Beginning Jan. 1, the MGH launches a number of interactive features that allow the local and worldwide community to join in its anniversary celebrations, including a commemorative video, a Facebook application and a bicentennial webpage.

"When in distress, every man becomes our neighbor."

BICENTENNIAL BABY Mary Meredith Jones, 7 pounds, 11.5 ounces, is the first baby born during MGH's third century. Mary is delivered Jan. 1 at 5:03 am by Sean Pocock, MD, MPH, a physician for MGH Vincent Obstetrics & Gynecology.

CELEBRATORY CITATIONS As part of the Feb. 25 celebration, special proclamations are issued from Gov. Deval L. Patrick, the state Legislature and Mayor Thomas M. Menino.



The Commonwealth of Massachusetts

Massachusetts General Hospital
McLean Hospital

ON BEHALF OF THE CITIZENS OF THE COMMONWEALTH OF MASSACHUSETTS, WE ARE PLEASED TO CONFER UPON YOUR ORGANIZATION THIS GOVERNOR'S CITATION IN RECOGNITION OF YOUR 200TH ANNIVERSARY AND IN APPRECIATION OF YOUR COMMITMENT TO THE BOSTON COMMUNITY.

THIS TWENTY-FIFTH DAY OF FEBRUARY IN THE YEAR 2011

DEVAL L. PATRICK
Governor

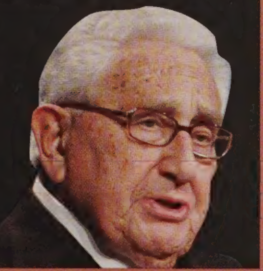
TIMOTHY P. MURRAY
Lieutenant Governor

CHARTER RENEWAL On Feb. 25, 1811, the Massachusetts Legislature voted to formally establish a hospital to care for the "sick and poor" of Boston. To mark this milestone, MGH leadership joins with McLean, Partners HealthCare and government officials for a ceremonial re-signing of the charter on Feb. 25 at the State House.

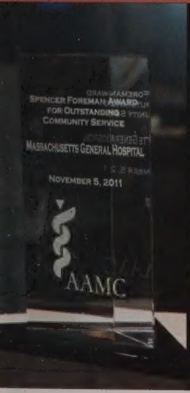
SUMMER PICNIC The Employee Summer Picnic is held June 21 on the Bulfinch Lawn. Hundreds of employees enjoy old-fashioned games and entertainment as well as traditional picnic fare. The picnic is one of several annual hospitalwide events that are given a bicentennial theme.

LUNDER BUILDING In June, the hospital and local community celebrate the completion of the Lunder Building, a 530,000-square-foot, 14-floor facility featuring the latest in medical technology and architectural design. The Lunder has 150 new patient beds located in the Austen Inpatient Care Pavilion and is home to expanded emergency services, radiation oncology, imaging, neurosciences, and surgical and procedural areas.

GRAND GALA The Bicentennial Gala on Sept. 16 celebrates the MGH's achievements over the past two centuries while highlighting its vision for the future. The event includes musical performances, the presentation of the MGH Trustees' Medals, remarks from former U.S. Secretary of State Henry A. Kissinger and a special videotaped message from President Barack Obama congratulating the MGH for being a true center of academic excellence.

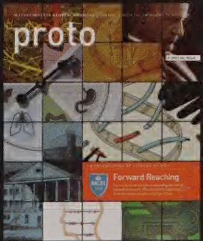


MGH RANKS SECOND The MGH is ranked second nationally on the 2011-2012 *U.S. News & World Report* Honor Roll in the annual "Best Hospitals" guide. It is the highest ranking ever achieved by the MGH.


SPENCER FOREMAN AWARD FOR OUTSTANDING COMMUNITY SERVICE
MASSACHUSETTS GENERAL HOSPITAL
NOVEMBER 5, 2011
AAMC

COMMITMENT TO COMMUNITY The MGH is the 2011 recipient of the Spencer Foreman Award for Outstanding Community Service from the Association of American Medical Colleges. Presented annually, the award recognizes a member institution that demonstrates an exceptional commitment to the community.

SALUTING SCIENCE A special double issue of *Proto* highlights work being done at the MGH in the expanding field of biomedical research, including cancer, the brain, genetics, the engineered body, infectious disease, molecular biology and transplantation.



MEDICAL MUSEUM The Paul S. Russell, MD Museum of Medical History and Innovation is dedicated and will open to the public in March. *See article on page 4.*

12.30.11 MGH HOTLINE

WHAT'S HAPPENING

Change in schedule

MGH Hotline will not publish Jan. 6 due to the New Year's Day holiday. The regular publication schedule will resume Jan. 13.

Announcements available online

To read this week's "What's Happening" items, visit *http://intranet.massgeneral.org/*.

200 MASSACHUSETTS GENERAL HOSPITAL 1811 - 2011

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MGH Hotline is published weekly by the MGH Public Affairs Office and is available online at *www.massgeneral.org/news/hotline*.

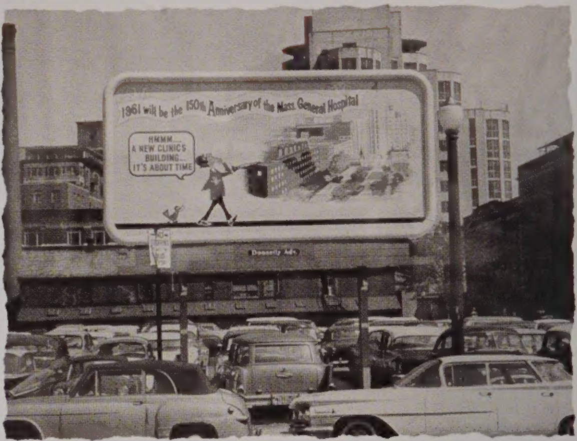
MGHers are encouraged to submit news tips and story ideas.

MGH Hotline is printed on recycled paper. Please recycle in any white paper box.

Bicentennial CORNER

Anniversaries past

THROUGHOUT ITS 200 YEARS, the MGH has celebrated many milestone anniversaries. A centennial celebration was held in 1921, 100 years after the Bulfinch Building opened its doors and the first patient was admitted. The event also commemorated the 75th anniversary of the first public demonstration of surgical anesthesia and featured speeches by the president of the MGH Corporation, the surgeon general of the United States and several notable physicians. In 1961 the MGH marked the 150th anniversary of the year it was incorporated with a three-day convocation that included a reception and dinner at the Sheraton-Plaza Hotel. In a TV address from the White House, President John F. Kennedy acknowledged the anniversary, saying "the influence of Massachusetts General stretches really around the globe." In addition, Joseph E. Garland, MD, published "Every Man Our Neighbor: A Brief History of the Massachusetts General Hospital, 1811-1961." The sesquicentennial logo featured a torch and the words "To heighten the hope of man." ■


1961 will be the 150th Anniversary of the Mass. General Hospital
HMMM.... A NEW CLINICS BUILDING... IT'S ABOUT TIME
Donnelly Adv.

FUNDRAISING FOR THE FUTURE: A Cambridge Street billboard announces a 1959 fundraising campaign for the new ambulatory care care center, which is now known as the Wang Ambulatory Care Center.

Paul S. Russell, MD Museum unveiled

YEAR AFTER YEAR in the early part of the century, MGH residents took turns scratching their names into a Victorian desk, making their mark under its wooden lift-top surface. But by the early 1960s, the well-worn desk was initially relegated for the dump – its fate changed only when its worth in the hospital's history was realized.

The MGH has continued to preserve its medical and scientific legacies through documentation – and now display – in the form of the Paul S. Russell, MD Museum of Medical History and Innovation, which opened its doors for a special preview and dedication event on Dec. 15. The museum is slated to open to the public in March.

During the celebration, museum supporters and their family members toured the two-story facility on the corner of North Grove and Cambridge streets, taking in the exhibits, artwork and rooftop garden. The museum's ground floor will be home to permanent exhibits highlighting the evolution of medicine and clinical practice throughout the MGH's 200-year history, while the second story gallery will showcase changing exhibits, and provide space for programs, lectures and special events. Among those in attendance was longtime MGH physician Paul S. Russell, MD, a pioneer of transplant surgery and chair of the MGH History Committee, for whom the museum is named.

"I want to thank the people here for the wonderful job they have done in putting this together," said David F. Torchiana, MD, chairman and CEO of the Massachusetts General Physicians Organization. "It's incredible to know that in a few months visitors, history buffs, patient families and staff will be able to come here and learn about this venerable institution that is so much more important than any one individual."

Peter L. Slavin, MD, MGH president, said the museum is perfectly situated in front of the hospital. "It serves as a reminder of the great history of medicine and the future of medicine – and the role this great hospital has and will have in both," Slavin said. "This is a wonderful occasion to remember that it takes a village to make the MGH so special."

HISTORY HIGHLIGHTED: Russell with his grandchildren, from left, Gregory Russell, Allene Pierson and Charlotte Russell.